



Exelon Business Services Company
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November 4, 2014

VIA FIRST CLASS MAIL

Administrative Law Judge Christopher P. Pell
Pa. Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

**RE: Robert Burns, Jr. and Barbara Burns v. PECO Energy Company
PUC Docket No. F-2014-2436102**

Dear Judge Pell:

Kindly recall that this matter is scheduled to proceed before Your Honor today at 9:30 a.m. On October 28, 2014, PECO Energy received email correspondence from the Complainant, Barbara Burns, requesting to withdraw the above-referenced matter. Attached is a copy of Ms. Burns' email correspondence. During a recent telephone conversation with Ms. Burns she requested that PECO Energy relay her withdrawal to the PUC. 52 Pa. Code § 5.94(a) states:

Except as provided in subsection (b), a party desiring to withdraw a pleading in a contested proceeding may file a petition for leave to withdraw the appropriate document with the Commission and serve it upon the other parties. The petition must set forth the reasons for the withdrawal. A party may object to the petition within 20 days of service. After considering the petition, an objection thereto and the public interest, the presiding officer or the Commission will determine whether the withdrawal will be permitted.

Please be advised that PECO Energy has no objection to the Complainant's withdrawal of the formal complaint. If you have any questions, please contact me at (215) 841-6841.

Respectfully,

A handwritten signature in black ink, appearing to read "Shawane L. Lee".

Shawane L. Lee
Assistant General Counsel
Encl.

cc: Robert Burns Jr. and Barbara Burns, *via email* – mnkylvrs@comcast.net

Lee, Shawane L.:(BSC)

From: Barbara Burns <mnkylvrs@comcast.net>
Sent: Tuesday, October 28, 2014 6:15 PM
To: Ferrier, Teresa Anne:(PECO)
Subject: Re: Your Formal Complaint

Categories: Red Category

I ended up paying because I was taking care of my ailing parents who recently died. I couldn't be stressed about this dealing with personal issues. I just took the loss. Spoke to a representative, got off budget billing and returned solely to Peco. Upon deciding this u received a Bill for over \$1000.00 charging me once again for three past dye budget bills. This is getting out if hand. I noticed you have my bill of under \$300. If I could understand that I would appreciate it. I am withdrawing the formal complaint I just can't deal with this right now after my loss. Thank you for any help you can give me.

Sent from my iPhone

On Oct 28, 2014, at 8:05 AM, "Ferrier, Teresa Anne:(PECO)" <teresa.ferrier@peco-energy.com> wrote:

Good Morning Mr. and Mrs. Burns,

I have received hearing notice for November 4th at 9:30 AM. I sent you an activity statement on 8/20/14 but had no response. Please review the following information. As per the pre-hearing order from Judge Pell, I am contacting you prior to hearing to answer any questions you may have in an effort to resolve the complaint. Please call me. Thank you for your attention to this matter.

On 9/24/13 your balance of \$1,301.55 was placed on a PUC payment agreement with monthly installments of \$100.12 plus the budget - \$385.00 (subject to change).

On 9/27/13 a bill was rendered in the amount of \$385.00 due 10/21/13. Bill was not paid by due date.

On 10/28/13 a bill was rendered in the amount of \$875.90 which included budget billing charges from previous bill, payment agreement installments, late payment charges, and new budget billing charges due 11/19/13.

On 11/4/13 a payment of \$385.00 was posted to account.

On 11/25/13 a bill was rendered in the amount of \$976.02 due 12/17/13 which included: budget billing charges from previous bill, two payment agreement installments, late payment charges, and new budget billing charges. Total account status was \$2,023.30

On 11/25/13 payment agreement defaulted causing the amount of \$1,301.55 to become past due. The reinstatement amount at the time was \$591.02 and was subject to change.

On 12/9/13 two payments were posted to the account - \$1638.30 and \$1638.00.

On 12/12/13 a payment of \$1,638.00 was returned due to "other."