



November 10, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North St
Harrisburg PA 17105-3265

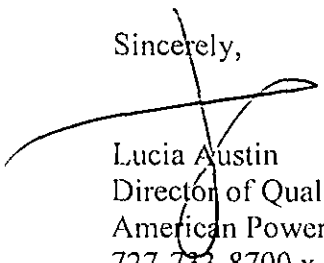
Re: Virginia Edmunds v. American Power & Gas. PUC Docket No. C-2014-2450489

Dear Secretary Chiavetta,

Please, be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas. This letter shall serve as a certification pursuant to 52Pa. Code 5.24 (b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the complainant does not object, please, mark this matter closed and consider this complaint as having been withdrawn.

Sincerely,



Lucia Austin
Director of Quality Control
American Power & Gas
727-733-8700 x 431

CC: Virginia Edmunds

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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1 From [REDACTED]
Date **11-10-14**

Sender's Name **Lucia Huston** Phone **727 733-8700**

Company **AMERICAN POWER & GAS OF PA LLC**

Address **327 EDWARDS AVE**

City **QUEDEN** State **FL** ZIP **34698-7605**

2 Your Internal Billing Reference

3 To Recipient's Name **Rosemary Chiavella** Phone **727 772-7777**

Company **PA Public Utility Commission**

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As per attached Shipper's Declaration. Yes
Shipper's Declaration not required. Dry Ice
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