

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**  
**Harrisburg, PA 17120**

**Kevin Washington vs Philadelphia Gas Works**

**Public Meeting - November 13, 2014**  
**2388427 - ALJ**  
**Docket No. C-2013-2388427**

**STATEMENT OF**  
**COMMISSIONER PAMELA A. WITMER**

Before the Pennsylvania Public Utility Commission (Commission) today for disposition is the Complaint of Kevin Washington (Complainant) against Philadelphia Gas Works (PGW). The Complainant alleges that PGW disconnected service after he paid \$700 that was required by the Company to avoid termination and to reinstitute his payment agreement.

I am supportive of the Motion offered by Commissioner Brown today as the agreement offered by PGW is well-documented in this case. However, it is not lost on me that this Complainant has an abysmal payment history. Since 2003, the Complainant has received 30 payment arrangements and defaulted on 27 of them. When his service was terminated in August 2013, the Complainant owed PGW almost \$3,000 for service he previously received.

PGW negotiated an agreement with the Complainant that a \$700 payment would avoid termination and reinstate his prior Company-issued payment agreement, and I firmly believe PGW must honor that arrangement. However, this resolution is essentially a lucky break for this Complainant given his prior payment history. I would highly encourage the Complainant to make timely and full payments to PGW under his payment arrangement so that PGW is appropriately compensated and other customers are not unfairly burdened with higher rates due to the avoidable uncollectible costs in this case.

**DATE: November 13, 2014**

  
**PAMELA A. WITMER**  
**COMMISSIONER**