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December 5, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

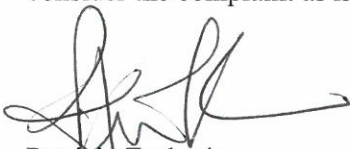
RE: Brenda Sanford v. *Ambit Northeast, LLC DBA Ambit Energy PUC Docket No. C-2014-2453857*

Dear Secretary Chiavetta:

Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Ambit Energy. Per the customer's request Ambit re-rated the invoice covering the period from 2/21-3/21/2014. The invoice was correctly billed at the variable rate for this period because the customer did not renew the contract.

As a customer gesture, Ambit agreed to re-rate the final invoice resulting in a refund due to the customer of \$256.29. The refund was sent to the customer on 12/04/2014. This letter shall serve as a certification pursuant to 52 Pa. Code §5.24(b) that there is satisfaction with the manner in which we have resolved this complaint.

By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission. If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.



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cc: Brenda Sanford