

**MINTZ LEVIN
COHN FERRIS
GLOVSKY AND
POPEO PC**

Boston

Washington

A. Sheba Chacko

701 Pennsylvania Avenue, N.W.
Washington, D.C. 20004
202 434 7300
202 434 7400 fax

One Financial Center
Boston, Massachusetts 02111
617 542 6000
617 542 2241 fax
Home Page: www.mintz.com

ORIGINAL

Direct Dial Number: 202/434-7335

Internet Address: schacko@mintz.com

November 2, 1999

VIA OVERNIGHT DELIVERY

James McNulty, Secretary
Pennsylvania Public Utility Commission
North Office Building, B-20
North Street and Commonwealth Avenue
Harrisburg, Pennsylvania 17120

DOCKETED **RECEIVED**
NOV 17 1999
NOV 02 1999

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: CoreComm Pennsylvania, Inc., Docket No. A-310801F0002
Local Exchange Tariff P.S.C. Pa. No. 1

003

Dear Mr. McNulty:

As required by order of the Pennsylvania Public Utility Commission ("Commission"),¹¹ enclosed for filing are an original and three copies of CoreComm Pennsylvania, Inc.'s ("CoreComm PA") local exchange services tariff. The enclosed tariff has been revised according to the instructions contained in Appendix A of the Commission's Order Granting CoreComm PA CLEC Authority. In addition, Section 10 of the enclosed tariff contains the rates, terms, conditions, regulations and definitions pursuant to which CoreComm PA has been providing competitive local exchange services to former customers of USN Communications Atlantic, Inc., that were acquired by CoreComm Pennsylvania, Inc. on May 26, 1999 pursuant to an Asset Purchase Agreement between CoreComm Limited and USN Communications, Inc, and by order of the U.S. Bankruptcy Court for the District of Delaware, in In re USN Communications, Inc., Case No. 99-383 (PJW) (D.Del. Apr. 2, 1999). See also Letter of April 14, 1999, filed by Sara F. Seidman, Counsel for CoreComm Pennsylvania, Inc., with James McNulty, Secretary, Pennsylvania Public Utility Commission.

¹¹ Order, Application of CoreComm Pennsylvania, Inc. for Approval to Offer, Render, Furnish, or Supply Telecommunications Services as a Competitive Local Exchange Carrier to the Public in the Commonwealth of Pennsylvania, Docket No. A-310801F002 (entered July 20, 1999) ("Order Granting CoreComm PA CLEC Authority").

**DOCUMENT
FOLDER**

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MINTZ, LEVIN, COHN, FERRIS, GLOVSKY AND POPEO, P.C.

James McNulty, Secretary
November 2, 1999
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By this letter, CoreComm PA also withdraws the tariff it filed with the Commission on September 16, 1999, in Docket No. A310801F0002.

Please date-stamp the enclosed extra copy of this letter and return it in the self-addressed, stamped envelope provided herein. Should you have any questions or comments regarding this transaction, please do not hesitate to contact the undersigned.

Respectfully submitted,



A. Sheba Chacko
Counsel for CoreComm Pennsylvania, Inc.

cc: Kerry Klinefelter
Louise Fink Smith (w/o enclosure)
Scott Kellogg
Sara F. Seidman (w/o enclosure)

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Competitive Local Exchange Carrier Services Tariff
P.S.C. Pa. No. 1

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

TARIFF SCHEDULE

APPLICABLE TO COMPETITIVE LOCAL EXCHANGE CARRIER COMMUNICATIONS
SERVICES

NAMING RULES & REGULATIONS GOVERNING OPERATIONS OF
CORECOMM PENNSYLVANIA, INC.

IN THE COMMONWEALTH OF PENNSYLVANIA

Issued in compliance with the Implementation Order of the Pennsylvania Public Utility
Commission in Docket No. M-00960799, entered June 3, 1996; and the Implementation
Reconsideration Order of the Pennsylvania Public Utility Commission in Docket No. M-00960799,
entered September 9, 1996.

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Issued: January 25, 1999

Effective: March 25, 1999

Issued By: Ellen C. Craig
Vice President, Regulatory Affairs
CoreComm Pennsylvania, Inc.
10 South Riverside Plaza, Suite 2000
Chicago, IL 60606

CoreComm Pennsylvania, Inc.
Competitive Local Exchange Carrier Services Tariff
P.S.C. Pa. No. 1

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EXPLANATION OF REVISION MARKS

The following symbols will be used throughout this tariff for purposes of revising the tariff as indicated below:

- C - To signify all other changes.
- D - To signify decreased rates.
- I - To signify increased rates.
- M - To signify a move in the location of text.
- N - To signify a new rate or regulation.
- R - To signify a rate that has been reduced.
- S - To signify a matter that has been reissued.
- T - To signify a change in the text that has not affected a change in either a rate or a regulation.

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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc., that the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

2.

2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).1.

2.1.1.A.1.(a).1.(I).

2.1.1.A.1.(a).1.(I).(1).

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CoreComm Pennsylvania, Inc.
Competitive Local Exchange Carrier Services Tariff
P.S.C. Pa. No. 1

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to CoreComm Pennsylvania, Inc. ("the Company") furnishing of intrastate telecommunications services to customers within the local exchange service area defined herein.

As to local exchange services, the Company's tariff is effective for those portions of its servicing area in which it has the necessary interconnection and/or resale arrangements in place.

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1. DEFINITIONS

Certain terms used generally throughout this tariff are defined below:

Access Services: Access to the Company's telephone network and services for purposes of originating or terminating communications offered pursuant to this tariff.

Advance Payment: Payment of all or part of a charge required before the start of service.

Applicant: An applicant is a person, firm, corporation or other legal entity that has applied to become a Customer and has not been approved by the Company to be a Customer.

Band: The term "Band" represents that spectrum of frequencies within two definite limits.

Business Line: Means an access line which:

- (a) is used primarily or substantially for a paid commercial, professional, governmental, educational or institutional activity *e.g.*, Centrex, DID or ISDN line; or
- (b) is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- (c) uses a service number listed as the principal or only number for a business in any telephone directory; or
- (d) is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided; provided, that use of a line without compensation or reimbursement for a charitable or civic purpose shall not constitute business use or render such line a "Business Line"; or
- (e) does not otherwise qualify as a Residential Line (as defined herein)

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Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party using the same line.

Carrier: A company certified by the Federal Communications Commission and/or the Pennsylvania Public Utility Commission to provide telecommunications services.

Casual Caller: The term "Casual Caller" denotes any person who uses CoreComm Service who does not have a current account with Company, to include:

- Any person who has not established an account with Company who places calls over Company's network by dialing 10XXX.
- Any previously presubscribed customer who has since either voluntarily terminated his CoreComm Service or has had service terminated in accordance with the terms and conditions as set forth in Sections 2.7.

Centrex Service: A business telephone service offered by the Company providing features and functionality similar to a PBX through the serving end office switching equipment.

Channel or Circuit: The term "Channel" or "Circuit" denotes a path for electrical transmission between two or more points having a bandwidth and termination of Customer's own choosing.

Channel Mileage: Distance calculated using the Telephone Industry Standard Rate Centers ("V" & "H") between Carrier's POP and/or Customer's premises.

Class of Service – Business, Residential: The classification of a Customer's service as business or residence is determined by the Telephone Company's regulations which define the character of use for rate purposes.

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Co-Located T-1 Access: The term "Co-Located T-1 Access" refers to an access arrangement which does not make use of local exchange company facilities and is available to Company's Customers whose premises are located in the same location as a CoreComm POP.

Company: CoreComm Pennsylvania, Inc. or "CoreComm," a telephone company, which is the issuer of this tariff.

Contract: An agreement between Customer and Company in which the two parties agree upon specifications, terms, pricing, and other conditions of telephone service. The contract may or may not accompany an associated service order.

CoreComm Service: The term "CoreComm Service" denotes long distance message toll service offered by the Company under various pricing plans and in conjunction with the Company's local exchange service.

CPE: Customer Premises Equipment.

Customer: A person, firm, corporation or other entity that is authorized by the Company to use the Company's telecommunications services included in this tariff, is responsible for payment of charges included in this tariff, and is responsible for compliance with the Company's tariff and regulations. An end user is a customer.

Dedicated Access Line (DAL): The term "Dedicated Access Line" denotes a dedicated communications channel which connects Customer's premises to a POP or other facility provided by Company.

Dedicated Access Service: "Dedicated Access Service" denotes non-switched point-to-point services over fully dedicated lines, at a fixed monthly rate, between Customer's premises and Company's POP.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

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DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Inward Dial ("DID"): A service attribute that routes incoming call directly to stations, by-passing a central answering point.

End User: A Customer or any other person authorized by the Customer to use services provided under this tariff.

Enhanced Services: The term "Enhanced Services" refers to Fax Mail, Voice Mail, and Conference Calling offered in conjunction with CoreComm Calling Card Service.

Exchange Area: The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communications services.

FCC: Federal Communications Commission.

Foreign Exchange ("FX") Service: Provides local telephone service from a central office which is outside or foreign to the customer's exchange area.

Holidays: The term "Holidays" denotes all Company-specified holidays: New Years Day##, Memorial Day*, Independence Day##, Labor Day, Thanksgiving Day, and Christmas Day##.

* Applies to Federally observed day only.

When this holiday falls on a Sunday, the evening calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the evening calling rate applies to calls placed on the preceding Friday.

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Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the customer's requirements.

Installation Charges: Charges which are assessed on a non-recurring basis at the establishment of a service. The terms "installation charges" and "non-recurring charges" are used inter-changeably within this tariff to refer to charges other than monthly recurring or variable charges.

ISDN: Integrated Services Digital Network.

Interexchange Carrier ("IXC"): A long distance telecommunications services provider.

Kbps: Kilobits per second, which denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of the Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Distribution Facility: The term "Local Distribution Facility" denotes a communications channel used to connect Company's POP to Customer's premises. This facility can be provided by Company (as "T-1 Access Service") or by the LEC.

Local Exchange Calling Card Service ("LCCS"): The term "Local Exchange Calling Card Service" ("LCCS") denotes an operator service whereby Company allows calls to be placed over its systems using a Local Exchange Company Credit Card or another calling card not issued by Company.

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Local Exchange Company (LEC): The term "Local Exchange Company (LEC)" means a telephone utility that provides local service under a tariff filed with the Commission. The utility may also provide other services and facilities such as access services under benefit of tariff.

Monthly Recurring Charges ("MRC"): Charges which are assessed for services included within this tariff on a recurring, monthly basis. Services offered within this tariff are charged on a monthly basis unless otherwise identified.

MTSS: minimum standards of telephone service as set forth in state public service law.

Mbps: Megabits per second, or millions of bits per second.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service. NRC includes, but is not limited to, charges for construction, installation, or special fees for which the Customer becomes liable at the time the service order is executed.

"NPA": Numbering plan area or area code.

Off Peak Period: For any applicable CoreComm Service, the term "Off Peak Period" denotes the period from 5:00 p.m. up to but not including 8:00 a.m. local time at the originating city Monday through Friday, and any time on Saturday, Sunday and Company-designated holidays.

"PBX": Private Branch Exchange.

"PA. PUC": "Pennsylvania Public Utility Commission" or "Commission."

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Peak Period: For any applicable CoreComm Service, the term "Peak Period" denotes the period from 8:00 a.m. up to but not including 5:00 p.m. local time at the originating city Monday through Friday.

Point of Presence (POP): The term "Point of Presence" denotes a point on Company's system where the network communications channels and dedicated access lines are terminated within that LATA. Other functions such as switching, coordinating, testing, and connections with Customer-provided communications channels may also be performed at these points. There may be more than one POP per LATA.

Premises: The term "Premises" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.).

PRIVATE LINE Service: The term "PRIVATE LINE Service" denotes inter-POP-non-switched point-to-point service over fully dedicated lines at a fixed monthly rate.

Rate Center: The term "Rate Center" denotes a geographically specified point used to determine mileage dependent rates.

Regular Voice Grade Facility: The term "Regular Voice Grade Facility" denotes a communications channel with a bandwidth of approximately 2,700 (300 to 3,000) Hertz.

Residential Line: Means an access line which:

- (a) does not qualify as a Business Line;
- (b) is used primarily and substantially for social or domestic purposes; and
- (c) is located in a residence, or, in the case of a combined business and residence premises, is located in bona fide residential quarters of such premises and a separate Business Line is located in the business quarters of the same premises.

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CoreComm Pennsylvania, Inc.
10 South Riverside Plaza, Suite 2000
Chicago, IL 60606

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Service Area: The area in which the Company provides service.

Service Order: The written request for telecommunication services executed by the Customer and the Telephone Company in the format devised by the Telephone Company. The signing of a Service Order by the Customer and acceptance by the Telephone Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Start Date. A service request need not be in writing.

Service Start Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Start Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Start Date.

Service Surcharge: An additional charge added to the usual amount or cost due the Company.

Station: Telephone equipment from or to which calls are placed.

Switch: The term "Switch" denotes an electronic device which is used to provide circuit routing and control.

T-1 Access Line: The term "T-1 Access Line" denotes a 1.544 Mbps dedicated digital transmission connection furnished by Company or Local Exchange Company (LEC) from Customer's premises that terminates at Company's local POP. This facility will provide the equivalent of 24 voice channels.

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Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

Telephone Company: CoreComm Pennsylvania, Inc. or "CoreComm," the issuer of this tariff.

Temporary Circuit: The term "Temporary Circuit" denotes a Private Line Service or Dedicated Access circuit which is installed and in service in less than or equal to thirty (30) days and can be provided from existing facilities. If the Temporary Circuit extends beyond the initial thirty (30) days, the circuit will be retroactively invoiced at the price indicated in the Price List from the initial installation date and will be subject to any applicable installation and termination fees, less any installation charge previously invoiced for same circuit.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a customer relationship with the carrier, contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

Trunk: A communications path connecting two switching systems in a network used in the establishment of an end-to-end connection.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange or long distance facilities.

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2. REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment and Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other Carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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2.1.3 Terms and Conditions

2.1.3.1 Minimum Contracts

- A. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided on a monthly basis until canceled by the Customer, who shall give at least 5 days oral or written notice to the telephone company, specifying the date on which it desires service to be discontinued. The customer shall retain responsibility for service and equipment charges until the day and time on which service is requested to be discontinued. If the customer fails to provide the Company with proper notice or access to the premises, the customer shall continue to be responsible for equipment and service rendered. Customers commencing service during a billing period will be billed only the pro-rata portion of monthly charges. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- B. Except as provided in this tariff, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.

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C. The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction or special service terms, necessary to meet special demands and involving extra cost or expense.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be requested by the Company.

In the event there is a contract associated with a customer service order, which specifies a minimum service term of longer than one month, any service charges and applicable termination charges are subject to the terms of the contract. The Customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

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- 2.1.3.3 Except as otherwise stated in the tariff, at the expiration of the initial term specified in the applicable Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current tariff rates until terminated by the Customer, who shall give the Company at least 5 days oral or written notice specifying the date on which service should be discontinued. The Company may terminate service as provided in Section 2.7 of this tariff, except in the case of an inconsistency with the Commission's rules, in which case the Commission's rules will govern such termination of service. The Company and Customer may agree that the service shall automatically renew for the term of the initial contract. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- 2.1.3.4 Another telephone company or provider of telecommunications service must not interfere with the right of any person or entity to obtain service directly from the Company. The Customer is absolutely prohibited from reselling the Company's services unless done in compliance with State and Federal laws, rules and regulations, and with written permission from the Company.
- 2.1.3.5 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, but the number may be retained pursuant to PA. PUC rules. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

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2.1.4 Notification of Service-Affecting Activities.

Where possible, the Company may, at its sole discretion, and when possible, provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.2 Liability of the Company

In view of the fact that the Customer has exclusive control of her/his communications over the facilities furnished to her/him by the Company, and of other uses for which facilities may be furnished to her/him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the Company and the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

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- (A) The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of (B) following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due to the customer under this tariff as a Credit Allowance for a Service Interruption.
 - (B) The Customer indemnifies and holds the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with facilities of the Company, apparatus and systems of the Customer; against all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Company; and against any and all claims for damage caused by the Customer's facilities or equipment attached or connected to facilities furnished by the Company.
- 2.2.1 Except as provided in the MTSS, the liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission by the Company or any third parties, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the company. THE COMPANY

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WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES TO CUSTOMER, OR OTHERS USING THE SERVICE SUPPLIED TO CUSTOMER BY THE COMPANY, AS A RESULT OF ANY COMPANY SERVICE, EQUIPMENT, OR FACILITIES, OR THE ACTS, OMISSIONS, NEGLIGENCE OF THE COMPANY'S EMPLOYEES, AGENTS, OR SUPPLIERS. Approval of the limitation of liability language by the PA. PUC does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- 2.2.2 With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, shall be limited as provided in this tariff.
- 2.2.3 Except as provided in the MTSS, the Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation

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or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

- 2.2.4 Except as provided in the MTSS, the Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.2.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer, its employees, agents, or suppliers, or due to the failure or malfunction of Customer-provided equipment or facilities. This limitation of liability also pertains to Customer premises equipment purchased or leased from the Company by the Customer.
- 2.2.6 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers, or supplying carriers to the Company, shall be deemed to be agents or employees of the Company.

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- 2.2.7 Notwithstanding the Customer's obligations as set forth in this tariff, the Company shall be indemnified, defended, and held harmless (including costs and reasonable attorneys' fees) by the Customer or by others authorized by it to use the service against any claim, loss or damage arising directly or indirectly from Customer's use of services furnished under this tariff, including:
- (A) claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; or
 - (B) patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; or
 - (C) all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- 2.2.8 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- 2.2.9 Except as provided in the MTSS, the Company shall not be liable for any act or omission of any other company or companies supplying a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

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- 2.2.10 The Company shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by Customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company's billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by Customer-provided equipment but which would have been prevented had Company-provided equipment been used.
- 2.2.11 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, harm, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

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- 2.2.12 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.3.1 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.
- 2.2.13 With respect to the Uniform Emergency Telephone Number (911 Service):

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- (A) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Emergency service.
- (B) The Company has immunity from liability in accordance with state and federal law.
- (C) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or

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parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

- (D) When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information under the provision as described above.

2.2.14 The Company's liability arising from omissions in Directory Listings or listing an incorrect phone number shall in no event exceed the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs, but in no event shall be less than the equivalent of three months of local service charges.

2.2.15 In conjunction with a non-published and unlisted listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable in any manner should such number be made public.

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2.2.16 In conjunction with the Busy Line Verification and Interrupt Service in this tariff, the Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.2.17 Except as provided in the MTSS, the Company shall not be liable for any act or omission concerning the implementation of Presubscription as defined herein.

2.3 Provision of Equipment and Facilities

2.3.1 General

2.3.1.1 Except as provided in the MTSS, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.3.1.2 A Customer may transmit or receive information or signals via the facilities of the Company. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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- 2.3.1.3 Equipment installed at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.
- 2.3.1.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment (CPE). Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
- (A) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (B) the reception of signals by Customer provided equipment; or
 - (C) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- 2.3.1.5 The electric power consumed by CPE equipment shall be provided by, and maintained at the expense of, the Customer. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing

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contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.10 following is not applicable.

2.3.1.6 The Customer is responsible for ensuring that Customer provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.3.1.7 Any CPE attached to the Company's network shall be in conformance with the FCC requirements, rules and regulations.

2.3.2 Interconnection of Facilities

2.3.2.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

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2.3.2.2 The Company's services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.3.2.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.3.3 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.3.4 Ownership of Facilities

Title to all facilities provided in accordance with this tariff for provision of service to the Customer remains with the Company.

2.3.5 Use of Service

Service is furnished for use by the Customer and may be used only by others as specifically provided elsewhere in this tariff.

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2.3.5.1 Prohibited Uses

A. Violations of Law

Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

B. Obscenity

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy or indecent, regardless of the format or avenue of transmitting the indecent or obscene material (*e.g.*, 900 or 999 service).

C. Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

D. Harassment

Service shall not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten, or harass such other person; service shall not be used in violation of state or federal criminal laws or local criminal ordinances.

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E. Fraudulent Use

Service shall not be used to transmit a message, to locate a person, or to otherwise give or obtain information without payment of the charges applicable to such use.

No device shall be used by a Customer with the service or facilities of the Company for the purpose of avoiding payment of the applicable charge or defrauding the Company.

F. Interference with or Impairment of Service

Service shall not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other Customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

G. Subscribing to Adequate Service

If a Customer's use of service interferes unreasonably with the service of other Customers, the interfering Customer will be required to take service in sufficient quantity or of a different class or grade or to cooperate with the Company to eliminate such interference.

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H. Telephone Solicitation by Use of Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited. Such solicitation by use of recorded messages or auto dialers shall not be used in violation of federal, local or FCC regulations or federal law.

2.4 Obligations of the Customer

2.4.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff; or contracts; or special assembly or special construction;

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- (B) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- (C) providing at reasonable charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) [Reserved for future use]

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- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, license and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.4.1(D) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities or Customer premises equipment leased by the Customer from the Company; and

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- (H) making the Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.4.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to property of the Company, the Company's agent, distributors or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement (or this tariff) between the Customer and the Company.

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2.4.3 Inspections

- 2.4.3.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- 2.4.3.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within three (3) days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2.5 Establishment of Service

2.5.1 Application for Service

An application for service, whether made orally, in writing, or by action of the Customer (*e.g.*, use of Company's services) establishes the contract between the Company and the Customer on the terms and conditions set forth in this tariff or, where applicable, by separate written agreement. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred.

2.5.1.1 The Company may refuse to furnish service to an applicant that has not established acceptable credit or has not paid charges for service of the same classification previously furnished by the Company at the same or another address, until arrangements suitable to the Company (*i.e.*, CoreComm Pennsylvania, Inc.), including deposit arrangements, have been made to pay all past due charges.

2.5.1.2 The Company (*i.e.*, CoreComm Pennsylvania, Inc.) may also refuse to furnish service to an applicant that has not paid charges for service of the same classification (residence or business), previously furnished by any telephone company at the same or another address, until deposit arrangements suitable to CoreComm Pennsylvania, Inc. are made.

2.5.2 Establishing Credit

2.5.2.1 The Company may, in order to assure the payment of its charges for service, require applicants and existing Customers to establish and maintain credit acceptable to the Telephone Company.

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2.5.2.2 The establishment or re-establishment of acceptable credit as provided in this Section shall not relieve the applicant or Customer from compliance with other provisions of this tariff as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service or facilities furnished.

2.5.2.3 Means of Establishing Service

- (A) Residence service applicants may establish credit in one or more of the following ways:
- (I) Responding in a manner satisfactory to the Telephone Company to a set of standard questions to determine creditworthiness. The applicant may be required to provide proof in support of these responses.
 - (II) Paying a cash deposit to the Telephone Company in accordance with this tariff and state law.
 - (III) Providing a sufficient written guarantee of payment for service by a guarantor satisfactory to the Telephone Company. The guarantee shall be made in a letter that is substantially similar to the form in this tariff.
 - (IV) Providing a surety bond, provided that such surety bond has been issued by an insurance company that is satisfactory to the Telephone Company.

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- (V) Having previously established a credit rating, with a credit reporting business specified by the Telephone Company, acceptable to the Telephone Company.
 - (VI) Providing Telephone Company with three months' consecutive prior telephone company invoices showing proof of payment history.
 - (VII) Being a current customer in good standing with Telephone Company.
- (B) Business service applicants may establish credit by meeting (A)(I), (A)(II), (A)(IV), (A)(V), (A)(VI), or (A)(VII) preceding.

2.5.2.4 Means of Reestablishing Credit

- (A) A Customer may be required to reestablish credit by the payment or increase of a cash deposit in accordance with this tariff following when any of the following conditions occur:
- (1) The Customer has service disconnected by the Company for nonpayment.

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- (2) The Customer pays late three times within 12 months, has had service disconnected by the Company or the Company provides evidence that the Customer used a device or scheme to obtain service without payment.
- (B) Payment by the Customer of delinquent bills will not of itself relieve the Customer from the obligation of establishing credit with respect to the account involved or with respect to any other account in connection with the same or any other class of service which the Telephone Company may be providing such Customer,
- (C) A Customer may be required to reestablish credit in accordance with this tariff when the amount of service furnished or the basis on which credit was formerly established has significantly changed.

2.5.2.5 [RESERVED FOR FUTURE USE]

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2.5.2.6 Letter of Guarantee

Vice President - Customer Operations
CoreComm Pennsylvania, Inc.

Dear Sir/Madam:

In consideration of CoreComm Pennsylvania, Inc. ("CoreComm") providing telephone service to (name and address of Applicant) hereafter, called the "Customer," and accepting this Letter of Guaranty in place of a deposit for security, I hereby guarantee payment of the Customer's final telephone bill if the service is disconnected. However, my liability will not exceed \$_____ for which amount this shall be a continuing guarantee.

I waive communication and notice of CoreComm's acceptance of this Letter of Guaranty and acknowledge that I have received notice sufficient to obligate me a Guarantor in case CoreComm calls upon me to pay the final bill for telephone service furnished to the Customer.

Dated this ____ day of _____, 19__.

(Signature of Guarantor)

(Name of Guarantor)

(Telephone Number)

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2.5.2.7 Cash Deposits

2.5.2.7.1 Amount of Deposits

The amount of a cash deposit which a Customer may be required to pay to the Telephone Company as a means of establishing credit shall be determined as follows:

New Applicants. An amount equal to the estimated average 2-month bill for basic service plus the average 2-month toll charges for existing residential customers in the new applicant's exchange during the immediately preceding 12-month period. One half of the deposit amount may be required prior to the provision of service with the balance of the deposit due no less than 30 days from the initial deposit payment.

Existing customers. An amount equal to the customer's average 2-month bill, including toll charges, during the preceding 12-month period. Deposits may be adjusted to maintain a level equal to the average 2-month bill. The deposit shall be paid within 20 days of the request for deposit.

2.5.2.7.2 [Reserved for future use]

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2.5.2.7.3 Interest Paid on Deposits

Interest shall be paid at the higher rate of: 9% per annum, or the average of 1-year Treasury Bills for September, October and November of the previous year, without deductions for taxes. Interest shall not be paid after discontinuance or termination of service if Company has made reasonable efforts to return the deposit. Interest shall be computed from the date of payment of the deposit and shall be paid to the Customer as follows:

- (A) By credit to the Customer's account, or
- (B) By payment, no more than once in any 12 months' period, when requested by the Customer, or
- (C) By adding the accrued interest to the amount of the deposit at the time such deposit is refunded or applied to the Customer's unpaid bill.

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2.5.2.7.4 Refund or Application of Deposits

The Telephone Company will refund deposits, within twelve months, including accrued interest, upon surrender of the receipt of certificate of deposit properly endorsed, or delivery of a cancellation receipt for the deposit, if the Telephone Company so requests, as follows:

(1) Termination or permanent discontinuance of service. Upon termination or discontinuance of service, the Company shall apply the deposit of a Customer, including accrued interest, to the outstanding balance and refund the remainder to the Customer. A transfer of service from one location to another within the service area is not a discontinuance within the meaning of this paragraph.

(2) Credit established. At the customer's request, when a customer establishes credit under § 64.32 of the PA. PUC's rules, the Company shall refund the cash deposit plus accrued interest.

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(3) Prompt payment of bills. After a Customer has paid bills for service for 12 consecutive months without having service suspended or terminated and without having paid bills subsequent to the due date on more than two occasions, the Company shall refund the cash deposit, plus accrued interest, so long as the Customer is not currently delinquent.

When the service is terminated or the application is canceled and there are charges due the Telephone Company, the deposit plus interest will be applied first to the charges, and the balance, if any, returned to the Customer or applicant.

2.6 Billing/Payment

2.6.1 Customer Billing

2.6.1.1 Bills will be issued once each month during a thirty (30) day period, unless otherwise agreed to by the customer and the Company.

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- 2.6.1.2 Services which are charged for at monthly rates are billed in advance for one month's service in all exchanges. All usage sensitive charges are billed in arrears.
- 2.6.1.3 An unused portion of a usage allowance (which is included in the monthly rate for certain services) in one monthly period cannot be used in any other monthly period nor will refund or credit be given.
- 2.6.1.4 Detailed call information, such as the time at which the call was made and its destination, may not be generally provided. Customers provided with additional detailed billing may be assessed additional charges under provisions of this tariff.

Customers subscribing to a measured plan may receive upon request in any 12 month period one month's detailed call information at no additional cost.

2.6.2 Payment of Charges for Service

- 2.6.2.1 The Customer is responsible for the payment of charges for all services furnished, including, but not limited to, all calls originated or accepted at a Customer's service location regardless of the carrier providing service.
- 2.6.2.2 Payment shall be in United States currency or by instruments so denominated and payable on demand at par in commercial banks in the locality where facilities and service are furnished.

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- 2.6.2.3 Payment is due on the due date shown on the bill, which shall be no earlier than 20 days from the date the bill is postmarked or later if so required by state law, and may be paid by mail to the authorized payment locations as indicated in the Customer's billing statement.
- 2.6.2.4 Return Check Charges - when a customer's check is not honored by the bank and the check is returned to the Company due to "insufficient funds" in the customer's account or for similar reasons, a charge of \$35.00 shall apply, unless waived by Company under appropriate circumstances.
- 2.6.2.5 If the Customer remits to the Company on more than one occasion during a twelve (12) month period a check, draft, or other instrument which is dishonored, the Company may refuse acceptance of further checks and place the Customer on a guaranteed basis. Under a guaranteed basis, the Company may refuse acceptance of anything as payment other than money orders, cashier's checks, or guaranteed instruments denominated in U.S. dollars and guaranteed by or issued by a third party acceptable to the Company. The Company shall advise the Customer in writing of the restriction and of the various payment options.

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2.6.2.6 The Customer is responsible for the payment of any sales, use, gross receipts, excise, access, or other local, state and federal taxes, charges, user fees, or surcharges (however designated) excluding taxes on Company's net income imposed on or based upon the provision of local exchange service, all of which shall be separately designated on Company's invoices. Any taxes imposed by a local jurisdiction (*e.g.*, county and municipal taxes) will be recovered only from those customers residing in the affected jurisdictions. It shall be the responsibility of the customer to pay any such taxes that subsequently become applicable retroactively.

2.6.3 Late Payment Charge

2.6.3.1 A late payment charge of 1.25% per month (or 15% annually) shall apply to amounts shown on a monthly bill which remain unpaid after the due date, except that the charge is not applicable as specified in this tariff. The 1.25% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination. Failure to bill interest in one month does not mean the Company has waived its right to bill a Customer for accrued interest or in the future for future instances of past due balances.

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2.6.3.2 A Late Payment Charge does not apply to:

- (A) Amounts which are in dispute at the time the late payment charge would otherwise be applied.
- (B) Federal excise tax or any other taxes levied by law directly on the Customer.
- (C) Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts.

2.6.3.3 Credit, deposit and collection procedures outlined in this Section are not waived or foreclosed by the application of a late payment charge. The existence of a deferred payment agreement does not exempt a Customer from this charge.

2.7 Cancellation, Termination, Discontinuation or Refusal of Service

2.7.1 Cancellation of Application for Service

2.7.1.1 Where the Applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies, except to the extent Company incurs a service order or similar charge from a supplying carrier prior to the cancellation.

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- 2.7.1.2 Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charge applies:
- (A) The total costs and expenses in connection with providing and removing such facilities.
 - (B) The monthly charges for the entire initial contract period of the service ordered by the Customer as provided in this tariff plus the full amount of any installation and termination charges applicable.
- 2.7.1.3 Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs and expenses incurred in special construction applies. Where one or more, but not all, of the services involved in the special construction are canceled, a charge equal to the cost (including overheads) incurred for the discontinued service applies.
- 2.7.1.4 Installation or special construction of facilities for a Customer starts when the Company incurs any expense in connection therewith.

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2.7.2 Termination of Service

2.7.2.1 Residential Customers -- service may be terminated prior to the expiration of any applicable written minimum contract period if the Residential Customer gives the Company 5 days oral or written notice and specifies the date on which service is to be terminated. Business Customers -- service may be terminated prior to the expiration of any applicable written minimum contract period upon written notice being given the Company thirty days in advance. If a Business Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever other than a service interruption, the Business Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination, which shall be no sooner than the end of the monthly billing cycle. The sums shall be payable within the period set forth in this tariff, all costs, fees and expenses incurred in connection with:

- (A) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (C) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term, and
- (D) any termination liability for early termination.

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- (E) In case of additional directory listings and joint user service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period.
- (F) In the case of special equipment for which the minimum contract period is in excess of one month at the same location, the balance due on such proportion of the sum of the cost of the equipment and of its installation, plus the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the minimum contract period bears to the full minimum contract period.

2.7.2.2 Service may be terminated after the expiration of the minimum contract period, or in the event no minimum contract period is applicable, upon the Company being notified in writing in advance, upon payment of all charges due to the date of termination of the service and upon acceptance by Company, which acceptance shall occur 5 days after receipt of such notice.

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2.7.3 Discontinuance, Suspension or Refusal of Service

2.7.3.1 Except as provided in 52 Pa. Code Chapter 64, the Company may discontinue or suspend service to Residential Customers if the Residential Customer fails to: (i) make satisfactory arrangements to pay arrearages; (ii) post a deposit; (iii) meet the requirements of a payment agreement; or (iv) give adequate assurance that an unauthorized use or practice will cease. The Company will mail written notice to the Residential Customer at least 7 days before the date of suspension of service. If the Residential Customer fails to pay any applicable reconnection fees and remedy the original grounds for suspension, the Company may terminate service. Except that, unless permitted by 52 Pa. Code §56.82, the Company may not terminate service to Residential Customers on (1) Friday, Saturday, or Sunday, (2) a bank holiday or on the day preceding a bank holiday, (3) a holiday observed by the Company or on the day preceding such holiday, or (4) a holiday observed by the Commission or on the day preceding such holiday.

2.7.3.2 With respect to Business Customers, the Company may discontinue, suspend, or refuse service for any of the reasons stated below:

- (A) For failure to establish credit pursuant to applicable rules set forth in this tariff.
- (B) For failure to reestablish credit as required by the Company. The Company may disconnect the service

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- (B) after sending a written notice of disconnection, which must be postmarked at least 7 days prior to the date of disconnection of service, but in no event shall disconnection be made after 12:30 p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available.
- (C) After reasonable notice is provided the Business Customer, or as ordered by a court of law, the Pennsylvania Public Utility Commission or the Federal Communications Commission when:
 - (1) An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law; or
 - (2) The Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law; or
 - (3) The Company may require a Business Customer to immediately shut down the service or transmission if such signals or transmission is causing interference to other Company Customers or customers of other carriers.

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- (D) For failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the applicant or Business Customer at the same or another location, or where the applicant or Business Customer voluntarily assumed, in writing, responsibility for the bills of another applicant or Customer. A bill is considered to be past due when the total amount due is not received on or before the due date printed on the bill. When a Business Customer is delinquent in the payment of a bill, the Company may disconnect the service after sending a written notice of disconnection, which must be postmarked at least 7 days prior to the date of disconnection of service, but in no event shall disconnection be made after 12:30 p.m. on the day that all services necessary for reconnection are not regularly performed or available.
- (E) For failure to provide Company representatives with necessary access to Company-owned service or equipment, after the Company has made a written request to do so.
- (F) For failure to make payment in accordance with the terms of a deferred payment agreement.

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- (G) When the Company has reason to believe that a Business Customer has used a device or scheme to obtain service without payment and where the Company has so notified the Business Customer prior to disconnection.
- (H) For violation or noncompliance with a Pennsylvania Public Utility Commission order, rule or regulation.
- (I) For violation or noncompliance with any rules and regulations of the Company on file with the Pennsylvania Public Utility Commission for which violation of or noncompliance with the Company is authorized by tariff to deny or refuse service.
- (J) For violation of or noncompliance with municipal ordinances and/or other laws pertaining to telephone service.
- (K) For failure to pay past due bill for local service of a previous Customer of the premises to be served, provided that the applicant for service voluntarily signed a form agreeing to assume responsibility for the bills of the previous Customer.

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- (L) Without notice in the event that the Business Customer's use of equipment adversely affects the Company's service to others.
- (M) Without notice in the event that the Business Customer's use of equipment will endanger public safety or health.
- (N) For a Business Customer who has not used the service for a period of 90 days and who appears, after investigation, to have left the community or who advised the Company that he or she does not desire to continue to be carried as a Customer.
- (O) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Business Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair.
- (P) Without notice upon the Business Customer's insolvency; assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service.

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Vice President, Regulatory Affairs
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- (Q) Without notice upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation.
- (R) If the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services.
- (S) The Business Customer provides false information to the Company regarding the Business Customer's identity, address, creditworthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s).
- (T) Service may be terminated upon written notice to the Business Customer if:
 - (A) the Business Customer is using the service in violation of this tariff; or
 - (B) the Business Customer is using the service in violation of the law, or PA. PUC or FCC regulations.

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- 2.7.4 In the event of disconnection, the notice to the Customer will inform the Customer of the right to complain to PA. PUC.
- 2.7.5 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- 2.7.6 Upon the Company's discontinuance of service to the Customer under this Section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff or agreement.
- 2.7.7 Discontinuance of Service Other Than Toll Service
- (A) For purposes of this section (2.7.7), all regulated telephone services provided by Carrier, except toll service (if any), shall be defined as local service.
- (B) Carrier may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.

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- (1) Disconnection notices issued by Carrier will comply with state public service laws and regulations.

- C) If required by state public service law or regulation, the carrier will not disconnect any customer's local service for nonpayment of charges incurred by the customer for toll service.

- (D) If required by state public service law or regulation, partial payments by a customer to Carrier will be apportioned by Carrier to Carrier's regulated local service charges first before being applied by Carrier to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

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2.7.8 Discontinuance of Toll Service

- (A) In addition to enforcing, on its own behalf, Carrier's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by Carrier itself, Carrier is not precluded from entering into formal contracts with other toll service providers which would authorize Carrier as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
- (B) Unless and until it has entered into a contract authorizing it to do so, Carrier will not enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than Carrier.
- (C) If required by state public service law or regulation, the procedural and substantive safeguards afforded applicants for local exchange service, as pertains to billing, establishing credit/deposits, and to disconnection, shall also inure to applicants for toll service, and to customers for toll service, regardless of whether such service is provided by a local exchange company or another toll service provider.

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- (D) When Carrier disconnects toll service for nonpayment of toll debt, whether owed to Carrier or to some other provider of toll service, the method of toll disconnection which Carrier utilizes:
- (1) will not function as a vehicle by which the (nonpaying) toll customer is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;
 - (2) will be available from Carrier if required by state public service law or regulation, by tariff, on a nondiscriminatory basis to all toll service providers; and
 - (3) may consist of either a dePICing mechanism or else a selective toll blocking service.

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2.8 Restoration of Service

2.8.1 If any Customer's service is restored after having been disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer will be required to apply a restoration of services-charge specified in this tariff. Except as otherwise provided herein, monthly service charges will not apply for the period between the disconnection and reconnection.

2.8.2 When a Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be reestablished only upon the basis of application for new service.

2.9 Miscellaneous

2.9.1 Special Conditions or Requirements

Where special conditions or special requirements of a Customer involve unusual construction or installation cost, the Customer may be required to pay a reasonable proportion of such costs or expense.

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2.9.2 Telephone Numbers

The Company may change the telephone number of a Customer for engineering, technical, or other reasons. In the event of a dispute between two or more parties regarding ownership of a number, the decision of the Company shall be final and binding on all parties.

2.9.3 Ownership and Access to Facilities

Facilities furnished by the Company are the property of the Company. The Customer shall provide employees, distributors and agents of the company access to Company facilities, at all reasonable times, for the purpose of installing, rearranging, repairing, maintaining, inspecting, disconnecting, removing, or otherwise servicing such facilities.

2.9.4 Installation, Rearrangement, Repair, Maintenance, Disconnection and Removal of Facilities

All facilities furnished by the Company will be installed and maintained by it, except where such facilities are situated, in the judgment of the Company, in hazardous or inaccessible locations.

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Customers may not rearrange, disconnect, remove, or otherwise tamper with, or permit others to rearrange, disconnect, remove, or tamper with any facilities furnished by the Company, authorized in this tariff, except with the Company's written consent or as otherwise specified in this tariff, or other written agreement.

2.9.5 Transfer and Assignments

Customer may not assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the Company and payment of the applicable charges.

2.9.6 Notices and Communications

2.9.6.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.6.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

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- 2.9.6.3 All notices or other communications required to be given pursuant to this tariff will be in writing, unless otherwise provided by PA. PUC's rules. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.6.4 The Company of the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.9.7 Blocked Services

All 900, 976 and Caller Pays calls will be blocked automatically by Carrier.

2.10 Allowances for Interruptions of Service

2.10.1 General

- (A) A credit allowance will not be given when service is interrupted, except as specified in this tariff. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Telephone Company under this tariff.

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- (B) An interruption period begins when the Telephone Company receives a report from the Customer of a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports to the Telephone Company that a service, facility or circuit is interrupted but declines to release it for testing and repair, or refuses access to customer premises for test and repair by the Telephone Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowance will be made for a service, facility or circuit considered by the Telephone Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein by the Telephone Company's agents, distributors or employees when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Telephone Company, included but not limited to the Customer.

2.10.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of, willful act of, or noncompliance with the provisions of this tariff by the Customer;

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- (B) Due to the malfunction of customer owned telephone equipment;
- (C) Due to circumstances or causes beyond the reasonable control of the Company (acts of God, military action, wars, insurrections, riots or strikes);
- (D) During any period in which the Telephone Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company, or utilize another service provider;
- (F) During any period when the Customer has released service to the Company for maintenance purpose or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize placement of any element of special construction; and
- (H) That was not reported to the Company within thirty (30) days of the date that service was affected.

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2.10.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.10.4 Application of Credits for Interruptions in Service

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B) For calculating allowances, every month is considered to have thirty (30) days.

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2.10.5 Length of Interruptions Interruption Period to be Credited

Less than 24 hours None

Over 24 Hours and Less Than 72 Hours: Except as provided in 52 Pa. Code §64.52, interruptions over 24 hours and less than 72 hours shall be provided with a credit for each 24-hour period that main service is interrupted, which credit shall equal one-thirtieth of one month's charges for all services and facilities are rendered inoperative, useless or substantially impaired.

Interruptions Over 72 Hours and Less Than 96 Hours: Except as provided in 52 Pa. Code §64.52, interruptions over 72 hours will be credited an amount equal to two-thirtieths of one month's charges for all services and facilities that are rendered inoperative, useless or substantially impaired, for each full 24-hour period beyond the first 72 hours that main service is interrupted. In no event shall the total credit for interruptions exceed the total charges for service furnished by the Company in the billing period.

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2.11 [RESERVED FOR FUTURE USE]

2.12 Presubscription

2.12.1 General

IntraLATA Presubscription is a procedure whereby a customer designates to Carrier the entity which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a customer who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2.12.2 IntraLATA Presubscription Options

Option A: Customer may select Carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select an entity other than Carrier or the customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

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Option D: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

2.12.3 Rules and Regulations

Customers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Customers of record or new customers may select either Options A, B, C, or D for intraLATA Presubscription.

Customers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Section 2.12.5 following.

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2.12.4 IntraLATA Presubscription Procedures

New customers will be asked to select an intraLATA toll carrier(s) at the time the customer places an order to establish local exchange service with Carrier. The Carrier will process the customer's order for intraLATA service. The selected carrier(s) will confirm their respective customers' verbal selection by third-party verification or return written confirmation notices. All new customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new customer is unable to make a selection at the time the new customer places an order to establish local exchange service, Carrier will read a random listing of all available intraLATA carriers to aid the customer in selection. If selection is still not possible, Carrier will inform the customer that he/she will be given 90 calendar days in which to inform Carrier of an intraLATA toll carrier presubscription selection free of charge. Until the customer informs Carrier of his/her choice for intraLATA toll carrier, the customer will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Customers who inform Carrier of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial customer request.

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Customers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in Section 2.12.5 following. If a customer of record inquires of Carrier of the carriers available for intraLATA toll presubscription, Carrier will read a random listing of all available intraLATA carriers to aid the customer in selection.

2.12.5 IntraLATA Presubscription Charges

(A) Application of Charges

After a customer's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph 4 above, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in Subdivision (B) following, will apply.

(B) Nonrecurring Charges

- (1) IntraLATA Presubscription Change Charge, per line, trunk or port

	<u>Residence</u>	<u>Business</u>
<u>Initial line, trunk, or port</u>	\$3.75	\$3.75
<u>Additional line, trunk, or port</u>	\$1.15	\$1.15

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2.12.6 InterLATA Presubscription Charges

(A) Application of Charges

After a customer's initial selection for a presubscribed interLATA toll carrier, for any change thereafter, an InterLATA Presubscription Change Charge, as set forth in Subdivision (B) following, will apply.

(B) Nonrecurring Charges

(1) InterLATA Presubscription Change Charge, per line, trunk or port

	<u>Residence</u>	<u>Business</u>
Initial line, trunk, or port	\$3.75	\$3.75
Additional line, trunk, or port	\$1.90	\$1.90
No Selection		
Initial line, trunk, or port	\$5.00	\$5.00
Additional line, trunk, or port	\$5.00	\$5.00

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3. SERVICES

This section contains the regulations applicable to calculating charges for calls based on the duration of use, distance of a call and time of day. It also contains regulations application to connection charges.

3.1 Application of Rates

3.1.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff. The Company reserves the right to waive, from time to time on an individual case by case basis, certain tariff charges as it deems reasonable. An application for service, whether made orally, in writing, or by use of service, establishes a contract between the Company and the Customer pursuant to the terms and conditions included within this tariff. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred to a third party by the Customer, without the Company's written approval.

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3.1.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- (A) Calls are measured in durational increments identified for each service. All calls held for a fraction of a measurement increment are rounded-up to the next whole measurement unit.
- (B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls starts with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- (C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- (D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call and will be billed according to applicable eastern standard or eastern daylight savings time.

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3.1.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

The airline distance between any two rate centers is determined as follows:

- (A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- (B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- (C) Square each difference obtained in step (b) above.

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- (D) Add the square of the "V" difference and the square of the "H" difference obtained in step (c) above.
- (E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- (F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- (G) FORMULA = $\frac{(V1-V2)^2 + (H1-H2)^2}{10}$

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3.1.4 Time Periods Defined ---

Unless otherwise indicated in this Tariff, Day, Evening, and Night/Weekend Rate Periods are as follows:

<u>Peak Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Day	8:00 a.m.	5:00 p.m.	Mon-Fri
<u>Off-Peak Rate Periods</u>	<u>From</u>	<u>To But Not Including</u>	<u>Days</u>
Evening	5:00 p.m.	11:00 p.m.	Sun-Fri
Night/Weekend	11:00 p.m.	8:00 a.m.	All days
	8:00 a.m.	11:00 p.m.	Saturday
	8:00 a.m.	5:00 p.m.	Sunday

On Holidays, the Off-Peak, Rate Period rates will apply unless a lower rate would normally apply. Holidays include: New Year's Day**, Martin Luther King Day*, President's Day* Memorial Day*, Independence Day**, Labor Day, Columbus Day*, Veteran's Day**, Thanksgiving Day and Christmas Day**.

* Applies to Federally observed day only.

** When these holidays fall on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

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3.2 Connection Charge

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply. The Company may from time to time waive or reduce the charge as part of a promotion.

3.2.1 Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service .

<u>Business</u>	<u>Residence</u>
\$ 25.00	\$25.00

3.2.2 Moves, Adds And Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

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Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

Residence Charge per:	<u>Move</u>	<u>Add</u>	<u>Change</u>
	\$25.00	\$25.00	\$25.00
Business Charge per:	<u>Move</u>	<u>Add</u>	<u>Change</u>
	\$25.00	\$25.00	\$25.00

3.2.3 Charges Associated With Premises Visit

3.2.3.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

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Noncomplex wire, jacks and materials include:

- o 2 to 6 pair inside wire
- o Faceplates
- o RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- o Staples, screws, nails, tape, connectors, etc.

3.2.3.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Per Premises Visit, Residence: \$30.00

Per Premises Visit, Business: \$30.00

3.2.3.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

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A. Inside Wire Installation Charge

Flat Installation Charges apply when a customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

Material is included in each time increment charge.

Flat Jack Installation Charge

Per order, per premises

- 1st Jack	\$37.00
- Each Additional, Prewired	\$12.00
- Each Additional, Unwired	\$37.00

Flat Wire Installation Charge

Per wall, per wire pull, Residence \$45.00

Flat Wire Installation Charge

Per wall, per wire pull, business Quote

B. Flat Inside Wire Maintenance Charge

The Flat Inside Wire Maintenance Charge applies when a customer requests noncomplex wire and jack maintenance and does not subscribe to the Inside Wire Maintenance Option. Material is included in the Flat Time and Materials Charge.

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Per Premises Visit, Residence	\$30.00
Per Premises Visit, Business	\$20.00

C. Monthly Inside Wire Maintenance Option

The Monthly Inside Wire Maintenance Option provides subscribers paying a monthly fee with ongoing maintenance of noncomplex wire and jack. Premises Visit Charges and Time and Material Charges are waived for maintenance work provided under the terms of the Monthly Inside Wire Maintenance Option.

Inside Wire Monthly Maintenance Option (per residence account)	\$1.00
---	--------

4 LOCAL EXCHANGE SERVICES

Local Exchange Service allows a customer to place calls within his or her local calling area without paying toll charges. The Company intends to adopt Bell Atlantic – Pennsylvania, Inc.'s Local Calling Areas. *

*See Docket No. A-310203F0002, et seq., Application of MFS Intelenet of Pennsylvania, Inc., Opinion and Order-Short Form (Pa. Pub. Util. Comm'n July 31, 1996) at 19.

4.1 Custom Calling Service

4.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to

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availability; features may not be available with all classes of service.
Transmission levels may not be sufficient in all cases.

4.1.2 Description of Features

(A) Three Way Calling/Call Hold

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

(B) Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

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The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

(C) Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers.

Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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(D) Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

(E) Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

(F) Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

4.1.3 Rates and Charges

4.1.3.1 Monthly Rates

Rates for this service are located in the sections titled, Residential Network Switched Service, and Business Network Switched Service.

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4.1.3.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more custom calling features.

\$ 10.00

4.1.3.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See section titled, Service and Promotional Trials, herein.

4.2 Class Services

4.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

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4.2.2 Description of Features

(A) Call ID

The Call ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call - including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

(B) Automatic Redial

The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

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The following types of calls cannot be Automatically Redialed:

- o Calls to 800 Service numbers
- o Calls to 900 Service numbers
- o Calls preceded by an interexchange carrier access code
- o International Direct Distance Dialed calls
- o Calls to Directory Assistance
- o Calls to 911

(C) Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

(D) Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

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4.2.3 Rates and Charges ---

4.2.3.1 Monthly Rates

Rates for this service are located in the sections titled, Residential Network Switched Service, and Business Network Switched Service.

4.2.3.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

\$10.00

4.2.3.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature. See section titled, Service and Promotional Trials, herein.

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4.3 Centrex Service Features

4.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. *Transmission levels may not be sufficient in all cases.*

4.3.2 Description of Features

(A) Camp On

This feature allows the switch to observe that a wanted line is busy, wait until it is free, then automatically and immediately connect the calling line that has been waiting.

(B) Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

(C) Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

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(D) Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

(E) Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

(F) Circular Hunting

This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

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(G) Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

(H) Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning customer charges. The number of digits in a customer's account code group will be defined by the Company.

(I) Terminal Group and Station Restriction

This feature defines a station's network access capability either individually within a Centrex group or for the group as a whole. It defines the Centrex group and what level of access a station will have; i.e., intragroup only, toll restriction, etc.

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(J) Uniform Call Distribution

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

4.3.3 Rates and Charges

4.3.3.1 Monthly Rates

Rates for this service are located in the sections titled, Residential Network Switched Service, and Business Network Switched Service.

4.3.3.2 Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

\$10.00

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4.3.3.3 Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See section titled, Service and Promotional Trials, herein.

4.4 [RESERVED FOR FUTURE USE]

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4.5 Busy Verification And Interrupt Service

4.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

4.5.2 Rate Application

- (A) A Verification Charge will apply when:
1. The operator verifies that the line is busy with a call in progress, or
 2. The operator verifies that the line is available for incoming calls.
- (B) Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- (C) No charge will apply when the calling party advises that the call is from an official public emergency agency.

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4.5.3 Rates

Verification Charge, each request	\$2.50
Interrupt Charge, each request	\$2.50

4.6 Trap Circuit Service

4.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

4.6.2 Regulations

- (A) This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.

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- (B) The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- (C) The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- (D) The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

4.6.3 Rates

Per request,

\$ 2.50

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4.7 Directory Assistance Service

4.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

4.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from coin telephones, including COCOTS.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- d. The first 2 directory assistance call each month.

4.7.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

\$0.25

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4.8 Local Operator Service

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

Local Operator Assistance, per call: \$0.50

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5. RESIDENTIAL NETWORK SWITCHED SERVICES

5.1 General

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- a. place and receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

5.2 Service Descriptions And Rates

The following Residential Network Switched Service Options are offered:

Residential Flat Rate Service
Residential Message Rate Service
Key Residential Line Service

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All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

- Three Way Calling
- Call Forward Busy
- Call Forward Don't Answer
- Call Forward Variable
- Call Hold
- Call Waiting
- Cancel Call Waiting
- Distinctive Ringing
- Regular Multiline Hunting
- Speed Calling

The following CLASS features are offered to Residential Network Switched Service Subscribers:

- Call ID
- Automatic Redial
- Automatic Call Back
- Automatic Recall
- Customer Originated Trace

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Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Message charges apply to Message Rated Service, in addition to other rate elements described above.

5.2.1 Flat Rate Service

5.2.1.1 Description

Flat Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Service to points within the local calling area is included in the charge for Flat Rate Service.

Each Flat Rate Service line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Flat Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Flat Rate Service Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

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5.2.1.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Service Line \$13.00

- Voice Mail Option, per line \$ 8.00

Custom Calling Features
(per line, per month)

- Each feature \$ 5.00

- Package of 3 features \$ 8.00

- Package of 6 features \$10.00

- Package of 9 features \$12.00

CLASS Features
(per line, per month)

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- Each feature	\$ 5.00
- Package of 3 features	\$ 8.00
- Package of 6 features	\$10.00
- Package of 9 features	\$12.00

5.2.2 Message Rate Service

Message Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of the number of completed calls during the billing period.

5.2.2.1 Description

Each Message Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

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Each Measured Rate Port has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

- Each feature	\$ 5.00
- Package of 3 features	\$ 8.00
- Package of 6 features	\$10.00
- Package of 9 features	\$12.00

5.2.2.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

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Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Base Service Line \$12.00

- Voice Mail Option, per line \$ 8.00

Custom Calling Features
(per line, per month)

- Each feature \$ 5.00

- Package of 3 features \$ 8.00

- Package of 6 features \$10.00

- Package of 9 features \$12.00

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CLASS Features	--	
(per line, per month)		
- Each feature		\$ 5.00
- Package of 3 features		\$ 8.00
- Package of 6 features		\$10.00
- Package of 9 features		\$12.00

5.2.2.3

Message Usage Charges

Per Message	\$0.08
-------------	--------

5.2.3 Key Residential Line Service5.2.3.1 General

Key Residential Line Service provides the customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Key Residential Line is available as a flat rate or message rated service. Key Residential Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

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Each Key Residential Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Type:	Dual-tone multifrequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only, as specified by the customer

5.2.3.2 Flat Rate Key Residential Line Service

5.2.3.2.1 Description

Service to points within the local calling area is included in the charge for Flat Rate Service.

5.2.3.2.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Nonrecurring Connection Charge: \$25.00

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Monthly Recurring Charges:

- | | |
|-------------------------------|---------|
| - Each Service Line | \$12.00 |
| - Voice Mail Option, per line | \$ 8.00 |

Custom Calling Features
(per line, per month)

- | | |
|-------------------------|---------|
| - Each feature | \$ 5.00 |
| - Package of 3 features | \$ 8.00 |
| - Package of 6 features | \$10.00 |
| - Package of 9 features | \$12.00 |

CLASS Features
(per line, per month)

- | | |
|-------------------------|---------|
| - Each feature | \$ 5.00 |
| - Package of 3 features | \$ 8.00 |

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- Package of 6 features \$10.00
- Package of 9 features \$12.00

5.2.3.2.3 Message Rate Key Residential Line Service

(A) Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

(B) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff. Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

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Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Base Service Line \$12.00

- Voice Mail Option, per line \$ 8.00

Custom Calling Features:
(per line, per month)

- Each feature \$ 5.00

- Package of 3 features \$ 8.00

- Package of 6 features \$10.00

- Package of 9 features \$12.00

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CLASS Features
(per line, per month)

- Each feature	\$ 5.00
- Package of 3 features	\$ 8.00
- Package of 6 features	\$10.00
- Package of 9 features	\$12.00

(C) Message Usage Charges

\$0.08

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6. BUSINESS SERVICES

6.1 General

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in this tariff apply to all service on a one-time basis unless waived pursuant to this tariff.

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6.2 Service Descriptions And Rates

The following Business Access Service Options are offered:

Basic Business Line Service
Business Key System Line Service
PBX Trunks
Centrex Service

Basic Business Line Service, Key System Line Service and Analog PBX trunks are offered with flat rate or message rate local service, at the option of the customer. Digital PBX Trunks are offered on a flat rate basis only.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

6.2.1 Basic Business Line Service

6.2.1.1 General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

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Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire
Signaling Type: Loop start
Pulse Types: Dual Tone Multifrequency (DTMF)
Directionality: Two-Way, In-Only, or Out-Only, at
the option of the customer

6.2.1.2 Flat Rate Basic Business Line Service

6.2.1.2.1 Description

Service to points within the local calling area is
included in the charge for Flat Rate Service.

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6.2.1.2.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below,
service order charges apply as described in this tariff.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Service Line \$25.00

- Voice Mail Option, per line \$12.00

Custom Calling Features
(per line, per month)

- Each feature \$ 5.00

- Package of 3 features \$ 8.00

- Package of 6 features \$10.00

- Package of 9 features \$12.00

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CLASS Features
(per line, per month)

- Each feature	\$ 5.00
- Package of 3 features	\$ 8.00
- Package of 6 features	\$10.00
- Package of 9 features	\$12.00

6.2.1.3 Message Rate Basic Business Line Service

6.2.1.3.1 Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

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6.2.1.3.2. Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Nonrecurring Connection Charge: \$ 5.00

Monthly Recurring Charges:

- Each Base Service Line \$12.00

- Voice Mail Option, per line \$ 8.00

Custom Calling Features:
(per line, per month)

- Each feature \$ 5.00

- Package of 3 features \$ 8.00

- Package of 6 features \$10.00

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- Package of 9 features \$12.00

CLASS Features
(per line, per month)

- Each feature \$ 5.00

- Package of 3 features \$ 8.00

- Package of 6 features \$10.00

- Package of 9 features \$12.00

6.2.1.2.3.3 Message Usage Charges

Per Message \$0.08

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6.2.2 Business Key System Line Service

6.2.2.1 Description

Business Key System Line Service provides the customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Business Key System Line is available as a message rated service. Business Key System Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the customer

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6.2.2.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

Nonrecurring Connection Charge: \$ 5.00

Monthly Recurring Charges:

- Flat Rate Business Key \$25.00

- Message Rate Business Key \$12.00

- Voice Mail Option, per line \$ 8.00

Custom Calling Features
(per line, per month)

- Each feature \$ 5.00

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- Package of 3 features	\$ 8.00
- Package of 6 features	\$10.00
- Package of 9 features	\$12.00

CLASS Features
(per line, per month)

- Each feature	\$ 5.00
- Package of 3 features	\$ 8.00
- Package of 6 features	\$10.00
- Package of 9 features	\$12.00

6.2.2.3 Message Usage Charges

Per Message	\$0.08
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6.2.3 [RESERVED FOR FUTURE USE]

6.2.4 PBX Trunk Service

6.2.4.1 General

Analog and/or digital PBX trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DS0 level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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6.2.4.2 Flat Rate Analog PBX Trunks

6.2.4.2.1 General

Service to points within the local calling area is included in the charge for Flat Rate Analog PBX Trunk Service.

6.2.4.2.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

Monthly Recurring Charges: \$45.00

Terminal Numbers:

1-10 lines in terminal group \$10.00

11-20 lines in terminal group \$18.00

21 + lines in terminal group \$22.00

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6.2.4.3 Message Rate Analog PBX Trunks

6.2.4.3.1 Description

Message Rate Analog PBX Trunks provide the customer with a single, analog, voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a message rate basis. DID trunks are arranged for one-way inward calling only.

6.2.4.3.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff. Charges for each Message Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Trunk \$15.00

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Terminal Numbers:

1-10 lines in terminal group	\$10.00
11-20 lines in terminal group	\$18.00
21 + lines in terminal group	\$22.00

6.2.4.3.3 Message Usage Charges

Per Message Charge	\$0.08
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6.2.4.4 Analog DID Trunks

Nonrecurring Connection Charge	\$35.00
Monthly Recurring Charges (per trunk)	\$20.00

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DID Station Numbers

- Each Group of 20 \$3.00
- Each Group of 100 \$20.00

6.2.4.5 Digital PBX Trunk Service

6.2.4.5.1 Description

Digital PBX Trunk Service provide a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each Digital PBX Trunk has the following characteristics:

- Terminal Interface: Channel Bank or DSX-1 panel
- Signaling Type: Loop, Ground, E&M I, II, III
- Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

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Pulse Type: Dual Tone Multi-Frequency
(DTMF)

Directionality: In-Coming or Out-Going Only, as
specified by the customer

Service to points within the local calling area is included in the
charge for Digital PBX Trunk Service.

6.2.4.5.2 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed
below, service order charges apply as
described in this tariff. Charges for each
Message Rate Digital PBX Trunk include a
monthly recurring Base Service Charge and
usage charges for completed calls originated
from the customer's lines based on the total
number of calls during the billing period.

Where appropriate facilities do not exist,
Special Construction charges will also apply.

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Nonrecurring Connection Charge: \$6.75

Monthly Recurring Charges:

Flat Rate:

- Facility \$3.00
- Per Active Channel (DID) \$18.00
- Per Active Channel (DOD) \$40.00

Message Rate:

- Facility \$300.00
- Per Active Channel (DID) \$18.00
- Per Active Channel (DOD) \$40.00

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6.2.4.3.3 Message Usage Charges

Per Message Charge \$0.08

6.2.5 Centrex Service

6.2.5.1 Description

Centrex Service is a multi-station system offered to the business customer with 2 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex Service enables the customer to originate and receive local calls within its system at no additional charge. Service to points within the local calling area is included in the charge for Centrex Service.

Centrex Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

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Each Centrex Station Line has the following characteristics:

Terminal Interface: 2-Wire or 4-Wire as required for the
provision of service

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-Way, In-Only or Out-Only

6.2.5.2 Features

The Centrex customer choose one of three feature packages: Basic, Enhanced and Premium. Basic Centrex includes all Centrex features except attendant features and Customer Management System. Enhanced Centrex includes attendant features. Premium Centrex offers all features, attendant features and Customer Management system.

The following Centrex features are available to the customer of Centrex Service at no additional charge:

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	Basic	Enhanced	Premium
Add-On Hold	X	X	X
Attendant Camp On		X	X
Attendant Conference		X	X
Attendant Direct Station Selection		X	X
Automatic Call Distribution			X
Automatic Route Selection (ARS)	X	X	X
Call Forward - Busy	X	X	X
Call Forward - No Answer	X	X	X
Call Pickup	X	X	X
Call Transfer Internal	X	X	X
Call Transfer Outside	X	X	X
Call Waiting	X	X	X
Call Waiting - Attendant Lamp		X	X
Code Calling	X	X	X
6-Way Conference			X
Directed Call Pickup	X	X	X
Group Numbering	X	X	X

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	Basic	Enhanced	Premium
Intercom Dialing	X	X	X
Loudspeaker Paging	X	X	X
Manual Control of ARS		X	X
Make Busy	X	X	X
Multiline Hunt	X	X	X
Night Service	X	X	X
Outward Call for PBX	X	X	X
Power Fail Transfer	X	X	X
Queuing	X	X	X
Single Digit Dialing	X	X	X
Tandem Dialing	X	X	X
Toll Diversion - Attendant		X	X
Uniform Call Distribution	X	X	X
Customer Management System			X
Speed Calling	X	X	X
Three Way Calling	X	X	X

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6.2.5.3 Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in this tariff.

6.2.5.3.1 Basic Centrex (Flat Rated)

Per Station Line:

Nonrecurring Connection Charge: \$100.00

Monthly Recurring Charges:

Term

24 months \$ 55.00

36 months \$ 55.00

60 months \$ 55.00

84 months \$ 55.00

DS1 Port Charges
for DS1 Interconnection
(per 24 Centrex Changes): \$300.00

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Voice Mail, per line per month: \$10.00

Over 200 lines Individual Case Basis

6.2.5.3.2 Enhanced Centrex (Flat Rate)

Per Station Line:

Nonrecurring Connection Charge: \$100.00

Monthly Recurring Charges:

Term

24 months \$55.00

36 months \$55.00

60 months \$55.00

84 months \$55.00

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DS1 Port Charges
for DS1 Interconnection
(per 24 Centrex Channels): \$300.00

Voice Mail, per line per month: \$10.00

Over 200 lines Individual Case Basis

6.2.5.3.3 Premium Centrex (Flat Rate)

Per Station Line:

Nonrecurring Connection Charge: \$250.00

Monthly Recurring Charges:

Term	
24 months	\$55.00
36 months	\$55.00
60 months	\$55.00

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84 months \$55.00

DS1 Port Charges
 for DS1 Interconnection
 (per 24 Centrex Channels): \$250.00

Voice Mail, per line per month: \$10.00

Over 200 lines Individual Case Basis

6.2.5.4 Direct Inward Dialing

Each Group of 20 Numbers \$ 5.00

Each Group of 100 Numbers \$20.00

Terminal Numbers:

1-10 lines in terminal group \$10.00

11-20 lines in terminal group \$18.00

21 + lines in terminal group \$25.00

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7. [RESERVED FOR FUTURE USE]

8. SPECIAL SERVICES AND PROGRAMS

8.1 Lifeline Telephone Service

This is a discounted telephone service which, if required by state public service law, is available to local exchange service customers.

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8.1.1 Lifeline Telephone Service Options

8.1.1.1 Flat Rate Life Line Service

This service provides a full waiver of the \$3.50 federal subscriber line charge for flat rate customers.

8.1.1.2 Basic Lifeline Service

This low priced individual message rate service provides a full waiver of the \$3.50 federal subscriber line charge. There is no monthly allowance for local calls. Primary area and Home Region calls are untimed. Extended area calls (where available) are timed.

8.1.2 Eligibility

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs administered by the state Department of Health and Social Services ("Social Services"):

Aid to Families with Dependent Children (AFDC)
Food Stamps
Home Energy Assistance Program (HEAP)
Home Relief
Medicaid
Supplemental Security Income (SSI)

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The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by Social Services and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Life Line rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

Life Line services are effective upon receipt of a completed and signed form or an application form certified from an entity authorized by the Company. If the form is not returned, no further action is taken by the Company to establish eligibility. The Life Line discount is credited as of the service connection date.

An individual's eligibility may be documented by information obtained by the Company as a result of enrollment programs.

The Company, in coordination with appropriate agencies, will periodically verify each Lifeline customer's eligibility. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for any period in which he or she is proven to be ineligible for the service.

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8.1.3 Charges

A qualified customer may choose one of the Lifeline services as described. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Link Up America plan as outlined in 8.2, following.

Service connection charges do not apply to change existing service from:

- a. Message Rate Service to Basic Lifeline service;
- b. Basic Lifeline service to Message Rate Service.

8.2 Link Up America

The Link Up America program is a connection assistance plan which, if required by state public service law, is available to local exchange service customers. It provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- (A) The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in 8.1.2, above;
- (B) The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- (C) The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

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8.3 Special Equipment For The Hearing Or Speech Impaired Customer

- 8.3.1 If required by state law, the Company will provide, upon request, specialized telecommunication equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.
- 8.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 8.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

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8.4 Discounted Service For The Hearing Or Speech Impaired Customer

8.4.1 General

If required by state law, a handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a 50% discount on local message rate service.

8.4.2 Certification

Acceptable certifications are:

Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or

A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

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8.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication.

8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

8.5 Universal Emergency Telephone Number Service

Universal Emergency Telephone Number Service (911 Service) is an arrangement whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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8.6 State Relay Service

8.6.1 General

The Company will provide access to a telephone relay center for State Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

8.6.2 Regulations

- (A) Only intrastate calls can be completed using the State Relay Service under the terms and conditions of this tariff.
- (B) Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- (C) Calls through the Relay Service may be billed to a third number only if that number is within Pennsylvania. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

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- (D) The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging service;
 2. calls to time or weather recorded messages;
 3. station sent paid calls from coin telephones; and
 4. operator-handled conference service and other teleconference calls.

8.6.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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8.7 [RESERVED FOR FUTURE USE]

8.8 Special Construction

8.8.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of (a), (b), and (c).

8.8.2 Basis for Cost Computation

The costs referred to in 8.8.1 preceding may include one or more of the following items to the extent they are applicable:

- (A) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - a. equipment and materials provided or used;
 - b. engineering, labor, and supervision;
 - c. transportation; and
 - d. rights of way and/or any required easements.

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- (B) Cost of maintenance.
- (C) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- (D) Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- (E) License preparation, processing, and related fees.
- (F) Tariff preparation, processing and related fees.
- (G) Any other identifiable costs related to the facilities provided; or
- (H) An amount for return and contingencies.

8.8.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- 8.8.3.1 The period on which the termination liability is based is the estimated service life of the facilities provided.

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- 8.8.3.2 The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
- (A) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - 1. equipment and materials provided or used;
 - 2. engineering, labor, and supervision;
 - 3. transportation; and
 - 4. rights of way and/or any required easements;
 - (B) license preparation, processing, and related fees;
 - (C) tariff preparation, processing and related fees;
 - (D) cost of removal and restoration, where appropriate; and
 - (E) any other identifiable costs related to the specially constructed or rearranged facilities.
- 8.8.3.3 The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 8.8.3.2 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 8.8.3.2 preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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8.9 Non-Routine Installation And/Or Maintenance

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

8.10 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this tariff within 30 days after the contract is signed by both the Company and the customer.

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8.11 Service And Promotional Trials

8.11.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

8.11.2 Regulations

- (A) Notification of the Trial, as required by state or federal communications law, will be made to all eligible customers. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification. All promotional offerings will be filed with the Commission.

- (B) During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

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- (C) During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- (D) Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- (E) The Company retains the right to limit the size and scope of a Promotional Trial.

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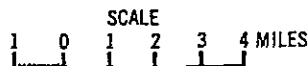
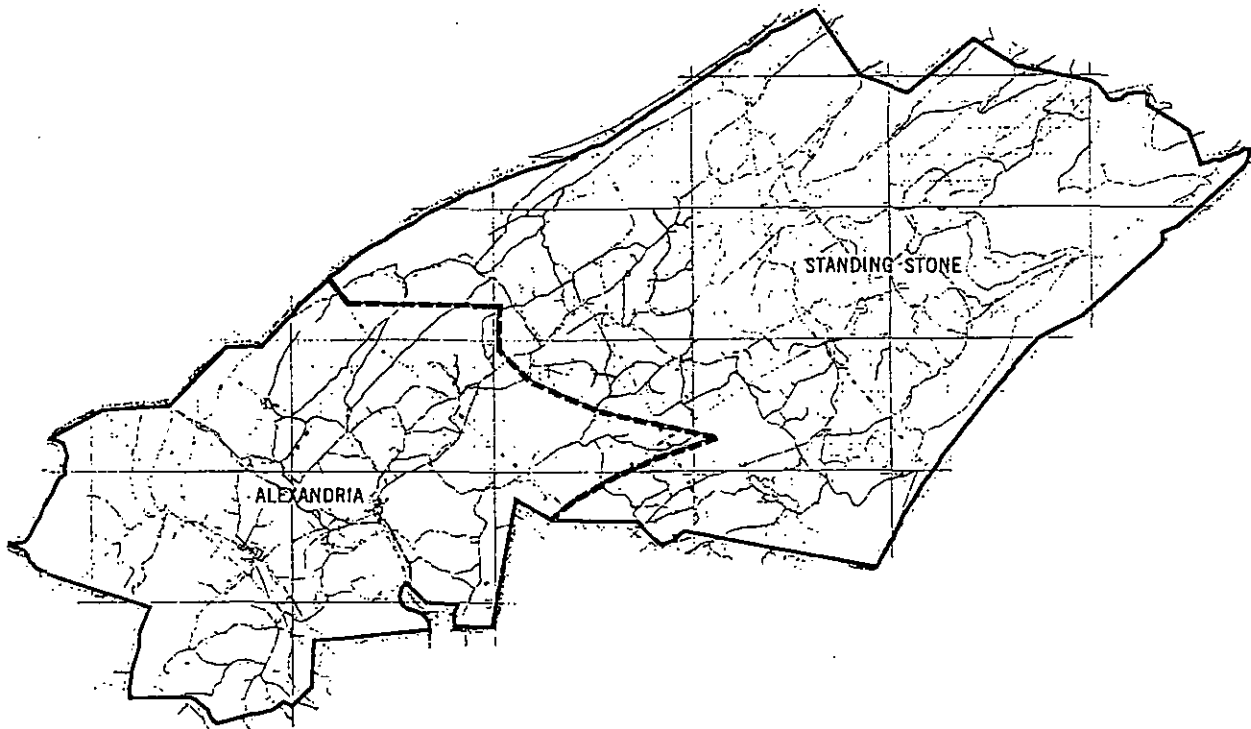
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9 Exchange Maps

9.1 Pennsylvania Exchange Areas

Alexandria

KEY
————— EXCHANGE AREA BOUNDARY
- - - - - CENTRAL OFFICE DISTRICT BOUNDARY



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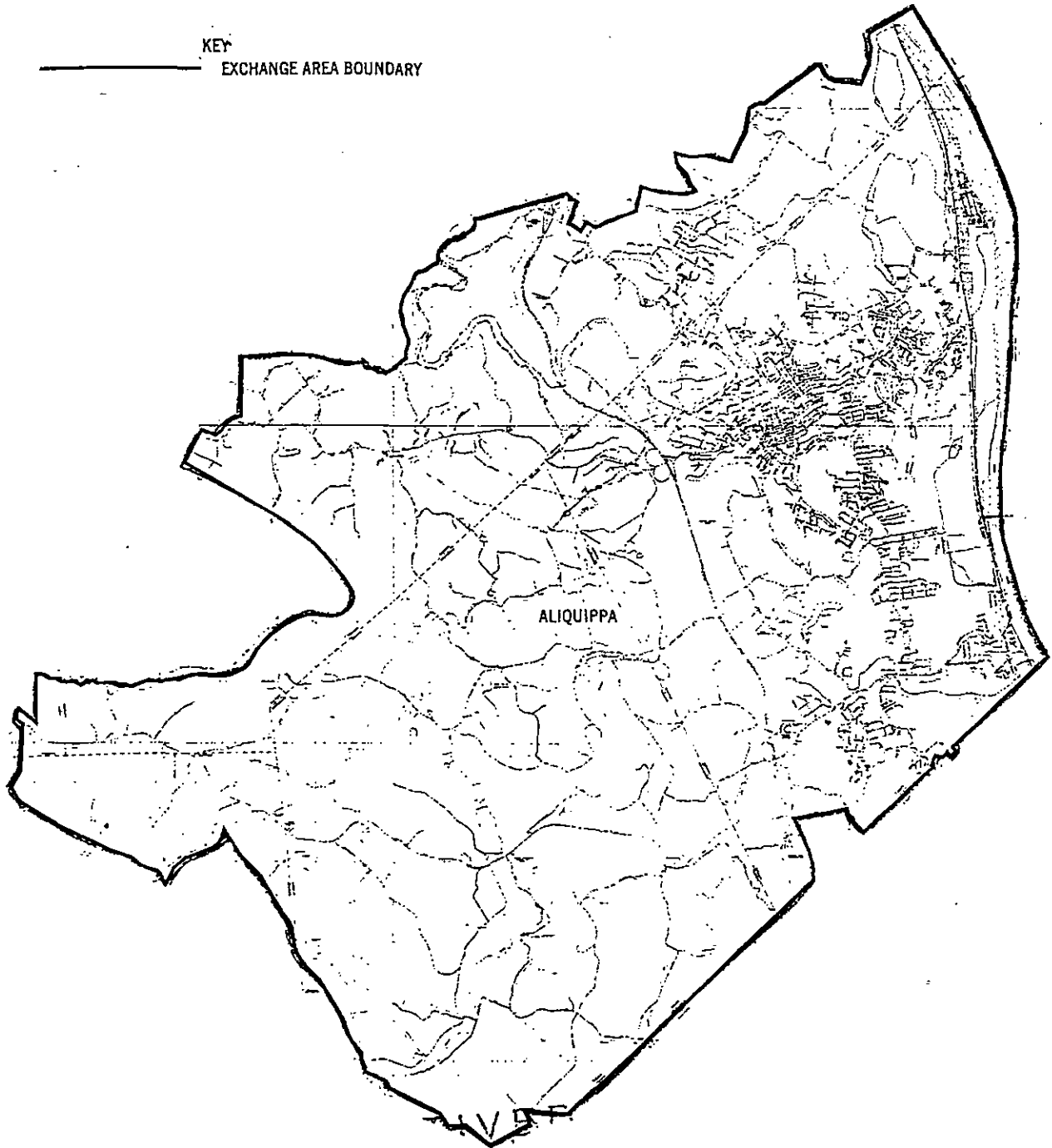
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9.1 Pennsylvania Exchange Areas

Aliquippa



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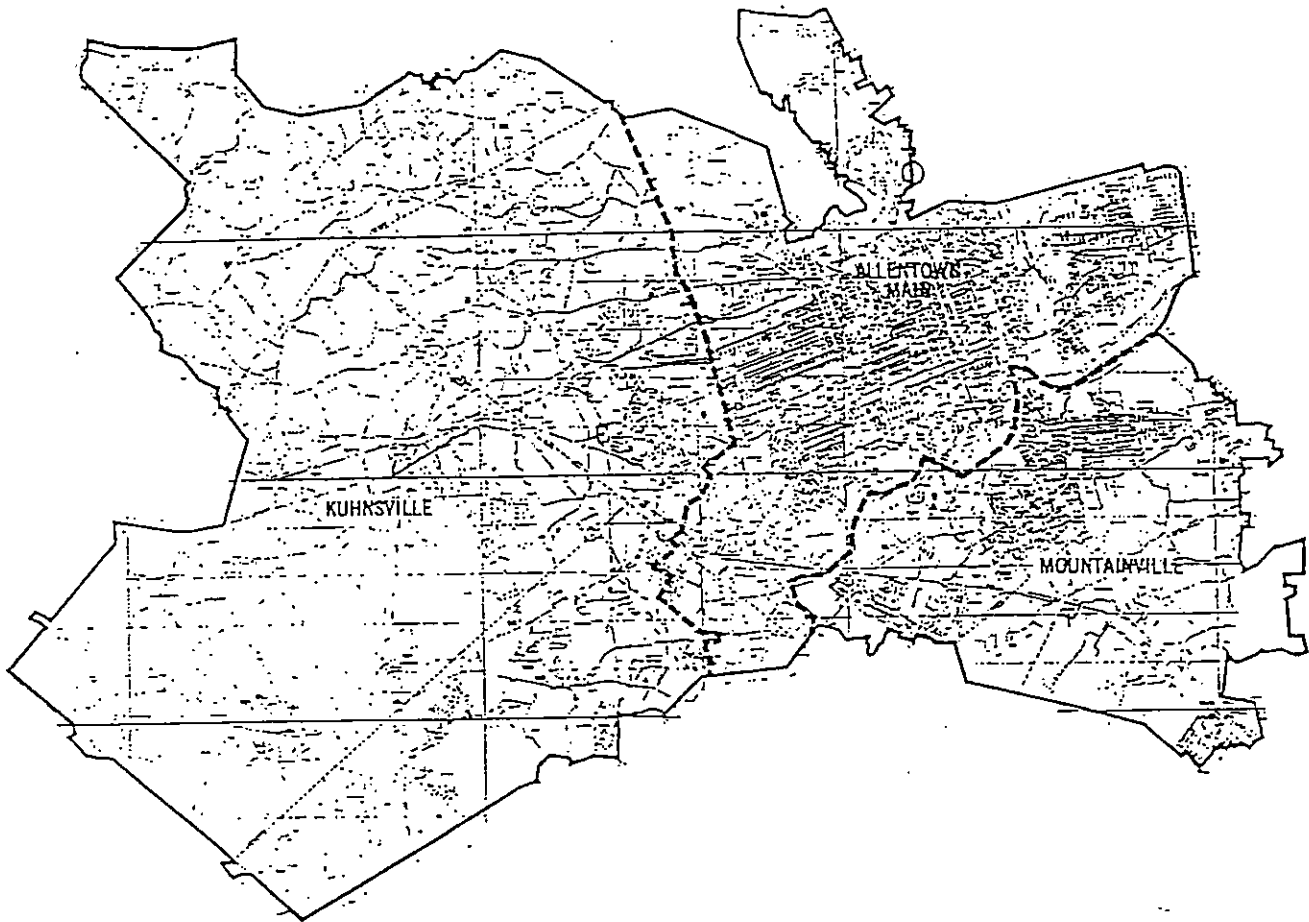
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9.1 Pennsylvania Exchange Areas

Allentown



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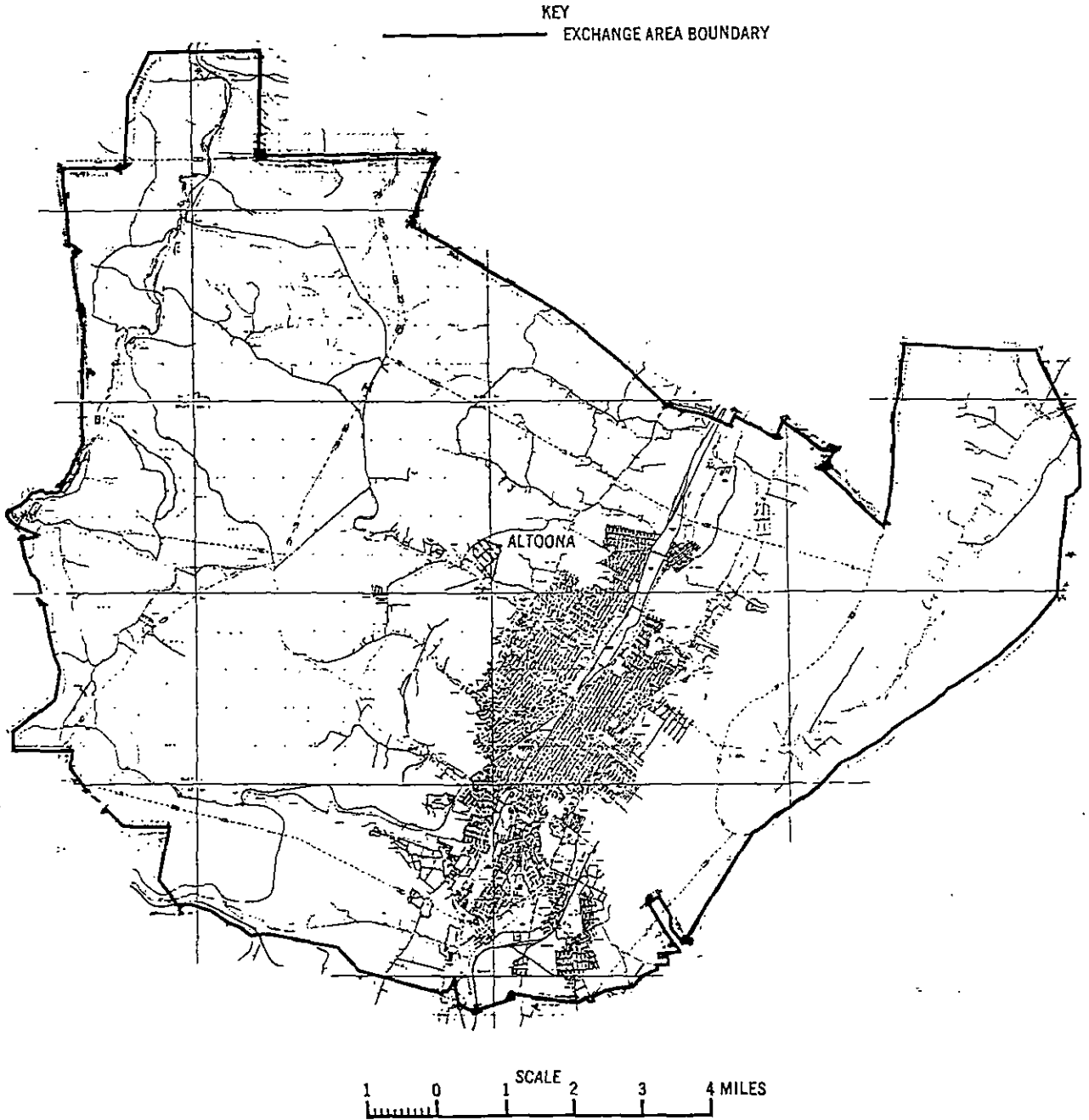
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9.1 Pennsylvania Exchange Areas

Altoona



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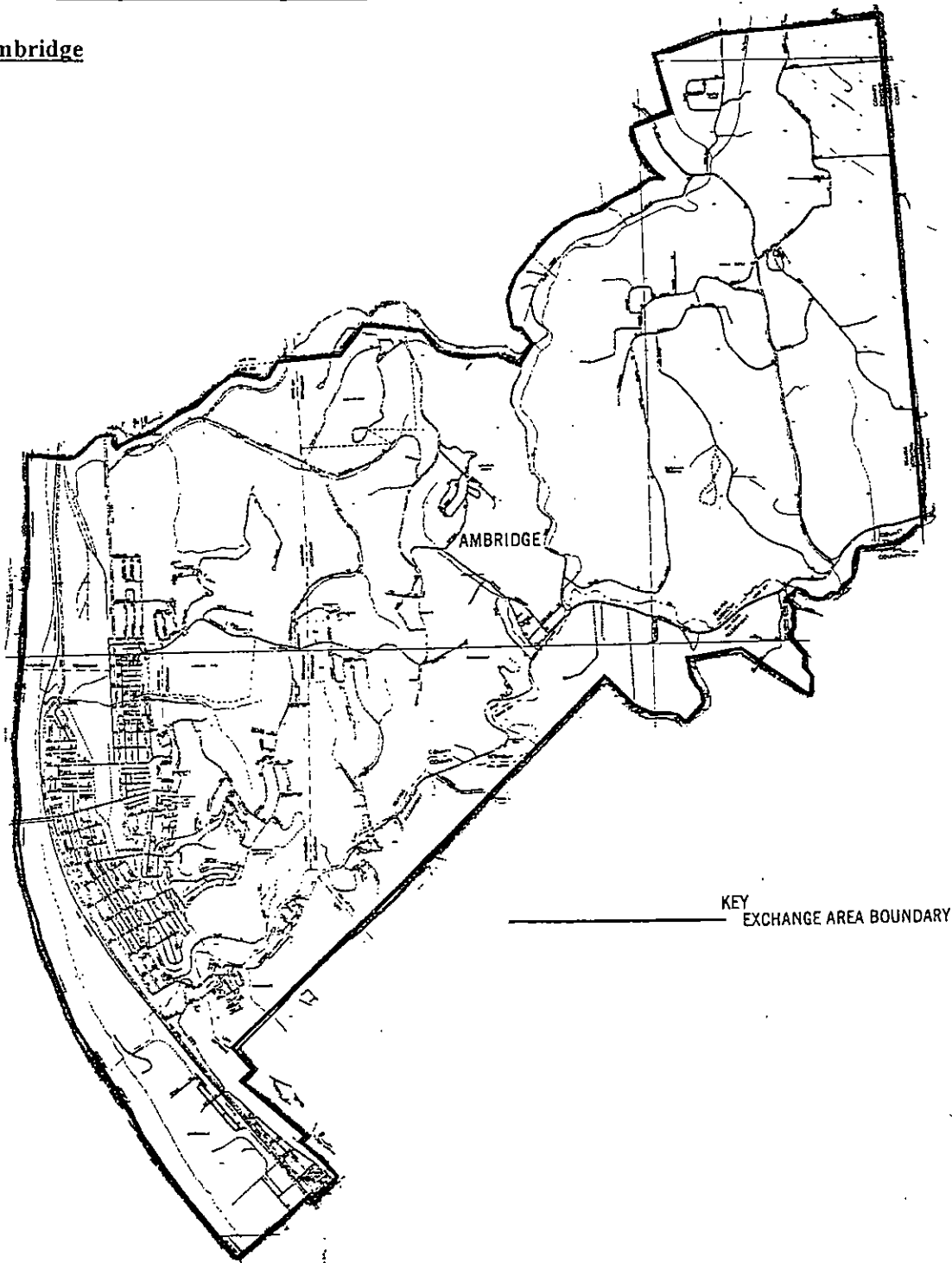
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Ambridge



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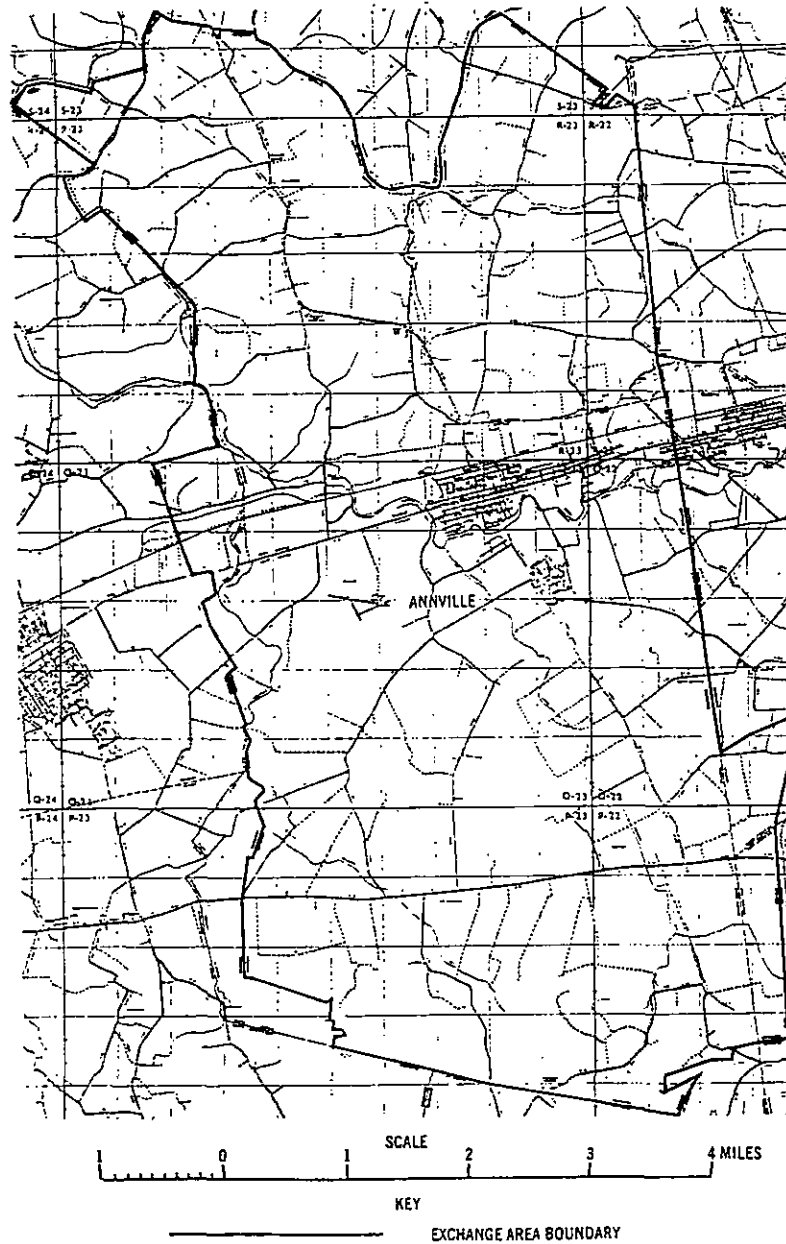
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Annyville



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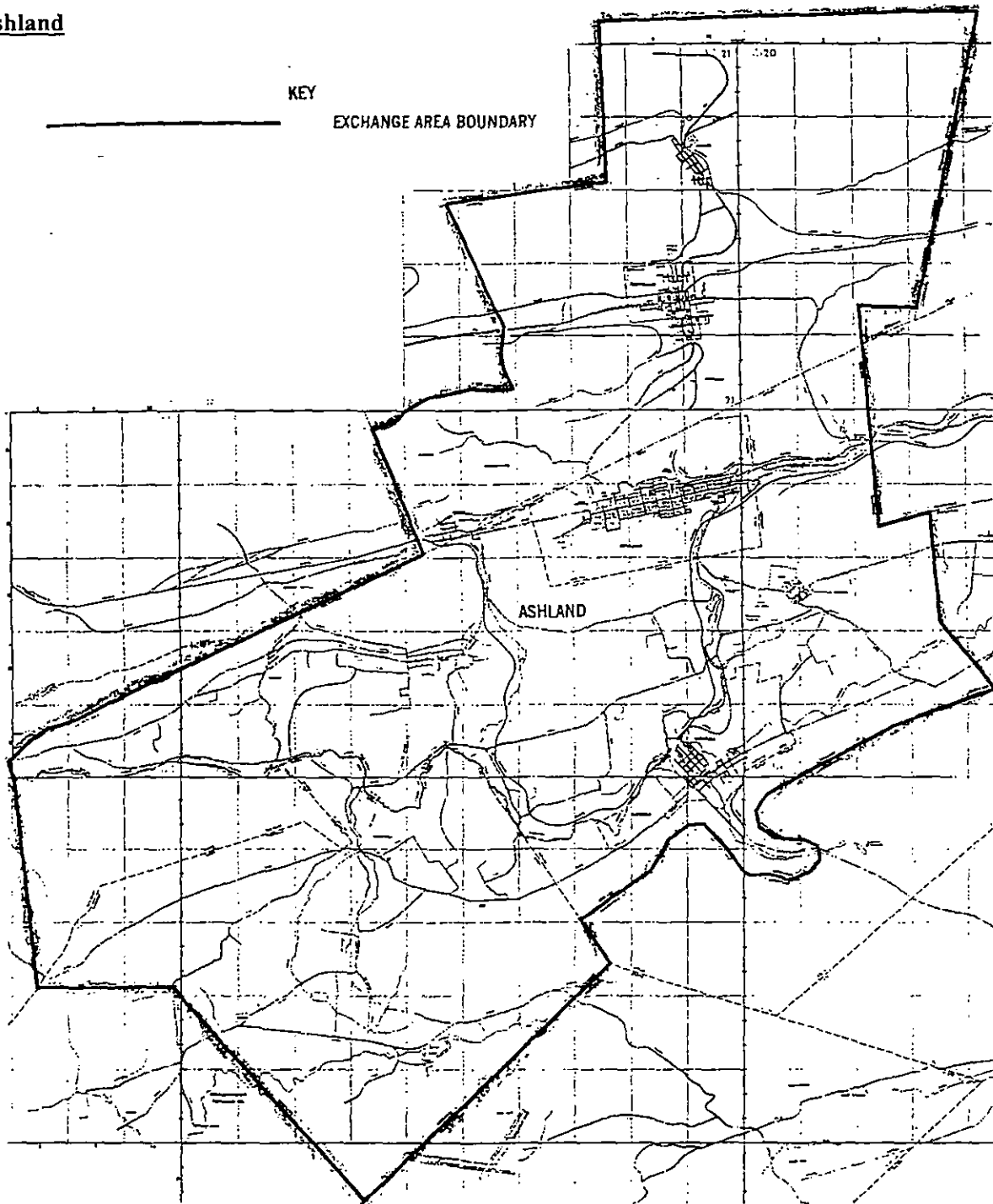
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Ashland



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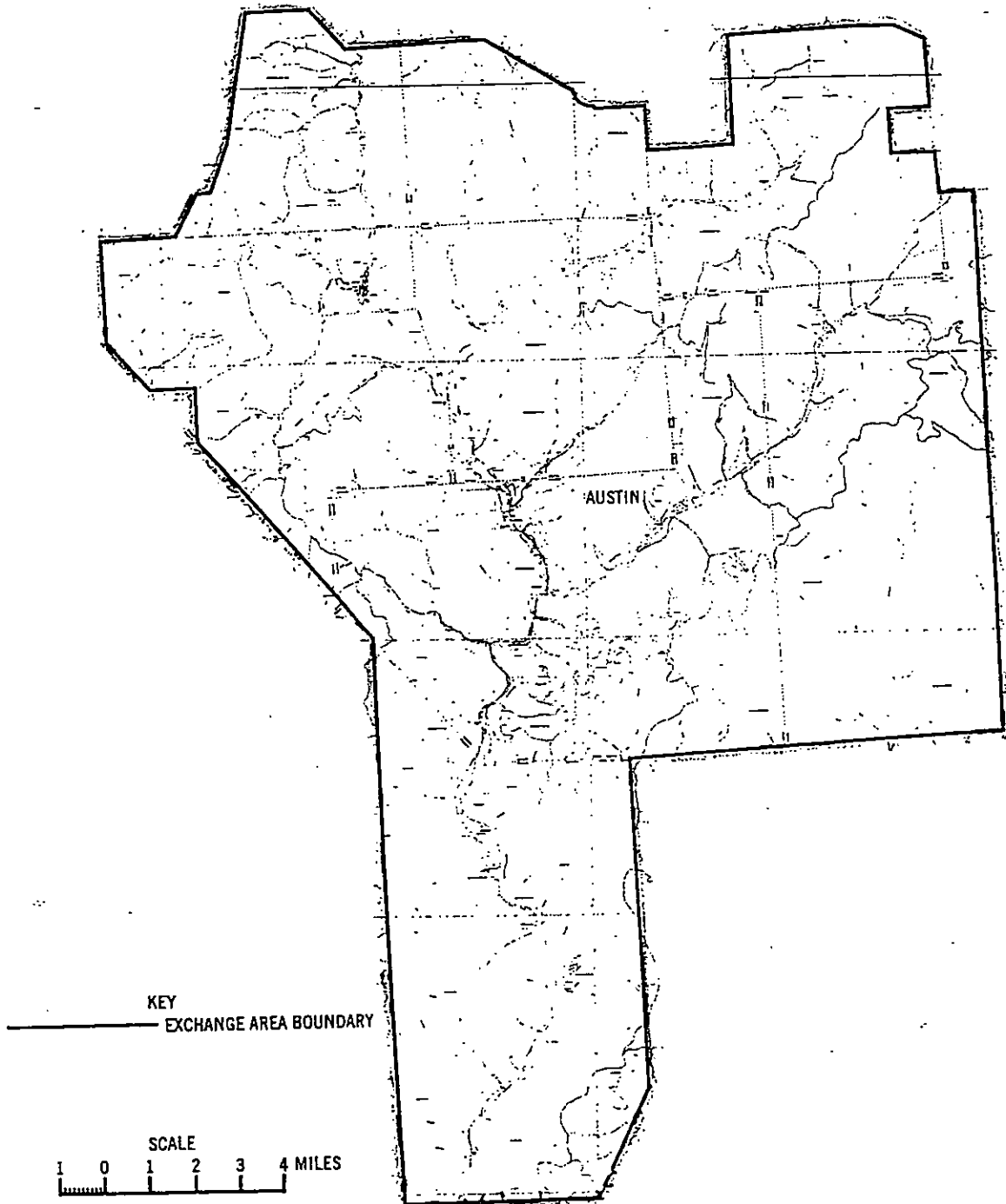
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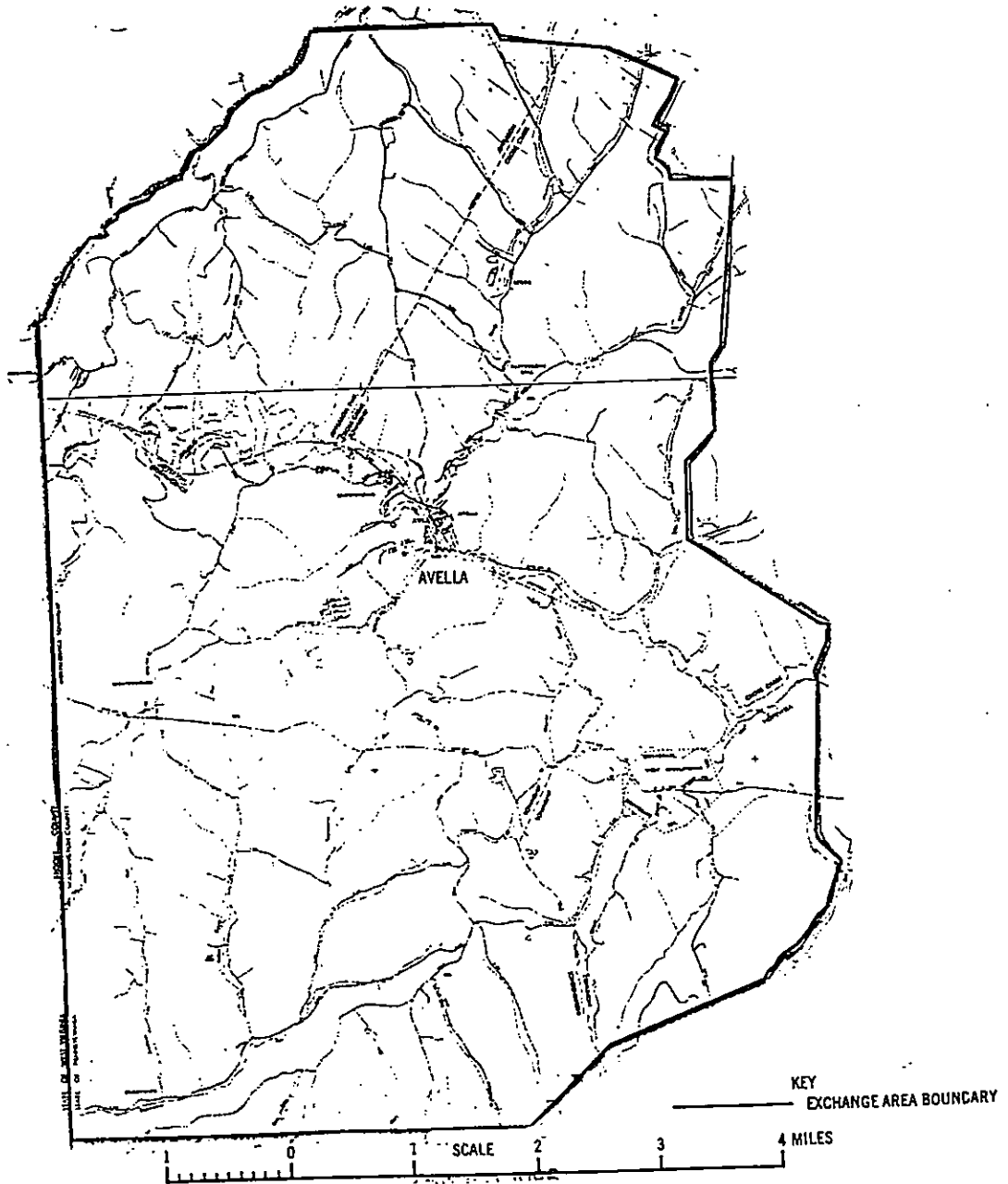
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Avella



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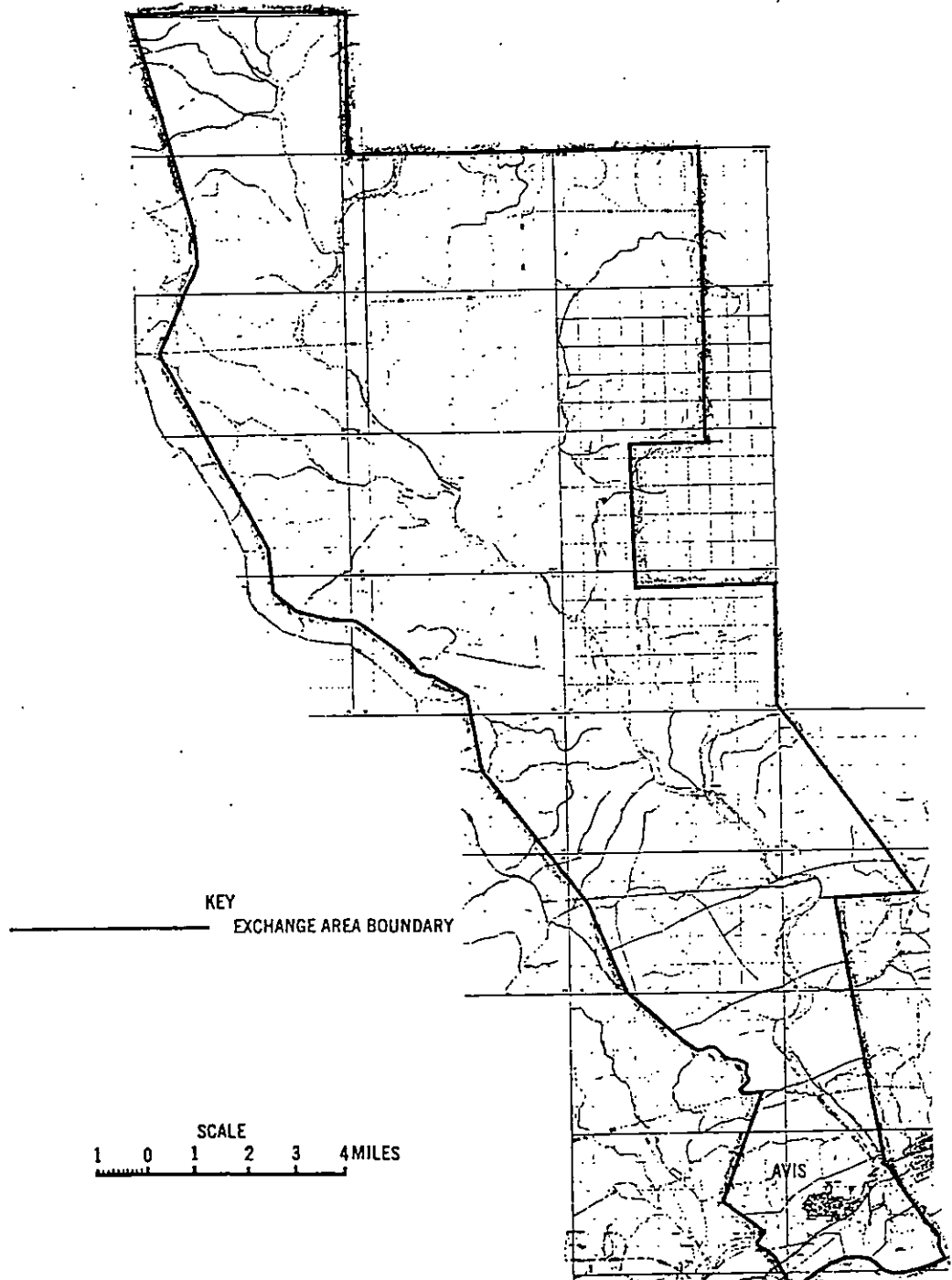
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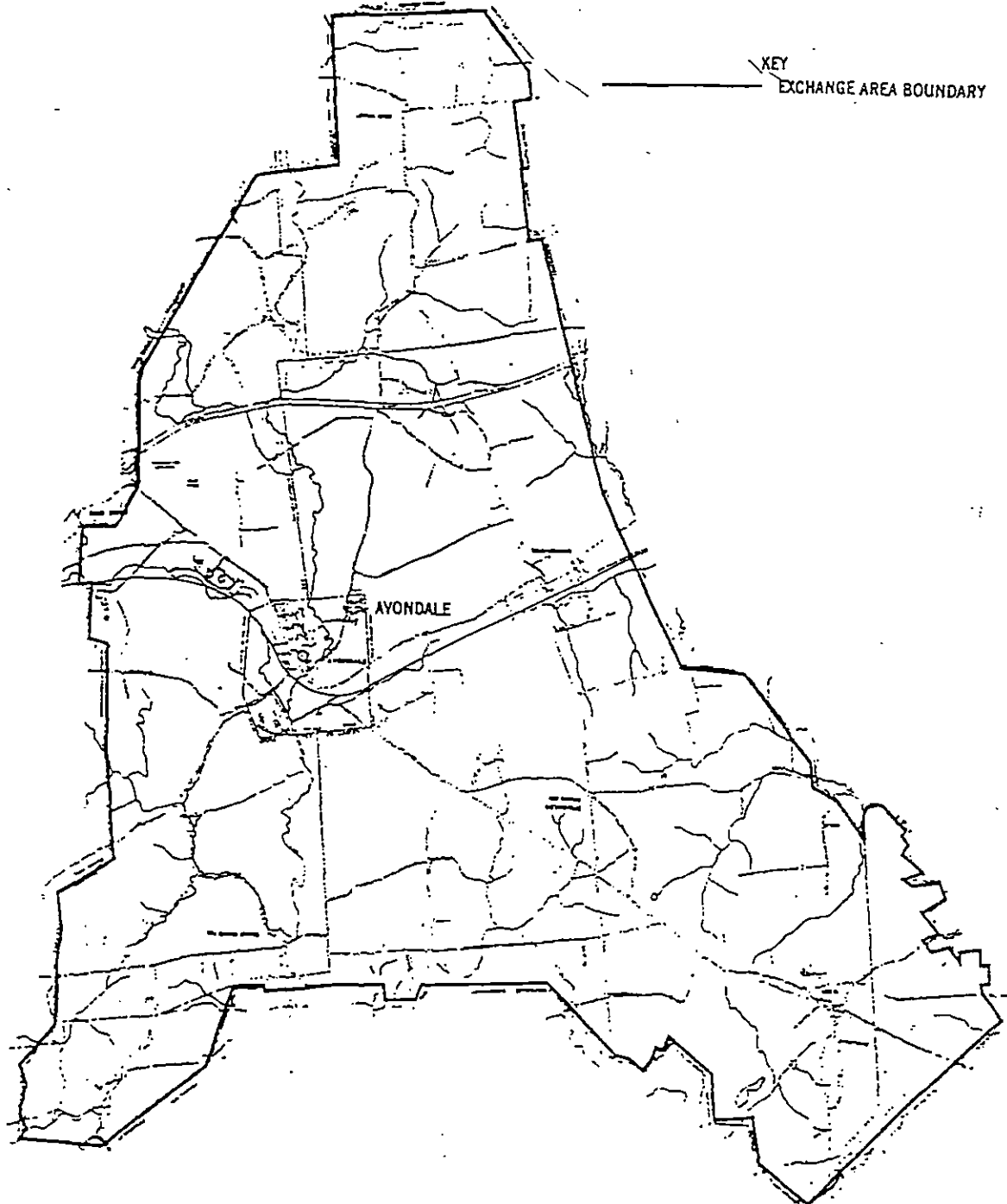
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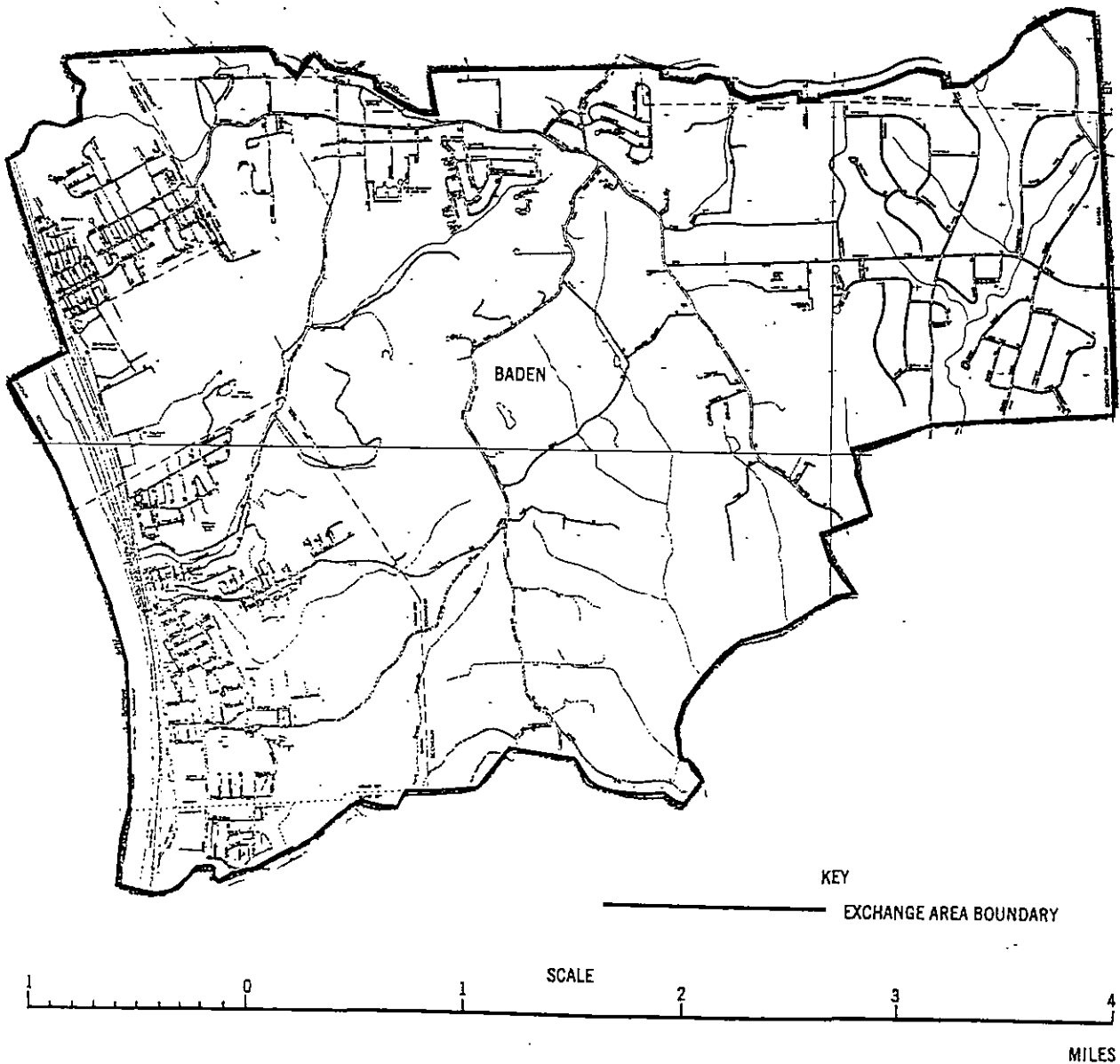
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Baden



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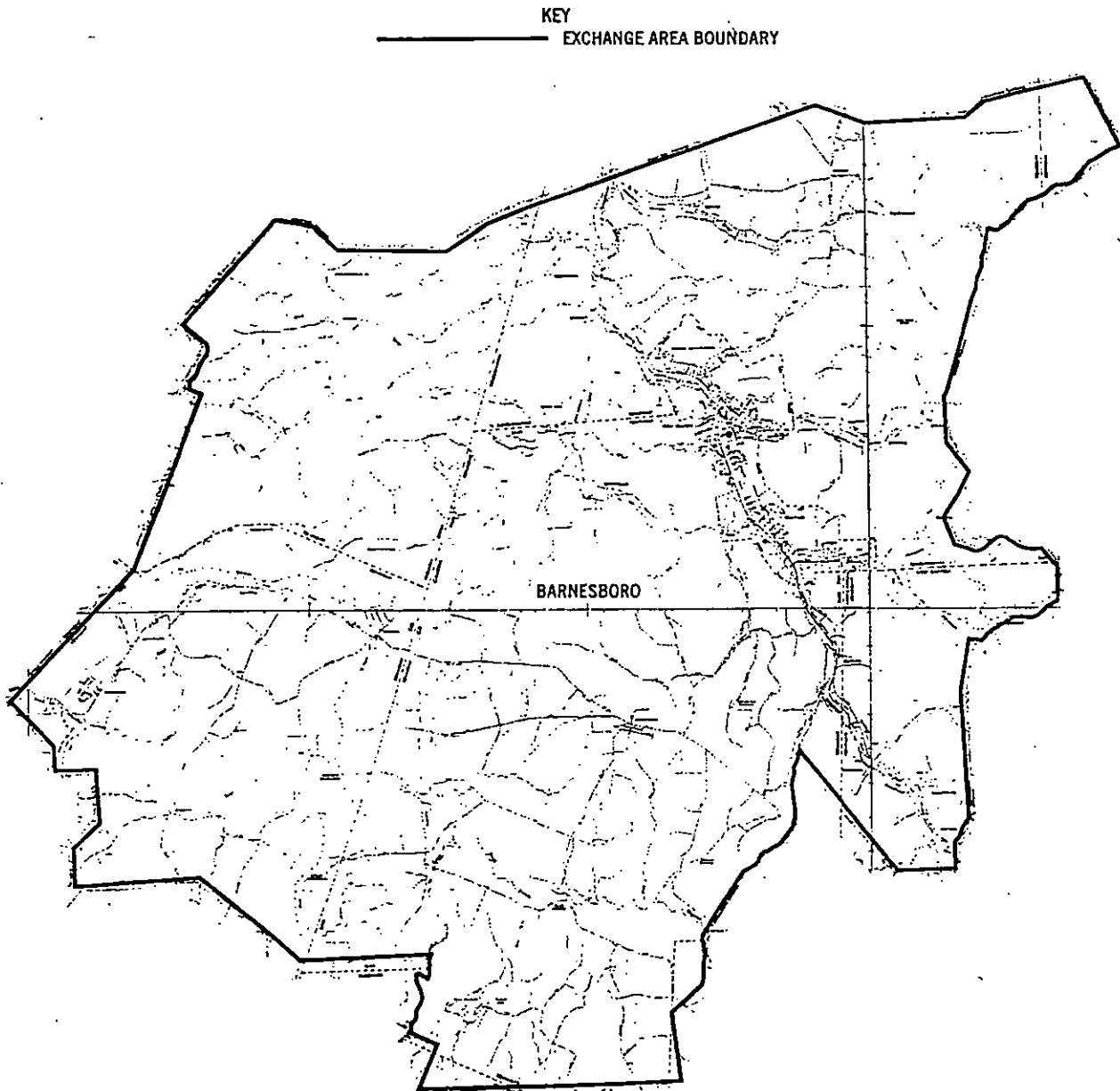
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Barnesboro



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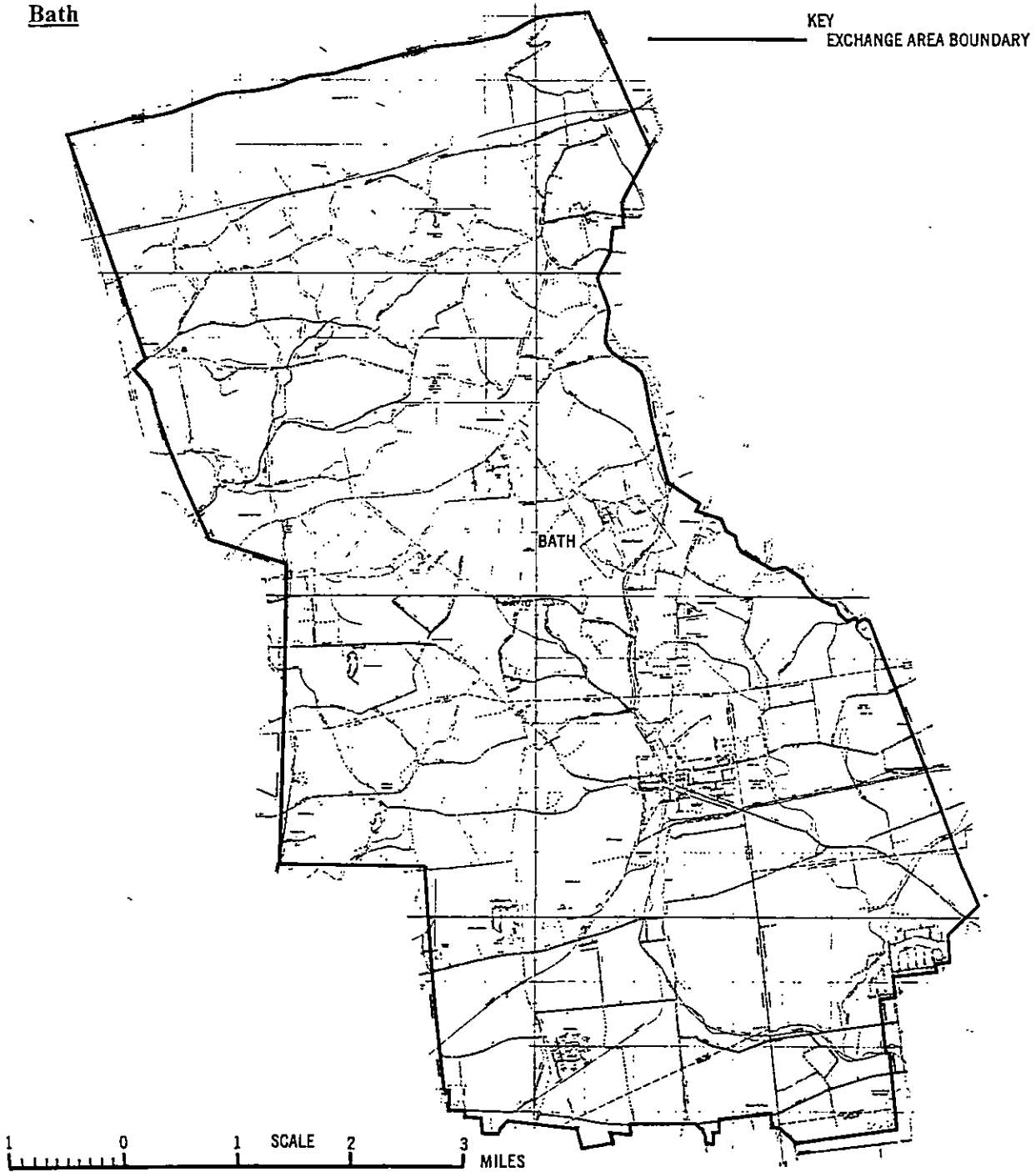
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Bath



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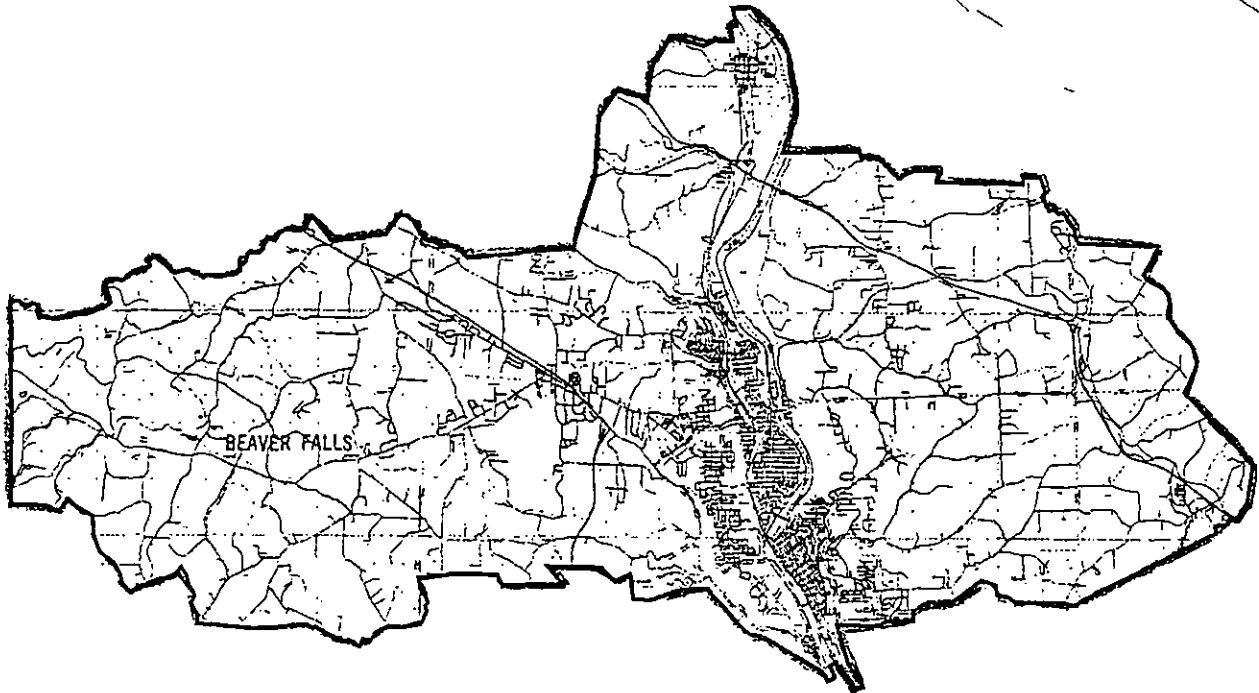
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Beaver Falls



KEY
————— EXCHANGE AREA BOUNDARY

SCALE 1 0 1 2 3 4 MILES

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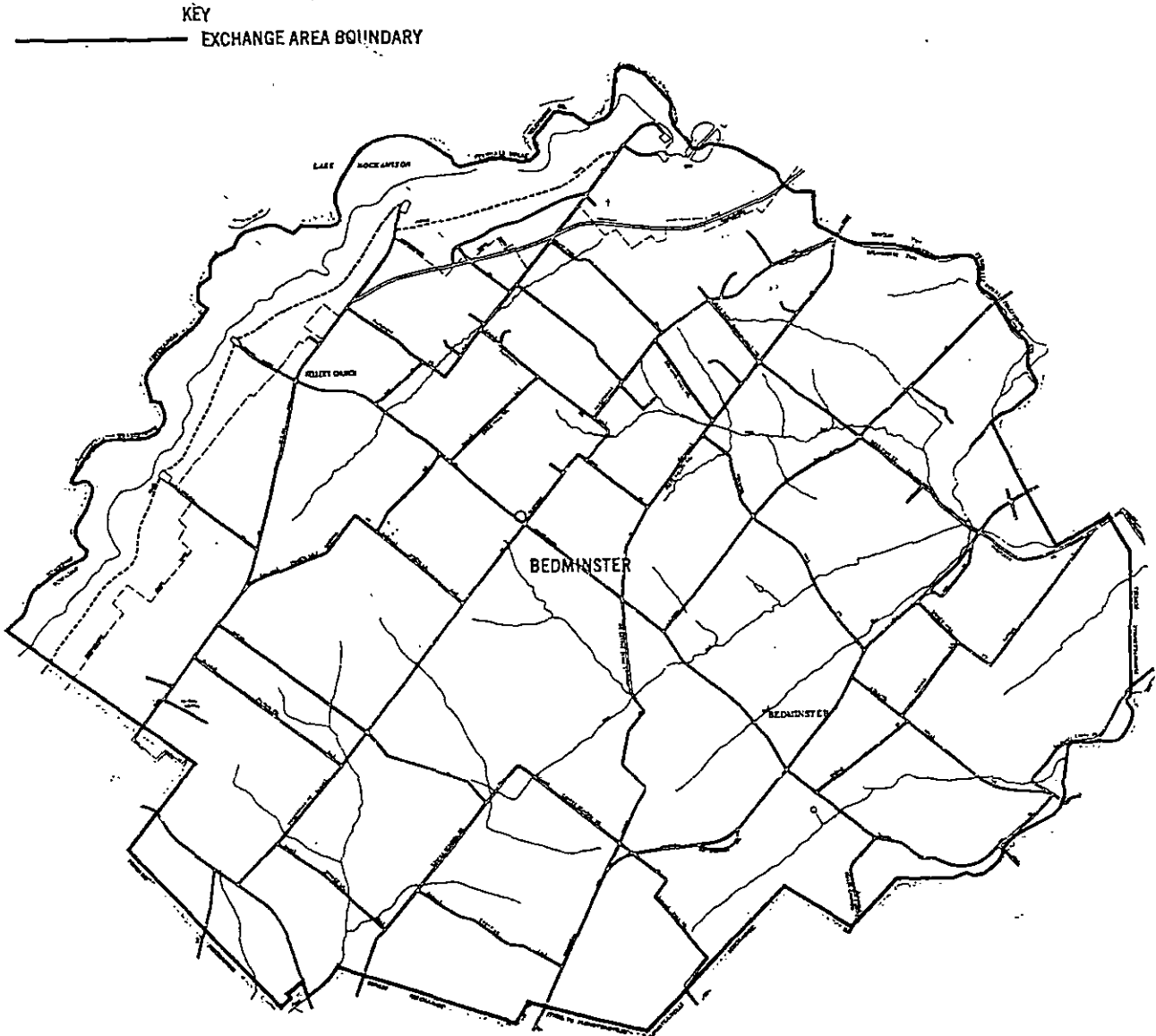
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Bedminster



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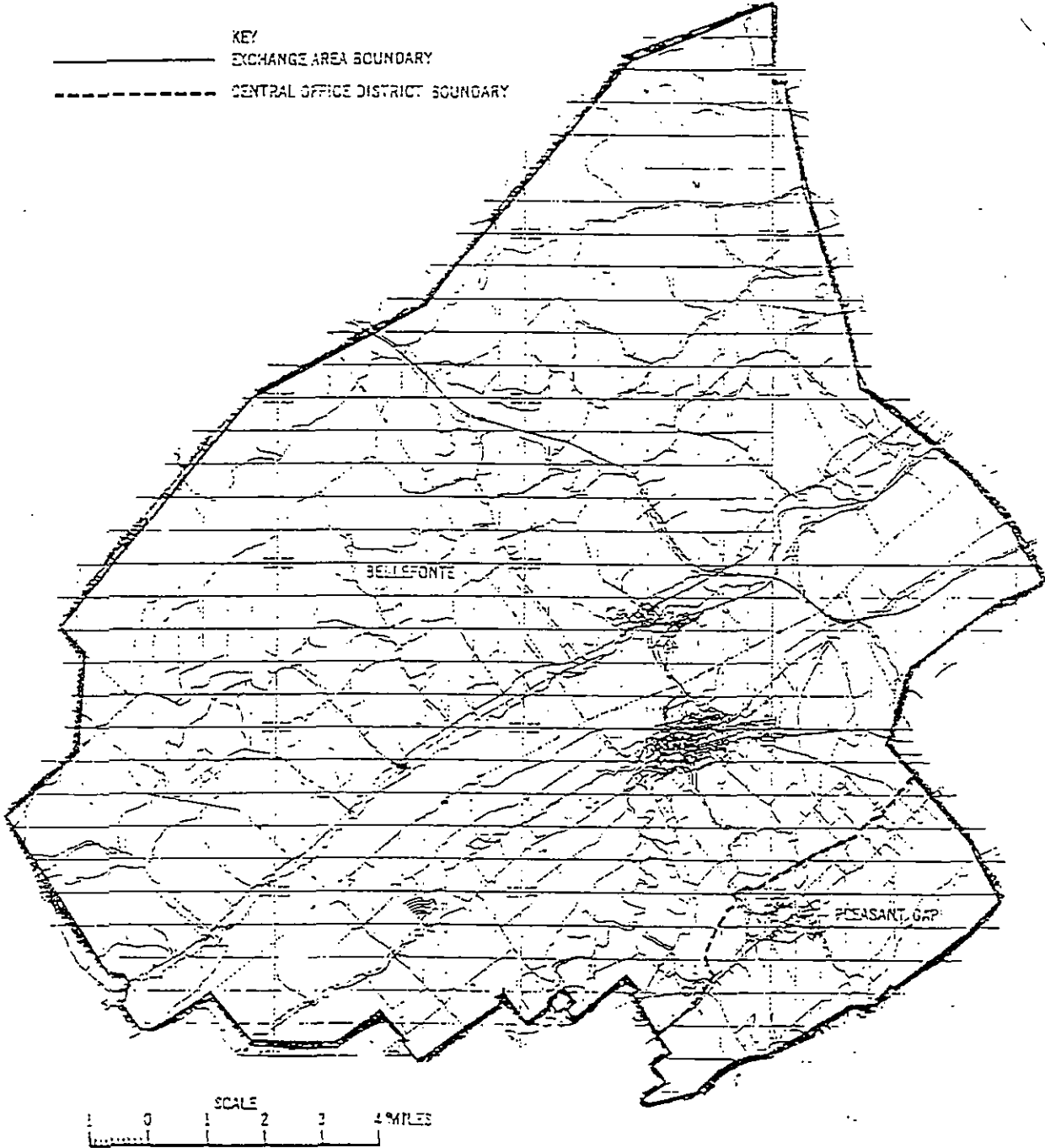
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Bellefonte

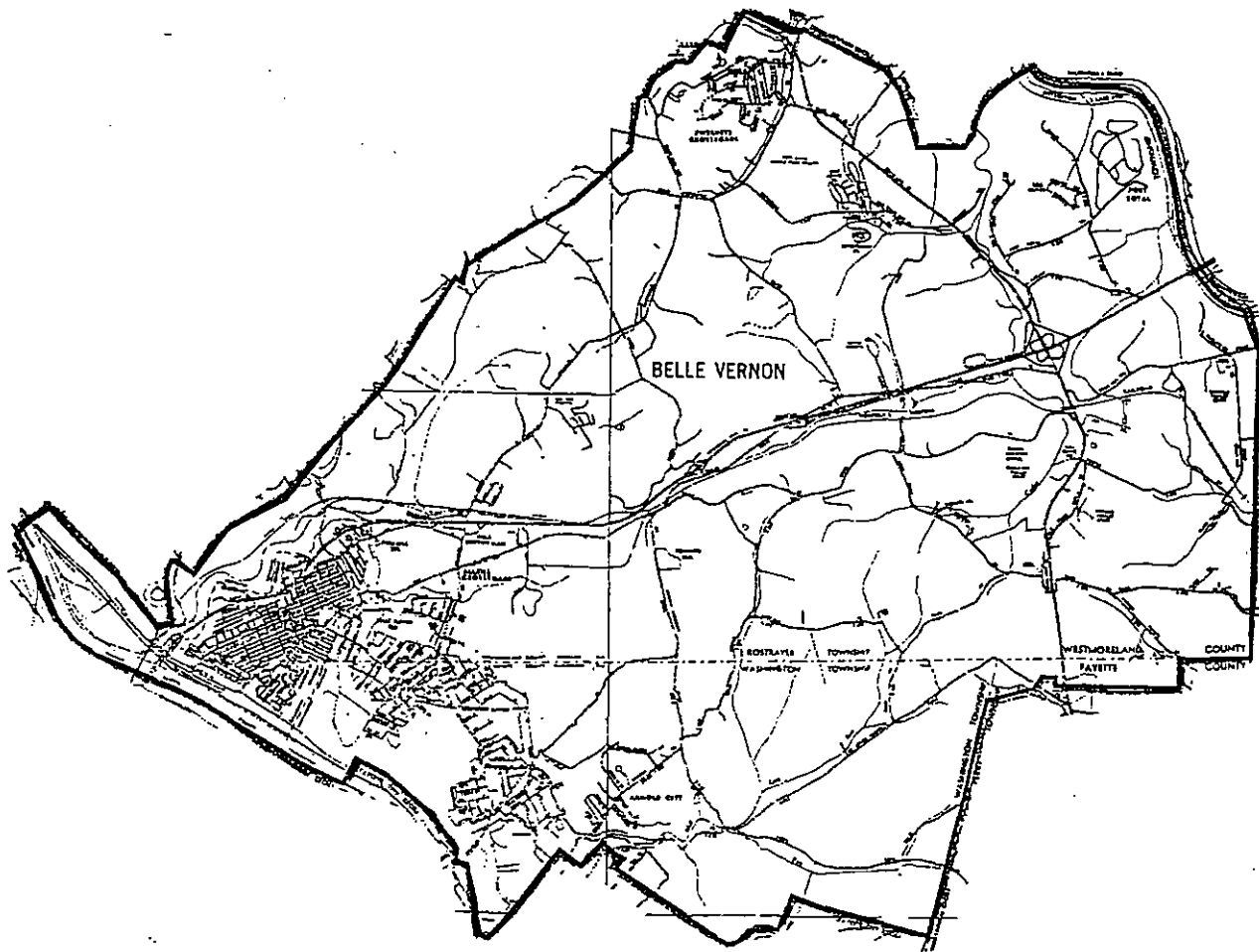
- KEY
- EXCHANGE AREA BOUNDARY
- - - - - CENTRAL OFFICE DISTRICT BOUNDARY



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Belle Vernon



KEY

EXCHANGE AREA BOUNDARY



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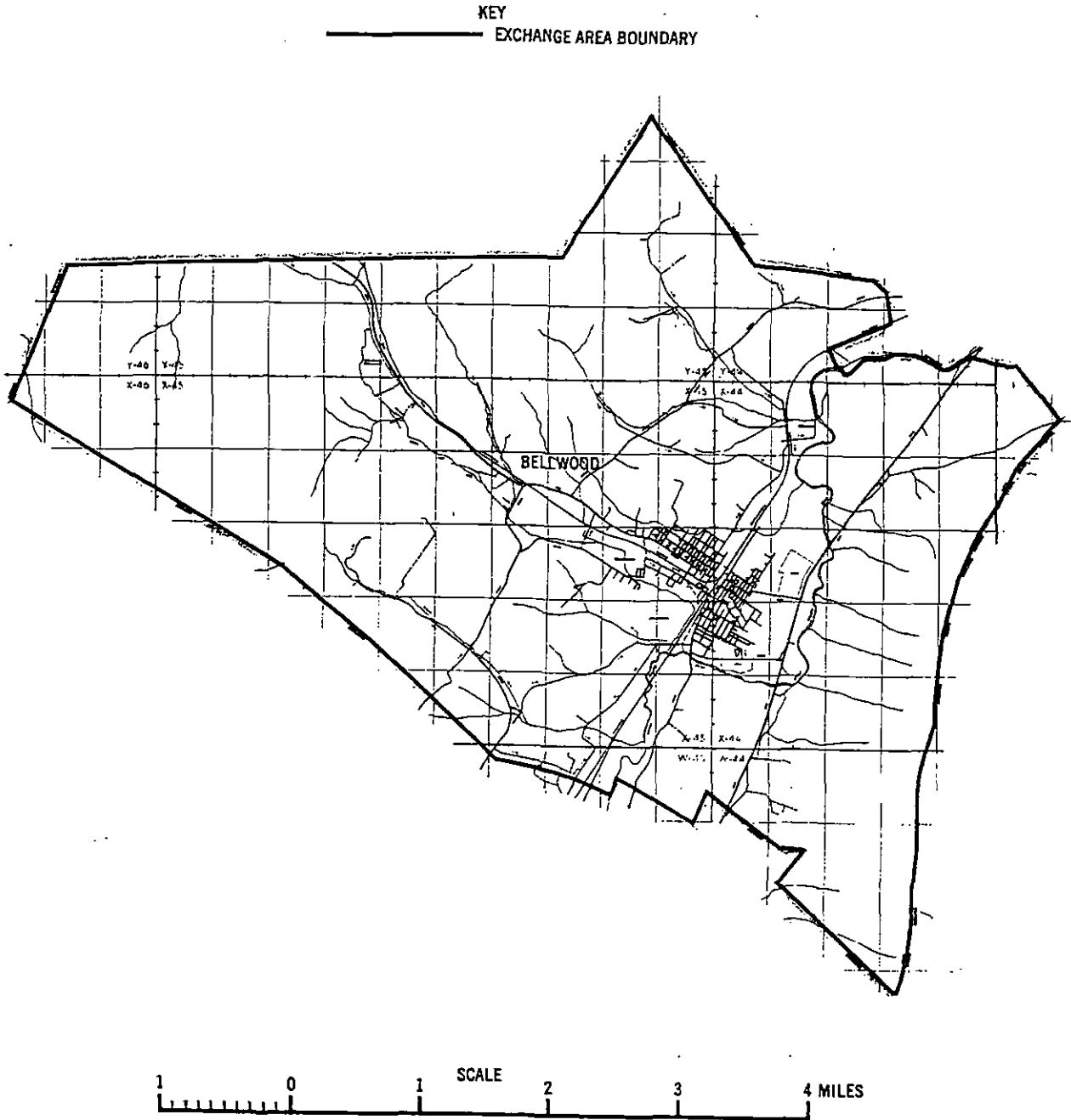
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Bellwood



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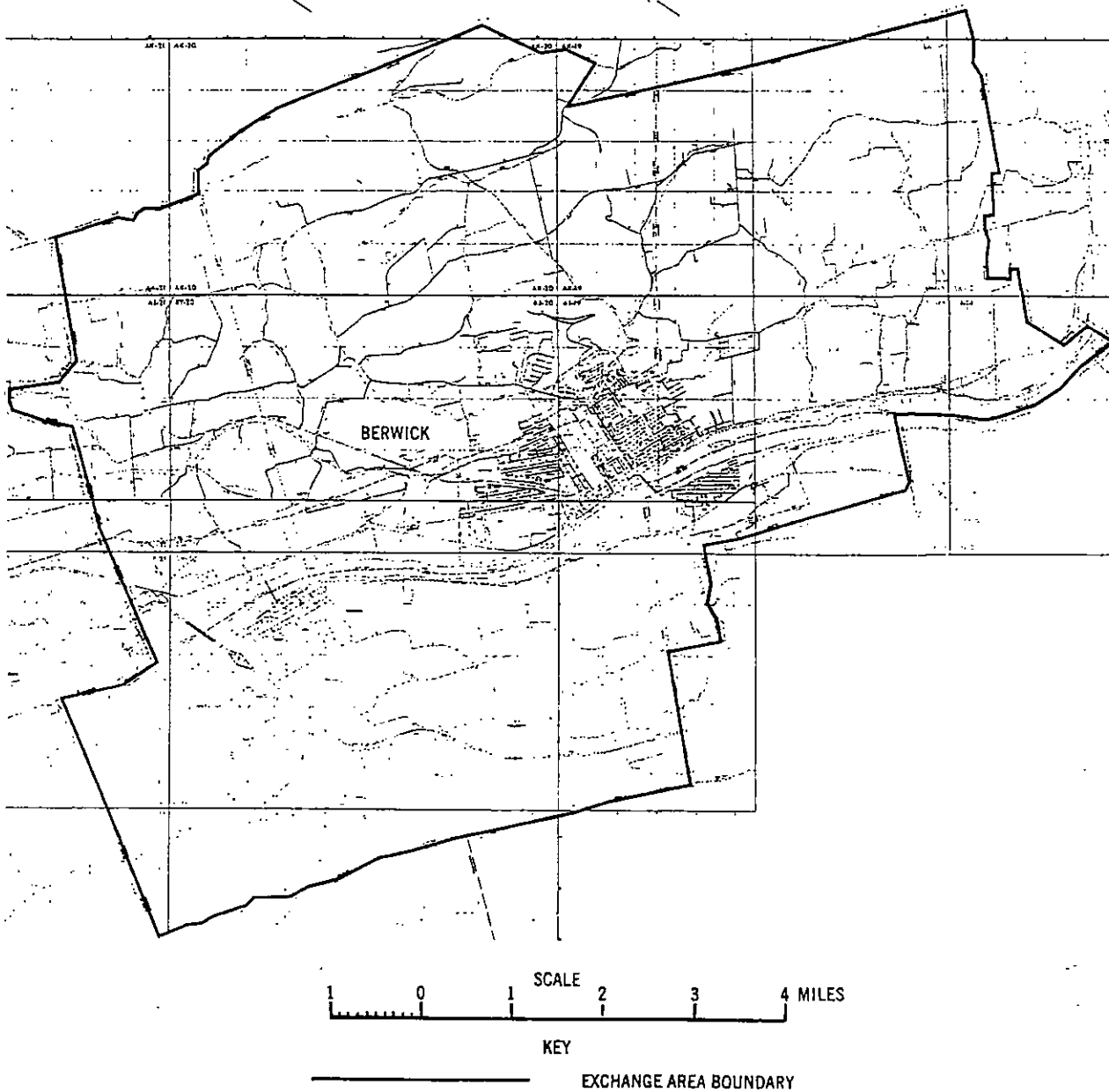
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Berwick



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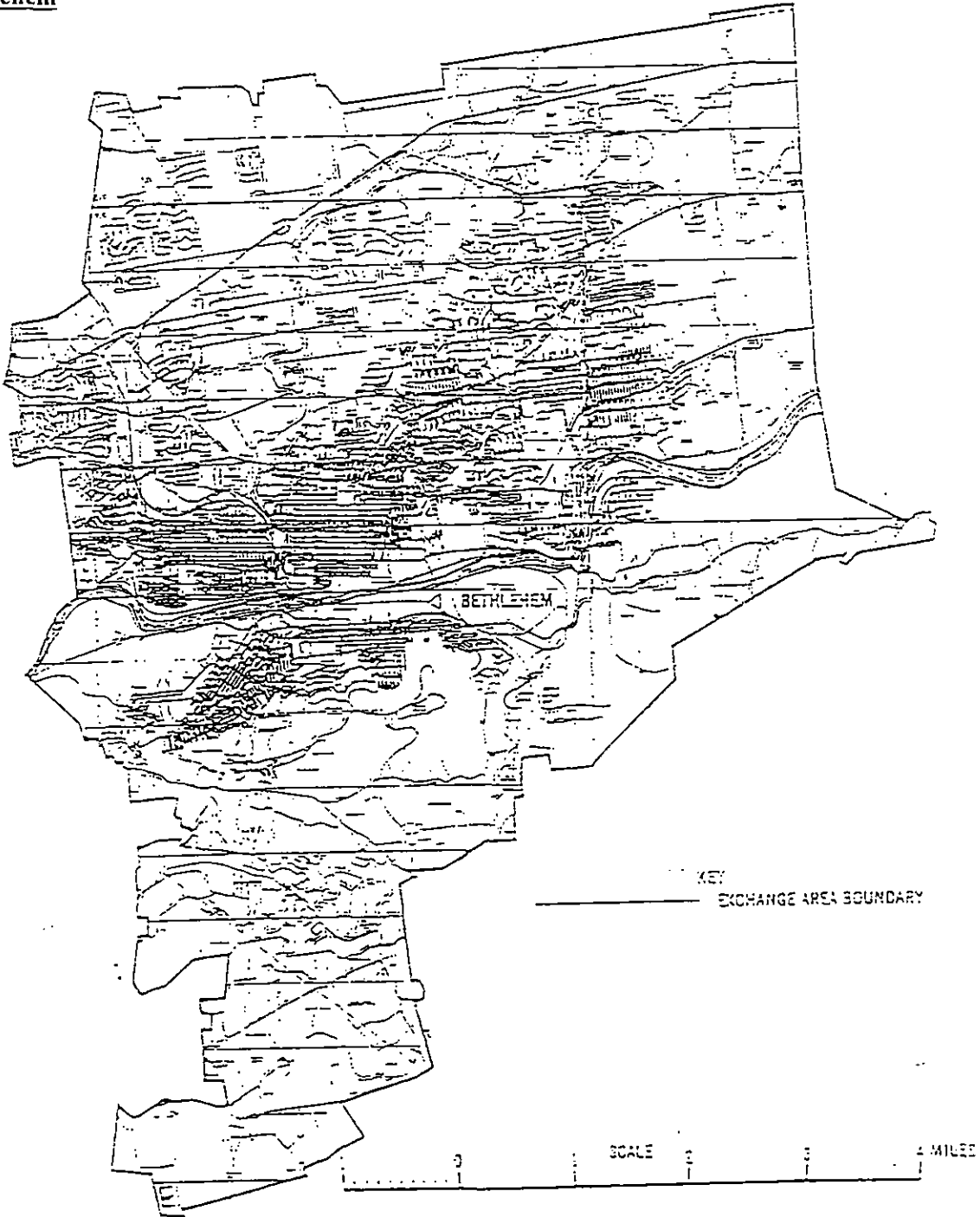
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Bethlehem



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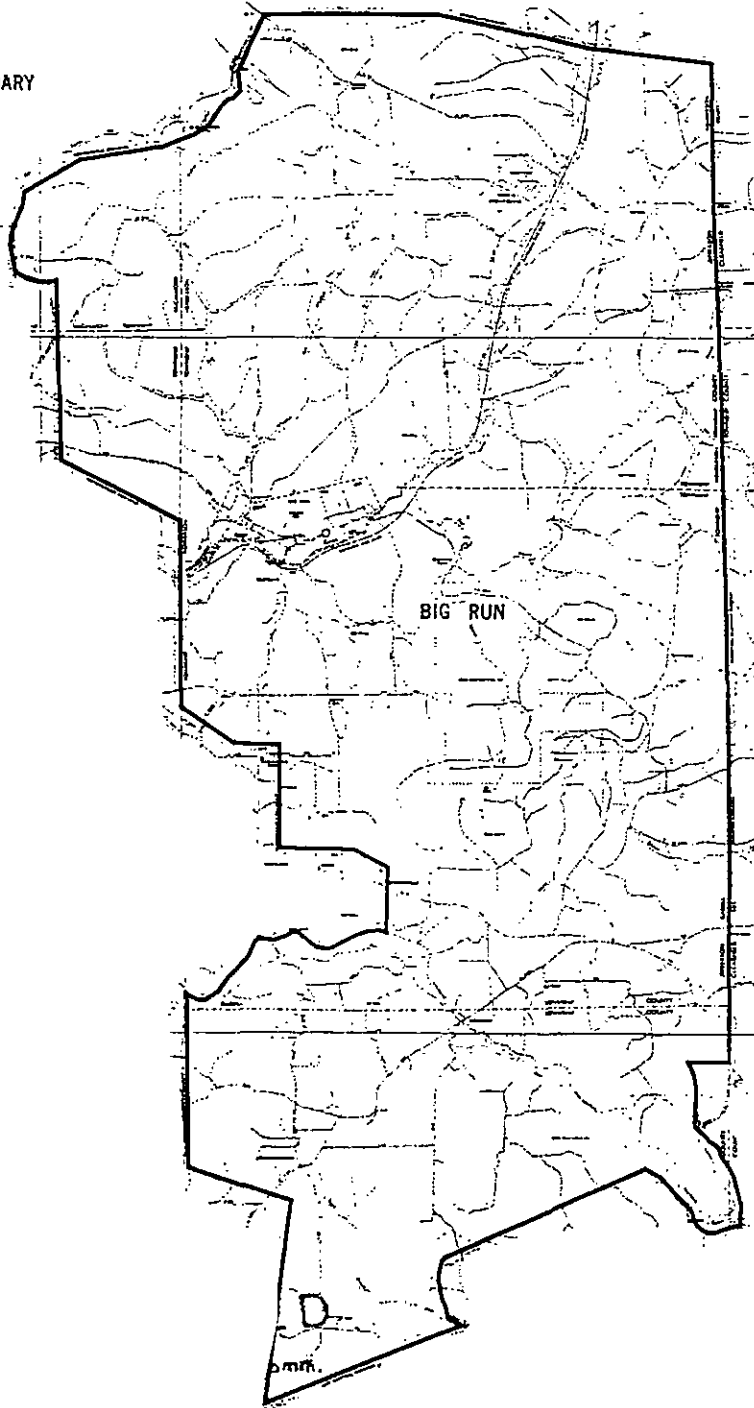
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Big Run

KEY
— EXCHANGE AREA BOUNDARY



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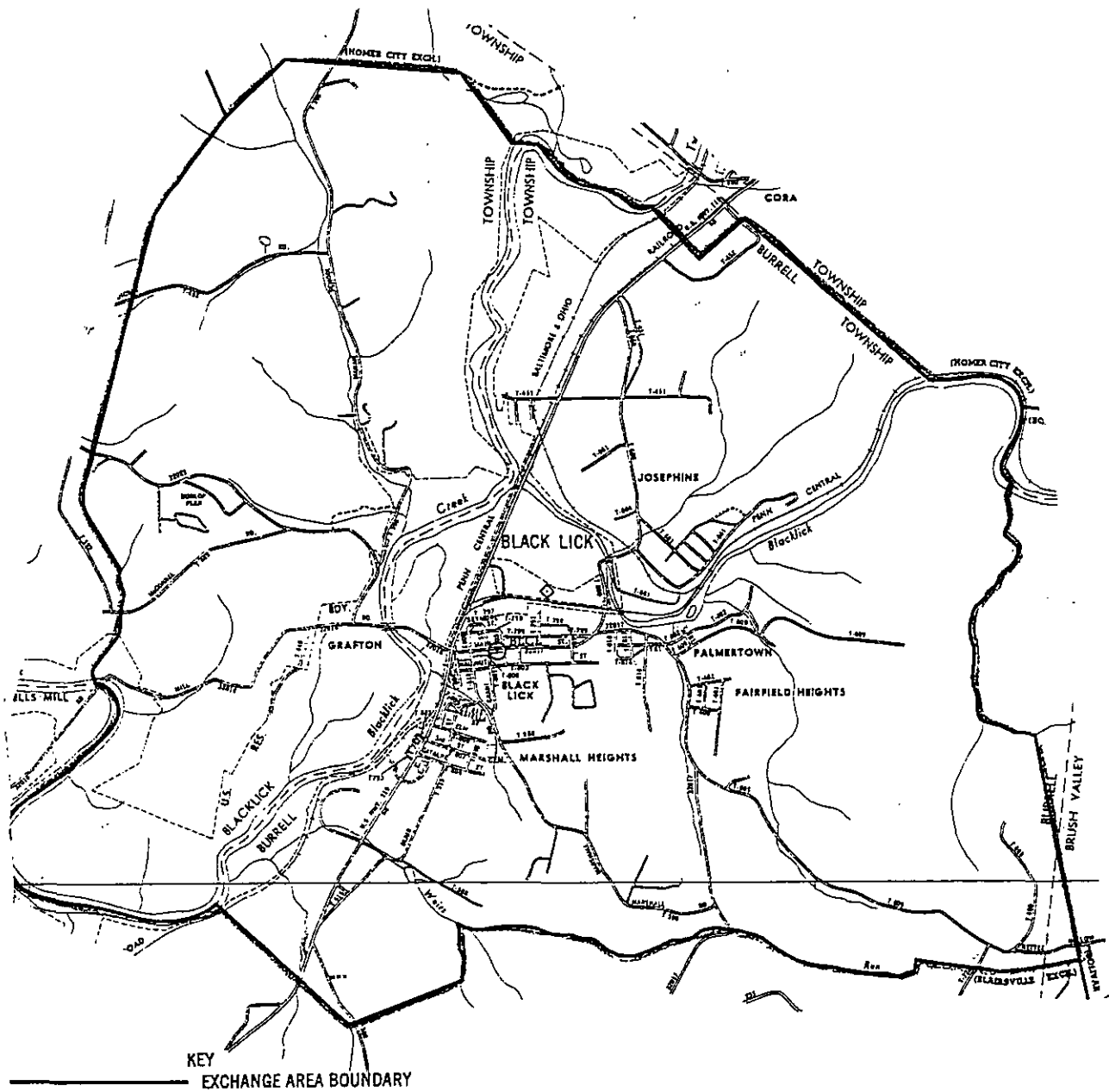
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Black Lick



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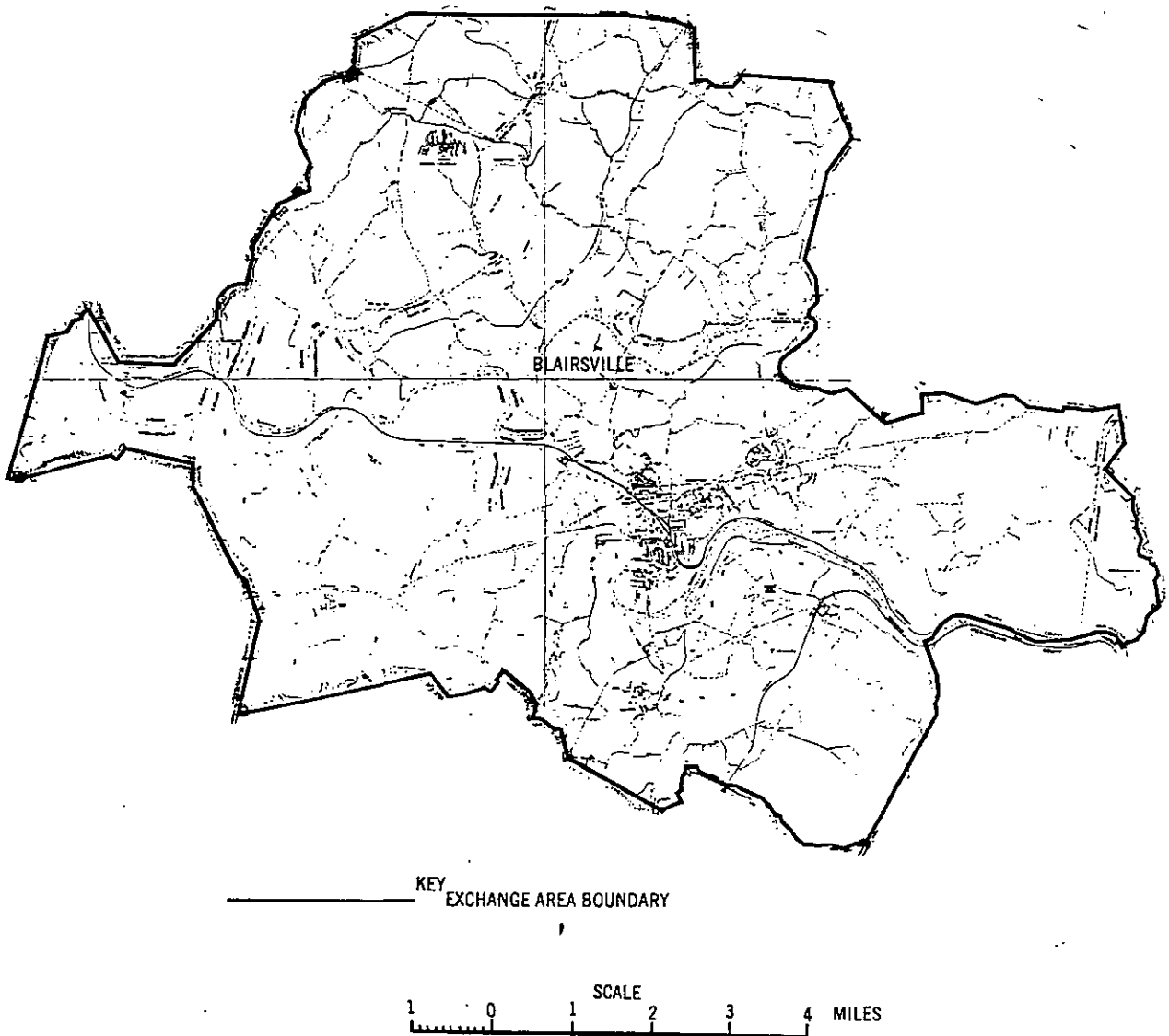
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Blairsville



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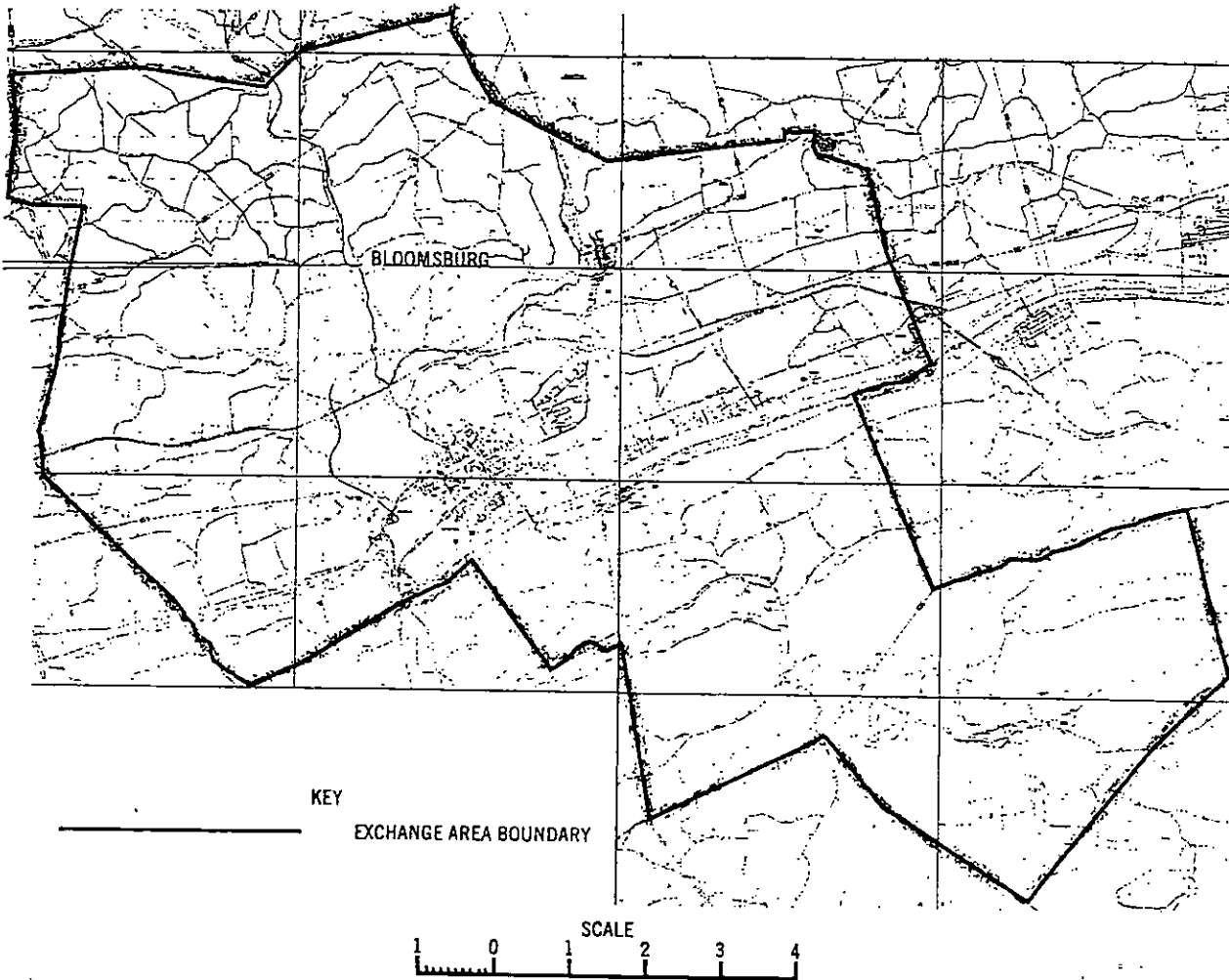
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Bloomsburg



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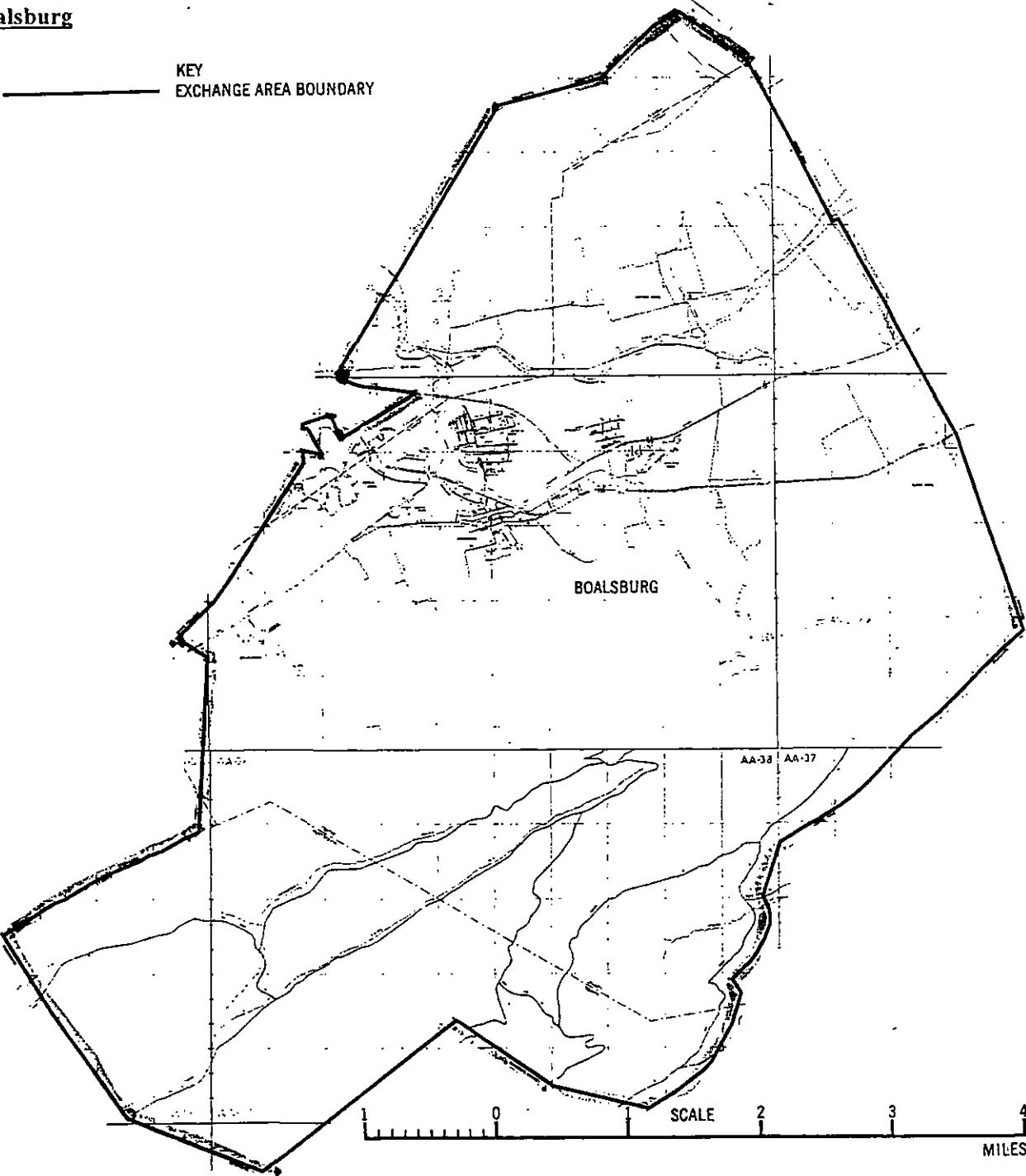
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Boalsburg



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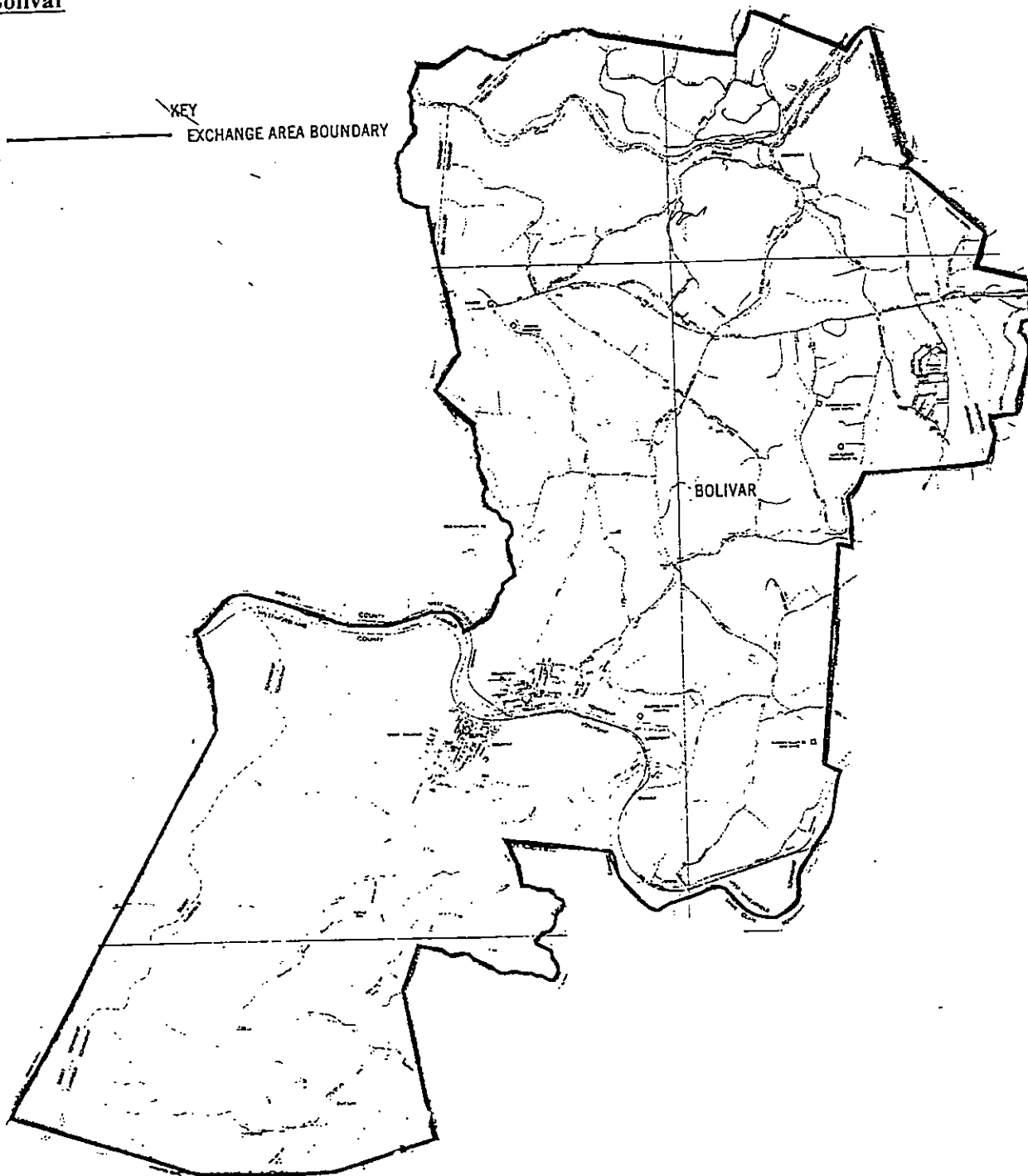
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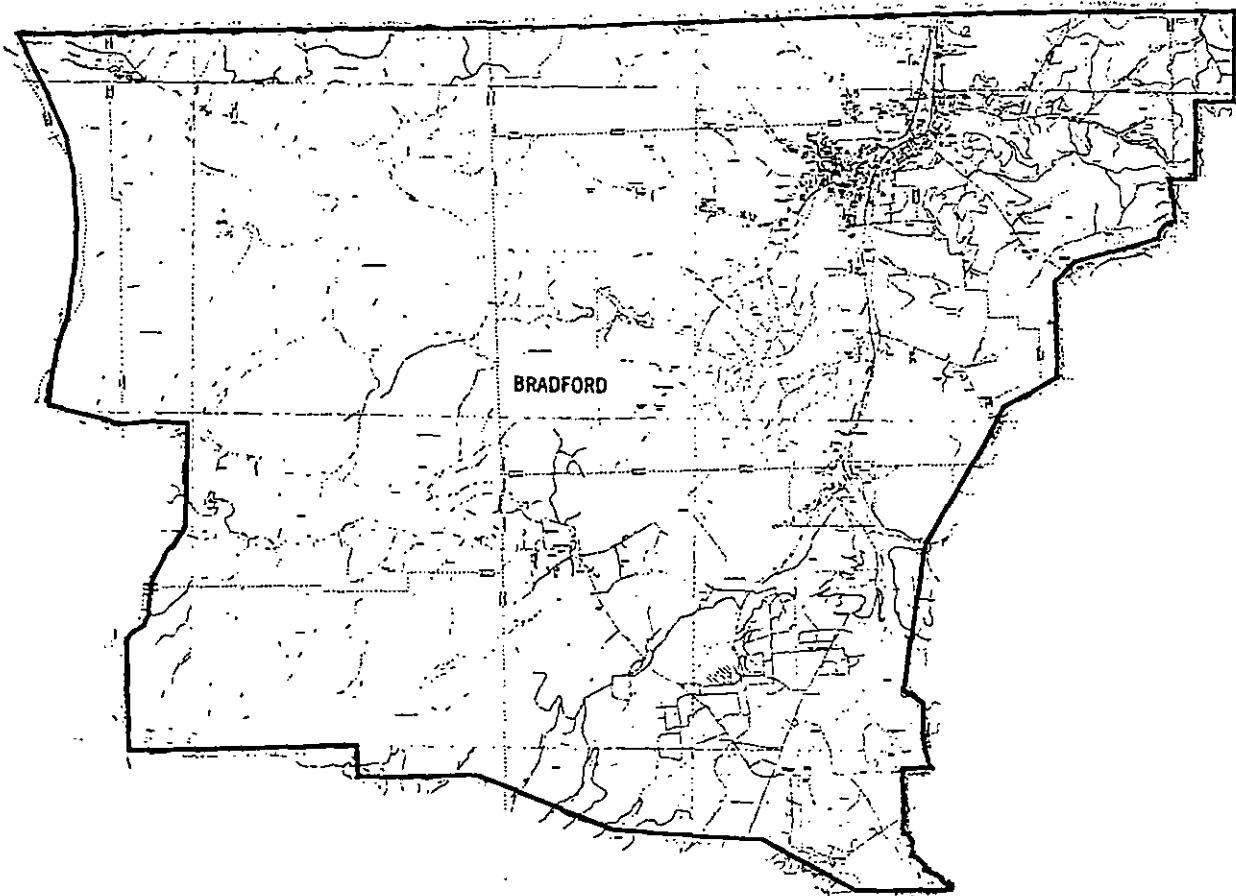
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Bradford

KEY
— EXCHANGE AREA BOUNDARY



SCALE
1 0 .1 2 3 4 MILES

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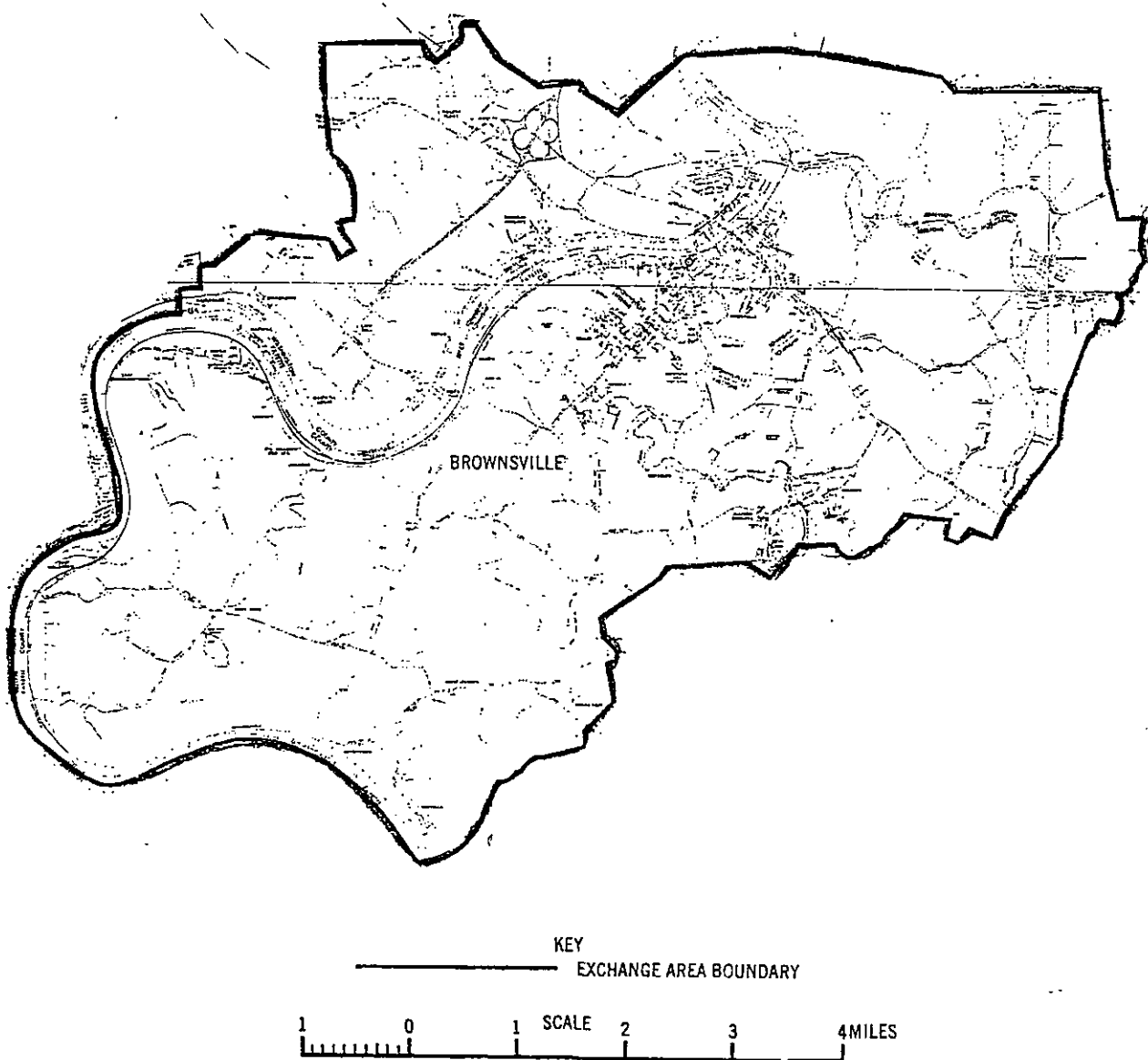
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Brownsville



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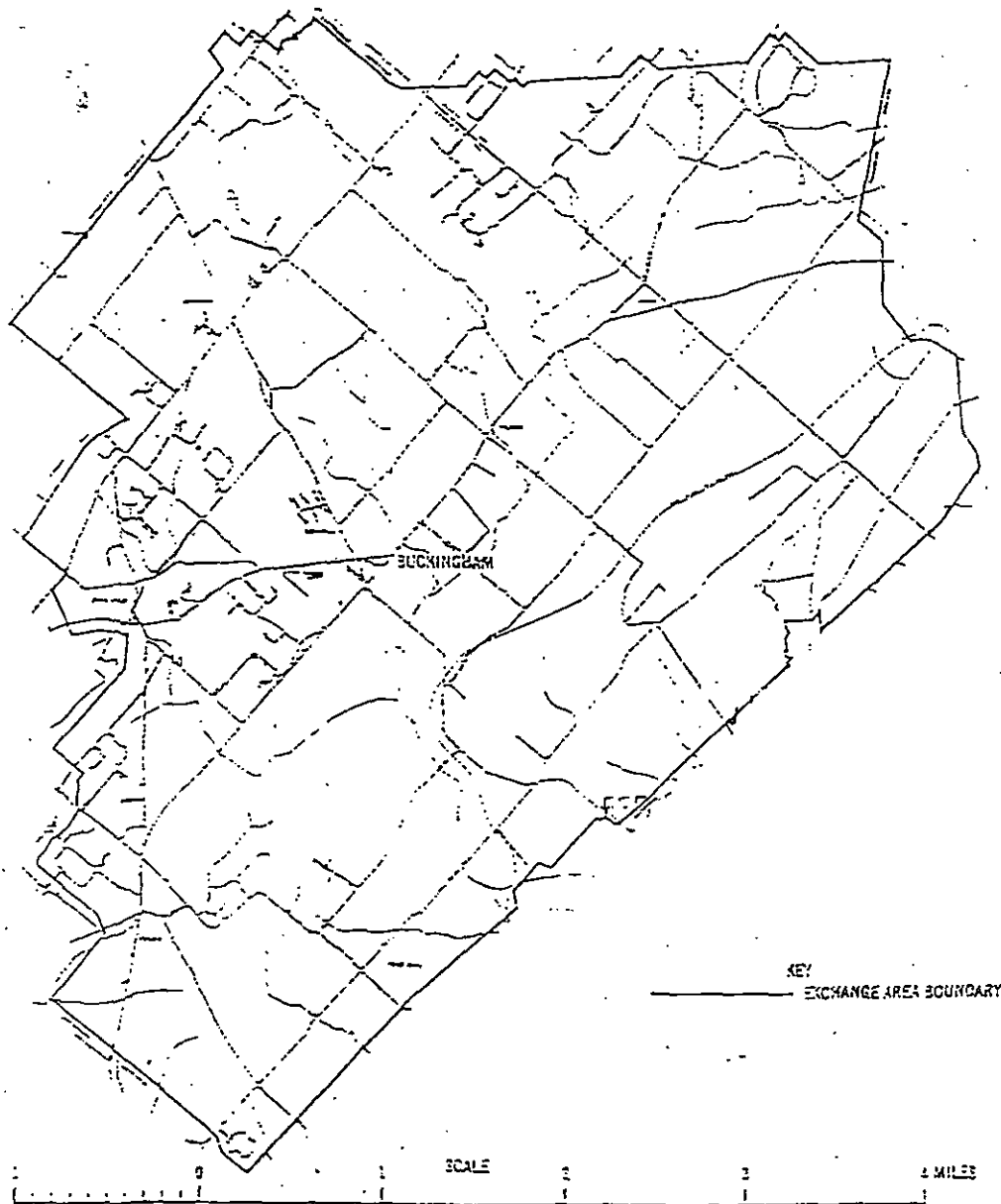
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Buckingham



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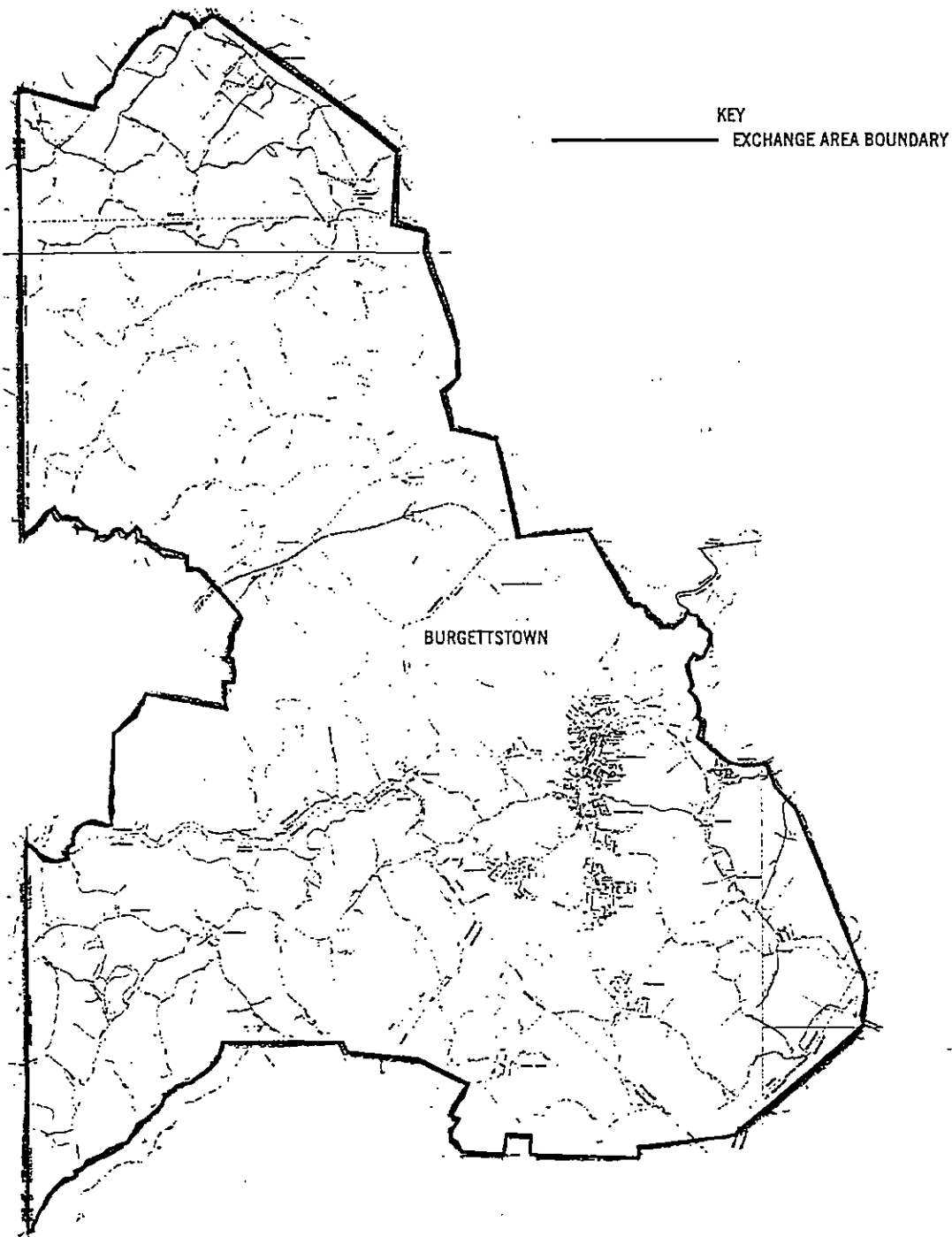
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Burgettstown



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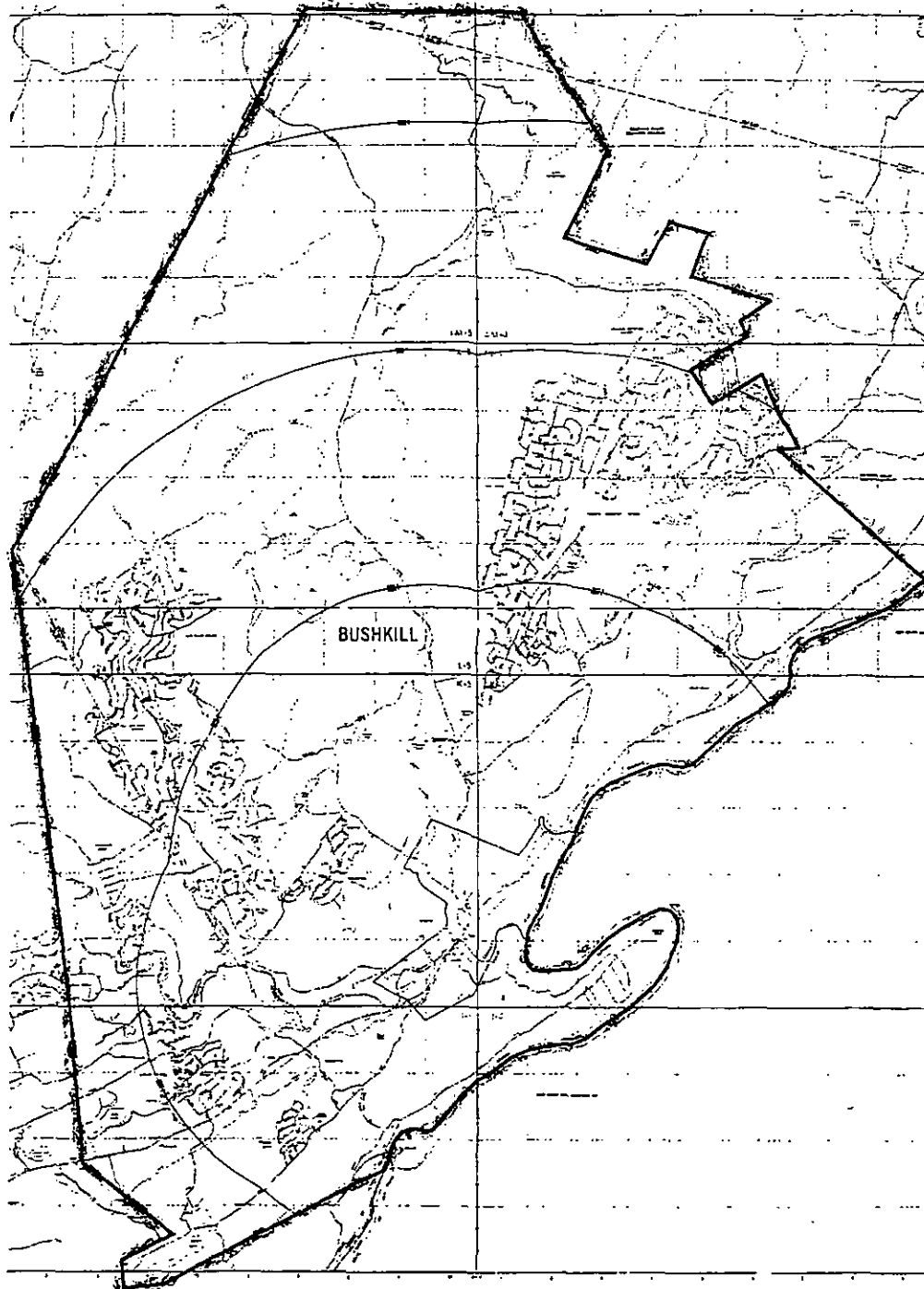
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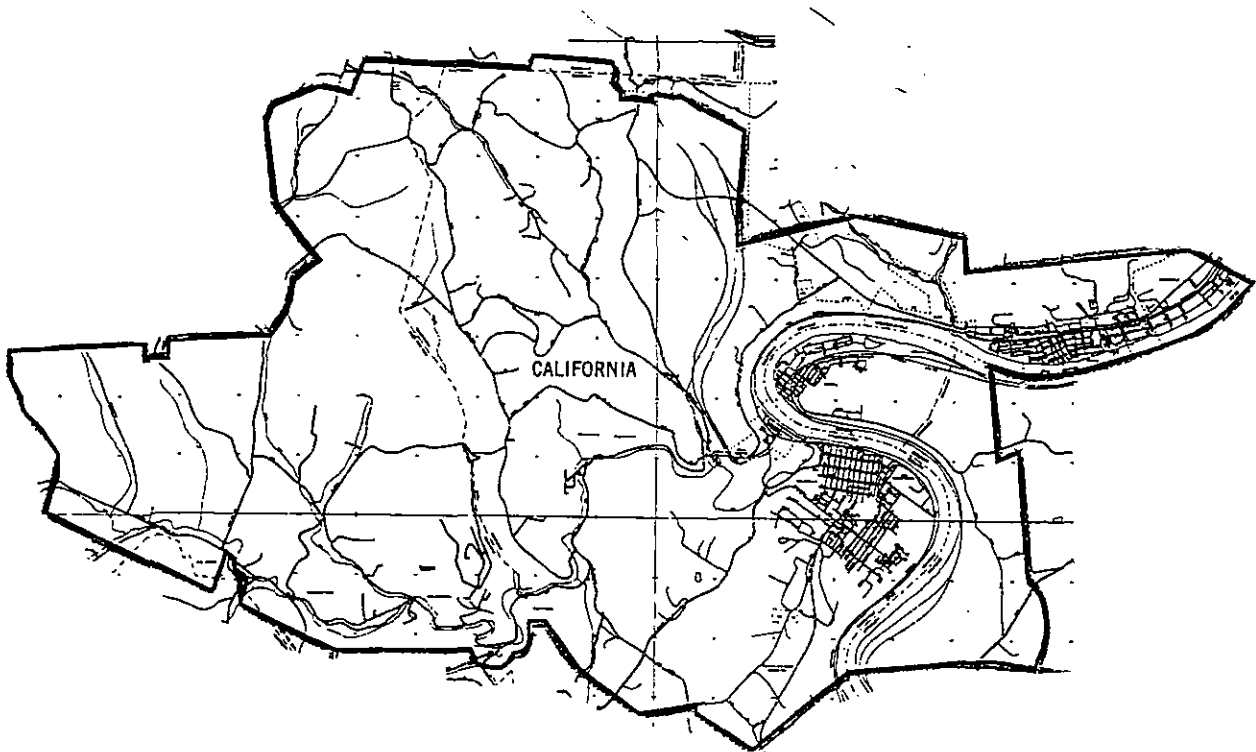
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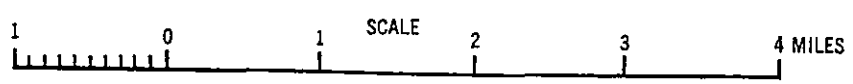
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California



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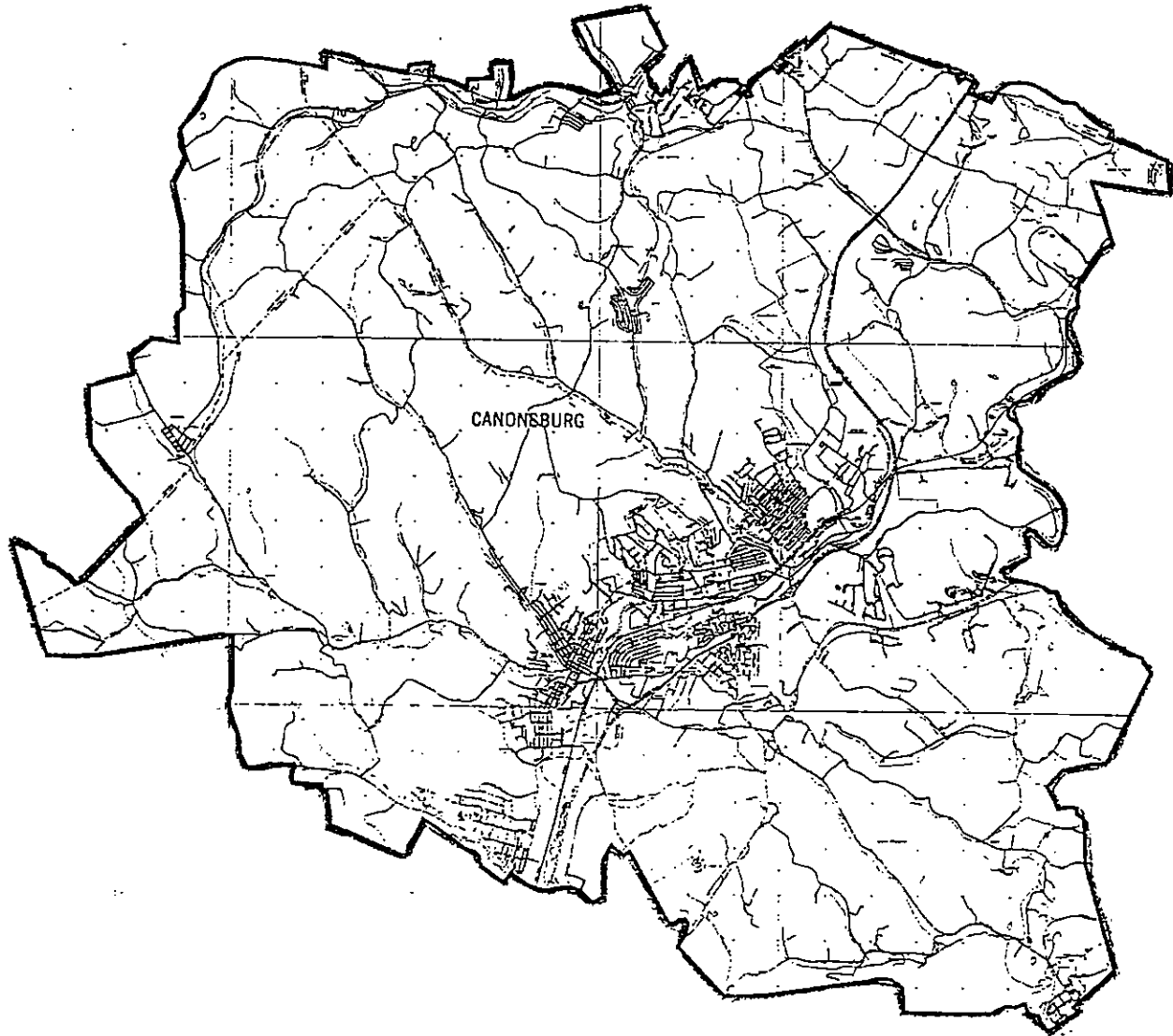
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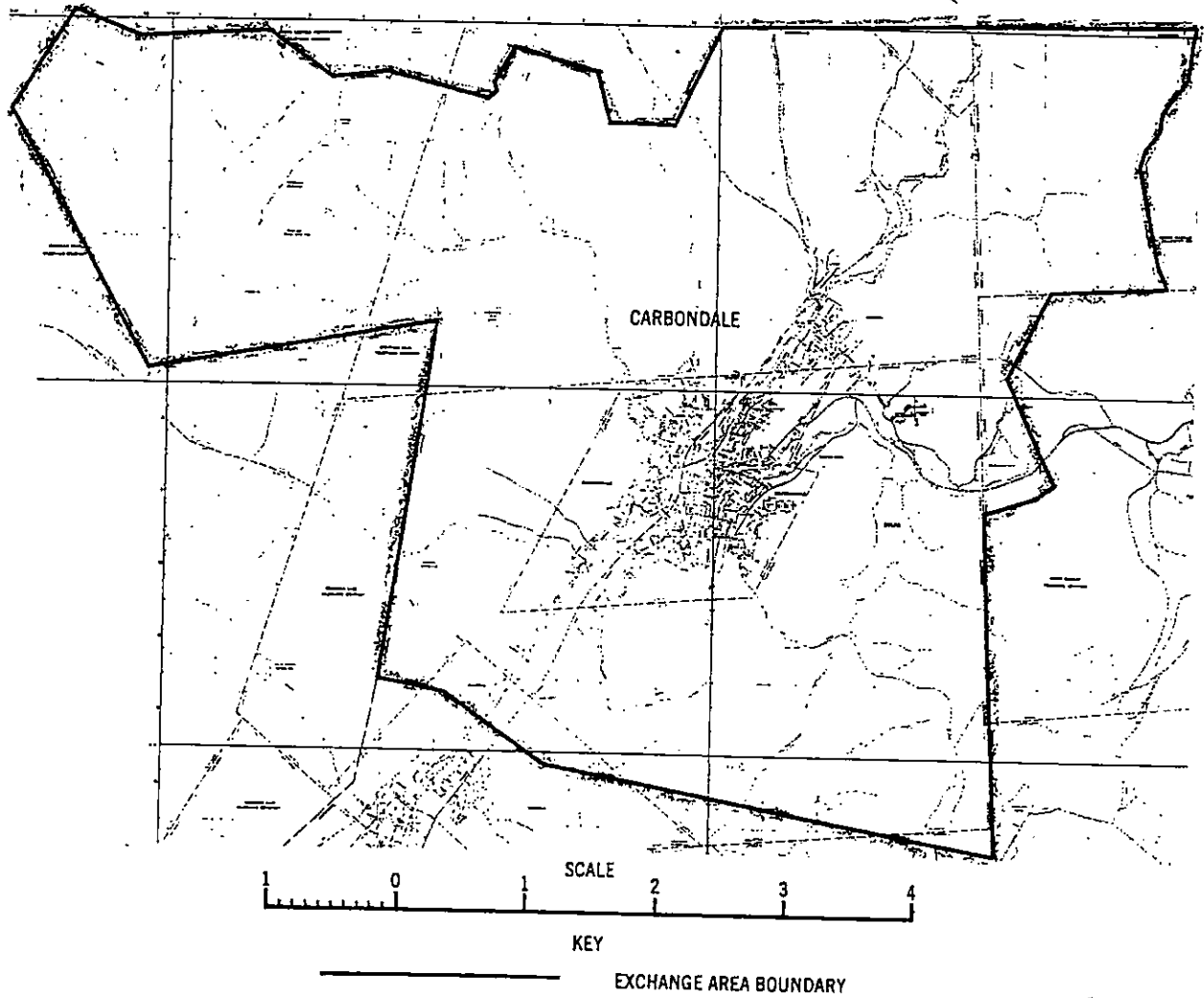
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Carbondale



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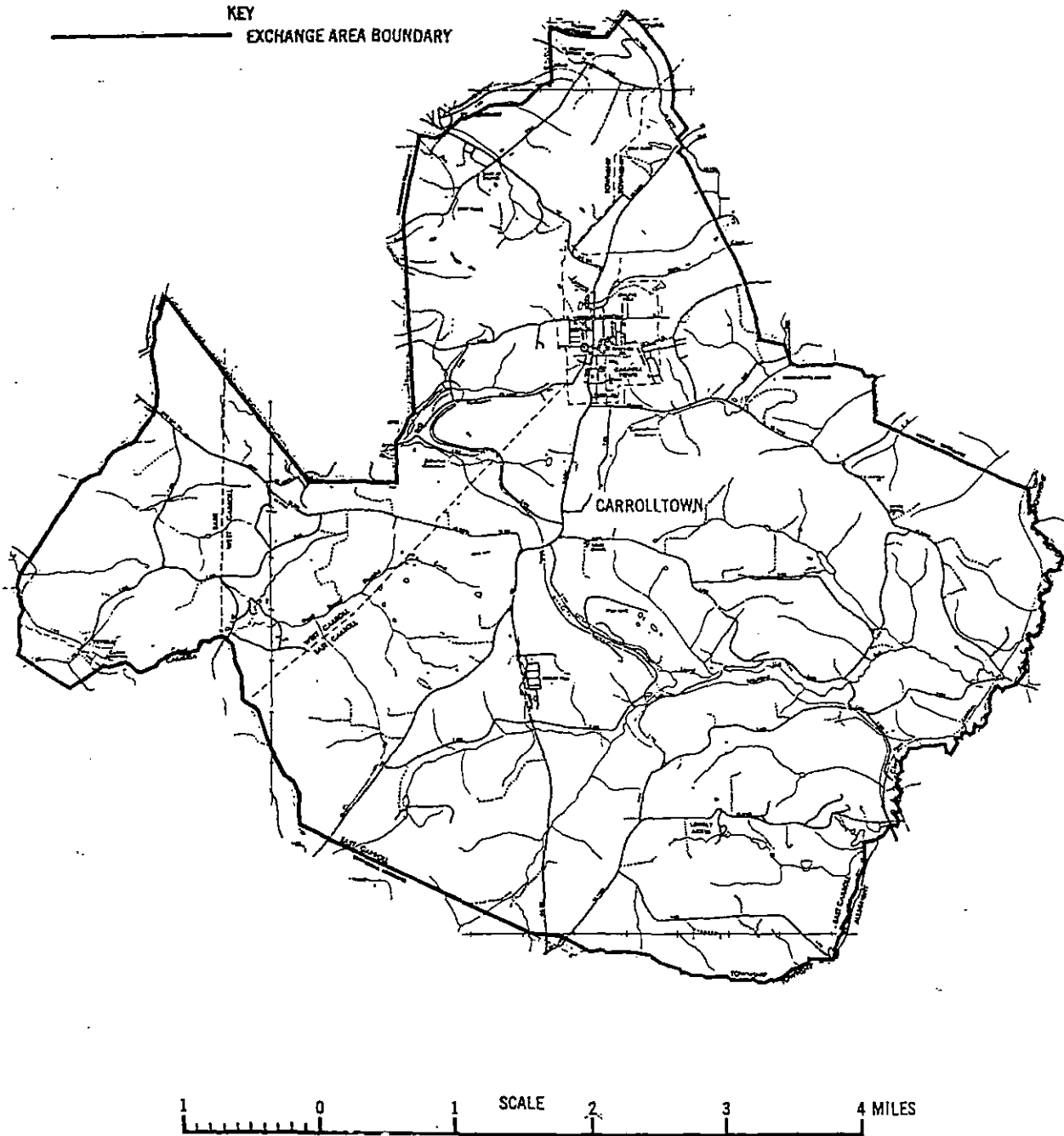
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Carrolltown



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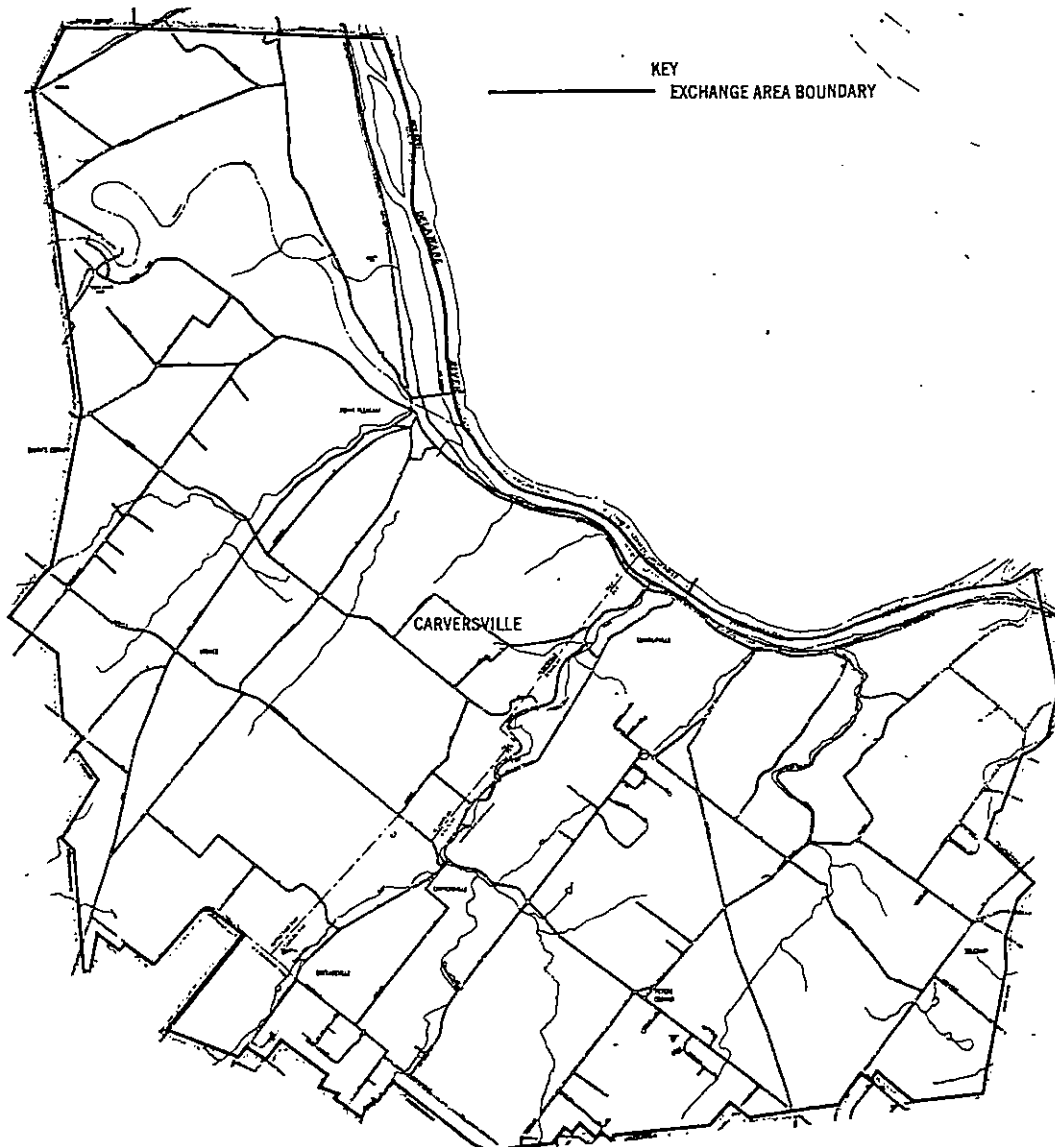
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Carversville



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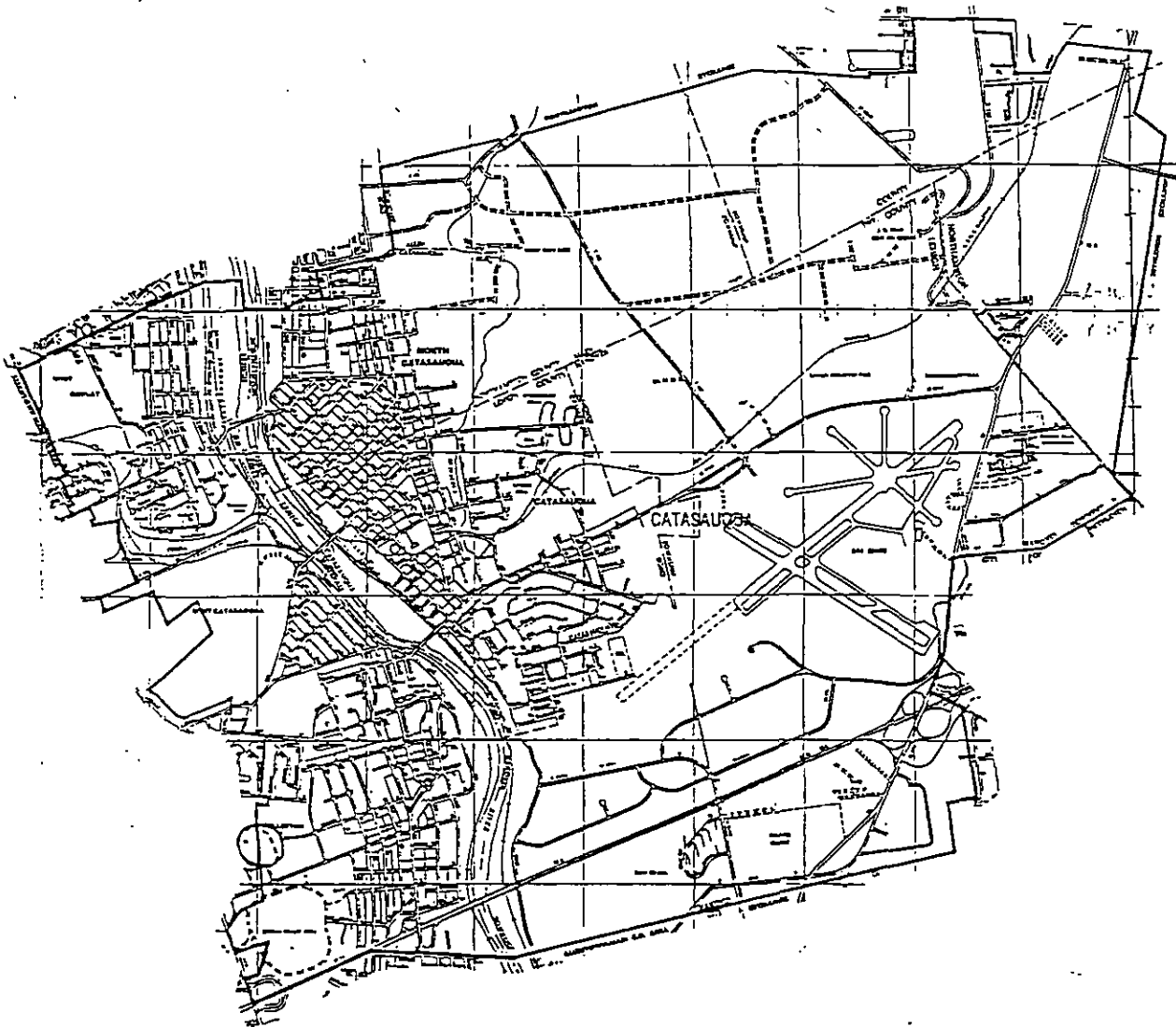
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Catasauqua



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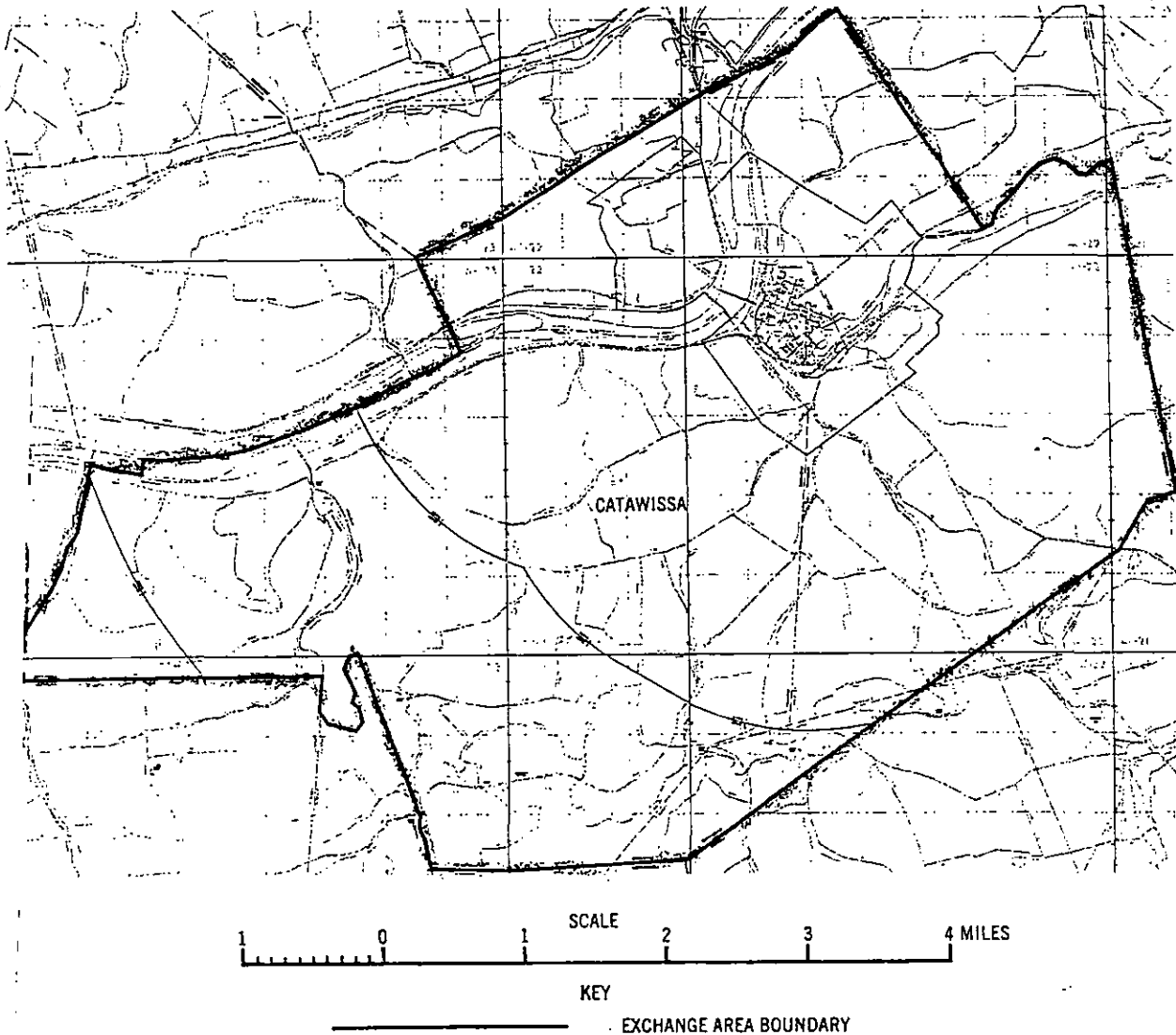
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Catawissa



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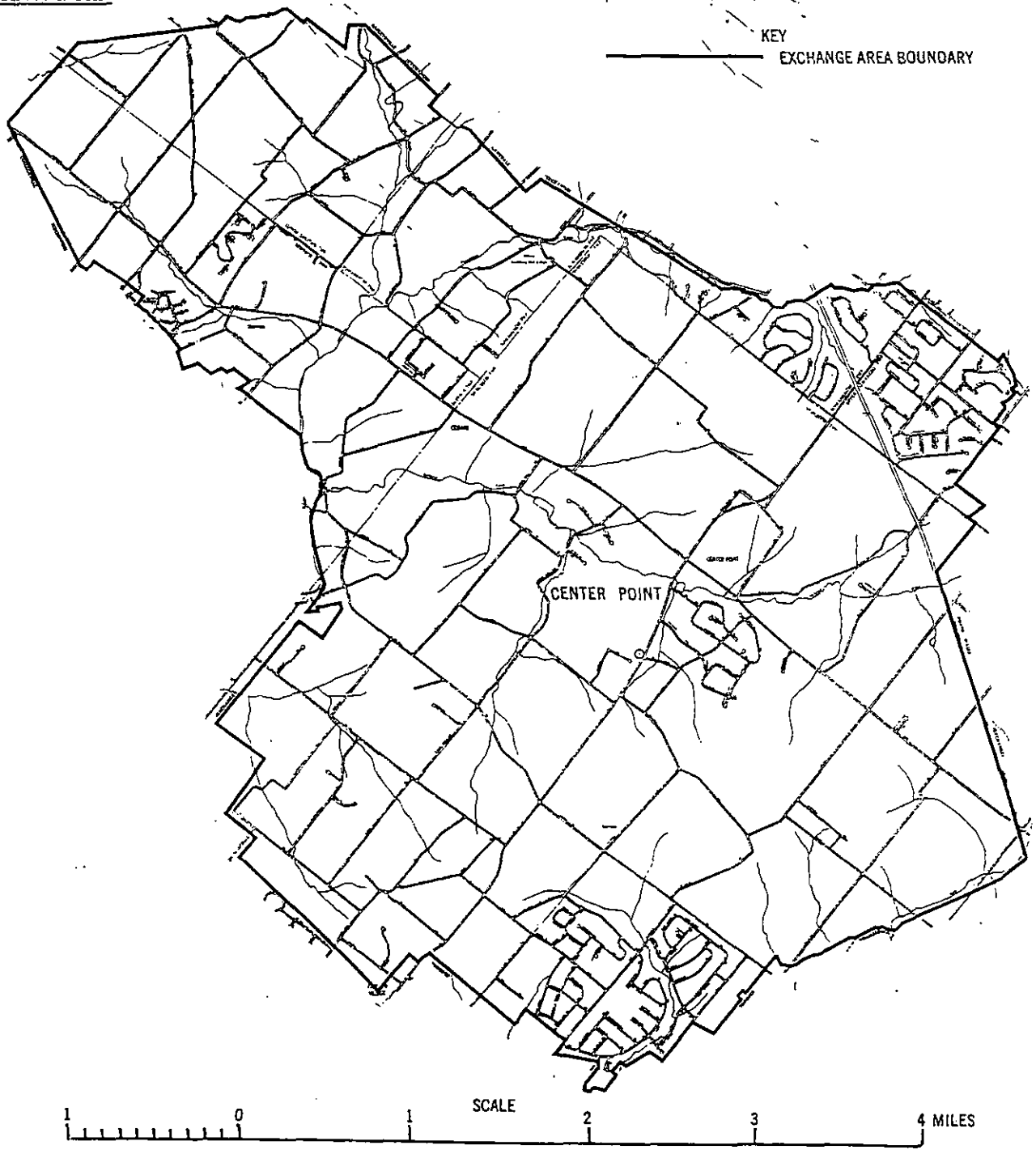
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Center Point



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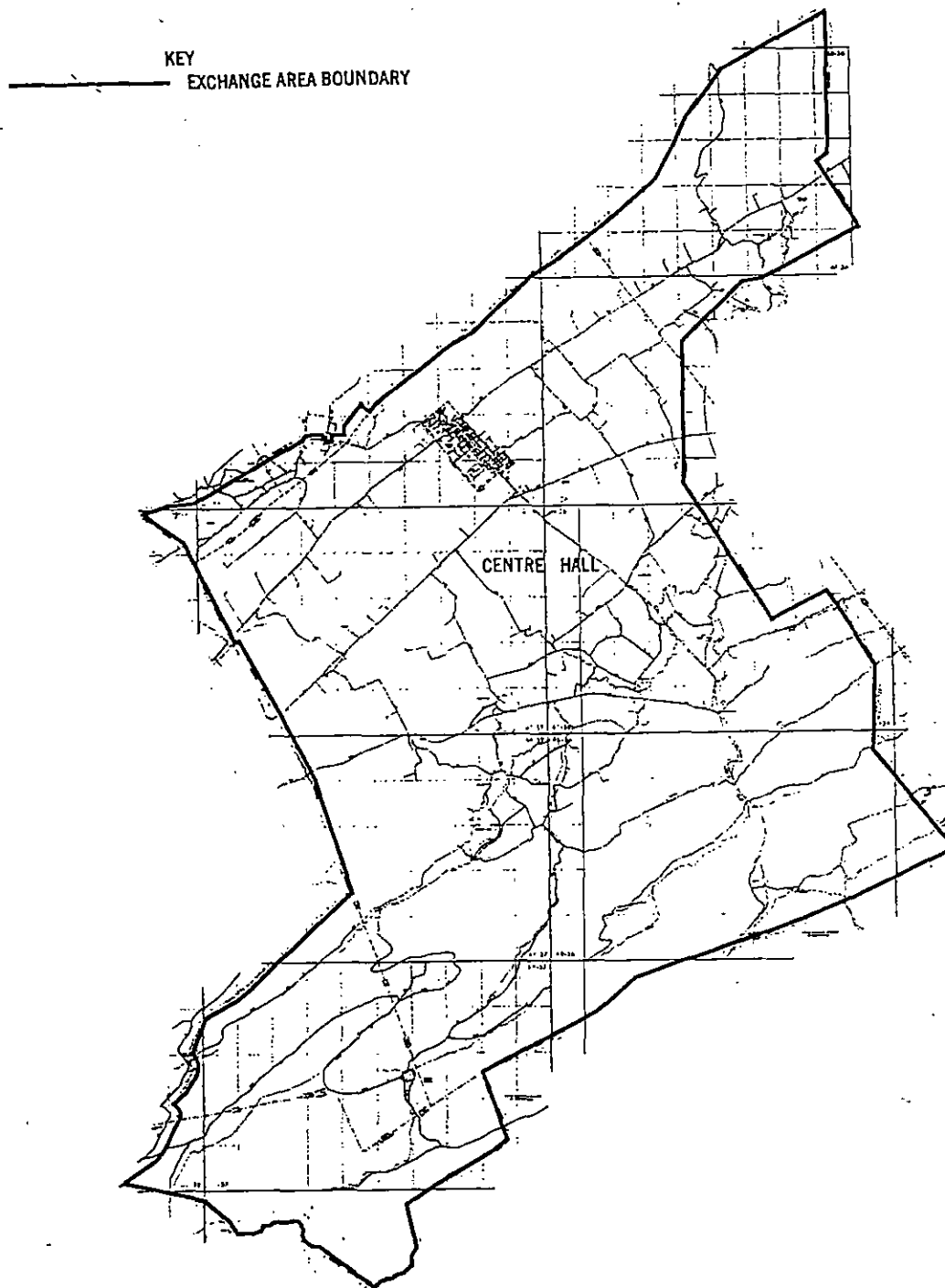
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Centre Hall



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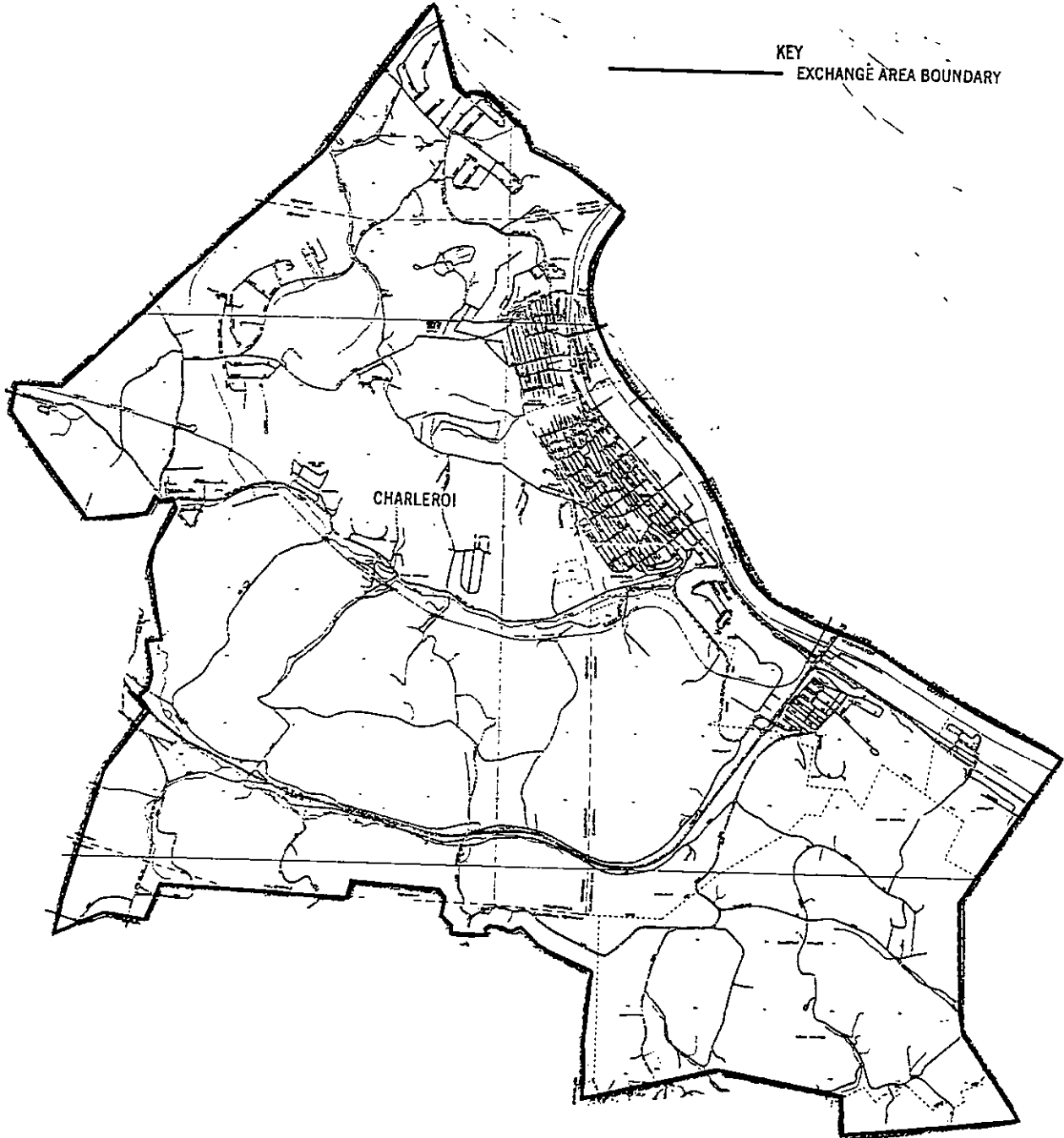
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Charleroi



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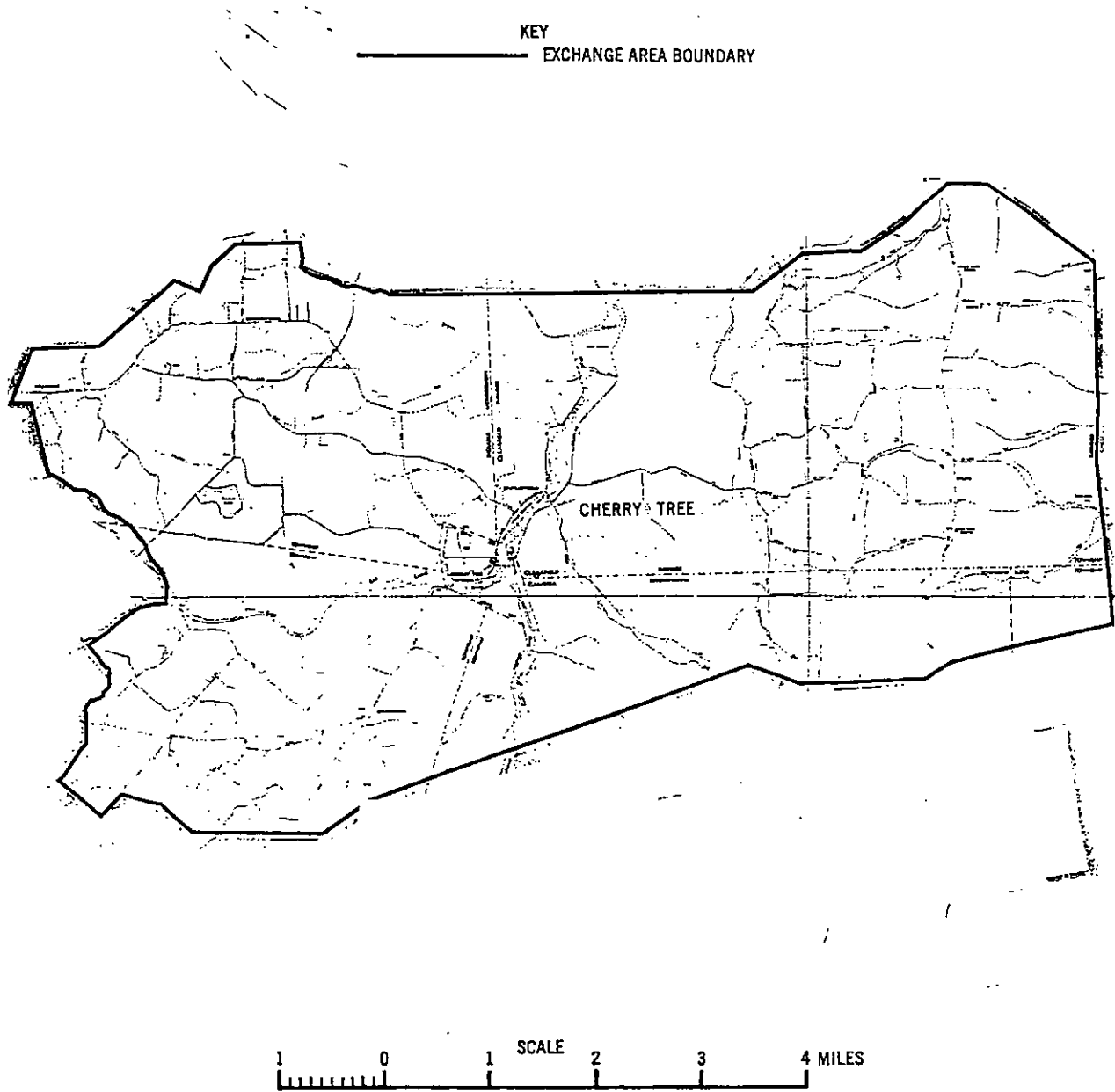
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Cherry Tree



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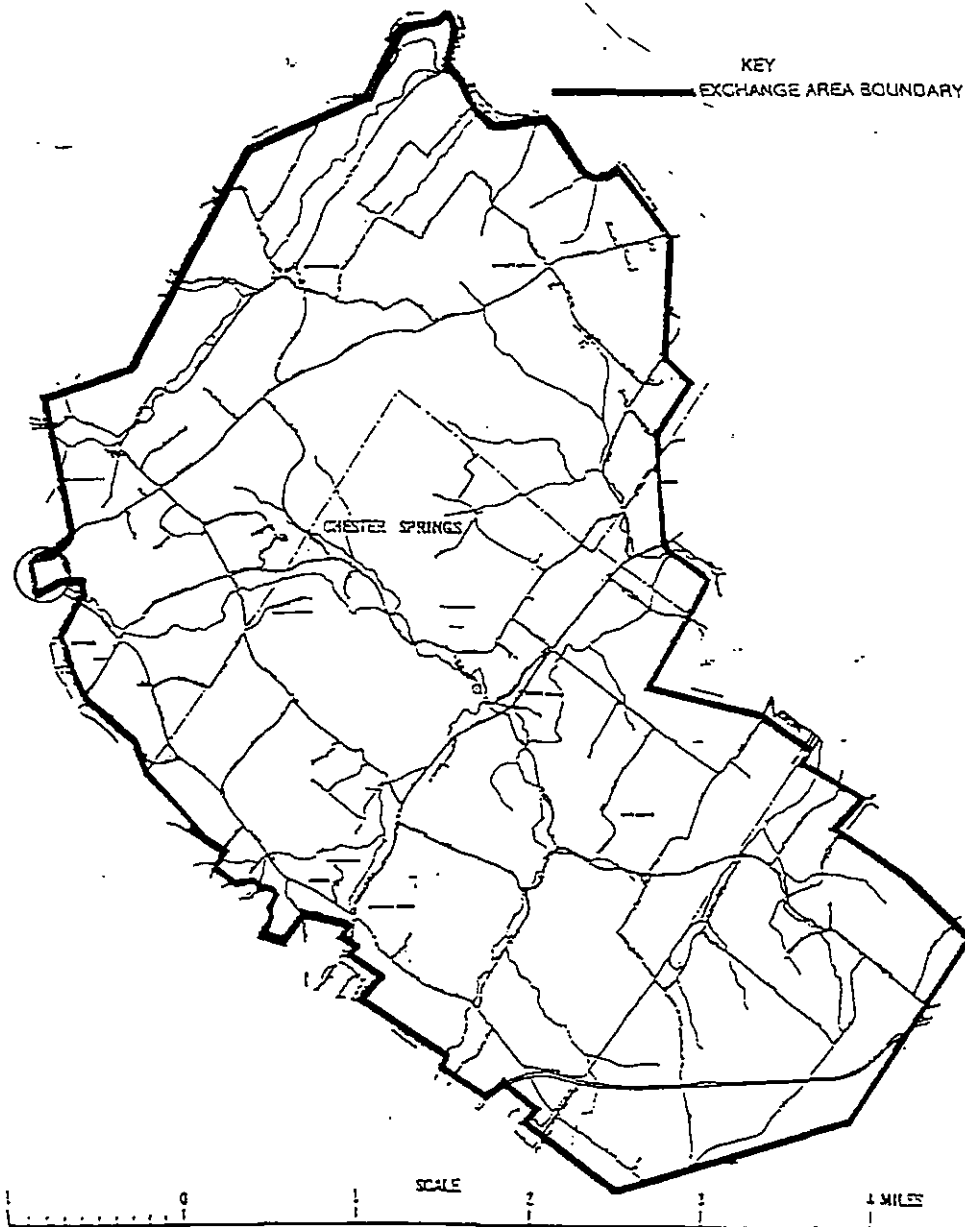
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Chester Springs



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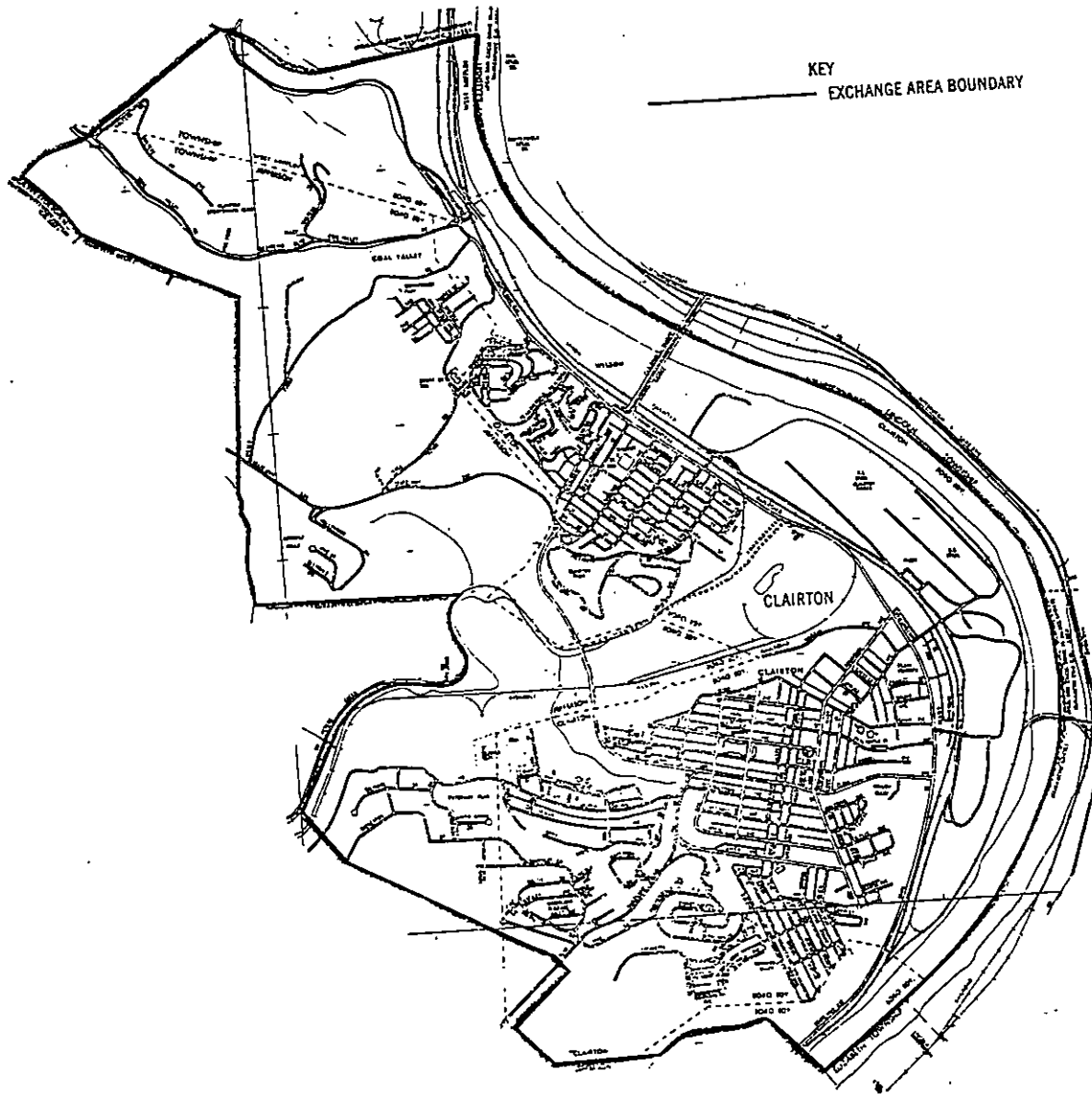
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Clairton



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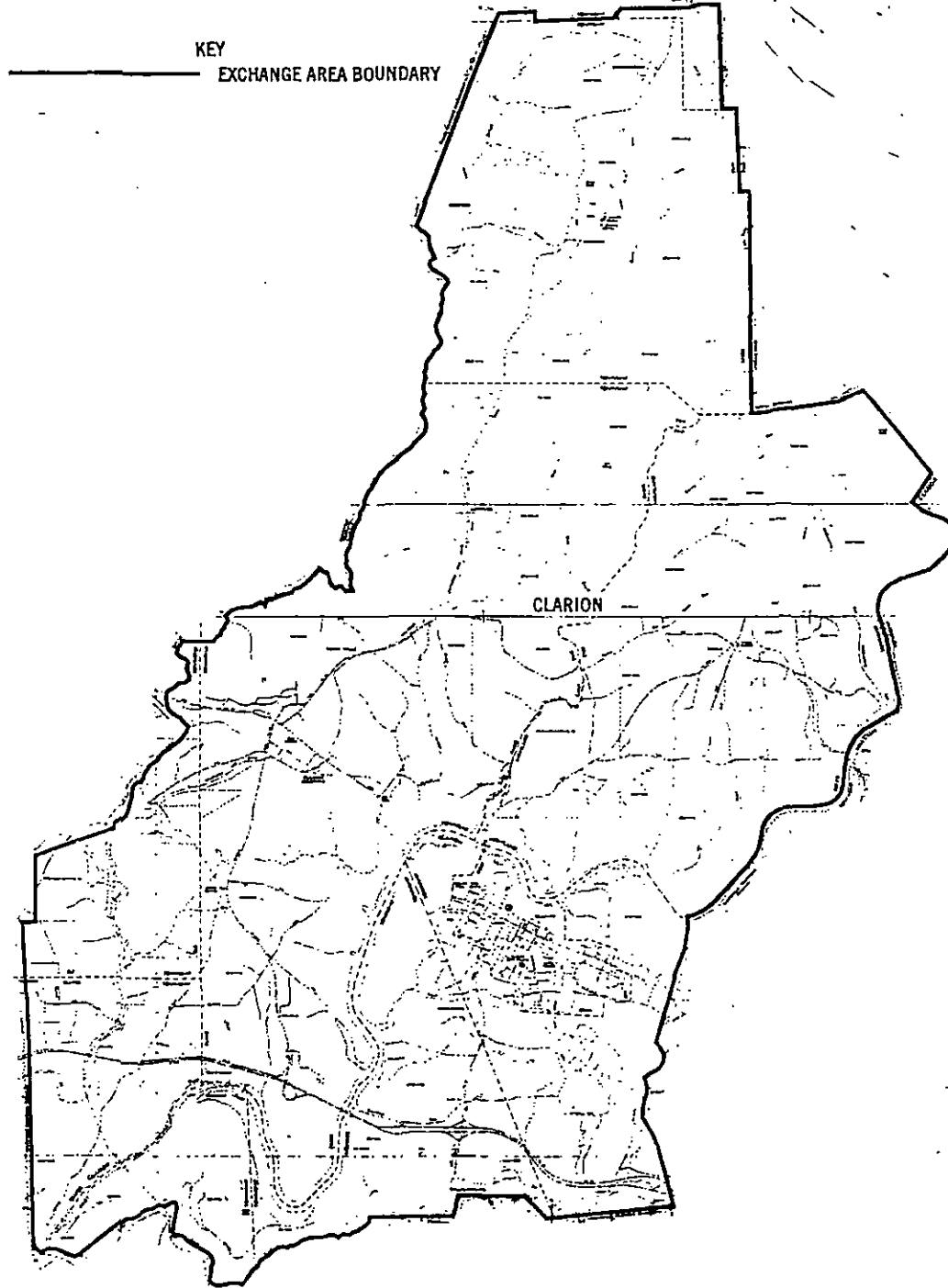
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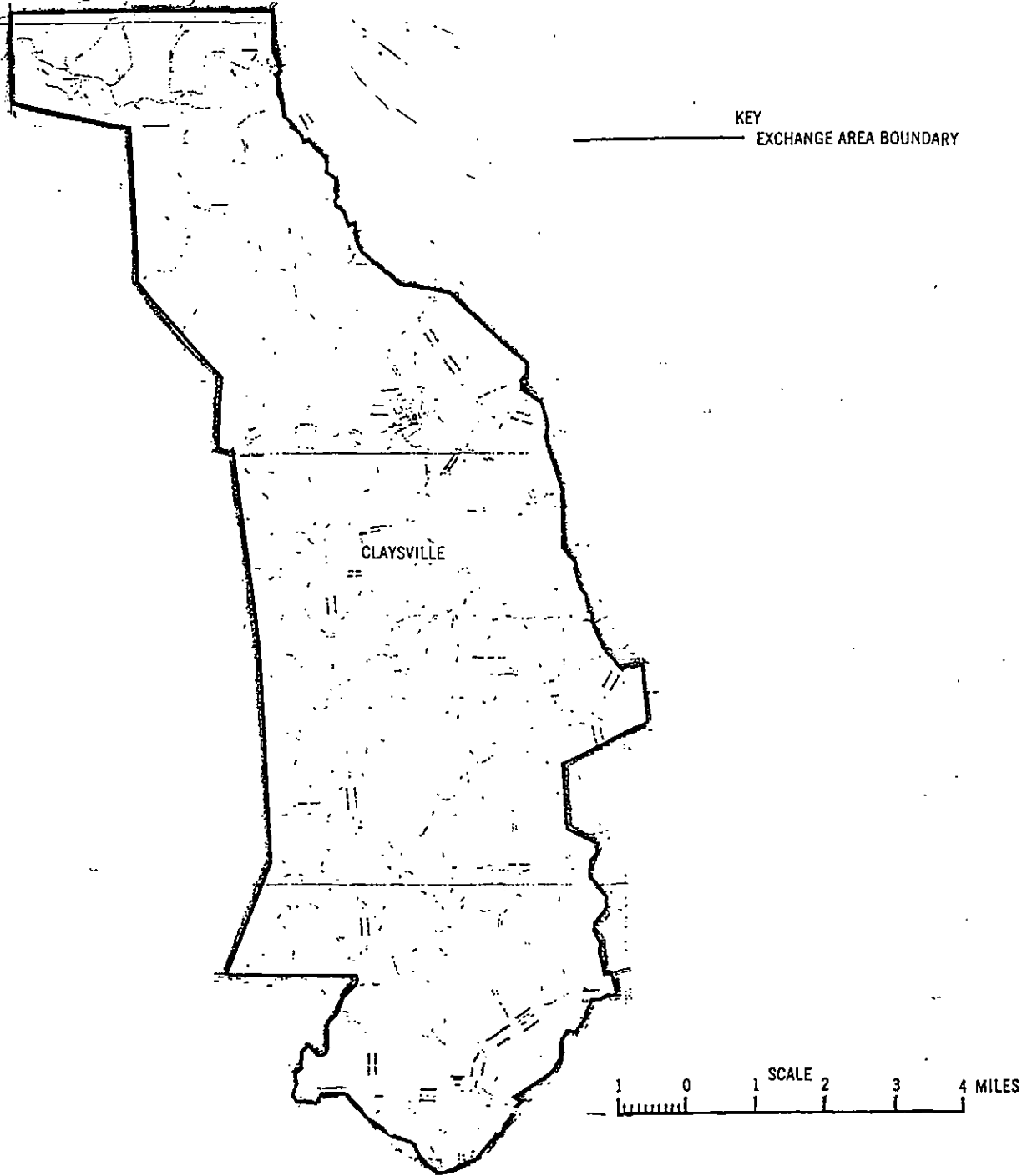
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Claysville



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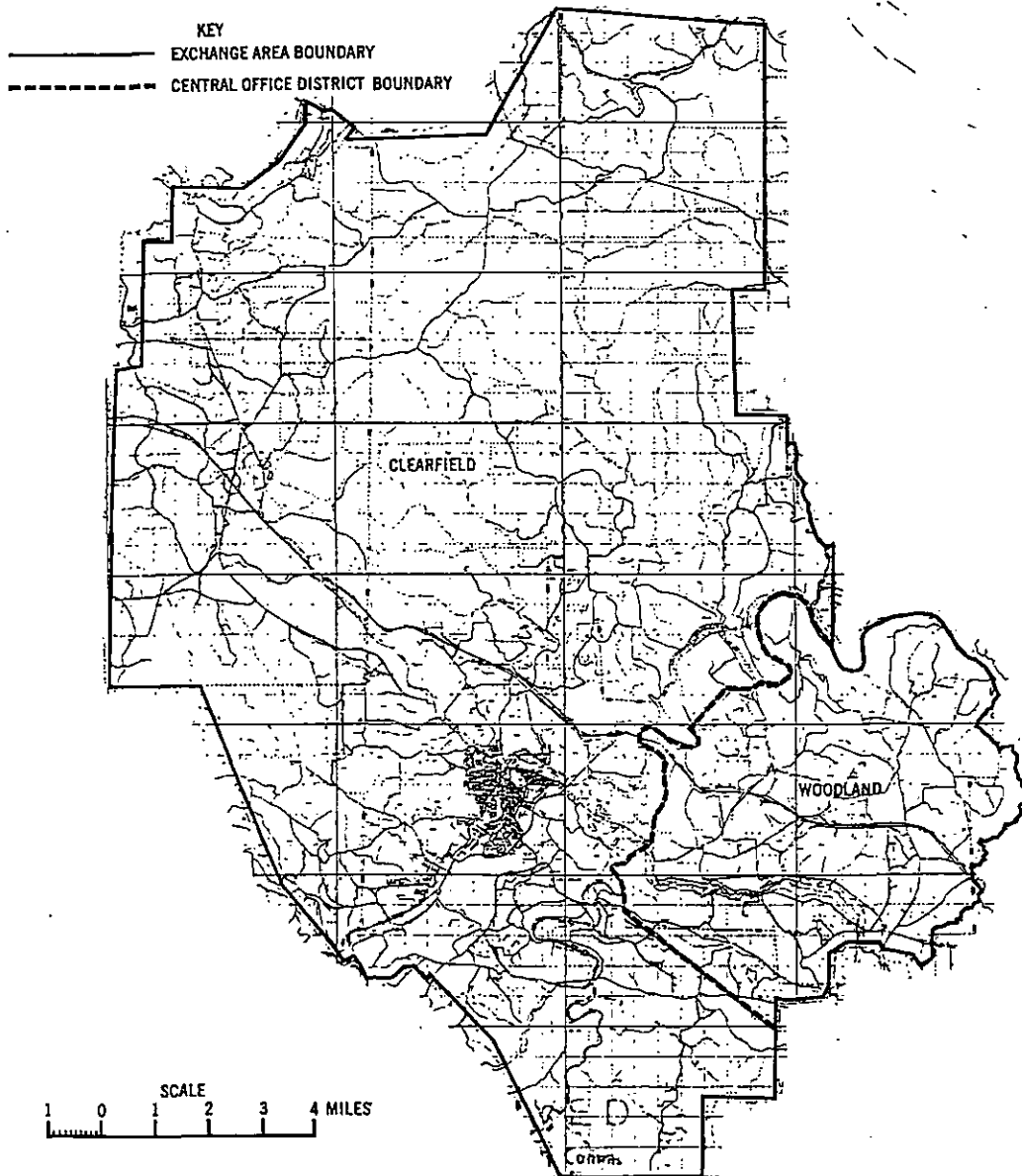
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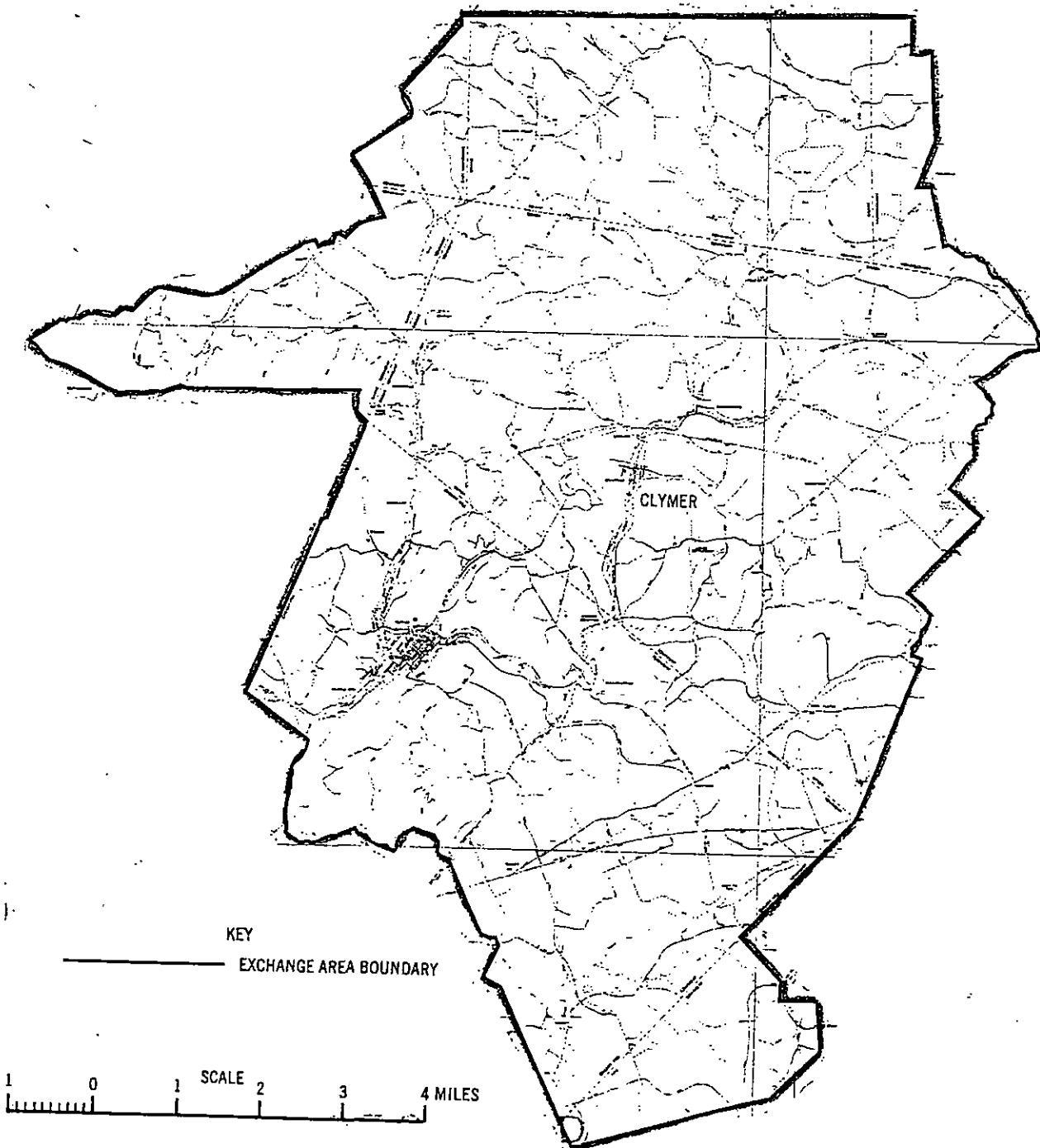
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Clymer



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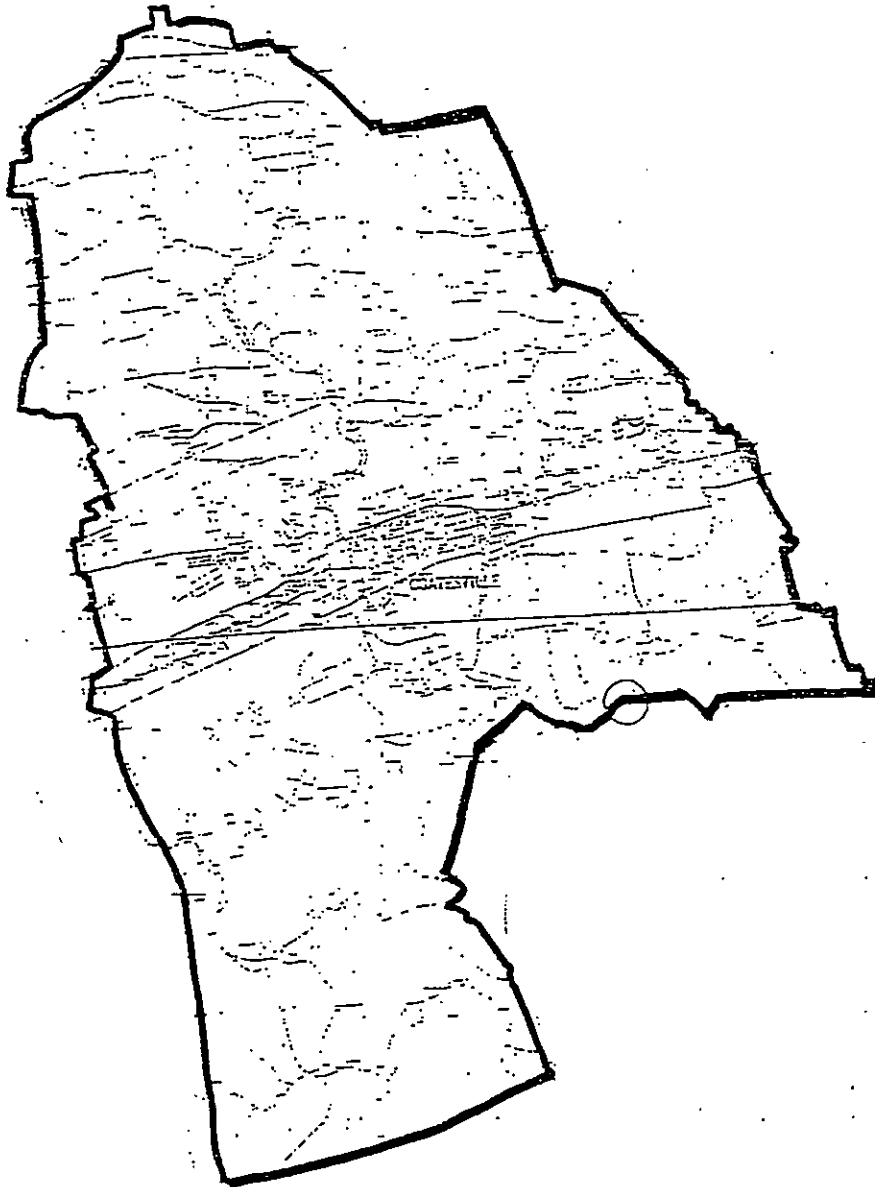
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Coatesville



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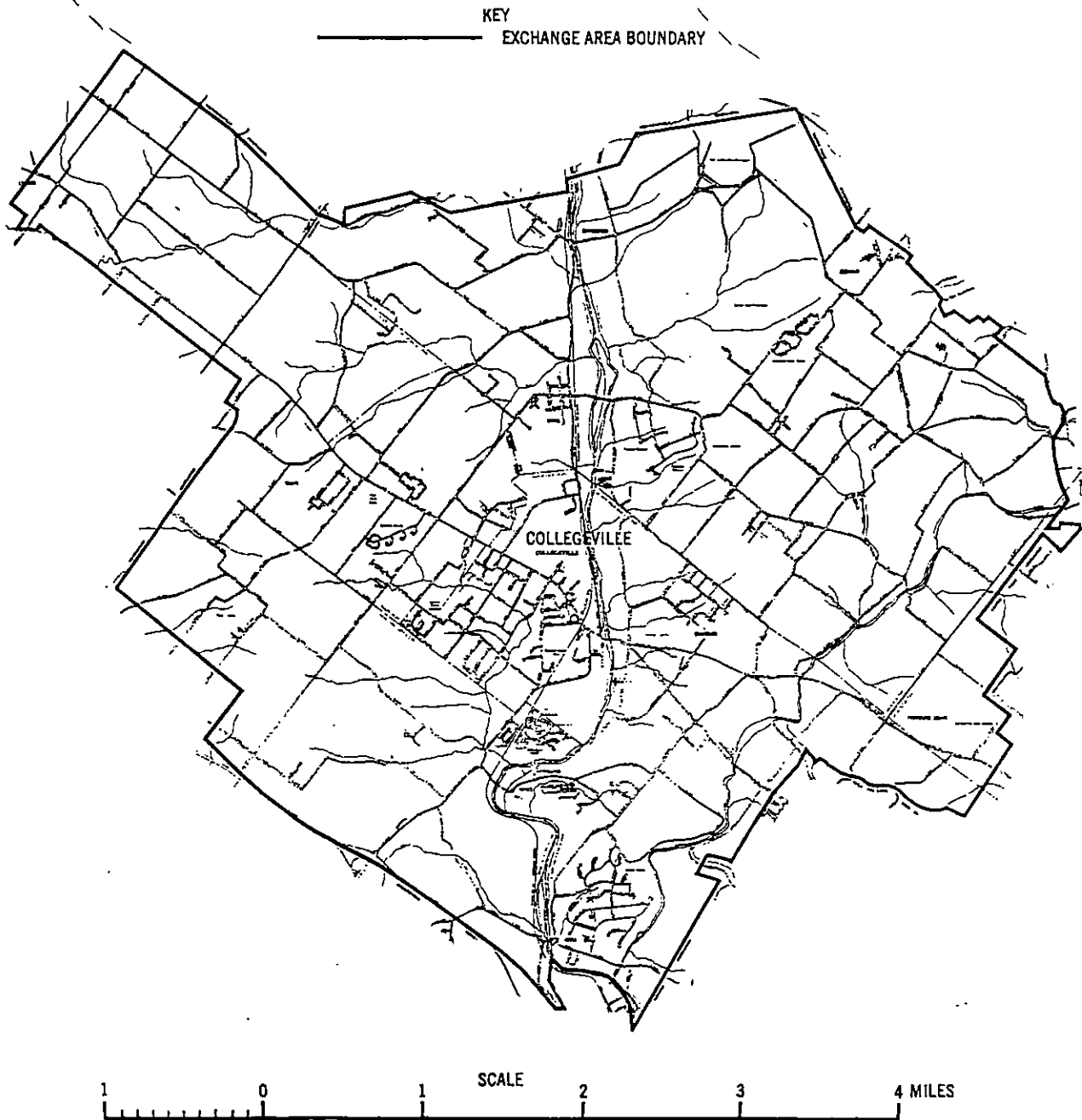
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Collegeville



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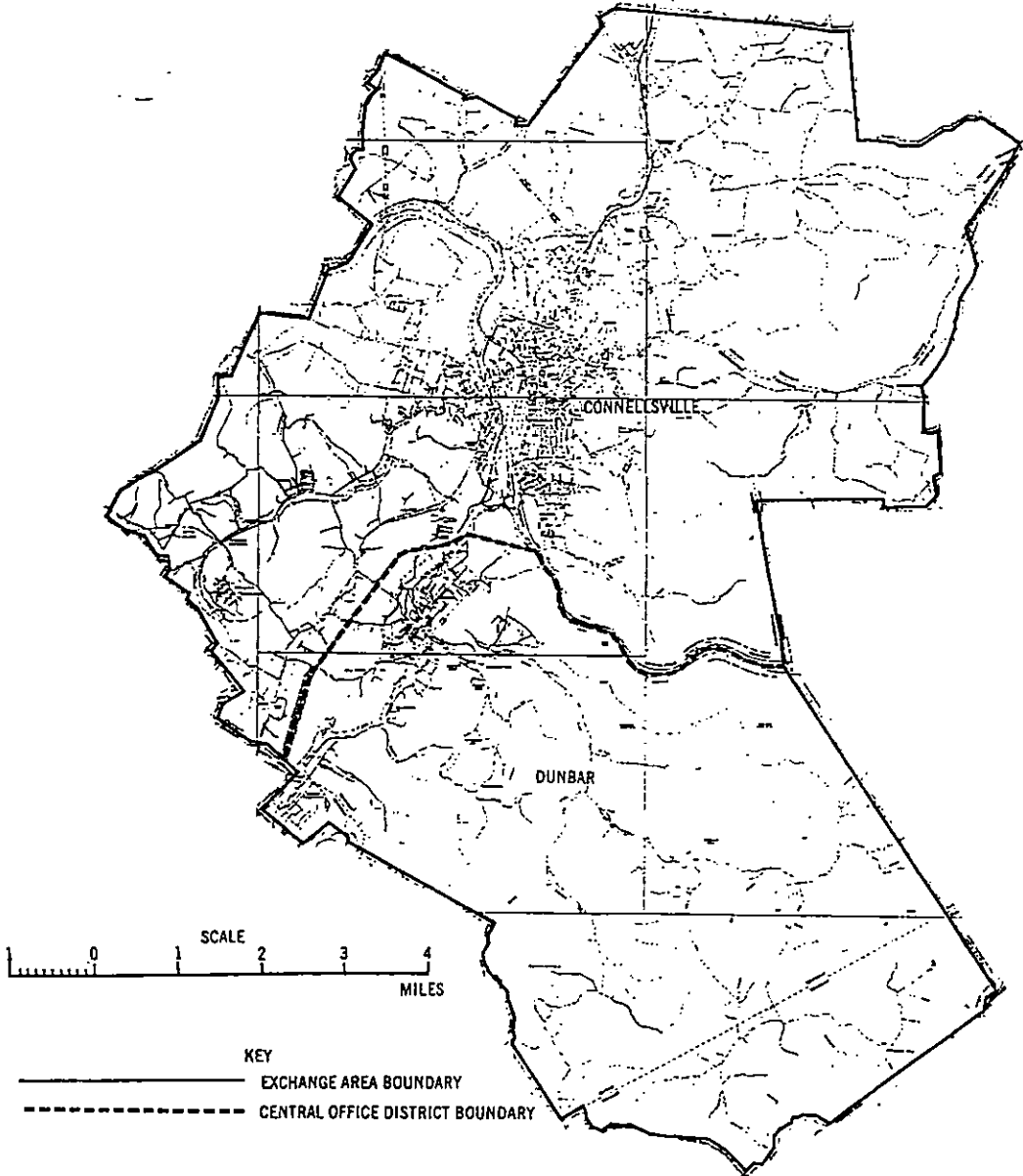
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Connellsville



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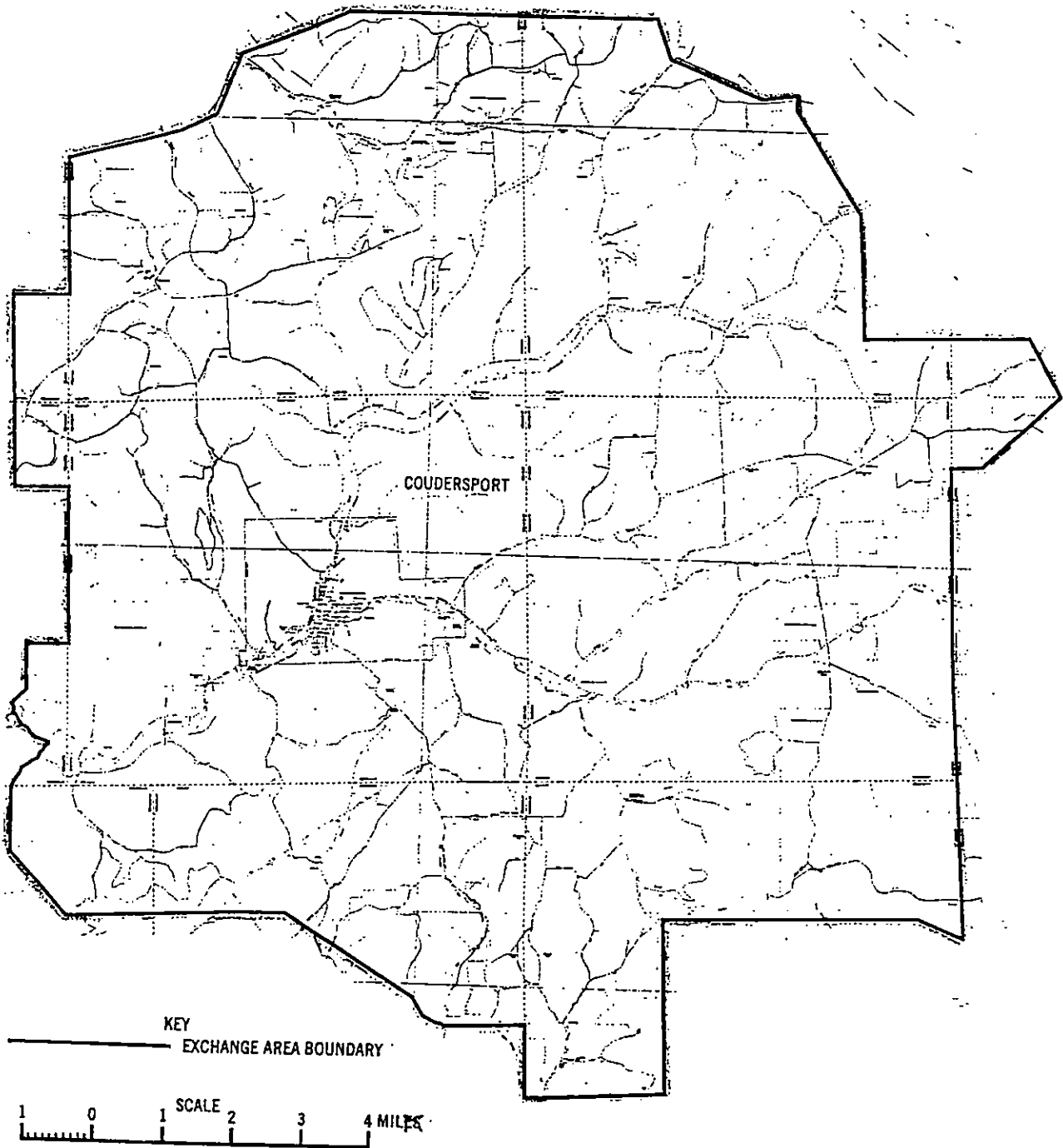
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Coudersport



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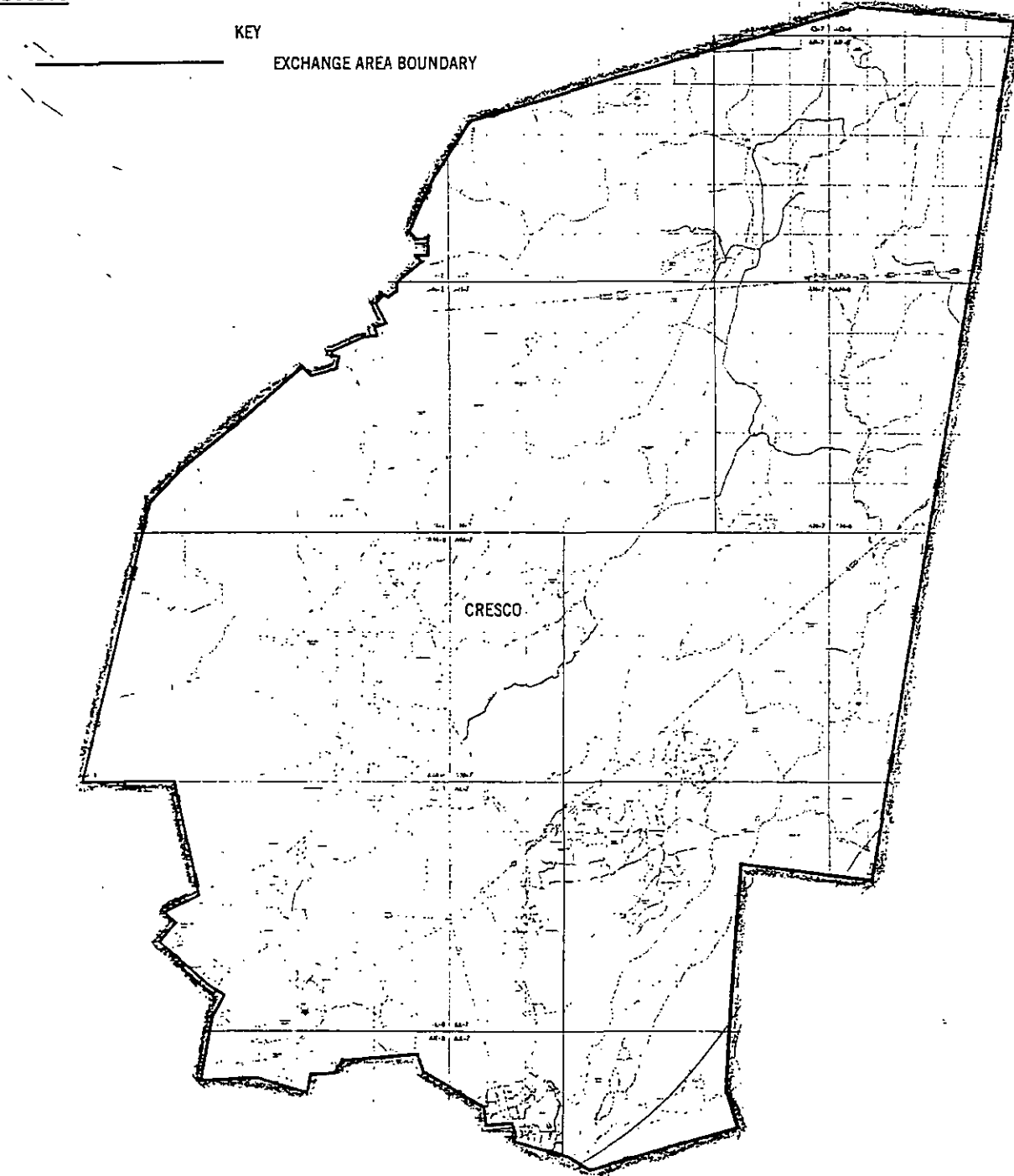
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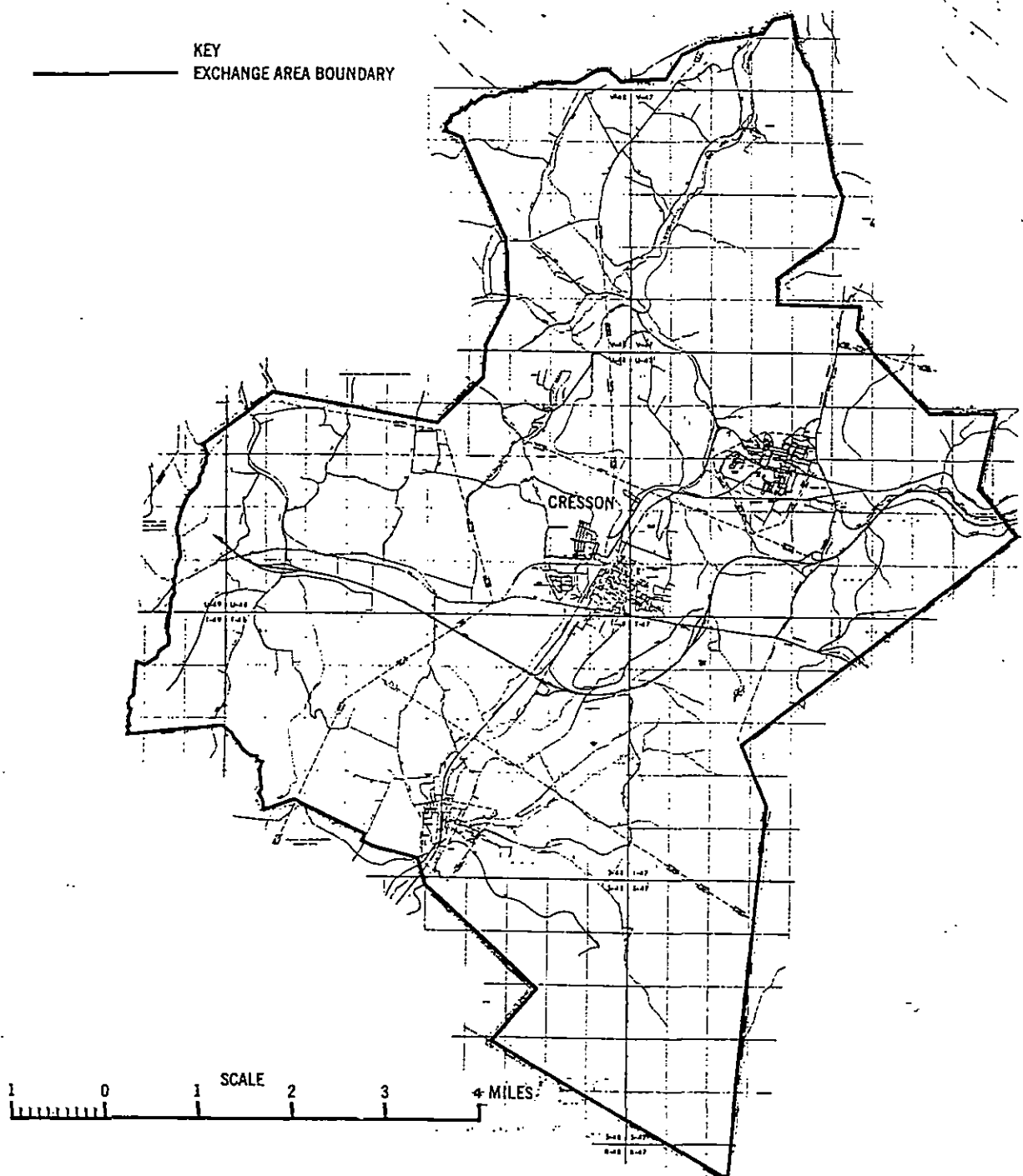
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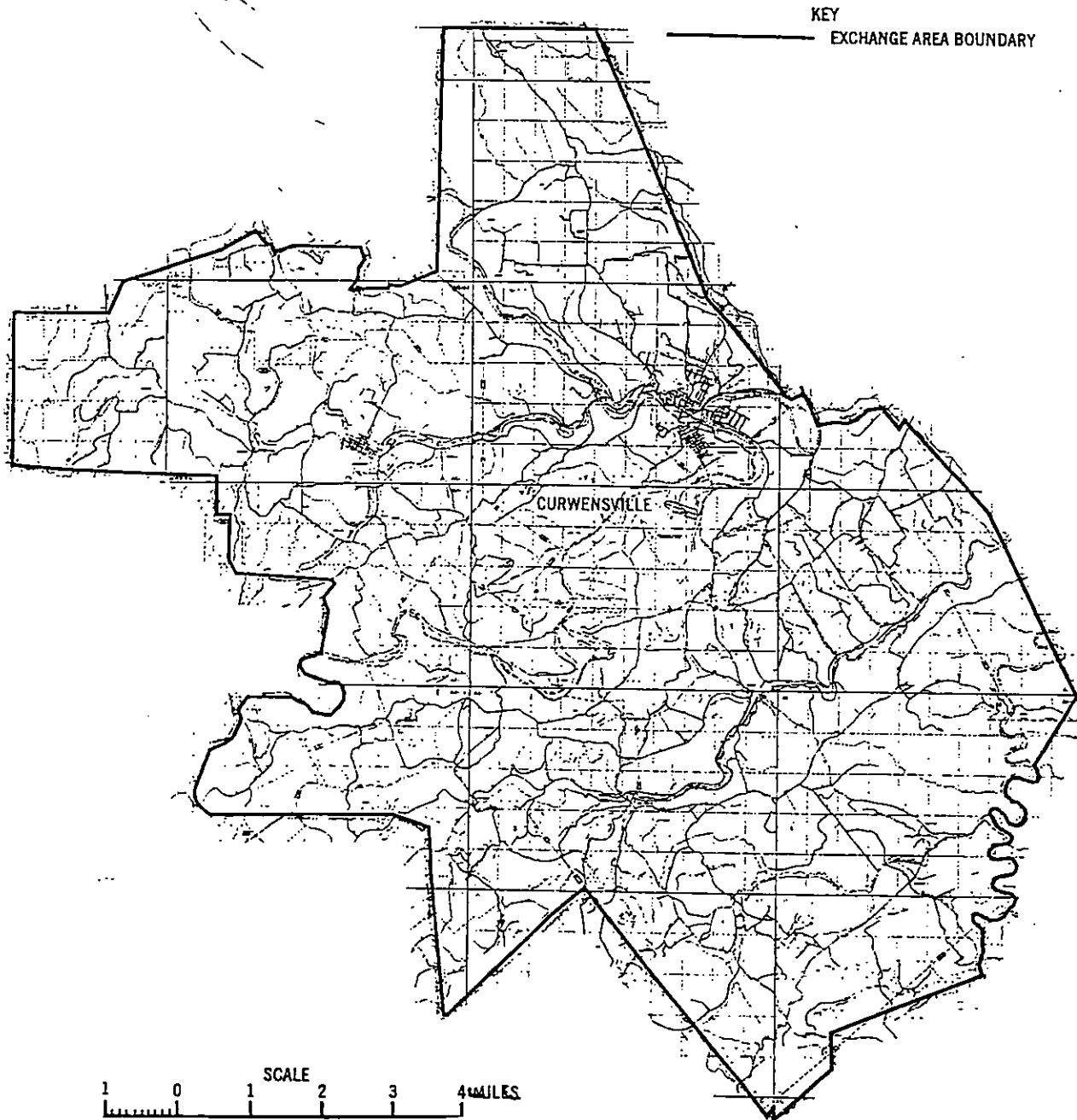
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Curwensville



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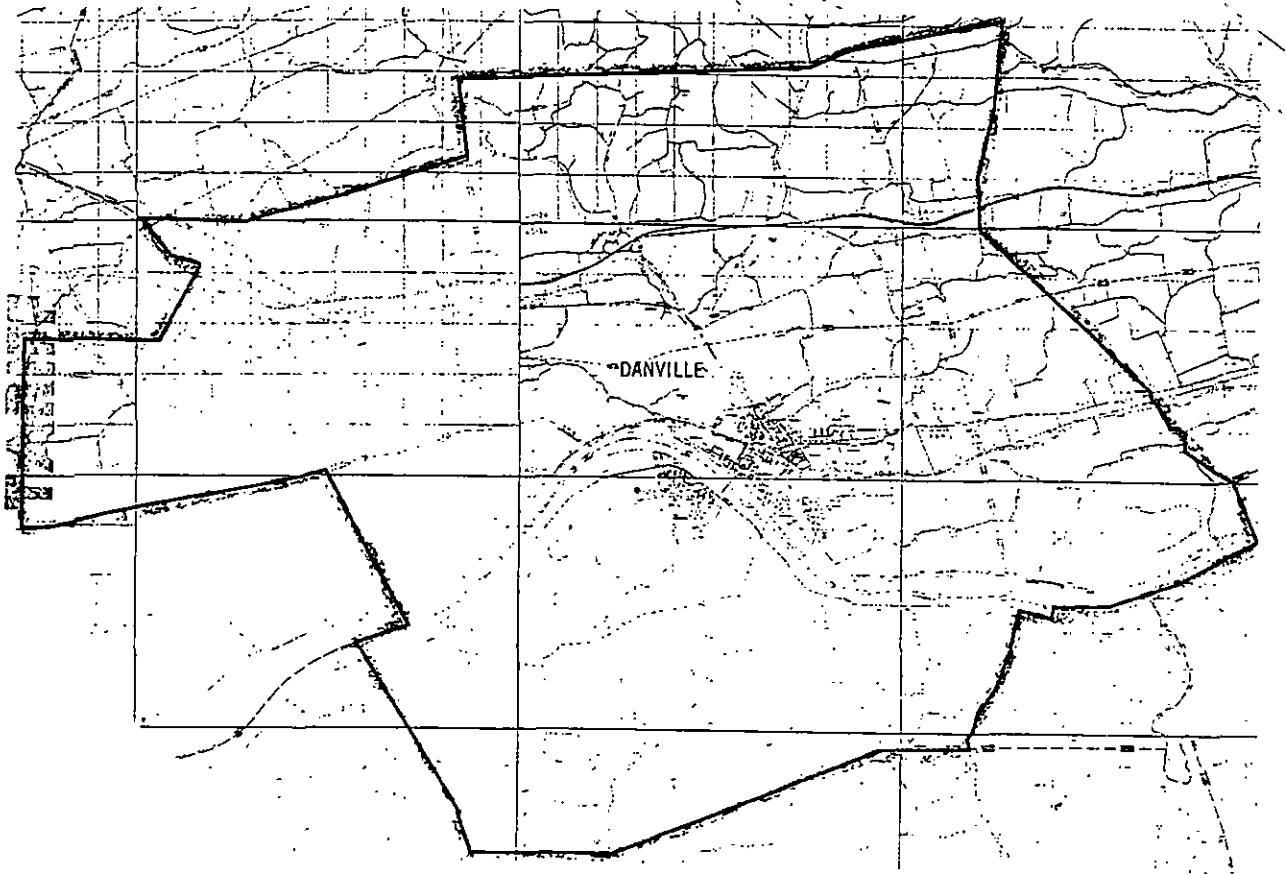
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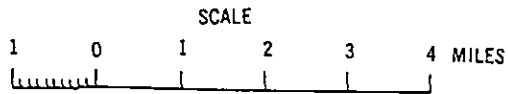
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Danville



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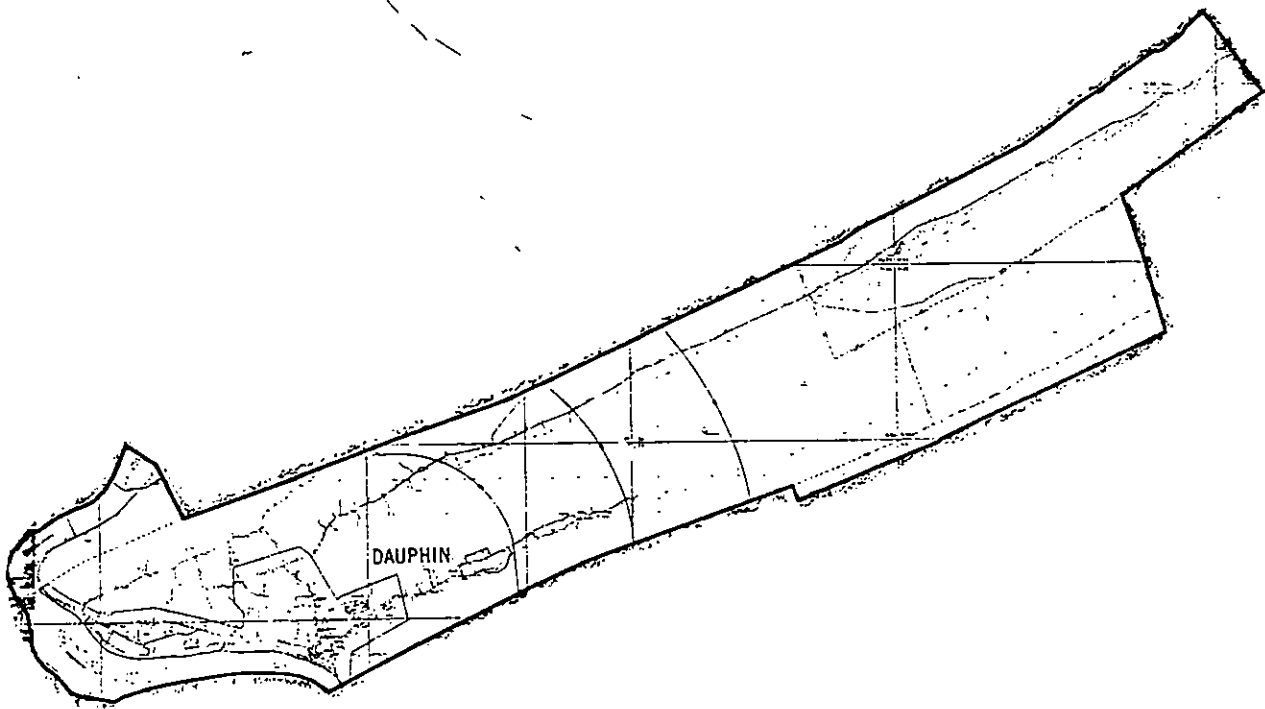
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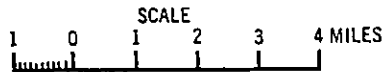
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Dauphin



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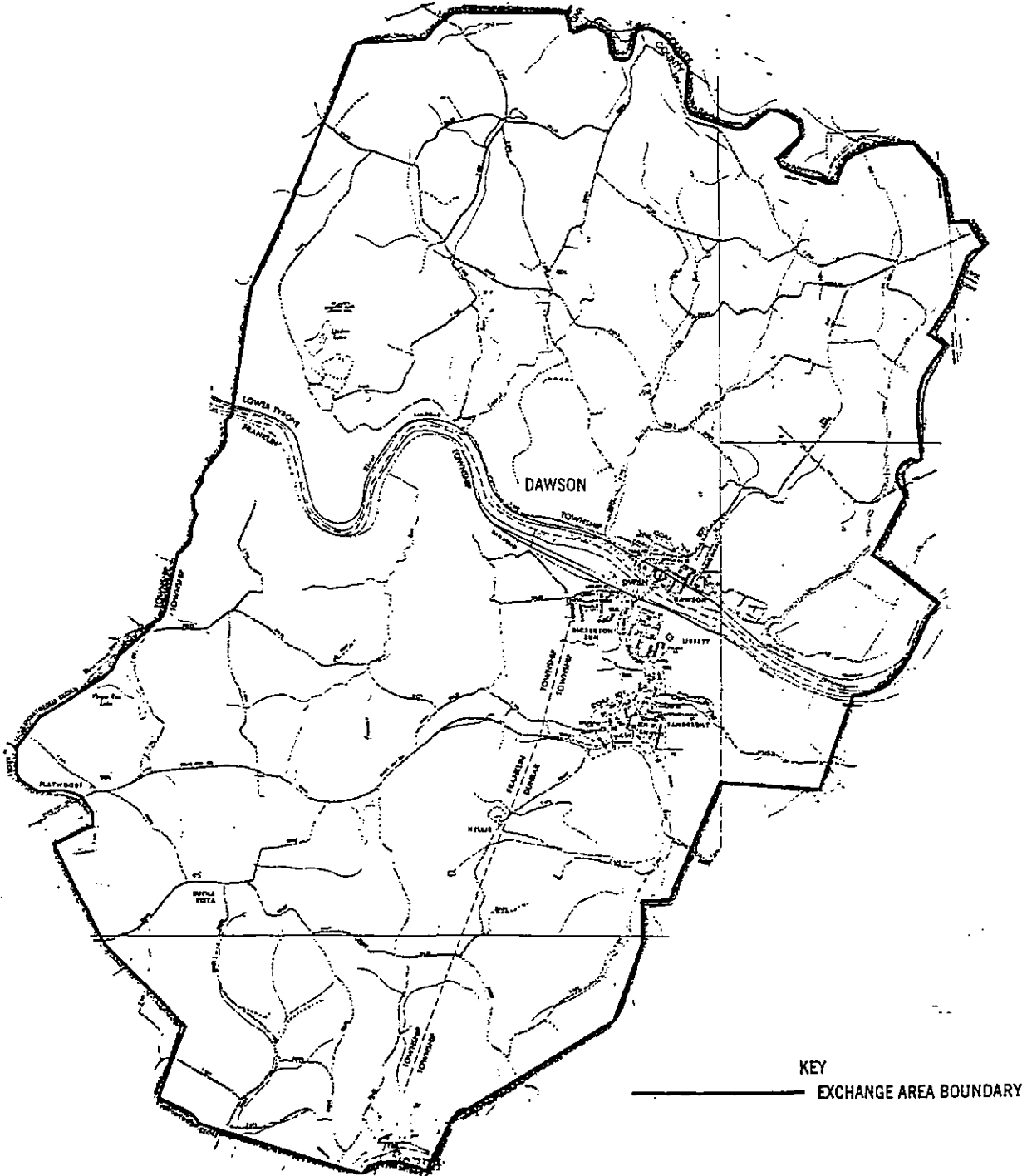
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Dawson



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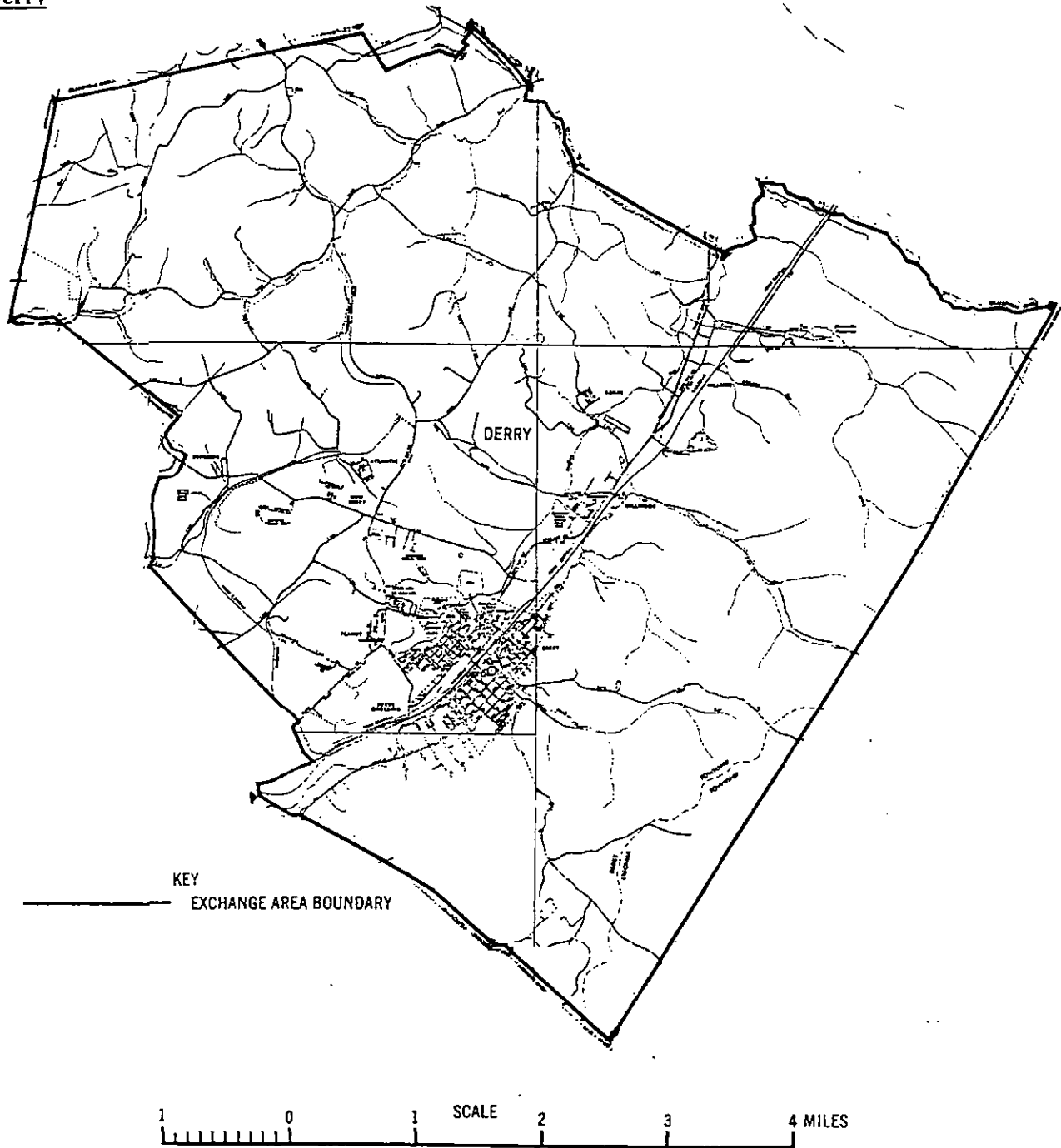
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Derry



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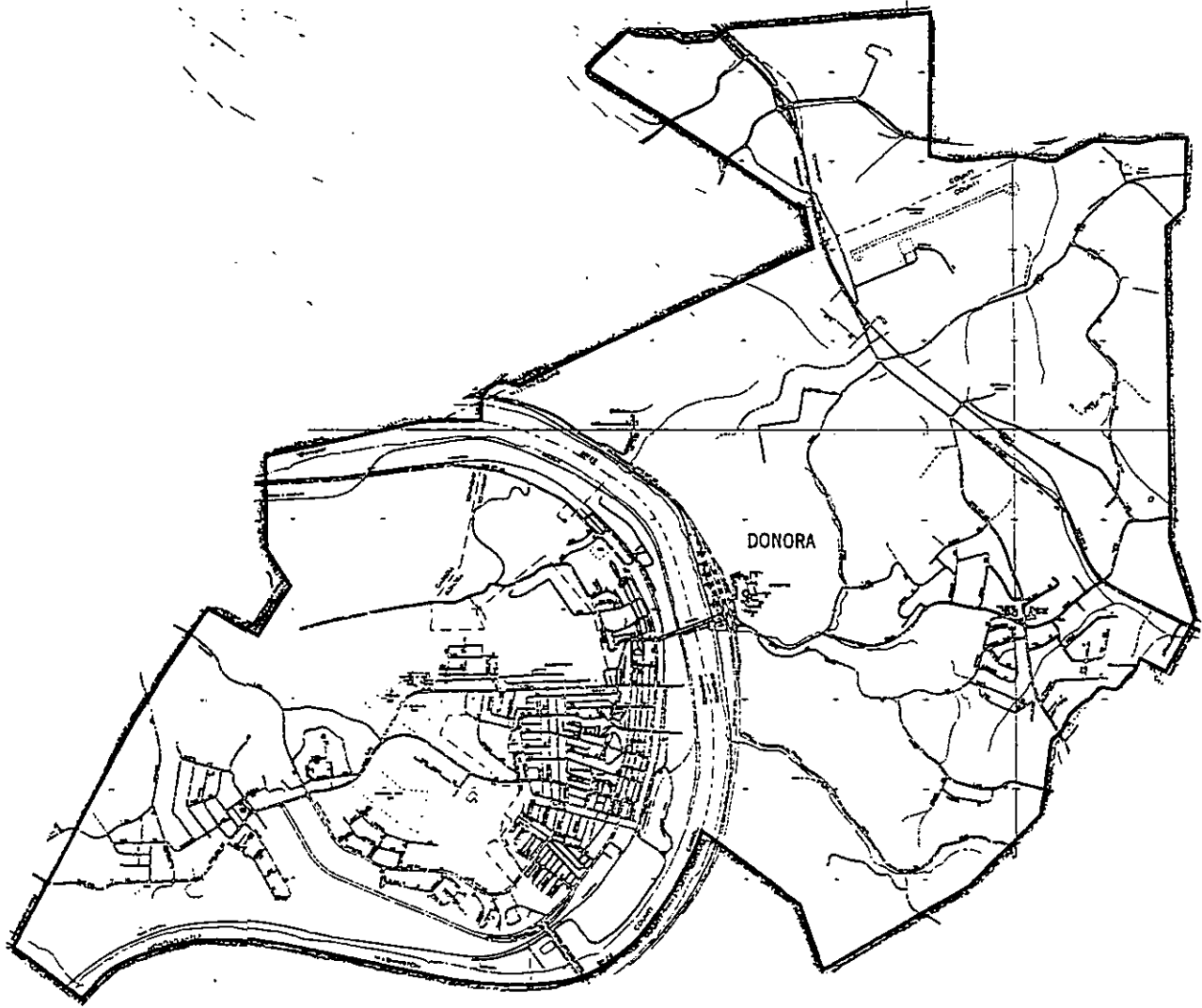
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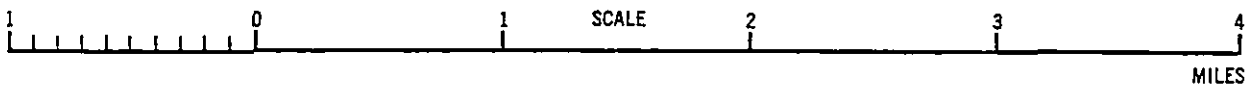
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Donora



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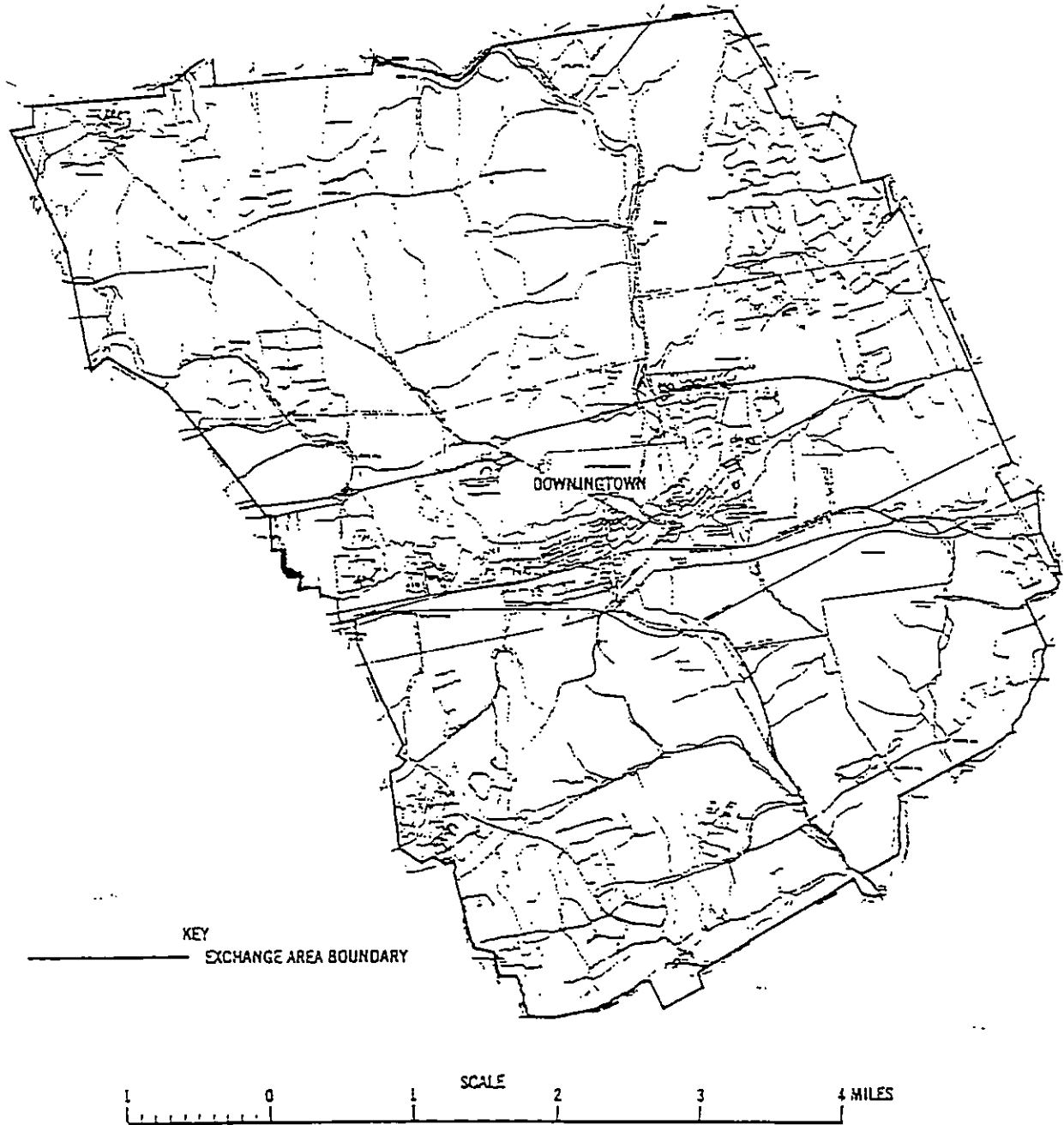
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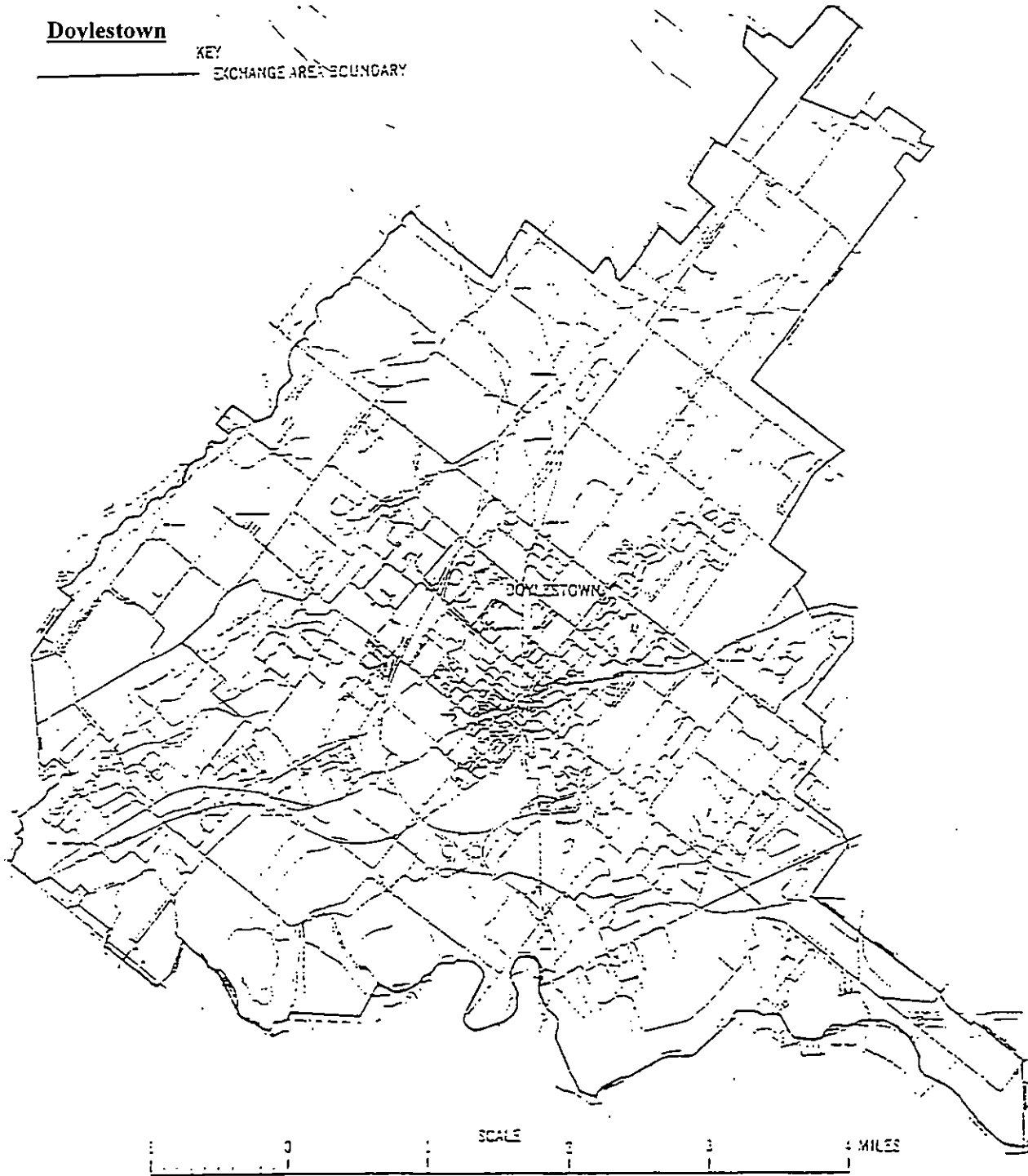
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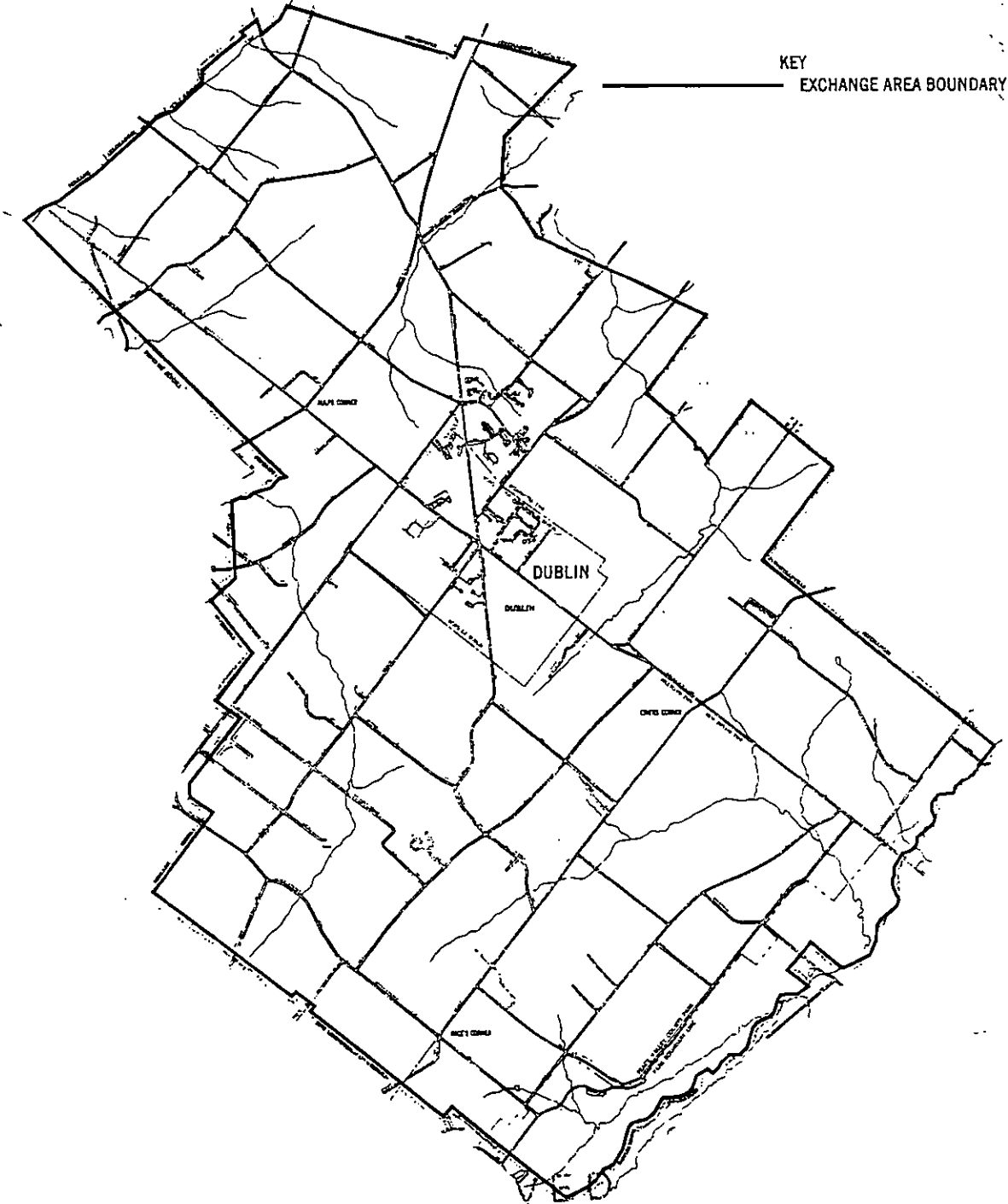
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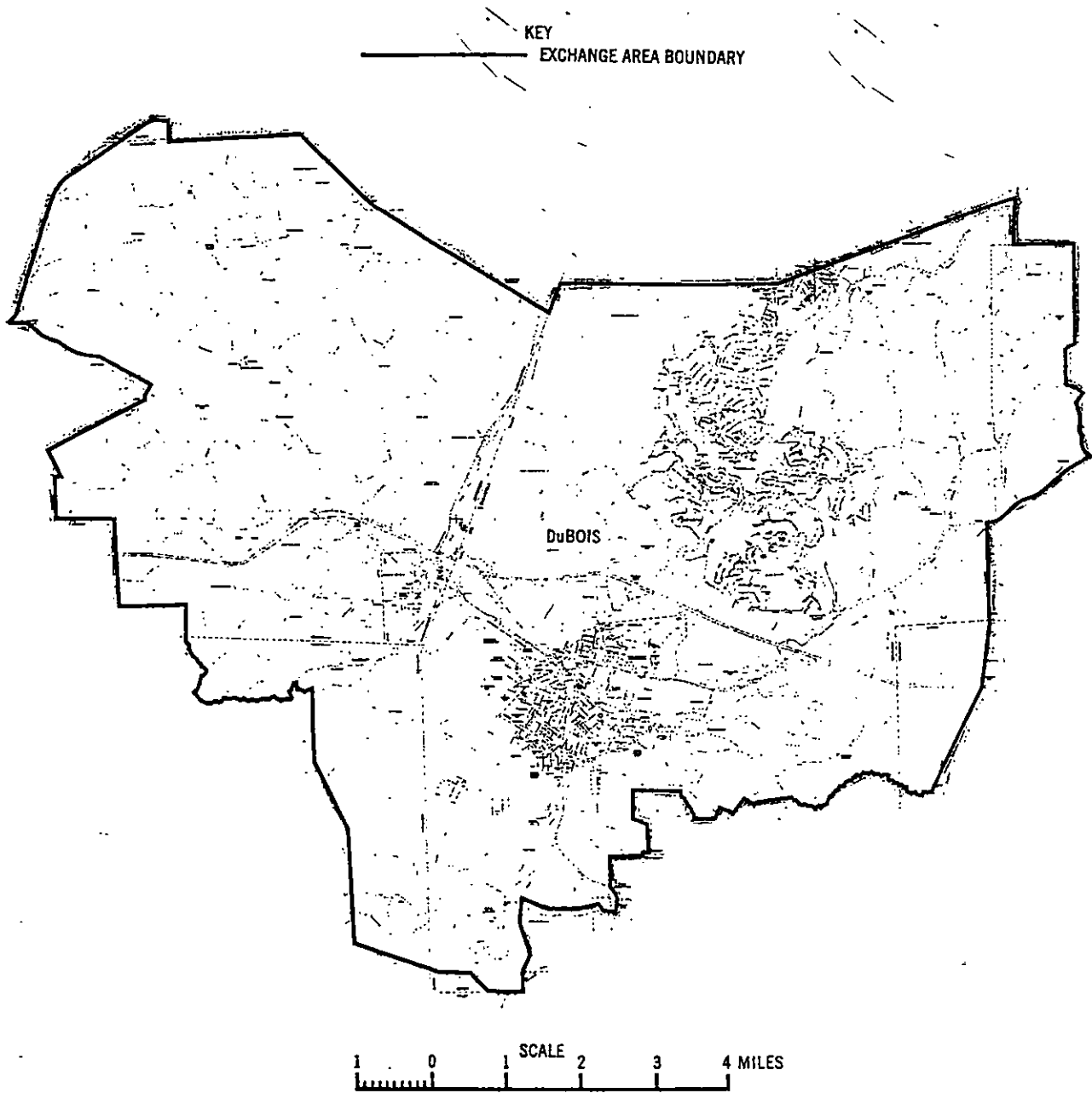
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