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December 30, 1999

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**VIA FACSIMILE AND FEDERAL EXPRESS**

James J. McNulty, Secretary  
Office of Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
North St. and Commonwealth Ave.  
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Docket No. A-310820: Request for Extension of Time for Tariff Filing

Dear Mr. McNulty:

SNiP Link, LLC ("SNiP"), by its undersigned counsel, hereby requests an additional thirty (30) days in which to file revisions to its Competitive Local Exchange Carrier and Toll Services Reseller Tariffs. This request complies with the Commission's mandated timeframe set forth in its September 30, 1999 Order granting SNiP authority to operate as a facilities-based and resale carrier in Pennsylvania.

Please date-stamp the enclosed extra copy of this letter and return it in the self addressed stamped envelop provided. Should you have any questions, please do not hesitate to contact me.

Respectfully submitted,



Brad Mutschelknaus

EEF

42

ELLEY DRYE & WARREN LLP

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A-310820

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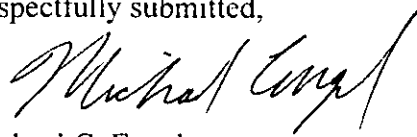
Mr. James J. McNulty  
Secretary  
Commonwealth of Pennsylvania Public Utility Commission  
North Building  
Commonwealth Avenue & North Street  
Harrisburg, PA 17105

Re: Final Local and Interexchange Tariffs of SNiP Link LLC

Dear Mr. Alford:

Enclosed for filing on behalf of SNiP Link LLC ("SNiP"), please find an original and 3 copies of SNiP's final local and interexchange tariffs. These tariffs implement the authority granted on September 30, 1999 in Docket Numbers A-310820 and A-310820F002, and incorporate the revisions directed in Appendix A to the Commission's Order. Also enclosed is a duplicate of this filing and a self-addressed, postage-paid envelope. Please date-stamp the duplicate and return in the envelope provided. If you have any questions, I may be reached at (202) 955-9600.

Respectfully submitted,



Michael C. Engel

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Enclosures

cc: Consumer Advocate  
Small Business Advocate  
Bureau of Consumer Protection  
Office of Trial Staff, Public Utility Commission  
Bureau of Consumer Services, Public Utility Commission  
Sprint  
GTE North, Inc.  
Bell Atlantic – PA  
Commonwealth Telephone Co.  
Office of Special Assistants, Public Utility Commission  
Bureau of Fixed Utility Services, Public Utility Commission

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

*VIA FEDERAL EXPRESS*

Mr. James J. McNulty  
Secretary  
Commonwealth of Pennsylvania Public Utility Commission  
North Building  
Commonwealth Avenue & North Street  
Harrisburg, PA 17105

**Re: Toll Dialing Parity Plan of SNiP Link, LLC - Docket No. A-310820**

Dear Mr. McNulty:

Enclosed for filing with the Pennsylvania Public Utility Commission ("Commission"), please find an original and 3 copies of the proposed toll dialing parity plan of SNiP Link, LLC ("SNiP"), filed in accordance with the Commission's Order in Docket No. A-310820 granting SNiP authority to provide resold and facilities-based local exchange and resale toll service in the Commonwealth of Pennsylvania. Pursuant to the Commission's Order, SNiP also incorporates language and rates in its Local Exchange Services Tariff (Telephone Pa. P.U.C. No. 1), filed today under separate cover, to provide for IntraLATA Toll Presubscription for its customers in compliance with FCC and Commission requirements.

Please date-stamp the enclosed extra copy of this filing and return it in the self-addressed stamped envelope provided. Please do not hesitate to contact me if you have any further questions.

EEF

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VIA FEDERAL EXPRESS  
James J. McNulty  
March 15, 2000  
Page Two

Respectfully submitted,



Michael C. Engel

Enclosures

cc: Consumer Advocate  
Small Business Advocate  
Bureau of Consumer Protection  
Office of Trial Staff, Public Utility Commission  
Bureau of Consumer Services, Public Utility Commission  
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Bell Atlantic – PA  
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Bureau of Fixed Utility Services, Public Utility Commission

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DOCUMENT ORIGINAL

SNIP LINK, LLC -- FOLDER  
PROPOSED PLAN FOR PROVIDING TOLL DIALING PARITY

ORIGINAL

**Introduction**

Section 251(b)(3) of the Telecommunications Act of 1996 (the "Act"), 47 U.S.C. § 251(b)(3), requires each local exchange carrier ("LEC") to provide dialing parity to competing providers of telephone exchange service and telephone toll services. In order to ensure that each LEC is providing toll dialing parity, the Federal Communications Commission's ("FCC") regulations implementing the Act, 47 C.F.R. § 52.213, require each LEC to file a plan for providing toll dialing parity with the state commission or the FCC. SNiP Link, LLC ("SNiP") hereby files, for review by the Pennsylvania Public Utilities Commission (Commission) its Proposed Plan for Providing Toll Dialing Parity.

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**TOLL DIALING PARITY PLAN**

MAR 15 2000

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Technical Implementation**

SNiP will be offering dialing parity for all toll calls. Each customer requesting SNiP local exchange service will be given the opportunity to affirmatively select a presubscribed carrier for intraLATA toll and interexchange toll calls. SNiP intends to utilize the underlying carrier's 2-PIC capabilities. This allows a customer to presubscribe to a preferred carrier for intraLATA toll calls and the same or different carrier for interLATA toll calls.

**Business Office Practices**

SNiP will ensure that all customers are aware they have a choice of intraLATA, as well as interLATA, toll carriers. In response to each request for SNiP service, a SNiP sales representative will inform the customer that SNiP will presubscribe the customer's toll service to both the intraLATA and the interLATA toll carrier(s) of the customer's choice. In this way, the customer knows that a choice can be made among intraLATA and interLATA toll carriers. All

carriers will be treated on a non-discriminatory basis and each customer will be given the opportunity to affirmatively select an intraLATA and interLATA toll carrier. SNiP will maintain a list of available toll carriers and keep it updated. SNiP will process a customer's PIC change to a toll carrier other than SNiP in the same fashion and in the same time frames as a request to presubscribe to itself. Once a SNiP customer has chosen an intraLATA and interLATA toll carrier, the customer will be able to verify that selection at any time by dialing a toll free number. If a new customer does not select a service package that includes SNiP's long distance service, the customer's long distance service will not default to SNiP.

In responding to a communication from another intraLATA and interLATA telecommunications carrier, SNiP's customer care representative will use an industry-standard Customer Account Record Exchange ("CARE") format to accept the required change. Such changes will be implemented only through a CARE request to ensure that changes are not made without appropriate authorization. Other carriers may submit a CARE request to SNiP either manually or electronically.

### **Anti-Slamming**

SNiP will comply with the FCC's anti-slamming provisions. 47 C.F.R. §§64.1100-150. SNiP will make available a PIC-freeze option to requesting customers to protect the customer from unauthorized changes to its selected intraLATA and interLATA toll carrier.

## **Dialing Plan**

The following matrix outlines the proposed routing of calls by SNiP:

0	SNiP local Operator Service.
00	Dial to presubscribed Toll Provider Operator Services
1+10 digits	Direct dial through presubscribed intraLATA Toll Provider or interLATA Toll Provider (depending on 10-digit number dialed).
0+10 digits	Dial to presubscribed intraLATA Toll Provider or interLATA Toll Provider Operator Service (depending on 10 digit number dialed).
10xxx or 101xxxx+0	Dial around presubscribed intraLATA or interLATA Toll Provider to alternate Toll Provider Operator Service (identified by code used in xxx or xxxx portion of dialing request).
10xxx or 101xxxx+0+10 digits	Dial around presubscribed intraLATA or interLATA Toll Provider to alternate Toll Provider Operator Service (identified by code used in xxx or xxxx portion of dialing request).
10xxx or 101xxxx+1+10 digits	Dial around presubscribed intraLATA or interLATA Toll Provider to direct dial through alternate Toll Provider (identified by code used in xxx or xxxx portion of dialing request).

## **Applicability**

This plan for providing dialing parity is intended to apply to all dial-tone lines provisioned by SNiP.

## **Conclusion**

SNiP Link, LLC respectfully requests that the Commission approve its proposed plan for providing toll dialing parity.

A310820

**ORIGINAL**

**COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

TARIFF SCHEDULE  
APPLICABLE TO  
LOCAL EXCHANGE, DATA  
AND PRIVATE LINE SERVICES  
WITHIN  
THE STATE OF PENNSYLVANIA  
ISSUED BY

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FEB 27 2000

**SNiP Link, LLC**

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**This tariff contains the description, regulations and rates for the furnishing of competitive local exchange telecommunications services provided by SNiP Link, LLC, with principal offices at 100-A Twinbridge Drive, Pennsauken, NJ 08110. This tariff applies for local exchange telecommunications services on a statewide basis, excepting those exchanges served by companies that have had interconnection obligations suspended by the Commission, and specifically excluding the service territory of Commonwealth Telephone Company, and as set forth in Appendix A attached hereto. This tariff is on file with Pennsylvania Public Utility Commission, located at North Office Building, Harrisburg, PA 17120 (717) 787-1740. Copies may be inspected during normal business hours at the Company's principal place of business in Pennsauken, New Jersey.**

**DOCKETED**  
MAR 01 2000

**DOCUMENT  
FOLDER**

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2	Original	28	Original	54	Original	80	Original
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5	Original	31	Original	57	Original	83	Original
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9	Original	35	Original	61	Original	87	Original
10	Original	36	Original	62	Original	88	Original
11	Original	37	Original	63	Original	89	Original
12	Original	38	Original	64	Original	90	Original
13	Original	39	Original	65	Original	91	Original
14	Original	40	Original	66	Original	92	Original
15	Original	41	Original	67	Original	93	Original
16	Original	42	Original	68	Original	94	Original
17	Original	43	Original	69	Original	95	Original
18	Original	44	Original	70	Original	96	Original
19	Original	45	Original	71	Original	97	Original
20	Original	46	Original	72	Original	98	Original
21	Original	47	Original	73	Original	99	Original
22	Original	48	Original	74	Original	100	Original
23	Original	49	Original	75	Original	101	Original
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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL  
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) To signify a change
- (D) To signify a rate decrease
- (C) To signify a rate increase

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CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

**Concurring:**

None

**Connecting:**

None

**Other Participating Carriers:**

None

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user local exchange communications services by SNiP Link, LLC, hereinafter referred to as the Company or SNiP, to Customers within the State of Pennsylvania. This tariff applies for local exchange telecommunications services on a statewide basis, excepting those exchanges served by companies that have had interconnection obligations suspended by the Commission, specifically excluding the service territory of Commonwealth Telephone Company, and as set forth in Appendix A attached hereto.

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DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Block: Allows the Customer to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive incoming calls.

Call Forwarding: Allows the Customer to automatically transfer all incoming calls to a telephone number at another local or toll location.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the Customer's telephone system.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the Customer's telephone system.

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DEFINITIONS (Cont'd)

Call Forwarding Remote: This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

Call Forwarding Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Don't Answer: Allows incoming calls to be automatically routed to a preselected station line or attendant in the same system or outside the system, when the called station is not answered after a preset number of rings. Intercom calls can be arranged to be forwarded to a number different from DID calls.

Call Forwarding Variable Limited: When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited: The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

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DEFINITIONS (Cont'd)

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a Customer group.

Call Trace: Allows a called party to initiate an automatic trace of the last call received.

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the Customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash. Customer option to cancel or override Call Waiting on a per call basis is included free of charge.

Caller ID: Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed in the Customer provided-unit. The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and nonpublished telephone numbers. The telephone numbers that will not be displayed to the Caller ID Subscriber are: (1) calls from Customers who use Per-Call Blocking or Subscriber to Per-Line Blocking; (2) calls from Customers located in central offices not a part of SS7 Signalling System; (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

Collocation: Customer contracts to place customer provided equipment at SNiP's collocation space(s). These locations are at the following addresses:

100-A Twinbridge Drive  
Pennsauken, NJ 08110  
AND  
401 North Broad Street  
Suite 990  
Space A1  
Philadelphia, PA 191

Commission: Pennsylvania Public Utility Commission.

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company or SNiP: SNiP Link, LLC, the issuer of this tariff.

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DEFINITIONS (Cont'd)

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Dial Tone Line Connection: Dial Tone Line Connection includes, but is not limited to, making or changing connections in a Central Office and making or changing connections in distribution facilities between the Central Office and the Rate Demarcation Point. It also includes the necessary cross connections, line transfers and normal placement of the Network Interface Device (NID) or equivalent.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions.

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DEFINITIONS (Cont'd)

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Home Intercom: Allows telephone extension sharing of the same telephone number to be issued as an intercom system.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by NAC and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

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DEFINITIONS (Cont'd)

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signalling between telephone switches, or between telephone switches and PBX/key systems.

Non-Listed Telephone Service: Provides Customers the option of being listed on Directory Assistance records, but the listing will not appear in the local directory.

Priority Call: Provides one distinctive audible signal to the called Customer when the Customer receives a call from one of up to six prespecified telephone numbers.

Private Telephone Number Service: Provides Customers the option of omitting their telephone number from the Directory and from Directory Assistance records.

Repeat Call: Allows a caller to dial the last outgoing call.

Return Call: Allows a calling party to return automatically the most recent incoming call. If that line is found busy, a 30-minute queuing process begins, and the Network automatically attempts to complete the call.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Select Forward: Allows the Customer to select a maximum of six telephone numbers for forwarding. The Customer activates this service by dialing a code to create a screening list via an interactive dialing sequence.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

DEFINITIONS (Cont'd)

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is Customer-changeable.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Station: Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person or entity accessing or utilizing the services furnished by the Company to the Customer under this tariff.

REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.1 SCOPE

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way voice transmission between points within the State of Pennsylvania. Service is available only to Customers located in the service areas specified in Appendix A of this tariff.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company's network in order to originate or terminate its own services, or to communicate with its own Customers.

REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.2 SHORTAGE OF EQUIPMENT OR FACILITIES

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- C) The Company will provide service only in areas and to the extent that service is made available for resale by the underlying facilities-based carrier from whom the Company purchases underlying transmission services. This tariff shall not be construed to require the Company to provide any service for which it is unable to obtain the necessary underlying transmission services.

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REGULATIONS2.1 UNDERTAKING OF THE COMPANY (Cont'd)2.1.3 TERMS AND CONDITIONS

- A) For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C) A residential Customer who wishes to have service discontinued shall give at least five (5) days oral or written notice to the Company, specifying the date on which it is desired to have service terminated. The Customer shall retain responsibility for service and equipment until the day and time on which service is discontinued. If the Customer fails to provide the Company with proper notice or access to the premises, the Customer shall continue to be responsible for equipment and services rendered.
- D) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 15 days' written notice by the Company or five (5) days written notice by the Customer. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

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REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.3 TERMS AND CONDITIONS (Cont'd)

- E) Service may be terminated upon written notice to the Customer if:
  - 1) the Customer is using the service in violation of this tariff; or
  - 2) the Customer is using the service in violation of the law.
- F) Upon suspension of service, the Company shall provide the Customer with a termination notice detailing the termination date and time and how the Customer may have service restored. The termination notice will include a medical emergency restoration notice explaining how Customers with medical emergencies may delay termination of basic service.
- G) This tariff shall be interpreted and governed by the laws of the state of Pennsylvania regardless of its choice of laws provision.
- H) Notwithstanding the provisions of this Section, the Company will comply with the rules and regulations of the Commission.

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REGULATIONS2.1 UNDERTAKING OF THE COMPANY (Cont'd)2.1.4 LIABILITY OF THE COMPANY

- A) The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omissions, shall be limited to the extension of allowances for interruption as set forth in Section 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company.
- B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any Commission, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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REGULATIONS2.1 UNDERTAKING OF THE COMPANY (Cont'd)2.1.4 LIABILITY OF THE COMPANY (Cont'd)

- C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities, telecommunications services or equipment used for or with the services the Company offers.
- D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless against any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.4 LIABILITY OF THE COMPANY (Cont'd)

- F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
  
- G) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. Notwithstanding any other provision of this tariff, in no event shall the Company's liability for any claim, loss, damage or expense from any carrier whatsoever exceed the service provider's liability described in the applicable tariffs of Bell Atlantic for the telecommunications services resold by Company. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
  
- H) Under no circumstances shall this tariff be construed to make Bell Atlantic liable to the Customer for any indirect, special, incidental, consequential, or other damages including, but not limited to, harm to business, lost revenues, lost profits, lost savings, or other commercial or economic loss, whether foreseeable or not and regardless of notification of the possibility of such damages.

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REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.4 LIABILITY OF THE COMPANY (Cont'd)

- 1) **THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.**

2.1.5 NOTIFICATION OF SERVICE-AFFECTING ACTIVITIES

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.6 PROVISION OF EQUIPMENT AND FACILITIES

- A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.6 PROVISION OF EQUIPMENT AND FACILITIES (Cont'd)

- E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
  
- F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - 1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - 2) the reception of signals by Customer-provided equipment.

REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.7 NON-ROUTINE INSTALLATION

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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REGULATIONS2.1 UNDERTAKING OF THE COMPANY (Cont'd)2.1.8 SPECIAL CONSTRUCTION

Subject to the agreement of the Company and to all of the regulations contained in this tariff, the Company may arrange, on a reasonable effort basis, for the special construction of facilities at the request of the Customer. Special construction is that construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally provide;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

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REGULATIONS

2.1 UNDERTAKING OF THE COMPANY (Cont'd)

2.1.9 OWNERSHIP OF FACILITIES

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 PROHIBITED USES

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D) A Customer, Joint User, or Authorized User may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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REGULATIONS

2.2 PROHIBITED USES (Cont'd)

- E) Residential services offered by the Company shall not be used by persons not eligible to subscribe to residential services under the applicable tariffs of the Company's underlying service providers. The Company may require the Customer to provide adequate proof of its compliance with any applicable eligibility criteria.

2.3 OBLIGATIONS OF THE CUSTOMER

2.3.1 GENERAL

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to this tariff;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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REGULATIONS2.3 OBLIGATIONS OF THE CUSTOMER (Cont'd)2.3.1 GENERAL (Cont'd)

- D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;

REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.3.1 GENERAL (Cont'd)

- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- H) making Company-provided facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER (Cont'd)

2.3.2 CLAIMS

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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REGULATIONS2.4 CUSTOMER EQUIPMENT AND CHANNELS2.4.1 GENERAL

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 STATION EQUIPMENT

- A) Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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REGULATIONS

2.4 CUSTOMER EQUIPMENT AND CHANNELS (Cont'd)

2.4.3 INTERCONNECTION OF FACILITIES

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1995 edition).

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REGULATIONS2.4 CUSTOMER EQUIPMENT AND CHANNELS (Cont'd)2.4.4 INSPECTIONS

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company or its agent may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company or its agents may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS2.5.1 PAYMENT FOR SERVICE

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

A) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, gross revenues, excise, access, universal service or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on the Company's net income) including the Federal Subscriber Line Charge (SLC) imposed on or based upon the provision, sale or use of Network Services.

2.5.2 BILLING AND COLLECTION OF CHARGES

- A) Non-recurring charges are due and payable from the Customer within 30 days after the invoice date, unless otherwise agreed to in advance.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the invoice date. When billing is based on Customer usage, charges will be billed monthly for the preceding billing periods.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS (Cont'd)2.5.2 BILLING AND COLLECTION OF CHARGES (Cont'd)

- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds that are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the lesser of the highest percentage allowable by the Commission or a late factor of 1.5% per month.
- F) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refused to honor.
- G) The Customer will have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. Pending resolution of a dispute, the disputing party shall be required to pay the undisputed portion of all bills. Amounts ultimately determined to have been overpaid by the disputing party shall be reimbursed with interest at the tariff rate. If the dispute cannot be resolved to the mutual satisfaction of the Customer and Company, the Customer may file a complaint with the Commission's Bureau of Consumer Services, at the following address: Pennsylvania Public Utility Commission, Bureau of Consumer Services, P.O. Box 3265, Barto Building, 231 State Street, Harrisburg, P.A. 17105, (717) 783-5187 or (800) 782-1110.

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REGULATIONS

2.5 PAYMENT ARRANGEMENTS (Cont'd)

2.5.2 BILLING AND COLLECTION OF CHARGES (Cont'd)

- H) If service is disconnected by the Company in accordance with Section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.

2.5.3 ADVANCE PAYMENTS

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and two months' charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS (Cont'd)2.5.4 DEPOSITS

- A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. The Company shall provide an explanation of applicable credit and deposit procedures to each Customer or applicant for service. If a deposit or payment of an outstanding residential account is required before furnishing service, the Company shall inform the applicant in writing of the reasons for denial of credit and how to obtain service. Existing Customers will be informed of the reasons for denial of credit before suspension of service. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- 1) the lesser of two months' average usage charges or \$50.00 for a service or facility that has a minimum payment period of one month; or
  - 2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B) A deposit may be required in addition to an advance payment.
- C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- D) Deposits will accrue interest at a rate specified by the Pennsylvania Public Service Commission. Interest is credited to the Customer annually or upon termination of service. Interest will not accrue on any deposit after the date on which reasonable effort has been made by the Company to return the deposit to the Customer.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS (Cont'd)2.5.5 DISCONTINUANCE OF SERVICE

- A) Upon nonpayment of any amounts owing to the Company, the Company may suspend service by giving 15 days prior written notice to the Customer. In the event payment is not received within 10 days of the suspension of service, the Company may terminate service without incurring any liability. The Company shall provide a final notice of termination of service 2 days before the proposed discontinuance.
- B) Upon violation of any of the other material terms or conditions for furnishing service the Company may discontinue or suspend service without incurring any liability if such violation continues during that period. The Customer will receive at least 7 days written notice prior to suspension regardless of the grounds upon which suspension is sought (except in cases of a Customer's failure to comply with the material terms of a payment agreement for toll or nonbasic service or both), unless such grounds involve the endangerment of a person or the possibility of physical harm to the Company's service delivery system. When at least 10 days have passed since suspension of the service, the Company may, after giving proper notice, terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS (Cont'd)2.5.5 DISCONTINUANCE OF SERVICE (Cont'd)

- D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may discontinue or suspend service without incurring any liability. The Customer will receive at least 7 days written notice prior to suspension regardless of the grounds upon which suspension is sought (except in cases of a Customer's failure to comply with the material terms of a payment agreement for toll or nonbasic service or both), unless such grounds involve the endangerment of a person or the possibility of physical harm to the Company's service delivery system. When at least 10 days have passed since suspension of the service, the Company may, after giving proper notice, terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension.
- E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may discontinue service without incurring any liability. The Customer will receive at least 7 days written notice prior to suspension regardless of the grounds upon which suspension is sought (except in cases of a Customer's failure to comply with the material terms of a payment agreement for toll or nonbasic service or both), unless such grounds involve the endangerment of a person or the possibility of physical harm to the Company's service delivery system. When at least 10 days have passed since suspension of the service, the Company may, after giving proper notice, terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension.
- F) In the event of fraudulent use of the Company's network, the Company will discontinue service and/or seek legal recourse to recover all costs involved in enforcement of this provision. The Customer will receive at least 7 days written notice prior to suspension regardless of the grounds upon which suspension is sought (except in cases of a Customer's failure to comply with the material terms of a payment agreement for toll or nonbasic service or both), unless such grounds involve the endangerment of a person or the possibility of physical harm to the Company's service delivery system. When at least 10 days have passed since suspension of the service, the Company may, after giving proper notice, terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension.
- G) Upon the Company's discontinuance of service to the Customer under Section 2.5.5(A) or 2.5.5(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS (Cont'd)2.5.6 CANCELLATION OF APPLICATION FOR SERVICE

- A) Applications for service cannot be canceled without the Company's agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced.
- C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D) The special charges described in Sections 2.5.6(A) through 2.5.6(C) will be calculated and applied on a case-by-case basis.

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REGULATIONS2.5 PAYMENT ARRANGEMENTS (Cont'd)2.5.7 CHANGES IN SERVICE REQUESTED

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service that are not due to the negligence of the Customer, or noncompliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in Section 2.6.1 for the part of the service that the interruption affects.

2.6.1 CREDIT FOR INTERRUPTIONS

- A) When main service is interrupted for a period of at least 24 hours, the Company, after due notice by the Customer, shall apply the following schedule of allowances except in situations provided for in subsection (2).
- (1) One-thirtieth of the tariff monthly rate of all services and facilities furnished by the Company rendered inoperative, useless or substantially impaired for each of the first three full 24 hour periods during which the interruption continues after notice by the Customer to the Company if the out-of-service extends beyond a minimum of 24 hours.
  - (2) Two-thirtieths of the tariff monthly rate for each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered useless or impaired.

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REGULATIONS

2.6 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.6.1 CREDIT FOR INTERRUPTIONS (Cont'd)

- B) When service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the Company, an allowance of one-thirtieth of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the Customer to the Company.
  
- C) The allowance described in this Section shall not be applicable where service is interrupted by the negligence or willful act of the Customer to service or where the Company, pursuant to the terms of the contract for service, suspends or terminates service for non-payment of charges, or for unlawful or improper use of the facilities or service, or for any other reason provided for in the filed and effective tariff.

The preceding Rule applies only when main telephone service to the Rate Demarcation Point is interrupted.

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REGULATIONS

2.7 USE OF CUSTOMER'S SERVICE BY OTHERS

2.7.1 RESALE AND SHARING

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for payment for such services, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 JOINT USE ARRANGEMENTS

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each Joint User shall be responsible for the payment of the charges billed to it.

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REGULATIONS2.8 CANCELLATION OF SERVICE

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid Non-Recurring charges and out-of-pocket expenses reasonably expended by the Company to establish service to the Customer; plus
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- D) a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 TRANSFERS AND ASSIGNMENTS

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may, after receiving approval from the Pennsylvania Public Utility Commission, assign its rights and duties:

- A) to any subsidiary, parent company or affiliate of the Company; or

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REGULATIONS2.9 TRANSFERS AND ASSIGNMENTS (Cont'd)

- B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- C) pursuant to any financing, merger or reorganization of the Company.

2.10 NOTICES AND COMMUNICATIONS

- A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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APPLICATION OF RATES3.1 INTRODUCTION

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 CHARGES BASED ON DURATION OF USE

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A) Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.
- B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E) All times refer to local time.

APPLICATION OF RATES

3.3 RATES BASED UPON DISTANCE

Where charges for a service are specified based upon distance, the following rules apply:

- A) Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

APPLICATION OF RATES

3.3 RATES BASED UPON DISTANCE (Cont'd)

B) The airline distance between any two rate centers is determined as follows:

- 1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the Bellcore Local Exchange Routing guide referenced in Section 3.3(A).
- 2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- 3) Square each difference obtained in step (2) above.
- 4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
- 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
- 7) FORMULA =

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

SERVICE AREAS

4.1 EXCHANGE ACCESS SERVICE AREAS (EASA)

Exchange Access Services are provided in limited geographic areas as contained in Appendix A to this tariff.

4.2 CALLING AREAS

Geographically-defined Local Calling Areas are associated with each Exchange Access Service provided pursuant to Appendix A. The applicable Local Calling Areas are contained in Appendix A of this tariff.

DATA SERVICES5.1 BUSINESS ISDN-PRI SERVICE5.1.1 GENERAL

Business ISDN-PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the ISDN. ISDN-PRI is a high capacity access path for communications providing voice or data transmission over the public network.

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Primary Rate Interface lines to their serving central office.

Business ISDN-PRI is provisioned on the 1.544 Mbps bandwidth and uses the ISDN architecture of 23 B channels and one D channel or 24 B channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

DATA SERVICES

5.1 BUSINESS ISDN PRI SERVICE (Cont'd)

5.1.2 RATES AND CHARGES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
a. Primary Rate Access Facility, each		
1. <u>Delivery to non-collocated customer premises</u>		
Month to month	\$700.00	\$150.00
3 Year Contract	700.00	145.00
5 Year Contract	700.00	135.00
2. <u>Delivery to collocation arrangement</u>	50.00	50.00
b. ISDN PRI Interface Arrangement, each		
1. 23B+D		
a. <u>Delivery to non-collocated customer premises</u>		
Month to month	700.00	350.00
3 Year Contract	700.00	335.00
5 Year Contract	700.00	315.00
b. <u>Delivery to collocation arrangement</u>		
1 Year Term	400.00	400.00
2 Year Term	350.00	350.00
3 Year Term	350.00	350.00
2. 24B		
a. <u>Delivery to non-collocated customer premises</u>		
Month to month	700.00	350.00
3 Year Contract	700.00	330.00
5 Year Contract	700.00	300.00
b. <u>Delivery to collocation arrangement</u>		
1 Year Term	400.00	400.00
2 Year Term	350.00	350.00
3 Year Term	350.00	350.00

DATA SERVICES

5.1 BUSINESS ISDN PRI SERVICE (Cont'd)

5.1.2 RATES AND CHARGES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
3. 23B+ Back-up D		
a. <u>Delivery to non-collocated customer premises</u>		
Month to month	700.00	400.00
3 Year Contract	700.00	380.00
5 Year Contract	700.00	360.00
b. <u>Delivery to collocation arrangement</u>		
1 Year Term	400.00	400.00
2 Year Term	350.00	350.00
3 Year Term	350.00	350.00
c. Circuit-Switched Data Usage, per Account		
	<u>Package</u>	
	Option 1	None
	Option 2	250 hours \$600.00*
	Option 3	500 hours 900.00*
	Option 4	1000 hours 1200.00†
d. Optional Service Features Package		
	Feature Package (Calling Line Identification and Call by Call Service Selection), per PRI Arrangement	
	1. <u>Delivery to non-collocated customer premises</u>	

DATA SERVICES

5.1 BUSINESS ISDN PRI SERVICE (Cont'd)

5.1.2 RATES AND CHARGES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Month to month	\$100.00	150.00
3 Yr. Contract	100.00	145.00
5 Yr. Contract	100.00	135.00
2. <u>Delivery to collocation arrangement</u>		
1 Yr. Term	100.00	135.00
2 Yr. Term	100.00	135.00
3 Yr. Term	100.00	135.00
e. Calling Line Identification, per ISDN PRI Arrangement		
1. <u>Delivery to non-collocated customer     premises</u>		
Month to month.	100.00	100.00
3 Yr. Contract	100.00	95.00
5 Yr. Contract	100.00	90.00
2. <u>Delivery to collocation     arrangement</u>		
1 Yr. Term	100.00	90.00
2 Yr. Term	100.00	90.00
3 Yr. Term	100.00	90.00
f. Call by Call Service Selection, per ISDN PRI Arrangement		
1. <u>Delivery to non-collocated customer     premises</u>		
Month to month	100.00	75.00
3 Yr. Contract	100.00	73.00
5 Yr. Contract	100.00	71.00
2. <u>Delivery to collocation arrangement</u>		
1 Yr. Term	100.00	71.00
2 Yr. Term	100.00	71.00
3 Yr. Term	100.00	71.00

DATA SERVICES

5.1 BUSINESS ISDN PRI SERVICE (Cont'd)

5.1.2 RATES AND CHARGES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
g. PRI Reconfiguration Charges		
Change Charge		
add/change to existing line group, or addition of new line group, per occasion	50.00	
Change in D-channel configuration (23B+D, 24B, 23B+BU-D), per PRI Arrangement	300.00	
h. Individual Additional Telephone Numbers, each	25.00	3.00

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DATA SERVICES5.2 BUSINESS ISDN – BRI SERVICE5.2.1 GENERAL

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface lines to their serving central office.

Business ISDN-BRI Arrangement provides ISDN capabilities from an ISDN equipped switch in the central office. The BRI Arrangement consists of two "B" (Bearer) channels and one "D" channel (2B+D) which are defined as:

B Channels

The B channels are 64 kilobit per second (kbps) channels used for information transfer between users. The B channels may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 16 kilobit per second packet-switched channel that carries signaling and control for the B channels.

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

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DATA SERVICES5.2 BUSINESS ISDN-BRI SERVICE5.2.2 RATES

[RESERVED FOR FUTURE USE]

5.3 RESIDENTIAL ISDN-BRI SERVICE5.3.1 GENERAL

Residential ISDN-BRI Service is an optional service arrangement. Residential ISDN-BRI Service uses the Basic Rate Interface (BRI) arrangement of the Integrated Services Digital Network (ISDN).

Circuit Switching

Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Residential Features Package

The Residential Features Package includes all of the Residential Features for one monthly rate.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface lines to their serving central office.

DATA SERVICES

5.3 RESIDENTIAL ISDN-BRI SERVICE

5.3.2 RATES

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>	<u>Usage Rate</u>
*	*		*
a. Additional Directory Number, per number established	-	\$ 3.50	
b. Multiple Access	\$125.00	-	
110/20 Package	-	31.00	
130/60 Package	-	41.25	
170/140 Package	-	55.50	
1150/300 Package	-	84.00	
1250/500 Package	-	108.50	
Unlimited Package	-	249.00	
c. Residential Features Package, per B Channel	-	4.25	
*	*		*
d. Point to Multipoint Access	-	1.00	
e. Circuit Switched Voice(1) and Data Usage, per minute or fraction thereof, per B channel			
Monday through Friday 7AM – 7PM			\$.02
All other times			\$.01

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DATA SERVICES5.4 SECRETARIAL LINES AND ASSOCIATED TELEPHONE ANSWERING EQUIPMENT5.4.1 GENERALA. Function

These services are furnished to permit a telephone answering company to answer incoming calls on the central office lines of one or more of their clients by means of customer-provided secretarial equipment.

B. Concentrator - Identifier Used In Telephone Answering Service

This equipment permits common use of up to six interoffice lines to connect telephone answering bureaus with their clients in central office districts other than those in which the telephone answering bureau is located, thus eliminating the necessity of providing a separate channel extension from each client's line to the telephone answering bureau.

## 1. TYPE 2 (1)

Type 2 concentrator-identifier equipment may serve a maximum of 100 clients. one signaling channel and two to six telephone channels are required between the concentrator located at a central office and identifier equipment located on the same premises as the secretarial equipment. Concentrators equipped for less than 100 secretarial lines may be expanded to a larger capacity only when the number of connected secretarial lines equals 90% of the equipped capacity and after notification from the telephone secretarial service bureau.

This service is furnished subject to the working limits of the concentrator-identifier equipment.

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DATA SERVICES

5.4 SECRETARIAL LINES AND ASSOCIATED TELEPHONE ANSWERING EQUIPMENT (Cont'd)

5.4.1 GENERAL (Cont'd)

B. Concentrator-Identifier Equipment

2. Type 3 (1)

Type 3 concentrator equipment may serve a maximum of five client lines, which must be located in the same central office district as the concentrator, and be served by the central office equipment with which the concentrator is associated. No identifier equipment is available with Type 3 concentrator equipment. One telephone channel is required between the concentrator located at a central office and the secretarial equipment. A customer-provided switching key is required at each telephone station of lines connected to the concentrator. The customer-provided key is used to connect or disconnect the line from the concentrator. When the customer-provided key is operated, the client's line is disconnected from the concentrator, and outgoing calls can be made by the client. When the key is in the normal position, incoming calls can be answered only at the telephone secretarial bureau via the concentrator, and no outgoing calls can be made by the client.

NOTE:

- (1) Furnished only to the extent of available stock.

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DATA SERVICES5.4 SECRETARIAL LINES AND ASSOCIATED TELEPHONE ANSWERING EQUIPMENT (Cont'd)5.4.2 RATES AND CHARGES

[RESERVED FOR FUTURE USE]

5.5 SWITCHED 56 KILOBIT SERVICE5.5.1 GENERAL

This service will provide the end user with the ability to send and receive data at a speed of 56,000 bits per second over the Public Switched Network (PSN). This service will be provided from specially equipped Telephone Company Wire Centers in conjunction with loop plant and inter-office facilities (Local or Remote Channels) designed to accommodate only 56 kilobits/second full duplex, synchronous transmission.

5.5.2 RATES AND CHARGES

[RESERVED FOR FUTURE USE]

5.6 SWITCHED MULTIMEGABIT DATA SERVICE5.6.1 GENERAL

Switched Multimegabit Data Service ("SMDS") is a connectionless, packet-switched data service, allowing for the interconnection of Local Area Networks ("LANS") and computers across a wide metropolitan area. A low-speed SMDS Subscriber Network Access Line ("SNAL") is a dedicated digital line, utilizing the SMDS Data Exchange Interface ("DXI"). The low-speed dedicated digital line operates over metallic facilities or fiber facilities at a maximum data transmission rate of 56 Kbps. A high-speed SMDS Subscriber Network Access Line is a dedicated digital line, utilizing the SMDS Interface Protocol ("SIP") or the DXI. There are two types of high-speed dedicated lines. The first type operates electrical facilities or fiber facilities at a maximum data transmission rate of 1.17 Mbps via SIP or 1.54 Mbps via DXI. The second type operates over fiber facilities at a maximum sustained throughput rate of 34 Mbps for sustained periods may subscriber to a lower rate via an Access Class arrangement. The Access Classes are 4 Mbps, 10Mbps, 16 Mbps, 25 Mbps and 34 Mbps.

SMDS Access Paths require special equipment and facilities and will only be provided from digitally equipped central offices. SMDS will be offered on a 24-hour day, 7-day per week basis except during occasional periods where network upgrades must be performed to meet customer requirements.

DATA SERVICES

5.6 SWITCHED MULTIMEGABIT DATA SERVICE (Cont'd)

5.6.2 RATES AND CHARGES\*

The following Rates and Charges apply for SMDS:

a.	56 Kbps Access Path	<b>Product/ Service Charge</b>	<b>Per Month</b>
	Month-to-Month Contract, per SNAL		
	1 to 75 SNALs.....	\$ 600.00	\$225.00
	76 to 150 SNALs.....	600.00	225.00
	Over 150 SNALs.....	600.00	225.00
	3-year Contract, per SNAL		
	1 to 75 SNALs.....	300.00	210.00
	76 to 150 SNALs.....	300.00	205.00
	Over 150 SNALs.....	300.00	200.00
	5-year Contract, per SNAL		
	1 to 75 SNALs.....	150.00	190.00
	76 to 150 SNALs.....	150.00	185.00
	Over 150 SNALs.....	150.00	180.00
b.	1.17 Mbps/1.54 Mbps Access Path, per SNAL		
	Month-to-Month		
	1 to 4 SNALs.....	1000.00	570.00
	5 to 10 SNALs.....	1000.00	550.00
	Over 10 SNALs.....	1000.00	525.00
	3-year Contract, per SNAL		
	1 to 4 SNALs.....	500.00	525.00
	5 to 10 SNALs.....	500.00	500.00
	Over 10 SNALs.....	500.00	475.00
	5-year Contract, per SNAL		
	1 to 4 SNALs.....	250.00	500.00
	5 to 10 SNALs.....	250.00	475.00
	Over 10 SNALs.....	250.00	450.00

DATA SERVICES

5.6 SWITCHED MULTIMEGABIT DATA SERVICE (Cont'd)

5.6.2 RATES AND CHARGES (Cont'd)\*

- c. 34 Mbps Access Path (4, 10, 16, 25, and 34 Mbps Access Classes):

Month-to-Month	Product/ Service <u>Charge</u>	<u>Per Month</u>
<b>4 Mbps Access Class, per SNAL</b>		
1 to 4 SNALs.....	\$2000.00	\$2000.00
5 to 10 SNALs.....	2000.00	1950.00
Over 10 SNALs.....	2000.00	1900.00
<b>10 Mbps Access Class, per SNAL</b>		
1 to 4 SNALs.....	2000.00	2500.00
5 to 10 SNALs.....	2000.00	2300.00
Over 10 SNALs.....	2000.00	2200.00
<b>16 Mbps Access Class, per SNAL</b>		
1 to 4 SNALs.....	2000.00	3000.00
5 to 10 SNALs.....	2000.00	2800.00
Over 10 SNALs.....	2000.00	2700.00
<b>25 Mbps Access Class, per SNAL</b>		
1 to 4 SNALs.....	2000.00	3500.00
5 to 10 SNALs.....	2000.00	3300.00
Over 10 SNALs.....	2000.00	3200.00
<b>34 Mbps Access Class, per SNAL</b>		
1 to 4 SNALs.....	2000.00	4000.00
5 to 10 SNALs.....	2000.00	3700.00
Over 10 SNALs.....	2000.00	3600.00

\* Flexibly Priced

DATA SERVICES

5.6 SWITCHED MULTIMEGABIT DATA SERVICE (Cont'd)

5.6.2 RATES AND CHARGES (Cont'd)

- c. 34 Mbps Access Path (4, 10, 16, 25, and 34 Mbps Access Classes): (Cont'd)

3-Year Contract	<u>Product/</u> <u>Service</u> <u>Charge</u>	<u>Per</u> <u>Month</u>
4 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	\$1000.00	\$1950.00
5 to 10 SNALs .....	1000.00	1900.00
Over 10 SNALs .....	1000.00	1900.00
10 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	1000.00	2300.00
5 to 10 SNALs .....	1000.00	2200.00
Over 10 SNALs .....	1000.00	2200.00
16 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	1000.00	2800.00
5 to 10 SNALs .....	1000.00	2700.00
Over 10 SNALs .....	1000.00	2600.00
25 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	1000.00	3300.00
5 to 10 SNALs .....	1000.00	3200.00
Over 10 SNALs .....	1000.00	3100.00
34 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	1000.00	3700.00
5 to 10 SNALs .....	1000.00	3500.00
Over 10 SNALs .....	1000.00	3300.00

DATA SERVICES

5.6 SWITCHED MULTIMEGABIT DATA SERVICE (Cont'd)

5.6.2 RATES AND CHARGES (Cont'd)\*

c. 34 Mbps Access Path (4, 10, 16, 25, and 34 Mbps Access Classes): (Cont'd)

5-Year Contract	Product/ Service <u>Charge</u>	Per <u>Month</u>
4 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	\$ 500.00	\$1900.00
5 to 10 SNALs .....	500.00	1900.00
Over 10 SNALs .....	500.00	1900.00
10 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	500.00	2200.00
5 to 10 SNALs .....	500.00	2100.00
Over 10 SNALs .....	500.00	2000.00
16 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	500.00	2700.00
5 to 10 SNALs .....	500.00	2600.00
Over 10 SNALs .....	500.00	2500.00
25 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	500.00	3200.00
5 to 10 SNALs .....	500.00	3000.00
Over 10 SNALs .....	500.00	2800.00
34 Mbps Access Class, per SNAL		
1 to 4 SNALs .....	500.00	3500.00
5 to 10 SNALs .....	500.00	3300.00
Over 10 SNALs .....	500.00	3100.00

DATA SERVICES

5.6 SWITCHED MULTIMEGABIT DATA SERVICE (Cont'd)

5.6.2 RATES AND CHARGES (Cont'd)\*

	<u>Product/ Service Charge</u>	<u>Per Month</u>
d. Disaster Recovery Access Lines, per DRAL		
1.17 Mbps .....	\$1000.00	\$ 375.00
4 Mbps .....	2000.00	1760.00
10 Mbps .....	2000.00	1760.00
16 Mbps .....	2000.00	1760.00
25 Mbps .....	2000.00	2000.00
34 Mbps .....	2000.00	2000.00
e. Optional Features:		
Additional Address assigned to the Subscriber Network Access Line, each .....	-	5.00
Group Address, each .....	50.00	-
Customer Network Management .....	100.00	50.00
f. Administrative Change Charges:		
Any changes made to optional features or upgrades between Access Classes (4 Mbps to 34 Mbps), each .....	50.00	-
Changes between Access Paths (56 Kbps, 1.17 Mbps and 34 Mbps), each .....	1000.00	-

\* Flexibly Priced

DATA SERVICES

5.7 FRAME RELAY SERVICE

5.7.1 GENERAL

Frame Relay Service is a high performance, cost-effective offering for connecting multiple Local Area Networks ("LAN") or Synchronous Network Architecture ("SNA") locations. Frame Relay Service is accessible at speeds of up to 1.536 Mbps. The service elements for frame relay service include access facilities, ports and Permanent Virtual Circuits ("PVCS"). The minimum service term requirement for Frame Relay Service is one (1) year.

DATA SERVICES

5.7 FRAME RELAY SERVICE (Cont'd)

5.7.2 RATES AND CHARGES

	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
(A) UNI Connections - Month-to-Month -		
(1) UNI Access Connection		
56 kbps	\$ 175.00	\$ 875.00
64 Kbps	175.00	875.00
1.536 Mbps	435.00	1,000.00
(2) CIS-UNI Port Connection		
56 Kbps	\$ 60.00	230.00
64 Kbps	60.00	230.00
1.536 Mbps	220.00	\$ 275.00
(B) <u>NNI Port Connection</u>		
56 Kbps	\$ 60.00	230.00
64 Kbps	60.00	230.00
1.536 Mbps	220.00	230.00
(C) Optional UNI Features		
1) Each Additional PVC	--	25.00
2) Group Address	--	35.00
3) Committed Information Rates		
8/16/28/32 kbps	5.00	12.00
56/64 kbps	2.00	12.00
128 kbps	4.00	12.00
192 kbps	7.00	12.00
256 kbps	9.00	12.00
384 kbps	12.00	12.00
512 kbps	25.00	12.00
768 kbps	28.00	12.00
4) Northern Corridor Option at 16 kbps CIR		
Mo-to-140	\$ 40.00	\$ 20.00
3-year	35.00	20.00
5-year	30.00	20.00
at 28 or 32 kbps CIR		
Mo-to-Mo	\$ 60.00	\$ 32.00
3-year	50.00	32.00
5-year	40.00	32.00

DATA SERVICES

5.7 FRAME RELAY SERVICE (Cont'd)

5.7.2 RATES AND CHARGES (Cont'd)

Optional UNI Features (Cont'd)

4) Northern Corridor  
Option (Cont'd)

	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
at 56 or 64 kbps CIR		
Mo-to-Mo	\$ 80.00	\$ 70.00
3-year	80.00	70.00
5-year	60.00	70.00
at 128 or 192 kbps CIR		
Mo-to-Mo	\$100.00	\$212.00
3-year	90.00	212.00
5-year	80.00	212.00
at 256 or 384 kbps CIR		
Mo-to-Mo	\$150.00	\$420.00
3-year	140.00	420.00
5-year	120.00	420.00
at 512 or 768 kbps CIR		
Mo-to-Mo	\$220.00	\$850.00
3-year	200.00	850.00
5-year	190.00	850.00
(D) Administrative Charge	--	35.00
(E) Customer Network Management	5.00	50.00
(F) UNI Access Connection Term Pricing Plans		
(1) 3-year TPP		
56 kbps	160.00	875.00
64 kbps	160.00	875.00
1.536 Mbps	400.00	1,000.00
(2) 5-year TPP		
56 kbps	150.00	875.00
64 kbps	150.00	875.00
1.536 Mbps	380.00	1,000.00
(G) UNI Access Connection 56 Kbps Rate Stability Plans		
3-Year RSP	140.00	220.00
5-Year RSP	130.00	220.00

DATA SERVICES

5.8 HIGH CAPACITY - 1.544 MBPS SERVICE

5.8.1 GENERAL

High Capacity Channels provide simultaneous two-way transmission of serial, bipolar, return to zero isochronous digital signals. The transmission speed of a High Capacity Channel is 1.544 Megabits Per Second (Mbps). A pulse density restriction, plus a constraint on customer-provided framing are part of the format constraint on High Capacity Channels. The format constraints permit the Telephone Company the use of every 193rd bit position for future use, therefore, the effective throughput rate available to the customer is 1.536 Mbps.

Commencing on the date of installation, the monthly rate for this service when furnished for intraLATA service as described in A.3 preceding will not increase for a period of 24 months.

High Capacity Channels are provided between customer premises, between a customer premises and a Telephone Company hub or between serving wire centers.

DATA SERVICES

5.8 HIGH CAPACITY - 1,544 MBPS SERVICE (Cont'd)

5.8.2 RATES AND CHARGES (Cont'd)

		<u>Monthly Rate/Cell</u>			
		<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>
A.	Local Channel				
	- Per Termination				
	Initial	\$210.00	\$225.00	\$240.00	\$270.00
	Additional*	210.00	225.00	240.00	270.00
		<u>Nonrecurring Charge</u>			
		<u>Initial</u>	<u>Additional</u>		
B.	High Capacity Service Installation				
	- Per termination		\$660.00	\$292.45	
		<u>Monthly Rate</u>			
		<u>Fixed</u>	<u>Per Mile</u>		
<u>Mileage Bands</u>					
	Over 0 to 1 mile	\$75.00		-	
	Over 1 to 3 miles	75.00		25.00	
	Over 3 to 5 miles	75.00		25.00	
	Over 5 to 15 miles	75.00		25.00	
	Over 15 to 25 miles	75.00		25.00	
	Over 25 miles	75.00		25.00	

DATA SERVICES

5.8 HIGH CAPACITY - 1.544 MBPS SERVICE (Cont'd)

5.8.2 RATES AND CHARGES (Cont'd)

C. Optional Features

	Monthly Rate	Nonrecurring Charge
(1) <u>Multiplexing**</u>		
DS1 to Voice: An arrangement that multiplexes a 1.544 Mbps circuit to 24 Voice Grade channels - Per arrangement	\$118.00	None
 DS1 to Digital: An arrangement that multiplexes a 1.544 Mbps Channel to 24 channels for use with digital data channels.*** -Per arrangement	 118.00	 None

- \* The additional local channel monthly rate and the nonrecurring charge apply to High Capacity services installed between the same locations as the initial channel.
- \*\* In addition to the monthly multiplexing charge, a transmission function charge must be applied to each loop derived from the multiplexing arrangement.
- \*\*\* Digital Data channels are only available from the serving wire center serving the Telephone Company designated Digital hub. Digital Data on DS1 is used only as a component of DA 1-4

DATA SERVICES

5.8 HIGH CAPACITY - 1.544 MBPS SERVICE (Cont'd)

5.8.2 RATES AND CHARGES (Cont'd)

C. Optional Features (Cont'd)

(1) Multiplexing (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) Digital Data Multiplexing (DS1-DS0)		
Multiplexing Unit: An Arrangement that provides a 1.544 Mbps capacity to multiplex on a digital time division basis, twenty-three 64 Kbps channels -Per unit		
	\$826.00	\$254.00
Multiplexing - Per 64 Kbps channel equipped*		
	20.00	234.00
Sub-Multiplexing Unit: An arrangement that provides a 64 Kbps capacity to multiplex on a digital time division basis, sub- seed Digital Data Services - Per unit		
- 20 2.4 Kbps services	365.00	183.00
- 10 4.8 Kbps services	193.00	183.00
5 9.6 Kbps services	104.00	183.00
DSI to Digital Multiplexing Unit: DS1 to Digital Data; Refer to the High Capacity Multiplexing unit in 6.7 (E) (1) Multiplexing Plug-ins Per 64Kbps Channel equipped*		
	14.00	31.00

\* Required with DS1 to Digital Data Channels Hub Multiplexing capability

DATA SERVICES

5.8 HIGH CAPACITY - 1.544 MBPS SERVICE (Cont'd)

5.8.2 RATES AND CHARGES (Cont'd)

C. Optional Features (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>	
		<u>Initial</u>	<u>Subsequent</u>
(2) <u>Automatic Loop Transfer</u>			
Switching equipment placed at both ends of a duplicate standby service to automatically switch the standby service to the active state in the event of service failure. Duplicate 1.544 Mbps Service must also be ordered			
Per Arrangement	ICB	ICB	ICB
(3) <u>Extended Super Frame</u>	ICB	ICB	ICB
(4) <u>Clear Channel Capability</u>	ICB	ICB	ICB

DATA SERVICES

5.8 HIGH CAPACITY - 1.544 MBPS SERVICE (Cont'd)

5.8.2 RATES AND CHARGES (Cont'd)

D. Volume Term Pricing Plans

(a) Plan # 1

	<u>Monthly 2-year Rate</u>	<u>Monthly 3- Year Rate</u>	<u>Monthly 5-Year Rate</u>
High Capacity – 1.544 MBPS			
DS1 Local Channel:			
Cell 1	\$205.80	\$199.50	\$189.00
Cell 2	220.50	213.75	202.50
Cell 3	235.20	228.00	216.00
Cell 4	264.60	256.50	243.00
Fixed Mileage	73.50	71.25	67.50
Per Mile	23.75	22.50	20.00

DATA SERVICES

5.8 HIGH CAPACITY - 1.544 MBPS SERVICE (Cont'd)

5.8.2 RATES AND CHARGES (Cont'd)

D. Volume Term Pricing Plans (Cont'd)

	<u>Monthly 2-year Rate</u>	<u>Monthly 3- Year Rate</u>	<u>Monthly 5-Year Rate</u>
(B) Plan # 2			
High capacity 1.544 Mbps) (Local Channel)			
Cell 1	\$203.70	\$193.20	\$182.70
Cell 2	218.25	207.00	195.75
Cell 3	232.80	220.80	208.80
Cell 4	261.90	248.40	234.90
Fixed Mileage	73.50	69.00	65.25
Per Mile	23.00	21.75	19.25
(C) Plan # 3			
High capacity 1.544 Mbps)			
DS1 Local Channel			
Cell 1	\$199.50	\$189.00	\$178.50
Cell 2	213.75	202.50	191.25
Cell 3	228.00	216.00	204.00
Cell 4	256.50	243.00	229.50
Fixed Mileage	71.25	67.50	63.75
Per Mile	22.50	21.25	18.75

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DATA SERVICES

5.9. HIGH CAPACITY - 44,736 MBPS LIGHTWAVE SERVICE

5.9.1 GENERAL

High Capacity/Lightwave Service utilizes lightwave technology to provide point-to-point channels between customer locations. This service will be provided by utilizing existing interoffice/ interexchange and local distribution facilities. The Telephone Company retains the right to refuse to accept customer requests for this service.

The type of facilities and the route of the facilities, other than as specifically requested by the customer and agreed to by the Telephone Company, will be determined by the Telephone Company.

This service is furnished on a full time basis, 24 hours a day, 7 days a week for the contract period.

5.9.2 RATES AND CHARGES

Per service Provided    ICB    ICB    ICB

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LOCAL EXCHANGE SERVICES6.1 LOCAL EXCHANGE SERVICE6.1.1 GENERAL

Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number address on, the public switched telecommunications network. Each Local Exchange Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) originate telephone calls through DTMF, i.e., the use of pushbuttons transmitting alternating currents in lieu of rotary dial or push buttons transmitting direct current.
- C) access other services offered by the Company as set forth in this tariff;
- D) access certain intrastate, interstate and international calling services provided by the Company;
- E) access (at no additional charge) the Company's operators and business office for service related assistance;
- F) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- G) access other services (at the Customer's expense) provided by other common carriers on a per-call basis.

Each Local Exchange Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the Customer's premises.

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LOCAL EXCHANGE SERVICES6.2 RESIDENTIAL EXCHANGE SERVICE6.2.1 GENERAL

Residential Exchange Service provides residential Customers with the ability to originate calls from a Company provided access line to all other stations on the public switched network bearing the designation of any central office exchanges, areas, and zones introduced in the Customer's local calling area. All calls to destinations outside the basic local calling area but within the same state and LATA will be charged the intraLATA or interLATA rates of the Customer's chosen intraLATA or interLATA toll carrier. Rates for Residential Exchange Service are composed of the following elements:

- Dial Tone Line
- Usage Package(s)
- Measured Use

6.2.2 DIAL TONE LINE

The Dial Tone Line provides Customers with access to the telephone network. For residential exchange service, the Dial Tone Line applies to individual and two-party lines and is based upon the exchange area cell classification and the grade of service (individual or party line). Dial Tone Line Cell classifications are defined in Section 11.1.

6.2.3 USAGE PACKAGES

Local exchange service is provided to residential Customers under options which vary according to the way rates applicable to outgoing usage are charged. Each of the Usage Packages described herein provide customers unlimited incoming calls at no extra charge. The exchange service areas and calling areas for each Usage Package are defined in Section 11 of this tariff. The following Usage Packages may be purchased by residential Customers:

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LOCAL EXCHANGE SERVICES6.2 RESIDENTIAL EXCHANGE SERVICE (Cont'd)6.2.3 USAGE PACKAGES (Cont'd)A) Metropolitan Area Unlimited

Under this option, the residential Customer pays a stipulated monthly rate for an unlimited number of calls within the designated calling exchange area. Metropolitan Area Unlimited is available to Customers in the service exchanges listed in Sections 11.2, 11.4 and 11.5 of this tariff.

B) Metropolitan Area Unlimited Plus

Under this option, the Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within the Customer's local calling area, the extended calling area plus additional exchanges as identified in the underlying carrier's tariffs. Metropolitan Area Unlimited Plus is available to Customers in the service exchange areas listed in Sections 11.2, 11.4 and 11.5 of this tariff.

C) Extended Area Unlimited

Under this option, the Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within the Customer's local calling area plus additional exchanges outside the Customer's local calling areas as identified in the underlying carrier's tariff. Extended Area Unlimited is available to Customer in the service exchange areas listed in Section 11.2 of this tariff.

D) Local Area Unlimited

Under this option, the residential Customer pays a stipulated rate for an unlimited number of outgoing calls within a specified local calling area. Local Area Unlimited is available to all residential Customers in the service exchange areas listed in Section 11.2 of this tariff.

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LOCAL EXCHANGE SERVICES6.2 RESIDENTIAL EXCHANGE SERVICE (Cont'd)6.2.3 USAGE PACKAGES (Cont'd)E) Local Area Standard Usage

Under this option, the Customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use within a specified local calling area. This option also includes an allowance which is only applied to charges that accumulate on the Customer's account. Allowances, which are calculated on a pro rata basis, accumulate when standard service is established or discontinued during a billing month. No credit is given for unused allowances. Local Area Standard Usage is available to all residential customers located in any service exchange areas listed Section 11.7 of this tariff.

F) Hometown-Plus Usage

Under this option, the Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within the Home Exchange plus one or two other contiguous intraLATA toll exchanges. For purposes of this service option, an intraLATA toll exchange is an exchange to which toll charges would apply absent selection of that exchange under the Hometown Plus Usage Option. Hometown-Plus Usage is available to individual line Customers in the service exchange areas listed in Section 11.3 of this tariff.

G) Budget Usage

Under this option, the Customer is charged the applicable rate for each completed outgoing local call. This option also includes an allowance that is applied only to charges that accumulate on the Customer's account. Allowances are calculated on a pro rata basis and accumulate when standard service is established or discontinued during a billing month. No credit is given for unused allowances during a billing month, nor is any unused allowance accumulated and/or carried forward over billing months. Budget Usage is available to Customers in the service exchange areas listed in Sections 11.4, 11.5 and to individual line customers listed in Section 11.6 of this tariff.

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LOCAL EXCHANGE SERVICES

6.2 RESIDENTIAL EXCHANGE SERVICE (Cont'd)

6.2.4 MEASURED USE

Measured Use charges are based upon rates shown in Section 10 of this tariff and applicable to completed Metropolitan messages placed on a dial station-to-station basis. Measured Use is available in the service exchange areas listed in Sections 11.4 and 11.5 of this tariff. Accumulations for measured use charges are based upon the day of the week and the time of day that each initial or additional message period begins. Measured Use rates accumulate on a monthly basis by Metro Call Band and rate application periods commencing on the billing date of the exchange designation. Measured Use rates do not apply to messages placed to official numbers located on the service provider's premises within the local calling area that the general public calls to transact business with the service provider.

LOCAL EXCHANGE SERVICES

6.2 RESIDENTIAL EXCHANGE SERVICE (Cont'd)

6.2.5 RATES

**[RESERVED FOR FUTURE USE]**

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LOCAL EXCHANGE SERVICES6.3 BUSINESS EXCHANGE SERVICE

Business Exchange Service provides business Customers with the ability to originate calls from a Company-provided access line to all other stations on the public switched network bearing the designation of any central office exchanges, areas and zones included in the Customer's local calling area. All calls to destinations outside the basic local calling area but within the same state and LATA will be charged the intraLATA or interLATA rates of the customer's chosen intraLATA or interLATA toll carrier. Rates for Business Exchange Service are composed of the following elements:

- Dial Tone Line
- Usage Package(s)
- Measured Use

6.3.1 DIAL TONE LINE

The Dial Tone Line provides Customers with access to the telephone network. The Dial Tone Line applies to individual, multi-lines and party lines and is based upon the exchange area cell classification and the grade of Service. Dial Tone Line cell classifications are defined in Section 11.1.

6.3.2 USAGE PACKAGES

Local exchange service is provided to business Customers under options which vary according to the way rates applicable to outgoing usage are charged. The exchange service area and calling service area is listed in Section 11 of this tariff. The following Usage Packages are available to business exchange customers:

A) Extended Area Unlimited

Under this option, the Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within the Customer's local calling area plus additional exchanges as identified in the underlying carrier's tariffs. Extended Area Unlimited is available to Customers in the service exchange areas listed in Section 11.2 of this tariff.

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LOCAL EXCHANGE SERVICES6.3 BUSINESS EXCHANGE SERVICE (Cont'd)6.3.2 USAGE PACKAGES (Cont'd)B) Local Area Unlimited

Under this option, the Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area. Usage within the specified local calling area is not measured. This option is available only to existing business exchange Customers who continue such service at their present location. Local Area Unlimited is available to Customers in the service exchange area listed in Section 11.2 of this tariff.

C) Local Area Unlimited Valu-Pak

Under this option, the Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified calling area. Usage within the specified local calling area is not measured. This option is available only to existing business customers who continue such services at their present location. Local Area Unlimited Valu-Pak is available to Customers in the service exchange areas listed in Sections 11.4 and 11.5 of this tariff.

D) Local Area Valu-Pak

Under this option, Customers pay a stipulated monthly rate for up to a specified amount of outgoing measured use with a specified measured local calling area. Additional charges accrue for local outgoing measured use in excess of the Valu-Pak allowance. The Local Area Valu-Pak also includes an allowance that is applied only to charges that accumulate on the Customer's account. Allowances are calculated on a pro rata basis and accumulate when service is established or discontinued during a billing month. No credit is given for unused allowances accumulated and/or carried forward over billing months. This option is available to Dial Tone Line Customers and Centrex Customers in the service exchange areas listed in Sections 11.4 and 11.5 of this tariff.

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LOCAL EXCHANGE SERVICES6.3 BUSINESS EXCHANGE SERVICE (Cont'd)6.3.2 USAGE PACKAGES (Cont'd)E) Local Area Standard

Under this option, the Customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use within a specified measured local calling area. Additional charges accrue for local outgoing measured use in excess of the standard option. The Local Area Standard option is available to business Dial Tone Line Customers and Centrex Customers. The Local Area Standard option also includes an allowance that applies only to charges that accumulate on the Customer's account. Allowances are calculated on a pro rata basis and accumulate when standard service is established or discontinued during a billing month. No credit is given for unused allowances during a billing month, nor are any unused allowances accumulated and/or carried forward over billing months. Local Area Standard is available to all Customers in any service exchange areas listed in Sections 11.4 and 11.5 of this tariff.

6.3.3 MEASURED USE RATE SCHEDULE

Measured use charges are applicable to completed local calls placed on a dial station-to-station basis. Measured use rates accumulate on a monthly basis by Metro Call Band commencing on the billing date of the exchange designation. Measured rates do not apply to calls for Directory Assistance or Call Verification. The service exchange areas for Measured Use are listed in Sections 11.4 and 11.5 of this tariff.

LOCAL EXCHANGE SERVICES

6.3 BUSINESS EXCHANGE SERVICE (Cont'd)

6.3.3 RATES (Cont'd)

BUSINESS EXCHANGE SERVICE

	<u>Philadelphia</u>		<u>Pittsburgh</u>		<u>All Other Exchanges</u>	
	<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 1</u>	<u>Cell 2</u>	<u>Cell 3</u>	<u>Cell 4</u>
<u>Dial Tone Line</u> The Dial Tone Line provides Customers with access to the telephone network.						
Multi-Line Subscribed per line Two party (each party)	\$8.13 N/A	\$10.63 N/A	\$8.13 N/A	\$10.63 N/A	\$13.13 \$11.40	\$15.63 \$13.90
Individual line Subscriber per line Two Party (each party)	\$10.23 N/A	\$12.73 N/A	\$10.23 N/A	\$12.73 N/A	\$15.23 \$13.50	\$17.73 \$16.00

<u>Usage Packages</u>	Weighted Line Group A, B, or C		Weighted Line Group D or E		Weighted Line Group F or G	
	<u>Rate</u> <u>\$/mo.</u>	<u>Allowance</u> <u>\$/mo.</u>	<u>Rate</u> <u>\$/mo.</u>	<u>Allowance</u> <u>\$/mo.</u>	<u>Rate</u> <u>\$/mo.</u>	<u>Allowance</u> <u>\$/mo.</u>
Extended Area Unlimited Option	N/A	N/A	N/A	N/A	15.00	N/A
Local Area Unlimited Option	N/A	N/A	N/A	N/A	10.70	N/A
Local Area Valu-Pak	18.40	24.00	18.40	24.00	9.20	12.00
Local Area Standard	6.90	8.00	6.90	8.00	6.90	8.00

<u>Measured Use Rate Schedule</u>	Initial		Add'l		Initial		Add'l	
	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>	<u>Minute</u>
<u>Rates</u>								
Metro Call Band (PHILA & PITT)	N/A	N/A	N/A	N/A	\$0.03	\$0.03		
1	\$0.030	\$0.030	\$0.030	\$0.030	N/A	N/A		
2	\$0.040	\$0.040	\$0.040	\$0.040	N/A	N/A		
3	\$0.050	\$0.050	\$0.050	\$0.050	N/A	N/A		
4	\$0.050	\$0.050	\$0.050	\$0.050	N/A	N/A		
5	\$0.050	\$0.050	N/A	N/A	N/A	N/A		

<u>Optional Detailed Billing Rates</u>	<u>Product</u>	<u>Per Msg.</u>	<u>Product</u>	<u>Per Msg.</u>
	<u>Service</u>	<u>Detail</u>	<u>Service</u>	<u>Detail</u>
Multiline Customers	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
Establish/ Re-establish Different Premise				
1" Line - Bus	\$75.00	\$0.0200	\$75.00	\$0.0200
Add'l Line - Bus	\$6.00	\$0.0200	\$6.00	\$0.0200
Adding Lines after service established				
1st Line - Bus	\$75.00	\$0.0200	\$75.00	\$0.0200
Add'l Line - Bus	\$6.00	\$0.0200	\$6.00	\$0.0200
Individual Line Business Customers				
Establish/ Re-establish Different Premise	\$40.00	\$0.0200	\$40.00	\$0.0200

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**LOCAL EXCHANGE SERVICES**

**6.3 BUSINESS EXCHANGE SERVICE (Cont'd)**

**6.3.3 RATES (Cont'd)**

**BUSINESS EXCHANGE SERVICE**

<u>Dial tone Line</u>	<u>Philadelphia Suburban</u>		<u>Pittsburgh Suburban</u>	
	<u>Cell 3</u>		<u>Cell 3</u>	
Multi	13.13		13.13	
Two-Party	N/A		N/A	
Individual	15.23		15.23	
Two-Party	N/A		N/A	

<u>Usage Packages</u>	<u>Rate</u>	<u>Allowance</u>	<u>Rate</u>	<u>Allowance</u>
	<u>\$/mo.</u>	<u>\$/mo.</u>	<u>\$/mo.</u>	<u>\$/mo.</u>
Extended Area Unlimited	N/A	N/A	N/A	N/A
Local Area Unlimited	23.50	N/A	22.95	N/A
Local Area Valu-Pak	18.40	24.00	18.40	24.00
Local Area Standard	6.90	8.00	6.90	8.00

<u>Measured Use Rate Schedule</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
Weekday Rate				
Metro Call Band (PHLA & PITT)				
1	\$0.030	\$0.030	\$0.07	\$0.028
2	\$0.040	\$0.040	*	*
3	\$0.050	\$0.050	*	*
4	\$0.050	\$0.050	*	*
5	\$0.050	\$0.050	*	*

*	<u>Day</u>		<u>Evening (Off-Peak)</u>		<u>Night &amp; Weekend</u>	
	<u>Int'l</u>	<u>Add'l</u>	<u>Int'l</u>	<u>Add'l</u>	<u>Int'l</u>	<u>Add'l</u>
2	\$0.09	\$0.03	\$0.05	\$0.02	\$0.03	\$0.01
3	\$0.12	\$0.04	\$0.07	\$0.03	\$0.04	\$0.01
4	\$0.15	\$0.06	\$0.09	\$0.04	\$0.05	\$0.02
5	\$0.18	\$0.07	\$0.11	\$0.04	\$0.05	\$0.02

	<u>Product Service Charge</u>	<u>Per Msg. Detail Charge</u>	<u>Product Service Charge</u>	<u>Per Msg. Detail Charge</u>
<u>Optional Detailed Billing</u>				
Establish/ Re-establish				
Different Premise				
1 <sup>st</sup> Line - Bus	\$75.00	\$0.0200	\$75.00	\$0.0200
Add'l Line - Bus	\$6.00	\$0.0200	\$6.00	\$0.0200
<u>Multiline Customers</u>				
Adding Lines after service established				
1 <sup>st</sup> Line - Bus	\$75.00	\$0.0200	\$75.00	\$0.0200
Add'l Line - Bus	\$6.00	\$0.0200	\$6.00	\$0.0200
<u>Individual Line Business Customers</u>				
Establish/ Re-establish				
Different Premise	\$40.00	\$0.0200	\$40.00	\$0.0200

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LOCAL EXCHANGE SERVICES

6.4 DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES

6.4.1 DIAL TONE LINE CONNECTION CHARGES

a. The Dial Tone Line Connection Charge for each line is as follows:

<u>Residence Service</u>	<u>Business Service</u>	<u>Network Controlled Inmate Line (NCIL)</u>	<u>Network Controlled Coin-Line (NCCL)</u>	<u>Network Controlled Non-Coin Line (NCNL)</u>
\$40.00	\$75.00	\$75.00	\$75.00	\$75.00

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LOCAL EXCHANGE SERVICES

6.4 DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES (Cont'd)

6.4.2 MISCELLANEOUS NONRECURRING CHARGES

1. NONRECURRING CHARGES DO NOT APPLY TO THE FOLLOWING:

- a. Change of billing name due to divorce, marriage or court order, where the customer remains the same person.
- a.1 Change of billing party due to death of a spouse of a residence customer provided that the service address remains the same; the telephone number associated with the service remains the same; there must be no lapse in service; and the service may not be suspended or terminated for non-payment of charges.
- b. Complete or partial disconnections of service or equipment unless a premises visit is required.
- c. A change from one class or grade of individual or party-line service to another with no equipment changes.
- d. Change of party line.
- e. Separation or combination of billing accounts.

LOCAL EXCHANGE SERVICES

6.4 DIAL TONE LINE CONNECTION AND MISCELLANEOUS CHARGES (Cont'd)

6.4.2 MISCELLANEOUS NONRECURRING CHARGES (Cont'd)

2. CHARGES

	<u>Residence</u>	<u>Business</u>
a. Telephone Number Change Charge	\$26.25	\$43.50
b. Temporary Suspension Charge	26.00	35.50
c. Transfer of Billing Name Charge	-	-
c.1 Change of Residence Service Charge	12.00	-
d. Service Restoral Charge	11.00	20.00
e. 900 Blocking Option		
- Initial blocking (per line)	no charge	no charge (1)
- Subsequent blocking (per line)	25.00	100.00(1)
f. Service Change Charge (per order)	5.00	7.00
g. Voluntary Toll Restriction (per line)	15.00	40.00
h. Toll Service Restoral Charge (per line) (Except for customers who are voluntarily toll restricted)	11.00	20.00

NOTES:

- (1) This charge does not apply if Voluntary Toll Restriction is provided at the time of initial service. Subsequent requests for this option will incur the tariff charge on a per-line basis.

LOCAL EXCHANGE SERVICES

6.5 DIRECTORY ASSISTANCE SERVICE

6.5.1 GENERAL

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth following apply when customers of the Telephone Company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

6.5.2 RATES

	Per Call*	
	Residence**	Business
a. Where the customer direct dials Directory Assistance	\$.50(D)	\$.57
b. Where the customer places a call to Directory Assistance via a Local Exchange operator	\$.50(D)	\$.57
	Per Call*	
c. Where the customer direct dials Directory Assistance from a coin telephone the local directory assistance charge may not exceed		.25
d. Where the customer places a call to Directory Assistance via the Local Exchange operator from a coin telephone, the local directory assistance charge may not exceed		.25
e. Where a call is placed from a Pay station-COCOT Access Line to Directory Assistance, the local directory assistance charge may not exceed		.25

\* Plus the applicable operator handled rate.

\*\* Residence Customers are allowed two (2) Directory Assistance calls per month at no charge.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES6.6.1 DESCRIPTION

The following central office-based call management services are available to individual line customers where Telephone Company facilities and customer configuration permit:

1. Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicting a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

Where facilities permit, Tone Block is automatically included with Call Waiting. Tone Block permits Call Waiting subscribers to deactivate Call Waiting prior to initiating a call. The customer deactivates Call Waiting by dialing a special code. The Call Waiting will be automatically reactivated when the call or call attempt is terminated. There is no additional charge for the Tone Block feature of Call Waiting. Call Waiting is available to individual line customers by monthly subscription, which provides unlimited use.

2. Call Forwardinga. Call Forwarding Variable (Subscription)

Call Forwarding Variable permits the customer to automatically transfer all incoming class to a telephone number at another local or toll location. The customer activates Call Forwarding Variable by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The customer must activate and deactivate this service from the station forwarding the calls.. The customer may still make outgoing calls while Call Forwarding Variable is active, even while a transferred call is in progress. Calls can not be answered at the base station while Call Forwarding Variable is active.

Call Forwarding Variable is available to individual line customers by monthly subscription, which provides unlimited use of the service.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)2. Call Forwarding (Cont'd)b. Call Forwarding-Busy Line, Don't Answer

Call Forwarding-Busy Line, Don't Answer (CF-BL, DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding-Don't Answer (CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Residence and Business customers, excluding Exchange Access Lines associated with Direct Inward Dialing, WATS, Semipublic, COCOT, Mobile service or other services as determined by The Telephone Company. CF-DA is a Remote Change Service.

Call Forwarding-Busy Line

This feature allows incoming calls to a line that is busy to be forwarded to another line specified by the customer.

Call Forwarding-Don't Answer

This feature allows incoming calls to a line that is not answered after a specific number of rings designated by the customer and within parameters defined by The Telephone Company to be forwarded to another line specified by the customer.

Call Forwarding-Busy Line, Don't Answer features are furnished from central offices where facilities are available, as determined by the Telephone Company. Certain restrictions as to the telephone number to which calls may be forwarded may apply. When calls are forwarded to other services, restrictions or regulations governing those services are applicable. CF-DA is a Remote Change Service.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)2. Call Forwarding (Cont'd)

## b. (Cont'd)

At the time service is ordered, the customer will specify the telephone number to which calls will be forwarded (fixed arrangement) and in the case of CF-DA, the number of rings at the called number before the calls are to be forwarded. When both features are provided, the number to which calls are forwarded may be different for each feature.

Once CF-BL or CF-DA are installed, they will remain in effect until changed by the customer. Any change in the numbers to which the calls are forwarded will require a change order(s) for which the appropriate Product/Service charge will apply.

For CF-DA, the number of rings is subject to limitations as determined by the Telephone Company. Where available, a customer may change the number of rings by calling into a Remote Access Directory Number at no charge. Customer requests for the Telephone Company to change the number of rings are subject to a Product/Service charge. A customer may request that Remote Change capability be blocked from their line at no charge.

It is the responsibility of the CF-BL, DA customer to obtain the necessary permission from the customer to whom the calls will be forwarded.

For each call forwarded, measured local use or toll charges based on the customer's class of service will apply to the line on which CF-BL, DA is installed.

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LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.1 DESCRIPTION (Cont'd)

3. Forward Service

Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Special Forward Service provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Special Forward Service is only offered on a monthly subscription basis. Special Forward is a Remote Change Service.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)4. Three-Way Calling

Three-Way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated. In addition, where facilities permit, Three-Way Calling may be used by a customer who has Call Waiting with Tone Block to deactivate Call Waiting during a call.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

5. Speed Calling (Competitive Service – See Tariff)

Speed Calling (8 and 30) permits the customer to place calls to local or toll numbers by dialing abbreviated codes instead of the complete telephone numbers. Two arrangements of Speed Calling Service are available. Eight-number capacity using one-digit abbreviated codes, and 30-number capacity using two-digit codes. Customers may make changes or entries to their Speed Calling set-up by dialing special codes.

Easy Voice permits the customer to place calls to local or toll numbers by voice commands instead of dialing the complete telephone numbers. Up to 50 names/destinations can be added to a customer's personal directory by dialing a special code. Thereafter, calls to these destinations can be placed by picking up the phone and saying "Call" followed by a name/destination from the customer's personal directory. The system will repeat the name/destination to the customer, for confirmation, and will then place the call to the selected destination.

---

LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)6. Home Intercom

Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line. When a Home Intercom call is initiated, all extensions ring with a distinctive ringing pattern. Home Intercom functions on Touch-Tone or dial pulse equipped access lines and will be provided to individual line residence customers by monthly subscription only.

7. Ultra Com Service

Ultra Com Service provides the following capabilities in addition to the Home Intercom feature: a) Intercom Code Dialing which permits the user to initiate intercom calls by dialing one of two available activation codes for a distinctive ringing pattern instead of dialing the telephone number of the user's access line; b) Selective Call Transfer which permits the user to transfer an outside call to an extension by dialing one of the two activation codes provided with Intercom Code Dialing for distinctive ringing; c) Call Hold which permits the user to place an outside call on hold by dialing an activation code, hang up the telephone to consult privately with other household members or to continue the call from another extension; d) Three-Way Calling capability (same as the Three-Way Calling feature description in A.3. preceding). Ultra Com Service will be provided to individual line residence customers by monthly subscription only.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)8. Ring Identification Service

Ring Identification Service enables an individual line subscriber to have up to two telephone numbers (referred to as ("Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Ring Identification Service and Call Waiting. Ring Identification Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Ring Identification Service is only offered on a monthly subscription basis.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)

The following central office-based call management services forward the calling party's number to the terminating end, where facilities permit. The services work only on calls that originate from and terminate to appropriately equipped offices. These services provide a variety of subscription and usage-sensitive priced, user-programmable features that manage calls based on customer input directions to the network. These services are automatically available to any single line customer connected to the appropriately equipped offices. The customer has various billing and/or blocking options for the use of these services.

9. Repeat Call

Repeat Call Service allows a calling party to automatically redial the last number dialed, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. The calling party is then given an indication that the network will attempt to set up the call when the called line is idle. The Network periodically tests the busy status of the called line until both lines are found idle or the queuing process expires.

Customers can subscribe to this service and pay a monthly charge or use it on a per activation basis. If a customer subscribes to this service, the monthly rate includes unlimited usage. When the customer uses the service on a per activation basis, a usage charge applies each time the service is activated where or not the called party answers.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)10. Return Call

This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call, the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

If a caller uses per call or line blocking, a called party who activates Return Call will not receive the voiceback of the calling party's telephone number and will not be able to return the call through the use of Return Call Service.

A Return Call activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service) or the originating caller is using per call or line blocking.

All telephone numbers, including Non-Published and Non-Listed telephone numbers will be announced to a Return Call user unless blocked on the originating end.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)11. Priority Call

This service provides one distinctive audible signal to the called customer when a call from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multiline hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use.

12. Select Forward

This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active, or subscribe to the service and incur a monthly charge for unlimited use.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)13. Call Block

This service gives the customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. To activate the service, the Call Block customer regains dial tone and dials a code, which creates a screening list for a maximum of six numbers. This list can only be created from and for telephone numbers located in appropriately equipped offices. Further calls to the Call Block customer from telephone numbers in the screening list are connected to an announcement stating that the called party is not accepting calls and the Call Block customer's telephone does not ring.

For calls from a line within multiline hunting, the call is blocked only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active; or subscribe to the service and incur a monthly charge for unlimited use.

14. Call Trace

This service allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)15. Caller ID Service

Caller ID is an optional service which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit. The calling telephone number will be displayed between the first and second rings. All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller ID subscriber will receive an indication that the number is blocked.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service may also, as facilities permit, provide a customer with the ability to reject calls from callers who have chosen to block the passage of their telephone numbers on outgoing calls. This feature, called Anonymous Call Rejection (ACR), can be activated or deactivated as the Caller ID subscriber desires by dialing specific codes. When initially provided, ACR is deactivated. ACR will remain on or off until the customer makes a change. When a caller, who has blocked the passage of his/her telephone number, calls a Caller ID subscriber who has activated ACR, he/she will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone number. In addition, in this situation, the Caller ID subscriber's telephone will not ring.

There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through a Telephone Company operator; (2) place the call on the Telephone Company network using a Telephone Company telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

Caller ID Service is available to customers by monthly subscription only, which provides unlimited use of the service.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)16. Caller ID Deluxe Service

Caller ID Deluxe is an optional service which, in addition to providing the same capabilities as Caller ID, allows a customer to see the main listed name associated with the telephone number of incoming calls. All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller ID Deluxe subscriber will receive an indication that the name and number are blocked.

Caller ID Deluxe may also, as facilities permit, provide a customer with Anonymous Call Rejection, the feature that provides the ability to reject calls from callers who have chosen to block the passage of their telephone numbers and associated main listed names on outgoing calls.

Caller ID Deluxe Service is available to customers by monthly subscription only, which provides unlimited use of the service.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)17. Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call Service.

Customers have two blocking options as follows:

a. Per-Call Blocking

To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Telephone Company's serving territory.

b. Line Blocking

Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)17. Blocking (Cont'd)

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same. Line blocking is available to all customers in the Telephone Company's serving territory.

Line blocking is provided without charge, except as discussed in the rate section of this Tariff.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID/Caller ID Deluxe subscribers who have activated the Anonymous Call Rejection feature of Caller ID/Caller ID Deluxe Service. If a customer using blocking calls a Caller ID/Caller ID Deluxe subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID/Caller ID Deluxe subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID/Caller ID Deluxe subscriber who has activated Anonymous Call Rejection: (1) place the call through a Telephone Company operator; (2) place the call on the telephone Company network using a Telephone Company telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)18. Additional Central Office Based Call Management Services

## A. Description

The following Open Network Architecture Complementary Network Services (CNS) will be provided, upon request, on an Individual Case Basis where facilities permit. These CNS are not subject to the regulations as set forth in this tariff.

a. Call Forwarding - Multiple Simultaneous Calls Interswitch

Call Forwarding - Multiple Simultaneous Calls Interswitch is an arrangement which provides the capability to specify the number of simultaneous incoming calls to forward from the same number to a hunt group or equivalent arrangement such as DID when the forwarding number and the hunt group (or equivalent) are served by a different central office switch.

The maximum number of multiple simultaneous call forwarding arrangements is Telephone Company-defined on a per-line basis, and on the basis of the type of call forwarding, at the time of service order entry.

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LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.1 DESCRIPTION (Cont'd)18. Additional Central Office Based Call Management Services

## A Description (Cont'd)

b. Call Forwarding – Variable - Activation Without Courtesy Call

Call Forwarding – Variable - Activation Without Courtesy Call is an arrangement which provides the customer with the ability to activate the call forwarding variable feature without completing a call to the forward-to number.

c. Shared Speed Calling

Shared Speed Calling is an arrangement which will permit a customer's clients to access a speed calling list and to call a customer by dialing one or two digit(s) instead of seven or ten digits. The customer controls the speed calling list and determines which telephone numbers the clients will be able to access via shared speed calling, as well as the abbreviated code assigned to each number. The customer must order the service from the Telephone Company before a customer's client can have access to the shared speed calling list. Each customer's client's line must be associated in the switch software with the customer established list.

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.1 DESCRIPTION (Cont'd)

18. Additional Central Office Based Call Management Services (Cont'd)

B. Rates

The nonrecurring charges and recurring rates for these services will be provided on an Individual Case Basis.

	<u>Rate Per Month</u>	<u>Nonrecurring Charge</u>
Call Forwarding – Multiple Simultaneous Calls Interswitch, per path	ICB	ICB
Call Forwarding – Variable – Activation Without Courtesy Call, per line	ICB	ICB
Shared Speed Calling, per line	ICB	ICB

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.2 RESIDENTIAL RATES

A. Nonrecurring Rates

The following nonrecurring service charges apply to change orders for subscription Optional Central Office Services. One charge applies per line, per order regardless of the number of services being changed or added. The nonrecurring Product/Service Charge is in addition to applicable charges for other work being performed.

	<u>Nonrecurring Product/Service Charge*</u>
a. Change orders for subscription Optional Central Office Services, per line, per order	\$5.00
b. Optional Central Office Usage Services Service Reactivation, per line#	5.00
c. Change PIN for Remote Access Service, per change by Telephone Company**	5.00
d. Change Ring Identification Service, per change** (Change Call Forwarding Arrangement, standard ringing and associated tone patterns, or telephone number of dependent number)	5.00

NOTES:

- \* Appropriate residence rates are applicable to Feature Group A and Lineside Basic Service Arrangement (BSA) Switched Access Service.
- # Applies to customers who have previously had usage service(s) removed. These charges are not subject to any waiver stated in this or any other sections of this tariff. One charge applies per line regardless of the number of services reactivated.
- \*\* Applies to customers who have previously established service. These charges are not subject to any waiver stated in this or any other sections of this tariff.

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.2 RESIDENTIAL RATES (Cont'd)

A. Nonrecurring Rates (Cont'd)

	<u>Nonrecurring Product/Service Charge*</u>
c. Line Blocking++	\$10.00
f. For subscription requests received within a 90-day-period following the initial provision of central office facilities, the introduction of new services, or the enhancement of existing services, the Company will waive the nonrecurring Product/Service Charge for the establishment of selected Optional Central Office Services. This provision does not apply to Centrex customers.	

NOTES:

- \* Appropriate residence rates are applicable to Feature Group A and Lineside Basic Service Arrangement (BSA) Switched Access Service.
- ++ The initial request for line blocking will be provided free of charge for all new and existing customers upon request to the Telephone Company's business office. However, if a customer subscribes, disconnects, and then reconnects line blocking at the same address, a nonrecurring product/service charge will be charged. The nonrecurring charge will not, under any circumstances, however, be applied to victims of domestic violence receiving services from a domestic violence program or protected by court order, social welfare agencies such as women's shelters, health and counseling centers, public service hotlines and the staff thereof.

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.2 RESIDENTIAL RATES (Cont'd)

B. Monthly Rates (Subscription)

1. The following monthly rates, and the nonrecurring Product/Service Charges specified in 2. preceding, apply to subscription Optional Central Office Services and are in addition to the rates and charges applicable to the associated service.

	<u>Individual Monthly Rates</u>
Call Block, per line	\$5.00
Call Forwarding-Busy line per line	2.00
Call Forwarding-Busy Line and Don't Answer, per line	2.00
Call Forwarding-Don't Answer, per line	2.00
Call Forwarding Variable, per line	3.00
Call Waiting, per line	3.62
Caller ID	6.50
Caller ID Deluxe	7.50
Home Intercom, per line	2.25
Ring Identification Service	
First Dependent Number	4.50
Second Dependent Number	4.50
Ultra Com Service per line	6.50
Priority Call, per line	2.75
Return Call, per line	4.00
Select Forward, per line	3.50
Three-Way Calling, per line	3.00
Special Forward Service, per line	5.00

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.2 RESIDENTIAL RATES (Cont'd)

B. Monthly Rates (Subscription) (Cont'd)

2. The following discounts apply, per service, to monthly subscription rates for multiple-service purchases of Optional Central Office Services and are in addition to the rates and charges applicable to the associated service. The discount provision does not apply to Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Call Forwarding-Busy Line and Don't Answer, Caller ID, and Caller ID Deluxe.

Monthly Subscription  
Discount Rates\*\*†

Two Services, per line#	15%
Three Services, per line#	20%
Four Services, per line#	25%
Five or More Services, per line#	30%

LOCAL EXCHANGE SERVICES6.6 AUXILLIARY SERVICES (Cont'd)6.6.2 RESIDENTIAL RATES (Cont'd)

## B. Monthly Rates (Subscription)

## 3. Optional Central Office Services Package #1

Residence customers who subscribe to:

- Caller ID Deluxe
- Call Waiting
- Call Forwarding-Busy Line, Call Forwarding-Don't Answer, or
- Call Forwarding-Busy Line/Don't Answer

will be charged \$11.49 per month, per line for these three services and not the Individual Monthly Rate for each service.

This package rate applies only if the customer subscribes to the entire package. If the customer discontinues one or more of the services in the package, the appropriate individual monthly rate for each remaining service applies.

If Optional Central Office Services Package #1 is purchased, Call Waiting will not be discounted as described in 3.b. However, if the customer subscribes to additional Central Office Services, Call Waiting would be included in the number of Optional Central Office Services per line in order to calculate the discount described in 3.b on the additional services.

NOTES:

- \* Appropriate residence rates and charges are applicable to Feature Group A and Lineside Basic Service Arrangement (BSA) Switched Access Service.
- † These discounts apply only to applicable Services purchased from this section and any Competitive Services also subject to this discount.
- # The monthly subscription discount can be any combination of Optional Central Office Services. The discount is applied to each service's nondiscounted monthly rate. Customers who subscribe to Ultra Com Service will not receive a separate discount for Three-Way Calling. Customers who subscribe to Special Forward Service will not receive a separate discount for Call Forwarding Variable.

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.2 RESIDENTIAL RATES (Cont'd)

C. Usage Rates

	<u>Usage Rates</u>
Call Block, Each day list is active†	\$ .50
Call Trace, Each Activation	1.00
Priority Call, Each day list is active†	.50
Return Call, Each Activation	.75
Select Forward, Each day list is active†	.50
Three-Way Calling, Each Activation	.75

NOTES:

† The first day a list is created, the per-day usage rate begins and continues until the entire list is removed by the customer.

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LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.3 BUSINESS RATE

A. Nonrecurring Rates

The following nonrecurring service charges apply to change orders for subscription Optional Central Office Services. One charge applies per line, per order regardless of the number of services being changed or added. The nonrecurring Product/Service Charge is in addition to applicable charges for other work being performed.

	<u>Nonrecurring Product/Service Charge*</u>
1. Change orders for subscription Optional Central Office Services, per line, per order	\$10.00
2. Optional Central Office Usage Services Service Reactivation, per line#	10.00

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.3 BUSINESS RATES (Cont'd)

- A. Nonrecurring Rates (Cont'd)
  - 3. Change PIN for Remote Access Service, per change by Telephone\*\* 10.00
  - Change Call Forwarding arrangement on Ring Identification Service, per change\*\* 10.00
  - Change standard ringing and associated tone patterns or change telephone number of dependent Ring Identification number, per change\*\* 10.00
  - 4. Change Ring Identification Service, per change\*\* (Change Call Forwarding Arrangement, standard ringing and associated tone patterns, or telephone number of dependent number) 10.00

NOTES:

- \* Appropriate business rates are applicable to Feature Group A and Lineside Basic Service Arrangement (BSA) Switched Access Service.
- # Applies to customers who have previously had usage service(s) removed as per 1.b preceding. These charges are not subject to any waiver stated in this or any other sections of this tariff. One charge applies per line regardless of the number of services reactivated.
- \*\* Applies to customers who have previously established service. These charges are not subject to any waiver stated in this or any other sections of this tariff.

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.3 BUSINESS RATES (Cont'd)

A. Nonrecurring Rates (Cont'd)

		<u>Nonrecurring Product/Service Charge*</u>
5.	Line Blocking††	\$20.00
6.	For subscription requests received within a 90-day period following the initial provision of central office facilities, the introduction of new services, or the enhancement of existing services, the Company will waive the nonrecurring Product/Service Charge for the establishment of selected Optional Central Office Services. This provision does not apply to Centrex customers.	

NOTES:

\* Appropriate business rates are applicable to Feature Group A and Lineside Basic Service Arrangement (BSA) Switched Access Service.

†† The initial request for line blocking will be provided free of charge for all new and existing customers upon request to the Telephone Company's business office. However, if a customer subscribes, disconnects, and then reconnects line blocking at the same address, a nonrecurring product/service charge will be charged. The nonrecurring charge will not, under any circumstances, however, be applied to victims of domestic violence receiving services from a domestic violence program or protected by court order, social welfare agencies such as women's shelters, health and counseling centers, public service hotlines and the staff thereof.

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.3 BUSINESS RATES (Cont'd)

B. Monthly Rates (Subscription)

1. The following monthly rates, and the nonrecurring Product/Service Charges specified in 2. preceding, apply to subscription Optional Central Office Services and are in addition to the rates and charges applicable to the associated service.

	<u>Individual Monthly Rates</u>
Call Block, per line	\$5.00
Call Forwarding-Busy line, per line	2.00
Call Forwarding-Busy Line and Don't Answer, per line	2.00
Call Forwarding-Don't Answer, per line	2.00
Call Forwarding Variable, per line	5.00
Call Waiting, per line	5.00
Caller ID	8.50
Caller ID Deluxe	9.50
Ring Identification Service	
First Dependent Number	6.50
Second Dependent Number	6.50
Priority Call, per line	2.75
Return Call, per line	4.00
Select Forward, per line	3.50
Three-Way Calling, per line	5.00
Special Forward Service, per line	7.00

LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.3 BUSINESS RATES (Cont'd)

B. Monthly Rates (Subscription) (Cont'd)

2. The following discounts apply, per service, to monthly subscription rates for multiple-service purchases of Optional Central Office Services and are in addition to the rates and charges applicable to the associated service. The discount provision does not apply to Call Forwarding-Busy Line, Call Forwarding-Don't Answer, Call Forwarding-Busy Line and Don't Answer, Caller ID, and Caller ID Deluxe.

	<u>Monthly Subscription Discount Rates*†</u>
Two Services, per line#	15%
Three Services, per line#	20%
Four Services, per line#	25%
Five or More Services, per line#	30%

NOTES:

- \* Appropriate business rates and charges are applicable to Feature Group A and Lineside Basic Service Arrangement (BSA) Switched Access Service.
- † These discounts apply only to applicable Services purchased from this section.
- # The monthly subscription discount can be any combination of Optional Central Office Services. The discount is applied to each service's nondiscounted monthly rate. Customers who subscribe to Special Forward Service will not receive a separate discount for Call Forwarding Variable.

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LOCAL EXCHANGE SERVICES

6.6 AUXILLIARY SERVICES (Cont'd)

6.6.3 BUSINESS RATES (Cont'd)

C. Usage Rates

	<u>Usage Rates</u>
Call Block, Each day list is active†	\$ .50
Call Trace, Each Activation	1.00
Priority Call, Each day list is active†	.50
Return Call, Each Activation	.75
Select Forward, Each day list is active†	.50
Three-Way Calling, Each Activation	.75

NOTES:

† The first day a list is created, the per-day usage rate begins and continues until the entire list is removed by the customer.

LOCAL EXCHANGE SERVICES

6.7 SPEED CALLING SERVICES

6.7.1 GENERAL

Speed Calling service permits the Customer to place calls to local or toll numbers by dialing abbreviated codes instead of the complete telephone number. Two arrangements of Speed Calling Service are available. 8-number capacity one-digit abbreviated codes, and 30-number capacity using two-digit codes is available. Customers may make changes or entries to their Speed Calling set-up by dialing special codes.

6.7.2 RATES

	Product/Service Charge		Recurring Rate	
	Res.	Bus.	Res.	Bus.
Add Speed Calling (8 and 30) Service, per line, per order	\$5.00	\$10.00		
Speed Calling (8) Service, Per line, per month			\$1.50	\$5.00
Speed Calling (30) Service, Per line, per month			2.25	6.50
Simple Voice Service, Per line, per month		NA	3.75*	NA

LOCAL EXCHANGE SERVICES

6.8 REPEAT CALL SERVICE

6.8.1 GENERAL

Repeat Call Service allows a calling party to automatically redial the last number dialed, provided there have been no intervening calls. If the called line is found busy, a 30-minute queuing process begins. If a Customer subscribes to this service, the monthly rate includes unlimited usage.

6.8.2 RATES

1. The following rates apply to Repeat Call Service:

	Product/Service Charge		Recurring Rate
	Res.	Bus.	
Add Repeat Call Service (C orders only) per line, per order	\$5.00	\$10.00	-
Repeat Call usage reactivation, per line, Per order	5.00	10.00	-
Repeat Call Service, per line, per month, Res. And Bus.	-	-	\$3.00
Repeat Call Usage, per activation, Res. and Bus.	N/A		\$.75

NOTE:

\* The Company will waive the recurring rate for one month after a customer subscribes to Simple Voice. This Waiver is limited to one time per customer, per line.

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LOCAL EXCHANGE SERVICES

6.9 CUSTOM INTERCEPT SERVICES

6.9.1 GENERAL

1. Custom Intercept Services (CIS) provide intercept arrangements that offer recorded announcements and/or transfer of calls for a time period specified by the customer. The Company Representative negotiates the type of referrals offered to customers when they permanently disconnect, temporarily suspend, or change their line numbers.

2. Custom Intercept Services

a. Direct Cut Through (DCT)

Direct Cut Through provides to the caller of a disconnected, temporarily suspended, or changed line number an automatic call transfer to the referral number, without an announcement of the referral number.

b. Cut Through With Referral (CTWR)

Cut Through With Referral uses a recorded announcement to give the caller of a disconnected, temporarily suspended, or changed line number, the number's status and the referral number and offers to transfer the call to the referral number.

c. Personalized Message (PM)

Personalized Message uses a recorded announcement to give the caller of a disconnected, temporarily suspended, or changed line number, the number's status, the customer's name, the customer's new locality (city/town), and the referral number.

d. Cut Through With Personalized Message (CTWPM)

Cut Through With Personalized Message uses a recorded announcement to give the caller of a disconnected, temporarily suspended, or changed line number, a Personalized Message and offers to transfer the call to the referral number.

LOCAL EXCHANGE SERVICES

6.9 CUSTOM INTERCEPT SERVICES (Cont'd)

6.9.2 APPLICATION OF CHARGES

1. The CIS charge is based on the duration of service requested per line number and will appear on the customer's final bill for that number. Usage charges, either local or toll, resulting from the transfer of calls will appear on the monthly bill relating to the referral number and will be payable by the billed party. Originating calls to the intercepted number will be billed the appropriate message usage charge where facilities permit. Toll charges, if applicable, will apply.
2. Customers requesting termination of service prior to the originally-agreed service termination date will be honored, and credit/reimbursement arrangements are available for the unused portion of service. However, customers are responsible for an initial one-month minimum charge, and the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service; partial month adjustments are not available.
3. The applicable CIS charges will be billed in advance as a one-time charge. Installment billing will not be provided.

6.9.3 RATES AND CHARGES

	Line Number (1) <u>Charge</u>
1. <u>Direct Cut Through</u>	
Residence per Line Number	\$ 9.00
Business per Line Number	15.00
2. <u>Cut Through With Referral</u>	
Residence per Line Number	9.50
Business per Line Number	17.50
3. <u>Personalized Message</u>	
Residence per Line Number	20.00
Business per Line Number	20.00
4. <u>Cut Through With Personalized Message</u>	
Residence per Line Number	21.00
Business per Line Number	25.00

NOTE:

- (1) The Line Number charge is applied to the status of each line number for the length of service requested and paid in advance. For example, if a customer requests CIS for three (3) months, the Line Number charge would be multiplied by three (3) and paid in advance.

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LOCAL EXCHANGE SERVICES6.10 REFERRAL SERVICES6.10.1 GENERAL

1. Referral Services announce to the calling party the status of a called party's number and, when appropriate, refers the calling party to a number(s) where the called party can be reached for a specified time period. These services are provided either through a recorded announcement or by a special operator. The Company Representative negotiates the type of referrals offered to customers when they permanently disconnect, temporarily suspend, or change their numbers, or are involved with a media error. These customers can choose between having their numbers referred or having a disconnect message provided to the calling party. Customers whose telephone services re permanently disconnected because of nonpayment are placed on Disconnect Announcement Service without a referral to another number.

6.10.2 APPLICATION OF CHARGES

1. An additional name and number referred or an extension of service are not offered after the original agreement is processed by the Telephone Company.
2. The applicable charges for this service will be billed in advance as a one-time charge. Installment billing will not be provided.
3. For Number-To-Number Referral Service, customers' requests for termination of service prior to the originally agreed service termination date will be honored, and credit or reimbursement arrangements are available for the unused portion of service. However, customers are responsible for an initial one-month minimum charge, and the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service; partial month adjustments are not available.

LOCAL EXCHANGE SERVICES

6.10 REFERRAL SERVICES (Cont'd)

6.10.3 RATES AND CHARGES

	<u>Product Service Charge</u>	<u>Line Number Rate *</u>
1. <u>Corrective Referral Service</u>		
Residence per Number	\$13.50	\$ 1.00
Business per Number	30.00	1.50
2. <u>Split Referral Service</u>		
a. <u>Maximum of Two Names and         Numbers Referred †</u>		
Residence	13.50	13.00
Business	30.00	30.00
b. <u>Additional Name and Number</u>		
Each Additional Name and Number Referred #		
Residence	-	7.00
Business	-	15.00
3. <u>Number-To-Number Service</u>		
Per Line Number	-	5.00

NOTES:

- \* The Line Number rate is applied to the status of each number for the length of service requested and paid in advance. For example, if a customer wants a referral for four (4) months, the line number rate would be multiplied by four (4) and paid in advance.
- † The Line Number rate allows any combination of names and numbers referred up to a maximum of two (2) names and two (2) numbers.
- # The Line Number rate allows one (1) additional name and one (1) additional number each. A customer may purchase up to ten (10) additional names and numbers.

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LOCAL EXCHANGE SERVICES6.11 CALL ROUTING SERVICE6.11.1 GENERAL

Call Routing Service permits customized call routing to a specific location using: 1) a defined subscription area; or 2) the caller's NXX.

6.11.2 REGULATIONS

1. Call Routing Service is available as a Basic or Deluxe service with several rate options including volume discounts with 3 or 5 year Agreements. A Pay-Per-Call billing service is available to Easy Number subscribers who require direct billing of charges for informational program services to their customers.

Easy Number Call Routing Service – Basic

Easy Number-Call Routing Service - Basic provides for a unique local call routing to a specific location using: 1) a defined subscription area; or 2) the caller's NXX. Billing of per-call charges for informational program service is also available with Easy Number Basic service.

Easy Number Call Routing Service – Deluxe

Easy Number Call Routing Service - Deluxe provides a premium 555 telephone number call routing to a specific location using: 1) a defined subscription area; or 2) the caller's NXX. Billing of per-call charges for informational program service is also available with Easy Number Deluxe service.

LOCAL EXCHANGE SERVICES

6.11 CALL ROUTING SERVICE (Cont'd)

6.11.3 RATES

2.	Rates and Charges	<u>RATE</u>
a.	Service Establishment Charges	
	One-time service establishment charge-Basic per number per LATA	\$1,600.00
	One-time service establishment charge-Deluxe per number per LATA	\$2,500.00
	One-time service establishment charge-Pay Per Call per number per LATA	\$100.00
	One-time service establishment charge-Custom Routing Applications	ICB
	Supplemental forward to or default number per number	\$225.00
b.	Rearrangements and Changes	
	Premium Routing Query Data Base Changes per change per number	\$225.00
	Change in Subscriber Pay-Per-Call price	\$225.00
c.	Routing Feature Query Charge per query	\$.01

LOCAL EXCHANGE SERVICES

6.11 CALL ROUTING SERVICE (Cont'd)

6.11.3 RATES (Cont'd)

- d. Local Calling Transport
  - (1) Basic Local Calling
    - per call of 10 minutes or less duration
    - per number per LATA

<u>Month-To-Month</u>	<u>RATE</u>	<u>Minimum Monthly Charge</u>
750 to 2,999	\$.11	\$ 82.50
3,000 to 29,999	\$.10	\$ 300.00
30,000 to 74,999	\$.09	\$2,700.00
75,000+	\$.08	\$6,000.00
<u>36 Month Agreement</u>		
750 to 2,999	\$.09	\$ 810.00
3,000 to 29,999	\$.08	\$ 2,880.00
30,000 to 74,999	\$.07	\$25,200.00
75,000+	\$.06	\$54,000.00
<u>60 Month Agreement</u>		
750 to 2,999	\$.07	\$630.00
3,000 to 29,999	\$.06	\$ 2,160.00
30,000 to 74,999	\$.05	\$18,000.00
75,000+	\$.04	\$36,000.00

In addition to the above rates, each call over 10 minutes duration will be billed an additional charge

	\$4.00
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LOCAL EXCHANGE SERVICES

6.11 CALL ROUTING SERVICE (Cont'd)

6.11.3 RATES (Cont'd)

2. Rates and Charges (Cont'd)

d. Local Calling Transport (Cont'd)

(2) Deluxe Local Calling

per minute/call or fraction thereof per  
number per LATA

Month-To-Month

1,000 to 5,999

Rate

\$.0555

Minimum  
Monthly

Charge

\$ 55.50

6,000 to 59,999

\$.0505

\$ 303.00

60,000 to 149,999

\$.0455

\$2,730.00

150,000+

\$.0405

\$6,075.00

Minimum  
Annual

36 Month Agreement

Rate

\$.0455

Charge

\$ 546.00

1,000 to 5,999

\$.0405

\$ 2,916.00

6,000 to 59,999

\$.0355

\$25,560.00

60,000 to 149,999

\$.0305

\$54,900.00

150,000+

60 Month Agreement

1,000 to 5,999

\$.0405

\$ 486.00

6,000 to 59,999

\$.0355

\$ 2,556.00

60,000 to 149,999

\$.0305

\$21,960.00

150,000+

\$.0255

\$45,900.00

LOCAL EXCHANGE SERVICES

6.11 CALL ROUTING SERVICE (Cont'd)

6.11.3 RATES (Cont'd)

e.	Custom Reports		
	One time development charge per Report	ICB	
	Monthly Report per Report per month	ICB	
f.	Enhanced Billing Report		
	One time service establishment charge per Report per NPA	ICB	
	Enhanced Billing Report per Report per month per NPA	ICB	
g.	Pay-Per-Call billing		<u>Monthly Charge</u>
	Per number per LATA		\$75.00
	Per call billed		
	per number per LATA per month	<u>Rate</u>	
	1 to 5,999.....	\$ .05	
	6,000 to 59,999.....	\$ .04	
	60,000 to 149,999.....	\$ .03	
	150,000+ .....	\$ .02	
h.	Pay Per-Call Blocking and Unblocking		
	Residence (per line)		<u>Nonrecurring Charge</u>
	Initial blocking.....		0
	Subsequent requests, same number.....		\$ 10.00
	Business (per central office or terminating location)		
	Initial blocking.....		0
	Subsequent requests.....		\$100.00
	Per line equipped.....		\$ 3.00
	Centrex/Custoflex/CustoPAK services		
	Initial blocking.....		0
	Subsequent requests.....		\$100.00
	Per line equipped.....		\$ 3.00

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LOCAL EXCHANGE SERVICES6.12 REMOTE CALL FORWARDING6.12.1 DESCRIPTION

Remote Call Forwarding (RCF) is a special reverse charge service whereby a call to a telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another telephone number in the same or different exchange. One RCF path is required for each call simultaneously forwarded. This service is offered only where the terminating telephone number can be dialed direct via the public switched network.

RCF customers can also subscribe to two optional features described below.

1. One Number Service - Utilizes the 890 NXX to provide customers with a single seven-digit telephone number which callers can use to reach the customer Charge Free from any intrastate intraLATA location. A customer may subscribe to the same seven-digit telephone number for multiple LATA's within the state; however, the customer must have a terminating location within each LATA in which they subscribe to One Number Service.
2. Custom Routing Service - Utilizes the 890 NXX to provide customers that have multiple locations within a LATA within the state with the ability to have a single seven-digit telephone number, yet route calls to that telephone number to different locations based upon the Central Office in which the call originated.

A Custom Routing Arrangement is a group of Central Offices a customer designates to terminate at a single location. Central Offices cannot be divided or split for Custom Routing purposes.

LOCAL EXCHANGE SERVICES

6.12 REMOTE CALL FORWARDING (Cont'd)

6.12.2 RATES

4. Schedule of Charges

The following rates apply for Remote Call Forwarding paths and options.

	<u>Product/Service Charge/</u>	<u>Monthly Rate</u>
a. Remote Call Forwarding, per access path	\$82.00	\$15.50(1)
b. To change the number associated with the Remote Call Forwarding Access Path	45.00	-
c. To change the number to which calls are forward	45.00	-
d. To change both the number associated with the Remote Call Forwarding Access Path and the number to which calls are forwarded at the same time	82.00	-
e. Initial Remote Call Forwarding Access Path Arranged for One Number Service	82.00	30.00
f. Each additional Remote Call Forwarding Access Path Arranged for One Number Service	82.00	14.00
g. Initial Remote Call Forwarding Access Path Arranged for Custom Routing Service, per Custom Routing Arrangement	112.00	80.00
h. Each additional Remote Call Forwarding Access path Arranged for Custom Routing Service within each Custom Routing Arrangement	112.00	14.00

Flexibly Priced.

LOCAL EXCHANGE SERVICES

6.12 REMOTE CALL FORWARDING (Cont'd)

6.12.2 RATES (Cont'd)

4. Schedule of Charges (Cont'd)

The following rates apply for Remote Call Forwarding paths and options. (Cont'd)

i. One Number Service Monthly Usage Charges

The hourly rates apply to the usage within a service group rounded to the nearest hundredth of an hour.

(1) Usage Rate Schedule A

Rate Per Hour

0-10 Hours \$ 9.94

10.01-30 Hours 9.00

Over 30 Hours 8.14

(2) Usage Rate Schedule B

(a) Rate Per Hour

0-10 Hours \$ 1.20

10.01-30 Hours 1.08

Over 30 Hours .97

(b) In addition to above charges, in usage Rate Schedule B, a per message rate of \$.38 applies to each call completed.

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LOCAL EXCHANGE SERVICES

6.13 SWITCHED REDIRECT SERVICE

6.13.1 GENERAL

Switched Redirect Service will enable a customer to redirect all or part of the customer's incoming switched voice and data calls to other telephone numbers of the customer's choice. The redirection can occur on a permanent basis, automatically according to a predetermined parameter, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other form of disaster or to redirect the customer's calls for business purposes.

Switched Redirect Service offers three choices, called option columns, to redirect calls to as many as three telephone numbers. It is assumed that the first telephone number will be the dialed number, but it is not a requirement. If the first number listed is other than the dialed number, calls will be redirected away from the dialed number. The customer may designate that the basic call redirection be used in each of the option columns, or, the customer may select a Switched Redirect optional Feature.

LEADING EDGE LOCAL EXCHANGE SERVICES

6.13 SWITCHED REDIRECT SERVICE (Cont'd)

6.13.2 RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
a. <u>Redirect Service</u>		
<u>Basic Service for Type I</u>		
Service Establishment Charge	\$200.00	-
Monthly per Line or DID Number*		
11 – 40	2.00	\$2.00
41 – 100	2.00	1.65
101 – 500	2.00	1.30
501 – 1000	2.00	1.00
1000 Plus	2.00	0.75
Line/DID Number Rearrangement Charges		-
System Charge	80.00	-
Per Number Changed/Moved	2.00	-
b. <u>Redirect Service</u>		
<u>Basic Service for Type II</u>		
Service Establishment Charge	240.00	-
Monthly per Trunk*		
1 – 10	6.00	7.00
11 – 50	6.00	6.25
51 – 100	6.00	5.50
101 – 250	6.00	4.75
251 - 500	6.00	4.00
500 Plus	6.00	3.50

Note:

\* A six-month termination liability will apply. If the service is discontinued prior to six months, the remaining months up to a maximum of six must be paid in a lump sum.

LOCAL EXCHANGE SERVICES

6.13 SWITCHED REDIRECT SERVICE (Cont'd)

6.13.2 RATES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
b. <u>Redirect Service</u>		
<u>Basic Service for Type II (Cont'd)</u>		
<u>Trunk/Multiline Hunt Rearrangement Charges</u>		
System Charge	\$115.00	-
Per Number Changed/Moved	6.00	-
c. <u>Type I and Type II Charges</u>		
<u>Client-Activated Redirection Usage Charge</u>		
Per Redirected Call*	-	\$ .10
<u>Interoffice Virtual Circuit – Type I Service</u>		
Per Line/DID Number*	-	2.00
<u>Interoffice Virtual Circuit for     Trunks/Multiline Hunt Groups</u>		
Per Trunk/Line*	-	18.00
<u>Redirecting Telephone Numbers</u>		
Each	4.00	.40
<u>Partitions/Groups</u>		
First group	No Charge	No Charge
Each Add'l Group	25.00	18.00

Note:

\* Message units will not be charged.

LOCAL EXCHANGE SERVICES

6.13 SWITCHED REDIRECT SERVICE (Cont'd)

6.13.2 RATES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
c. <u>Type I and Type II Charges</u> (Cont'd)		
<u>Group Rearrangement Charges</u>		
Same as Line or Trunk Rearrangement, whichever is applicable		
<u>Time-of-Day/Day-of-Week Routing</u>	\$ 25.00	\$15.00
Per Number	-	.20
<u>Percentage Redirecting</u>	25.00	15.00
Per Number	-	.20
<u>Number Identification Redirecting</u>		
1 – 100 Numbers	100.00	30.00
Each Additional 100 Numbers or fraction thereof	30.00	10.00
<u>Password Initialization</u>	15.00	-
<u>Autoattendant Redirection per Recording</u>	275.00	25.00
Per Number	-	.25

LOCAL EXCHANGE SERVICES

6.14 MAKE BUSY ARRANGEMENT

6.14.1 GENERAL

An exchange access line make busy arrangement may be furnished when a customer wishes to control the volume of incoming calls to an exchange access line or lines operated as a group. Control equipment located in the serving central office, a customer-provided control key on the customer's premises and a Metallic channel for miscellaneous purposes are required to provide this service. The make busy arrangement will not be provided on Toll Free Service, coin telephone service or exchange access lines not operated as a hunting group.

6.14.2 RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Make Busy Arrangement Central office control equipment (for each eleven or less exchange access lines made busy)	\$188.00	\$4.22

The rates for a Type 1005 channel for miscellaneous apply for the control channel.

This service is furnished subject to the availability of exchange access facilities.

LOCAL EXCHANGE SERVICES

6.15 HUNTING ARRANGEMENT

6.15.1 GENERAL

Exchange access lines arranged as a hunting group may be furnished by control equipment located in the serving central office to provide the capability of completing multiple calls to a customer by dialing one main telephone number.

6.15.2 RATES

A charge of \$32.00 applies to rearrange the configuration of exchange access lines arranged for hunting (includes the addition or deletion of hunting on any or all lines).

No charge applies to arrange exchange access lines for hunting when the arrangement is made coincident with the establishment of the lines. A charge applies to arrange established lines.

6.16 STOP HUNT FEATURE

6.16.1 GENERAL

The Stop Hunt Feature provides a customer with a means of discontinuing trunk hunting at a predetermined point within a number of exchange access lines operated as a group. Control equipment located in the serving central office, a customer-provided control key on the customer's premises and a Metallic channel for miscellaneous purposes are required to provide this service. The stop hunt feature will not be provided on coin telephone service.

6.16.2 RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Central Office control equipment (to remove hunting)	\$38.00	\$4.22

The rates for a Metallic channel for miscellaneous purposes apply for the control channel.

This service is furnished subject to the availability of central office facilities.

LOCAL EXCHANGE SERVICES

6.17 PREFERRED TELEPHONE NUMBER SERVICE

6.17.1 GENERAL

Preferred Telephone Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number which may have special meaning or value to the Customer for use with the Company provided Exchange Access Services. This service provides for the assignment of a Customer requested telephone number (subject to availability) other than the next available number from the assignment control list. The requested telephone number must be an available number in the Customer's normal serving Wire Center or Foreign Exchange or Foreign Central Office, provided according to the Customer's requirements and at the discretion of the Company. Seven or four digits may be provided according to the Customer's requirements and at the discretion of the Company.

6.17.2 CHARGES

a. Preferred Telephone Number Service Charge:

		Preferred Telephone Number Service <u>Charge (1)</u>
1.	Residence Service, per preferred telephone number assigned.....	\$ 25.00
2.	Business Service, per preferred telephone number assigned.....	100.00

NOTE:

(1) These charges are in addition to other applicable charges such as the Dial Tone Line Connection Charge or the Telephone Number Change Charge.

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LOCAL EXCHANGE SERVICES

6.18 RING COUNT CHANGE INTERFACE

6.18.1 GENERAL

Ring Count Change Interface is an optional service which facilitates the use of Call Forwarding-Don't Answer by allowing a subscriber to electronically request a change in the number of rings which occur before calls are forwarded by Call Forwarding-Don't Answer. Subscribers for Ring Count Change Interface may include, but are not limited to, voice messaging service providers and other enhanced service providers who provide facilities which permit their customers who subscribe to Call Forwarding-Don't Answer to request, through Ring Count Change Interface, changes in the number of rings which occur before calls are forwarded by the customers' Call Forwarding-Don't Answer service.

6.18.2 REGULATIONS

Ring Count Change Interface charges are billed to the subscriber.

6.18.3 RATES

	Non-Recurring	Monthly
	<u>Service Charge</u>	<u>Rate</u>
Per Data Link	\$1000.00	\$650.00

LOCAL EXCHANGE SERVICES

6.19 CALL WATCH SERVICE

6.19.1 GENERAL

This service gives Customers the ability to allow or not to allow outgoing calls from their line. In order to establish or change the numbers to allow or not allow outgoing calls, the Customer dials a specific telephone number and, through an interactive dialing sequence, creates screening lists. The Customer may be prompted to enter a Personal Identification Number (PIN). The Customer must create the screening based on various options and limitations. The Customer may make changes to the screening lists at any time.

6.19.2 RATES

	<u>Residence</u>	<u>Business</u>
Product/Service Charge *	\$5.00 (C)	\$10.00
Monthly Rate, per line	\$4.00 (C)	\$ 4.00

- \* The Product/Service Charge does not apply to:
- orders with Call Gate Service if Call Gate Service is ordered on an additional line
  - Personal Identification Number (PIN) changes
  - business customers who subscribe to Call Gate Service within the 90-day period following the initial provision of the service or enhancement of the service

LOCAL EXCHANGE SERVICES

6.20 THREE-WAY CALL TRANSFER ON TRUNKS

6.20.1 GENERAL

Three-Way Call Transfer on Trunks is an optional service which permits subscribers (e.g. Enhanced Service Providers or ESPs) utilizing interoffice trunk facilities to offer a variety of additional voice mail services to their customers (end users). For example, callers to an end user who reach a voice mailbox can press or dial a digit for assistance and their call will be transferred to an end user designated number. The ESP equipment completes the call transfer and disconnects the voice mailbox without disconnecting the caller. Other applications include a reminder-type service, where the end user of the ESP can send him/herself a message and the call is transferred back to the requesting end user at the designated time.

6.20.2 RATES

		<u>Product/Service Charge</u>	<u>Monthly Rate</u>
1.	Three-Way Call Transfer, per trunk	\$30.00	\$5.00
2.	The Enhanced Service Provider will be billed the appropriate local and toll usage charges associated with the use of this service.		

LOCAL EXCHANGE SERVICES

6.21 BRANCH EXCHANGE SERVICES

6.21.1 CALL DIVERTING

A. GENERAL

This service provides automatic identification of station line numbers for each outgoing dialed message toll call and the total charges for measured local use calls. Subsequent billing of these messages is provided through central office facilities at the serving central office. Each station line associated with this service requires a seven digit telephone number.

Outgoing dialed calls which originate from stations equipped with the Automatic Identified Outward Dialing feature but cannot be identified are charged to the main listed number.

B. RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Automatic Identified Outward Dialing Service		
Common Equipment	\$50.00	\$25.00
AIOD Termination per each Dial Tone Line	5.00	5.00

In addition to the rates shown above, appropriate charges apply for a Voice Grade channel.

When AIOD is furnished on a system equipped for DID, the DID numbers may be used for this purpose. If AIOD is provided without DID, or if AIOD is provided different dial numbers than DID, rates for number assignments as specified in the DID Tariff are applicable.

Dial Tone Lines equipped for AIOD service are charged for at the regular Tariff Dial Tone Line rate.

Charges shown are for central office facilities associated with AIOD.

LOCAL EXCHANGE SERVICES

6.21 BRANCH EXCHANGE SERVICES (Cont'd)

6.21.2 CALL DIVERTING <sup>(1)</sup>

A. GENERAL

Dial branch exchange service can be arranged to provide for the placing of toll calls, or both toll and measured local use calls to Metro Call Bands 2-6 only through the system attendant. All other calls may be dialed directly by the station users.

Call diverting is provided only upon contract for a minimum period of 3.

Call diverting is furnished subject to the availability of facilities in the local central office.

Call diverted dial tone trunk lines which are provided from a central office district or exchange other than the central office district or exchange in which the customer is located, and installed subsequent to December 31, 1976 are subject to Type 2006 or Type 2005 Channel charges.

B. RATES

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Call Diverting		
Each dial tone trunk line equipped	\$50.00(2)	\$ 8.50
Minimum Charge for each central office from which Call Diverting is provided	250.00	42.50

6.21.3 DIAL TONE LINE ARRANGEMENT FOR GUEST DIALING<sup>(1)</sup>

(a) GENERAL

Dial tone line arrangement for guest dialing is provided with hotel/motel guest dialing service requiring toll and measured local use to Metro Call Bands 2-6 call diversion. When the customer's service includes message register equipment the dial tone line arrangement for guest dialing includes equipment for message registration.

NOTES:

(1) A maximum installation charge of \$400.00 applies for all dial tone lines equipped at the same time.

LOCAL EXCHANGE SERVICES

6.21 BRANCH EXCHANGE SERVICES (Cont'd)

6.21.3 DIAL TONE LINE ARRANGEMENT FOR GUEST DIALING (1) (Cont'd)

B. RATES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Dial tone line arrangement for guest dialing, each dial tone line	\$50.00	\$ 8.50
Dial tone line arrangement for central office message registration, each dial tone line	20.00	5.20
Dial tone line arrangement for guest dialing and message register equipment, each dial tone line	50.00	13.70

6.21.4 DIRECT INWARD DIALING SERVICE (DID)

A. GENERAL

This service permits incoming dialed calls from the exchange network to reach a specific station link without the assistance of an attendant through the use of a seven digit number.

DID service requires special central office equipment and is furnished only where facilities permit, in accordance with currently available list of central office codes.

This service is normally provided from the central office which serves the customer's location, if that central office is considered as equipped in that both the necessary facilities and telephone numbers can be made available. If DID cannot be provided from the customer's local serving office DID can be furnished from another DID equipped central office on an FX or FCO basis. In such cases, the FX or FCO rates and regulations specified elsewhere in this Tariff are applicable, in addition to the rates for DID. DID service is furnished with compatible systems.

The monthly and non-recurring charges specified are in addition to the rates shown elsewhere in this Tariff for the services with which this offering is associated.

LOCAL EXCHANGE SERVICES

6.21 BRANCH EXCHANGE SERVICES (Cont'd)

6.21.4 DIAL INWARD DIALING SERVICE (DID) (1) (Cont'd)

B. RATES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Direct Inward Dialing Service, for:		
Each group of 20 DID Station Numbers <sup>(2)</sup>	\$15.00	\$ 5.60
DID Termination per each Dial Tone Line <sup>(3)</sup>	25.00	25.00(D)

NOTES:

- (2) A service establishment charge of \$125.00 is applicable to the initial installation of the first group of 20 DID Station Numbers.
- (3) In addition, Dial Tone Lines equipped for DID service are charged for at the regular Tariff Dial Tone Line rate and charges.

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PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS)

This tariff applies to services that occupy a channel dedicated to its use, which may be furnished jointly by SNiP and other participating companies, as specified for a particular service. The regulations and rates specified herein may be in addition to the applicable regulations and rates specified in other tariffs of SNiP.

7.1 GENERAL

A PLS channel is a path, for electrical or optical communications, between two or more points furnished by means of any type facilities over any route SNiP may elect to use. Channels will be provided based on the type of communications service(s) the client wants to support.

7.2 REGULATIONS

SNiP has the over responsibility for PLS and the channels associated with it, up to and including (at SNiP's option) the network interface device (NID). Where the NID is not provided SNiP will inform the customer. Service is provided on a 24 hour x 7 day a week basis after it is installed according to specifications. Services will be provided wherever they are available. Certain limitations might apply, depending on the type of service.

7.2.1 EXPLANATION OF TERMS

SNiP Private Line Service offers features that include, but are not limited to:

- Analog
- Digital Data Service (DDS)
- Local channels
- Interexchange channels
- Half-duplex (one-way)

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PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.2 REGULATIONS (Cont'd)

7.2.1 EXPLANATION OF TERMS (Cont'd)

- Full duplex (two-way)
- Point-to-point
- Multi-point
- Dedicated Cable-pair option (providing specified local channels and consisting of dedicated complements of cable pairs between a customer and the serving wire center)
- Served Direct (which allows channels between two customer locations in the same exchange, instead of routing the channels through the individual serving wire centers)
- Transmission speeds from 2.4 kbps – 1.544 kbps, depending on the service selected
- High Capacity Digital Service (1.544 Mbps service that can connect either customer locations or to other 1.544 Mbps services)
- Digital Hand-Off Service (1.544 Mbps connection from the customer's premises to the serving wire center, which might carry multiple channels and media of services)

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PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES

7.3.1 SERIES 1000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.2 SERIES 2000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.3 SERIES 3000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.4 SERIES 5000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.5 SERIES 6000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.6 SERIES 8000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.7 SERIES 10000 CHANNELS [RESERVED FOR FUTURE USE]

7.3.8 SERIES 11000 CHANNELS [RESERVED FOR FUTURE USE]

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.9 DIGITAL DATA SERVICE

Digital Data Service is furnished for the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6 or 56 kilobits per second (Kbps). Service is provided to the customer for the transmission of communications to or from any station via a digital access line.

1. Digital Access Lines, each

a. Type I

<u>Transmission Speeds</u>	<u>Installation Charge</u>	<u>Per Month</u>
2.4 Kbps.....	\$22.00	\$ 88.00
4.8 Kbps.....	22.00	123.00
9.6 Kbps.....	22.00	163.00
56 Kbps.....	77.00	318.00

b. Type II

<u>Transmission Speeds</u>	<u>Installation Charge</u>	<u>Per Month</u>	
		<u>Fixed Charge</u>	<u>Per Mile*</u>
2.4 Kbps .....	\$22.00	\$128.00	\$ 1.05
4.8 Kbps .....	22.00	163.00	1.50
9.6 Kbps .....	22.00	198.00	2.20
56 Kbps .....	77.00	398.00	10.25

\* Mileage is measured airline distance between the digital city Rate Center and the wire center that normally serves the distant station.

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.9 DIGITAL DATA SERVICE (Cont'd)

	<u>Per Month</u>
2. Multistation Arrangement, per station	\$20.00
3. Analog/digital Adaptor	

To permit the connection of a Series 3000, types 3002, 3120 or 3122, Channel or Series 5000, types 5320 or 5322, Channel and a Digital Data Service

Adaptors providing connection to a Digital Data Service operating at 2.4 kilobits per second, each ..... 140.00

4. Moves and Changes

- a. When a digital access line is moved to a different location in the same building on the same premises, a charge of one-half the Installation Charge applies.
- b. When a digital access line is relocated to a different premises or to a different building on the same premises, Installation Charges apply.
- c. When, at the request of the customer, an existing Digital Data Service is replaced by a Digital Data Service of a different Kbps, the charge applicable is the same as that for a new installation of the replacing Digital Data Service.

5. Competitive Pricing Arrangements

Competitive pricing arrangements can be furnished to meet the communication needs of specific customers on a case by case basis under individual Contracts. Contract rates, which are on file with the P.S.C. under Proprietary agreement, will be priced above an established cost rate flow for the service and are structured in the same manner as the equivalent Access Service. The competitive pricing arrangement contracts, once executed, will also be on file with the Commission under proprietary agreement.

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.10 HIGH CAPACITY DIGITAL SERVICE – DS1

Service is furnished on either a two-point basis between customer premises, or between another DS1-Type service provided in a C&P central office and a customer premises or between central offices for connection to other DS1-Type services. This service provides the simultaneous two-way transmission of serial, bi-polar, return-to—zero isochronous digital signals at a speed of 1.544 Megabite Per Second (Mbps).

1. The Clear Channel Capability (CCC) and Extended Super Frame (ESF) optional features have no recurring monthly charge. When these features are installed coincident with the DS1 service, there are no additional charges. When installed subsequent to an existing service, a charge equal to a channel termination nonrecurring charge will apply for each channel termination converted.
2. Moves
  - a. When a customer or user requests a move or relocations of a Channel Termination, with no interruption of service, this move or relocation will be treated as a termination for the existing service and the establishment of a new service for the application of all charges.
  - b. When a customer or user requests a move of a Channel Termination, on the same premises in the same building, and accepts an interruption to the service, incident to the work involved, a charge equal to the estimated costs incurred by the Telephone Company will apply.

		<u>Nonrecurring Charge</u> Per	
		<u>First</u>	<u>Additional</u>
3.	Channel Termination Per point of termination*	\$610.56	\$273.36
			<u>Month</u> \$225
		<u>Per Month</u>	
		<u>Fixed</u>	<u>Per</u>
		<u>Charge</u>	<u>Mile</u>
4.	Channel Mileage .....	\$50.00 .....	\$30.00
		<u>#Nonrecurring</u>	<u>Per</u>
5.	Optional Features & Functions	<u>Charge</u>	<u>Month</u>
	a. Clear Channel Capability .....	\$610.56	-
	b. Extended Super Frame .....	610.56	-

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.10 HIGH CAPACITY DIGITAL SERVICE – DS1 (Cont'd)

6. Competitive pricing arrangements can be furnished to meet the communications needs of specific customers on a case-by-case basis under individual contracts.

\* Subject to a minimum revenue guarantee of 1 month.

# Nonrecurring charges applicable to additions to existing service only.

7. Contract Pricing

Nonrecurring charges are as specified in 3., preceding.

a.	Plan 1 – 1 Circuit	<u>Per Month</u>	
	Channel Terminations		
	1. <u>Delivery to non-collocated customer premises</u>		
	2-Year Plan .....	\$213.75	
	3-Year Plan .....	210.94	
	5-Year Plan .....	196.87	
	2. <u>Delivery to collocation arrangement</u>		
	1-Year Plan .....	\$25.00	
	2-Year Plan .....	25.00	
	3-Year Plan .....	25.00	
	5-Year Plan .....	25.00	
	Mileage	<u>Fixed</u>	<u>Per Month</u> <u>Per Mile</u>
	1. <u>Delivery to non-collocated customer premises</u>		
	2-Year Plan .....	\$47.50	\$28.50
	3-Year Plan .....	46.87	28.12
	5-Year Plan .....	43.75	26.25

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.10 HIGH CAPACITY DIGITAL SERVICE – DS1 (Cont'd)

7. Contract Pricing (Cont'd)

2. Delivery to collocation arrangement

1-Year Plan .....	\$25.00	\$1.00
2-Year Plan .....	25.00	1.00
3-Year Plan .....	25.00	1.00
5-Year Plan .....	25.00	1.00

b. Plan 2 – 2-4 circuits

Per  
Month

Channel Terminations

1. Delivery to non-collocated customer premises

2-Year Plan.....	\$210.94
3-Year Plan.....	196.87
5-Year Plan.....	183.81

2. Delivery to collocation arrangement

1-Year Plan .....	\$25.00
2-Year Plan .....	25.00
3-Year Plan .....	25.00
5-Year Plan .....	25.00

Per Month

Mileage

Fixed      Per Mile

1. Delivery to non-collocated customer premises

2-Year Plan .....	\$46.87	\$28.12
3-Year Plan .....	43.75	26.25
5-Year Plan .....	40.62	24.37

2. Delivery to collocation arrangement

1-Year Plan .....	\$25.00	\$1.00
2-Year Plan .....	25.00	1.00
3-Year Plan .....	25.00	1.00
5-Year Plan .....	25.00	1.00

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.10 HIGH CAPACITY DIGITAL SERVICE – DS1 (Cont'd)

7. Contract Pricing (Cont'd)

c. Plan 3 5-8 circuits Per  
Month

Channel Terminations

1. Delivery to non-collocated  
customer premises

2-Year Plan .....	\$196.87
3-Year Plan .....	182.81
5-Year Plan .....	168.75

2. Delivery to collocation  
arrangement

1-Year Plan .....	\$25.00
2-Year Plan .....	25.00
3-Year Plan .....	25.00
5-Year Plan .....	25.00

Mileage	<u>Per Month</u>	
	<u>Fixed</u>	<u>Per Mile</u>

1. Delivery to non-collocated  
customer premises

2-Year Plan .....	\$43.75	\$26.25
3-Year Plan .....	40.62	24.37
5-year Plan .....	37.50	22.50

2. Delivery to collocation  
arrangement

1-Year Plan .....	\$25.00	\$1.00
2-Year Plan .....	25.00	1.00
3-Year Plan .....	25.00	1.00
5-Year Plan .....	25.00	1.00

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.10 HIGH CAPACITY DIGITAL SERVICE – DSI (Cont'd)

7. Contract Pricing (Cont'd)

d. Plan 4 – 9-16 Circuits Per  
Month

Channel Terminations

1. Delivery to non-collocated  
customer premises

2-Year Plan .....	\$182.81
3-Year Plan .....	168.75
5-Year Plan .....	154.69

2. Delivery to collocation  
arrangement

1-Year Plan .....	\$25.00
2-Year Plan .....	25.00
3-Year Plan .....	25.00
5-Year Plan .....	25.00

Milage	<u>Per Month</u>	
	<u>Fixed</u>	<u>Per Mile</u>
1. <u>Delivery to non-collocated customer premises</u>		
2-Year Plan .....	\$40.62	\$24.37
3-Year Plan .....	37.50	22.50
5-Year Plan .....	34.37	20.62
2. <u>Delivery to collocation arrangement</u>		
1-Year Plan .....	\$25.00	\$1.00
2-Year Plan .....	25.00	1.00
3-Year Plan .....	25.00	1.00
5-Year Plan .....	25.00	1.00

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.10 HIGH CAPACITY DIGITAL SERVICE – DS1 (Cont'd)

7. Contract Pricing (Cont'd)

e.	Plan 5 – More than 16 Circuits	<u>Per Month</u>	
	Channel Terminations		
	1. <u>Delivery to non-collocated customer premises</u>		
	2-Year Plan .....	\$168.75	
	3-Year Plan .....	154.69	
	5-Year Plan .....	140.62	
	2. <u>Delivery to collocation arrangement</u>		
	1-Year Plan .....	\$25.00	
	2-Year Plan .....	25.00	
	3-Year Plan .....	25.00	
	5-Year Plan .....	25.00	
	Mileage	<u>Per Month</u>	
		<u>Fixed</u>	<u>Per Mile</u>
	1. <u>Delivery to non-collocated customer premises</u>		
	2-Year Plan .....	\$37.50	\$22.50
	3-Year Plan .....	34.37	20.62
	5-Year Plan .....	31.25	18.75
	2. <u>Delivery to collocation arrangement</u>		
	1-Year Plan .....	\$25.00	\$1.00
	2-Year Plan .....	25.00	1.00
	3-Year Plan .....	25.00	1.00
	5-Year Plan .....	25.00	1.00

PRIVATE LINE SERVICE

7.0 PRIVATE LINE SERVICES (PLS) (Cont'd)

7.3 RATES (Cont'd)

7.3.11 HIGH CAPACITY DIGITAL HANDS-OFF SERVICE

High Capacity Digital Hand-off Service is a high capacity digital channel which carries voice grade local exchange and Channel Services between the customer's serving central office and the customer's compatible premises equipment.

	<u>Installation Charge</u>	<u>Per Month</u>
High Capacity Digital Hand-off Service		
1. Multiplexed Hand-off Facility, each .....	\$376.00	\$292.00
2. Dedicated Hand-off Facility, each .....	376.00	123.00

CENTREX SERVICE

**8.0 CENTREX SYSTEM OFFERINGS**

**GENERAL:** The following provisions apply to all CENTREX SERVICE offerings unless otherwise indicated under the specific service offering.

For dial or manual access arrangements Foreign Exchange mileage charges apply, but no Special Services local channel charge is applicable.

Station mileage charges apply for each station line at all locations more than one airline mile from the serving central office or extension of such central office via a remote switching vehicle for that location.

For identification per Compatible Special Services group of toll and Measured Local Use calls placed over Compatible Special Services, the monthly rate and product/service charge for an unrestricted main station line applies per Compatible Special Services group so arranged.

Special Services Termination (terminal) charges apply to all Compatible Special Services extended to both other Centrex and non-Centrex locations of the same customer.

Incoming access from FX and Toll Free Service lines is furnished on attendant consoles, where provided. Access may also be provided to designated attendant and non-attendant Centrex lines.

**8.1 BASIC CENTREX SERVICE**

**8.1.1 GENERAL:** Basic Centrex service is provided where facilities are available and consists of the following features.

- |                                |                                                    |
|--------------------------------|----------------------------------------------------|
| Add-On Conference - All Calls  | Dial Call Waiting - Selective                      |
| Attendant Consoles(1)          | Direct Inward Dialing                              |
| Attendant Switchboards(2)      | Direct Outward Dialing                             |
| Automatic Callback Calling     | Directed Call Pickup-Barge In or                   |
| Call Forwarding - Busy Line    | Non-Barge In                                       |
| Call Forwarding - Busy Line    | Distinctive Ringing and                            |
| and Don't Answer               | Distinctive Call Waiting Tone                      |
| Call Forwarding - Don't Answer | Intercept to Attendant or Common Call Forwarding - |
| Variable                       | Recorded Announcement                              |
| Call Hold                      | Line Answer - Any Station (where                   |
| Call Pickup                    | console is furnished)                              |
| Call Transfer - Individual -   | Station Line Hunting                               |
| All Calls                      | Station Line Identification                        |
| Call Waiting - Originating     | Station-to-Station Calling                         |
| Call Waiting - Terminating     | System Speed Calling                               |
| Consultation Hold - All Calls  | Touch-Tone                                         |

**NOTES:**

- (1) New installations furnished only to extent of existing stock.
- (2) Not available for new installations or additions. Maintenance replacements furnished only to the extent of available stock.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES

Charges specified in this or other Sections of this Tariff apply, as appropriate, in addition to the following rates and charges.

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Centrex Common Equipment, per system		
Up to 20 station lines	\$300.00(1)	26.65
21 to 50 station lines	500.00(1)	53.30
51 to 100 station lines	750.00(1)	80.00
More than 100 station lines	1000.00(1)	106.60

NOTE:

- (1) Only one Product/Service Charge applies when a Centrex system is initially installed. This charge does not apply when it is necessary to apply the appropriate monthly charge due to changes in system main station line capacity.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate Intercommunication Charge(1) (Applies in Addition to Exc. Acc. Chg.)</u>	<u>Exchange Access Charge</u>	<u>Total</u>
Main Station Lines(2) (Unrestricted, Partially Restricted and Fully Restricted)				
Measured First 100 Station Lines, each	\$45.00	\$13.95	\$2.05	\$16.00
Additional Station Lines, each	45.00	10.75	1.05	11.80
Flat(3) First 100 Station Lines, each	45.00	13.95	6.35	20.30
Additional Station Lines, each	45.00	10.80	4.20	15.00
Bridged Station Lines(4)				

NOTES:

- (1) The amount shown includes the applicable Interstate Centrex Line Cost Charge as specified in The Bell Atlantic Telephone Companies' Tariff F.C.C. No. 1.
- (2) Includes main stations and station lines, restricted or unrestricted. The main station line rate applies to bridged station lines at premises other than the premises of the associated main station line or when duplicate service is provided.
- (3) Not available for new Centrex systems or existing measured rated Centrex systems.
- (4) The rate for a main station line applies when bridged to a different premises or when duplicate service is provided.

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CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

<u>Additional Charges</u>	<u>Monthly Rate Intercommunication Charge</u>
Station Mileage Charges - For each Centrex Main Station Line located over 1 Airline Mile from the serving central office or extension of such central office via a remote switching vehicle	
Per quarter mile for each Centrex main station line located between 5 - 10 quarters (inclusive) from the serving central office or extension of such central office via a remote switching vehicle	1.10
For each Centrex main station line located beyond 10 quarters from the serving central office or extension of such central office via a remote switching vehicle, a fixed mileage rate is applicable	11.70

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

	Product/Service Charge	Monthly Rate
Discrete Identification of incoming FX, Toll Free Service, Feature Group A, and Feature Group B lines per group of lines arranged	\$25.00(1)	\$26.65(2)
 <b>FACILITY TERMINATIONS</b>		
<b>FX, Feature Group A, and Feature, Group B TERMINATIONS</b>		
One-Way FX, Feature Group A, and Feature Group B per line terminating in the Centrex system	50.00	27.15
Two-Way FX, Feature Group A, and Feature Group B per line terminating in the Centrex system	50.00	27.15

NOTES:

- (1) This charge does not apply if this feature is installed at the same time as the FX, Toll Free Service, Feature Group A, or Feature Group B line is installed.
- (2) The charges for a Centrex main station line apply per line arranged, in addition to this charge.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
SPECIAL SERVICES TERMINATIONS (TIE LINES AND ACCESS LINES)(1)(2)		
Basic Special Services Termination (BSST) is used for connection to a distant switching system that requires a cut through (dial-through) mode of operation per line terminating in the		
Centrex system (one way incoming) (one way outgoing) (two way)	\$50.00	\$36.20
Advanced Special Services Termination (ASST) is used for connection to a distant switching system that requires automatic identification of the calling line and a cut through (dial-through) mode of operation per line terminating in the Centrex system	50.00	83.00 (3)
Basic Senderized Special Services Termination (BSSST) is used for connection to a distant switching system that requires a senderized (store and forward) mode of operation per line terminating in the Centrex system	50.00	32.80

NOTES:

- (1) Changes and rearrangements in the functional operation of the facility termination may be made without incurring any termination liabilities.
- (2) Tie line channel charges apply in addition to termination liabilities.
- (3) A Service Establishment charge of \$160.00 applies only once to each Centrex customer when an Advanced Special Services Termination (ASST) is provided for the first time.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
DIGITAL FACILITY TERMINATION (DFT)		
Digital Facility Termination is used for connection of a 1.544 Megabits per Second (Mbps) High Capacity Channel to a Centrex System.		
One Digital Facility Termination is required for each 1.544 Mbps High Capacity Channel for the connection of up to 24 voice grade channels terminating directly in a Centrex Central Office Service system.		
Per Digital Facility Termination		
- Initial	\$1,850.00	\$957.00
- Additional (1)	1,850.00	702.00

NOTE:

- (1) The additional Digital Facility Termination monthly rate and Product/Service charge apply to 1.544 Mbps High Capacity Channels installed between the same locations as the initial 1.544 Mbps Channel.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

a. Feature Processing Service Charge

A Feature Processing Service Charge applies for each service order required to execute a customer's request for any change, i.e., add, drop, change or rearrange features of existing Centrex lines.

	Nonrecurring Charge
Feature Processing Service Charge	
Change 6 or less appearances of features on a service order	50.00(1)
Change more than 6 appearances of features on a service order	100.00(1)

In addition to the Feature Processing Service Charge, a charge of \$1.00 per line applies for changing the appearances of existing lines in all Centrex Central Office systems appearing in both Sections 2 and 2A of this Informational Tariff, at the customer's request.

A change of line appearance includes:

- changes in telephone numbers
- changes from one pattern of restriction to another
- change unrestricted to restricted or vice versa
- changes in hunting arrangements
- adding features
- dropping features
- changing features
- any combination thereof when the work is performed at the same time on the same line
- changing a Centrex line from loop start to ground start and vice versa.

NOTE:

- (1) The Feature Processing Service Charge is not applicable when changes are made to existing lines at the same time on the same service order when 4 or more new Centrex main station lines are installed. However, the \$1.00 per line is applicable.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.1 BASIC CENTREX SERVICE (Cont'd)8.1.2 RATES AND CHARGES (Cont'd)

## b. Line Connection Product/Service Charges

A \$45.00 product/service charge applies to each Centrex station line when it is moved to a different demarcation point at the customer's request.

A \$25.00 product/service charge applies to each Centrex station line added to an existing system as part of a conversion from a residence-rated Educational Institution or Hospital Centrex station line or from a station line of another entire Centrex system, when no premises visit is required to perform the work and when ordered in groups of 100 or more station lines, per occasion.

## c. Bulk Partial Disconnection/Reconnection Charge Option for Educational Institutions

In lieu of product/service line connection charges, a non-recurring charge of \$10.00 will apply for each station line disconnected and reconnected under the conditions of this option, when this charge is less than the applicable product/service charges.

To qualify for treatment under this bulk partial disconnection/ reconnection charge option, station lines must be part of an educational institution's Centrex system, must serve the students in their living quarters under the ownership or control of the institution and must be disconnected on a group basis for no longer than a maximum of 120 consecutive calendar days within a 12 month period. The stations must be reconnected within this 120 day period. A full product/service line connection charge will apply to station lines reconnected after this period. One hundred (100) or more Centrex station lines constitute a group for this purpose. For station lines which are bulk disconnected/ reconnected, line swapping via the Centrex Customer Change Feature is not permitted. To initiate line swapping, Telephone Company service orders are required and appropriate tariff charges apply.

Centrex station lines may be disconnected as part of one group and reconnected as part of another group provided that all station lines of a group are ordered, disconnected or reconnected at one time and meet the above conditions.

No referral service will be provided on station lines disconnected on this basis.

The bulk partial disconnect/reconnect charge will apply at the time the affected station lines are reconnected. No monthly rate will be applicable for station lines included under this arrangement while disconnected.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

a. Main Station Lines

(1) Provision I: Price Predictability Contracts

<u>COMPONENTS:</u>	<u>A(2)</u>	<u>Monthly Rate(1)</u>		<u>Total (2)</u>
		<u>B</u>	<u>C (3)</u>	
<u>Measured:</u>				
- 4 year				
1st 100, each	\$10.40	\$3.25	\$1.30	\$14.95
Over 100, each	6.15	4.15	.35	10.65
- 5 year				
1st 100, each	10.35	3.25	1.30	14.90
Over 100, each	6.10	4.15	.35	10.60
- 6 year				
1st 100, each	10.30	3.25	1.30	14.85
Over 100, each	6.05	4.15	.35	10.55
- 7 year				
1st 100, each	10.25	3.25	1.30	14.80
Over 100, each	6.00	4.15	.35	10.50
- 8 year				
1st 100, each	10.20	3.25	1.30	14.75
Over 100, each	5.95	4.15	.35	10.45
- 9 year				
1st 100, each	10.15	3.25	1.30	14.70
Over 100, each	5.90	4.15	.35	10.40
- 10 year				
1st 100, each	10.10	3.25	1.30	14.65
Over 100, each	5.85	4.15	.35	10.35

NOTES:

- (1) Product/Service charges, Centrex Common Equipment charges and Centrex-Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

(1) Provision I: Price Predictability Contracts (Cont'd)

<u>COMPONENTS:</u>	<u>A (2)</u>	<u>Monthly Rate (1)</u>		<u>Total (2)</u>
		<u>B</u>	<u>C (3)</u>	
Flat:(4)				
- 4 year				
1st 100, each	\$11.50	\$3.90	\$3.85	\$19.25
Over 100, each	6.15	6.60	1.15	13.90
- 5 year				
1st 100, each	11.45	3.90	3.85	19.20
Over 100, each	6.10	6.60	1.15	13.85
- 6 year				
1st 100, each	11.40	3.90	3.85	19.15
Over 100, each	6.05	6.60	1.15	13.80
- 7 year				
1st 100, each	11.35	3.90	3.85	19.10
Over 100, each	6.00	6.60	1.15	13.75
- 8 year				
1st 100, each	11.25	3.90	3.85	19.00
Over 100, each	5.95	6.60	1.15	13.70
9 year				
1st 100, each	11.25	3.90	3.85	19.00
Over 100, each	5.90	6.60	1.15	13.65
10 year				
1st 100, each	11.25	3.90	3.85	19.00
Over 100, each	5.85	6.60	1.15	13.60

NOTES:

- (1) Product/Service charges, Centrex Common-Equipment charges and Centrex Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.
- (4) Not available for new Centrex systems or existing measured rated Centrex systems.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.1 BASIC CENTREX SERVICE (Cont'd)

8.1.2 RATES AND CHARGES (Cont'd)

a. Main Station Lines (Cont'd)

(2) Provision II: Price Stability Contracts

	<u>Intercom- munication Charge(2) (applies in addition to Exc. Acc. Chg.)</u>	<u>Monthly Rate(1)</u>  <u>Exchange Access Charge(3)</u>	<u>Total(2)</u>
<u>Measured:</u>			
Sixty (60) Month			
1st 100 Station Lines	13.60	\$1.30	\$14.90
over 100 Station Lines.	10.35	.35	10.70
<u>Flat:(4)</u>			
Sixty (60) Month			
1st 100 Station Lines	15.45	3.85	19.30
over 100 Station Lines	12.85	1.15	14.00

	<u>Monthly Rate</u>
b. Common Equipment, per System	
Up to 20 Station Lines	\$26.65
21 to 50 Station Lines	53.30
51 to 100 Station Lines	80.00
More than 100 Station Lines	106.60

NOTES:

- (1) Product/Service charges and Centrex Station Mileage charges apply in addition to the monthly rate.
- (2) The amount shown includes the applicable Interstate Centrex Line Cost Charge.
- (3) Exchange Access subject to Federal Excise Tax.
- (4) Not available for new Centrex systems or existing measured rated Centrex systems.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.2 CENTREX OPTIONAL CENTRAL OFFICE FEATURES

The following rates apply.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>	<u>Per Use</u>
Repeat Call, per line	\$10.00	\$1.55	
Return Call per line	10.00	1.55	
Priority Call, per line	10.00	1.55	
Select Forward, per line	10.00	1.55	
Call Block., per line	10.00	1.55	
Call Trace			\$1.00
Feature Package (includes Repeat Call, Return Call, Priority Call, Select Forward and Call Block)			
1 to 10 lines equipped, per line	\$17.00	\$4.10	
11 to 50 lines equipped, per line	17.00	3.05	
51 or more lines equipped, per line	17.00	2.05	

	<u>Product/Service Charge</u> Per line per order	<u>Monthly Rate</u> Per Line
Caller ID (2)		
1-10 lines	10.00	6.50
11-50 lines	10.00	5.00
51 or more lines	10.00	2.00
Caller ID Deluxe (2)		
1-10 lines	10.00	7.50
11-50 lines	10.00	5.75
51 or more lines	10.00	2.50
Line Blocking	10.00*	-

\*Applies only for a reconnection of line blocking for the same customer at the same address.

NOTES:

- (1) Centrex Feature Processing Charges do not apply to Centrex Optional Central Office Features.
- (2) The description and regulations for Caller ID/Caller ID Deluxe Service, including blocking, can be found in this tariff. Customers must contact the Telephone Company to request Anonymous Call Rejection as part of Caller ID/Caller ID Deluxe.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES

As previously stated, Centrex Optional Features are furnished only to the extent that facilities in the central offices permit.

Translation work is required in the central office to add, drop or change features on CENTREX SERVICE. Charges specified elsewhere in this or other Sections of tariff apply, as appropriate, in addition to the following rates and charges.

8.3.1 AUTOMATIC ROUTE SELECTION-BASICGENERAL

Automatic Route Selection - Basic (ARS-B) is an optional feature that provides automatic selection of WATS, Foreign Exchange, compatible Special Services facilities and prearranged alternate routing of direct-out-dialed calls placed from Centrex unrestricted stations and compatible Special Services served from an individual Centrex system. The Automatic Route Selection feature is designed to direct intercity calls to the most economical available route as determined by the subscriber's preselected choice. Automatic Route Selection-Basic is available with final routing to overflow tone. Compatible Special Services may be included as a facility to be selected by ARS-Basic provided these lines can accommodate senderized operation and uniform numbering consistent with the MTS network.

Automatic Route Selection-Basic is accessed by dialing a single code (1, 2 or 3 digits) which automatically selects the appropriate route to complete the call. If all facilities in the initial route selected are busy, the call will advance to other routes in the selected pattern. If no route is available, the call will route to the MTS Network or to overflow tone at the customer's option. Patterns may consist of up to four private routes except when used in conjunction with Outgoing Queuing when the number of permissible routes is diminished to three.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.1 AUTOMATIC ROUTE SELECTION-BASIC (Cont'd)

A. GENERAL

For calls using FX, WATS or compatible Special Services facilities, the routing may be to entire Number Plan Areas (NPA) or to specified central office codes (NXX) within the NPA's designated by the customer. This is referred to as 3 digit and 6 digit translation respectively.

Following are descriptions of certain terms as used in this offering.

Facility

A facility denotes a specific FX, WATS or compatible Special Services circuit.

Route

A route is a group of one or more facilities of the same type used to complete 7 or 10 digit calls between the same points. (A WATS Band 1 and a WATS Band 3 are considered to be two routes).

Pattern

A pattern is a group of routes arranged to be selected in a fixed sequence specified by the customer, for example:

<u>Pattern #1</u>	<u>Pattern #2</u>	<u>Pattern #3</u>	<u>Pattern #4</u>
FX	WATS Band 1	WATS Band 1	Compatible Special
WATS Band 1	WATS Band 3	WATS Band 2	Services
Compatible Special	WATS Band 5	Compatible Special	FX
Services	Compatible Special	Services	WATS Band 2
DDD	Services	Overflow Tone	WATS Band 3
	DDD		Overflow Tone

PROVISIONS

The customer must subscribe to a sufficient number of facilities which, in the judgment of the Telephone Company, provide an adequate level of service so as to avoid interfering with the service of others or preventing others from making or receiving calls over their telephone service.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.1 AUTOMATIC ROUTE SELECTION-BASIC (Cont'd)

PROVISIONS (Cont'd)

The customer is responsible for notifying the Telephone Company whenever a change in patterns, Number Plan Area and/or central office code is desired.

RATES

All rates and charges specified for Automatic Route Selection-Basic are in addition to the rates and charges for the associated facilities.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
ARS-B Common Equipment		
1 to 99 Centrex Access Lines	\$ 2200.00(D)	\$50.00(D)
100 to 499 Centrex Access Lines	2200.00(D)	50.00(D)
500 to 1499 Centrex Access Lines	2200.00(D)	50.00(D)
1500 or more Centrex Access Lines	2200.00(D)	50.00(D)

Route Selection Patterns\*

3 Digit Translation

Number Plan Area (NPA) codes or Home NPA central office (NXX) codes only, per pattern	100.00	-
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6 Digit Translation

Number Plan Area (NPA) and central office (NXX) codes, each NPA translated, per pattern	\$200.00	-
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Per facility terminated in one or more patterns	100.00	-
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Facility Termination

NOTES:

\* The charges for Route Selection Patterns apply when the ARS service is initially arranged and for subsequent additions of patterns.

Rates apply as shown in Paragraph 8.1.2 preceding.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.1 AUTOMATIC ROUTE SELECTION (Cont'd)

RATES (Cont'd)

<u>Subsequent Additions and Changes</u> $\phi$	<u>Non-Recurring Charge</u>
For additions, deletions or changes of routes or NPA or Home NPA central office (NXX) code(s), - 3 digit Translation pattern, per pattern	\$100.00
For additions, deletions or changes of routes or NPA and central office (NXX) code(s), - 6 digit Translation pattern, per NPA, per pattern	200.00

No ARS charges apply for the deletion of facilities from an existing route.

NOTE:

$\phi$  The charges specified for each code addition or change are applicable whether customer or company initiated.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.2 RELEASED LINK OPERATION

Released Link Operation is an arrangement which allows an associated Centrex system to use the attendant service. Incoming calls to the main listed number of the associated system are routed via compatible Special Services to the attendant, who may then perform normal attendant functions on the call. When the call is completed to a station line of the associated system, the compatible Special Services Channel is released from connection and available for other calls.

A monthly rate of \$53.30 applies for each compatible Special Services group which is provided on a Released Link Operation basis.

In addition, apply Special Services mileage and appropriate Special Services Termination.

8.3.3 ADDITIONAL CENTREX STATION LINE CLASSES OF SERVICE

Additional class of service furnished in excess of the allotted number for the particular Centrex serving arrangement.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Additional Class of Service, each	\$200.00	\$53.30
		<u>Nonrecurring Charges</u>
Subsequent additions within the allotted classes of service, or changes and rearrangements to existing classes of service		\$100.00

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.4 INTERCEPT TO RECORDED ANNOUNCEMENT

Where facilities permit, calls to unassigned and/or disconnected station line numbers may be routed to a recorded announcement which will convey the customer's message.

This feature may not be used by the customer to store, play back, and/or forward messages relating to the customer's internal business.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common-Equipment, including four Access Lines	\$200.00	\$106.60
Additional Access Lines, each	15.00	10.65

8.3.5 CIRCULAR HUNTING

Circular Hunting permits the completion of a call to any other station line of a designated group of lines, which is referred to as a hunting group, whether higher or lower numbered, and regardless of which station line in the group was originally dialed.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Per station line equipped for Circular Hunting	\$15.00	\$8.50

These charges apply in addition to the standard Centrex station line charges.

8.3.6 UNIFORM CALL DISTRIBUTION (UCD)

UCD provides an even distribution of incoming message network and intra-Centrex calls to all available lines of a designated group of station lines, which is designated as a UCD group.

The following optional features are also available for use with UCD service:

- System Control: System Control selectively removes 1 to 20 predetermined station lines from a UCD group, by preventing the associated station line(s) from receiving incoming calls. Operation of a customer-provided Key does not restrict outward calling ability. This feature will be provided only where existing facilities permit.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.6 UNIFORM CALL DISTRIBUTION (UCD) (Cont'd)

- Group Advance

When all station lines of a group are busy, an incoming call can be routed to a designated station line outside of the UCD group, but within the Centrex system, with this feature. Group advance cannot be provided when the UCD has the queuing feature.

- Queuing (UCD/Q)

UCD/Q permits incoming calls, in excess of available Centrex lines in a UCD group, to be held in the central office. Calls held in this manner will be terminated to a station line of the UCD group as it becomes available. The held calls will leave the Queue on a first-in, first-out basis.

Queue slots may not exceed one slot for each Centrex station line in the UCD group, except when Incoming FX/Toll Free Service terminations are provided.

Incoming FX/Toll Free Service terminations are permitted to terminate to a UCD group with Queuing. One additional Queue slot is required for each Foreign Exchange and Toll Free Service line terminated in this manner.

Features of Call Pickup and Call Forwarding - Don't Answer cannot be provided when the UCD group has queuing.

Music on Queue may be provided at the rates shown in Paragraph D.10 following.

- Standard Delay Announcement (SDA)

SDA consists of a common message informing the calling party of a delay before their call will be processed. SDA does not offer individual subscriber identification, and may not be used by the subscriber to store, playback, and/or forward messages relating to the subscriber's internal business. Four access lines must be subscribed to for each individual UCD/Q group accessing the SDA. This service will be provided only where existing facilities permit.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.6 UNIFORM CALL DISTRIBUTION (UCD) (Cont'd)

## - Custom Delay Announcement (CDA)

CDA is an option of UCD with Queuing. It consists of a message informing the calling party of a delay before their call will be processed. The content of the message is dictated by the customer and recorded by Telephone Company personnel. CDA may not be used by the subscriber to store, playback, and/or forward messages relating to the subscriber's internal business. The Telephone Company reserves the right to control the message content.

Four access lines must be subscribed to for each individual UCD with Queuing group accessing the CDA.

This service will be provided only where existing facilities permit.

## - Calls Waiting

Calls Waiting provides the capability to illuminate individual customer-provided lamps, after the oldest call in the Queue has been held for a length of time, pre-determined by the customer. A maximum of three lamps can be associated per Queue. With the multiple lamp option, the second and/or third lamp(s) will generally indicate a progressively longer period of time than the preceding lamps.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.6 UNIFORM CALL DISTRIBUTION (UCD) (Cont'd)

Rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
For each station line appearing in a UCD group(1)	\$15.00	\$10.65
System Control(2)		
Central Office equipment, per station line under the control of each customer-provided key....	15.00	5.85
Group Advance, per UCD group arranged(3).....	15.00	10.65

NOTES:

- (1) These monthly and product/service charges apply in addition to the monthly rate and charges as shown in other Sections of this tariff as appropriate for the Centrex station line with which the UCD feature is associated. In addition, the product/service charge for the UCD feature applies for each occasion that a UCD group is involved in a rearrangement, but is not applicable to existing station lines of a group to which additional station lines are added.
- (2) Rates for a Metallic Channel (signal speed up to 75 baud) for miscellaneous purposes from the customer's premises to the central office apply for the control channel for each customer-provided key.
- (3) The product/service charge also applies for each routing change.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
UCD/Q		
Common Equipment, per UCD group arranged.....	\$300.00	\$160.00
Queue Slots, each.....	15.00	16.40
Recorded Announcements		
Standard Delay Announcement, Common Equipment, including four Access Lines.....	160.00	122.00
Additional Access Lines, each.....	15.00	10.65

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.6 UNIFORM CALL DISTRIBUTION (UCD) (Cont'd)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Custom Delay Announcement, Common Equipment, including four Access Lines(1).....	360.00	197.00
Queue Slots, each.....	15.00	16.40
Additional Access Lines, each.....	15.00	10.65
Change in Recorded Announcement.....	50.00	-
Calls Waiting(2)		
Common Equipment, per each customer- provided lamp.....	15.00	2.15
Timing Rearrangement.....	15.00	-

NOTES:

- (1) A termination liability of \$3600.00 applies to CDA. This amount decreases by 1/36 per month of service.
- (2) The rates for a Metallic Channel (signal speed up to 75 baud) for miscellaneous purposes from the customer's premises to the central office, as shown in the Special Services Tariff (Pa. P.U.C.-No. 304), apply for the control channel for each customer-provided lamp.

8.3.7 SPEED CALLING

This arrangement permits placing of calls by Centrex station lines to a repertory of frequently called numbers by dialing an abbreviated access code and a speed calling code. Three capacities are available, i.e., a Type I list consisting of between 6 and 10 numbers on a list, a Type II list of up to 30 numbers on a list, and a Type III list consisting of between 70 and 80 numbers on a list of frequently called numbers. The capacities of these lists are dependent on the type of Central Office equipment serving the customer.

Lists of any capacity may be established or changed as required by the control station line user, by dialing the speed calling list access code, the speed calling code and the new number to be placed on the list. Telephone numbers, including routing codes, are limited to a maximum of pre-determined digits as specified by the Telephone Company.

Access to speed calling lists is provided to Centrex station lines on an individual line basis except that station lines of a multi-line hunting group are limited to accessing common speed calling lists.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.7 SPEED CALLING (Cont'd)

The rates are as follows:

	<u>Product/Service Charge(1)</u>	<u>Monthly Rate</u>
Type I (Capacity-between 6 & 10 numbers)		
Per List	\$ 4.00	\$1.15
Control Station Line, each	-	.85
Additional line accessing the list, each		.60
Type II (Capacity-up to 30 numbers)		
Per List	10.00	2.15
Control Station Line, each	-	1.60
Additional line accessing the list, each	-	1.35
Type III (Capacity-between 70 & 80 numbers)		
Per List	10.00	2.65
Control Station line, each	-	2.15
Additional Line Accessing the list, each	-	1.60

NOTE:

- (1) Applies in addition to applicable Centrex Feature Processing Service Charge and Feature Change Charge per line as shown elsewhere in this Section.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.8 ELECTRONIC TANDEM SWITCHING (ETS)

Electronic Tandem Switching features are comprised of the following features and will be provided at the customer's option where Central Office facilities permit.

- Automatic Route Selection - Deluxe
- Facilities Restriction Levels
- Time of Day Routing
- Authorization Codes
- Deluxe Queuing
- Station Message Detail Recording To Premises
- Facility Administration and Control
- Traffic Data To Customer (Pollable)
- Uniform Numbering/Automatic Alternate Routing
- Advanced Dialing Plan (ADP)

This service is covered by the Competitive Services Waiver.

Automatic Route Selection - Deluxe (ARS-D)

Automatic Route Selection - Deluxe (ARS-D) provides automatic routing of outgoing calls over alternative customer facilities based on the call destination. The Centrex station user or attendant dials a facilities access code, (e.g., "level 8") followed by a 10-digit DDD number. The Centrex switching equipment routes the call over the first available special facility (such as WATS, FX or other similar compatible facility equipped to accept a DDD-like number), checking in a customer-specified order. DDD overflow may be included as-a final route, or overflow tone (busy) if a Facilities Restriction Level (FRL) is insufficient to complete the call. More Expensive Route tone may be interjected at the customer's option.

When ARS-D is provided in conjunction with Uniform Numbering/Automatic Alternate Routing (UN/AAR), routes may include compatible Special Services to a distant Centrex or PBX system equipped with an ARS-D like capability for subsequent access to the MTS network. When such routing is used, the Facilities Restriction Level (FRL) associated with the call is transmitted to the distant Centrex as a Traveling Class Mark.

Incoming tie lines from subtending locations (i.e., Main, Satellite or Tributary PBX(s)) may be arranged to have automatic access to ARS this permits station users at these PBXs to dial just a single access code-to use-the ARS feature at the Centrex.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)Automatic Route Selection - Deluxe (ARS-D) (Cont'd)With the Time of Day routing

With the Time of Day Routing permits preprogrammed selection of first choice and alternate routes for off-network calls to vary on a time-of-day and day-of-week basis, depending on which of up to three sets of ARS routing patterns is in effect. This permits the customer to take advantage of variations in long distance calling rates or traffic patterns as a function of time. Both Automatic and Manual controls of ARS routing pattern selection are provided.

Preferred routes and alternate routes in patterns will be specified by the customer.

Each WATS band is treated as a separate route.

All rates and charges specified for ARS-D are in addition to the rates and charges for the associated facilities and facility terminations, shown elsewhere in this tariff.

The TOD Routing feature permits a limited number (depending on central office technology) of programmed changes in Pattern Groups per week. When additional ARS-D patterns are required due to TOD changes, rates and charges, as specified in RATES following, apply to each additional pattern.

Centrex call diverting does not function on calls routed via ARS-D.

Facilities Restriction Level (FRL)

The FRL is used in routing calls via Automatic Route Selection-Deluxe. FRL's are associated with each Authorization Code, each station on an ETS Centrex system and each incoming special services group from subtending PBXs to determine both the types of calls and types of facilities within the privileges of the associated user. When the FRL is transmitted over a special services facility to a distant compatible PBX or ETS Centrex system equipped with ARS-D (for call screening at the distant point), it is identified as a Traveling Class Mark (TCM).

The maximum number of Facilities Restriction Levels available for each ETS Centrex system could vary according to available facilities.

All station lines and incoming special services facility terminations with access to ARS-D must be equipped with FRL.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)Controlled Alternate Facilities Restriction Level

Controlled Alternate Facilities Restriction Level is provided only in conjunction with the Customer Administration and Control feature. FRLs associated with stations, incoming Special Services and Authorization Codes may be upgraded or downgraded in accordance with the predetermined alternative set of FRLs.

Authorization Codes

Authorization Codes are an FRL option which provide for a station user to dial a code which overrides the FRL associated with that station line or incoming special services facility. The ETS Centrex requests dialing of the authorization code when the FRL associated with a station line or incoming special services facility has insufficient privileges to complete the call. The Authorization Code is also inspected for validity as a security check. The Authorization Code is recorded in the SMDR-P record of the call when the SMDR-P feature is provided.

Authorization Codes for each customer must consist of a uniform number of digits.

Deluxe Queuing

Deluxe Queuing permits station users to be placed in a queue whenever the first choice route for completing a particular call is already in use. Two queuing arrangements are available;

- A Ring-back Queue (RBQ), in which case the calling station goes on hook and is called back when a facility becomes available.
- An Off hook Queue (OHQ), in which case the calling station remains off hook and is held in queue until a facility becomes available.

Calls held in queue beyond a predetermined threshold time limit will be removed from the queue and be routed, at the option of the customer, via either subsequent route choices or to overflow tone.

Deluxe Queuing is available with facilities appearing as the first choice route in ARS-D or UN/AAR patterns.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)Deluxe Queuing (Cont'd)

Calls held in queue with OHQ must be equipped for either a recorded announcement or music.

The text and announcement provided with the Recorded Announcement option will be provided by the Telephone Company.

The music for the Music on Queue option must be provided by the customer.

The Music on Queue option requires a Program Audio channel between the central office and the customer provided music source at the customer premises. This feature is available only with OHQ.

Customer must specify the length of time a call is held in queue (threshold time limit) before overflowing to subsequent routes or to overflow tone.

The customer can select one of two options:

- All OHQ from ETS Centrex stations and Compatible Special Services from subtending locations.
- RBQ on ETS Centrex stations and OHQ on Compatible Special Services from subtending locations.

Station Message Detail Recording to Premises (SMDR-P)

SMDR-P provides a record, on customer-provided magnetic tape equipment located at the customer's premises, of calls originating from Centrex station lines to locations outside of the same Centrex system. Facility groups may also be designated as requiring originating and/or terminating records.

Account Codes are an SMDR-P option which permit a station user to dial a series of digits (code) which will appear in the SHDR-P record for that particular call. The Account Code can be used by the customer for account or project identification. Adding an Account Code to a call, where arrangements have been made to provide this capability, is at the discretion of the station user. Each customer's Account Codes must contain the same number of digits and must not conflict with on-network code assignments.

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CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Station Message Detail Recording to Premises (SMDR-P)

SMDR-P is not represented to be a provision of billing detail.

Processing of message detail information (SMDR) by the Telephone Company accounting center is not provided with this arrangement.

The customer must designate all station lines in a customer group and/or selected facility groups on which SMDR-P originating and terminating records are to be provided.

Additions or deletions of SMDR-P recording are provided only via Telephone Company service orders.

Where SMDR-P is provided, a detailed record may be made for each completed call. At the option of the customer, arrangements can be made to provide records of calls attempted as well as calls completed.

SMDR-P includes the recording of Account Codes and Authorization-Codes where these optional features are provided.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)Customer Administration and Control

Customer Administration and Control provides access to an ETS Centrex for the purpose of performing administration of ETS capabilities. It is provided by one of two peripheral arrangements - the Customer Administration Center (CAC) and the Local Customer Administration Terminal (LCAT).

Customer Administration Center (CAC)

A customer-provided interactive user terminal provides inputs/outputs to obtain traffic measurements and recent facility assurance data from one or more switching locations.

Local Customer Administration Terminal (LCAT)

A simplified alternative to the CAC, furnished through a customer-provided 300-baud compatible terminal.

The following features may optionally be provided: Facilities Administration and Control, Traffic Data to Customer (Pollable) and Facilities Assurance Reports.

Facilities Administration and Control

Facilities Administration and Control permits customer control of parameters which determine user calling privileges; i.e., Authorization Codes and associated FUL. In addition, FRL's associated with stations, special services facilities and Authorization Codes may be collectively upgraded or downgraded by invoking a predetermined set of FRL's identified as Controlled Alternative FRL'S. Manual control (override) of TOD Pattern Groups and activation or deactivation of queuing is also provided.

Traffic Data to Customer (Pollable)

Traffic Data to Customer (Pollable) permits the customer to poll the switching equipment on a daily or hourly basis to obtain certain traffic measurements relating to specified dial tone line groups and queues. Measurable data include PEG, CCS usage and overflow, and queue abandons and timeouts. Facilities Assurance Reports are also provided. Equipment must be provided by the customer to record the traffic data.

Facility Assurance Reports (FAR)

Facility Assurance Reports (FAR) provide the customer the ability to obtain automatic circuit assurance data via the same equipment utilized to record traffic data. FAR provides the identity of facilities not accessed or facilities constantly off hook during a specified period of time.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)Uniform Numbering/Automatic Alternate Routing (UN/AAR)

UN/AAR permits station users associated with an ETS Center to place calls via compatible special services using a uniform dialing plan. The user dials an access code, followed by a seven digit number which uniquely identifies a customer station. The number consists of a three digit location code and a four digit station line code. When the same access code is followed by a ten digit exchange number, the call is routed via the ARS-D feature. Reduced plans of 4, 5, or 6 digits are also available. Station users at tributary PBXs may use the same plan with the exception of an additional access code. The feature provides the number translation and supervision necessary to route the call.

Automatic Alternate Routing

This optional feature provides automatic routing of calls over up to four alternate groups. The customer may specify a maximum of 180 UN/ARR routing patterns which are lists of facility choices for routing "on-net" calls.

Automatic Overflow to DDD

When DID is provided at the destination PBX and all routes are busy, this optional feature provides for the call to be routed via the MTS network to the exchange number of the called location. The last four digits of the DID station number and the uniform number must be the same.

The customer must specify the first choice route and each subsequent route to each Centrex or PBX System involved.

The customer must notify the Telephone Company when any change in route or routing sequence is desired.

Where calls are routed via the MTS network, the rates and charges specified for Automatic Overflow to DDD, Dial Tone Lines, and toll messages are applicable.

Advanced Dialing Plan (ADP)

The Advanced Dialing Plan (ADP) feature enables an ETS customer to dial a single access code to place calls outside the Centrex system. This feature may not be used by customers with a private network dialing plan. ADP does not support the dialing of 10XXXX.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows:

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Automatic Route Selection- Deluxe (ARS-D)</u>			
Common equipment per access code (per ETS Centrex System)	\$3400.00	\$1750.00	\$213.00
Route selection patterns (1) (2)			
NPA code only (3-digit translation), per pattern	-	100.00	-
NPA and central office codes (6- digit translation), each NPA translated, per pattern	-	200.00	-
TOD Routing			
Each additional pattern group required	-	400.00	21.50
Additions and Changes			
Additions, deletions or changes of routes, associated FRL's, or MER tone application in existing patterns, per pattern	-	65.00	-

No charges apply for the addition or deletion of facilities to an existing rate.

NOTES:

- (1) The charges for Route Selection Patterns apply when the ARS-D service is initially arranged and for subsequent additions of patterns.
- (2) Customers served by digital technology may also route international calls.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows: (Cont'd)

	<u>Service Establishmen t Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Automatic Route Selection- Deluxe (ARS-D)</u>			
Additions and Changes (Cont'd)			
Additions or changes in NPA or central office code routing, per code, per pattern group affectedo	-	\$35.00	-
Additions, deletions or changes in Time of Day Routing intervals	-	55.00	-
<u>Facility Restriction Level (FRL)</u>			
Per Centrex line, incoming or two- way special services facility termination accessing ARS-D*		\$10.00	-
Authorization Codes			
Common equipment	\$2600.00	1025.00	\$213.00

NOTES:

- Ø The charges specified for each code addition or change are applicable whether customer – or Company-initiated.
- \* On installations, additions or rearrangements, FRLs may be provided a common level (default value) on groups of Centrex lines at a Product Service Charge of \$10.00 per group of lines arranged.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows: (Cont'd)

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Facility Restriction Level (FRL) (Cont'd)</u>			
Changes			
Changes in FRL per station or special services facility termination, each	-	\$25.00	-
Change in a single Authorization Code and/or associated FRL, each	-	25.00	-
<u>Deluxe Queuing</u>			
Common equipment per ETS Centrex system	\$3600.00	\$240.00	\$128.00
Queue slots			
Off-hook queue slots:			
Recorded Announcement slots, each*	-	40.00	19.50
Music slots, each		60.00	19.50
Ring-back queue slots, each	-	-	12.75

NOTES:

- \* In addition, Recorded Announcement Equipment shown elsewhere in this Section of the Tariff is required.
- o In addition, Music on Queue shown elsewhere in this Section of the Tariff is required.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows: (Cont'd)

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Deluxe Queuing (Cont'd)</u>			
Changes			
Change from RBQ to OHQ or vice versa, per queue	-	\$50.00	-
Change in queue threshold time limit, per queue	-	50.00	-
Change in post-queue routing from subsequent routes to tone or vice versa, per queue	-	50.00	-
<u>Station Message Detail Recording To Premises (SMDR-P)*†</u>			
Common equipment, each	\$3600.00	650.00	\$692.00

Central office equipment\*

NOTES:

† Account Codes are available with the initial installation of SMDR-P at no additional charge.

\* In addition, a customer-provided modem, capable of operating at 2400 bits per second, on the customer's premises and a Voice Grade channel (with data transmission) are required.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows: (Cont'd)

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Station Message Detail Recording To Premises (SMDR-P) † (Cont'd)</u>			
Additions and Changes			
Account Codes- change in number of account code digits, per system	-	\$25.00	-
SMDR-P records – change from recording completed calls only to all calls attempted or vice versa, per system	-	25.00	-
Change in status of all station lines in ETS Centrex customer group or individual facility from “records-not required” to “records required”	-	25.00	-

NOTES:

† Account Codes are available with the initial installation of SMDR-P at no additional charge.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows: (Cont'd)

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Uniform Numbering/Automatic Alternate Routing (UN/AAR)</u>			
Common equipment	\$3000.000	\$1075.00	\$425.00
Route selection patterns*			
Per facility for Automatic Overflow to DDD**	-	15.00	-
Additions and Changes			
Additions, deletions or changes of routes or associated FRL's in existing patterns, per pattern	-	50.00	-
Additions or changes in "on- network" location code routing, per code	-	75.00	-

No charges apply for the addition or deletion of facilities to an existing route.

NOTES:

- \* The charges for Route Selection Patterns apply when the UN/AAR service is initially arranged and for subsequent additions of patterns.
- \*\* Rates for dial tone lines apply, as appropriate, for each dedicated overflow line provided.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.8 ELECTRONIC TANDEM SWITCHING (ETS) (Cont'd)

Rates are as follows: (Cont'd)

	<u>Service Establishment Charge</u>	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
<u>Customer Administration and Control</u>			
Central office equipment			
Common equipment, each*	2400.00	\$1000.00	\$479.00
Facilities Administration and Control			
Common equipment, each	2400.00	175.00	107.00
Traffic Data to Customer (Pollable)			
Common equipment	2100.00	200.00	213.00
Per Queue equipped	-	75.00	2.65
Per facility group equipped	-	75.00	6.40

Premises Equipment

Customer-Provided Equipment, compatible with the serving central office common equipment is required. In addition, a customer-provided modem and a Dial Tone Line at the appropriate Tariff rate are required. This Dial Tone Line is in addition to the Dial Tone Line required for the central office equipment.

NOTE:

\* In addition, a customer-provided modem and an exchange type facility are required at the appropriate Tariff rates. Only one central office common equipment is require in connection with the furnishing of either or both facilities Administration and Control and Traffic Data to Customer (Pollable)

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.9 MUSIC ON QUEUE

Music on queue is an option for use with any type of queuing, with the exception of the Centrex Attendant Console. A Special Services channel between the Centrex serving central office and the customer-provided music source at the customer's premises, and a music connection arrangement are required at rates specified in other Sections of this tariff.

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common equipment, each	\$100.00	\$133.00

8.3.10 OUTGOING QUEUING ON WATS

Outgoing Queuing on WATS is an optional feature that enables station users, by dialing the appropriate access code, to have their call held in queue, if all facilities that would normally be used to complete the call are in use. The call is completed without further dialing when a WATS facility becomes available. If no facility becomes available before a predetermined queue time limit expires, the call is advanced to a preselected option. The calling station must remain off hook to retain the call in queue. This feature cannot be accessed from two-way Special Services or a data link console.

Outgoing Queuing on WATS is only provided for Outward WATS simulated facilities groups either level accessed or accessed through Automatic Route Selection-Basic (ARS-B). When used in conjunction with ARS-B, all facilities in the pattern will be scanned for an available route before the call will queue on the designated WATS facility. The maximum number of permissible routes in ARS-B is reduced to three when outgoing queuing is provided. Outgoing queuing is not available in conjunction with ETS.

The customer determines time in queue thresholds. When the threshold time expires, the call may interflow to a higher numbered WATS band queue, complete via the toll network or route to overflow tone. These options are available on a station class of service basis. In addition, these options may be provided in conjunction with specific outward WATS access codes on Non-ARS-B Centrex Systems. Appropriate class of service charges apply for station class of service rearrangements necessitated by the addition of outgoing queuing.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.10 OUTGOING QUEUING ON WATS (Cont'd)

Interflow between WATS facilities queues may be controlled by the attendant by the use of customer-provided inhibit inflow or inhibit outflow keys. The inhibit inflow CPE key prohibits the particular WATS band from accepting calls originated for a lower-numbered WATS band. The inhibit outflow CPE key prohibits calls from interflowing to a higher numbered WATS band. When the inhibit outflow CPE key is operated, the time in queue threshold feature is deactivated for existing calls in queue. These calls will remain in queue indefinitely until an idle facility associated with the queue becomes available or the call attempt is abandoned.

Interflow between WATS bands in conjunction with ARS-B preempts normal pattern selection in ARS-B.

During the time in queue, the customer may select the standard offering of silence or the options of a recorded announcement or customer-provided music source.

Priority calling may be provided on an individual station basis. Priority calls are placed in queues ahead of non-priority calls. Priority calls cannot supplant non-priority calls when the queue is full.

Outgoing Queuing on WATS cannot be provided in combination with Station Message Detail Recording to Premises.

Rates are as follows:

A Service Establishment charge of \$725.00 applies for the initial provision of the Outgoing Queuing on WATS feature on a Centrex system.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Equipment, each	\$550.00	\$90.00
Queue, each	580.00	8.50
Queue slot, each	-	31.75
Priority queuing, per station line	5.00	-

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.10 OUTGOING QUEUING ON WATS (Cont'd)

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Equipment for Inhibit Inflow arrangement, each (1)	\$230.00	\$4.25
Common Equipment for Inhibit outflow arrangement, each (1)	230.00	4.25
Recorded Announcement (2)		
Music on queue (2)		

Subsequent to the initial installation, the following non-recurring charges apply for each addition, deletion, change and/or rearrangement.

	<u>Nonrecurring Charge</u>
Quantity of Queue Slots	\$150.00
Queue Threshold time limit	150.00
Inhibit Inflow arrangement	75.00
Inhibit Outflow arrangement	75.00
Overflow arrangement	80.00
Priority, per station	5.00

To change from silence to music or recorded announcement, applicable Tariff charges for the installation of the respective service apply.

NOTES:

- (1) A Metallic Channel (signal-speed up to 75 baud) is required for each inhibit inflow or inhibit outflow arrangement.
- (2) Rates appear in Paragraphs 8.3.6 and 8.3.9 preceding.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES(Cont'd)

8.3.11 ATTENDANT CONTROL OF FACILITIES (ACOF)

Attendant Control of Facilities (ACOF) provides the attendant the ability, by operating a customer-provided key, to temporarily deny station dial access to any selected private facility access code or group of access codes.

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Central Office Control Equipment, per arrangement	\$30.00	\$4.25

A Metallic Channel (signal speed up to 75 baud) is required for each customer-provided key. Rates for the channel are found in the tariff.

8.3.12 CUSTOMER TRAFFIC RECORD FEATURE (CTRF)

The Customer Traffic Record Feature (CTRF) provides for the collection of traffic data which is associated with the Centrex customer's attendants, private facility groups, simulated facility groups, queues and other miscellaneous counts, in the ESS central office. This information is transmitted to the customer's premises over a dedicated Special Services channel where it may be printed on a teletypewriter or similar compatible device provided by the customer.

Within the limitations of this optional feature offering, the customer may specify the time interval and format of the CTRF informational reports. The time interval schedule includes both the days of the week and the hours during the day when the informational printout is to occur. Printouts may occur only on the hour, quarter hours, or half hour with a minimum report interval of one-half hour.

Automatic Circuit Assurance is an optional feature of CTRF and provides an informational report called Non-Usage Line Scan report or Locked-up Line Scan report on specific lines within a specified facility group(s) (except those lines provided through simulated facilities) which have been continuously idle or busy for the two hours preceding the printing of the report.

When requested, this report is transmitted to the customer via the associated CTRF dedicated facility and terminal every two hours at 15 minutes after the hour.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.12 CUSTOMER TRAFFIC RECORD FEATURE (CTRF) (Cont'd)

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Equipment, each (1)	\$500.00	\$239.00
Per line of traffic measurement transmitted at a maximum of one hour intervals, each (2)	5.00	3.45
Per line of traffic measurement transmitted at a maximum of half-hour intervals, each (2)	5.00	5.85
Automatic Circuit Assurance Report Common Equipment, each (3)	150.00	10.65
Subsequent Additions, Changes and Rearrangements		
	<u>Nonrecurring Charge</u>	
Add, change or rearrange printout format, per occasion	\$75.00	

NOTES:

- (1) Dependent upon the serving ESS machine, traffic measurement information will be transmitted from the central office to the customer's premises via a Telegraph Grade (signal speed up to 150 baud) channel or a Voice Grade channel (with data transmission) and received by customer-provided equipment.
- (2) A line of traffic measurement information is defined as a pre-programmed configuration of the informational characters in the format agreed upon by the customer and the Telephone Company.
- (3) The customer may inhibit the printing of the Circuit Assurance Report by use of a customer-provided control key located at his premises. A Metallic Channel (signal speed up to 75 baud) between the customer's premises and the Central Office is required at rates shown in the Special Services Tariff.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES(Cont'd)

8.3.12 CUSTOMER TRAFFIC RECORD FEATURE (CTRF) (Cont'd)

Subsequent Additions, Changes and Rearrangements (Cont'd)

	<u>Nonrecurring Charge</u>
Change or rearrange printout time schedule, per occasion (1)	\$20.00
Addition of a circuit to Circuit Assurance Report, per occasion	10.00

8.3.13 DIAL STATION CONFERENCE (DSC) (2)

The Dial Station Conference feature provides any equipped unrestricted station line or non data link attendant line with the ability to establish a conference call of up to six parties (conferees) including the originator. This feature is activated by dialing the DSC access code (only when required) to seize the conference circuit. The conference is then established by placing the appropriate number of calls and operating the switch-hook after each call is answered. At least one Centrex station line of the system must remain a participant for the duration of the conference call.

This feature is available to customers with Basic Centrex service or equivalent service.

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Equipment for up to 6 conferees	\$200.00	\$106.60

NOTES:

- (1) This charge applies in lieu of the product/service charge for each line of traffic measurement at half-hour or one hour intervals when changing from one time interval to the other.
- (2) Customers served by digital technology may have conference arrangements with more than 6 conferees.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES(Cont'd)

8.3.14 ABBREVIATED DIALING

This feature enables stations within a Centrex System to dial a code(s) to reach predesignated station lines or internal facilities such as dial dictation equipment, paging, etc. Abbreviated Dialing allows a station user to dial a mixture of differing length access codes to reach similar or different facilities within the same Centrex system (Example: access code 42 and station numbers 425 and 4256 may be used on the same system).

This feature is only available from a properly equipped ESS Central Office.

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Dialing Code, to add or change, each	\$150.00	\$26.65

8.3.15 CUSTOMER CONTROLLED STATION RESTRICTION

This feature permits the customer to change the status of individual Centrex station lines or groups of Centrex station lines to one or any combination of the following types of call restrictions.

- Incoming Call Restriction prevents individual or groups of selected Centrex station lines from receiving any direct inward dialed calls. When activated, the restricted calls can be routed to the Centrex attendant, a predetermined station line, or to an optional recorded intercept announcement.
- Outgoing Call Restriction prevents individual or groups of selected Centrex station lines from completing a call outside the Centrex system. When activated, restricted calls will be routed to a reorder tone.
- Station-to-Station Call Restriction prevents individual or groups of selected Centrex station lines from receiving intercommunication calls within the Centrex System. When activated, restricted calls are routed to the Centrex Common intercept announcement.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.15 CUSTOMER CONTROLLED STATION RESTRICTION (Cont'd)

- Total Restriction prevents individual or groups of selected Centrex Station lines from making or receiving any calls. When activated, restricted calls are routed to a reorder tone, to the attendant, to an optional recorded intercept announcement or a predesignated station line as appropriate.
  
- Attendant Emergency Override allows the Centrex attendant to override the incoming call restriction imposed upon a station.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES(Cont'd)

8.3.15 CUSTOMER CONTROLLED STATION RESTRICTION (Cont'd)

Stations to be restricted can be assigned to a minimum of one and a maximum of eight Line Configuration Packages (LCP). Each LCP consists of a prearranged combination of the various restrictions as they are to apply to selected stations or groups of stations. Only one LCP can be in effect at any one time.

Customer-provided equipment is used for changes and to display or print the status of the lines. Restrictions may also be changed from the attendant console or from designated Touch-Tone Centrex Station Lines. This feature also allows the Centrex attendant to override the termination call restriction imposed upon a station.

Initial training of the customer in the use of the Customer Controlled Station Restriction feature is included at no additional charge at the time the feature is installed. Any customer training required after the initial training is at the option of the customer and a Subsequent Training charge will be applied.

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>	<u>Service Establish- ment Charge</u>
Common Equipment, each	\$1,000.00	\$58.40	\$1,100.00(1)
Station Line, arranged for restriction, each	7.00	.60	
Control Equipment for each Centrex station line or console arranged to control station restrictions, each	60.00	2.15	-
Intercept Announcement for Restrictions	(2)	(2)	-

NOTES:

- (1) Only applies once per customer Centrex System regardless of the number of Common Equipment(s) utilized.
- (2) Use rates and charges for Delay Announcement (Standard and Custom) as provided under the Uniform Call Distribution feature shown elsewhere in this Tariff.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES(Cont'd)

8.3.15 CUSTOMER CONTROLLED STATION RESTRICTION (Cont'd)

	<u>Nonrecurring Charge</u>
Subsequent translation changes additions or deletions to a Line Configuration Package, each occasion	\$200.00
Subsequent Customer Training charge applies per each occasion following initial establishment of the system	50.00
Subsequent change of faceplate/trim panel of Inquiry and Control Console, each occasion	50.00

8.3.16 SELECTIVE CUSTOMER CONTROL OF FACILITIES

This feature permits a customer to control access to a particular facility group (or simulated facility group) through activation and deactivation of a customer-provided key. One customer-provided key is associated with each facility group. All traffic, regardless of the source, is denied access to the affected facility group once Selected Customer Control of Facilities is activated. When the facility group is part of an Automatic Route Selection pattern, calls will automatically route to the next facility group in the routing pattern. If there is no alternate route, the caller will receive a reorder tone.

This feature is only available in a properly equipped ESS Central Office.

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>	<u>Service Establish- ment Charge</u>
Common Equipment, per system	\$200.00	\$10.65	\$350.00
Per Facility Group to which access is desired (1)	15.00	8.50	-

NOTE:

(1) In addition the Tariff rates for one Metallic Channel (signal speed up to 75 baud), measured between the location of the customer-provided control key and the Centrex serving central office apply.

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CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.16 SELECTIVE CUSTOMER CONTROL OF FACILITIES (Cont'd)

The rates are as follows: (Cont'd)

	<u>Non-Recurring Charge</u>
Subsequent additions or changes, per occasion	\$120.00

8.3.17 FLEXIBLE INCOMING CALL RESTRICTION

This feature provides the ability to temporarily route incoming calls directed to selected Centrex station lines or group(s) of station lines, to other station lines of the same system, the attendant or to an optional recorded intercept announcement. This feature is activated by a customer-provided control key located at the attendant position, at selected station(s), or other customer designated locations.

The optional recorded announcement feature may not be used by the customer to store, play back, and/or forward messages relating to the customer's internal business.

Flexible Incoming Call Restriction when activated, overrides all individual station line terminating features of the stations being restricted.

This feature also provides attendant emergency override to allow an attendant to override the termination restriction imposed upon a station.

This feature is only available from a properly equipped ESS Central Office.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.17 FLEXIBLE INCOMING CALL RESTRICTION (Cont'd)

The rates are as follows:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Equipment for each group of stations, under the control of a customer-provided key, each (1)	\$120.00	\$10.65
Station line to be restricted, each	(2)	.60
Intercept Announcement for Restriction	(3)	(3)

NOTES:

- (1) In addition, the Tariff rates for one Metallic Channel (signal speed up to 75 baud), measured between the location of the customer-provided control key and the Centrex serving central office apply.
- (2) Subsequent to the initial installation the Feature Processing Service Charge is applicable.
- (3) Use rates and charges for Delay Announcement (Standard and Custom) as provided under the Uniform Call Distribution feature shown elsewhere in this tariff.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.18. COMMON CENTREX ARRANGEMENT (CCA)

Common Centrex Arrangement (CCA) is an optional service arrangement which permits, a Centrex Customer-of-Record (COR) to offer its Centrex usage and features for use by patrons located on the same premises. CCA may be provided to one or more Centrex systems only when located on the same premises.

CCA may only be provided to Centrex Customers-of-Record who have Basic Centrex Service arranged for Measured Business Usage service. Patrons may have Basic or Centrex Service as offered in this tariff arranged for either Flat or Measured Business Usage service.

Educational institutions and hospitals may be provided a CCA to connect the administration, students, patients and employees residing at the institution or hospital. Such service will be provided only at locations which are designated by the institution or hospital and are acceptable to the Telephone Company, in buildings or portions thereof which are under the institution's or hospital's ownership or control.

The Telephone Company is not party to and assumes no responsibility for any contractual arrangement between the COR and the CCA patrons.

CCA may be provided to one or more Centrex systems when served by the same Central Office designation code. Requests for other system arrangements may be provided at the Telephone Company's discretion with charges based on cost.

When a single Centrex system is provided for a CCA configuration:

- intercom dialing is permitted between CCA participants
- the subscriber to the CCA automatically becomes the Centrex COR and assumes responsibility for CCA and payment of Centrex system and CCA related charges.

Where multiple Centrex systems are combined into one CCA configuration:

- intercom dialing between Centrex systems is permitted,
- one Centrex system subscriber must be designated Customer-of-Record and assume responsibility for CCA and payment of CCA related charges,
- individual Centrex system identity, responsibility for payment of Centrex system charges, and responsibility for contractual arrangements and control over the manner of participation in CCA remain with the Centrex system's subscriber.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.18 COMMON CENTREX ARRANGEMENT (CCA) (Cont'd)

RATES:

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Centrex Arrangement, each (1)	\$1000.00	\$104.00

- (1) Additions or deletions of lines to individual systems in the CCA arrangement will be permitted at current Tariff rates. Charges based on cost will apply to any additions or deletions of systems or system features to the CCA configurations.

8.3.19 CENTREX CUSTOMER CHANCE FEATURE (CCCF)

GENERAL DESCRIPTION

CCCF permits a CENTREX SERVICE customer to access a portion of the Centrex system program to make certain requests for line and feature activations/deactivations, changes, displays and verifications. Customer-provided equipment (terminal, printer, etc.) located on the customer's premises is used to interact with CCCF.

- a. Centrex Station Rearrangement (CSR) customers' CCCF requests to their Centrex program are transmitted between the terminal and their serving Central Office via the exchange network into a dedicated dial-up data port. Customers' access to the Centrex program is unlimited in time and contention-free. The customers' change requests are executed on an immediate basis.
- b. MACSTAR\* is a shared system and serves multiple Centrex customers. Customers' requests to their Centrex program are transmitted between the terminal and the serving Central Office via the exchange network on a dial-up/dial-back basis to a predetermined telephone number. Centrex customers are permitted unlimited time on the system. However, after a period of inactivity, the Telephone Company will discontinue transmission.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.19 CENTREX CUSTOMER CHANGE FEATURE (CCCF) (Cont'd)

## PROVISIONS (CSR and MACSTAR)

Residence-rated patient/student lines may be equipped for CCCF activate and deactivate capability only.

If the Centrex system has the Electronic Tandem Switching (ETS) feature, all lines or group of lines equipped for CCCF capability require a Facility Restriction Level (FRL) at rates and charges shown in this Section of the Tariff.

A log on identification code will be assigned by the Telephone Company. The customer must establish their own password. These codes are used to identify authorized users. The customer is solely responsible for the administration and security of their identification code and password.

The Telephone Company reserves the right to inhibit CCCF service in the event of a service affecting condition to the Central Office or affiliated operating support system.

This service is only furnished from Central Offices where equipment needed to provide this service is available.

CSR ONLY

CSR also requires that the customer subscribes to two dial tone line type facilities (one for the CPE terminal and one for the Central Office dial-up data port). Appropriate tariff rates and charges apply for these services.

All lines of the Centrex system must be equipped for CCCF capability with the exception of the following types of lines for which CCCF cannot be provided:

- Lines associated with REAC®
- Lines in a multi-line hunt group
- Lines terminated on the attendant position
- Lines equipped with a special hardware configuration (e.g., ground start, make busy or stop hunt arrangements, registers, etc.)

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.19 CENTREX CUSTOMER CHANGE FEATURE (CCCF) (Cont'd)PROVISIONS (CSR AND MACSTAR) (Cont'd)CSR ONLY (Cont'd)

During the time between the end of the customer input command and the beginning of each line of output, an acknowledgement (nod) is provided to assure the customer that the request is being processed. The customer must advise the Telephone Company to provide either:

- 1) terminal printout (Processing) , 2) terminal space-backspace, or 3) an audible terminal arrangement. A customer requested 'nod' change can be accommodated on a charge basis per occasion.

The customer has the option of requesting a greeting to confirm system access. Customer requested greeting changes can be accomplished on a charge basis per occasion.

CSR subscribers are not permitted to change CLASS<sup>SM</sup> on Centrex features.

MACSTAR ONLY

MACSTAR requires that the customer subscribe to one dial tone line type facility for the dial up/dial back arrangement. Appropriate tariff rates and charges apply for this service.

MACSTAR subscribers are only permitted to change CLASS<sup>SM</sup> Feature Packages. Individually subscribed CLASS features may not be added, changed, dropped or rearranged via MACSTAR.

If the Company equipment and/or facilities can be adversely affected by allowing customer control of line configuration or options, those specific configurations or options will not be customer changeable. All changes to lines will be governed by switch capabilities.

TRAINING

Initial training of two customer employees in the use of the feature is included at the time CCCF is placed in service. Training of additional employees or customer requested training subsequent to the initial training session, will be on an occasion basis.

Subsequent Software Administration of CCCF by the Telephone Company at the customer's request will be charged on an occasion basis.

<sup>SM</sup>Service Mark of Bell Atlantic Corporation.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.19 CENTREX CUSTOMER CHANGE FEATURE (CCCF) (Cont'd)

RATES (1)	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
<u>CCCF-CSR (2)</u>		
Common Equipment, per system	\$3000.00	\$425.00
<u>CCCF-MACSTAR (2)</u>		
Common Equipment, per system (3)		
- 1 - 200 lines	900.00(4)	107.00
- 201 - 500 lines	900.00(4)	160.00
- 501 - 1500 lines	2200.00(4)	224.00
- 1501 lines and above	2200.00(4)	345.00
Subsequent Training/Software Administration, per occasion	470.00(5)	
Customer Requested ID/Password Greeting and/or "Nod" Change	130.00	

Notes:

- (1) Full Product/Service Charges apply upon customer requested conversion to/from CSR/MACSTAR where facilities in the Central Offices permit as determined by the Telephone Company.
- (2) Applies in addition to applicable Centrex Feature Processing Service Charge and Feature Change Charge per line as shown in this tariff.
- (3) Common Equipment line size refers to the total number of lines per Centrex system.
- (4) The Product/Service Charge applies when CCCF is initially installed. The charge does not apply as monthly rates change due to growth.
- (5) Each occasion not to exceed two half-day sessions or eight hours total.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.20 AUTOMATIC MESSAGE LINK (AML)

## GENERAL DESCRIPTION

The Automatic Message Link (AML) feature enables customer-provided Voice Store and Forward (VSF) and Simplified Message Desk (SMD) systems to automatically interact and connect with Centrex Service via a data-link.

Within the Centrex system, AML is identified as special multi-line hunt group(s) with a dedicated link(s). Multi-line hunt groups may share a data-link. The data-link terminates in a customer-provided modem at the customer's premises. This modem must conform to the Electrical Industries Association (EIA) standard RS232C interface requirements and must:

- operate in a half or full duplex, asynchronous mode,
- use even parity error detection and standard ASCII code.

When a Centrex system is equipped for AML and a call is placed to a Centrex line equipped with Call Forwarding - Don't Answer, Busy Line and/or Variable and is subsequently transferred to a customer's messaging system or a call is directly placed to a messaging system, the data-link simultaneously transmits the following information:

- the called number,
- the type of Call Forwarding or direct call indication,
- the calling number, if within the Centrex system,
- the message system and message desk terminal numbers.

This information may then be used by the VSF system to activate a recorded announcement, allow the caller to leave a message simply by speaking, and place and store the message in the called party's "mailbox". This same information may be used by the live attendant on a SMD system to identify the called party, provide unique, source-related responses to the caller, and store the caller's message.

The customer-provided messaging system may be directly accessed to input new instructions or to retrieve messages. AML provides a message waiting indicator which can be activated, if provided, by the messaging system.

Additional options available to the multi-line hunt group(s) of Centrex lines include but are not limited to Uniform Call Distribution, Queuing, Recorded Announcements, Make Busy, at rates specified in other Sections of this tariff.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.20 AUTOMATIC MESSAGE LINK (AML) (Cont'd)

PROVISIONS

The customer has the responsibility for determining the quantity of Centrex lines in the multi-line hunt group(s) based on anticipated traffic and call handling capabilities of the customer's messaging system. The customer must contract for an adequate number of multi-line hunt group lines and related customer-provided premises equipment to permit the use of service without injurious effect on general telephone service.

Premier Messaging Services Interface (PMSI) is available to Centrex customers at rates and regulations as specified in this Company's Messaging Services Interface/Premier Messaging Services Interface tariff.

RATES

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Common Equipment per data link (1)	\$3,000.00	\$265.00

NOTE:

- (1) In addition, Special Services Tariff rates apply for at least one 3002 channel (for each AML data link) to the customer's modem from the central office and for the Centrex lines in the multi-line hunt group(s) accessing the customer's messaging system. The number of 3002 channels required is dependent upon the customer's configuration.

A Feature Processing Service Charge applies when adding or deleting the message waiting indicator.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.21 CENTREX CALL ARRANGEMENT

## GENERAL

Centrex Call Management (CCM) is an optional feature arrangement which provides a detail record of originating calls, placed by Centrex stations, attendants and compatible Special Services users, over Foreign Exchange (FE) dial tone lines, WATS, compatible Special Services and/or the Message Telecommunications Service (MTS) toll network. Summary records are provided on local calls and directory assistance calls placed over Centrex main station lines.

CCM offers customers three types of call detail:

Unrated Detail - The call detail is provided by originating station number and includes date, time of day, calling number, called number, call duration.

Rated Detail - In addition to the level of detail provided with the Unrated Detail, Rated Detail will provide an estimated charge for originating calls. The rating will be based on standard industry rating tables. Interexchange Carrier (IXC) identification and facility type utilized in completing the call is also provided.

Managerial Reports Package - Managerial Reports provide customers with rated call detail in a report format. The standard reports package includes but is not limited to the following:

- Call Summary Reports
- Call Ranking Reports
- Call Detail Reports

## LOCAL USAGE DETAIL, OPTIONAL/STAND-ALONE FEATURE

Local Usage Detail (LUD) recording may be provided as an optional feature of CCM, MDR or as a stand-alone feature. LUD is an arrangement which provides a detail record of measured local, flat rated and metropolitan calls on a per station basis. The detail record includes the calling station number, the called station number, date, time of day, length of call, call band, time of day rate classification, and amount of rate.

When provided as a Stand-Alone Feature the record of Local Usage Detail on the customer's telephone bill is provided in two formats, magnetic tape and telephone bill.

CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.21 CENTREX CALL ARRANGEMENT (Cont'd)

## GENERAL (Cont'd)

## PROVISIONS

Provision of detail records is not intended or represented to be provision of billing details. No rating or other cost allocation function is furnished on a per message basis.

In order to identify the originating location of calls originated by compatible Private Line users, a station number must be assigned for the compatible Private Line Facility group. A maximum of 24 digits can be recorded on the compatible Private Line facility detail record.

When provided with CCM the record of Local Usage Detail is provided in magnetic tape form (based on standard Industry Tables) and/or on the paper reports basis. The magnetic tape form is available only to those customers who already subscribe to CCM. The magnetic tape is in the tape density and format used by the Telephone Company Revenue Accounting Office furnishing the tape(s). If a customer requests LUD details in magnetic tape form and/or paper reports message charges for each would apply.

LUD is not available for FX lines. LUD charges are applicable in addition to usage charges.

This feature is not provided on residence-rated student or patient lines.

CCM Detail Records provided on mag tape or paper reports are available on a calendar month basis only, and are not available on a customer billing month basis.

CCM is offered only where facilities permit. Local Usage Detail is available where facilities permit.

Call Detail Records are provided where carrier record information is compatible with Centrex Call Management formatting.

The customer must designate the services (described above) and the group or groups of facilities on which CCM is to be provided and CCM detail will be provided on all such services and facilities. The Telephone Company will not be responsible for, or liable to, the customer for errors in detail which result from improper service or facility designations by the customer.

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CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.21 CENTREX CALL ARRANGEMENT (Cont'd)

PROVISIONS (Cont'd)

Customers must subscribe to this service for a minimum contract period of three (3) months. When a CCM system is disconnected within the contract period, termination charges apply. Termination charges will not apply for CCM systems moved to a location in the same or different central office. Termination charges will be determined based on the monthly rate in effect at the time the service is disconnected and will be due for the remainder of the contract period. These termination charges will be based on the monthly rate and not on the per message rates.

The customer will be charged for the number of call records processed.

Customers who select multiple options will be charged for each of the options.

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CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.21 CENTREX CALL ARRANGEMENT (Cont'd)

SERVICE ESTABLISHMENT CHARGES AND MONTHLY RATES

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Service Establishment Charge, per Centrex system		
2-200 line customers	\$300.00	-
201 and over	500.00	-
 Monthly Mag Tape,		
Unrated	-	\$52.00
Rated	-	52.00
	*   *   *	
 Monthly Paper, Managerial Reports Package	\$46.00	
 Weekly Mag Tape, Unrated	\$133.00	
	*   *   *	
 Per Message,		
Unrated - 1 to 100,000 messages	-	\$0.01
over 100,000 messages	-	\$0.0050
Rated - 1 to 100,000 messages	-	\$0.015
over 100,000 messages	-	\$0.0075
Managerial Reports Packages -		
1 to 100,000 messages	-	\$0.02
over 100,000 messages	-	\$0.0075

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.21 CENTREX CALL ARRANGEMENT (Cont'd)

PRODUCT/SERVICE CHARGES AND MONTHLY RATES

	<u>Product/Service Charge</u>	<u>Monthly Rate</u>
Local Usage Detail (LUD) with MDR or CCM		
- Initial establishment of LUD		
First station line equipped for LUD	\$100.00	-
Additional station line equipped for LUD, each	7.00	-
- Adding LUD to additional station lines after the service has been established		
First station line equipped for LUD	100.00	-
Additional station line equipped for LUD	7.00	-
Stand Alone LUD (1)		
- Stand alone LUD per message on the telephone bill, each	.02	

NOTE:

(1) In addition to the per message charge, the LUD initial establishment charge is applicable.

CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.21 CENTREX CALL ARRANGEMENT (Cont'd)

NON-RECURRING CHARGES

Non-Recurring  
Charges

Subsequent Additions and Changes

Subsequent to the initial CCM installation, this non-recurring charge applies when CCM is added to one or more of the customer's facility groups and/or to change any options (i. e. , unrated to rated reports, etc.)

2-200 Lines	\$ 75.00
201-and over	125.00

8.3.22 CENTREX AUTOMATIC CALL DISTRIBUTION (ACD)

- a. Centrex Automatic Call Distribution Service is a Centrex optional feature which provides equitable distribution of large volumes of incoming calls to available call answering positions of the customer (agent positions served by the system. The switching function and distribution of calls is performed in a Telephone Company central office. The Standard Features described in this tariff are included with this service.

Centrex ACD Service can also provide an optional data stream of call events to a compatible customer provided computer. The customer can use the computer to prepare management information reports. This feature also enables the customer to reassign agents to different ACD splits (groups) within the same Centrex ACD system and to modify their ACD system parameters (i.e. Number of calls in queue) using various customer changeable programmed instructions to the Centrex ACD system.

A Centrex ACD system consists of agent and supervisor positions that share common central office equipment and a common ACD central office identification.

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CENTREX SERVICE

8.0 CENTREX SYSTEM OFFERINGS (Cont'd)

8.3 CENTREX OPTIONAL FEATURES (Cont'd)

8.3.22 CENTREX AUTOMATIC CALL DISTRIBUTION (ACD) (Cont'd)

b. FEATURES

Standard Features

Abandoned Call Clearing  
ACD Directory Number  
Agent Key  
Agent Log In/Log Out  
Answer Agent  
Answer Emergency  
Automatic Overflow  
Call Delay Announcement  
Call Source Identification  
Call Supervisor  
Call Transfer/Three Way Calling to ACD  
Called Number Display  
Display Queue Status  
Emergency Alert  
Incoming Call Queue  
Make Set Busy  
Multi-Stage Queue Status Display  
Night Service  
Night Service Control  
Not Ready  
Position Status Display  
Queue Slots (up to 30% of ACD positions)  
Queue Status  
Service Supervising  
Zip Tone

Optional Features

Additional Secondary Directory Numbers  
CompuCALL Data Stream  
Management Information Data Stream  
Queue Slots (in excess of 30% of ACD positions)

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.22 CENTREX AUTOMATIC CALL DISTRIBUTION (ACD) (Cont'd)c. FEATURE DEFINITIONS

Abandoned Call Clearing - provides for the removal of a call when a caller abandons either while in an agent queue or after the call is presented to an agent position.

ACD Directory Numbers - provides unique directory numbers used to receive incoming ACD calls.

Agent Key - provides the supervisor with the capability to call a specific agent.

Agent Log In/Log Out - allows the end user to assign a digital code to each individual member of an ACD group that would be used as an identification code.

Answer Agent - permits the supervisor to answer calls from agents.

Answer Emergency - supplies an emergency indication to a supervisor and optionally an automatic conference when an agent activates an emergency key.

Automatic Overflow - allows the customer to specify both the maximum number of calls that can be queued and a maximum anticipated waiting time before newly arriving calls will be sent to a customer specified route instead of being placed in queue.

Call Delay Announcement - provides announcements to callers such as the status of a call (in queue, all positions busy, etc.) when the delay exceeds a customer specified threshold. This feature may not be used by the customer to store, playback, and/or forward messages relating to the customer's internal business.

Call Source Identification - provides for the display of the origin identification of the incoming call at the agent's position.

Call Supervisor - allows the agent to contact the supervisor quickly by depressing a single button.

Call Transfer/Three Way Calling to ACD - allows the agent to transfer calls to another ACD agent. Agents equipped with this feature can also establish calls involving three or more parties.

CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.22 CENTREX AUTOMATIC CALL DISTRIBUTION (ACD) (Cont'd)c. FEATURE DEFINITIONS (Cont'd)

Called Number Display - Provides a display of the directory number dialed to agents using sets with display.

CompuCALL Data Stream - The CompuCALL Data Stream feature provides raw call processing and telephone network data to a customer-provided host computer system in a format determined by the Telephone Company. Also, the CompuCALL Data Stream feature provides customer-initiated call processing capability enabling customers to re-direct or transfer incoming calls, and make outbound calls.

Display Queue Status - allows a supervisor using a set with display to view the current load status statistics for an ACD split (group).

Emergency Alert - allows the agent to immediately conference a supervisor by depressing a single button. The supervisor will also receive an indication that the agent has an emergency.

Incoming Call Queue - allows incoming calls to be placed in a queue when all agents are busy.

Make Set busy - allows agents to make their positions not available to receive a new ACD or non ACD call.

Management Information Data Stream - provides raw call processing data to a customer provided management information system in a format determined by the Telephone Company. Provides customer change (reconfiguration) capability enabling customers to reconfigure their system parameters to handle incoming traffic loads.

Multi Stage Queue Status Display - allows ACD agents and supervisors to quickly and easily determine the length of time calls are held in queue before being answered.

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CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.22 CENTREX AUTOMATIC CALL DISTRIBUTION (ACD) (Cont'd)c. FEATURE DEFINITIONS (Cont'd)

Night Service - allows the customer to route all new incoming calls to a customer specified destination (a night announcement, another ACD group, an external directory number, etc.). Night Announcements inform callers that the call cannot be completed and to call back at a later time. Night Announcements may not be used by the customer to store, play back, and/or forward messages relating to a customer's internal business.

Night Service Control - provides the ability to activate Night Service for one or more agent splits (groups) within the same customer system.

Not Ready - allows agents to make their positions not available to receive new ACD calls. This allows agents to follow up on transactions without being interrupted by the next call.

Position Status Display - provides basic management information and status of agent positions to administrative personnel.

Queue Slots - a central office facility whereby incoming calls are held waiting the availability of an ACD position.

CENTREX SERVICE8.0 CENTREX SYSTEM OFFERINGS (Cont'd)8.3 CENTREX OPTIONAL FEATURES (Cont'd)8.3.22 CENTREX AUTOMATIC CALL DISTRIBUTION (ACD) (Cont'd)c. FEATURE DEFINITIONS (Cont'd)

Queue Status - audits incoming call queues to detect overflow. A customer indicator remains on until the audit determines that the calls for that agent group have resumed normal queuing.

Service Supervising - allows the supervisor to establish a listen only path to an agent and incoming/outgoing call. Service Supervising shall be used by the customer only in the ordinary course of its business for lawful business purposes to listen to non-personal business calls. The customer shall notify its agents that Service Supervising has been installed and that calls may be listened to by supervisory employees of the customer.

Customer must comply with all Federal and State laws and regulations applicable to use of the Service Supervising feature. Customer shall indemnify, defend and hold harmless Telephone Company and its agents, servants and employees, against any and all claims, demands, liabilities, losses, judgements, fines, penalties and expenses, arising out of or resulting from the failure of Customer or its agents, servants or employees to comply with Federal and State laws and regulations applicable to use of the Service Supervising feature.

Zip Tone - provides a short burst of tone sound to alert the agent that an incoming call will be immediately connected.