

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 1MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICESA. DESCRIPTION

The following Custom Calling Services are only available on a monthly subscription basis:

1. CALL WAITING - With this service, a subscriber using the phone will be alerted to another incoming call and will be able to switch between the two calls. A deactivation feature allows Call Waiting subscribers to deactivate Call Waiting by dialing a special code. The Call Waiting will automatically be reactivated when the call or call attempt is terminated. There is no additional charge for the deactivation feature.
2. CALL FORWARDING - This service allows the programming of a phone to automatically switch incoming calls to another number. Toll rates apply if forwarded calls are programmed outside the local calling area.
3. SPEED CALLING 8 - Frequently called numbers can be programmed into a phone to call these numbers by simply dialing a one or two digit number. Available in 8 or 30 number capacity.
4. SPEED CALLING 30 - see above
5. THREE-WAY CALLING - With this service, a three-way conversation can be arranged by simply dialing the numbers. In addition, Three Way Calling may be used by a customer who has Call Waiting to deactivate Call Waiting during a call.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

CUSTOM CALLING SERVICES (cont'd)

A. DESCRIPTION (cont'd)

6. CONTROLLED CALLING - Phones can be programmed to restrict the placing of outgoing calls to the local service area only (no direct-dialed or operator-handled toll). No monthly charge applies.
7. REMOTE CALL FORWARDING - This service allows subscribers to rent a directory telephone number in a remote location. Calls placed to the Remote Call Forwarding number are automatically forwarded via the public switched network to the subscriber's principal number. If Remote Call Forwarding calls are forwarded to a number outside the local calling area, toll rates apply to the forwarded portion of the call and are billed to the Remote Call Forwarding customer. Rates and regulations specified in other sections of this tariff apply to Remote Call Forwarding service. End User Access Charges specified in the National Exchange Carrier Association Tariff F.C.C. No. 5 do not apply to Remote Call Forwarding service. Call Forwarding as described above, is not offered as a feature at the Remote Call Forwarding terminating number.
8. CALL FORWARD BUSY LINE - This service forwards incoming calls to a predesignated directory number when the called line is busy. With Call Forward Busy Line, the subscribers have the flexibility of changing the forward-to number at their discretion, without a service order.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 3

MISCELLANEOUS SERVICES (cont'd)

CUSTOM CALLING SERVICES (cont'd)

A. DESCRIPTION (cont'd)

9. CALL FORWARD DON'T ANSWER - This service forwards all incoming calls to a predesignated directory number if the called number is not answered after a specified number of rings. With Call Forward Don't Answer, the subscriber has the flexibility of changing the forward-to number without contacting the telephone company for a new service order.
10. CALL FORWARD REMOTE ACTIVATION - This service allows subscribers to activate or deactivate all types of Call Forward or to change the forward-to destination when they are at a remote location. Call Forward Remote Activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the telephone company. If Call Forwarding is already in effect, the forward-to number can be changed by dialing the access code, the PIN and the new forward-to destination.
11. CALL PICKUP - This service allows a multiline customer to answer calls that are incoming to another line by dialing the call pickup access code and answering the call at a more convenient location.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 4

MISCELLANEOUS SERVICES (cont'd)

CUSTOM CALLING SERVICES (cont'd)

A. DESCRIPTION (cont'd)

12. MAKE SET BUSY - Residential subscribers can make their telephone lines appear busy to all incoming calls. The service is activated by dialing an access code, either when the line is idle or during the call. When an incoming call is diverted, the subscriber hears a short ring as a reminder that Make Set Busy is active. A deactivation code is dialed to return the line to idle status. Outgoing calls can still be placed while Make Set Busy is activated.
13. GROUP INTERCOM - This service allows individuals within a designated intercom group to contact each other by using an access code and abbreviated dialing.
14. RESIDENTIAL CALL HOLD - This service allows the subscriber to place a call on hold and then continue the conversation either from the same set or from a more convenient location. Residential Call Hold is activated by flashing the switchhook, dialing an access code and then hanging up. The call is resumed when the handset is picked up.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

CUSTOM CALLING SERVICES (cont'd)

A. DESCRIPTION (cont'd)

The following services are available on either a monthly subscription basis or through pay-per-use:

15. REPEAT DIAL - Customers may redial the last dialed directory number, by entering an activation code. If the destination line is busy, Repeat Dial monitors the line until it becomes idle and then places the call. The subscriber can continue to originate and receive calls without affecting the Repeat Dial request. Repeat Dial requests can be canceled by dialing the deactivation code. Customers who chose the pay-per-use option are billed per activation, whether or not the attempted call is completed.

16. RETURN CALL - Customers have the convenience of recalling the last incoming call without having to know the directory number of that call. Return Call is activated by means of dialing a code. If the called directory number is busy, automatic processing of the call continues until both lines are idle. The customer can continue to originate and receive calls without affecting the Return Call request. Return Call requests can be canceled by dialing the deactivation code. Calls returned outside the local calling area are subject to toll charges. Customers who chose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

MISCELLANEOUS SERVICES (cont'd)

CUSTOM CALLING SERVICES (cont'd)

A. DESCRIPTION (cont'd)

17. CALL BLOCK - Customers may selectively program a list of up to six directory numbers from which calls are to be blocked. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. This service is activated and deactivated by dialing the appropriate access codes. The Call Block list can be modified by using the keypad. Incoming calls from directory numbers on the list are routed to an announcement stating the called party does not wish to receive the call. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

18. PRIORITY RINGING - With this service, incoming calls from up to six directory numbers can be identified by a distinctive ringing pattern. If the customer is engaged in a conversation and a call from one of the designated directory numbers arrives, a distinctive call-waiting tone (short-long-short) accompanies the incoming call. Calls from all other directory numbers are rung normally. The service is activated and deactivated by dialing the appropriate access code. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

MISCELLANEOUS SERVICES (cont'd)

CUSTOM CALLING SERVICES (cont'd)

A. DESCRIPTION (cont'd)

19. SELECTIVE CALL FORWARD - This service allows incoming calls from up to six directory numbers to be forwarded to another location. Numbers on the Selective Call Forward list, as well as the forward-to directory number, *can be changed at any time by using the keypad*. Calls from directory numbers that are not on the Selective Call Forward list will be completed as dialed. This program list can consist of a directory number from any exchange having SS7 connectivity which includes all current exchanges of the Company. Customers may either incur a daily usage charge for each day the list is active or subscribe to the service and incur a monthly charge for unlimited use.

The following service is only available on a pay-per-use basis:

20. CALL TRACE -Customers may initiate an automatic trace of the last call received. After receiving a call which is to be traced, the customer dials a code and the traced number is automatically sent to the Telephone Company. The subscriber will receive a recording notifying them the trace was activated. The subscriber will not receive the telephone number of the party who called. The information will be held by the Telephone Company for release to the appropriate law enforcement personnel.

MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)B. NONRECURRING CHARGES

The following nonrecurring charges will apply for the connection of Controlled Calling and Remote Call Forwarding.

	<u>Residence</u>	<u>Business</u>
Controlled Calling	\$ 15.00	\$ 20.00
Remote Call Forwarding	----	**

** The Business Line Connection Charge applies, as specified in Section 3 of this tariff.

C. MONTHLY RATES (Subscription)

1. The following monthly rates apply to Custom Calling Services:

<u>Services</u>	<u>Residence</u>	<u>Business</u>
Call Waiting	\$ 2.95	\$ 5.00
Call Forwarding	1.95	5.00
Speed Calling - 8 Station	1.50	2.50
Speed Calling - 30 Station	3.50	4.50
Three Way Calling	1.95	3.50
Remote Call Forwarding (1)	-----	15.00
Distinctive Ringing	3.00	5.00
Call Forwarding Busy Line (2)	1.95	3.25
Call Forwarding Don't Answer (2)	1.95	3.25
Call Forwarding Remote Activation (3)	.95	1.75
Call Pickup	.95	1.75
Make Set Busy	.95	1.75
Group Intercom	.95	1.75
Residential Call Hold	.95	1.75
Repeat Dial	2.95	4.75
Return Call	3.95	6.25
Call Block	4.95	8.00
Priority Ringing	2.95	4.50
Selective Call Forwarding	3.45	6.00

NOTES:

- (1) Not offered under Subscription Discount Rates
 (2) Customer may subscribe to one feature or to both features combined. The monthly rate is the same for either one service or both.
 (3) This is an option that can be added to any Call Forward arrangement.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
 Crane Building - Suite 300, 24th Street
 Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 9MISCELLANEOUS SERVICES (cont'd)CUSTOM CALLING SERVICES (cont'd)B. MONTHLY RATES (Subscription) (cont'd)

2. The following Subscription Discount Rate apply, per service, to monthly rates for packages of Custom Calling Services.

	Monthly Subscription Discount Rates	
	<u>Residence</u>	<u>Business</u>
Package, two services, per line	15%	15%
Package, three services, per line	20%	20%
Package, four services, per line	25%	25%
Package, five or more services, per line	30%	30%

C. USAGE RATES

	Usage Rates	
	<u>Residence</u>	<u>Business</u>
Repeat Dial (1)	\$.50	\$.50
Return Call (1)	.50	.50
Call Block (2)	.50	.50
Priority Ringing (2) (3)	.50	.50
Selective Call Forward (2)	.50	.50
Call Trace, per successful attempt	1.00	1.00

NOTES:

- (1) Rate applies per each activation.
 (2) Rate applies each day list is active.
 (3) Customers who subscribe to Call Waiting receive a priority call tone on selected calls if priority call screening list is activated.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
 Crane Building - Suite 300, 24th Street
 Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

ADVANCED INTELLIGENT NETWORK (AIN) SERVICES

- A. DESCRIPTION - As facilities permit, the following services will be provided when and where available.

Call Detail Reporting - This service allows subscribers to receive an electronic report detailing either the calls they made (originated), the calls they received (terminated), or both. This detailed report includes the duration of the call, time of day, toll or local and when available, the telephone number of the calling party. If the originating call is Caller ID Blocked the number is marked private.

When a subscriber requests this service, the information is sent monthly, on a diskette using ASCII format. There is a nonrecurring charge associated with implementing the reporting process.

Incoming Call Management - This service permits subscribers to take control over their incoming calls. By using a telephone keypad, the subscriber can designate specific time frames for accepting incoming calls based either on the calling party's telephone number or by issuing a Personal Identification Number (PIN) to select callers. This service will provide the subscriber with "scheduled call forwarding", which forwards calls to a particular location depending on the time of day.

Outgoing Call Management - This service allows subscribers to preselect what type of calls may be placed from their phones. All types of outgoing calls can be restricted from the subscriber's telephone including 900 calls, long distance calls and directory assistance. The outgoing call restriction can also apply to certain telephone numbers or designated area codes. The subscriber may override all restrictions by entering a PIN prior to placing a call.

Personal Number Service - This service allows a fixed telephone number to be forwarded to various locations for round-the-clock accessibility and call control. The subscriber can customize this service to have their Personal Number Service number automatically forward to the pre-determined number(s). Subscribers will have the ability to turn this feature on and off or to make modifications by using the telephone keypad.

Secure Access - This service forces anyone dialing the subscribed telephone number to enter a valid PIN prior to connection to the call. This service may be used to secure computer systems or to secure a conference circuit so that only authorized users may access the system using the valid PIN. For added security the subscriber can alter the PIN as often as every ten minutes.

Single Number Service - This service allows a subscriber with multiple locations to have a single contact number. When the subscriber's Single Number Service number is dialed, the network automatically routes the "geographically independent" phone number to the location nearest the caller. Calls can be routed by location as well as time of day or day of week.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 11MISCELLANEOUS SERVICES (cont'd)ADVANCED INTELLIGENT NETWORK (AIN) SERVICES (cont'd)A. DESCRIPTION (cont'd)

TollGuard - This service enables a subscriber to override the Controlled Calling feature by entering a Personal Identification Number (PIN) prior to placing a toll call. The Controlled Calling feature enables customers to block outgoing direct-dialed and outgoing operator-handled calls. The customer retains the ability to receive incoming calls, utilize the local non-toll network and to place calling card, collect, and third number calling service, i.e. sent-paid calls.

B. MONTHLY RATES (Subscription)

<u>Services</u>	<u>Residence</u>	<u>Business</u>
Call Detail Reporting	3.50	3.50
- monthly report/ per account	50.00	50.00
Incoming Call Management	3.50	3.50
Outgoing Call Management	3.50	3.50
Personal Number Service	15.00	15.00
Secure Access	5.00	5.00
Single Number Service	5.00	5.00
TollGuard	3.50	3.50

C. NONRECURRING RATESServices

Call Detail Reporting	160.00	160.00
Personal Number Service	30.00	30.00

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

DISTINCTIVE RINGING

A. DESCRIPTION

Distinctive Ringing Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ringing Service and Call Waiting. Distinctive Ringing Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ringing Service is only offered on a monthly subscription basis.

B. EXPLANATION OF TERMS

1. Master Number

Main telephone number provided with the dial tone line and associated with incoming and outgoing calls.

2. Dependent Number

Additional telephone number (associated with the Master telephone number) that is used for incoming calls only and cannot be used for outgoing calls.

3. Distinctive Ringing and Distinctive Call Waiting Tone

Ring and Call Waiting tone patterns assigned to a Dependent number to distinguish incoming calls from those to the Master number.

C. REGULATIONS

1. Distinctive Ringing Service is furnished only from central offices where facilities are available, as determined by the Telephone Company.

2. Distinctive Ringing Service is provided only where, in the judgment of the Telephone Company, Distinctive Ringing Service is compatible with the type of service with which it is to be associated.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

DISTINCTIVE RINGING (cont'd)

C. REGULATIONS (cont'd)

3. A customer can select up to two Dependent numbers assigned to the Master number.
4. The ringing and tone patterns associated with the Master and Dependent numbers shall be assigned solely at the discretion of the Telephone Company.
5. When a call is in progress, any incoming calls will receive a busy signal, unless the Distinctive Ringing Service customer also subscribes to Call Waiting.
6. Distinctive Ringing Service subscribers will be entitled to one White Pages directory listing option per Dependent number as part of the basic offering. The subscriber may choose one of the following listing options per Dependent number at no additional charge:
 - . Listed Number
 - . Non-published Number

(Note: Non-published Telephone Number regulations and charges for the Master number are covered in other Sections of this Tariff.)

7. "Collect" and "bill to a third number" calls may be charged to Dependent numbers. Calls charged to Dependent numbers will be billed to the Master telephone number. Additional charges for "collect" and "bill to a third number" will apply, as covered in other Sections of this Tariff and any other toll tariffs in which the Telephone Company may concur.
8. Where a customer subscribes to both Distinctive Ringing and Custom Calling Services, the applicable services are automatically associated with Master and Dependent numbers. Customers do not have the option of associating Custom Calling Service with less than all numbers except as set forth in Paragraph 9 following.
9. Distinctive Ringing Service customers who also subscribe to Call Forwarding must choose one of the following Call Forwarding arrangements at time of subscription:
 - a. Calls to Dependent and Master telephone numbers are forwarded to the same telephone number when Call Forwarding service is activated.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

DISTINCTIVE RINGING (cont'd)

C. REGULATIONS (cont'd)

9. (cont'd)

b. Calls to the Master telephone number only are forwarded when Call Forwarding service is activated. Calls to Dependent number(s) will continue to ring and may be answered at the subscriber's premises.

- 10. Distinctive Ringing Service will not be provided on lines equipped with Telephone Company-provided hunting arrangements.
- 11. Distinctive Ringing Service may not be compatible with all types of customer provided telephone equipment.
- 12. Distinctive Ringing Service charges will be billed to the Master number.
- 13. All charges associated with Distinctive Ringing Service are the responsibility of the customer of record, including but not limited to "bill to a third number" and "collect" charges.

D. RATES

Rates for Dependent number(s) will be determined by the type of service (e.g. residence or business) of the Master number.

1. Monthly Rates

a. The following monthly rates apply to Distinctive Ringing Service.

		<u>Monthly Rates</u>
(1)	Residence	
	First Dependent Number	\$ 3.00
	Second Dependent Number	3.00
(2)	Business	
	First Dependent Number	5.00
	Second Dependent Number	5.00

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)Voice Mail Package:

The following features will be offered as a package. These three features are Call Forward Busy, Call Forward Don't Answer and Message Waiting. These features will be offered in conjunction with Voice Mail Services.

Call Forward Busy Fixed (CFB) - This service forwards incoming calls to another (pre-designated) number when the called line is busy. CFB is not activated and deactivated by the end user but is in effect anytime an incoming call encounters a busy line.

Call Forward Don't Answer Fixed (CFDA) - The service forwards all incoming calls to another (pre-designated) number if the called number is not answered after a specified number of rings. CFDA is not activated and deactivated by the end user but is in effect anytime an incoming call is not answered after the designated number of rings.

Message Waiting (MWT) - The service notifies the end user when there are messages queued against the line. When a message is queued, the message indicator, is activated. The message waiting indicator is turned off when the end user has retrieved all the messages queued against the line.

The Voice Mail Package is available only to nonregulated enhanced service providers who desire to integrate it with their own service to offer a single enhanced Voice Mail product. The Voice Mail Package is not available to individual business and residence customers as a stand alone service. The Voice Mail Package is classified as a Business service.

Rates:

There is no nonrecurring charge for the installation of this service. The monthly recurring rates that apply to the three feature package are as follows:

<u>No. of Feature Packages</u>	<u>Monthly Rate/Package</u>
1 - 5, per package	\$ 5.00
6 - 20, " "	\$ 4.75
21 - 50, " "	\$ 4.50
51 - 100, " "	\$ 4.00
101 +, " "	\$ 3.50

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

A. DESCRIPTION

1. CALLER ID SERVICE

Caller ID Service is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers: Residence and Business One-Party Service, PBX Trunks and Centrex Service. For calls originating from a line within a PBX Multi-line hunting group, only the "main" telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and nonpublished telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rated as completed calls.

Caller ID Service, Caller ID Deluxe Service, Per-Call Blocking and Per-Line Blocking can be used by customers with push button or dial pulse(rotary) telephones.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

A. DESCRIPTION (cont'd)

2. CALLER ID DELUXE SERVICE

Caller ID Deluxe Service is an enhancement of the optional feature Caller ID Service. Caller ID Deluxe allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Caller ID Deluxe works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Caller ID Deluxe is available to customers by monthly subscription only, which provides unlimited use of the service.

As facilities permit, Caller ID Deluxe Service will be provided to the following customers: Residence and Business One-Party Service, PBX Trunks and Centrex Service.

The telephone numbers and names that will be displayed on a Caller ID Deluxe subscriber's display unit include listed, non-list and nonpublished telephone numbers.

The telephone numbers and names that will not be displayed to the Caller ID Deluxe subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System, and (3) calls placed through an operator. When these types of calls are received by a Caller ID Deluxe subscriber their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, Caller ID Deluxe Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID Deluxe subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID Deluxe subscribers telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call rejection announcement will not be rated as completed calls.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

A. DESCRIPTION (cont'd)

3. CALLER ID AND CALLER ID DELUXE PER-CALL BLOCKING

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call.

When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Caller ID Deluxe subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

4. CALLER ID AND CALLER ID DELUXE PER-LINE BLOCKING

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Caller ID or Caller ID Deluxe subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service provider.

MISCELLANEOUS SERVICES (cont'd)A. DESCRIPTION (cont'd)

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Caller ID Deluxe subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Caller ID or Caller ID Deluxe subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Caller ID Deluxe subscriber that has activated ACR: (1) place the call by unblocking the telephone number; or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of the Stargate Local Services, LLC who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

B. RATES	Monthly Charge (per line)
Caller ID Service	
Residence	\$ 8.00
Business	\$10.00
Centrex	
2-10 lines	\$ 8.00
11-50 lines	\$ 6.00
51 or more lines	\$ 4.00
Caller ID Deluxe Service	
Residence	\$10.00
Business	\$14.00
Centrex	
2-10 lines	\$10.00
11-50 lines	\$ 8.00
51 or more lines	\$ 6.00

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

B. <u>RATES(cont'd)</u>	Nonrecurring <u>Charge</u> (per order) (per line)	Monthly <u>Charge</u> (per line)
Caller ID Blocking		
Per Call	-----	-----
Per Line		
Residence	12.00*	-----
Business	18.00*	-----
Centrex	18.00*	-----

*Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per Line) for the same customer at the same address.

C. PROVISIONS AND REGULATIONS

1. Caller ID Service and Caller ID Deluxe Service will be offered on a monthly basis only. These services are eligible to be included with the Custom Calling Services Discount Rates as described in Section 6, Sheet 3A.2 of this tariff.
2. The nonrecurring charge does not apply to upgrades in service from Caller ID to Caller ID Deluxe.

 Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
 Crane Building - Suite 300, 24th Street
 Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of the Company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. Regulations

a. Per Call Charge

The Telephone Company may apply a charge, not to exceed \$0.35, on any Local Directory Assistance call. Residential customers are entitled to two free directory assistance calls per month.

b. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

- (1) Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
- (2) Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 22

MISCELLANEOUS SERVICES (cont'd)

DIRECTORY ASSISTANCE SERVICE (cont'd)

2. Regulations (continued)

c. Multiple Number request

A maximum of two requested telephone numbers per call are permitted.

3. Rates

	<u>Per Call</u>
a. Where the customer direct dials Directory Assistance	\$0.35
b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator	\$0.35

*Plus the applicable operator handled rate

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

OPERATOR SERVICES

A. LINE STATUS VERIFICATION

Upon customer request, the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

B. CALL INTERRUPTION

Upon customer request, the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

C. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station #</u>	<u>All Types Person-to-Person</u>
\$.35	\$.90	\$ 2.50

#-Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls. The live operator surcharge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number and name, the Company will waive any additional charges associated with such alternative methods.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

MISCELLANEOUS SERVICES (cont'd)DATA ACCESS SERVICE

A. General

Data Access Service is an optional feature which may be added to a Local Exchange Service dial tone line to improve its quality to meet specific data transmission requirements. This service provides for the additional engineering, conditioning, rearrangement, testing and maintenance of facilities that are required to arrange a dial tone line for satisfactory data transmission performance using the public switched telecommunications network and customer provided equipment.

B. Transmission Requirements

The transmission requirements to which Data Access Service is designed, furnished and maintained are delineated in various technical references commonly adopted as industry standards. Upon request of the customer, the Telephone Company will furnish a copy of the parameters currently being used to rate transmission performance.

C. Regulations

Data Access Service is limited to the following types of Local Exchange Service: One-party Residence, One-party Business, PBX Trunk and Centrex station lines.

Only customer premises equipment which complies and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and Regulations may be connected to a dial tone line arranged with Data Access Service.

Data Access Service is offered only where existing suitable facilities are available. Where such facilities are not available, no special construction will be undertaken by the Telephone Company to provide this service.

Data Access Service is not necessarily identifiable with specific equipment, but rather represents the end results in terms of performance characteristics which may be obtained by various combinations of circuit design, conditioning and rearrangements of facilities. Although the work necessary to provide Data Access Service may vary from application to application, this service will be charged for as a single rate element, consisting of both a nonrecurring charge and a monthly recurring rate.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 25MISCELLANEOUS SERVICES (cont'd)DATA ACCESS SERVICE (cont'd)

C. Regulations (cont'd)

The Telephone Company will make preliminary tests at no charge to the customer to determine if Data Access Service would be beneficial. If no physical conditioning or rearrangement of facilities will benefit the customer, there will be no charge to the customer.

The rates and charges for Data Access Service are in addition to the rates and charges for a Local Exchange Service dial tone line as specified in other sections of this Tariff.

When a customer cancels an order for Data Access Service after the engineering and installation have been started, the non-recurring charge specified below shall apply.

D. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Data Access Service, per line arranged	\$ 5.00	\$ 165.00

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICE (cont'd)

"900" Information Service Blocking

1. General

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service Number (900-NXX-XXXX).

2. Regulations

- a. Blocking is available on individual lines for residence and business customers.
- b. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
- c. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
- d. Blocking can be provided on a Foreign Exchange access line.
- e. Blocking service may not be available with certain multi-line business arrangements.
- f. There is no charge to remove "900" Information Service Blocking.

3. Rates

"900" Information Service Blocking

<u>Residence (per line)</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request	\$ 10.00
 <u>Business</u>	
Initial Request	No Charge
Subsequent Request, per order	\$ 15.00
Per Line/Trunk Equipped	\$ 15.00

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)Pennsylvania Telecommunications Relay Service1. General

The Pennsylvania Telecommunications Relay Service is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA. P.U.C. No. 13.

2. Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 1998.

Per residence access line, per month	\$.05
Per business access line, per month	\$.10

Centrex lines will be charged on an equivalency basis as determined by the Commission.

 Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

A. Pennsylvania Telecommunications Relay Service (cont'd)

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate.

All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable On Messages Place by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA. P.U.C. No. 10. This Company concurs in this tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES (cont'd)

Enhanced 911 Service

A. GENERAL

Enhanced 911 Service, also referred to as E911 Service, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP), designated by the customer, may receive and answer telephone calls placed by dialing the number 911.

B. TERMS AND CONDITIONS

1. All 911 calls from a specified central office designation must be accepted by the 911 Public Safety Answering Point (PSAP).
2. The PSAP operator is responsible for the dispatch of police, fire ambulance or any other emergency services personnel summoned by the party seeking assistance.
3. E911 Service information consisting of the name, address and telephone numbers of telephone subscribers whose listings are not published in directories or listed in directory assistance offices is confidential and the customer agrees to use such information only for the purpose of responding to emergency E911 Service calls.
4. Any party residing within the serving area of the E911 Service forfeits the privacy afforded by non-listed and non-published service to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
5. The Telephone Company shall not be liable for any loss or damages arising from errors, interruptions, defects, failures or malfunctions of E911 service. The Telephone Company's liability and obligation to furnish E911 service are limited as set forth in Section 1 of this Tariff and the Public Safety Emergency Telephone Act of the Commonwealth of Pennsylvania.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES

Enhanced 911 Service (con't)

C. DESCRIPTION

Basic E911 Features

1. **Enhanced 911 Service Trunk** - Trunks that connect at the End Central Office, where the 911 call originates, and at the Control Central Office.
2. **Automatic Location Identification(ALI) Maintenance** - The ALI feature will forward the name and address associated with the telephone number from which the call originated to the Public Safety Answering Point for display on associated customer premises equipment. The nonrecurring charge will cover the initial loading of the Company access lines and the monthly charge will cover the daily maintenance of the ALI database.
3. **Automatic Number Identification** - A feature by which the telephone number from which the call originated is forwarded to compatible customer premises equipment.

Optional E911 Features

4. **Control Central Office** - A telephone company switching unit equipped to perform the routing of 911 calls and to terminate 911 dedicated trunks from a central office and/or a Public Safety Answering Point. Includes manual/fixed/selective transfer arrangements and Selective Routing capability.
5. **Enhanced 911 Service Facility Group** - This nonrecurring charge covers the process where the E911 trunks of the various local exchange carriers within the defined serving area are terminated at the Control Central Office of the designated central office providing E911 services to a particular PSAP.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES

Enhanced 911 Service (con't)

C. DESCRIPTION (con't)

6. **Public Safety Answering Point Receiving Automatic Location Identification (ALI) Information** - The Telephone Company charge for providing the ALI from all customer records to the Controller at the Public Safety Answering Point.
7. **Selective Routing/Transfer** - The Telephone Company charge for providing the Selective Routing/Transfer of 911 calls to the appropriate county PSAP.
8. a) **Automatic Call Distribution (ACD)** - Automatic Call Distribution is a service which provides fair distribution of queued calls to available call answering positions of the customer; i.e. Agent positions served by the system.
- b) **Management Information System (MIS)** - Management Information System is a service that generates both real-time and historical reports on agent and group performance.

MISCELLANEOUS SERVICESEnhanced 911 Service (con't)D. RATES

<u>Services</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
Basic Features:		
1. Enhanced 911, Service Trunk (1) rate per trunk, per central office	\$ 135.00	\$ 11.00
2. Automatic Location Identification Maintenance (2) per 1,000 data entries	2,050.00	30.00
3. Automatic Number Identification	0	0
Optional Features:		
4. Control Central Office	3,000.00	3,622.00
5. Enhanced 911 Service Facility Group rate per facility group, per central office	325.00	-----
6. Public Safety Answering Point receiving Automatic Location Information.	3,000.00	708.00
7. Selective Routing/ Transfer (3) per 1,000 data entries.	430.00	.75

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 33MISCELLANEOUS SERVICESEnhanced 911 Service (con't)D. RATES (con't)

<u>Services</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
Optional Features (con't):		
8. Automatic Call Distribution		
ACD Service per agent position	\$ 150.00	\$ 133.50
Management Information System per ACD System	200.00	267.00

Notes:

- (1) This rate is in addition to rates for dedicated Private Line Service Channels as specified in Section 4 of this Tariff.
- (2) These charges apply only for data entries associated with Company service areas. The nonrecurring charge will only apply on the initial data loading of the company access line information.
- (3) The data entry count is rounded upward to the nearest 1,000, and is based upon the number of access lines in the 911 serving area. The nonrecurring charge will only apply on the initial data loading of the counties access lines.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

MISCELLANEOUS SERVICES

Section 6

Original Sheet 34

IntraLATA Toll Presubscription

- (A) IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the customer wishes to be the carrier of choice for IntraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additionally dialing to direct calls to the designated carrier. IntraLATA persubscription does not prevent a customer, who has presubscribe to IntraLATA toll carrier, from using carrier access codes or additional dialing to an alternative intraLATA toll carrier on per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by and end user is subject to the terms and conditions following.

- B. At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided in here, may be billed to the ITP, instead of the end user. This may involve charges from end-user initial free choice PIC changes, as specified in C.1 following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222
Telephone - PA. P.U.C. No. 1

MISCELLANEOUS SERVICESIntraLATA Toll Presubscription(Cont'd)

A. Presubscription Charge Application

1. Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End Users' choices which constitute exercising the free initial choice are:
 - Designating an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 10XXXX, or other required codes.
 - Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

2. New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for the Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 36MISCELLANEOUS SERVICESIntraLATA Toll Presubscription(Cont'd)

C. (Cont'd)

Initial free selections available to new end users are:

- Designate an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made directly contacting the Telephone Company. In addition, new end users that do not select a preferred carrier will be assigned a "No-PIC".

Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

3. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP, as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 37MISCELLANEOUS SERVICESIntraLATA Toll Presubscription(Cont'd)

C. (Cont'd)

4. An authorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an authorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in G.2 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company's corresponding F.C.C. Tariff.

D. Equal Access Recovery Charge

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

E. End User Charge Discrepancy

When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 38MISCELLANEOUS SERVICESIntraLATA Toll Presubscription(Cont'd)

E. (Cont'd)

1. (Cont'd)

- A signed letter of authorization takes precedence over any order other than subsequent , direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing , the date field on mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.
- If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

2. Verification of Orders for Telemarketing

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

3. PIC Switchback Option-Business/Residence

PIC Switchback is an option under no investigation activities are performed by the Telephone Company when an end user denies requesting a change in...

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 6
Original Sheet 39MISCELLANEOUS SERVICESIntraLATA Toll Presubscription(Cont'd)

F. (Cont'd)

Primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

1. Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
2. instituting steps to obtain verification orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized charges in carrier.

G. Rates and Charges

	<u>Rate</u>
1. The charge for a change in IntraLATA Toll Presubscription	\$5.00 per line
2. The charge for an unauthorized Business or Residence service change in intraLATA Toll Presubscription	35.65 per line

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES

C. LIFELINE SERVICE

1. DESCRIPTION

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations.

2. REGULATIONS

- a. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- b. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 1. One-Party Residence Unlimited Service and Local Measured Service, if available.
 2. Directory Listing (standard only).
 3. Non-Published or Non-Listed Telephone Number Service.
 4. Access to Directory Assistance Service.
 5. Touch Tone Calling Service.
 6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services.
 7. Access to Operator Services.
 8. Voluntary Toll Restriction Option.
 9. Link Up America (if eligible).
 10. Access to 800/888 Services.
 11. Access to Call Trace.
 12. Access to Alerting and Reporting Systems (9-1-1 dialing).
 13. Access to the Pennsylvania Telecommunications Relay Service.
 14. Caller ID Per-call and Per-line Blocking

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES

C. LIFELINE SERVICE (cont'd)

2. REGULATIONS (cont'd)

- c. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or be able to provide proof of income which is at or below the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Applicants who wish to be certified for Lifeline Service via the low income option will need to provide the following proof of eligibility: 1) currently filed State Income Tax Form; 2) currently filed Federal Income Tax Form, or 3) other equivalent documentation as prescribed by the Telephone Company. Recertification of Lifeline Service participants will be conducted biennially by the Telephone Company.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Telephone Company.

- d. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

MISCELLANEOUS SERVICES

C. LIFELINE SERVICE (cont'd)

2. REGULATIONS (cont'd)

- e. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- f. Only services listed in 2 (b) above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- g. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
- h. Customer requested temporary suspension of Lifeline Service is not permitted.
- i. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- j. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- k. Lifeline customers are subject to all Residence service regulations in this and other tariffs of the Telephone Company.
- l. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- m. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
- n. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- o. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- p. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICES

C. LIFELINE SERVICE (cont'd)

3. DIAL TONE LINE MONTHLY RATE

- a. Applicable Residence Dial Tone monthly rate minus \$1.75 (1).
- b. Lifeline Service customers will pay the applicable Subscriber Line Charge monthly rate minus \$3.50 (1).
- c. Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICESD. LINK UP AMERICA1. Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers.

2. Regulations

a. Link Up America is available to residence customers who meet the following eligibility criteria:

(1) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

(2) Applicant must participate in any of the following programs:

Aid to Families with Dependent Children (AFDC)
Categorically Needy Medical Assistance (Blue Card)
Food Stamps
General Assistance (GA)
Low Income Home Energy Assistance Program (LIHEAP)
Medically Needy Only Medical Assistance (Green Card)
State Blind Person
Supplemental Security Income (SSI)

(3) Applicants who do not participate in any of the above programs may be eligible under the Pennsylvania Telephone Association low income guidelines which are based on Pennsylvania state taxable income.

The applicant must self-certify the requirement set out in a. (1). The requirement set out in a. (2) must be certified by the Pennsylvania Department of Public Welfare (DPW). Participation by DPW is subject to execution of an agreement signed by the Telephone Company and DPW. The requirement set out in a. (3) must be certified by the Pennsylvania Department of Revenue (DOR). Participation by DOR is subject to execution of an agreement signed by the Telephone Company and DOR.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

MISCELLANEOUS SERVICESD. LINK UP AMERICA (cont'd)2. Regulations (cont'd)

- b. The Link Up America discount is applicable to one access line (dial tone line) when it applies to the installation or relocation of main service at a customer's principal residence.
- c. Link Up America applicants are not exempt from Telephone Company deposit requirements.
- d. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link Up America discount.

The Link Up America discount does not apply to applicants who are full time students living in university or college controlled housing.

3. Rates

The Link Up America Program provides for a 50% discount on the Line Connection Charge associated with the connection of a new residence exchange access line (dial tone Line) as specified in Paragraph A.3.a preceding. The total amount of the discount may not exceed \$30 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in Paragraph A.2.e. preceding.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENTGENERAL

- A. Equipment provided by the customer may be permitted to be connected to the facilities furnished by the Telephone Company only under conditions specified in this section of the Tariff.
- B. Where the use of any customer provided terminal equipment involves direct electrical connection to the facilities of the Telephone Company, such connection shall be made through a connecting device furnished and installed by the Telephone Company at charges specified in this tariff.
- C. The customer is not permitted to create additional channels from facilities provided by the Telephone Company, or to resell or share services with another party through extension of customer provided channels, or equipment, except as otherwise provided in this tariff.
- D. If customer provided equipment is used in violation of the provisions of this tariff, the Telephone Company will take such action as it deems necessary for the protection fo the network.

After notification by the Telephone Company of such violation, the customer shall discontinue such use and confirm in writing to the Telephone Company *within 10 days* that such violation has ceased. Failure of the customer to conform to this requirement shall result in suspension of service.

LIMITATIONS OF RESPONSIBILITY OF THE TELEPHONE COMPANY

- A. The telecommunications network is not represented as being adapted to the use of *customer-provided equipment or communications systems* and the Telephone Company shall not be responsible for:
(1) The through transmission of signals generated by the customer-provided equipment or communications systems or for the quality of or defects in, such transmission; (2) The reception of signals by the customer-provided equipment or communications systems.
- B. The Telephone Company shall not be responsible to the customer if changes in the criteria in this Tariff or changes in any of the facilities or operations or procedures of the Telephone Company render any of the customer-provided equipment or communications system obsolete or require modification of or alteration to such equipment or system or otherwise affect its use or performance.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 7
Original Sheet 2CONNECTION WITH CUSTOMER - PROVIDED EQUIPMENTOBLIGATIONS OF THE CUSTOMER

- A. The customer will at his expense:
1. Provide and install all wiring from point of connection with the Telephone Company facilities and make the actual connection with it as instructed by the Telephone Company personnel.
 2. Provide power to operate his equipment in conformity with Telephone Company specifications.
 3. Maintain his equipment so that it will operate within the standards set forth in this tariff and by testing, determine if trouble is being caused by his equipment before requesting maintenance service by the Telephone Company.
 4. Replace or modify his equipment, or disconnect and discontinue use of same, upon notice from the Telephone Company that it is obsolete or unusable because of changes in standards, facilities or operating procedures of the Telephone Company.
 5. Be responsible for payment of Premises Work Charges, as specified in Section 3, for visits to his premises by a Telephone Company employee when the visit is necessary to determine that the service difficulty or trouble is not being caused by Telephone Company equipment or facilities.
 6. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities; against claims for infringement of patents arising from, combining with, or using in connection with facilities of the Telephone Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

NETWORK CONTROL SIGNALLING

Satisfactory performance of the telecommunications network requires continuing functional compatibility of the signals used to control the network and the switching equipment involved. Therefore, the network control signalling shall be performed by equipment furnished, installed and maintained by the Telephone Company.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

CONNECTION WITH CUSTOMER-PROVIDED EQUIPMENTBASIS OF CONNECTION

Customer provided equipment may be connected to the facilities of the Telephone Company either by direct electrical connection, as covered in Paragraph B-General Regulations above, or by acoustic or inductive connection.

NETWORK PROTECTION CRITERIA

To protect the network and services furnished to the public by the Telephone Company, the customer provided equipment must comply with minimum network protection criteria which shall be prescribed by the Telephone Company, or Telephone Companies with which this Company interconnect.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE

Centrex Service consists of switching equipment, located on Telephone Company premises, interconnected with customer-provided stations on the customer's premises to provide intercommunication among the stations and station access to the exchange network. This service offering requires special central office equipment and is provided only where such central office equipment is available.

A. GLOSSARY OF TERMSAccount Codes

A station user can enter a cost accounting or client billing code into their SMDR system.

Attendant Camp-On

This feature permits attendant completed calls to busy station to be placed in a waiting (camp on) condition. When the station becomes idle, it is automatically rung and connected to the waiting call.

Attendant Recall

A call that has been extended by a system attendant is automatically returned to an attendant after a specified time period if the caller receives a busy signal or no answer.

Attendant Services

This feature enables the system to provide uniform Attendant Access Code to every station user within a customer group (maximum of eight 8 subgroups numbered zero 0 through seven 7). During the regular working hours, calls from stations are directed to the attendant by dialing the assigned subgroup number (usually 0).

Attendant Speed Call

This feature permits an attendant to dial frequently called numbers by depressing a speed call key and dialing a one or two digit code.

Attendant Transfer

This feature enables an attendant to call and speak to another attendant and/or to transfer a call to another attendant.

Authorization Codes

An authorization code is a specific set of digits assigned to and used by a station user.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Automatic Identification of Outward Dialing

This feature provides for automatic number identification of the calling station on all completed outgoing long distance calls.

Automatic Line

When this feature is assigned, going off hook causes a connection to be made to a predetermined location with no pulsing required (often called a hotline).

Busy Verification - Station/Trunks

This feature permits the attendant to verify the condition of a station line or trunk within the customer's group as to its busy idle, or out-order state. It allows the attendant to establish a talking connection with any apparently busy trunk, special service access line, or station line to verify that they are busy and in working order. Busy Verification Tone will be provided to the interrupted parties and repeated for as long as the attendant is connected.

Call Forwarding

Allows a station user to forward calls to another telephone number within the customer's system, the local calling area or a foreign exchange. Long distance rates apply where applicable.

Provides electronic digital switching service for intercommunication purposes and for connection through the local and long distance telephone network, and will be furnished where central office equipment and adequate outside plant facilities are available.

Call Park and Retrieve

Allows a station user to "park" or hold one call by a switchhook flash and a code, and can be retrieved from any station by dialing the appropriate code and the directory number against which the call is parked.

Call Pick-Up

Allows a station user to answer calls that come into other stations within an assigned Call Pick-Up, by a code.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Call Waiting

Informs a station user who is engaged in a phone call, that a second call is waiting by a tone. The user can put the first call on hold and answer the call waiting by a switchhook flash, and alternate between calls by a switchhook flash.

Class of Service Restriction

The Class of Service (COS) feature defines the specific features available to individual stations and attendants within a customer group. Access restrictions are divided into origination restrictions, terminating restriction, and feature restriction. The maximum number of COS per customer group is 256.

Consultation Hold

In conjunction with call transfer, this permits the transferring party to talk privately with the destination before transferring the call.

Dictation Access

The feature provides station access to customer provided dictation recording equipment by dialing an access code.

Direct Inward Dialing

Allows incoming calls to reach a station without attendant assistance, by dialing the directory number of the station.

Direct Outward Dialing

Allows a station user to dial outgoing calls by an access code, waiting for a second dial tone, and dialing the desired outside numbers, subject to class of service restrictions.

Distinctive Ringing

Identifies certain call types by applying a distinctive ringing cadence to calls terminating on Centrex stations in the customer group.

Foreign Exchange Lines & WATS

Lines from a Central Office other than the customers serving Central Office and Wide Area Telephone Service terminating in the customer's system.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont.)A. GLOSSARY OF TERMS (cont'd)Hold

Allows a station user to place a call on hold by a switchhook flash, keying a code, giving a busy tone and then silence. Then the user hangs up. Every 15 seconds a short burst of ringing will occur as a reminder of the call on hold. The user can be reconnected to the call by picking up the receiver. A user can place another call while holding a call, by a switchhook flash, dial tone, and placing the second call. If a second call results as a busy signal, the user can return to the first call by two switchhook flashes. If the second call goes through, when finished, hang up and the original call will ring shortly afterwards.

Intercommunication

Any station calling any other station in the customer's system.

Last Number Redial

Allows a station user via a code, to automatically dial the last number dialed from that station.

Line Hunting

When a number in the hunt group is dialed, the hunting starts with the first line in the hunt group and ends at the last. The lines are hunted sequentially, and the call is completed to the first idle line in the hunt group.

Lockout

If the lockout and telephone feature is enabled, an attendant may not re-enter a call on a held loop unless either recalled by station user or upon automatic attendant recall.

Meet Me Conference (3-Way)

A station user may set up a conference call for a specified time with the Meet-Me Conference feature. The assigned Meet-Me Conference directory number for the conferees is dialed at the designated time. Each conferee is automatically added to the conference when the Meet-Me Conference number is dialed. As conferees are added, all conferees, including the new arrival, will receive a confirmation tone to indicate that a party has been added.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Multiple Console Operation

More than one console can be operated by the same customer. Usually due to the number of telephones in the customer group or maybe answering consoles, or group answering consoles within the customer's main station group.

Multiple Listed Directory Numbers

More than one Listed Directory Number (LDN) may be made available to provide access to the attendant of any one customer group.

Paging Access

Permits attendants and station users to have access to loudspeaker paging equipment by dialing an appropriate access code.

Ring Again

Used to automatically ring back a station user who dialed an extension, got a busy signal, and activated ring again.

This is done by doing a switchhook flash, and keying a code. The station user gets a tone and hangs up. When the dialed extension becomes idle the originating station user's telephone will ring; that user picks up the receiver and it rings the station called.

Secrecy

The feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation.

Serial Call

If a calling party wishes to speak to more than one station the attendant can hold the trunk circuit on the console loop key. The attendant observes the lamps of the loop key to know when the calling party is ready to extend the next call. When the called party has hung up, the calling party is ready for the next connection to be established by the attendant.

Station Controlled Conference

This feature permits 500/2500 Stations (POTS) to establish a conference call consisting of more than three parties without the assistance of the attendant.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Centrex SERVICE (cont'd)A. GLOSSARY OF TERMS (cont'd)Station Line

A main station line is the primary or first termination of a Centrex line to which a particular Centrex Line number is assigned. A bridged line termination is an additional termination of a station assigned to the same station line number.

Station Speed Calling

A station user can assign telephone numbers a one or two digit code by a programming function via a code. From that point on, the digit code is dialed, and the assigned number is automatically dialed. There is no provision for a pause, and only 15 digits can be programmed to a code.

Station to Station Calling

A station user can complete calls within the customer's system by dialing the station number.

Switched Loop Operation

Allows for the attendant position to be released from a call after the connection between the switching equipment and the called station has been established.

System Speed Calling

This feature allows a customer to define a list of network speed calling numbers. These numbers will be assigned when service is installed. They will be available to all telephones within the customer group, and accessed by dialing pre-assigned codes.

Through Dialing

This feature permits the attendant to select the trunk facility for the station and "pass dial tone" to the station user. The station user then dials his called number. This feature is usually used as a manual over-ride of outgoing station restrictions.

Transfer (3-Way)

Allows a station user to transfer incoming calls to another station within the customer's system by a switchhook flash, dialing the desired station number, announcing the call and hanging up.

Two-Way Splitting

This feature permits the attendant to talk privately to either the called party or calling party. The attendant can alternate between the source or destination as required.

Uniform Numbering Plan

Provides uniform numbering to every station within a business group.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)B. GENERAL REGULATIONS1. Class of Service; Minimum Subscription; Suspension

Centrex Service is offered only as one-party business service.

The minimum subscription to Centrex Service is two (2) main station lines.

Suspension of Centrex Service at the customer's request is not available

2. Operating; Power and Space

All operating at the customer's premises is performed at the expense of the customer.

All power and suitable space required on the customer's premises for attendant and station equipment associated with Centrex Service is provided by the customer, at his expense.

3. Compatibility

Customer premises attendant and station equipment must be compatible with the Company's Centrex Service.

4. Centrex Line Connection Charges

A nonrecurring Connection Charge applies for arranging a Centrex station line between the Telephone Company central office and the rate demarcation point at the customer's premises.

The installation and maintenance of inside wire and customer premises equipment is the responsibility of the customer.

5. Station Line Charges

The Basic Service portion or the Intercommunication portion of Centrex Station Lines are not offered separately.

The total number of station lines within a Centrex system are priced at the same rate.

The station line rate applies to bridged station lines at premises other than the premises of the associated main station line.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 8
Original Sheet 8

CENTREX SERVICE (cont'd)

B. General Regulations (cont'd)

6. Inter-Exchange Extension Mileage Charges

Private Line Service Type 2012 Channel charges, as shown in Section 4 of this Tariff, apply to Centrex station lines in exchanges other than that which houses the main switching equipment.

7. Centrex End User Access Charges

Centrex CO End User Access Charges specified in the Exchange Carrier Association Tariff F.C.C. No. 1 apply, per main station line and off premises bridged main station line, in addition to the monthly rates shown in C.2 following.

8. Permissible Interconnections

Station and tie lines connected with a Centrex system and extending to the premises of another customer may not be connected for exchange service. Calls over such lines also may not be connected to other station or tie lines which extend to the premises of another customer.

9. Contract Period

The contract period for Centrex Service including common equipment and main station lines is three years. If a Centrex system is disconnected or moved within a contract period, termination charges will apply as specified in B.11 following.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)B. GENERAL REGULATIONS (cont'd)11. Termination Charges

When a Centrex system is disconnected or moved to a location in a different exchange within the contract period, termination charges will apply, as follows:

- Fifty percent (50%) of the Centrex service monthly rates for common equipment and main station lines in effect at the time the system is disconnected or moved is used to compute the termination charges due for the remainder of the contract period.

When a Centrex system is moved to a location within the same exchange within the contract period, the following options apply:

- The contract may be terminated, with applicable termination charges as specified in the paragraph above; or
- The contract may remain in effect, with the payment of associated relocation costs, as determined by the Telephone Company.

When the number of station lines are increased within a contract period, the additional station lines will be included in the original contract date and will be subject to the same contract termination charges.

12. Other Charges

Charges specified in this or other sections of this Tariff, as appropriate, apply for other telecommunications services used in conjunction with the Company's Centrex Service.

CENTREX SERVICE (cont'd)

C. BASIC CENTREX OFFERINGS

1. Basic Features - Basic Centrex Service consists of the following features:

- Attendant Service
- Automatic Identification of Outward Dialing
- Automatic Line
- Call Forwarding
 - All Calls
 - Busy
 - No Answer
- Call Park and Retrieve
- Call Pick-Up
- Call Waiting
- Class of Service Restriction
- Consultation Hold
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Distinctive Ringing
- Hold
- Hunting
- Last Number Re-Dial
- Push Button Dialing
- Ring Again
- Station to Station Calling
- System Speed Calling
- Three Way Conference Transfer
 - 3 Way Conference
 - Call Transfer Incoming Calls
 - Call Transfer Outgoing Calls
 - Call Transfer - All Calls
- Uniform Numbering Plan Capability

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)C. BASIC CENTREX OFFERINGS (cont'd)2. RatesMONTHLY RATE

<u>STATION LINES</u>	<u>COMMON EQUIP</u>	<u>BASIC SERVICE*</u>	<u>INTER- COMMUNICATION*</u>
2-10	\$30.00	\$7.00 each	\$12.00 each
11-25	35.00	6.00	10.00
26-50	45.00	5.00	8.00
51-100	55.00	4.50	7.00
100 Plus	80.00	4.00	7.00

* Basic Service and Intercommunication Charges are per line, per premise.

NONRECURRING CONNECTION CHARGE

<u>STATION LINES</u>	<u>COMMON EQUIP.</u>	<u>LINES</u>
2-10	\$350.00	\$55.00 each
11-25	400.00	55.00
26-50	500.00	55.00
51-100	600.00	55.00
100 Plus	800.00	55.00

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Centrex SERVICE (cont'd)

D. OPTIONAL CENTREX OFFERINGS

1. Enhanced Features I Package used with Attendant Console (s) (3)

Nonrecurring Connection Charge - \$650.00

Monthly Rate - \$40.00

Attendant Camp-On	Multiple Console
Attendant Recall	Operation
Attendant Speed Calling	Multiple Listed
Attendant Transfer	Directory Numbers
Busy Verification	Secrecy
Call Park and Retrieve	Serial Call
Lockout	Switched Loop Operation
	Through Dialing
	Two-Way Splitting

2. <u>Optional Features</u>	<u>Nonrecurring Connection Charge (1)</u>	<u>Monthly Rate</u>
Account Codes (3)	\$25.00	\$5.00
Authorization Codes (3)	25.00	5.00
Dictation Access	25.00	7.00
Foreign Exchanges, WATS & TIE Lines (2)(3)	60.00	35.00
Loud Speaker/Radio		
Paging Access	25.00	10.00
Meet Me Conference (3)	25.00	15.00
PBX Trunk Termination (3)	25.00	7.00
Station Controlled		
Conference (3)	25.00	15.00
Station Speed Calling		
8 Per List	10.00	3.00
8 Control Station	--	3.00
Ea. Add'l Station	--	1.50
30 Per List	15.00	4.00
30 Control Station	--	4.00
Ea. Add'l Station	--	3.00

Notes:

- (1) Applies at the time of installation. Subsequently, the Feature Processing Charge applies as specified in Paragraph E following.
- (2) In addition to all other Tariff charges.
- (3) Not available in the Denver and Manheim exchanges due to equipment limitations.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

CENTREX SERVICE (cont'd)E. FEATURE PROCESSING CHARGE

A Feature Processing Charge applies for each service order required to execute a customer's request for any change; i.e. add, drop, change or rearrange features of existing Centrex lines.

	<u>Nonrecurring Charge</u>
Change 6 or less appearances of features on a service order	\$ 75.00
Change more than 6 appearances of features on a service order	150.00

In addition to the Feature Processing Charge, a charge of \$2.00 per line applies for changing the appearances of existing lines in a Centrex System, at the customer's request.

A change of line appearance includes:

- Changes in telephone numbers
- Changes from one pattern of restriction to another
- Change unrestricted to restricted or vice versa
- Changes in hunting arrangements
- Adding features
- Dropping features
- Changing features
- Any combination thereof when the work is performed at the same time on the same line.

Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 9
Original Sheet 1Rates

1. Dial Tone Line (DTL) Cells

The following list identifies the applicable Zone, Central Office District, and Dial Tone Line Cell within the Pittsburgh Exchange. See Tariff Pa. P.U.C.-Toll No. 2C for central office designations.

<u>Pittsburgh Zone</u>	<u>Central Office District</u>	<u>DTL Cell</u>
1	Allentown	1(D)
	Downtown	1
	North Side	1(D)
	Oakland	1
	Squirrel Hill	1(D)
2	West View	2
	Bellevue	2
3	Sharpsburg	2
	Millvale	2
4	Braddock	2
	Wilkinsburg	2
5	Homestead	2
6	Carrick	2
	Mount Lebanon	2
7	Crafton	2
	McKees Rocks	2
8	East Liberty	2

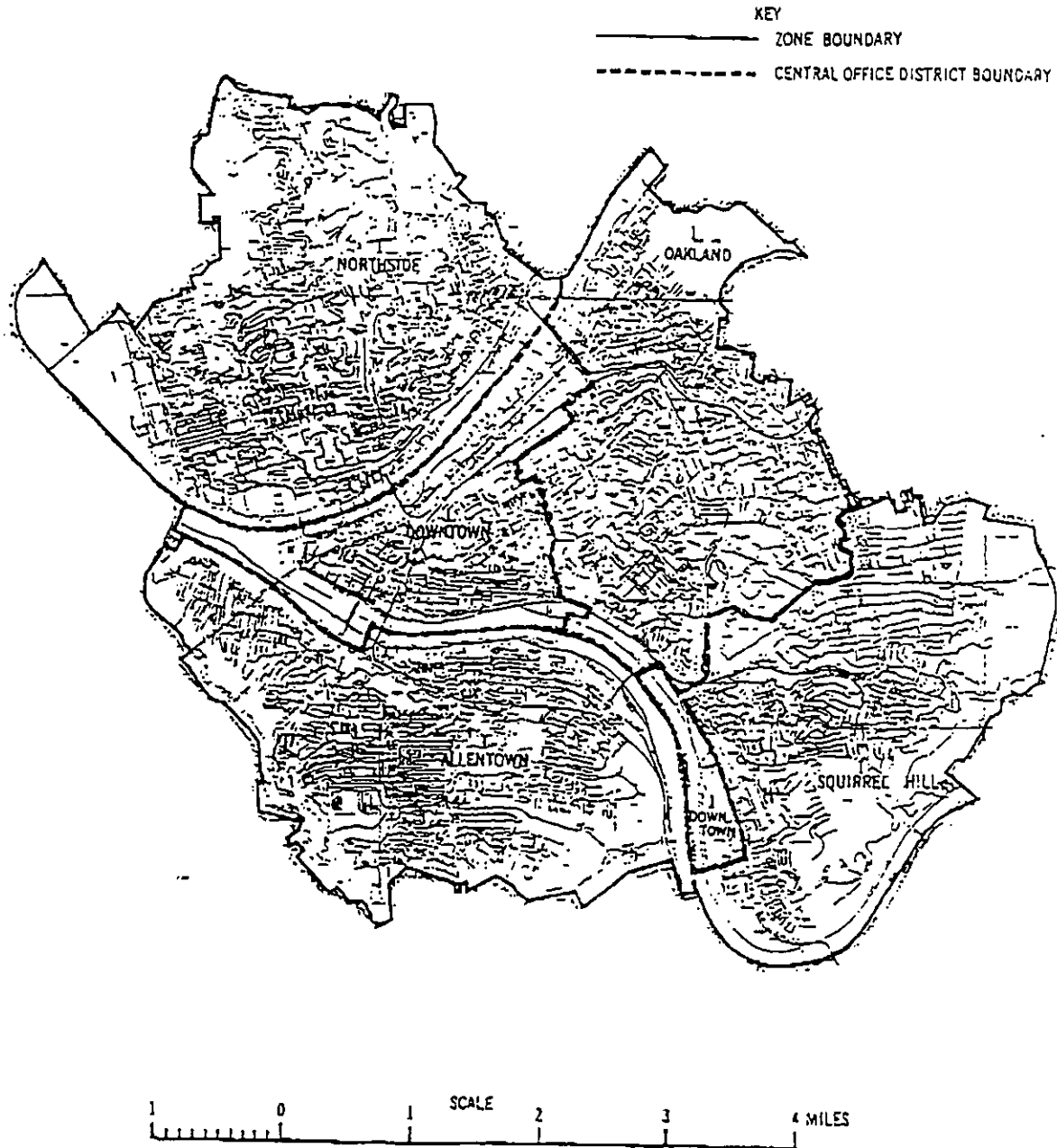
Issued: June 22, 1999

Effective: June 23, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Central Office District and Zone Boundaries

1. Zone 1



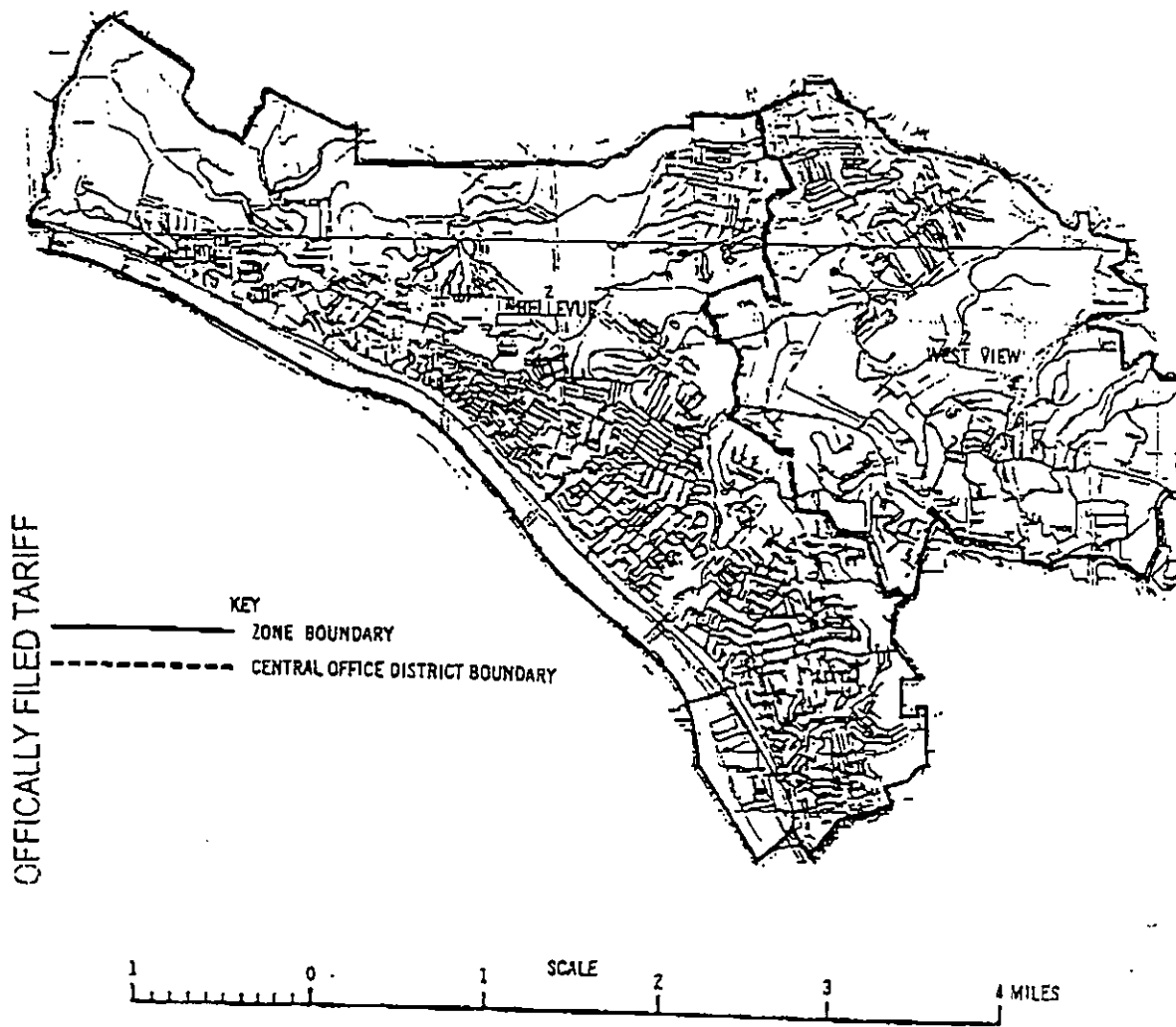
Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Central Office District and Zone Boundaries (Cont'd)

2. Zone 2



Issued: December 16, 1998

Effective: January 16, 1999

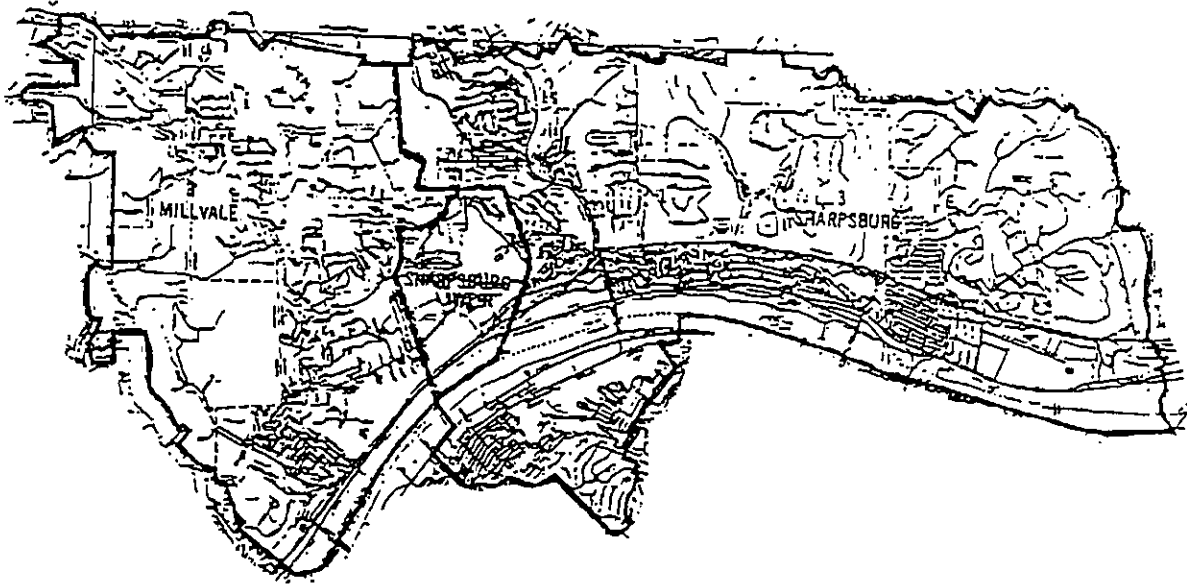
Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

STARGATE LOCAL SERVICES, LLC

Section 9
Original Sheet 4

Central Office District and Zone Boundaries (Cont'd)

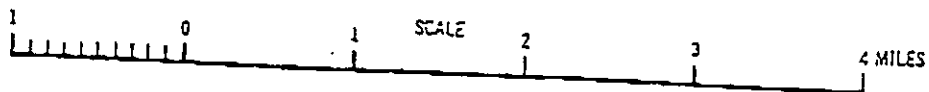
3. Zone 3



KEY

— ZONE BOUNDARY

- - - CENTRAL OFFICE DISTRICT BOUNDARY



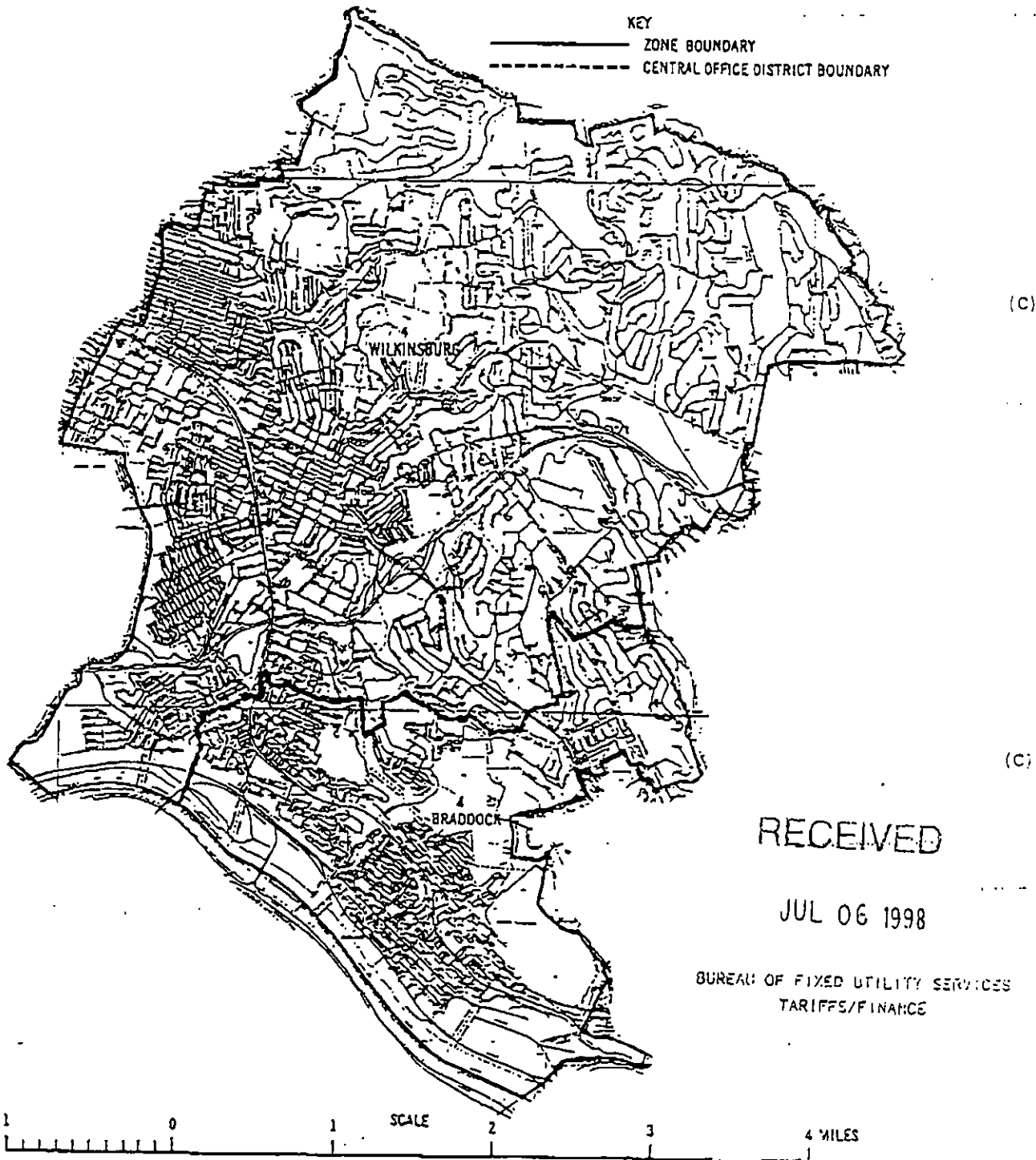
Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Central Office District and Zone Boundaries (Cont'd)

4. Zone 4



Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Central Office District and Zone Boundaries (Cont'd)

5. Zone 5



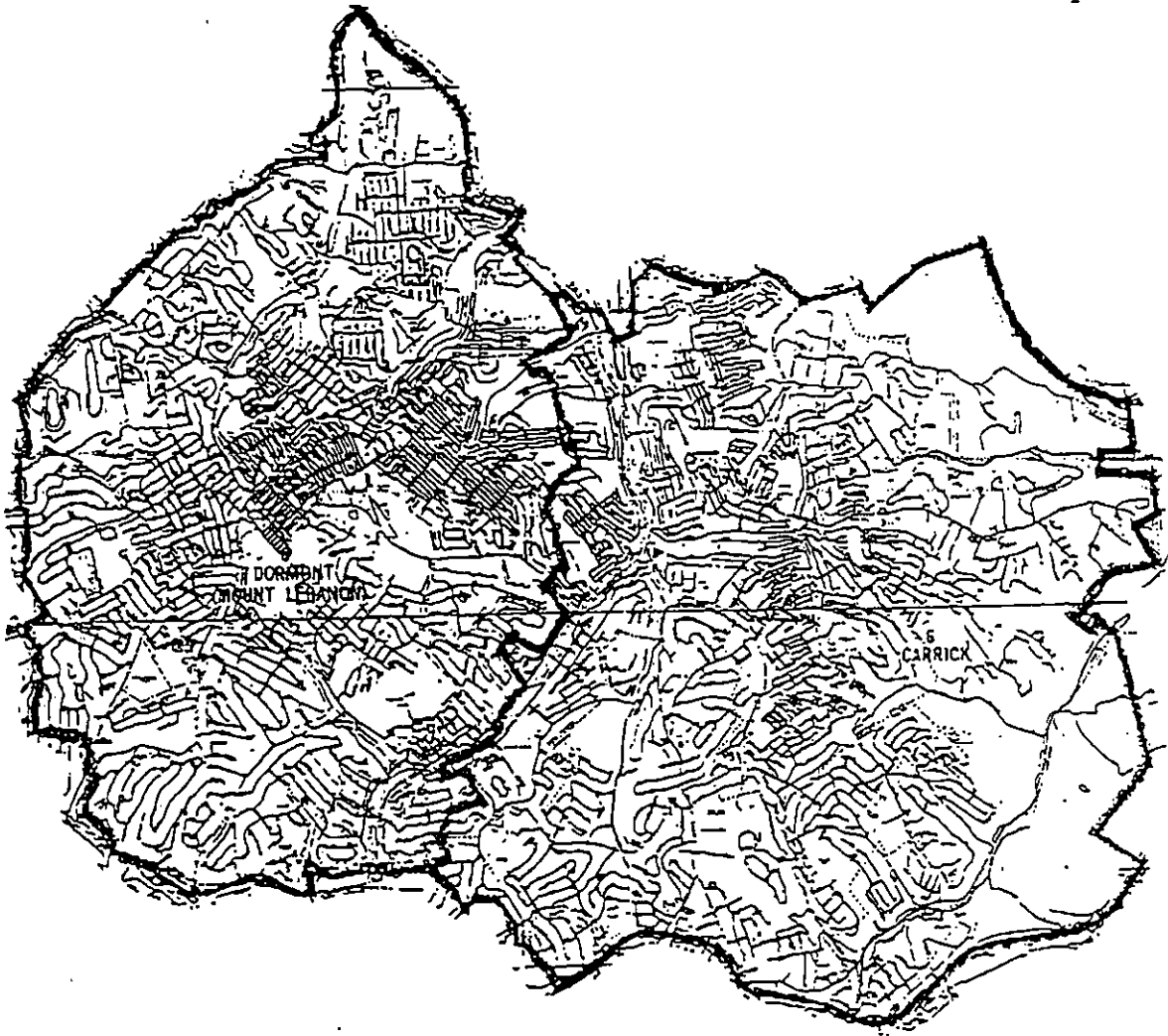
Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

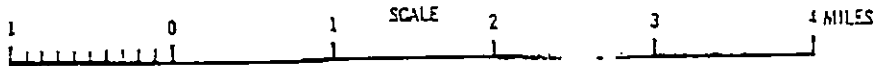
Central Office District and Zone Boundaries (Cont'd)

6. Zone 6



(C)
(C)

KEY
 ——— ZONE BOUNDARY
 - - - - - CENTRAL OFFICE DISTRICT BOUNDARY



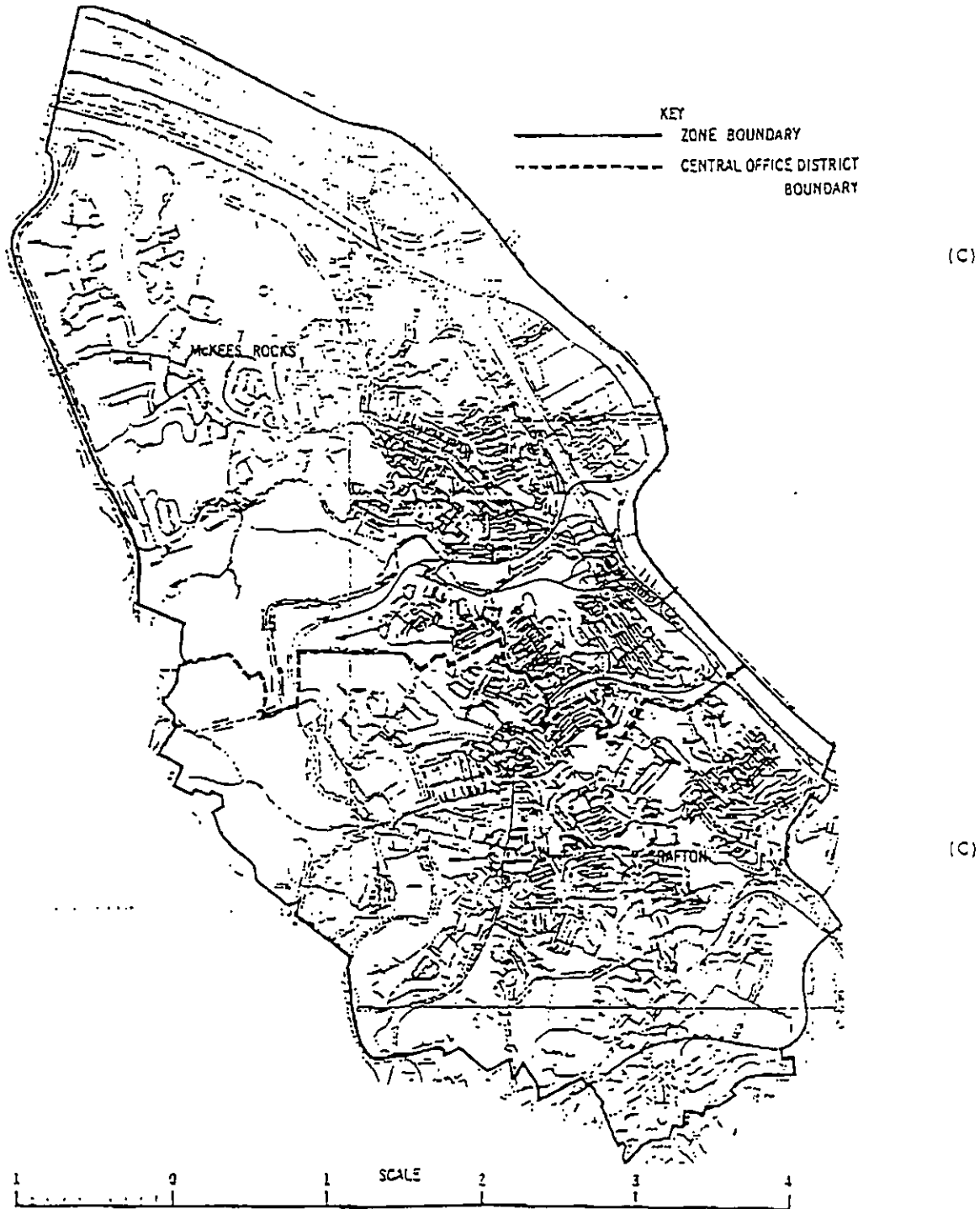
Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
 Crane Building - Suite 300, 24th Street
 Pittsburgh, PA 15222

Central Office District and Zone Boundaries (Cont'd)

7. Zone 7



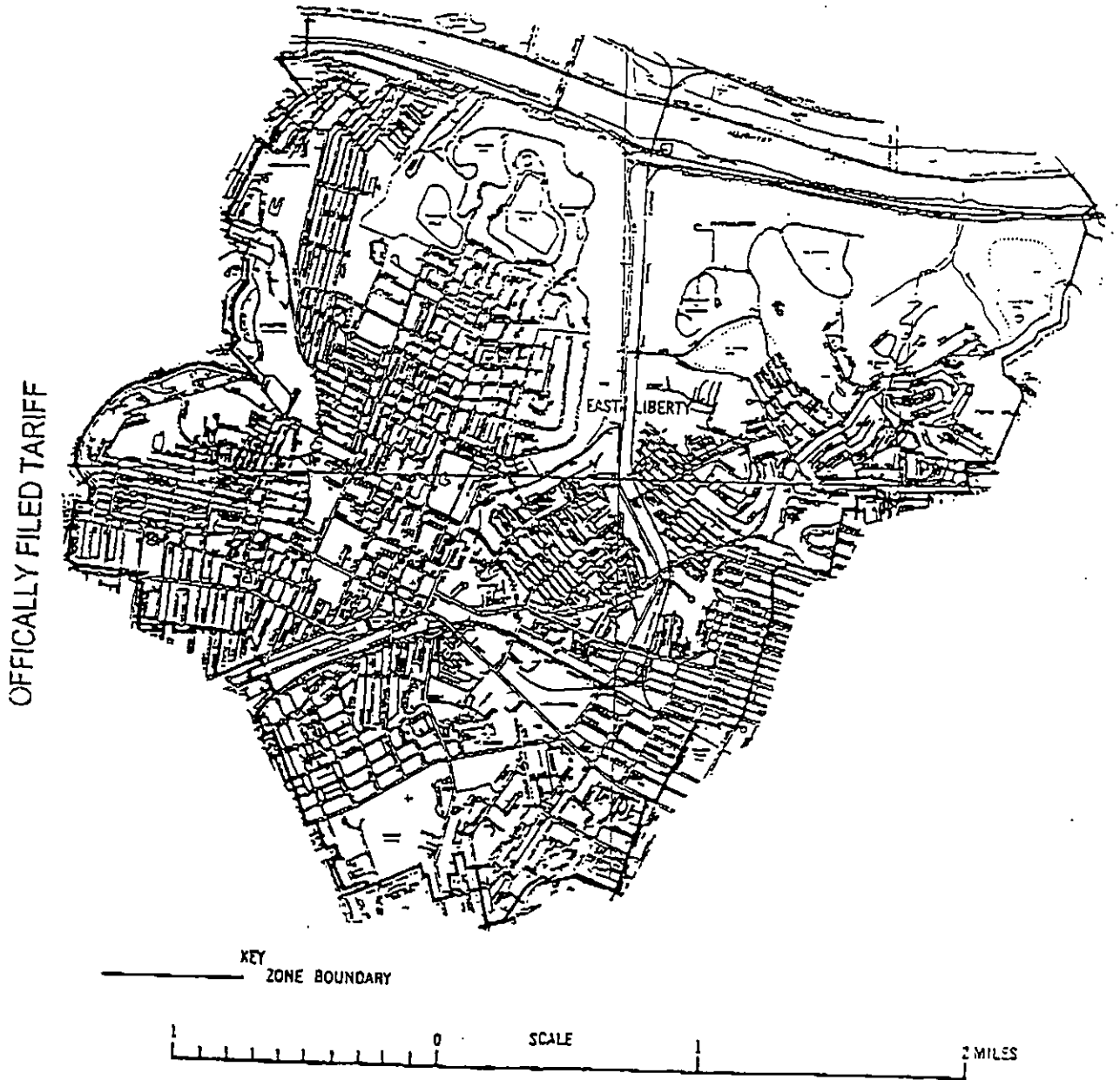
Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222

Central Office District and Zone Boundaries (Cont'd)

8. Zone 8



Issued: December 16, 1998

Effective: January 16, 1999

Marcus Ruscitto, President
Crane Building - Suite 300, 24th Street
Pittsburgh, PA 15222