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December 11, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Cynthia Banks v. PPL Electric Utilities Corporation
Docket No: C-2014-2456935

Dear Ms. Chiavetta:

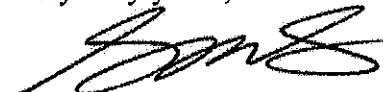
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,


GRAIG M. SCHULTZ

GMS/cl
Enclosure

cc: Cynthia Banks (w/encl.)
Amy M. Bellizia (w/encl.) via email only
Kim Safford (w/encl.) via email only
Brenda Snyder (w/encl.) via email only

00681832.DOCX

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

CYNTHIA BANKS,
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,
Respondent.

COMPLAINT DOCKET

NO. C-2014-2456935

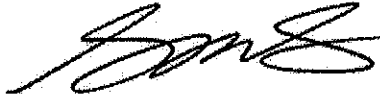
CERTIFICATE OF SATISFACTION

1. Complainant is Cynthia Banks.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant, Cynthia Banks, and Respondent, PPL Electric, agree that Complainant will pay her regular monthly budget bill plus \$20.00 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant's January 2015 due date. Complainant and Respondent further agree that Complainant is awaiting a LIHEAP grant and enrollment in the Ontrack customer assistance program.
(b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 12/11/14

GROSS MCGINLEY, LLP



BY: _____

GRAIG M. SCHULTZ, ESQUIRE
Attorney ID # 207123
Attorney for Respondent
PPL Electric Utilities Corporation
33 S. Seventh Street; P O Box 4060
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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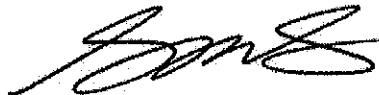
NO. C-2014-2456935

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 11th day of December 2014.

CYNTHIA BANKS
2013 CHEVY CHASE DRIVE
HARRISBURG PA 17110

GROSS MCGINLEY, LLP



BY: _____

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