



December 9, 2014

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
PO Box 3265 Harrisburg, PA 17105-3265

Subject: F-2014-2454169

Dear Madam Secretary:

We respectfully request an extension of time to answer or satisfy the above referenced complaint. We have reached a verbal settlement with Ms. Liess and would like some more time to complete that process. Please allow for a 20 day extension so that we can attempt to resolve the complaint with the customer.

Sincerely,

A handwritten signature in cursive script that reads "Ginger Lucas".

Ginger Lucas
CEO

RECEIVED

DEC 9 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Cc: Kerri R. Liess
440 Crossroad School Rd
Carlisle, PA 17015

PO Box 1627
Kennesaw, GA 30156
877-215-4140