

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :  
 2. BUREAU: FUS :  
 3. SECTION(S) : :  
 5. APPROVED BY: : 4. PUBLIC MEETING DATE:  
 DIRECTOR: : 00/00/00  
 SUPERVISOR: :  
 6. PERSON IN CHARGE: : 7. DATE FILED: 04/02/04  
 8. DOCKET NO: A-310811 F2000 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT:

RESPONDENT/APPLICANT: GLYPHICS COMMUNICATION, INC

COMP/APP COUNTY:

UTILITY CODE: 310811

ALLEGATION OR SUBJECT

APPLICATION OF GLYPHICS COMMUNICATIONS, INC., FOR APPROVAL OF THE ABANDONMENT OR DISCONTINUANCE OF LONG DISTANCE TELEPHONE SERVICES TO THE PUBLIC IN THE COMMONWEALTH OF PENNSYLVANIA.

**DOCKETED**  
APR 23 2004

DOCUMENT  
FOLDER

**Capitol Hill Consulting**  
Telecommunications & Technology  
Regulatory Services

901 N Brutscher, D 358  
Newberg, OR 97132

350 South 400 East, Suite 203  
Salt Lake City, UT 84111

**ORIGINAL**

RECEIVED  
04 JAN 12 PM 12:28  
BUREAU OF  
FIXED UTILITY SERVICES

January 5, 2004

Leonard Peyton  
Pennsylvania Public Utility Commission  
Bureau of Fixed Utility Services  
PO Box 3265  
Harrisburg, PA 17105-3265

*A 310811F 2000*

**DOCUMENT  
FOLDER**

RE: Glyphics Communications, Inc.

Dear Mr. Peyton,


Enclosed please find Glyphics Communications, Inc.'s application for abandonment. If you have any questions or if anything further is required, please contact me at 801-558-8149 or via e-mail at [liz@glyphics.com](mailto:liz@glyphics.com). Also you can direct written correspondence to me at either address below:

901 N Brutscher Street, D 358  
Newberg, Oregon 97115

775 West 1200 North, Suite 200  
Springville, Utah 84663

Thank you for your assistance with this matter.

Best regards,



Liz Petroni  
Regulatory Consultant  
Glyphics Communications, Inc.

cc: Office of Consumer Advocate  
Bernard A. Ryan, Jr., Small Business Advocate  
Office of Attorney General

RECEIVED  
*April 2, 2004 alt*  
2004 JAN 11 PM 2:11  
SECRETARY'S BUREAU

ORIGINAL

**Capitol Hill Consulting**  
Telecommunications & Technology  
Regulatory Services

901 N Brutscher, D 358  
Newberg, OR 97132

350 South 400 East, Suite 203  
Salt Lake City, UT 84111

RECEIVED  
04 APR -2 AM 11:26  
FEDERAL COMMUNICATIONS COMMISSION  
SECRETARY'S BUREAU

January 5, 2004

Doreen Trout  
Pennsylvania Public Utility Commission  
Secretary's Bureau  
PO Box 3265  
Harrisburg, PA 17105-3265

A-310811F2000

DOCUMENT  
FOLDER

RE: Glyphics Communications, Inc.

Dear Ms. Trout;

Pursuant to our discussion, this letter is to request a waiver of the \$350.00 application fee for Glyphics Communications, Inc.'s ("Glyphics") application for abandonment. This request is made under 52 Pa Code Section 1.91, "Applications for waiver of formal requirements."

Glyphics ceased providing long distance services in July 2003 and withdrew its authority in all state and interstate jurisdictions. The long distance market was no longer a profitable area of the business and to a great extent due to the regulatory fees, assessments, and taxes associated with doing business as a long distance provider. As the company could no longer remain competitive and not loose money on this product, they transferred their customer base to another long distance provider.

Due to the financial losses sustained Glyphics is not in a position to remit the \$350.00 application fee and is no longer in the telecommunications long distance business.

If you have any questions or if anything else is required, please contact me at 503-537-6784 or via e-mail at [liz@glyphics.com](mailto:liz@glyphics.com).

Thank you for your assistance with this matter.

Best regards,



Liz Petroni  
Regulatory Consultant  
Glyphics Communications, Inc.

503.537.6784

[liz@capitolhillconsulting.com](mailto:liz@capitolhillconsulting.com)

24

**APPLICATION FOR APPROVAL OF ABANDONMENT OR  
DISCONTINUANCE OF SERVICE, IN WHOLE OR IN PART**

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

*A-310811F2000*

In re: Application of  
Glyphics Communications, Inc.,  
for approval of the abandonment  
or discontinuance of long distance services.

Application  
Docket No:

SECRETARY'S BUREAU

RECEIVED  
APR 2, 2004  
2:12 PM

**To Pennsylvania Public Utility Commission:**

1. The name and address of applicant is  
  
Glyphics Communications, Inc.  
775 W 1200 N, Suite 200  
Springville, Utah 84663

DOCUMENT  
FOLDER

2. The name and address of person to contact regarding this application is  
  
Liz Petroni, Regulatory Consultant  
775 W 1200 N, Suite 200  
Springville, Utah 84084

DOCKETED

APR 23 2004

3. Give a general description of the nature and character of the services rendered by the applicant.

Glyphics Communications, Inc. provided long distance telecommunications services to business and residential customers.

4. Provide a statement of change in service proposed by the company for which Commission approval is sought.

Glyphics Communications, Inc. requests approval to withdraw its authority to provide long distance services within Pennsylvania.

5. Provide a summary of the revenue derived from the operation of the service sought to be discontinued, together with a statement of the expenses accruing from the maintenance of that service. This information may be furnished in detail and attached to the application.

This information is not available as Glyphics Communications, Inc. is not currently serving any long distance customers within Pennsylvania, nor does the company own or operate any facilities within the state.

6. Approval of the application is necessary or proper for the following reasons:

Glyphics Communications, Inc. is not providing long distance services and does not have any long distance customers in any state or federal jurisdiction.

7. Provide a detailed explanation of why the company wishes to abandon its certificate.

Glyphics Communications, Inc. wishes to abandon its certificate because the Company is no longer providing services and does not have any customers.

8. Provide the number of customers served and date last served.

No customers being served.

9. What happened to these customers? Who is serving them now?

Any existing customers were transferred to Buyers United, Inc. (please see attached copy of customer notification).

10. Are there any NXX Codes assigned to your company? If yes, how many?

None

11. How are the NXX Codes affected by this abandonment?

Not applicable

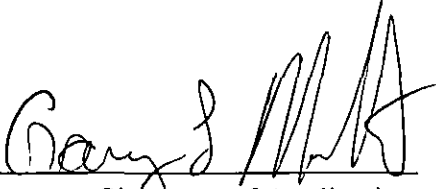
12. Has the company contact NANPA regarding returning the NXX Codes?

Not applicable

13. Has the company contacted the appropriate municipal/city authority of the abandonment for 911 purposes?

Not applicable

RECEIVED  
APR 2, 2004  
2004 JAN 14 PM 2:12  
SECRETARY'S BUREAU

  
Signature of Application

§1.36 Verification.

*A-310811F2000*

**Verification**

I, Gary Moulton, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief), and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

12-17-03

Date

*Gary Moulton*

Signature

RECEIVED  
April 23, 2004  
2004 JAN 14 PM 2:12  
PA:UL  
SECRETARY'S BUREAU

A-310811 F 2000

§ 1.58. Form of Certificate of Service

**Certificate of Service**

I hereby certify that I have on this day, the 5th day of January, 200<sup>4</sup>, served a true copy of the foregoing document(s) upon the participants, listed below, in accordance with the requirements of §1.54 (relating to service by a participant):

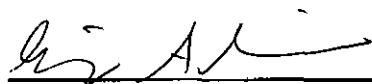
Office of Consumer Advocate  
555 Walnut Street  
5th Floor, Forum Place  
Harrisburg, PA 17101-1923

Bernard A. Ryan, Jr  
Small Business Advocate  
Commerce Building Suite 1102  
300 North Second Street  
Harrisburg, PA 17101

Office of Attorney General  
Bureau of Consumer Protection  
Strawberry Square, 14<sup>th</sup> Floor  
Harrisburg, PA 17120

RECEIVED  
April 2, 2004  
2004 JAN 14 PM 2:12  
P.A. PUC  
SECRETARY'S BUREAU

Dated this 5th day of January 2004 200<sup>4</sup>.

  
\_\_\_\_\_  
Signature

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P. O. BOX 3265, HARRISBURG PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE  
Secretary  
717-772-7777

April 23, 2004

A-310811F2000

LIZ PETRONI  
REGULATORY CONSULTANT  
GLYPHICS COMMUNICATIONS  
775 WEST 1200 NORTH  
SUITE 200  
SPRINGVILLE UTAH 84663

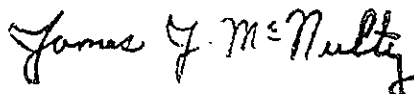
DOCUMENT  
FOLDER

Dear Ms. Petroni:

Receipt is acknowledged of the Application of Glyphics Communications, Inc., for approval of the abandonment or discontinuance of long distance services to the public in the Commonwealth of Pennsylvania, which has been captioned and docketed to the above number.

This matter will receive the attention of the Commission and you will be advised of any further necessary procedure.

Sincerely,



James J. McNulty  
Secretary

JJM:ddt

**DOCKETED**

APR 23 2004

DATE: April 23, 2004

SUBJECT: A-310811F2000

TO: Bureau of Fixed Utility Services

FROM: James J. McNulty, Secretary *ddt*

DOCUMENT  
FOLDER

**APPLICATION OF GLYPHICS COMMUNICATIONS, INC**

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We attach hereto a copy of the Application of Glyphics Communications, Inc., for approval of the abandonment or discontinuance of long distance telecommunications services to the public in the Commonwealth of Pennsylvania, which has been captioned and docketed to the above number.

The Applicant has served a copy of the application upon the Office of Consumer Advocate and the Office of Small Business Advocate, and has filed proof of such service with this Commission.

Please note the applicant has requested a waiver of the filing fee.

May we have a report prepared by your Bureau for Public Meeting.

Attachment

cc: Law Bureau

ddt

**DOCKETED**

APR 23 2004