



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Tiffany Higgins, Manager
Customer Review Unit
Customer Affairs
Direct Dial: (215) 684-6981
FAX: (215) 684-6770
Email: Tiffany.Higgins@pgworks.com

December 8, 2014

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Bureau of Consumer Services
P.O. Box 3265,
Harrisburg, PA 17105-3265

RE: Lisa Jones v. Philadelphia Gas Works,

Docket F-2013-2370462 closed
BCS# 3005296 (closed)

Dear Bureau of Consumer Services:

Pursuant to the Final Order dated November 7, 2014, please find the re-calculated final bill for Ms. Lisa Jones. Initially, Ms. Jones was billed for gas service rendered to 2616 W. Arizona Street from July 7, 2010 to February 25, 2013 in the amount of \$5,723.07 for 3,505 cubic feet of gas has been canceled and re-calculated. The bill has been re-calculated for service rendered to 2616 W. Arizona Street from November 27, 2012 to February 25, 2013 in the amount of \$925.01 for 588 cubic feet of gas. A statement of account has been included with this letter for your records in addition to the supporting documentation used in the re-calculation.

Sincerely,

Tiffany Higgins

RECEIVED

DEC 11 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Specific Service Agreement Statement of Account SA- 4575428819

Customer Name	From Date	To Date
LISA JONES	2/27/2013	12/8/2014

Service address	Account Number	SA Number	Meter	Rate
2616 W ARIZONA ST PHIL, PA 191324621	982447493	4575428819		

STATEMENT

Transaction Date	Type	Reading	Reading Code	# of Days	CCF Usage	Average CCF/Days	Heating DDD's	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
02/27/2013	BILL					0.00				\$0.00	\$0.00	\$0.00
02/27/2013	ESTGAS					0.00				\$5,723.07	\$5,723.07	\$5,723.07
11/14/2014	ESTGAS					0.00				(\$5,723.07)	\$0.00	\$0.00
11/14/2014	ESTGAS					0.00				\$925.01	\$925.01	\$925.01

DEBIT TO ESTIMATED GAS

TO: CUSTOMER ACCOUNTING DEPARTMENT
ATTN: KAREN BURNAM

FROM: B KEAL

DATE 11/14/2014

NAME Jones, Lisa M

ADDRESS 2616 W Arizona St/Philadelphia,Pa

ACCOUNT# 0009 8244 7493

DEBIT TO ESTIMATED GAS \$925.01

ADDITIONAL CHARGES DEPOSIT
TURN ON

TOTAL CHARGES \$925.01

BILL DATES 0000 ON 11/27/12 TO INDEX 588 ON 2/25/13

PLEASE REMOVE EST CHARGES OF \$5723.07 PER CRU ORDER

DEBIT TO ESTIMATED GAS

TO: CUSTOMER ACCOUNTING DEPARTMENT
ATTN: KAREN BURNAM

FROM: B KEAL

DATE 11/14/2014

NAME Jones, Lisa M

ADDRESS 2616 W Arizona St/Philadelphia,Pa

ACCOUNT# 0009 8244 7493

DEBIT TO ESTIMATED GAS	\$925.01	
ADDITIONAL CHARGES	\$380.00	DEPOSIT
	\$123.23	TURN ON
TOTAL CHARGES	\$1,428.24	

BILL DATES 0000 ON 11/27/12 TO INDEX 588 ON 2/25/13

PLEASE REMOVE EST CHARGES OF \$5723.07 PER CRU ORDER

New Charges

Bill Segments Total [X]

Total Number Of Days: 96
Total \$ Amount: 223.38
Average Amt Per Day: 2.33
Total Usage: 588.00
Average Usage Per Day: 6.13

OK

Premise Billing History [Help] [Max]

Search Criteria

Premise... 9995280481 Address: 2616 W Arizona St/Philadelphia, Pa 19132-4621

Start Read Date: 02/25/2009

Restrict Display To USA's of Type: Show Customer's Name

	Read Date	SA Type	Days	Read Code	\$ Amount	Usage	Demand	Customer
<input checked="" type="checkbox"/>	02/25/2009	G2-GS	29	R	\$85.77	173.00 CCF	0.00	Hopes, Lisa
<input checked="" type="checkbox"/>	01/27/2009	G2-GS	32	R	\$85.77	207.00 CCF	0.00	Hopes, Lisa
<input checked="" type="checkbox"/>	12/26/2008	G2-GS	35	R	\$51.84	208.00 CCF	0.00	Hopes, Lisa
<input type="checkbox"/>	11/21/2008	G2-GS	30	R	\$51.84	204.00 CCF	0.00	Hopes, Lisa
<input type="checkbox"/>	10/22/2008	G2-GS	29	R	\$51.84	96.00 CCF	0.00	Hopes, Lisa
<input type="checkbox"/>	09/23/2008	G2-GS	32	R	\$51.84	37.00 CCF	0.00	Hopes, Lisa
<input type="checkbox"/>	08/22/2008	G2-GS	29	R	\$51.84	26.00 CCF	0.00	Hopes, Lisa
<input type="checkbox"/>	07/24/2008	G2-GS	30	R	\$51.84	26.00 CCF	0.00	Hopes, Lisa

Degree Days Calculator [Help] [Max]

Criteria

Current Year
 30 Years Average

Month Day Year
Start Date: 11 27 2012
End Date: 2 25 2013

Degree Days

Number of Days: 90
Total Degree Days: 2394.00

PGW Bill Calculation revised 9/15/14

Beginning Read	Ending Read	End Date (To Date)	Start Date (From Date)	Number Of Dials	Actual Deg Days	USA Daily Base Load	If there is no amount for the Base Load, USE the Defaulted Base Loads below for the correct Customer Class:
0	588	2/25/2013	11/27/2012	4	2,394	0.52	
Consumption		Number Of Days		Average Consumption per day	30 Yr Avg Deg Day	Heating?	
588		/ 90		= 6.533333333	2,639	Yes <input checked="" type="checkbox"/>	Cust Class 0 = 14.85
Rate Class				Senior Discount	Supplier Yes/No	Taxable Yes/No	Cust Class 2 = 0.52
GSR				0	No <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Cust Class 3, 4 and 5 = 0.00
Cust Charge	Commodity	Commodity Charge Credit	GCR	Gas Cost Adjustment	Distribution Charge	WNA Charges	DSIC
\$36.00	+ \$334.62	+ \$0.00	+ \$0.00	+ \$1.44	+ \$521.39	+ \$31.56	+ \$0.00
Sub Total		Amount of Discount	Sub Total	State Tax	1% City Tax	Grand Total For GSR	
= \$925.01		- \$0.00	= \$925.01	+ \$0.00	+ \$0.00	= \$925.01	

- Cust Class 0 = 14.85
 - Cust Class 2 = 0.52
 - Cust Class 3, 4 and 5 = 0.00
 - Cust Class 8 = 4.73
 - Cust Class 9 = 5.10
 - Cust Class P = 0.63
 - Cust Class V = 0.62
- above defaults for 2013-2014

925.01
 123.23 Rec fee
 + 380.00 Def

 1428.24

Philadelphia Gas Works

Post Office Box 3500, Philadelphia, Penna 19122

ADDRESS SERVICE REQUESTED

RECEIVED

2014 DEC 11 PM 2:11

PA.P.U.C.
SECRETARY'S BUREAU

Media
12/11/14
12:11 PM
SECRETARY'S BUREAU

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
Bureau of Consumer Services
P.O. Box 3265,
Harrisburg, PA 17105-3265