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DEC 13 2014

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

December 12, 2014

Via Certified Mail

To The Attention of Secretary of Commonwealth of Pennsylvania  
Public Utility Commission Bureau Of Consumer Service  
P.O Box 3265, Harrisburg, PA 17105-3265

**RE: Famille S. Trust vs. Duquesne light company Docket # C-2014-2440650**

**Subject: Famille S. Trust opposition to Duquesne Light Company Counsel concerning continuous false allegation and abuse about Fiasco inspection by Duquesne Light and his counsel at 510 South, PA 15221 on November 14, 2014 as well as their shameless motion**

Dear Secretary of PUC,

In order to shield light on the issue, let us remind you the facts that lead to our opposition to Duquesne light counsel prefabricated claims and reports.

(1) On September 24, 2014 [Exhibit 1a] we wrote you about the alleged claims from Duquesne light company in response to a booklet their counsel sent us concerning a foreign load on the property in response to their predatory practice that lead to our complaint.

We have already inspected their alleged claims on July 5, 2014 and find none [Exhibit 1, now Exhibit 1b]. To clarify the matter, we have arranged for the Duquesne light Company alleged experts to come to the property to investigate again on November 14, 2014 [See Exhibit 2] and [Exhibit 3].

(2) On November 14, 2014, the alleged experts from Duquesne Light visited the premise and all tenants were present. After checking what they came to do, we present them with our solar system which is off grid meaning it is not connected Duquesne light power line and show them that our light including the ones in hallways were powered by the solar panel. In facts, Tenants and the inspectors were present when all these testing were taking place. After showing them that their claims were unfounded and they could not found one, they said there is nothing needed to be done inside anymore and they will come back Monday 17, 2014 to check the meters and no one need to be there because the work will be done outside and our representative left for New York.

(3) On November 20, 2014 tenants found Notice from Duquesne Light threatening to shut off the power on the building on November 25, 2014 unless their gang of alleged inspectors are allowed to get in to investigate unsafe wiring and change meters [See Exhibit 4].

(4) The same day (November 20, 2014) we received a letter dated November 18, 2014 from Mr. Jeremy Farrell who was not on the field stating from nowhere that some how he made a discovery that there was a foreign load between First and second Floor [Exhibit 5] which the field investigator did mentioned in his report and we confirm is and was not existent. This has already been checked since July 5, 2014 as testify in our letter to your office, Duquesne light company and tenants dated July 7, 2014 [Exhibit 1b]

(5) The same day we wrote to the Honorable Administrative Law judge Katrina L. Dunderdale that we would proceed with the hearing on November 21, 2014 as scheduled. The issue was now safety, which underlines how incompetents were those alleged experts who could not understand how off grid solar system works and came up with a ridiculous picture of wires in the solar system battery banks, which is even not connected to their power line. And we have demonstrated

that their claims were absurd and witnessed their lack of knowledge about off grid solar system is null at best.

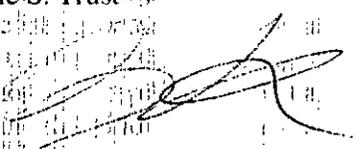
(6) On November 22, 2014 we received a report dated November 20, 2014 from the lead investigator Mr. William Robison who claim out of the blue that somehow the light on the hallway was connected to the 3<sup>rd</sup> floor meter [Exhibit 6] in contradiction with all three of them saw on the scene during the investigation and did not mentioned Mr. Farrell discovery or said they could not complete the investigation, but clearly said as result of their recent investigation on November 14, 2014 etc. Mr. Farrell intentionally concealed and omitted the report to the court and to us until after the hearing in violation of commission rules and regulations. When we found that, we referred it back to the Honorable Administrative Law Judge Katrina-L. Dunderdale on November 22, 2014 via e-mail and regular mail with copy to Mr. Farrell to protest that their investigations are fiasco and attempt to mislead the court and are not supported with facts [Exhibit 7] and in violation of commission regulations. Where did Mr. Farrell made his discovery which their own alleged inspectors did mentioned in his reports neither claimed they were unable to complete their investigation? [Exhibit 5-6]. If you subpoenas Mrs. A. Margaret Mueller and the two other inspectors who were at the scene on November 14, 2014 with all honesty, the reports made by Mr. William Robison and Mr. Jeremy V. Farrell are fiasco, prefabricated and unreliable. They are not only inconsistent, in violation of commission regulations and a breach of public trust but also contrary to the ethic and deontology of people conducting any investigation. **Persons conducting any investigation should be held to high standards and should not be allowed to alter, add, falsify, concealed facts found during an investigation. Mr Robison and Farrell failed the test.** Therefore their reports are baseless, prefabricated, fraudulent and worthless and unreliable.

(7) Why Duquesne light and his counsel are so scared about the truth, transparency, accuracy and accountability in this investigation? After loosing on unfair and predatory billing they are now clinging on nonsense and non-issue. As owner we are far better positioned to find, fix any problem in the building. However, we cannot fix a problem, which do not exist. Their fraud must be exposed and we will not tolerate inspections with false and prefabricated reports.

(8) Why the alleged inspectors were unable to pinpoint the problem to us and show us the alleged foreign load during their visit? What is the point to continue to allow these alleged experts to conduct any investigation while a simple look on their claims [Exhibit 5-6] in contrast with facts on the scene show an incomprehensible lack of respect and ethic for the very profession they claim to be experts. These are the people who cannot only conduct this investigation, but also should not be allowed to conduct any other investigations anywhere. They still seem not to understand the seriousness of their conducts and the resulting consequences.

(9) We are the one who invited them to investigate and show them the power of energy independence with our solar system, but somehow as with their predatory practice billing on the house they are in denial mode and try to cling on non-existent issues. Hazardous wiring and foreign wiring are all product of fiction and fraudulent investigation with mafia-like mentality the kind of "Like it or not suck it mentality" that prevail among these alleged experts and their presumed counsel that cause us to be suspicious and call for independent, fair, transparent and accurate investigation that will be video recorded and broadcast in real time and/or afterward. Furthermore, we reserve the right to pursue full-scale and tout azimuth litigations against Duquesne light company and his counsel for falsity and abuse in this case.

Respectfully submitted,  
Famille S. Trust



26, Rue Kingoy Q.3  
N'djili/Kinshasa  
RDC

Cc: (1) Honorable Administrative Law Judge Katrina L. Dunderdale (via certified mail with all enclosures at Piatt Place, Suite 220, Fifth Avenue, Pittsburgh, PA 15222)

(2) Mr. Jeremy V. Farrell (certified mail with all enclosures at Tucker Arensberg 1500 One PPG Place Pittsburgh, 15222)

(3) Duquesne Light Company (regular mail with enclosures to Chiefs Divisions of Customer Service and Management Duquesne Light Company 411 7th Ave, 5<sup>th</sup> Floor-Pittsburgh, PA 15219)

26, Rue Kingoy Q.3  
N'djili/Kinshasa  
RDC  
Cc: (1) Honorable Administrative Law Judge Katrina L. Dunderdale (via certified mail with all enclosures at Piatt Place, Suite 220, Fifth Avenue, Pittsburgh, PA 15222)  
(2) Mr. Jeremy V. Farrell (certified mail with all enclosures at Tucker Arensberg 1500 One PPG Place Pittsburgh, 15222)  
(3) Duquesne Light Company (regular mail with enclosures to Chiefs Divisions of Customer Service and Management Duquesne Light Company 411 7th Ave, 5<sup>th</sup> Floor-Pittsburgh, PA 15219)

# EXHIBIT 1a

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Attn: (1) Jeremy V. Farrell  
Tucker Arensberg  
1500 One PPG Place  
Pittsburgh, 15222

September 24, 2014

(2) Secretary of Commonwealth of Pennsylvania  
Public Utility Commission Bureau Of Consumer Service  
P.O Box 3265, Harrisburg, PA 17105-3265

**Subject:** RE: Famille S.Trust Vduquesne light co. Docket# C-2014-2440650: Refutation of your answers to the formal complaint we filed against Duquesne Light for Unfair, Dishonest and predatory Billing for service not provided, requested and used at 510 South Ave. PA 15221.

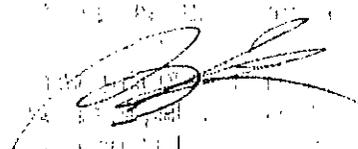
Dear Sir or Madam;

This is in reference to your recent booklet you sent us in response to the above matter.  
Let us be short and concise hoping you can grasp the matter in question.

- (1) Enclosed is copy of letter Sent to Duquesne light, the secretary of PUC and occupants on July 7, 2014 (Exhibit 1) where in this letter did you find that we informed the representative of Duquesne Light that there were not permitted to enter the property as you stated in letter paragraph 20?
- (2) In spite multiple letter from us concerning the issues as stated in your letter, we never receive a single response until recently September 15, 2014 via e-mail by Mueller, Margaret A. who claimed to work at Duquesne light asking for access to the premise. However, when we requested him/her to put it in formal letter with Duquesne light Company letterhead by September 23, 2014 so we can arrange for occupants and our agent to be there October 3-4, 2014. He/She never responds to us as usual with Duquesne light. Since Duquesne is always in denial mode, we request everything in formal writing so we can know the facts. **Show us a single letter from Duquesne light to us asking to resolve the issue? None.** However, we have sent plenty of them without answers. Therefore your request to the PUC to issue order to allow Duquesne to enter the property is complete non-sense since we have suggested it ex proprio muto (See Exhibit 2).
- (3) We cannot fix problems that exist only in the imagination of Duquesne light. We have already checked their alleged problems and we find none.
- (4) In the wake of crime involving workers who claim to be working for utilities companies and try to enter people property by requesting access to the premise to fix something neither the owner or occupants had requested, it is just common sense, to request a formal letter from the utility company before we can allow any person claiming to work for them to enter the premise.
- (5) We hereby request you and your client to remove our names for services we did requested neither used. You want us to pay for services not requested or used? Who is the phantom occupant in the 1<sup>st</sup> Floor with charge of \$2,304.51? Quo animo? Radix omnium malorum est cupiditas.
- (6) Please read carefully our complaints and correspondences to both Duquesne light and PUC and use common sense instead of trivia and non-senses. Res ipsa loquitur, Sapiens nihil affirmat quod non probat. Nemo malis felix.

Thank you for your understanding and cooperation.

Famille S.Trust



Attn: (1) Secretary of Commonwealth of Pennsylvania  
Public Utility Commission Bureau Of Consumer Service  
P.O Box 3265, Harrisburg, PA 17105-3265

July 7, 2014

(2) Duquesne Light Company  
411 7th Ave, 5<sup>th</sup> Floor  
Pittsburgh, PA 15219

**Subject: Up-date: Check up for existence of Cross wiring between Floor 1 and Floor 2 as alleged by Duquesne Light in your letter dated June 27, 2014 and Request of formal Complaint Form to pursue the issue at 510 South Ave, PA 15221**

Dear Sir or Madam;

This is in reference to recent reply from PUC and Duquesne Light Company dated June 27, 2014 concerning 510 South Ave, PA 15221 House Meter. (Refence: 3208168)

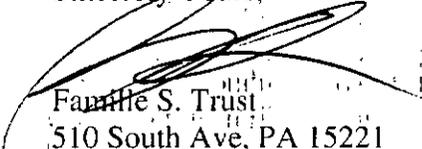
We have conducted the tests on July 5, 2014 to check for the alleged existence of cross wiring between Floor 1 and Floor 2 and we did not find the existence of such claims between the two floors.

Each floor is independently and Individually wired and there is no electricity from one floor being used by the other floor and vice versa.

For the records, we have written each of the concerned parties to inform them of the results as agreed on July 5, 2014 (See attached letter)

As property owners, we are in far better position to check, identify, correct and solve any problem brought to our attention than anyone else including the Utility Company. Therefore, we hereby request the Duquesne light company, to stay away from our ways and remove our names for services we did not use or requested.

Sincerely Yours,

  
Familie S. Trust  
510 South Ave, PA 15221

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SECRETARY'S BUREAU

**EXHIBIT 1b**

Attn. Mueller, Margaret A.  
Regulatory Consumer Relations Specialist  
Duquesne Light Company  
411 7th Ave, 5<sup>th</sup> Floor  
Pittsburgh, PA 15219  
Phone 412-393-1405  
Fax 412-393-5526

November 9, 2014

SENT via e-mail to [MMueller@duquesnelight.com](mailto:MMueller@duquesnelight.com) and regular mail to Duquesne Light Company at 411 7th Ave, 5th Floor, Pittsburgh, PA 15219

Subject: Authorization by owner and occupants for Duquesne Light and PUC to check their alleged cross wiring in the building on November 14, 2014 at 4:00pm.

Dear Sir or Madam,

In response to your demand and e-mail last Friday, you are authorized to enter the building and check for the alleged cross wiring you claim exist, but we could not find.

After consultations we have been informed that occupants and representative of the owners agreed to be present at 510 South Ave, Pittsburgh, PA 15221 at 4:00 pm in order for you to check the alleged cross wiring in the building.

PS: Your visit to the property will be limited to verify the issue in question and we encourage all participants to be respectful to each other and avoid abuses when entering occupants' premises and hope the matter will be closed.

Thank you for your Cooperation:

Familie Trust  
26 Rue Kingoy Q.3 N'djili  
Kinshasa/RDC

EXHIBIT 2

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Mueller, Margaret A. Dear Famille S. Trust Thank you for your e mail on 11/9/14. We have made arrangements to have our personnel visit the premise at 510 South Avenue, Pittsburgh, PA 15221 on Friday, November 14, 2014, at

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moi  
12 nov

Dear Famille S. Trust

Thank you for your e mail on 11/9/14. We have made arrangements to have our personnel visit the premise at 510 South Avenue, Pittsburgh, PA 15221 on Friday, November 14, 2014, at 4:00 pm. At that time they will conduct the investigations required to determine foreign wiring.

Thank you for your assistance in facilitating this inspection and providing access to the entire building.

Regards,

Margaret A. Mueller  
Regulatory Consumer Relations Specialist

Duquesne Light Company  
Phone 412-393-1405  
Fax 412-393-5526

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SECRETARY'S BUREAU

Répondre, Répondre à tous ou Transmettre | Plus

moi See Attached the authorization letter for inspection at 510 South Ave, Pittsburgh, PA 15221 USA. Thanks. FST

À  
Mueller, Margaret A.  
10 nov

See Attached the authorization letter for inspection at 510 South Ave, Pittsburgh, PA 15221 USA.

Thanks.  
FST

**EXHIBIT 3**

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

# EXHIBIT 4

## Duquesne Light Company



### Energy Diversion Department Shutoff Notice

Name OCCUPANTS

Hours-Monday through Friday  
8:00 a.m. to 5:00 p.m.

Payments by Phone 1-800-720-4511

(PAYMENTS MUST THEN BE REPORTED TO DLC)

Address 510 SOUTH  
PGH PA 15221

Account \_\_\_\_\_

#### Shut-Off Notice

#### AVISO DE SUSPENSION DE SERVICIO

Your electric service (MAY BE/ HAS BEEN) shut off for:

- |  |   |
|--|---|
| <input type="checkbox"/> Non-access                  | <input type="checkbox"/> Unauthorized service restoration |
| <input checked="" type="checkbox"/> Irregular Wiring | <input type="checkbox"/> Unauthorized use of service      |
| <input type="checkbox"/> Meter Tampering             | <input type="checkbox"/> Redistribution                   |
| <input type="checkbox"/> Theft of Service            | <input checked="" type="checkbox"/> Unsafe condition      |

on or after 8:00am on 11-25-14 We may act on this notice for up to 60 days.

We will not shut off your electric service or will restore your service if you take the actions checked below:

- Allow us to enter your home/business to read, inspect, or change the electric meter.

Pay an investigative fee in the amount of \$ \_\_\_\_\_

Pay for all un-metered or unauthorized service used.

- Obtain a wiring inspection from the appropriate wiring inspection agency.

Call us at 412-393-7100 to properly apply for service.

- Remove all extension cords that are redistributing the service.

Other: \_\_\_\_\_

If checked, this Medical Emergency Notice applies in this case.

Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL or is affected with a medical condition, which will be aggravated by termination of service. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician or certified nurse practitioner certify by phone or in writing that such an illness exists, that it may be aggravated if your service is shut off and the specific reason for which the electric service is required. An acceptable written certification is needed within 7 days: AND

2. Make arrangements to pay this bill. You must provide us with household income and occupant information

November 18, 2014

Via Fax and Regular Mail

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Administrative Law Judge Katrina L. Dunderdale  
Pennsylvania Public Utility Commission  
Piatt Place, Suite 220  
301 Fifth Avenue  
Pittsburgh, PA 15222

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**RE: Famille S. Trust et al., v. Duquesne Light Company,  
Docket No. C-2014-2440650**

Dear Judge Dunderdale:

Duquesne Light is in receipt of Complainant's correspondence dated November 16, 2014, indicating that that their Formal Complaint has been satisfied. While Duquesne Light agrees that the Parties have resolved Complainant's concerns regarding the charges on the Property's house meter, there remains another issue that is in need of the Commission's attention. As such, Duquesne Light respectfully requests that the telephonic hearing proceed as scheduled on November 21, 2014, at 10:00 a.m.

As stated in Duquesne Light's New Matter, our investigation revealed that there was foreign load present on the first and second floor of Complainant's property. Pursuant to 66 Pa. C.S. § 1529.1, Duquesne Light transferred the service on the Property's first and second floor to Complainant (the property owner) following the discovery of the foreign load. As of November 17, 2014, the accounts have the following balances: (1) Floor 1 = \$2,327.13; and (2) Floor 2 = \$2,826.31. As stated in its New Matter, Duquesne Light believes Complainant is responsible for the unpaid balance on those accounts. Complainants, on the other hand, claim that they have completed their own investigation and dispute the presence of foreign wiring.

Duquesne Light and Complainants have been in discussions to resolve this dispute. Duquesne Light's representatives visited the Property on November 14, 2014, in the hopes of resolving this issue before the upcoming hearing, but, unfortunately, were not able to complete their investigation.

As such, the content of Complainant's November 16, 2014 correspondence notwithstanding, Duquesne Light and Complainant do still disagree about the existence of foreign wiring and Complainant's responsibility for the outstanding account balances. Accordingly, Duquesne Light respectfully requests that the telephonic hearing proceed as scheduled for the limited purpose of discussing the foreign load issue.

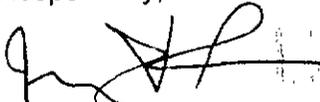
EXHIBIT 5

Page 1

?  
No proof of these claims exist

Thank you for your consideration of this matter. Please do not hesitate to contact me with any questions.

Respectfully,



Jeremy V. Farrell

JVF/sls

c: Famille S. Trust (via email and regular mail)  
Lusala Simanga (via email and regular mail)

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EXHIBIT 5

page 2



**Duquesne Light**

A DQE Company

411 Seventh Avenue  
Pittsburgh, PA 15219

November 20, 2014

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Famille Simananga Trust  
26, Rue Kingoy Q.3  
N'djili Kinshasa  
Democratic Republic of the Congo

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RE: 510 South Avenue, FLR 3, Pittsburgh, PA 15221

Dear Customer:

No actual  
proofs for  
this claim  
exists  
or exist.

As a result of our recent investigation performed on Friday, November 14, 2014, it has been determined that the meter for the floor 3 apartment supplies electric service for the common area hall lights.

?

Under state law, the property owner(s) is responsible for the utility service for the areas of the building that are not individually metered. This law is known as Act 54, which states, 'If a residential building contains one or more units not individually metered, the affected public utility shall list the account for the premise in question in the name of the owner, and the owner shall thereafter be responsible for the payment for the utility service rendered thereunto.'

This letter is to notify you that the meter for floor 3 will be placed in your name effective November 14, 2014. This new account will include the balance of \$32.38 from the floor 3 tenant's previous account. Your new account number is 7001847739003. Please know that if the wiring is corrected in the future, you may contact us to remove the account from your name.

Please feel free to contact me if you have any questions. I can be reached at 412-393-2784.

Sincerely,

William Robinson  
Field Service Representative

EXHIBIT 6

Via e-mail and Regular mail

November 22, 2014

Administrative Law Judge Katrina L. Dunderdale  
Pennsylvania Public Utility Commission  
Piatt Place, Suite 220, 301 Fifth Ave  
Pittsburgh, PA 15222

**RE: Famille S. Trust v. Duquesne Light Company; Docket # C-2014-2440650**

**Subject: Motion and Update information to show case why we believed that the Investigation by Duquesne Light at 510 South Ave, PA 15221 on November 14, 2014 as well as their conclusions were Fiasco, unprofessional and intended as a window dressing to alter facts.**

Honorable Administrative Law Judge Katrina L. Dunderdale,

Enclosed are the letters Mr. Jeremy V. Farrell sent you on November 18, 2014 (Exhibit A) and the actual report that the alleged expert and lead investigator from Duquesne Light Company wrote on the issue (Exhibit B) that we received after the hearing and that Mr. Farrell intentionally failed to present to your consideration.

Although we disagree with both letters, we find that curious:

- 1) The lead expert Investigator Mr. William Robison (EXHIBIT B) who was on the field stated in his report that the light in the Hall lights were connected to the 3<sup>rd</sup> Floor Meter. Which is neither true nor supported by any evidence he actually saw on the field.
- 2) In the other hand, we have Mr. Jeremy V. Farrell who has never been on the field reporting about a foreign load between the 1<sup>st</sup> and 2<sup>nd</sup> Floor (Exhibit A, 2<sup>nd</sup> paragraph). Which in our knowledge is non-existent and failed to relay to this court and to us the report from the lead field investigator, which said a different story from the same event.
- 3) Mr. Farrell omitted and concealed the report from Duquesne light Field investigator and presented fictive claims to this court to defraud and deprive us of our right to obtain justice while also depriving this court with piece of information he knew about and certainly recognized would have render his claims without merit. This is unethical and should not be tolerated. People conducting any investigation should be held to high standard and should not be allowed to alter, add or conceal facts obtained during an investigation. The Duquesne Light and their counsel failed this test and therefore, are unreliable to producing useful reports. This is an abuse of authority and breach of public trust on the very organization the legislators put faith on to conduct such investigations.
- 4) Given their incoherence even in falsity, we believe that Duquesne Light Company was and will be unable to conduct a fair, transparent and useful investigation because they are Judge and party in this case and have already proven to be incoherent, inefficient and irrelevant. Their investigation on November 14, 2014 on the property was possibly intended as a window dressing to support their prefabricated, false and incoherent reports. Therefore, We pleaded your court for an independent and transparent investigation.

Respectfully;

Famille S. Trust

26, Rue Kingoy Q.3

N'djili/ Kinshasa, RDC

cc: Jeremy V. Farrell (via e-mail and Regular mail)

**EXHIBIT 7**

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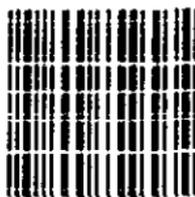
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SECRETARY'S BUREAU

Famille S. Trust  
26, Rue Kingoy Q.3  
N'djili/ Kinshasa  
RDC

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Public Utility Commission Bureau Of Consumer  
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