



375 North Shore Drive  
Suite 600  
Pittsburgh, PA 15212

www.peoples-gas.com

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PA PUC

Jennifer L. Petrisek  
Senior Attorney  
Phone: 412-208-6834; Fax: 412-208-6580  
Email: Jennifer.Petrisek@Peoples-Gas.com

VIA REGULAR MAIL

August 25, 2014

Special Agent Tiffany Hunt  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Gerald Harris v. Peoples Natural Gas Company LLC  
Docket No.: C-2014-2429276

Dear Special Agent Hunt:

In accordance with Section 7 of the Prehearing Order dated July 25, 2014, enclosed are an original and three (3) copies of the following exhibits which Peoples intends to offer into evidence at the September 5, 2014 scheduled Initial Telephonic Hearing:

- (A) Statement of Account (Exhibit "A")
- (B) Bureau of Consumer Affairs Informal Complaint Case Closing (Exhibit "B")

Additionally, in accordance with Section 9 of the Prehearing Order, enclosed are the following documents:

- (1) Payment Arrangement Summary
- (2) Gas Usage Comparison

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures

Certificate of Service

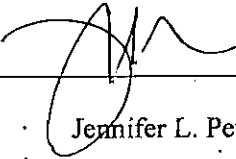
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**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

**VIA REGULAR MAIL:**

Gerald Harris  
603 Laurel Drive  
Monroeville, PA 15146



---

Jennifer L. Petrisek

Dated this 25th day of August, 2014

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PEOPLES NATURAL GAS

Statement of Account

DEC 24 2014

Name HARRIS, GERALD  
 Address 603 LAUREL DR PA PUBLIC UTILITY COMMISSION  
 SECRETARY'S BUREAU

Account Number 200000741518  
 Meter Number 8063873

For Questions Call (800)-764-0111  
 Hearing Impaired Customers TDD (800)-527-1333

Date	Reading Date	Bill Days	Meter Reading	Transaction Type	Usage	AVG Dly Usage	Degree Days	Transaction Amount	Sales/State Tax	City/County Tax	Due Date	Plan Desc	Plan Amt Due	Total Plan Amt Due	Balance
08/02/10	07/30/10		679.1	ACTUAL											
08/25/10				PAYMENT				(\$136.27)			08/24/10	AGREEMENT		\$136.27	\$463.75
08/31/10				LPC				\$4.91					(\$136.27)	\$0.00	\$327.48
08/31/10	08/27/10	28	680.3	SYS EST	1.2			\$19.93							\$332.39
09/22/10				PAYMENT				(\$136.27)			09/22/10	AGREEMENT	\$136.27	\$136.27	\$352.32
09/29/10				LPC				\$3.24					(\$136.27)	\$0.00	\$216.05
09/29/10	09/28/10	32	681.7	ACTUAL	1.4		58	\$21.42							\$219.29
10/29/10				LPC				\$3.56			10/21/10	AGREEMENT	\$118.27	\$118.27	\$240.71
10/29/10	10/27/10	29	687.4	SYS EST	5.7	0.2	298	\$55.96							\$244.27
11/29/10				LPC				\$4.40			11/22/10	AGREEMENT	\$118.27	\$236.54	\$300.23
11/29/10	11/27/10	31	699.7	ACTUAL	12.3	0.4	668	\$108.63							\$304.63
12/15/10				PAYMENT				(\$105.00)			12/21/10	AGREEMENT	\$118.27	\$354.81	\$413.26
12/30/10				LPC				\$4.62					(\$105.00)	\$249.81	\$308.26
12/30/10	12/28/10	31	725.7	SYS EST	26.0	0.8	1,209	\$217.39							\$312.88
01/26/11				PAYMENT				(\$104.21)			01/24/11	AGREEMENT	\$104.21	\$104.21	\$530.27
01/31/11				LPC				\$6.39					(\$104.21)	\$0.00	\$426.06
01/31/11	01/28/11	31	757.1	ACTUAL	31.4	1.0	1,243	\$265.12							\$432.45
02/23/11				PAYMENT				(\$104.21)			02/22/11	AGREEMENT	\$104.21	\$104.21	\$697.57
03/01/11				LPC				\$8.90					(\$104.21)	\$0.00	\$593.36
03/01/11	02/25/11	28	778.9	SYS EST	21.8	0.8	986	\$187.92							\$602.26
03/23/11				PAYMENT				(\$105.00)			03/23/11	AGREEMENT	\$104.21	\$104.21	\$790.18
03/28/11				LPC				\$10.28					(\$105.00)	(\$0.79)	\$685.18
03/28/11	03/25/11	28	796.0	ACTUAL	17.1	0.6	682	\$149.78							\$695.46
04/21/11				PAYMENT				(\$104.21)			04/19/11	AGREEMENT	\$104.21	\$104.21	\$845.24
04/28/11				LPC				\$11.12					(\$104.21)	\$0.00	\$741.03
04/28/11	04/27/11	33	809.5	ACTUAL	13.5	0.4	567	\$121.67							\$752.15
05/18/11				PAYMENT				(\$110.00)			05/20/11	AGREEMENT	\$104.21	\$104.21	\$873.82
05/27/11				DEP				(\$285.00)					(\$110.00)	\$0.00	\$763.82
05/27/11				INT				(\$34.57)							\$478.82
05/27/11				LPC				\$6.66							\$444.25
05/27/11	05/25/11	28	813.8	ACTUAL	4.3	0.2	198	\$46.32							\$450.91
											06/21/11	AGREEMENT	\$104.21	\$104.21	\$497.23

"EXHIBIT A"

# PEOPLES NATURAL GAS

## Statement of Account

Name HARRIS, GERALD  
Address 603 LAUREL DR

Account Number 200000741518  
Meter Number 8063873

For Questions Call (800)-764-0111  
Hearing Impaired Customers TDD (800)-527-1333

Date	Reading Date	Bill Days	Meter Reading	Transaction Type	Usage	AVG Diy Usage	Degree Days	Transaction Amount	Sales/State Tax	City/County Tax	Due Date	Plan Desc	Plan Amt Due	Total Plan Amt Due	Balance
06/16/11				PAYMENT				(\$104.21)					(\$104.21)	\$0.00	\$393.02
07/01/11	06/28/11	34	816.1	SYS EST	2.3	0.1	16	\$32.11			07/21/11	AGREEMENT	\$104.21	\$104.21	\$425.13
07/27/11				PAYMENT				(\$104.21)					(\$104.21)	\$0.00	\$320.92
07/28/11	07/27/11	29	817.9	ACTUAL	1.8	0.1		\$27.76			08/19/11	AGREEMENT	\$104.21	\$104.21	\$348.68
08/26/11				PAYMENT				(\$106.00)					(\$106.00)	(\$1.79)	\$242.68
08/26/11	08/24/11	28	819.5	SYS EST	1.6	0.1		\$25.96			09/19/11	AGREEMENT	\$104.21	\$102.42	\$268.64
09/23/11	09/22/11	29	821.1	ACTUAL	1.6	0.1	60	\$25.96			10/17/11	AGREEMENT	\$104.21	\$206.63	\$294.60
10/19/11				PAYMENT				(\$206.63)					(\$206.63)	\$0.00	\$87.97
10/21/11	10/19/11	27	826.2	SYS EST	5.1	0.2	173	\$58.04			11/14/11	AGREEMENT	\$131.21	\$131.21	\$146.01
11/16/11				PAYMENT				(\$146.01)					(\$146.01)	(\$14.80)	(\$0.00)
11/16/11	11/16/11	28	834.4	ACTUAL	8.2	0.3	505	\$87.58			12/08/11	AGREEMENT	\$131.21	\$116.41	\$87.58
12/20/11	12/16/11	30	847.9	SYS EST	13.5	0.5	715	\$136.26			01/11/12	AGREEMENT	\$131.21	\$247.62	\$223.84
01/20/12	01/19/12	34	876.0	ACTUAL	28.1	0.8	1,052	\$264.52			02/13/12	AGREEMENT	\$125.21	\$372.83	\$488.36
02/21/12				LPC				\$4.72					\$4.72	\$377.55	\$493.08
02/21/12	02/17/12	29	896.2	SYS EST	20.2	0.7	897	\$189.70			03/14/12	AGREEMENT	\$125.21	\$502.76	\$682.78
03/20/12				LPC				\$9.42					\$9.42	\$512.18	\$692.20
03/20/12	03/19/12	31	913.0	ACTUAL	16.8	0.5	620	\$159.06			04/11/12	AGREEMENT	\$125.21	\$637.39	\$851.26
04/10/12															
04/20/12	04/18/12	30	922.7	SYS EST	9.7	0.3	387	\$89.97			05/14/12	AGREEMENT	\$244.05	\$244.05	\$941.23
05/03/12				PAYMENT				(\$244.05)					(\$244.05)	\$0.00	\$697.18
05/21/12	05/18/12	30	926.1	ACTUAL	3.4	0.1	244	\$37.81			06/12/12	AGREEMENT	\$244.05	\$244.05	\$734.99
06/21/12				LPC				\$10.81					\$10.81	\$254.86	\$745.80
06/21/12	06/19/12	32	927.9	SYS EST	1.8	0.1	29	\$25.79			07/13/12	AGREEMENT	\$244.05	\$498.91	\$771.59
06/27/12				PAYMENT				(\$244.05)					(\$244.05)	\$254.86	\$527.54
07/23/12				LPC				\$7.54					\$7.54	\$262.40	\$535.08
07/23/12	07/20/12	31	929.9	ACTUAL	2.0	0.1		\$26.19			08/14/12	AGREEMENT	\$229.05	\$491.45	\$561.27
08/09/12				PAYMENT				(\$400.00)					(\$400.00)	\$91.45	\$161.27
08/21/12				LPC				\$2.21					\$2.21	\$93.66	\$163.48
08/21/12	08/17/12	28	931.5	SYS EST	1.6	0.1	2	\$22.92			09/12/12	AGREEMENT	\$229.05	\$322.71	\$186.40
09/19/12				LPC				\$2.55					\$2.55	\$325.26	\$188.95
09/19/12	09/18/12	32	932.6	ACTUAL	1.1		28	\$19.60			10/11/12	AGREEMENT	\$229.06	\$554.32	\$208.55

"EXHIBIT A"

# PEOPLES NATURAL GAS

## Statement of Account

Name HARRIS, GERALD  
Address 603 LAUREL DR

Account Number 20000741518  
Meter Number 8063873

For Questions Call (800)-764-0111  
Hearing Impaired Customers TDD (800)-527-1333

Date	Reading Date	Bill Days	Meter Reading	Transaction Type	Usage	AVG Dly Usage	Degree Days	Transaction Amount	Sales/State Tax	City/County Tax	Due Date	Plan Desc	Plan Amt Due	Total Plan Amt Due	Balance
10/19/12				LPC				\$2.84					\$2.84	\$557.16	\$211.39
10/19/12	10/17/12	29	936.7	SYS EST	4.1	0.1	306	\$42.40			11/13/12	BUDGET	\$53.00	\$610.16	\$253.79
10/31/12				PAYMENT				(\$250.00)					(\$250.00)	\$360.16	\$3.79
11/16/12	11/16/12	30	948.8	ACTUAL	12.1	0.4	569	\$107.26			12/10/12	BUDGET	\$53.00	\$413.16	\$111.05
12/20/12				LPC				\$1.41					\$1.41	\$414.57	\$112.46
12/20/12	12/18/12	32	960.2	SYS EST	11.4	0.4	756	\$101.77			01/11/13	BUDGET	\$53.00	\$467.57	\$214.23
12/28/12				PAYMENT				(\$215.00)					(\$215.00)	\$252.57	(\$0.77)
01/17/13	01/17/13	30	986.8	ACTUAL	26.6	0.9	970	\$230.69			02/08/13	BUDGET	\$61.00	\$313.57	\$229.92
02/20/13				LPC				\$3.39					\$3.39	\$316.96	\$233.31
02/20/13	02/18/13	32	12.0	SYS EST	25.2	0.8	1,185	\$227.16			03/14/13	BUDGET	\$61.00	\$377.96	\$460.47
03/21/13				LPC				\$6.79					\$6.79	\$384.75	\$467.26
03/21/13	03/21/13	31	36.7	ACTUAL	24.7	0.8	962	\$222.86			04/12/13	BUDGET	\$61.00	\$445.75	\$690.12
04/23/13				LPC				\$10.14					\$10.14	\$455.89	\$700.26
04/23/13	04/19/13	29	46.8	SYS EST	10.1	0.3	525	\$104.81			05/15/13	BUDGET	\$78.00	\$533.89	\$805.07
05/22/13				LPC				\$11.71					\$11.71	\$545.60	\$816.78
05/22/13	05/22/13	33	53.8	ACTUAL	7.0	0.2	242	\$79.43			06/13/13	BUDGET	\$78.00	\$623.60	\$896.21
05/28/13															
06/12/13															
06/12/13				PAYMENT				(\$140.00)					(\$140.00)	(\$140.00)	\$756.21
06/21/13	06/19/13	28	56.3	SYS EST	2.5	0.1	89	\$36.34			07/15/13	AGREEMENT	\$376.59	\$236.59	\$792.55
07/23/13				LPC				\$11.34					\$11.34	\$247.93	\$803.89
07/23/13	07/22/13	33	57.4	ACTUAL	1.1			\$22.34			08/14/13	AGREEMENT	\$120.98	\$368.91	\$826.23
07/24/13															
08/21/13															
08/21/13				PAYMENT				(\$140.00)					(\$140.00)	(\$140.00)	\$686.23
08/22/13	08/20/13	29	58.6	SYS EST	1.2		12	\$22.84			09/13/13	AGREEMENT	\$129.42	(\$10.58)	\$709.07
09/23/13	09/20/13	31	59.9	ACTUAL	1.3		46	\$23.72			10/15/13	AGREEMENT	\$129.42	\$118.84	\$732.79
10/23/13				LPC				\$10.34					\$10.34	\$129.18	\$743.13
10/23/13	10/21/13	31	63.3	SYS EST	3.4	0.1	167	\$41.24			11/14/13	AGREEMENT	\$134.42	\$263.60	\$784.37
11/05/13				PAYMENT				(\$118.84)					(\$118.84)	\$144.76	\$665.53
11/21/13				LPC				\$9.33					\$9.33	\$154.09	\$674.86
11/21/13	11/20/13	30	75.5	ACTUAL	12.2	0.4	618	\$114.34			12/13/13	AGREEMENT	\$134.42	\$288.51	\$789.20
12/23/13				LPC				\$11.05					\$11.05	\$299.56	\$800.25

"EXHIBIT A"

# PEOPLES NATURAL GAS

## Statement of Account

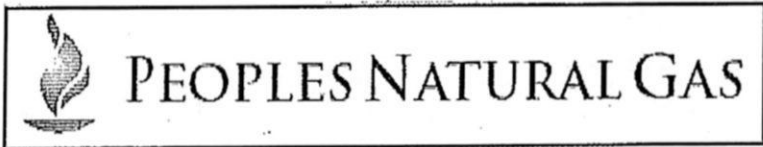
Name HARRIS, GERALD  
Address 603 LAUREL DR

Account Number 200000741518  
Meter Number 8063873

For Questions Call (800)-764-0111  
Hearing Impaired Customers TDD (800)-527-1333

Date	Reading Date	Bill Days	Meter Reading	Transaction Type	Usage	AVG Dly Usage	Degree Days	Transaction Amount	Sales/State Tax	City/County Tax	Due Date	Plan Desc	Plan Amt Due	Total Plan Amt Due	Balance
12/23/13	12/19/13	29	96.3	SYS EST	20.8	0.7	979	\$186.13			01/14/14	AGREEMENT	\$134.42	\$433.98	\$986.38
01/22/14				LPC				\$13.84					\$13.84	\$447.82	\$1,000.22
01/22/14	01/21/14	33	127.8	ACTUAL	31.5	1.0	1,111	\$291.79			02/13/14	AGREEMENT	\$129.42	\$577.24	\$1,292.01
02/21/14				LPC				\$18.22					\$18.22	\$595.46	\$1,310.23
02/21/14	02/19/14	29	156.2	SYS EST	28.4	1.0	1,240	\$274.14			03/17/14	AGREEMENT	\$129.42	\$724.88	\$1,584.37
03/25/14				LPC				\$22.33					\$22.33	\$747.21	\$1,606.70
03/25/14	03/24/14	33	183.8	ACTUAL	27.6	0.8	1,080	\$266.76			04/16/14	AGREEMENT	\$129.42	\$876.63	\$1,873.46
04/03/14				PAYMENT				(\$175.00)					(\$175.00)	\$701.63	\$1,698.46
04/07/14															\$1,698.46
START PUC PAYMENT AGREEMENT (BCS#3216918)															
04/24/14	04/22/14	29	193.3	SYS EST	9.5	0.3	470	\$102.04			05/16/14	AGREEMENT	\$431.00	\$431.00	\$1,800.50
05/14/14				PAYMENT				(\$431.00)					(\$431.00)	\$0.00	\$1,369.50
05/23/14	05/23/14	31	198.8	ACTUAL	5.5	0.2	233	\$65.46			06/16/14	AGREEMENT	\$431.00	\$431.00	\$1,434.96
06/24/14	06/20/14	28	200.0	SYS EST	1.2		15	\$25.25			07/16/14	AGREEMENT	\$431.00	\$862.00	\$1,460.21
07/23/14	07/22/14	32	201.8	ACTUAL	1.8	0.1	4	\$30.86			08/14/14	AGREEMENT	\$436.00	\$1,298.00	\$1,491.07

"EXHIBIT A"



## Closing Case

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DEC 24 2014

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

This case was assigned to: Matthew Szalankiewicz

Decision Complete : Yes

BCS Case #	3216918	Company Name:	PEOPLES NATURAL GAS
Company Code:	0071	Company Type:	GAS TRANSPORTER
Reference #		Contact Reason:	

Contrary to the Law: <input type="radio"/> Y <input type="radio"/> N	Decision appealed?: <input type="radio"/> Y <input type="radio"/> N
Decision Issued: <input checked="" type="radio"/> Y <input type="radio"/> N	Oral / Written: <input type="radio"/> O <input checked="" type="radio"/> W
Violation: NO	Chapter:
Section Rule:	Date Closed: 04/03/2014
Total Balance owed on this case/customer's account at the time the case is closed:	1873.46
Brief description of the resolution of the case/complaint: LEVEL 4, BB 119.00 + 312.00 = 431.00 BEGINNING MAY 2014.	

First Name: GERALD	Middle Initial:
Last Name: HARRIS	Account #: 200000741518
Service Street: 603 LAUREL DRIVE	Service City: MONROESVILLE
Service State: PA	Service Zip: 15146-

Account balance information provided by company on:		2014-04-03
Service Restored Pay:		Service Continue Amount:
Service Continue Date:		Term start date: MAY 2014 DUE DATE
Special Budget Amount:	431.00	Current monthly Payment:
Regular Budget Amount:	119.00	Final Monthly Payment:
Arrears Payment Plus:	312.00	End Monthly Payment:

"EXHIBIT B"  
"PAGE 1 of 2"

Letter Description:	EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS	Decision Issued Date:	04/07/2014
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Description:		Minimum Customer Payment	0
Next Billing Date			
Additional Payment			

BCS Investigators First Name	BUREAU OF	BCS Investigators Last Name	CONSUMER SERVICE
Number of times sent	1	Number of times faxed	0
BCS Investigator's Fax	7876641	Fax Area Code	717

"EXHIBIT B"

"PAGE 2 of 2"