

Core Communications, Inc.

209 West Street, Suite 302

Annapolis, MD 21401

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Hand Delivery

James J. McNulty

Secretary

Pennsylvania P.U.C.

231 State Street

Harrisburg, PA 17101

ORIGINAL

PA. P.U.C.
SECRETARY'S BUREAU

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A-310922

October 6, 2000

Re: Initial Tariffs Filing of Core Communications, Inc.

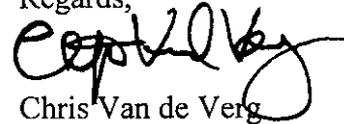
Dear Mr. McNulty:

Enclosed are the initial Competitive Local Exchange, Competitive Access, and Interexchange Service tariffs of Core Communications, Inc., for filing with the Commission.

The tariffs comply with the Commission's order of August 21, 2000, approving Core to provide CLEC, CAP, and IXC services in Pennsylvania. In addition, the tariffs comply with the Commission's August 17, 2000 order requiring certain changes to the PTA Model Lifeline portion of all local exchange tariffs.

If you have any questions with respect to this filing, please contact me at the number listed above.

Regards,



Chris Van de Verg

Encl.: tariffs

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57

Core Communications, Inc.

ORIGINAL

Interexchange Services
PA P.U.C. Tariff No. 2
Original Title Sheet No. 1

A-310922

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OCT 6 2000

CORE COMMUNICATIONS, INC.

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO COMPETITIVE INTEREXCHANGE SERVICE

WITHIN THE STATE OF PENNSYLVANIA

THROUGHOUT THE SERVICE TERRITORIES OF

BELL ATLANTIC-PENNSYLVANIA, INC.

DOCKETED

OCT 25 2000

This tariff is on file with the Pennsylvania Public Utility Commission and copies may be inspected during normal business hours at the Company's principal place of business at 209 West Street, Suite 302, Annapolis, Maryland 21401

**DOCUMENT
FOLDER**

Issued: October 6, 2000

Effective: October 9, 2000

By: Christopher Van de Verg
General Counsel
209 West Street, Suite 302
Annapolis, Maryland 21401

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original		
2	Original		
3	Original		
4	Original		
5	Original		
6	Original		
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EXPLANATION OF SYMBOLS

The following symbols are used for the purposes indicated below:

- C - To signify changed regulation
- D - To signify decreased rate
- I - To signify increased rate

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APPLICATION OF TARIFF

This tariff applies to Message Toll Service within the State of Pennsylvania. The points between which service is furnished on a local basis are indicated by the Local Exchange Tariffs governing the rates for exchange service.

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1. DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Call Rounding: The price for each call will be rounded to the nearest penny using natural rounding. There will be a minimum charge of \$0.01 per call. This will cover those calls where the call rounding may generate a cost of \$0.00.

Company Calling Card: A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the Customer to place telephone calls and to have the charges for such calls billed to the Customer's account.

Company: Company means Core Communications, Inc.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Message Toll Service: A service that provides facilities for telecommunications between different local calling areas of the same LATA in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

MOU: Minutes of use.

Dial Tone or Dedicated Access: Locations where the Company is providing the local dial tone or dedicated access locations.

Originating Off-Net: A call originating on and placed via non-Company owned or Company leased facilities.

Originating On-Net: A call originating on and placed via Company owned or Company leased local exchange facilities.

Station: The term "Station" denotes the network control signaling unit and any other equipment provided at the Customer's premises which enables the Customer to establish communications connections and to effect communications through such connections.

Station-to-Station: Service where the person originating the call from other than a public or semipublic coin telephone dials the telephone number desired and the call is completed without the assistance of the Company operator and the call is not billed to a number other than the originating number.

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1. DEFINITIONS (Cont'd)

Switched Access: Locations where the local dial tone is being provided by someone (ILEC or CLEC) other than Company.

Toll Free Off-Net: Toll Free Service terminating on non-Company owned or Company leased local exchange facilities.

Toll Free On-Net: Toll Free Service terminating on Company owned or Company leased local exchange facilities.

Toll Free Service: Refers to 800 and 888 service.

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2. REGULATIONS

Please refer to Company's Local Exchange Services Tariff, PA P.U.C. Tariff No. 1, for all applicable Regulations.

2.1 Undertaking of the Company

The Company offers, subject to the terms and conditions specified in this tariff, the use of its facilities where available for communications between Customers.

2.2 Priority of Service

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of Message Toll Service will be furnished, in all cases, pursuant to any applicable federal or state prioritization requirements.

2.3 Liability of the Company

The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, errors, other effects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the Customer or by credit to the Customer's account.

2.4 Use

(a) Service is provided for use by the Customer and may be used by others, when so authorized by the Customer, provided that all such usage shall be subject to the provisions of this tariff, and shall not affect the Customer's responsibility for all payments required under this tariff.

(b) Use of Service for Unlawful Purposes

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is or will be used for such purposes.

(c) Use of Service With Customer-Provided Equipment

Customer-provided terminal equipment and communications systems may be connected to exchange facilities of the Company subject to the regulations, rates and charges applicable to the facilities as provided for in the Company's tariffs.

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2. REGULATIONS (Cont'd)

2.5 Customer Specific Pricing (CSP)

Customer Specific Pricing arrangements for toll services provided in this tariff, can be furnished to meet the communications needs of specific customers on a case-by-case basis. Such toll services will be provided to customers on a contractual basis based on the following conditions:

- (a) CSP arrangements shall be made available only to customers who generate (or commit to) and maintain \$40,000 or more in annual total billed revenue to the Company.
- (b) Rates charged under CSP arrangements shall exceed the imputation test approved by the Commission in its Final Order at Docket No. R-953396C0001 so that equally efficient competitors could provide comparable services at those rates while purchasing service from the Company.
- (c) CSP arrangements shall be filed with the Commission under Proprietary Seal to become effective on one day's notice.
- (d) CSP rates shall be filed with the Commission for public inspection.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations specified in other sections of this tariff.

2.6 Liability for Calling Card Fraud

- (a) The Customer is liable for the unauthorized use of the Company's facilities, equipment, and services obtained through the fraudulent or other unauthorized use of a Company Calling Card, provided that the unauthorized use occurs before the Company has been notified.
- (b) The Customer's liability for unauthorized use shall not exceed the lesser of \$50.00 or the amount of services obtained by the unauthorized use prior to notification to the Company. Notwithstanding the foregoing, in situations where the Company issues ten (10) or more calling cards to a Customer for use by its employees, the Company and the Customer may agree on the Customer's liability for unauthorized use on a case by case basis without regard to this subsection.
- (c) The Customer must give the Company notice that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons. Written notice shall be sent to the Company's address as designated pursuant to Section 2.6(e) and will be effective when received, and oral notice shall be made by contacting a Company representative at the Company's business office or by telephone at the Company's listed telephone number. For the purposes of this section, notice occurs when the Company receives oral or written confirmation that unauthorized use of a Company Calling Card has occurred or may occur as a result of loss, theft or other reasons.

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2. REGULATIONS (Cont'd)

2.6 Liability for Calling Card Fraud (Cont'd)

- (d) The Company may, but is not required to, advise the Customer of abnormal calling patterns or other possible unauthorized use of Company Calling Cards assigned to the Customer. In addition, the Company may, but is not required to, block calls on a Company Calling Card personal identification number which the Company believes to be unauthorized or fraudulent.
- (e) Except as otherwise provided in Section 2.6(b), all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

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3. SERVICE DESCRIPTIONS

3.1 Message Toll Services

3.1.1 Description of Charges and Rate Components

The service is flat rated and billed in six (6) second increments. The duration of each call will be rounded to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded to the nearest higher cent. The following rates apply on a per minute basis to all direct dialed calls:

	<u>On Net</u> <u>Per MOU</u>	<u>Off Net</u> <u>Per MOU</u>
Message Toll Service Originating (0 - 3850 minutes of use per month)	\$0.130	\$0.140
(If usage exceeds 3850 but is less than 9000 minutes of use per month, all minutes will receive a discounted rate)	\$0.115	\$0.125
(If usage exceeds 9000 minutes of use per month, all minutes will receive a further discounted rate.)	\$0.100	\$0.110

For the purposes of this Section 3.1, timing of messages will be determined by the following method.

(a) Chargeable time begins when connection is established between the calling station and the called station.

(b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.

(b) 1. Payphone Surcharge

A payphone surcharge will be charged for all originating payphone traffic including local, calling card, toll-free switched and dedicated services traffic, and any 10-10-XXX-0-plus dial around service traffic.

Per Call \$0.30

(b) 2. Directory Assistance

Customer's placing a Directory Assistance call as will be charged a rate of \$1.25 for each call.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.1 General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

- (a) The channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.
- (b) The channel mileage rate element is determined by the Vertical and Horizontal Coordinates ("V & H") method, as set forth in the National Exchange Company Association Tariff, F.C.C. No 4. When the calculation results in a fraction of a mile, the total is rounded up to the next whole mile before applying the rate.
- (c) Optional features for which charges are applied only include multiplexing.

3.2.2 Voice Grade Service

There are two types of Voice Grade Services. The service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels are as follows:

- (a) This service consists of making voice grade capacity available in a 24-hour per day, 7 days per week basis.
- (b) Voice Grade Service Rates

RECURRING PER MONTH

2 wire voice/analog data (On-Net)

	<u>No term</u>	<u>1 year term</u>	<u>3 year term+</u>
Channel Termination, per point of termination	\$38.00	\$36.10	\$34.20
Subsequent, same location	\$38.00	\$36.10	\$34.20
Channel mileage, fixed	\$16.00	\$15.00	\$14.00
Channel mileage, per mile	\$ 2.00	\$ 2.00	\$ 2.00

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.2 Voice Grade Service (Cont'd)

(b) Voice Grade Service Rates (Cont'd)

2 wire voice/analog data (Off-Net)

	<u>No term</u>	<u>1 year term</u>	<u>3 year term+</u>
Channel Termination, per point of termination	ICB	ICB	ICB
Subsequent, same location	ICB	ICB	ICB
Channel mileage, fixed	ICB	ICB	ICB
Channel mileage, per mile	ICB	ICB	ICB

4 wire voice/analog data (On-Net)

	<u>No term</u>	<u>1 year term</u>	<u>3 year term+</u>
Channel Termination, per point of termination	\$38.00	\$36.10	\$34.20
Subsequent, same location	\$38.00	\$36.10	\$34.20
Channel mileage, fixed	\$16.00	\$15.00	\$14.00
Channel mileage, per mile	\$ 2.00	\$ 2.00	\$ 2.00

4 wire voice/analog data (Off-Net)

	<u>No term</u>	<u>1 year term</u>	<u>3 year term+</u>
Channel Termination, per point of termination	ICB	ICB	ICB
Subsequent, same location	ICB	ICB	ICB
Channel mileage, fixed	ICB	ICB	ICB
Channel mileage, per mile	ICB	ICB	ICB

NON RECURRING CHARGE

Channel Termination, per point of termination

2 wire voice/analog data (On-Net)		\$300.00
Subsequent, same location (On-Net)	\$175.00	
2 wire voice/analog data (Off-Net)		ICB
Subsequent, same location (Off-Net)		ICB
4 wire voice/analog data (On-Net)		\$300.00
Subsequent, same location (On-Net)	\$175.00	
4 wire voice/analog data (Off-Net)		ICB
Subsequent, same location (Off-Net)		ICB

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.3 Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 56 and 64 Kbps.

(a) This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

(b) Digital Data Services

Channel Termination

Per point of termination RECURRING PER MONTH

	<u>No term</u>	<u>1 year term</u>	<u>3 year term</u>	<u>5 year term</u>
2.4 Kbps (On-Net)	\$ 65.41	\$ 48.40	\$ 42.50	\$ 36.90
2.4 Kbps (Off-Net)	ICB	ICB	ICB	ICB
4.8 Kbps (On-Net)	\$ 74.76	\$ 57.20	\$ 51.00	\$ 41.00
4.8 Kbps (Off-Net)	ICB	ICB	ICB	ICB
9.6 Kbps (On-Net)	\$ 84.11	\$ 66.00	\$ 55.25	\$ 45.10
9.6 Kbps (Off-Net)	ICB	ICB	ICB	ICB
19.2 Kbps (On-Net)	\$ 93.46	\$ 74.80	\$ 59.50	\$ 47.77
19.2 Kbps (Off-Net)	ICB	ICB	ICB	ICB
56 Kbps (On-Net)	\$102.80	\$ 83.60	\$ 63.75	\$ 50.43
56 Kbps (Off-Net)	ICB	ICB	ICB	ICB
64 Kbps (On-Net)	\$112.15	\$ 92.40	\$ 72.25	\$ 57.40
64 Kbps (Off-Net)	ICB	ICB	ICB	ICB

Channel Mileage

Fixed

	<u>No term</u>	<u>1 year term</u>	<u>3 year term</u>	<u>5 year term</u>
2.4 Kbps (On-Net)	\$ 46.73	\$ 35.20	\$ 34.00	\$ 28.70
2.4 Kbps (Off-Net)	ICB	ICB	ICB	ICB
4.8 Kbps (On-Net)	\$ 56.07	\$ 48.40	\$ 38.25	\$ 30.75
4.8 Kbps (Off-Net)	ICB	ICB	ICB	ICB
9.6 Kbps (On-Net)	\$ 65.42	\$ 57.20	\$ 42.50	\$ 32.19
9.6 Kbps (Off-Net)	ICB	ICB	ICB	ICB
19.2 Kbps (On-Net)	\$ 74.76	\$ 66.00	\$ 51.00	\$ 34.24
19.2 Kbps (Off-Net)	ICB	ICB	ICB	ICB
56 Kbps (On-Net)	\$ 84.11	\$ 74.80	\$ 59.50	\$ 36.29
56 Kbps (Off-Net)	ICB	ICB	ICB	ICB
64 Kbps (On-Net)	\$ 93.46	\$ 83.60	\$ 68.00	\$ 41.00
64 Kbps (Off-Net)	ICB	ICB	ICB	ICB

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.3 Digital Data Service (Cont'd)

Per Mile

	<u>No term</u>	<u>1 year term</u>	<u>3 year term</u>	<u>5 year term</u>
2.4 Kbps (On-Net)	\$ 1.40	\$ 1.23	\$ 1.15	\$ 1.03
2.4 Kbps (Off-Net)	ICB	ICB	ICB	ICB
4.8 Kbps (On-Net)	\$ 1.50	\$ 1.32	\$ 1.23	\$ 1.07
4.8 Kbps (Off-Net)	ICB	ICB	ICB	ICB
9.6 Kbps (On-Net)	\$ 1.59	\$ 1.41	\$ 1.32	\$ 1.11
9.6 Kbps (Off-Net)	ICB	ICB	ICB	ICB
19.2 Kbps (On-Net)	\$ 1.68	\$ 1.50	\$ 1.40	\$ 1.19
19.2 Kbps (Off-Net)	ICB	ICB	ICB	ICB
56 Kbps (On-Net)	\$ 2.10	\$ 1.89	\$ 1.70	\$ 1.52
56 Kbps (Off-Net)	ICB	ICB	ICB	ICB
64 Kbps (On-Net)	\$ 2.33	\$ 2.11	\$ 1.91	\$ 1.64
64 Kbps (Off-Net)	ICB	ICB	ICB	ICB

Channel Termination,
 per point of termination

NON RECURRING

2.4 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
4.8 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
9.6 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
19.2 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
56 Kbps	(On-Net) \$350.00	(Off-Net)	ICB
64 Kbps	(On-Net) \$350.00	(Off-Net)	ICB

Subsequent, same location

2.4 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
4.8 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
9.6 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
19.2 Kbps	(On-Net) \$300.00	(Off-Net)	ICB
56 Kbps	(On-Net) \$350.00	(Off-Net)	ICB
64 Kbps	(On-Net) \$350.00	(Off-Net)	ICB

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.4 DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

(a) This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

(b) DS-1 Rates

RECURRING PER MONTH

	<u>No term</u>	<u>1 yr term</u>	<u>2 yr term</u>	<u>3 yr term</u>	<u>5 yr term</u>
<u>Channel Termination (On-Net)</u> per point of termination	\$197.16	\$169.03	\$159.87	\$150.71	\$129.23
<u>Channel Termination (Off-Net)</u> per point of termination	N/A	\$200.00	\$192.03	\$171.00	ICB
<u>Channel Mileage</u>					
Fixed (On-Net)	\$ 55.80	\$ 48.40	\$45.45	\$ 42.50	\$ 36.90
Fixed (Off-Net)	N/A	\$ 57.00	\$55.00	\$ 48.00	ICB
Per mile (On-Net)	\$ 16.46	\$ 11.99	\$11.09	\$ 10.19	\$ 7.00
Per mile (Off-Net)	N/A	\$ 17.00	\$13.45	\$ 11.00	ICB
<u>Optional Features</u>					
- multiplexing, DS-1 to DS-0	ICB				

Based on the term of the agreement and the configuration of the Private Line, there may be a minimum mileage requirement. If a customer is ordering point to point service where one leg of service is on-net and one leg is off-net, the minimum mileage requirement is 10 miles. If a customer is ordering point to point service where both legs of service are off-net, there is a minimum mileage requirement of 36 miles.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.4 DS-1 Service (Cont'd)

NON RECURRING CHARGES

Channel termination

per point of termination (On-Net) \$ 200.00

Subsequent, same locations (On-Net) \$ 200.00

Channel termination

per point of termination (Off-Net) \$ 400.00

Subsequent, same locations (Off-Net) \$ 400.00

Optional Features

ICB

multiplexing, DS-1 to DS-0

3.2.5 DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels.

(a) The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

(b) DS-3 Rates

RECURRING PER MONTH

	No term	1 yr term	2 yr term	3 yr term	5 yr term
<u>Channel Termination</u> (On-Net) per point of termination	N/A	\$2,761.51	\$2,280.00	\$2,329.19	\$1,499.86
<u>Channel Termination</u> (Off-Net) per point of termination	N/A	\$2,756.00	\$2,612.25	\$2,417.00	D ICB
<u>Channel Mileage</u>					
Fixed (On-Net)	N/A	\$ 769.50	\$ 649.00	\$ 664.62	\$ 605.63
Fixed (Off-Net)	N/A	\$ 786.00	\$ 750.40	\$ 795.00	ICB
Per mile (On-Net)	N/A	\$ 153.90	\$ 129.00	\$ 121.22	\$ 64.60
Per mile (Off-Net)	N/A	\$ 158.00	\$ 136.87	\$ 127.00	ICB

Based on the term of the agreement and the configuration of the Private Line, there may be a minimum mileage requirement. If a customer is ordering point to point service where one leg of service is on-net and one leg is off-net, the minimum mileage requirement is 10 miles. If a customer is ordering point to point service where both legs of service are off-net, there is a minimum mileage requirement of 36 miles.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.2 Special Access Service (Cont'd)

3.2.5 DS-3 Service (Cont'd)

Optional Features

- multiplexing, DS-1 to DS-0 ICB

NON RECURRING CHARGES

Channel termination

per point of termination (On-Net) \$ 300.00

Subsequent, same locations (On-Net) \$ 300.00

Channel termination

per point of termination (Off-Net) \$ 600.00

Subsequent, same locations (Off-Net) \$ 600.00

Optional Features

- multiplexing, DS-1 to DS-0 ICB

3.2.6 Service Calls

When a customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time Company's personnel are dispatched to the Customer Premise until the work is completed.

Service Call Rates:

Normal Business Hours (Monday - Friday 8:00 am - 5:00 pm):

\$50.00 Per site visit, and

\$95.00 Per hour, billed in fifteen (15) minute increments, per technician, plus materials

After Normal Business Hours:

\$75.00 Per site visit, and

\$142.50 Per hour, billed in fifteen (15) minute increments, per technician, plus materials

3.3 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bonafide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB rates, service descriptions and length of such agreement will be filed with the Pennsylvania Public Utility Commission.

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By: Christopher Van de Verg
General Counsel
209 West Street, Suite 302
Annapolis, Maryland 21401

3. SERVICE DESCRIPTIONS (Cont'd)

3.4 Directory Assistance: A Customer may obtain Directory Assistance in determining telephone numbers within the state of Pennsylvania by calling the Directory Assistance operator. Directory Assistance includes the option for call completion to the requested number at no additional charge.

3.4.1 Each call to Directory Assistance will be charged as follows:

Per Call
\$0.75

Each call to Directory Assistance using a Company Calling Card will be charged as follows:

Per Call
\$1.25

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

- (a) A credit will be given for calls to Directory Assistance as follows:
- (b) The Customer experiences poor transmission or is cut-off during the call; or
- (c) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.4.2 Residential customers are eligible to place two (2) calls to Directory Assistance per line per month at no additional charge.

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3. SERVICE DESCRIPTIONS (Cont'd)

3.5 Operator Assistance

Operator Assistance: A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1.1, surcharges as specified in Section 3.7.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

3.5.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Non-Company Calling Card or Credit Card	\$1.60
Third Number Billing	\$1.60
Collect Calling	\$1.60
Person to Person	\$3.50
Station to Station	\$1.60
General Assistance	N/C

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4. CUSTOMER PROMOTIONS

4.1 (Reserved)

4.2 (Reserved)

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Effective: October 9, 2000

By: Christopher Van de Verg
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Annapolis, Maryland 21401

CERTIFICATE OF SERVICE

I hereby certify that the following parties have been served, via U.S. Mail, postage prepaid, with a copy of this filing:

Verizon Pennsylvania, Inc.
Attn: Julia Conover
1717 Arch Street, 32N
Philadelphia, PA 19103

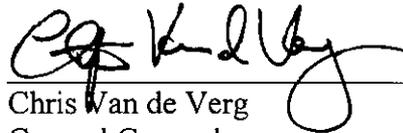
Office of Consumer Advocate
555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101-1923

Office of Small Business Advocate
Commerce Building, Ste. 1102
300 North Second Street
Harrisburg, PA 17101

Office of Attorney General
Division of Consumer Protection
Strawberry Square, 14th Floor
Harrisburg, PA 17120

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SECRETARY'S BUREAU

October 6, 2000



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