

5423 Woodcrest Avenue
Philadelphia, Pa. 19131
December 23, 2014

F-2014-2451563

Secretary
Pennsylvania Public Commission
Keystone Building 2nd Floor
400 North Street
Harrisburg, Pa. 17120

PA P.U.C.
SECRETARY'S BUREAU

2015 JAN -5 PM 2:33

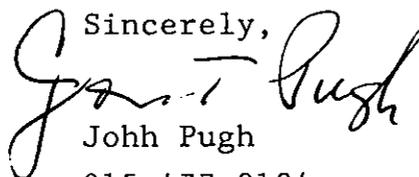
RECEIVED

Dear Madam Or Sir,

This letter is in reference to my disagreement with PGW'S Senior Citizen Discount Program. My case's # is BCS: 3217030. My PGW'S # is 0632138005. The problem appears to be Eligibility.

Ten years ago I was working & was 65 years old; PGW enrolled me into the Senior Citizen Discount Program...Today I am 76 years old & Unemployed; PGW removed me from the Senior Citizen Discount Program. They also stated that I was not Eligible for the other Citizen Discount Program.

Enclosed you will find that my last Month PGW'S Gas Bill was \$520.38. I don't know what my PGW'S Winter Bill will be. Can you tell me what is the STATUS of My Complaint? I Need Help.

Sincerely,

John Pugh
215 477-8184

lCC-jp

~~Pennsylvania PUC
DEC 30 2014
Consumer Services
CAC Division~~



JOHN T PUGH JR
5423 WOODCREST AVE
PHILADELPHIA PA 19131-1331

Page: 3 of 3
Billing Date: Dec 16, 2014
Account Number: 0632138005

Payments Received
Nov 24, 2014 Check \$236.02
Total Payments \$236.02

Meter Detail Meter #: 02089607 Cycle #: 10 Next Meter Read: Jan 14, 2015
Service Point ID: 9972291986

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
11/12/2014	2314	Actual	12/12/2014	2685	Actual	371	371.00	1.0686	396.45

Current Basic Charges

SA ID# 8250416850, 5423 WOODCREST AVE
Residential Heat & Domestic

Supply Charges

Commodity Charge 222.6 Ccf @ \$0.58651 \$130.56
Total Supply Charges \$130.56

Delivery Charges

Customer Charge @ \$12.00 \$7.20
Distribution Charge 222.6 Ccf @ \$0.77747 \$173.06
Distribution System Improvement Charge 5% \$9.01
Gas Cost Adjustment @ \$0.03155 \$7.05
Weather Normalization Adjustment -\$12.33
Total Delivery Charges \$183.99

Supply Charges

Commodity Charge 148.4 Ccf @ \$0.59881 \$88.86
Total Supply Charges \$88.86

Delivery Charges

Customer Charge @ \$12.00 \$4.80
Distribution Charge 148.4 Ccf @ \$0.73961 \$109.76
Distribution System Improvement Charge 5% \$5.73
Gas Cost Adjustment @ \$0.03302 \$4.90
Weather Normalization Adjustment -\$8.22
Total Delivery Charges \$116.97

Total Current Billing Charges \$520.38

Message Center

Effective Dec. 1, 2014 PGW rates have changed. Commodity Charge increased to \$0.59881 per ccf. Gas Cost Adjustment increased to \$0.03302. Distribution Charge decreased to \$0.73961. The changes will decrease the typical residential heating bill by about \$21.65 a year.

Your estimated gas price to compare is \$0.63151 per CCF. This may change in March, June, September and December.



~~Pennsylvania PUC
DEC 30 2014
Consumer Services
PUC Division~~

JOHN PUGH
5423 WOODCREST AVENUE
PHILADELPHIA PA 19131

PHILADELPHIA PA 191

01 DEC 2014 PM 3



RECEIVED
2014 DEC 29 AM 10:45
PA.P.U.C.
SECRETARY'S BUREAU

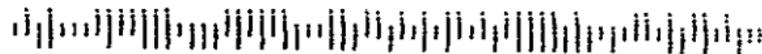
SECRETARY'S BUREAU
PA.P.U.C.

SECRETARY
PENNSYLVANIA PUBLIC COMMISSION
KEYSTONE BUILDING 2nd FLOOR
400 NORTH STREET
HARRISBURG PA 17120

2015 JAN -5 PM 2:33

RECEIVED

1712030093



~~Consumer Services
CAP Division~~

~~DEC 30 2014~~

~~Pennsylvania PUC~~