



**PHILADELPHIA GAS WORKS**

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January 15, 2015

Josie B. H. Pickens, Esq.  
Community Legal Services, Inc.  
1410 West Erie Avenue  
Philadelphia, PA 19140

RE: Charles Louis Jacobs v. PGW, Docket Nos. C-2014-2429269 and C-2014-2436058

Dear Josie:

Pursuant to our settlement conference, held earlier today, this letter confirms the terms of the settlements of the above captioned consolidated matters between your client, Charles Louis Jacobs and the Philadelphia Gas Works ("PGW"). In complete settlement of all issues in these consolidated matters, we have discussed all of your client's concerns regarding his account with PGW. The parties acknowledge and agree to the following:

1. This matter involves disputes of the \$7,839.73 charged for Unauthorized Usage at 1522 N. 61<sup>st</sup> Street (C-2014-2429269) and refusal to turn on gas service at the Complainant's new residence at 3820 N. 13<sup>th</sup> Street, Philadelphia, PA, ("New Service Address") (C-2014-2436058). Both disputes are appeals from the decision of the Commission's Bureau of Consumer Services, Charles Jacobs v. Philadelphia Gas Works, BCS No. 3174521 dated May 9, 2014.
2. PGW agrees that it will not hold the Complainant, Charles Louis Jacobs, responsible for the disputed charges for Unauthorized Usage (\$7,839.73) at 1522 N. 61<sup>st</sup> Street, Philadelphia, PA which are the subject of the complaint at C-2014-2429269.
3. PGW agrees to move forward with the Complainant's application for gas service to the New Service Address without the requirement of payment of the disputed amount for Unauthorized Usage, the payment of a deposit and the payment of the reconnection fee. Mr. Jacobs may visit the PGW Customer Service Center to complete the application for service and to schedule a turn on of gas service at the New Service Address.
4. Although Mr. Jacobs has a balance owed to PGW for previous gas service, such balance will not be included in Mr. Jacobs' active account at the New Service Address. Further, Mr. Jacobs may apply for enrollment in PGW's Customer Responsibility Program as household income information on record at PGW indicates that he may be eligible.
5. The Parties have indicated that Charles Louis Jacobs and PGW are satisfied with this resolution of the above referenced consolidated complaints.

Thank you.

Sincerely,



Laureto Farinas