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ORIGINAL

ADELPHIA BUSINESS SOLUTIONS OPERATIONS, INC.

REGULATIONS AND SCHEDULE OF CHARGES

GOVERNING THE FURNISHING OF COMPETITIVE LOCAL

EXCHANGE TELECOMMUNICATIONS SERVICES

IN

The Commonwealth of Pennsylvania

As shown in Section 10 of this Tariff

This tariff applies to the Facilities-Based Local Communications Services furnished by Adelphia Business Solutions Operations, Inc. ("Company") between one or more points in the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business, 121 Champion Way, Canonsburg, Pennsylvania 15317 or at the Adelphia WebPage at www.adelphia-abs.com.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
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121 Champion Way
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*In addition to the Verizon, Verizon North and Sprint United Service Areas, Adelphia Business Solutions Operations, Inc. is authorized to provide facilities based CLEC Service in the Service Areas of the following telephone companies:

Alltel Pennsylvania, Inc., Armstrong Telephone Company North, Armstrong Telephone Company Pennsylvania, Buffalo Valley Telephone Company, Commonwealth Telephone Company, Conestoga Telephone and Telegraph Company, Denver and Ephrate Telephone and Telegraph Company, Frontier Communications of Pennsylvania, Inc., Frontier Communications of Breezewood, Inc., Frontier Communications of Lakewood, Inc., Ironton Telephone Company, Laurel Highland telephone Company, North-Eastern Pennsylvania Telephone Company, North Pittsburgh Telephone Company, Palmerton Telephone Company

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

EXPLANATION OF SYMBOLS

A revision of a Tariff Sheet is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - To signify any change in text or regulation.
- D - To signify decreased rate.
- I - To signify increased rate.

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121 Champion Way
Canonsburg, Pennsylvania 15317

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).l.
 - 2.1.1.A.1.(a).l.(i).
 - 2.1.1.A.1.(a).l.(i).(1).
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

EXPLANATION OF TERMS

Agency - For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

Alternate Routing ("AR") - Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

Authorized User - A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

Attendant - An operator of a PBX console or telephone switchboard.

Automatic Location Identification ("ALI") - The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification ("ANI") - A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

Call Initiation - The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

Call Termination - The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

Central Office - An operating office of the Company where connections are made between telephone exchange lines.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

EXPLANATION OF TERMS (Cont'd)

Central Office Line - A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Channel - A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Commission - Pennsylvania Public Utility Commission.

Company - Adelpia Business Solutions Operations, Inc., unless otherwise clearly indicated from the context.

Customer - The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

Customer Premises Equipment ("CPE") - Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

Default Routing ("DR") - When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

Dial Pulse ("DP") - The pulse type employed by a rotary dial station set.

Direct Inward Dial ("DID") - A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

Direct Outward Dial ("DOD") - A service attribute that allows individual station users to access and dial outside numbers directly.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

EXPLANATION OF TERMS (Cont'd)

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial station sets. (Touch tone)

E911 Service Area - The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 Customer - A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

Exchange - An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Exchange Access Line - A central office line furnished for direct or indirect access to the exchange system.

Exchange Service - The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Final Account - A customer whose service has been disconnected who has outstanding charges still owed to the Company.

Flat Rate Service - The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

Handicapped Person - A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

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121 Champion Way
Canonsburg, Pennsylvania 15317

EXPLANATION OF TERMS (Cont'd)

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

Interface - That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interruption - The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA - Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

EXPLANATION OF TERMS (Cont'd)

Link - The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Local Call - A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area - The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Service - Telephone exchange service within a local calling area.

Loop Start - Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Loops - Segments of a line which extend from the serving central office to the originating and to the terminating point.

Message Rate Service - A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

Move - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Multiline Hunt - A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NOC - Not Offered Currently.

On-Net - Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

Port - A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

EXPLANATION OF TERMS (Cont'd)

Private Branch Exchange Service - Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Rate Center - A geographic reference point with specific coordinates on a map used for determining mileage when calculating changes.

Referral Period - The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

Selective Routing ("SR") - A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

APPLICATION OF TARIFF

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 1 - APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the service offerings, rates, terms and conditions applicable to switched services provided by Adelphia Business Solutions Operations, Inc., as follows:

The furnishing of local exchange intrastate end-user communications services to customers within the Commonwealth of Pennsylvania.

Any portion of this tariff which is deemed inconsistent with 52 Pa. Code will be deemed inoperative.

The Pennsylvania Public Utility Commission's Bureau of Consumer Services has primary jurisdiction over complaints (§64.154) and may be contacted at the address and telephone number below:

Bureau of Consumer Services
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
(800) 782-1110

1.1.1 Service Territory

Adelphia Business Solutions Operations, Inc. will provide service within the Commonwealth of Pennsylvania.

1.1.2 Availability

Service is available where facilities permit.

Only those services for which rates are provided are currently available. The rates set forth in this Tariff apply to Facilities-Based Services.

GENERAL RULES AND REGULATIONS

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for *communications*. The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

- a. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- b. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

2.1.2.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.2.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.

2.1.2.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.2.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the *furnishing* of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.2.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the *construction, installation, maintenance, presence, use or removal* of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this tariff;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services;
- (e) Any noncompletion of calls due to network busy conditions.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

- (a) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 (Cont'd)

- (b) *The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.*
- (c) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (d) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.1.2.10 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.2.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 *Use and Ownership of Equipment*

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

1. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex-type attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
2. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
3. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex-type attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

4. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
5. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
6. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.1.6 Blocking of Service

The Company's facilities can not be used to originate calls to other telephone company or Information Provider caller-paid information services.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular tariffed rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.9 and 2.10 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. *If the minimum period of service for the requested facilities and service is more than one month, as specified in this Tariff, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.*

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits (Pa. Code 52 §64.31 – 64.36).

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill, which is at least twenty (20) days from the date of the mailing of the bill, and are payable at any business office of the Company, by U.S. Mail, or at any location designated by the Company. If objection is not received by the Company within ninety (90) days, the items and charges appearing thereon shall be determined to be correct and binding upon the customer. A bill will not be deemed correct and binding upon the customer if the Company has records on the basis of which an objection may be considered, or if the customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if a notice of a dispute as to charges is not received by the Company in writing within ninety (90) days.

The Company's Billing Standards are in compliance with Chapter 64 of the Pa. 52 Code.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a *Returned Check Charge of \$10.00.*

2.3.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill, which is at least twenty (20) days from the date of mailing. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.25% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges. Unregulated and 900-related charges are not subject to late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Late payment charges do not apply to government agencies of the Commonwealth of Pennsylvania. These agencies are required to make payment in accordance with applicable state law.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICES RENDERED (Cont'd)

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.6 TELEPHONE SURCHARGES/TAXES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network Services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.6.2 Telecommunications Relay Service Surcharge

By Order of the Pennsylvania Public Utility Commission at Docket No. M-00900239 adopted May 21, 1999, The Telecommunications Relay Service Surcharge for the period of July 1, 2000 through June 30, 2001 is as follows:

- a. The residence surcharge per access line per month is \$0.06.
- b. The business surcharge per access line per month is \$0.12.

2.7 [RESERVED FOR FUTURE USE]

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

The Company may suspend or terminate service to a residential customer due to the following reasons:

- a. failure to make satisfactory arrangements to pay arrearages
 - b. failure to post a deposit
 - c. failure to meet the requirements of a payment agreement
 - d. failure to give adequate assurances that an unauthorized use or practice will cease
- Pa. Code 51 §64.71

If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- b. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

Company has a Call Center, through which Customers can reach Company's Customer Service Department 24 hours a day, seven days a week for assistance with all products or billing inquiries, changes or additions to their accounts, trouble reports or service complaints. Company's toll-free telephone number is 1-800-292-2314.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment of unregulated or 900-related charges;
- c. Nonpayment for service for which a bill has not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated, as outlined in Section 2.8.1, for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- e. Nonpayment of back-billed amounts as outlined in Section 2.11.12.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing, in accordance with Pa. Code 52 §64.71, to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
 - a. No charge shall apply for the period during which service had been terminated, and
 - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. A customer who wishes to have service discontinued shall give at least 5 days oral or written notice to the Company (Pa. Code 52 §64.53).

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- a. Business rates as described in this Tariff apply to service furnished:
 - 1. In office buildings, stores, factories and all other places of a business nature;
 - 2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
 - 3. At any location when the listing or public advertising indicates a business or a profession;
 - 4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
 - 5. At any location where the customer resells or shares exchange service;
- b. Public Access Line service is classified as business service regardless of the location.
- c. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 11 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer. Interest will be accrued on customer deposits in accordance with 52 Pa. Code §64.41.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service, as outlined in Section 2.8.1.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.10.1 Application of Rates

Residential rates as described in this Tariff apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.10.2 Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to any telephone number assigned to a customer for local service. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 11 of this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits

a. General

Except as provided in (b) following, the Company may require a deposit, as described in Section 2.3.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

b. *Credit and Deposit Policies*

The Company's credit and deposit policies are equitable and nondiscriminatory throughout the service area or a part thereof. Deposit policies shall be based on the credit risk of the applicant or customer rather than upon the credit history of the affected premises or upon the collective credit reputation or experience in the area in which the applicant or customer lives without regard to race, religion, gender, age if over 18, national origin or marital status, in accordance with 52 Pa. Code §64.31.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.3 Deposits (Cont'd)

c. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period.

New deposits from a residential customer is reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.4 Installment Billing For Nonrecurring Charges (Cont'd)

Installment billing is subject to the following restrictions:

- a. Installment billing may be used only by residential customers;
- b. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- c. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- d. More than one installment plan may be in effect for the same customer at the same time;
- e. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- f. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- g. Installment billing payments will continue even when an account is temporarily suspended;
- h. No interest or carrying charges will be applied to the outstanding balance during the installment period.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.6 Suspension or Termination for Nonpayment

- a. Prior to termination of service, the Company should mail or deliver written notice to the customer at least ten (10) days prior to the date of the proposed termination. Termination of service by a carrier to a residential customer should follow a two-step process, whereby the carrier shall mail or deliver written notice to the customer at least seven (7) days before the date of proposed suspension regardless upon which suspension is sought.
- b. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- c. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Unregulated and 900-related charges are not subject to suspension/termination. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.7 Partial Payments

- a. Payments received by the Company which are insufficient to pay the balance due for telephone service and nonbasic service shall first be applied to telephone service
- b. Payment received by the Company which are insufficient to pay the amount due for telephone service shall first be applied to basic service.
- c. This section does not apply if the Customer supplies written instructions specifying how a partial payment should be applied.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 14 days to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months. When a check, which has been presented to the Company by a customer, in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$10.00. (See Section 2.3.4 Return Check Charge)

2.10.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

2.10.10 Suspension or Termination - Medical Emergencies

In the event of a medical emergency, an additional 30 days will be allowed for a residential customer before suspension or termination in accordance with 52 PA. Code §64.102 – 64.109. A medical certificate must be supplied. The medical emergency status may be extended beyond 30 days upon submission of specified documentation. During the emergency, the customer will be able to defer payment of monthly charges until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.11 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:

- a. the customer is known to or identified to the Company as being blind or disabled;
- b. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently learns that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd)

2.10.12 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than twenty-four months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the *opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.*

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
 - i. If interruption continues for less than 24 hours:
 - a. 1/30th of the monthly rate if it is the first interruption in the same billing period.
 - b. 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

- ii. if interruption continues for more than 24 hours:
 - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
 - b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.1 Credit for Interruptions (Cont'd)

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.11.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- b. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- e. interruptions of service due to circumstances or causes beyond the control of the Company.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION

2.12.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.12.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision a (above), unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

CONNECTION CHARGES

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

The connection Charge is comprised of two charges:

- a. Service Order;
- b. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- a. A Service Order charge applies per customer order for all work or service ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.
- b. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service charge. Only one charge applies per customer order.

Section 3 - CONNECTION CHARGES (Cont'd)

3.1 CONNECTION CHARGE (Cont'd)

3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4, Service and Promotional Trials.

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

Section 3 - CONNECTION CHARGES (Cont'd)

3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 3 - CONNECTION CHARGES (Cont'd)

3.4 RECORD ORDER CHARGE

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

- a. addition of directory listings
- b. change in listed name
- c. change of address
- d. change of billing party
- e. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

3.5.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.1 Terms and Conditions (Cont'd)

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

3.5.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

Section 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

a. Inside Wire Installation Charge

Charge to be billed will be based on the actual time and materials charges incurred when a customer requests new wire and jack installation or requests existing wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

b. Inside Wire Maintenance Charge

The Inside Wire Maintenance Charge applies when a customer requests wire and jack maintenance. Charge to be billed will be based on the actual time and materials charges incurred when a customer requests maintenance of wiring.

3.6 PRIMARY INTEREXCHANGE CARRIER (PIC) CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

SUPPLEMENTAL SERVICES

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES

4.1 CUSTOM CALLING SERVICE

4.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

4.1.2 Description of Features

a. Three Way Conference, Consultation, Transfer

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

b. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.1 CUSTOM CALLING SERVICE (Cont'd)

4.1.2 Description of Features (Cont'd)

b. Call Forwarding (Cont'd)

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.1 CUSTOM CALLING SERVICE (Cont'd)

4.1.2 Description of Features (Cont'd)

d. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

e. Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group. Circular and uniform hunting can also be selected.

Hunt group charges apply to sequential, circular and uniform hunting and queuing with announcement per queue slot.

f. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

g. Mail Track (Voice Messaging)

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The Mail Track voice messaging products are as follows:

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.1 CUSTOM CALLING SERVICE (Cont'd)

4.1.2 Description of Features (Cont'd)

g. Mail Track (Voice Messaging) (Cont'd)

1. Voice Mail

A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.
5. Message Sending – This feature allows subscriber to record a message and send it to another mailbox in the system.
6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.
7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.
8. VoiceCall notification of messages – This feature notifies subscriber, via phone, of messages as they arrive

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 – SUPPLEMENTAL SERVICES (Cont'd)

4.1 CUSTOM CALLING SERVICE (Cont'd)

4.1.2 Description of Features (Cont'd)

g. Mail Track (Voice Messaging) (Cont'd)

1. Voice Mail (Cont'd)

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.

5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.

6. Submailboxes – This feature enables customer to attach up to four mailboxes to one main mailbox.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.1 CUSTOM CALLING SERVICE (Cont'd)

4.1.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 11.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 11 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 4.4, Service and Promotional Trials, below.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.2 ADVANCED CUSTOM CALLING SERVICES

4.2.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all Advanced Custom Calling Services. Transmission levels may not be sufficient in all cases.

4.2.2 Description of Features

a. Caller ID Name and Number

Caller ID Name and Number automatically displays a caller's name and number, if available, on the user's station set display.

b. Automatic Callback

The Automatic Callback feature allows a customer to automatically Callback the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then Callbacks the call for the customer.

The Automatic Callback feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Callback feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically called back and the customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Automatically Called back:

- Calls to toll-free Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

4.2.2 Description of Features (Cont'd)

c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Selective Distinctive Alert

Selective Distinctive Alert allows a user to create a list of up to twelve telephone numbers from which calls will be distinguished by a special ring or, if the line is busy, by a special call waiting tone. The number of the last incoming call can be added to the user's list even if it is not known.

When the feature is activated, calls from numbers on the user's Selective Distinctive Alert list have a special ring or special call waiting tone. Calls from numbers not on the list ring normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Distinctive Alert list, and activate or deactivate the feature.

e. Selective Call Acceptance/Forwarding

Selective Call Acceptance/Forwarding allows a user to create a list of up to twelve telephone numbers from which calls will be accepted or forwarded to a user-specified number.

When the feature is activated, calls from numbers that are not on the user's Selective Call Acceptance/Forwarding list are either routed to an announcement that calls are not being accepted or forwarded to a user-specified number.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Acceptance/Forwarding list; specify or change the forward-to number; specify how non-accepted calls are treated; and activate or deactivate the feature.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.2 SERVICES (Cont'd)

4.2.2 Description of Features (Cont'd)

f. Selective Call Rejection

Selective Call Rejection allows a user to create a list of up to twelve telephone numbers from which calls will not be accepted. The most recent incoming call can be added to the list even if the number is not known.

When the feature is activated, a call from a number on the user's Selective Call Rejection list is routed directly to an announcement that it will not be accepted. Calls from other numbers complete normally.

Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Selective Call Rejection list, and activate or deactivate the feature.

g. Caller ID Number Only

Caller ID Number automatically displays a caller's number, if available, on the user's station set display.

h. Caller ID Name Only

Caller ID Name automatically displays a caller's name, if available, on the user's analog station set display.

i. Call Trace

Call Trace enables a user to trace the last incoming call in order to take legal action against the caller. The user traces the call by either entering an activation code or pressing a feature button on the station set immediately after its receipt. The call trace is transmitted over a data link to an authorized law enforcement agency. An announcement informs the user whether the trace was successful. The user can then contact the law enforcement agency to take legal action. The user does not receive the Call Trace information.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.2 SERVICES (Cont'd)

4.2.2 Description of Features (Cont'd)

j. Bulk Calling Line ID

Bulk Calling Line ID provides PBXs, multi-line hunt groups, and Centrex groups or individual lines with information about calls originating from outside. As an option, the customer can have the same information collected for intra-group calls.

Call information is transmitted from the terminating switch to customer-provided equipment at the customer's premises for recording and storage.

k. Computer Access Restriction

Computer Access Restriction allows a user to create a list of up to 31 telephone numbers from which calls will be accepted for computer access dial-up.

When the feature is activated, calls from numbers that are not on the user's Computer Access Restriction list are routed to an announcement that calls are not being accepted or forwarded to a user-specified number. Using codes entered on the user's station set, the user can at any time: add numbers to or delete numbers from the Computer Access Restriction list; specify how non-accepted calls are treated; and activate or deactivate the feature.

l. Anonymous Call Rejection

Anonymous Call Rejection automatically routes incoming calls that are intentionally marked private to an announcement that such calls are not accepted. The user is not alerted to the incoming call. Calls with numbers or names that are unavailable due to network restrictions or other similar reasons complete normally.

The user can activate and deactivate Anonymous Call Rejection with dialed codes.

Anonymous Call Rejection is included with all Caller ID features. Lines without a Caller ID feature can subscribe to Anonymous Call Rejection as an individual feature.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.2 SERVICES (Cont'd)

4.2.2 Description of Features (Cont'd)

m. Callback Features Package

The Callback Features Package includes: Automatic Callback, Automatic Recall, and Call Trace.

n. Selective Call Features Package

The Selective Call Features Package includes: Selective Call Acceptance, Selective Call Forward, Selective Call Rejection, and Selective Distinctive Alert.

4.2.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 11, Residential Network Switched Service, and Section 11, Business Network Switched Service.

b. Connection Charges (Nonrecurring Charges)

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 11 of this Tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 4.4, Service and Promotional Trials, below.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE

4.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

4.3.2 Description of Features

a. Three Way Conference, Consultation, Transfer

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

b. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE (Cont'd)

4.3.2 Description of Features (Cont'd)

c. Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

d. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

e. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

f. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The pattern is based on whether the call is from within the station group, external to the station group, forwarded from the attendant position, or from a station within the Call Waiting feature.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE (Cont'd)

4.3.2 Description of Features (Cont'd)

g. Distinctive Ringing / Call Waiting Tone (Centrex-type only)

This feature applies a distinctive ringing or call waiting tone that enables a user to determine the source of an incoming call. The pattern is based on whether the call is from within the station group, external to the station group, forwarded or extended from the attendant position, or from a station within the Call Waiting feature.

h. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

i. Circular Hunting

This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE (Cont'd)

4.3.2 Description of Features (Cont'd)

j. Speed Calling (Centrex-type only)

This feature allows a user to dial selected numbers using one and two digits. Up to eight telephone numbers may be selected.

k. Terminal Group and Station Restriction (Centrex-type only)

This feature defines a station's network access capability, either individually within a Centrex-type group, or for the group as a whole. It defines the Centrex-type group and what level of access a station will have; i.e. intragroup only, toll restriction, etc.

l. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

m. Uniform Call Distribution (Uniform Hunting) (Centrex-type only)

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE (Cont'd)

4.3.2 Description of Features (Cont'd)

n. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning customer charges. The number of digits in a customer's account code group will be defined by the Company.

o. Terminal Group and Station Restriction

This feature defines a station's network access capability either individually within a Centrex-type group or for the group as a whole. It defines the Centrex-type group and what level of access a station will have; i.e., intragroup only, toll restriction, etc.

p. Uniform Call Distribution (Uniform Hunting)

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

q. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE (Cont'd)

4.3.2 Description of Features (Cont'd)

q. Call Forwarding (Cont'd)

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

r. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.3 CENTREX-TYPE SERVICE (Cont'd)

4.3.3 Rates and Charges

a. Monthly Rates

Rates for this service are located in Section 11, Residential Network Switched Service, and Section 11, Business Network Switched Service.

b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

See Rate Schedule in Section 11 of this tariff.

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex-type feature(s) to prospective customers within 90 days of the establishment of the new feature. See Section 4.4, Service and Promotional Trials.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.4 SERVICE AND PROMOTIONAL TRIALS

4.4.1 General

The Company may establish temporary promotional programs, for a period of less than six (6) months in duration, wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

4.4.2 Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

4.4.2 Regulations (Cont'd)

- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.
- f. Any marketing efforts will clearly indicate to potential Customers the nature of the transaction which is being offered. Materials submitted to prospective customers will clearly indicate that those customers will be changing their long distance carrier if they accept such solicitations.

4.5 BUSY VERIFICATION AND INTERRUPT SERVICE

4.5.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

4.5.2 Rate Application

- a. A Verification Charge will apply when:
 - 1. The operator verifies that the line is busy with a call in progress,
or
 - 2. The operator verifies that the line is available for incoming calls.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

4.5.2 Rate Application (Cont'd)

- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

See Rate Schedule in Section 11 of this tariff.

- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.6 TRAP CIRCUIT SERVICE

4.6.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.6 TRAP CIRCUIT SERVICE (Cont'd)

4.6.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

4.6.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.7 DIRECTORY ASSISTANCE SERVICE

4.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. Customers receive two (2) Directory Assistance calls per month at no charge. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

4.7.2 Regulations

As stated above in Section 4.7.1, Customers receive two (2) Directory Assistance calls per month at no charge, after which allowance, a Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

4.7.2 Regulations (Cont'd)

- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined in Section 7.4, Discounted Service for the Hearing or Speech Impaired Customer, up to a maximum of 50 requests per month.
- e. Requests from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. Such hospitals, skilled nursing homes and convalescent homes shall provide to Company proof of non-profit status as granted by the IRS.

4.7.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Section 11 of this tariff.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Section 11 of this tariff.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.9 MAIL TRACK (Voice Messaging)

4.9.1 Description

Provides users with an electronic voice messaging system, which answers calls when users are on the phone or away from their desk. The Mail Track voice messaging packages and features are as follows:

1. Voice Mail

A. Voice Mail Features

1. Message Waiting Indication – This feature notifies subscriber of a message stored in saved message bin.
2. Remote Mailbox Access – This feature allows subscriber to retrieve voice mail messages from a remote location.
3. Deleted Message Bin – This feature gives subscriber access to deleted messages for up to seven days.
4. Speed Call – This feature allows subscriber, while listening to a voice mail message, to automatically outdial to the phone number of the person who left the message.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 – SUPPLEMENTAL SERVICES (Cont'd)

4.9 MAIL TRACK (Voice Messaging) (Cont'd)

4.9.1 Description

1. Voice Mail (Cont'd)

A. Voice Mail Features (Cont'd)

5. Message Sending –

This feature allows subscriber to record a message and send it to another mailbox in the system

6. Group Messaging – This feature allows subscriber to record a message and forward it to a group of mailboxes in the system.

7. Future Delivery – This feature allows subscriber to record a message and forward it to one or more mailboxes in the system at a specified time.

8. VoiceCall

notification of messages – This feature notifies subscriber via phone of messages as they arrive.

B. Basic Voice Mail Package – This package includes message waiting indication, remote mailbox access, and a deleted message bin.

C. Enhanced Voice Mail Package – This package includes extra mailbox capacity, with unlimited number of saved messages for an unlimited time, and an additional message notification option.

2. Pager Notification – This feature pages subscriber upon receipt of any new message or urgent message.

3. Fax Mail – This feature holds the excess in-coming faxes until they can be successfully delivered. It also sends in-coming faxes to remote faxes.

Section 4 – SUPPLEMENTAL SERVICES (Cont'd)

4.9 MAIL TRACK (Voice Messaging) (Cont'd)

4.9.1 Description

4. Auto Attendant (Per Menu) – This feature routes calls according to preset directives employing a transfer tree accessed through the telephone keypad. Caller can transfer to department menus, end users, bulletin board, fax service, or dial-by name directory.
5. Unified Messaging – This feature enables subscribers to store their voice, fax, and email messages in one mailbox which can be accessed through a web interface or through a telephone interface.
6. Submailboxes – This feature enables customer to attach up to four mailboxes to one main mailbox.

4.9.2 Recurring and Nonrecurring Charges

See Rate Schedule in Section 11 of this Tariff.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.10 BLOCKING SERVICE

4.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), Toll-free, and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.10 BLOCKING SERVICE (Cont'd)

4.10.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service, including but not limited to Caller ID Blocking Service, is available on a per line and per call basis where equipment and facilities permit.

4.10.3 Rates and Charges

See Rate Schedule in Section 11 of this tariff.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.11 CUSTOMIZED NUMBER SERVICE

4.11.1 General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.11 CUSTOMIZED NUMBER SERVICE (Cont'd)

4.11.1 General (Cont'd)

- e. The Company reserves and retains the right: (Cont'd)
 - 4. The limitation of liability provisions of this tariff in Section 2.1.2 are applicable to Customized Number Service.

4.11.2 Conditions

- a. Charges for Customized Number Service apply when a customer:
 - 1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 - 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

See Rate Schedule in Section 11 of this tariff.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.12 CUSTOMER REQUESTED SERVICE SUSPENSIONS

4.12.1 General

At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. *The equipment is left in place and directory listings are continued during the suspension period without change.* At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

4.12.2 Rate Adjustment

The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

| <u>Period of Suspension</u> | <u>Charge</u> |
|---|-------------------------------------|
| - First Month or Partial Month | Regular Monthly Rate (no reduction) |
| - Each Additional Month (up to the one-year limit) | ½ Regular Monthly Rate |

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.13 REMOTE CALL FORWARDING SERVICE

Service Area: Where facilities are available, the service area is defined by the NPA-NXX Codes and Exchanges listed below.

Local Calling Area: Exchanges and zones included in the local calling area for the NXX designations are specified below. NXXs associated with each particular exchange or zone may be found in the directory listings directory published by the incumbent local exchange carrier in the Customer's exchange area.

4.13.1 General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and Electronic Central Office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in the same exchange as the RCF number or in a different exchange or to an inward WATS (Toll-free Service) access line.

4.13.2 Regulations

- a. Remote Call Forwarding service is offered in Electronic offices where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

4.13.2 Regulations (Cont'd)

- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. [Reserved]
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Company.
- i. The minimum charge for the RCF Service is the monthly rate for one month plus the Service Connection Charge.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central office. Overflow paths associated with foreign exchange trunk groups are not listed. All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.13 REMOTE CALL FORWARDING SERVICE (Cont'd)

4.13.3 Rates and Charges

In addition to the rates specified in Section 11 of this tariff, the subscriber to Remote Call Forwarding is responsible for station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location. For calls transferred within the same local calling area, the message rate schedule for business service in the RCF central office applies. In exchanges where only flat rate service is furnished, the charge for each local call transferred is a Rate Band 1 (A) charge. No allowance for local calls is included in the RCF monthly rate.

4.14 CALLING CARD SERVICES

Calling Card Service can be used from anywhere in the United States and may terminate in over 200 countries in the world. Calls are originated by dialing 0 + area code and telephone number.

4.15 RESERVED FOR FUTURE USE

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS)

4.16.1 Service Description

The Company provides Frame Relay Service (FRS) with transmission speeds of 56 Kbps to 1.544Mbps in 64Kbps increments. All services are generally available from Adelphia Business Solutions Operations, Inc. as specified herein.

Employing digital technology, FRS provides high speed access and throughput to and among Local Area Networks (LANs), as well as computers. Utilizing statistical multiplexing, FRS enables users to allocate circuit bandwidth to applications as needed, up to the maximum bandwidth purchased, rather than assigning fixed channels to specific applications. FRS supports transmission speeds up to 44.736 Mbps.

FRS requires the use of customer terminal equipment that functions as a multiplexer/bridge/router. This terminal equipment must be purchased separately from the FRS and must conform to the standards of both the Consultative Committee on International Telegraphy and Telephony (CCITT) and the American National Standards Institute (ANSI). The terminal equipment accumulates customer data and puts it into a frame relay format suitable for transmission over the Adelphia Business Solutions Operations, Inc. network.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS) (Cont'd)

4.16.2 Service Elements

A. Network Interface

The point at which a customer's data transmissions *first* enter the network supporting Frame Relay Service is the network interface. It is the point of interconnection between Company communications facilities and Customer terminal equipment.

B. Access Link

FRS Access Links provide access to Adelpia Business Solutions Operations, Inc. Frame Relay Network, connecting customer facilities at the network interface, or connecting other Frame Relay networks facilities at the network interface.

Frame Relay uni-directional polling is required on the Access Link when used in conjunction with User-To-Network Information Transfer. Frame Relay bi-directional polling is required on the Access Link when used in conjunction with the Network-To-Network Information Transfer.

C. Port

Ports are the physical entry points for Access Links and the originating and terminating points for Permanent Virtual Circuits. Ports include the electronic equipment used in connecting these service elements to the Adelpia Business Solutions Operations, Inc. Frame Relay Network. Ports are provisioned from 56/64 up to T1 in 64K increments.

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS) (Cont'd)

4.16.2 Service Elements (Cont'd)

D. Permanent Virtual Circuit (PVC)

A PVC is a logical channel from one Frame Relay Port to another Frame Relay Port within the Adelphia - Network. PVCs are provisioned, with customer-selected Committed Information Rates (CIRs), on either 56 Kbps Access Links or 1.544 Mbps Access Links, depending on the customer's data networking requirements. Circuits for PVC's are available from 8K to 1024K in 8K increments.

E. Disaster Recovery PVC

The Disaster Recovery PVC feature reroutes customer's PVCs from the out-of-service primary location to customer's backup location that has a backup Frame Relay Access Link (FRAL) and User-to-Network Interface Termination (UNIT) installed. Primary location failure can be caused by either failure in Adelphia's controlled switch equipment and facilities or customer owned equipment.

F. Committed Information Rate (CIR)

Although FRS statistical multiplexing capabilities allow Customer FRS configurations to have aggregate PVC CIRs which are greater than the associated port speed, the actual throughput of aggregated PVC CIRs in use at any time on the same port cannot exceed the port speed.

A Customer's data throughput may burst up to the Customer's subscribed port speed; however, when data exceeds the CIR, the potential for discard exists. It is recommended that a customer subscribe to a CIR no greater than half of their port speed; however, due to the nature of a specific Customer's traffic characteristics, a larger CIR can be accommodated, as indicated below.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS) (Cont'd)

4.16.2 Service Elements (Cont'd)

F. Committed Information Rate (CIR) (Cont'd)

The Customer's CIR should be closely matched with the Open System Interconnection (OSI) Model or equivalent Application and Network Layer protocols for the data application utilized.

CIR Options for Permanent Virtual Circuits range from 8K to 1024K, in increments of 8K. It is recommended that the CIR equal 25% of the port speed. A minimum ration of 8K of CIR for every 64K of port speed is required.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS) (Cont'd)

4.16.3 Rate Elements

A. Access Link*

A nonrecurring and recurring rate, both based on the speed of the Access Link (56 Kbps or 1.544 Mbps) apply per Access Link for each physical connection to the Adelphia Frame Relay network.

B. Port

A nonrecurring and recurring rate, both based on speed of port apply per each port on the Company Frame Relay network.

C. PVC

A nonrecurring rate and a recurring rate based on CIR apply for each PVC on Company Frame Network.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS) (Cont'd)

4.16.3 Rate Elements (Cont'd)

D. Mileage (Type 2 Service Only)

A recurring rate for mileage for Type 2 Service, based on the speed of the Access Link, will apply in those instances where the Company incurs a mileage charge from the LEC to provide the service requested. The mileage charged will be based on airline distance, according to the standards set by the Local Exchange Company.

E. Service Order Charge

A Service Order Charge applies, except as specified elsewhere in this tariff, for work involved in receiving, recording, transmitting and acting upon Customer requests to connect, move or change services. This would include changes to or addition of PVC's.

A Service Order Charge does not apply to a Customer initiated requests to: Completely terminate service or to change responsibility for the service.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.16 FRAME RELAY SERVICE (FRS) (Cont'd)

4.16.3 Rate Elements (Cont'd)

F. Disaster Recovery PVC

A Frame Relay Initial Service Establishment nonrecurring charge applies to establish Fault Tolerant Service. The speed must be equal to or greater than the highest speed of the designated primary connection (e.g., if the interruption occurs on a 1.544 Mbps, the backup must be 1.544 Mbps or greater). A Subsequent Service Establishment nonrecurring charge applies to added primary site(s) to a previously established Fault Tolerant backup. In addition, the Fault Tolerant Service monthly rate for a 56/64 kbps, 1.544 Mbps or 44.736 Mbps with 0 PVCs applies. A customer must also purchase access to the Frame Relay (e.g., an Access Link). When a customer request is received to activate the Fault Tolerant Service to reroute the customer's primary PVCs to the backup, an Activation nonrecurring charge also applies.

RESIDENTIAL NETWORK SWITCHED SERVICES

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES

5.1 GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- a. place and receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES

The following Residential Network Switched Service Options are offered:

Residential Measured Rate Service
Residential Flat Rate Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Conference, Consultation, Transfer
Call Forward Busy
Call Forward Don't Answer
Call Forward Variable
Call Waiting, Terminating, and Originating
Cancel Call Waiting
Distinctive Ringing
Speed Calling (One/Two Digit)

The following Supplemental Service features are offered to Residential Network Switched Service Subscribers:

Remote Call Forwarding

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Residential Line Service at an additional charge:

HUNT GROUP CHARGES

Sequential Hunting
Circular Hunting
Uniform Hunting
Queuing With Announcement
Per Queue Set

HUNT LINE CHARGES

Sequential Hunting
Circular Hunting
Uniform Hunting

The following features are offered to Residential Network Switched Service Subscribers:

| | |
|--|-----------------------------|
| Call ID Name and Number | Caller ID Number Only |
| Automatic Call Back | Caller ID Name Only |
| Automatic Recall | Bulk Calling Line ID |
| Selective Distinctive Alert | Computer Access Restriction |
| Call Trace | Anonymous Call Rejection |
| Callback Features Pkg. | All Call Privacy |
| Selective Call Features Pkg. | Directory Number Privacy |
| Selective Call Acceptance, Forwarding, Rejection | |

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Measured charges apply to Measured Rated Service, in addition to other rate elements described above.

The following Advanced Features are available at an additional charge:

| | |
|------------------------------|-------------------|
| Mail Track (voice messaging) | Fax Mail |
| Basic Voice Mail Package | Auto Attendant |
| Enhanced Voice Mail Package | Unified Messaging |
| 6-Way Conference Calling | Submailboxes |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.1 Measured Rate Service

Measured Rate Service provides calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge. Local calling areas are as specified in Section 11.

a. Description

Each Measured Rate Service has the following characteristics:

Terminal Interface 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial
Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the
customer.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

b. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

See Rate Schedule in Section 11 of this Tariff.

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

c. Local Measured Service Time Periods:

3. Suburban Exchange Area
Dial Station-To-Station Calls - Metro Call Bands B-F (Cont'd)

Day Rate: applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m. to 5:00 p.m.*

Evening Rate: applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m. to 10:00 p.m.*

Night and Weekend: applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m. to 8:00 a.m., and all day Saturday and Sunday.*

* The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.1 Measured Rate Service (Cont'd)

d. Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI)

(1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via channelized transport facilities over a set of standard multipurpose user-network interfaces.

- a. The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBS equipment and the protocol handler in a PSU of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBSs and host computers.

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.2 Flat Rate Service

a. Description

Flat Rate Service provides the customer with an unlimited number of outgoing calls within a specified local calling area. Local calling areas are as specified in Section 11.

Each Flat Rate Service has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 5 - RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

5.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

5.2.2 Flat Rate Service (Cont'd)

b. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangement provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent *Local Exchange Carrier for the link used to serve the customer*. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Flat Rate Service line include a monthly recurring Base Service Charge.

See Rate Schedule in Section 11 of this Tariff.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

BUSINESS NETWORK SWITCHED SERVICES

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES

6.1 GENERAL

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- c. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES

The following Business Access Service Options are offered:

- Basic Business Line Service
- Public Access Line Service
- PBX Trunks
- Centrex-type Service

Basic Business Line Service, PBX trunks, and Centrex-type service are offered with *measured rate local service*.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Optional Voice Mail Service is available.

The following features as described in Section 5, *Supplemental Services*, are available with Business Line Service for an additional charge:

- Three Way Conference, Consultation
- Call Forwarding (Variable, Busy Line, Don't Answer)
- Call Hold
- Call Waiting/Cancel Call Waiting
- Speed Calling One Digit
- Speed Calling Two Digit

The following supplemental service features are offered to business network switched service subscribers for an additional charge:

- Remote Call Forwarding

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

The following features are available with Business Line Service at an additional charge.

HUNT GROUP CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting
Queuing With Announcement
Per Queue Set

HUNTING LINE CHANGES

Sequential Hunting
Circular Hunting
Uniform Hunting

The following features are offered to business network switched service subscribers at an additional charge:

| | |
|--|-----------------------------|
| Call ID Name and Number | Caller ID Number Only |
| Automatic Call Back | Caller ID Name Only |
| Automatic Recall | Bulk Calling Line ID |
| Selective Distinctive Alert | Computer Access Restriction |
| Call Trace | Anonymous Call Rejection |
| Selective Call Acceptance, Forwarding, Rejection | |
| Callback Features Pkg. | All Call Privacy |
| Selective Call Features Pkg. | Directory Number Privacy |

6.2.1 *Basic Business Line Service*

a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

| | |
|------------------------------|-------------------|
| Mail Track (voice messaging) | Fax Mail |
| Basic Voice Mail Package | Auto Attendant |
| Enhanced Voice Mail Package | Unified Messaging |
| 6-Way Conference Calling | Submailboxes |

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.1 Basic Business Line Service (Cont'd)

a. General (Cont'd)

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial
Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the
option of the customer

b. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.1 Basic Business Line Service (Cont'd)

b. Measured Rate Basic Business Line Service (Cont'd)

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 – BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.1 Basic Business Line Service (Cont'd)

c. Flat Rate Basic Business Line Service

1. Description

With the Flat Rate Basic Business Line Service, the customer pays a monthly rate for an unlimited number of outgoing calls with a specified local calling area. Local calling areas are as specified in Section 11.

2. Recurring and Nonrecurring Charges

Charges for each Flat Rate Service line include a monthly recurring Base Service Charge for an unlimited number of outgoing calls within a specified local calling area. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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121 Champion Way
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Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service

a. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

Terminal Interface: 2-wire or 4-wire, as required for the provision of service

Signaling Type: Loop, Ground, E&M I, II, III

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service (Cont'd)

b. Measured Rate PBX Trunks

(1) Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a measured rate basis. DID trunks are arranged for one-way inward calling only.

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Local calling areas are as specified in Section 11. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service (Cont'd)

c. Measured Rate Analog PBX Trunks

(1) Recurring and Nonrecurring Charges

Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

(2) *Measured Usage Charges*

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service

(1) Description

DS1 PBX Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to the Company switch. Each DS1 PBX Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel

Signaling Type: Loop, Ground, E&M I, II, III

Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: In-Coming or Out-Going Only, as specified by the customer

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service (Cont'd)

d. DS1 PBX Trunk Service (Cont'd)

(2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 11 of this tariff, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate DS1 PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service (Cont'd)

e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)
Basic Rate Interface (ISDN-BRI)

(1) Description

ISDN is a single integrated digital telecommunications network architecture which provides for the simultaneous access, transmission and switching of voice data and image services via *channelized transport facilities over a set of standard multipurpose user-network interfaces*. PRI governs the connectivity between switching equipment (network or customer) and customer equipment and allows voice and data services, simultaneously while supporting circuit-switched and packet-switched connections.

The ISDN-PRI feature supports a 64 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a Packet Switch Unit (PSU) of the 5ESS(R) switch. This path is made up of a dedicated time slot between channel 24 on a digital facility interface (DFI) and the assigned protocol handler. This feature also provides the administration software for up to 23 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

(i) Features

Call-by-Call Service - Provides the ability for the Dedicated B-channel(s) to be configured to access multiple tariffed services on a per-call basis. The *customer premises equipment signals the local central office as to what type of services to access for each call.*

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.3 PBX Trunk Service (Cont'd)

- e. Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI)/Basic Rate Interface (ISDN-BRI) (Cont'd)

The ISDN-BRI feature supports one 16 kb/s D-channel path between customer digital PBX equipment and the protocol handler in a Packet Switch Unit (PSU) of the 5ESS(R) switch. This feature also provides the administration software for up to 2 B-channels associated with a D-channel in the same T1 facility (1.544 Mb/s for domestic). This interface supports both ISDN PBXs and host computers.

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.4 Centrex-type Service

a. Description

Centrex-type Service is a multi-station system offered to the business customer with 4 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex-type Service enables the customer to originate and receive local calls within its system at no additional charge. Local measured usage charges apply to all other local calls. Local calling areas are as specified in Section 11.

Centrex-type Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex-type Station Line has the following characteristics:

Terminal Interface: 2-Wire or 4-Wire as required for the provision of service

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF)

Directionality: Two-Way, In-Only or Out-Only

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.4 Centrex-type Service (Cont'd)

b. Features

The Centrex-type customer is provided with standard features as part of the Centrex-type line and can purchase optional features at an additional charge.

The following Centrex-type features are available to the customer of Centrex-type Service and are included in the Centrex-type line charge:

STANDARD FEATURES

Three-Way Conference, Consultation, Transfer
Call Forwarding Variable
Call Forwarding Busy Line
Call Forwarding Don't Answer
Permanent Hold
Call Hold
Call Park
Call Pick-up
Call Waiting Terminating
Call Waiting Originating
Speed Calling One Digit
Speed Calling Two Digit

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.4 Centrex-type Service (Cont'd)

b. Features (Cont'd)

The following Centrex-type features are available to the customer of Centrex-type Service at an additional charge:

OPTIONAL FEATURES

Hunt Group Charge

Sequential Hunting
Circular Hunting
Uniform Hunting

Hunting Line Charge

Sequential Hunting
Circular Hunting
Uniform Hunting

Advance Features Line Charge

Mail Track (voice messaging)
 Basic Voice Mail Package
 Enhanced Voice Mail Package
Fax Mail
Auto Attendant
Unified Messaging
Submailboxes
6-Way Conference Calling

Features Line Charge

Call ID
Block Call ID
Auto Callback
Call Trace
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection

Features Usage Charge

Call ID
Block Call ID
Auto Callback
Auto Recall
Call Trace Per Activation
Selective Call Acceptance
Selective Call Forwarding
Selective Call Rejection

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.4 Centrex-type Service (Cont'd)

c. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 11 of this tariff, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.4 Centrex-type Service (Cont'd)

d. Digital Centrex-Type Service

Digital Centrex-type is a telephone service provided through *the public switched telephone network* (PSTN) via ISDN *basic rate interface* (BRI) lines. BRI provides a capability of up to three digital channels, two bearer (B) channels and 64 Kbps, and one data (D) channel at 16 Kbps. BRI is also commonly known as 2B+D. The B channels are capable of carrying voice, data, image, or video transmissions. The D Channel is used for out-of-band signaling or data transmission. Digital Centrex-type Service is provided via the *central office* (CO) of the local Telephone Company. An *Individualized dialing plan* (IDP) is offered with digital Centrex-type service that incurs a common equipment charge. An IDP allows for four-digit dialing between Centrex-type stations defined within the same IDP group. Default features are provided through Digital Centrex-type service to the customer such as transfer and 3-way conference calling. Enhanced features are also available for an additional charge. These features are charged on a per feature basis. Digital Centrex-type service provides telephone system capabilities through the CO, eliminating the need for customer premise switching equipment.

Section 6 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

6.2.5 Term Liability/Termination Charges

If Customer terminates Service(s) prior to the fulfillment of the term, then a termination liability will be due to Adelphia Business Solutions from Customer. The termination liability shall include any previously waived charges for the cancelled Service(s) plus the greater of the following:

- a. the difference between the term period and the actual number of months the Service(s) has been in effect at the time of termination multiplied by the monthly rate for such Service(s); or
- b. the termination liability charges associated with such assumed or purchased contract.

6.2.6 Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI)

Integrated Services Digital Network (ISDN) is an international standard for dial-up digital transmission over a public telephone network. Its stated purpose is to deliver more bandwidth to the end user than analog by moving the signaling out of band and delivering a host of new services to users. The BRI, also known as 2B+D, consists of two bearer and one data channel. Each bearer channel represents a 64kbps channel and each data channel represents a 16 kbps signaling and control data stream. The B channels carry voice, data, image or videos. The D channel corrects any errors that may occur in the transmission, and makes it possible to carry on a conversation and work on the internet at the same time on the same line. Personal modems and fax machines use ISDN-BRI lines. This service is delivered over a T1 circuit and requires a T1 board.

SPECIAL SERVICES AND PROGRAMS

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By: *John B. Glicksman, Esq., Vice President and General Counsel*
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS

7.1 LIFELINE TELEPHONE SERVICE

7.1.1 Description

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

7.1.2 Regulations

- a. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.

- c. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 1. One-Party residence Unlimited Service and Local Measured Service, if available.
 2. Directory Listing (standard only).
 3. Non-Published or Non-Listed Telephone Number Service.
 4. Access to *Directory Assistance Service*.
 5. Touch Tone Calling Service.
 6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
 7. Access to Operator Services.
 8. Voluntary Toll Restriction Option.
 9. Link Up America (id eligible).
 10. Access to 800/888 Services.
 11. Access to Call Trace.
 12. Access to Alerting and Reporting Systems (9-1-1 dialing).
 13. Access to the Pennsylvania Telecommunications Relay Service.
 14. Caller ID Per-call and Per-line Blocking.
 15. One optional vertical service (1).

(1) When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.1 LIFELINE TELEPHONE SERVICE (Cont'd)

7.1.2 Regulations (Cont'd)

- c. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines for All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the clients status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

- d. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 © above, or other wise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or option retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.1 LIFELINE TELEPHONE SERVICE (Cont'd)

7.1.2 Regulations (Cont'd)

- e. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- f. Only services listed in 2(b) above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- g. Lifeline Service customers are required to apply for the Link Up America benefit when applicable
- h. Customer requested temporary suspension of Lifeline Service is not permitted.
- i. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- j. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- k. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Adelphia Business Solutions Operations, Inc.
- l. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- m. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
- n. All outstanding charges, account balances and service restriction apply to existing customers who qualify for *lifeline* Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- o. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- p. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.1 LIFELINE TELEPHONE SERVICE (Cont'd)

7.1.3 Lifeline Service Dial Tone Line Monthly Rate

- a. Applicable Residence Dail Tone Monthly rate minus \$1.75 (1)
- b. Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166, and 00-193.
- c. Lifeline Service is subject to all applicable state, local and federal taxes and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.2 LINK UP AMERICA

7.2.1 Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

7.2.2 Regulations

Link Up America is available to residence customers who meet the following eligibility criteria:

- a. The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.
The applicant must self-certify the requirement set out in (a).
- b. An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, federal public housing, and be able to provide proof of income which is at or below 150% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Adelphia Business Solutions Operations, Inc.

- c. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.2 LINK UP AMERICA (Cont'd)

7.2.2 Regulations (Cont'd)

- d. Link Up America applicants are not exempt from Telephone Company Deposit requirements.
- e. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within sixty (60) days of original application, credit will be applied to provide the Link Up America discount.
- f. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

7.2.3 Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed Thirty Dollars (\$30.00) and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

7.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 7.3.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 7.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the Commonwealth of Pennsylvania.
- 7.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 7.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 7.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

7.4.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local message rate service.

7.4.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the Commonwealth of Pennsylvania, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

7.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as *being unable* to use a telephone for voice communication. See Section 8.4.2, "Certification," for a listing of the necessary qualifications.

7.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.5.1 General

Universal Emergency Telephone Number Service (9-1-1 Service) is an arrangement of Company central office and trunking facilities whereby and telephone user who dials the number 9-1-1 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 9-1-1 will be routed to an operator. The telephone user who dials the 9-1-1 number will not be charged for the call.

7.5.2 Regulations

- A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency."
- B. When 9-1-1 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year.
- C. 9-1-1 service is furnished for incoming calls only.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

7.5.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability. Whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 9-1-1, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition occasion or use of the 9-1-1 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 9-1-1 service.

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121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.6.1 General

Enhanced Universal Emergency Telephone Number Service (E 9-1-1 Service) is a Call Delivery Network whereby an telephone user who dials the number 9-1-1 will reach a designated Public Safety Answering Point (PSAP). E 9-1-1 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 9-1-1 software and ANI equipment. The telephone user who dials the 9-1-1 number will not be charged for the call.

7.6.2 Regulations

- A. Charges provided in this tariff, as well as other intrastate toll tariffs in which this Company concurs, apply to this service, as applicable.
- B. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- C. E 9-1-1 information, consisting of the names addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.
- D. The E 9-1-1 calling party, by dialing 9-1-1, waives the privacy afforded by listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after the E 9-1-1 call has been received.
- E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 9-1-1 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.6 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

7.6.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demand, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 9-1-1, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 9-1-1 service features and the equipment associated therewith, including, but no limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 9-1-1 service.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.7 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (PA TRS)

7.7.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the AT&T Communications of Pennsylvania, Inc. Tariff PA P.U.C. No. 13. The Relay Service can be reached by dialing a toll-free number or, by dialing 7-1-1 when accessing the PA TRS from inside Pennsylvania.

7.7.2 Surcharge

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2002

| | |
|--------------------------------------|--------|
| Per residence access line, per month | \$0.07 |
| Per business line, per month | \$0.15 |

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.7 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (PA TRS)

7.7.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All IntraLATA Toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA P.U. C. No. 10. The Company concurs in this tariff.

The Company will make available to the Telecommunication Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical call for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

SPECIAL ARRANGEMENTS

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 8 - SPECIAL ARRANGEMENTS

8.1 SPECIAL CONSTRUCTION

8.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a. nonrecurring charges;
- b. recurring charges;
- c. termination liabilities; or
- d. combinations of a., b., and c.

8.1.2 Basis for Cost Computation

The costs referred to in Section 8.1.1 preceding may include one or more of the following items to the extent they are applicable:

- a. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (1) equipment and materials provided or used;
 - (2) engineering, labor, and supervision;
 - (3) transportation; and
 - (4) rights of way and/or any required easements.
- b. Cost of maintenance.
- c. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

Section 8 - SPECIAL ARRANGEMENTS (Cont'd)

8.1 SPECIAL CONSTRUCTION (Cont'd)

8.1.2 Basis for Cost Computation (Cont'd)

- d. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e. License preparation, processing, and related fees.
- f. Tariff preparation, processing and related fees.
- g. Any other identifiable costs related to the facilities provided; or
- h. An amount for return and contingencies.

8.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a *termination liability* may apply for facilities specially constructed at the request of a customer.

- a. The period on which the termination liability is based is the estimated service life of the facilities provided.
- b. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 8 - SPECIAL ARRANGEMENTS (Cont'd)

8.1 SPECIAL CONSTRUCTION (Cont'd)

8.1.3 Termination Liability (Cont'd)

b. (Cont'd)

- (1) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (a) equipment and materials provided or used;
 - (b) engineering, labor, and supervision;
 - (c) transportation; and
 - (d) rights of way and/or any required easements;
- (2) license preparation, processing, and related fees;
- (3) tariff preparation, processing and related fees;
- (4) cost of removal and restoration, where appropriate; and
- (5) any other identifiable costs related to the specially constructed or rearranged facilities.

- c. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 8.1.3.b. preceding, by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 8.1.3.b. preceding, shall be adjusted to reflect the re-determined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 8 - SPECIAL ARRANGEMENTS (Cont'd)

8.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

8.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in this Tariff. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

8.4 MUTUAL COMPENSATION

Mutual compensation arrangements address the transport and termination of Local Traffic between local exchange providers serving the same local calling area. Such payments compensate a local exchange provider for the costs of terminating local calls placed by one provider's customer to a recipient served by a different local provider. All Switched Exchange Access Service and all Toll Traffic shall continue to be governed by the terms and conditions of the applicable federal and state tariffs.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

DIRECTORY

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 9 - DIRECTORY

9.1 ALPHABETICAL DIRECTORY

9.1.1 Main Listings

- a. The Company contracts with an outside provider, which may be the Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- c. Listings provided without charge are as follows:
 1. One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
 2. One listing for each PBX or interconnecting system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 9 - DIRECTORY (Cont'd)

9.1 ALPHABETICAL DIRECTORY (Cont'd)

9.1.2 Composition of Listings

- a. Listings are limited to information essential to the identification of the listed party.
- b. Addresses
 1. Each listing normally includes the number and street name location where the telephone service is furnished. the name of a building may be shown in case of buildings commonly known by name.
 2. Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in Section 9.1.1.a above.

9.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

Section 9 - DIRECTORY (Cont'd)

9.1 ALPHABETICAL DIRECTORY (Cont'd)

9.1.3 Types of Listings (Cont'd)

a. Indented Listings

An indented listing is indented under a standard listing or under a caption, and may not include more than a designation, address, and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two or more indented listings, it may be shown as a sub-caption. Indented listings are permissible when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

b. Duplicate Listings

Any listing may be duplicated in a different directory (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

c. Reference Listing

A Customer with a listing in a different geographic heading may have an indented listing in reference form ("See . . .") in lieu of a duplicate listing.

d. Cross Reference Listing

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

Section 9 - DIRECTORY (Cont'd)

9.1 ALPHABETICAL DIRECTORY (Cont'd)

9.1.3 Types of Listings (Cont'd)

e. Alternate Telephone Number Listings

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have the alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

f. Semi-Private Listing

At the request of the Customer, the telephone number is omitted from the Company's alphabetical directory and designated as a "non listed" telephone number and the telephone number is included in the Directory Assistance records available to the general public. In addition, the telephone number is displayed for 911 and E911 emergency service and provided when a law enforcement agency requests it in writing.

Section 9 - DIRECTORY (Cont'd)

9.1 ALPHABETICAL DIRECTORY (Cont'd)

9.1.4 Non-Published Service

a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

b. Regulations

1. Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
2. The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 9 - DIRECTORY (Cont'd)

9.1 ALPHABETICAL DIRECTORY (Cont'd)

9.1.4 Non-Published Service (Cont'd)

b. Regulations (Cont'd)

3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
4. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 9 - DIRECTORY (Cont'd)

9.2 [RESERVED FOR FUTURE USE]

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 9 - DIRECTORY (Cont'd)

9.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 4.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

9.4 LIABILITY OF THE COMPANY FOR ERRORS

9.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

9.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 9 - DIRECTORY (Cont'd)

9.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

9.4.2 Allowance for Errors (Cont'd)

a. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

b. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

c. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths ($2/30$) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

SERVICE AREAS AND RATES

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 10 – SERVICE AREAS & RATES

Section 10.1 Service Areas/Exchanges/Local Calling Areas

Service Area: Where facilities are available, the service area is defined by the Exchanges listed below.

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Airville | 7 | Airville, Brogue, Delta, Red Lion |
| Allentown | 1 and 7 | Allentown, Bath, Bethlehem, Catasqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton |
| Alexandria | 7 | Alexandria, Huntingdon, McConnellstown |
| Aliquippa | 7 | Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Rochester, Sewickley |
| Altoona | 7 | Altoona, Bellwood, Cresson, Holidaysburg, Tyrone |
| Ambler | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Darby/Ridley Park/Sharon Hill, Churchville, Conshohocken, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, North Wales, Paoli, Philadelphia, Swarthmore, Valley Forge, Warrington, Wayne, Willow Grove |
| Ambridge | 7 | Aliquippa, Ambridge, Baden, Glenwillard, Sewickley |
| Annvile | 7 | Annvile, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra |
| Ardmore | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Valley Forge, Warrington, Wayne, Willow Grove |
| Ashland | 7 | Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Austin | 7 | Austin, Coudersport |
| Avis | 7 | Avis, Jersey Shore, Lock Haven, Woolrich |
| Avondale | 7 | Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Tipton |
| Bala Cynwyd | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Valley Forge, Warrington, Wayne, Willow Grove |
| Bath | 7 | Allentown, Bath, Bethlehem, Catasauqua, Nazareth, Northampton, Slatington |
| Beaver Falls | 7 | Beaver Falls, Darlington, Ellwod City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelenople |
| Bedminster | 7 | Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasio, Plumsteadville, Quakertown |
| Bellefonte | 7 | Bellefonte, Boalsburg, Centrehall, Howard, Snow Shoe, Spring Mills, State College, Zion |
| Belle Vernon | 7 | Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton |
| Bellwood | 7 | Altoona, Bellwood, Tyrone |
| Berwick | 7 | Berwick, Bloomsburg, Shickshnny, Wapwallopn |
| Bethel Park | 7 | Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Finleyville, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, McMurray, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 10 – SERVICE AREAS & RATES (Cont'd)
Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Bethlehem | 7 | Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Blairsville | 7 | Black Lick, Blairsville, Bolivar, Derry Homer City, Indiana, Latrobe |
| Bloomsburg | 7 | Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville |
| Boalsburg | 7 | Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College |
| Bradford | 7 | Bradford, Duke Center, Eldred, Mt. Jewett, Rew, Smethport |
| Bridgeville | 7 | Bethel Park, Bridgeville, Canonsburg, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McDonald, McKeesport, McMurray, Monroeville, Oakdale, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek |
| Bristol | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Lansdowne, Langhorne, Levittown, Media, Morrisville, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Yardley |
| Brogue | 7 | Airville, Brogue, Red Lion, York |
| Brownsville | 7 | Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
Canonsburg, Pennsylvania 15317

Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Bryn Mawr | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Buckingham | 7 | Buckingham, Carversville, Doylestown, New Hope, Warrington, Wycombe |
| Bushkill | 7 | Bushkill, Lord's Valley, Stroudsburg |
| California | 7 | Belle Vernon, Brownsville, California, Charleroi, Fayette City |
| Canonsburg | 7 | Bridgeville, Canonsburg, Hickory, McDonald, McMurray, Washington |
| Carbondale | 7 | Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart |
| Carlisle | 7 | Carlisle, Mt. Holly Spring, Newville |
| Carnegie | 7 | Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Imperial, Irwin, Monroeville, Oakdale, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek |
| Carversville | 7 | Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe |
| Catasauqua | 7 | Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Center Point | 7 | Center Point, Collegeville, Harleysville, Lansdale, Norristown, North Wales, Schwenksville |

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121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Centre Hall | 7 | Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College |
| Chambersburg | 7 | Chambersburg, Fayetteville, Green Castle, Marion, St. Thomas |
| Charleroi | 7 | Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela |
| Chester | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/ Sharon Hill, Eddington, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Chester Heights | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/ Ridley Park/ Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Lenape, Levittown, Media, Mendenhall, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Warrington, West Chester, Valley Forge, Wayne, West Town, Willow Grove |
| Chester Springs | 7 | Chester Springs, Eagle, Exton, Paoli, Phoenixville, Pughtown, Royersford |
| Clarion | 7 | Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville |
| Claysville | 7 | Claysville, West Alexander, Wasington |
| Clearfield | 7 | Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne |
| Coatesville | 7 | Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honeybrook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, West Town |

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121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|--|
| Collegeville | 7 | Center Point, Collegeville, Conshohocken, Green Lane, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton, Valley Forge |
| Connellsville | 7 | Connellsville, Dawson, Mt. Pleasant, Scottdale, Uniontown |
| Conshohocken | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Center Point, Cheltenham, Chester, Chester Heights, Churchville, Collegeville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Lansdowne, Langhorne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Coraopolis | 7 | Ambridge, Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Glenwillard, Homestead, Imperial, Irwin, McKeesport, Monroeville, Oakmont, Penn Hilles, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek |
| Coudersport | 7 | Austin, Coudersport, Roulette, Ulysses |
| Cresco | 7 | Cresco, Lord's Valley, Mt. Pocono, Newfoundland, Stroudsburg |
| Cresson | 7 | Altoona, Cresson, Ebensburg, Holidaysburg, Portage |
| Danville | 7 | Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville |

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121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|-------------------------------|------------|---|
| Darby/Ridley Park/Sharon Hill | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Dauphin | 7 | Dauphin, Halifax, Harrisburg |
| Delta | 7 | Airville, Cardiff, Delta, Fawn Grove |
| Dillsburg | 7 | Dillsburg, Dover, Harrisburg, Mechanicsburg |
| Donora | 7 | Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela |
| Dover | 7 | Dillsburg, Dover, East Berlin, Manchester, York |
| Downingtown | 7 | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honeybrook, Lenape, Mortonville, Paoli, Pughtown, West Chester, Westtown |
| Doylestown | 7 | Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Plumsteadville, Warrington, Wycombe |
| Dublin | 7 | Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Souderton |
| Dubois | 7 | Brockway, Dubois, Luthersburg, Penfield, Reynoldsville, Sykesville |
| East Berlin | 7 | Dover, East Berlin, Hanover, New Oxford, York |
| Easton | 7 | Allentown, Bethlehem, Bloomsbury, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, Riegelsville, Springtown, Upper Black Eddy |
| Ebensburg | 7 | Carrollton, Colver, Cresson, Ebensburg, Johnstown, Nanty Glo |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|-----------------|---|
| Eddington | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Lansdowne, Langhorne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Elizabeth | 7 | Bethel Park, Clairton, Donora, Elizabeth, Finleyville, McKeesport, Monongahela, Pleasant Hills, West Newton |
| Ellwood City | 7 | Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelenople |
| Emmaus | 7 | Allentown, Bethlehem, Emmaus, Ironton |
| Erie | Flat Rate and 7 | Edinboro, Erie, Fairview, Girard, McKean, North East, Waterford, Wattsburg |
| Export | 7 | Delmont, Export, Harrison City, Monroeville, Penn Hills, Turtle Creek |
| Exton | 7 | Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Moronville, Paoli, Pughtown, West Chester, West Town |
| Farmington | 7 | Farmington, Uniontown |
| Feasterville | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Wycombe |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Fleetwood | 7 | Fleetwood, Kutztown, Leesport, Oley, Reading, Topton |
| Flourtown | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkinspark, Feasterville, Flourtown, Havertown, Huntigndon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Fox Chapel | 7 | Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Springdale, Turtle Creek |
| Frackville | 7 | Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Shenandoah, St. Clair |
| Franklin | 7 | Cooperstown, Franklin, Oil City |
| Frenchville | 7 | Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne |
| Galeton | 7 | Galeton |
| Gibsonia | 7 | Cooperstown, Cridrscors, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford |
| Glenmoore | 7 | Chester Springs, Coatesville, Downington, Eagle, Exton, Glenmoore, Green Hills, Honeybrook, Morgantown, Parkesburg, Pughtown |
| Glen Rock | 7 | Glen Rock, Jefferson, Loganville, Stewartston, York |
| Glenshaw | 7 | Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Homestead, Irwin, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Green Lane | 7 | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Sassmansville, Schwenksville, Souderton |
| Greensburg | 7 | Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria |
| Greenville | 7 | Greenville, Sharpsville, Sheakleyville, Transfer |
| Halifax | 7 | Dauphin, Elizabethville, Halifax, Harrisburg, Millersburg |
| Hanover | 7 | Hanover, Jefferson, Littleton, New Oxford |
| Harleysville | 7 | Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, Norristown, North Wales, Perkasie, Schwenksville, Souderton |
| Hamburg | 7 | Hamburg, Kempton, Leesport, Reading |
| Harrisburg Zone 7 | 1, 7 | Dauphin, Halifax, Harrisburg, Hershey, Hummelston, Lewisberry, Marysville, Mechanicsburg, Meddletown, Shellville |
| Harrisburg, Zone 2 | 1, 7 | Harrisburg, Hershet, Hummelston, Middletown |
| Harrison City | 7 | Delmont, Export, Harrison City, Irwin, Jeannette, Monroeville |
| Hatboro | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Havertown | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Hawley | 7 | Hawley, Honesdale, Lord's Valley, Newfoundland, Walenpaupack |
| Hazleton | 7 | Cnyngmdrm, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, Whitehaven |
| Hellertown | 7 | Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown |
| Herminie | 7 | Greensburg, Herminie, Irwin, Jeannette |
| Hershey | 7 | Annaville, Elizabethton, Harrisburg, Hershey, Hummelston, Lebanon, Middletown, Palmyra, Shellsville |
| Holidaysburg | 7 | Altoona, Cresson, Holidaysburg |
| Homer City | 7 | Black Lick, Blairsville, Homer City, Indiana |
| Honesdale | 7 | Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lord's Valley, Pleasant Mount, South Canaan, Walenpaupack, Waymart |
| Honeybrook | 7 | Coatesville, Downingtown, Glenmoore, Green Hills, Honeybrook, Morgantown, Parkesburg |
| Houtzdale | 7 | Clearfield, Houtzdale, Osceola Mills, Philipsburg |
| Howard | 7 | Beach Creek, Bellefonte, Howard, State College, Zion |
| Huntingdon | 7 | Alexandria, Huntingdon, Marklesburg, McConnelltown, Mount Union |

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Section 10 – SERVICE AREAS & RATES (Cont'd)

Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|---|
| Huntingdon Valley | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove |
| Imperial | 7 | Carnegie, Coraopolis, Imperial, McDonald, Murdocksville, Oakdale |
| Irwin | 7 | Bethel Park, Bridgeville, Carnegie, Coraopolis, East Liberty, Fox Chapel, Glenshaw, Greensburg, Harrison City, Herminie, Homestead, Irwin, Jeannette, McKeesport, Monroeville, Oakmont, Penn Hills, Perrysville, Pittsburgh, Pleasant Hills, Sewickley, Turtle Creek |
| Jeannette | 7 | Greensburg, Harrison City, Herminie, Irwin, Jeannette |
| Jefferson | 7 | Glen Rock, Hanover, Jefferson, Spring Grove, York |
| Jenkintown | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboror, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Newtown Square, Norristown, North Wales, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Wayne, Willow Grove |
| Jermyn | 7 | Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton |
| Jerseyshore | 7 | Avis, Jerseyshore, Loch Haven, Oval, Williamsport, Woolrich |

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Section 10 – SERVICE AREAS & RATES (Cont'd)
Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|--|
| Jim Thorpe | 7 | Jim Thorpe, Lehighton, Nesquehngng, Weatherly, Whitehaven |
| Kemblesville | 7 | Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove |
| Kempton | 7 | Allentown, Hamburg, Kempton, Kutztown, New Smithville, New Tripoli |
| Kennett Square | 7 | Allentown, Bath, Bethlehem, Catasaquua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown |
| Kingston | 7 | Ctr Moreld, Dallas, Harvey's Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkesbarre, Wyoming |
| Kutztown | 7 | Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton |
| Lancaster | 1, 7 | Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg |
| Landisville | 7 | Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg |
| Landenberg | 7 | Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, West Town |
| Langhorne | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Morrisville, Newtown, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Yardley |

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By: John B. Glicksman, Esq., Vice President and General Counsel
121 Champion Way
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Section 10.1 Service Areas/Exchanges/Local Calling Areas (Cont'd)

| Originating Exchange | Rate Table | Terminating Exchange |
|----------------------|------------|--|
| Lansdale | 7 | Center Point, Harleystown, Lansdale, Line Lexington, North Wales, Souderton |
| Lebanon | 7 | Annville, Frystown, Hershey, Joestown, Lebanon, Mt. Gretna, Myerstown, Palmyra, Schaeferstown |
| Leeper | 7 | Clarion, Leeper, Marienville |
| Lehigh | 7 | Jim Thorpe, Lehigh, Nesquehanna |
| Lenape | 7 | Avondale, Chester Heights, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Paoli, Unionville, West Chester, West Grove, West Town |
| Latrobe | 7 | Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria |
| Levittown | 7 | Ambler, Ardmore, Bala Cynwyd, Bristol, Bryn Mawr, Cheltenham, Chester, Chester Heights, Churchville, Conshohocken, Darby/Ridley Park/Sharon Hill, Eddington, Elkins Park, Feasterville, Flourtown, Hatboro, Havertown, Huntingdon Valley, Jenkintown, Langhorne, Lansdowne, Levittown, Media, Morrisville, Newtown, Newtown Square, Norristown, Paoli, Philadelphia, Swarthmore, Upper Darby, Valley Forge, Warrington, Wayne, Willow Grove, Yardley |
| Lewistown | 7 | Bellefonte, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville |
| Ligonier | 7 | Latrobe, Ligonier, Stahlstown |
| Line Lexington | 7 | Doylestown, Dublin, Harleystown, Lansdale, Line Lexington, North Wales, Perkasio, Souderton, Warrington |
| Loganville | 7 | Glen Rock, Loganville, Red Lion, York |
| Mahanoy City | 7 | Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua |

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121 Champion Way
Canonsburg, Pennsylvania 15317