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Via Overnight Delivery

March 11, 2002

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Avenue and North Street  
Harrisburg, Pennsylvania 17102

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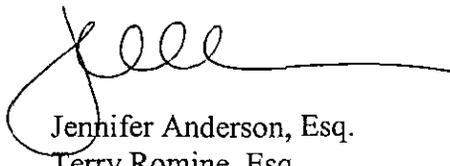
Re: Docket Number A-310923  
Amended Application of Adelphia Business Solutions Operations, Inc.

Dear Mr. McNulty:

Enclosed are one (1) original and three (3) copies of the Amended Application of Adelphia Business Solutions Operations, Inc, for approval to operate as a Reseller of Inter-exchange Toll, a Competitive Local Exchange Carrier; a Competitive Access Provider and an Inter-exchange Carrier. The application has been amended to provide up-to-date Company contacts, operating affiliates names and tariff references. All changes have been underlined and marked with a double asterisk (\*\*). In addition, I have attached one (1) red-lined copy of the Application which shows all deletions and additions in red font.

Please contact the undersigned should you or anyone at the Commission have any questions or concerns regarding this matter.

Very truly yours,



Jennifer Anderson, Esq.  
Terry Romine, Esq.

Attorneys for Adelphia Business Solution Operations, Inc.

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

cc: Grace House

Office of Consumer Advocate  
555 Walnut Street  
5<sup>th</sup> Floor, Forum Place  
Harrisburg, Pennsylvania 17101-1923

Office of Attorney General  
Office of Consumer Protection  
Strawberry Square, 14<sup>th</sup> Floor

Office of Small Business Advocate  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, Pennsylvania 17101

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Amended Application of **Adelphia Business Solutions Operations, Inc.** for Approval to Offer, Render, Furnish, or Supply Telecommunication Services as a **Reseller of Inter-exchange Toll Services** to the Public in the Commonwealth of Pennsylvania.

Application Docket No.

A-310923

2000

ORIGINAL

Amended Application of **Adelphia Business Solutions Operations, Inc.** for Approval to Offer, Render, Furnish, or Supply Telecommunication Services As a **Competitive Local Exchange Carrier** to The Public in the Commonwealth of Pennsylvania, in the Service Territories of Bell Atlantic Pennsylvania, Inc. and GTE North, Inc., United Telephone Company of Pennsylvania.

Application Docket No.

A-310923

F-0002

2000

Amended Application of **Adelphia Business Solutions Operations, Inc.** for Approval to Offer, Render, Furnish, or Supply Telecommunication Services As a **Competitive Access Provider** to the Public In the Commonwealth of Pennsylvania.

Application Docket NO.

A-310923

F-0003

2000

Amended Application of **Adelphia Business Solutions Operations, Inc.** for Approval to Offer, Render, Furnish, or Supply Telecommunication Services As an **Inter-exchange Carrier** to the Public in The Commonwealth of Pennsylvania.

Application Docket No.

A-310923

F-0004

2000

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

To the Pennsylvania Public Utility Commission:

1. **\*\* IDENTITY OF THE APPLICANT:** The name, address, telephone number, and Fax number of the Applicant are:

**Adelphia Business Solutions Operations, Inc.**  
**\*\* One North Main Street**  
**\*\* Coudersport, Pennsylvania 16915**  
**Attn: Director of Legal and Regulatory Affairs**  
**\*\* Tel: (814) 274-9830**  
**\*\* Fax: (814) 274-8243**

Please identify any predecessor(s) of the Applicant and provide other names under which the Applicant has operated within the preceding five (5) years, including name, address, and telephone number.

None.

2. **\*\* CONTACT PERSON:** The name, title, address, telephone number, and FAX number of the person to whom questions about this Application should be addressed are:

|   |  |
|---|--|
| <b><u>** Terry Romine, Esq.</u></b>           | <b><u>Jennifer Anderson, Esq.</u></b>      |
| <b><u>** Dir. – Legal/Regulatory Affs</u></b> | <b><u>Mgr. – Legal/Regulatory Affs</u></b> |
| <b><u>** One North Main Street</u></b>        | <b><u>One North Main Street</u></b>        |
| <b><u>** Coudersport, PA 16915</u></b>        | <b><u>Coudersport, PA 16915</u></b>        |
| <b><u>** Tel: (814) 260-3143</u></b>          | <b><u>Tel: (814) 260-3236</u></b>          |
| <b><u>** Fax: (814) 274-8243</u></b>          | <b><u>Fax: (814) 274-8243</u></b>          |

3. **\*\* ATTORNEY:** If applicable, the name, address, telephone number, and FAX number of the Applicant's attorney are:

|   |  |
|---|--|
| <b><u>** Terry Romine, Esq.</u></b>           | <b><u>Jennifer Anderson, Esq.</u></b>      |
| <b><u>** Dir. – Legal/Regulatory Affs</u></b> | <b><u>Mgr. – Legal/Regulatory Affs</u></b> |
| <b><u>** One North Main Street</u></b>        | <b><u>One North Main Street</u></b>        |
| <b><u>** Coudersport, PA 16915</u></b>        | <b><u>Coudersport, PA 16915</u></b>        |
| <b><u>** Tel: (814) 260-3143</u></b>          | <b><u>Tel: (814) 260-3236</u></b>          |
| <b><u>** Fax: (814) 274-8243</u></b>          | <b><u>Fax: (814) 274-8243</u></b>          |

4. **FICTITIOUS NAME:** (select and complete appropriate statement)

The Applicant will be using a fictitious name or doing business as ("d/b/a"):

Attach to the Application a copy of the Applicant's filing with the Commonwealths Department of State pursuant to 54 Pa. C.S. §311, Form PA. – 953.

**OR**

**The Applicant will not be using a fictitious name.**

5. **\*\* BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS:**  
(select and complete appropriate statement)

The Applicant is a corporation.

If the Applicant is located outside the Commonwealth, provide proof of compliance with 15 Pa. C.S. §4124 relating to Department of State filing requirements.

**OR**

The Applicant is a:

- domestic general partnership (\*)
- domestic limited partnership (15 Pa. C.S. §8511)
- foreign general or limited partnership (15 Pa. C.S. §4124)
- domestic limited liability partnership (15 Pa. C.S. §8201)
- foreign limited liability general partnership (15 Pa. C.S. §8211)
- foreign limited liability limited partnership (15 Pa. C.S. §8211)

Provide proof of compliance with appropriate Department of State filing requirements as indicated above.

Give name, d/b/a, and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.

- ❖ If a corporate partner in the Applicant's domestic partnership is not domiciled in Pennsylvania, attach a copy of the Applicant's department of State filing pursuant to 15 Pa. C.S. §4124.

**OR**

The Applicant is a:

domestic corporation (none)  
foreign corporation (15 Pa. C.S. §4124)  
domestic limited liability company (15 Pa. C.S. §8913)  
foreign limited liability company (15 Pa. C.S. §8981)

Provide proof of compliance with appropriate Department of State filing requirements as indicated above. Additionally, provide a copy of the Applicant's Articles of Incorporation.

**The Applicant is a foreign corporation. Applicant's Certificate of Incorporation and Application for Certificate of Authority to Transact Business in Pennsylvania are attached hereto as Exhibit A. Applicant will provide a copy of its Certificate of Authority as soon as it is available.**

Give name and address of officers.

**The officers of Applicant's parent company, Adelpia Business Solutions, Inc., will provide the day-to-day management of Applicant's operations. Those officers are s follows:**

**John J. Rigas, Chairman and Director**  
**James P. Rigas, Vice Chairman, Chief Executive Officer and Director**  
**Michael J. Rigas, Vice Chairman and Director**  
**Timothy J. Rigas, Vice Chairman, Chief Financial Officer, Treasurer and Director**  
**Edward E. Babcock, Jr. Vice President, Finance**  
**John B. Glicksman, Vice President, General Counsel and Assistant Secretary**  
**Jeffrey J. Miller, Vice President, Business Development**  
**\*\* Colin Higgin, Assistant Secretary**

The address of all of the above officers is:

**Adelpia Business Solutions Operations, Inc.**  
**\*\* One North Main Street**  
**\*\* Coudersport, Pennsylvania 16915**  
**\*\* Tel: (814) 274-9830**  
**\*\* Fax: (814) 274-8243**

The Applicant is incorporated in the state of **Delaware** .

6. **\*\* AFFILIATES AND PREDECESSORS WITHIN PENNSYLVANIA:**  
(Select and complete appropriate statement)

Affiliate(s) of the Applicant doing business in Pennsylvania are:

**\*\* Susquehanna Adelpia Business Solutions** is an affiliate of the applicant doing business in Pennsylvania and a jurisdictional entity. Docket Nos. A-310547, F-0002, F-0003, F-0004.

**\*\* Adelpia Business Solutions of Pennsylvania, Inc.** is an affiliate of the applicant doing business in Pennsylvania and a jurisdictional entity. Docket No. A-310470, F-0002, F-0003, F-0004.

**\*\*PECO Adelpia Communications** is an affiliate of the applicant doing business in Pennsylvania and a jurisdictional entity. Docket Nos. A-310378, F-0002, F-0003

The Address of all of the above affiliates is:

**Adelpia Business Solutions, Inc.**

**\*\* One North Main Street**

**\*\* Coudersport, Pennsylvania 16915**

**\*\* Tel: (814) 274-9830**

**\*\* Fax: (814) 274-8243**

Give name and address of the affiliate(s) and state whether the affiliate(s) are jurisdictional public utilities. Give the docket numbers for the authority of any jurisdictional affiliate(s).

If the Applicant or an affiliate has a predecessor who has done business within Pennsylvania, give name and address of the predecessor(s) and state whether the predecessor(s) were jurisdictional public utilities. Give the docket numbers for the authority of any jurisdictional predecessor(s).

**OR**

The Applicant has no affiliates doing or predecessors that have done business in Pennsylvania.

7. **\*\* AFFILIATES AND PREDECESSORS RENDERING PUBLIC UTILITY SERVICE OUTSIDE PENNSYLVANIA:** (Select and complete the appropriate statement)

Affiliate(s) of the Applicant rendering public utility service in any jurisdiction other than Pennsylvania are:

- \*\* Adelpia Business Solutions Atlantic, Inc.
- \*\* Adelpia Business Solutions of Florida, Inc.
- Adelpia Business Solutions of Kentucky, Inc.
- Adelpia Business Solutions of Vermont, Inc.
- Adelpia Business Solutions International, LLC
- \*\* Adelpia Business Solutions of Nashville, LP
- Adelpia Business Solutions of South Carolina, Inc.
- Adelpia Business Solutions of Virginia, LLC
- Adelpia Business Solutions of Louisiana, Inc.
- Adelpia Business Solutions of Louisiana, LLC
- \*\* Adelpia Business Solutions Investment, LLC
- \*\* Adelpia Business Solutions of Jacksonville, Inc.
- \*\* Adelpia Business Solutions Investment East, LLC

Give address of the affiliate(s).  
Address of all of the above affiliates is:

**Adelpia Business Solutions, Inc.**  
**\*\* One North Main Street**  
**\*\* Coudersport, Pennsylvania 16915**

Predecessor(s) of the Applicant which rendered public utility service in any jurisdiction other than Pennsylvania are:

**The Applicant has no predecessors.**

Give name and address of the predecessor(s).

**None.**

**OR**

The Applicant has no affiliates rendering or predecessors that rendered public utility service outside Pennsylvania.

8. **TRANSACTIONS WITH AFFILIATES:** (select and complete the appropriate statement)

Identify any affiliate(s) which provide services to or receive services from the Applicant. Describe the nature of the services and how the transactions between or among affiliates will be handled.

**OR**

**The Applicant has no affiliates providing service to or receiving services from the Applicant.**

9. **APPLICANT'S PRESENT OPERATIONS:** (select and complete the appropriate statement)

The Applicant is presently doing business in Pennsylvania as a jurisdictional public utility pursuant to authority at Docket No. \_\_\_\_\_ as a:

Reseller of Toll Services, e.g. MTS, 1+, 800 & 888, Out WATS, Travel Cards, Debit Cards, etc.

Competitive Access Provider, e.g. dedicated point-to-point service or IXC transporter.

Inter-exchange Carrier, e.g. providing toll services as a facilities-based carrier.

Competitive Local Exchange Carrier, e.g. providing local exchange service as a facilities-based carrier or as a reseller in an area previously served by an incumbent local exchange carrier.

Local Exchange Carrier, providing local exchange service as a facilities-based carrier within a defined service territory.

Other. (Identify the nature of public utility service being rendered.)

**OR**

**The Applicant is not presently doing business in Pennsylvania as a public utility.**

10. **APPLICANT'S PROPOSED OPERATIONS:** The Applicant proposes to operate as a:

Reseller of Toll Services, e.g., MTS, 1+, 800 & 888, Out WATS, Travel Cards, Debit Cards, etc.

Competitive Access Provider, e.g., dedicated point-to-point services or IXC transporter.

Inter-exchange Carrier, e.g., providing toll services as a reseller and a facilities-based carrier.

Competitive Local Exchange Carrier, e.g., providing local exchange service as a facilities-based carrier or as a reseller.

Other. (Identify the nature of public utility service to be rendered.)

11. **PROPOSED SERVICES:** Describe the services which the Applicant proposes to offer.

Adelphia initially plans to offer a full range of telecommunications services, including resold and facilities-based local exchange services, exchange access services and inter-exchange services. Initially, these services will include:

- (i) Local exchange, operator services, and optional features, including basic dial tone lines, basic private branch exchange (PBX) trunks and direct inward dial (DID) trunks, digital PBX and DID trunks, and centrex-type system lines. Each of these services will provide dial tone access to the public switched telecommunications network and may be equipped with various features and functions. Exchange usage and operator services will include direct dial calling, operator assisted calling (including busy line verification and busy line interrupt), directory assistance service, access to Telecommunications Relay Service, and emergency 9-1-1 service at no charge to the caller.
- (ii) Exchange access services to other common carriers, including terminating access to enable other common carriers to terminate traffic via end user access services provided by Adelphia, and originating access to enable customers of Adelphia's local exchange access services to employ those services to access the intrastate, interstate, and international calling services of other inter-exchange carriers on an Equal Access ("1+" or "101XXXX") basis.

- (iii) **Pay Telephone Service**, including coin-operated and coin-less public access telephone units. Available features for pay telephone service may include Inbound Call Operator Screening, Outbound Call Operator Screening, 900/976 Block, International Call Block, Answer Supervision, I+ Block, *Block on Caller ID*, Block on Phone Smart Features, PIC Freeze, and NXX Blocking.
- (iv) **Calling Card and Prepaid Debit Card Service**, including Calling Card Service that can be used from anywhere in the United States and may terminate in over 200 countries in the world. Calls are originated by dialing 0 + area code and telephone number. Prepaid debit card service is a prepaid long distance calling card service, under which Customers purchase cards in predetermined amounts for long distance usage. Customers access the service by dialing a Company specified access code.

As indicated above, Adelphia will have the ability to originate and terminate local traffic for its customers. In addition, consistent with traditional local exchange services, Adelphia proposes to offer inter-exchange services on a 1+ and 0+ basis within its licensed area. Additionally, Adelphia will have procedures to prevent deceptive and unfair marketing practices, and will comply with applicable Commission service and billing standards. Adelphia will comply with the applicable intra-LATA access requirements of incumbent local exchange telephone companies, and with all other applicable Commission rules, regulations and standards.

12. **\*\* SERVICE AREA:** Describe the geographic service area in which the Applicant proposes to offer services.

**\*\* Applicant seeks authority to provide service in the service in the service territories of Verizon Pennsylvania, Verizon North and Sprint United.**

Additionally, the Applicant asserts that it [will or will not] be a rural telephone company. State which provision of the federal Telecommunications Act of 1996 is applicable to the Applicant's status if the Applicant is rural telephone company.

13. **MARKET:** Describe the customer base to which the Applicant proposes to market its services.

**Adelphia initially intends to target its marketing efforts to business and residential customers throughout the Commonwealth of Pennsylvania.**

14. **\*\* INITIAL TARIFF:** Attach to the Application a proposed Initial Tariff setting forth the rates, rules, and regulations of the Applicant. The tariff shall state on its cover sheet the nature of the Applicant's operations as identified in Item 10, above.

**\*\* Tariffs have been filed under separate cover.**

**Adelphia Business Solutions Operations, Inc. PA P.U.C. Tariff No. 1  
Applying to Local Telecommunications Services**

**Adelphia Business Solutions Operations, Inc. PA P.U.C. Tariff No. 2  
Applying to Switched Access Telecommunications Services**

**Adelphia Business Solutions Operations, Inc. PA P.U.C. Tariff No. 3  
Applying to Competitive Access Services**

**Adelphia Business Solutions Operations, Inc. PA P.U.C. Tariff No. 4  
Applying to IntraLATA Toll Telecommunications Services**

15. **\*\* FINANCIAL:** Provide a general description of the Applicant's capitalization and, if applicable, its corporate stock structure.

**Applicant is a Delaware corporation and is a wholly-owned subsidiary of Adelphia Business Solutions, Inc. Applicant has access to the financing and capital necessary to provide the intrastate telecommunications services specified in this application. Application will rely on the substantial financial resources of Adelphia Business Solutions, Inc. to provide initial capital investment and to fund operating losses during the start-up phase. Attached hereto as Exhibit B are copies of the most recent SEC Forms 10-K and 10-Q for Adelphia Business Solutions, Inc., which demonstrate that the Applicant is financially qualified to provide the telecommunications services proposed in the Application.**

Attach to the Application a tentative operating balance sheet and a projected income statement for the first year of operation within the Commonwealth of Pennsylvania.

**Please see Exhibit C. The information in Exhibit C is proprietary and confidential and has been filed under seal. Adelphia respectfully requests that the information be accorded confidential treatment and not be made a part of the public record in this proceeding.**

The name, title, address, telephone number, and FAX number of the Applicant's custodian for its accounting records and supporting documentation are:

**Timothy J. Rigas**  
**Vice Chairman, Chief Financial Officer, Treasurer and Director**  
**Adelphia Business Solutions Operations, Inc.**  
**\*\* One North Main Street**  
**\*\* Coudersport, Pennsylvania 16915**  
**\*\* Tel: (814) 274-9830**  
**\*\* Fax: (814) 274-8243**

The Applicant's accounting records and supporting documentation are, or will be, maintained at:

**Adelphia Business Solutions Operations, Inc.**  
**\*\* One North Main Street**  
**\*\* Coudersport, Pennsylvania 16915**

16. **START DATE:** The Applicant proposes to begin offering services \_\_\_\_\_ (approximate date).

**Adelphia will begin providing service as soon as practicable after obtaining certification.**

17. **FURTHER DEVELOPMENTS:** Attach to the Application a statement of further developments, planned or contemplated, to which the present Application is preliminary or with which it forms a part, together with a reference to any related proceedings before the Commission.

**Not Applicable**

The Applicant is under a continuing obligation to amend this Application if any matter asserted herein changes during the pendency of the Application or while the Applicant is providing public utility service within the Commonwealth.

18. **\*\* NOTICE:** Pursuant to Section 5.14 of the Commission's Regulations, 52 Pa. Code §5.14, serve a copy of the signed and verified Application with attachments on the following:

**Office of Consumer Advocate**  
555 Walnut Street  
5<sup>th</sup> Floor, Forum Place  
Harrisburg, Pennsylvania 17101-1923

**Office of Attorney General**  
**Office of Consumer Protection**  
Strawberry Square, 14<sup>th</sup> Floor

**Office of Small Business Advocate**  
Commerce Building, Suite 1102  
300 North Second Street  
Harrisburg, Pennsylvania 17101

Pursuant to Sections 1.57 and 1.58 of the Commission's Regulations, 52 Pa. Code §§1.57 & 1.58, attach Proof of Service of the Application and attachments upon the above named parties. Upon review of the Application, further notice may be required pursuant to Section 5.14 of the Commission's Regulations, 52 Pa. Code §5.14.

19. **AFFIDAVIT:** Attach to the Application an affidavit as follows:  
See the executed affidavit at the end of this application.

**AFFIDAVIT**

Commonwealth of Pennsylvania:

County of Potter : ss.  
:

John B. Glicksman, Affiant, being duly sworn according to law, deposes and says that:

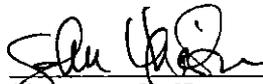
He is the Vice President of Adelphia Business Solutions Operations, Inc.

That he is authorized to and does make this affidavit for said corporation;

That Adelphia Business Solutions Operations, Inc., the Applicant herein, acknowledges that it may have an obligation to serve or to continue to serve the public by virtue of the Applicant commencing the rendering of service pursuant to this Application consistent with the Public Utility Code of the Commonwealth of Pennsylvania, Title 66 of the Pennsylvania Consolidated Statutes; with the federal Telecommunications Act of 1996, signed February 6, 1996; or with other applicable statutes or regulations;

That Adelphia Business Solutions Operations, Inc., the Applicant herein, asserts that it possesses the requisite technical, managerial, and financial fitness to render public utility service within the Commonwealth of Pennsylvania and that the Applicant will abide by all applicable federal and state laws and regulations and by the decisions of the Pennsylvania Public Utility Commission.

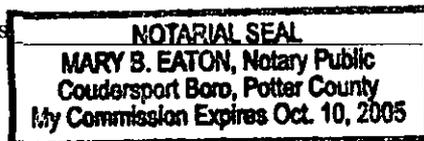
That the facts above set forth re true and correct to the best of his knowledge, and that he expects said corporation to be able to prove the same at any hearing hereof.

  
Signature of Affiant

Subscribed and sworn to before me this 11<sup>th</sup> day of March 2002.

Mary B. Eaton  
Signature of official administering oath

My commission expires



20. **FEDERAL TELECOMMUNICATIONS ACT OF 1996:** State whether the Applicant claims a particular status pursuant to the federal Telecommunications Act of 1996. Provide supporting facts.

**Not applicable.**

21. **COMPLIANCE:** State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application has been convicted of a crime involving fraud or similar activity. Identify all proceedings, limited to proceedings dealing with business operations, in the last five (5) years, whether before an administrative body or in a judicial forum, in which the Applicant, an affiliate, a predecessor of either, or a person identified herein has been a defendant or a respondent. Provide a statement as to the resolution or present status of any such proceedings.

**Neither the Applicant, an affiliate, a predecessor of either, now a person identified in this Application has been convicted of a crime involving fraud or similar activity.**

**There are no proceedings dealing with business operations, in the last five years, in which Adelphia Business Solutions Operations, Inc., its affiliate, a predecessor of either or a person identified in the Application has been a defendant or a respondent.**

22. **\*\* CONTACT FOR RESOLVING COMPLAINTS:** Provide the name, address, telephone number, and FAX number for the person and an Alternate person responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of contact for resolving complaints and queries filed with the Public Utility Commission or other agencies.

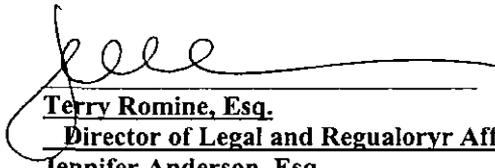
|  |                                     |
|--|-------------------------------------|
| <b>** Terry Romine, Esq.</b>           | <b>Jennifer Anderson, Esq.</b>      |
| <b>** Dir. – Legal/Regulatory Affs</b> | <b>Mgr. – Legal/Regulatory Affs</b> |
| <b>** One North Main Street</b>        | <b>One North Main Street</b>        |
| <b>** Coudersport, PA 16915</b>        | <b>Coudersport, PA 16915</b>        |
| <b>** Tel: (814) 260-3143</b>          | <b>Tel: (814) 260-3236</b>          |
| <b>** Fax: (814) 274-8243</b>          | <b>Fax: (814) 274-8243</b>          |

23. **FALSIFICATION:** The Applicant understands that the making of false statements herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This Application is subject to 18 Pa. C.S. §§4903 and 4904, relating to perjury and falsification in official matters.

24. **CESSATION:** The Applicant understands that if it plans to cease doing business within the Commonwealth of Pennsylvania, it is under a duty to request authority from the Commission for permission prior to ceasing business.
25. **\*\* Additional Company Contacts:** Please refer to the attached Supplier Company Contacts form for additional Company Contact information.
26. **\*\* Description of Facilities:** Applicant initially plans to provide services on a resold basis and deploy its own facilities network soon thereafter. At such time as Applicant plans to construct its own network, Applicant will install fiber optic rings with Lucent 5ESS or equivalent switched and related electronics. Applicant will employ a regional switching architecture to serve its Missouri customers. The fiber optic ring will connect with the major Incumbent Local Exchange Carriers ("ILEC") central offices. Applicant plans to deploy state-of-the-art transmission and multiplexor equipment in each of the ILEC central offices in which it is located.

Applicant: Adelphia Business Solutions Operations, Inc.

By:

  
Terry Romine, Esq.  
Director of Legal and Regulatory Affairs  
Jennifer Anderson, Esq.  
Manager of Legal and Regulatory Affairs  
One North Main Street  
Coudersport, PA 16915  
Tel: (814) 260-3236  
Fax: (814) 274-8243

**SUPPLIER COMPANY CONTACTS**

**Company Name:** Adelphia Business Solutions Operations, Inc.

**Date Submitted:** March 11, 2002

**Company d/b/a:** n/a.

**Company License Number:** Docket Number: A-310923

|                               | <u>M.</u> | <u>First Name</u>                | <u>Last Name</u> | <u>Prof. Title</u>                         | <u>Street</u>             | <u>City</u>   | <u>State</u> | <u>Zip</u> | <u>Phone</u>   | <u>FAX</u>     | <u>E-Mail</u>                  |
|-------------------------------|-----------|----------------------------------|------------------|--|---------------------------|---------------|--------------|------------|----------------|----------------|--------------------------------|
| <b>EXAMPLE:</b>               | Mr.       | Gary                             | Wagner           | Manager                                    | P.O. Box 3265             | Harrisburg    | PA           | 17105-3265 | (717) 783-6175 | (717) 772-1933 | WagnerG@puc.state.pa.us        |
| <b>1 Statutory Agent:</b>     |           | Corporate Service Commission     |                  |  | 2704 Commerce Drive       | Harrisburg    | PA           | 17110      | 1 800 631 2155 |                | n/a                            |
| <b>2 CEO/President:</b>       | Mr.       | James                            | Rigas            | CEO  | One North Main Street     | Coudersport   | PA           | 16915      | 814-274-9830   | 814-274-8243   | n/a                            |
|                               | Ms.       | Terry                            | Romine           | Director-Legal & Regulatory Affairs        | One North Main Street     | Coudersport   | PA           | 16915      | 814-260-3413   | 814-274-8243   | Terry.Romine@adelphia.com      |
| <b>3 Regulatory Contact:</b>  | Ms.       | Jennifer                         | Anderson         | Manager - Legal & Regulatory Affairs       | One North Main Street     | Coudersport   | PA           | 16915      | 814-260-3236   | 814-274-8243   | Jennifer.Anderson@adelphia.com |
| <b>4 Tariff Contact:</b>      | Ms.       | Lorraine                         | Halloran         | Tariff Coordinator                         | 121 Champion Way          | Cannonsburg   | PA           | 15317      | 724-743-9716   | 734-743-9791   | Lorraine.Halloran@adelphia.com |
| <b>5 Annual Reports:</b>      | Ms.       | Susan                            | James            | Regulatory Compliance Reporting Supervisor | One North Main Street     | Coudersport   | PA           | 16915      | 814-274-6946   | 814-260-6124   | Susan.James@adelphia.com       |
| <b>6 Assessments:</b>         | Ms.       | Susan                            | James            | Regulatory Compliance Reporting Supervisor | One North Main Street     | Coudersport   | PA           | 16915      | 814-274-6946   | 814-260-6124   | Susan.James@adelphia.com       |
| <b>7 PENA Contact:</b>        |           | Network Operation Center         |                  |  | One North Main Street     | Coudersport   | PA           | 16915      | 877-321-5465   | 814-260-1101   | n/a                            |
|                               |           | Allentown area Customers         |                  |  | 7310 Tilghman Street, S5C | Allentown     | PA           | 18106      | 888-429-8705   |                |                                |
|                               |           | Philadelphia area Customers      |                  |  | 401 City Avenue, S509     | Bala Cynwyd   | PA           | 19004      | 888-320-7544   | 610-785-1723   | n/a                            |
|                               |           | Pittsburgh & Erie area Customers |                  |  | 200 Technology Drive      | Pittsburgh    | PA           | 15219      | 888-497-4111   | 412-681-9700   | n/a                            |
| <b>8 Customer Service:</b>    |           | Central Pennsylvania Customers   |                  |  | 5095 Ritter Road, S 101   | Mechanicsburg | PA           | 17055-6921 | 717-506-4357   | 717-506-1670   | n/a                            |
|                               | Ms.       | Terry                            | Romine           | Director-Legal & Regulatory Affairs        | One North Main Street     | Coudersport   | PA           | 16915      | 814-260-3413   | 814-274-8243   | Terry.Romine@adelphia.com      |
| <b>9 Legal Counsel:</b>       | Mr.       | John                             | Glicksman        | Vice President & General Counsel           | One North Main Street     | Coudersport   | PA           | 16915      | 814-274-9830   | 814-274-8243   | John.Glicksman@adelphia.com    |
|                               | Ms.       | Terry                            | Romine           | Director-Legal & Regulatory Affairs        | One North Main Street     | Coudersport   | PA           | 16915      | 814-260-3413   | 814-274-8243   | Terry.Romine@adelphia.com      |
| <b>10 Complaints Contact:</b> | Ms.       | Jennifer                         | Anderson         | Manager - Legal & Regulatory Affairs       | One North Main Street     | Coudersport   | PA           | 16915      | 814-260-3236   | 814-274-8243   | Jennifer.Anderson@adelphia.com |
| <b>11 911 Contact:</b>        | Ms.       | Alesia                           | Truxell          | Manager of Engineering Support Services    | 121 Champion Way          | Cannonsburg   | PA           | 15317      | 724-743-9888   | 724-743-9791   | Alesia.truxell@adelphia.com    |
| <b>12 TRS Contact:</b>        | Ms.       | Susan                            | James            | Regulatory Compliance Reporting Supervisor | One North Main Street     | Coudersport   | PA           | 16915      | 814-274-6946   | 814-260-6124   | Susan.James@adelphia.com       |