



Making Connections That Make a Difference.

February 4, 2015

Attention: Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: Docket No. C-2015-2461185, Michael Phouts for Locators, Inc. v. Broadview Networks, Inc.

Dear Ms. Chiavetta:

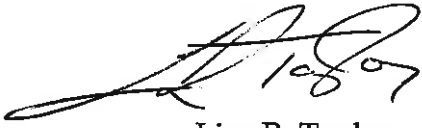
Broadview Networks respectfully request an extension of time to file an answer to the above referenced formal complaint. We are currently doing a thorough research of the subject account. Upon speaking with Mr. Phouts he advised that billing issues date back to 2012 when he moved his service. This being the case we had to retrieve articles which had been archived and are very pertinent to making a determination on this matter. Upon receipt of this complaint we did advise Mr. Phouts that once the review is completed he will be contacted so that we may discuss our findings and perhaps reach a resolution.

Our answer is due on Thursday February 5, 2015 and we would like to extend that date until Tuesday February 17, 2015. This will allow us time to complete our research as well as set up a conference call at a time which is convenient for Mr. Phouts to discuss our findings.

Thank you for your consideration in this matter.

If you have any additional questions, please contact me at 914-922-7643.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lisa R. Taylor', with a date '10/8/07' written below it.

Lisa R. Taylor
Legal & Regulatory Specialist

Cc: Michael Phouts