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|  | COMMONWEALTH OF PENNSYLVANIAPENNSYLVANIA PUBLIC UTILITY COMMISSIONOffice of Administrative Law JudgeP.O. BOX 3265, HARRISBURG, PA 17105-3265 | **IN REPLY PLEASE REFER TO OUR FILE** |

February 11, 2015

 In Re: **C-2014-2459378**

(SEE ATTACHED LIST)

**Thomas Nocera v. Pennsylvania American Water Company**

Requests payment arrangements.

**Call-In Telephone Hearing Notice**

 This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: **Initial Call-In Telephonic Hearing**

Date: **Tuesday, March 24, 2015**

Time: **10:00 a.m.**

Presiding: **Administrative Law Judge Mary D. Long**

Piatt Place

Suite 220

301 5th Avenue

Pittsburgh, PA 15222

Telephone: 412.565.3550

Fax: 412.565.5692

 **The judge will be presiding as authorized by 52 Pa. Code §56.174**.

**At the above date and time, you must call into the hearing. If you fail to do so, your case will be dismissed. You will not be called by the Administrative Law Judge.**

**To participate in the hearing,**

* **You must dial the toll-free number listed below**
* **You must enter a PIN number when instructed to do so, also listed below**
* **You must speak your name when prompted**
* **The telephone system will connect you to the hearing**

Toll-free Bridge Number: 1.855.750.1027

PIN Number: 341525

 If you have any hearing exhibits to which you will refer during the hearing, three (3) copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies **must be received** at least 3 days **before** the hearing.

 *Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.*

 **Individuals** representing themselves are not required to be represented by an attorney. All others (corporation, partnership, association, trust or governmental agency or subdivision) must be represented by an attorney. An attorney representing you should file a Notice of Appearance before the scheduled hearing date.

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| **Household** **Size** | **2014 Income Limit** **(200% FPL)** |
| 1 | $23,340 |
| 2 | $31,460 |
| 3 | $39,580 |
| 4 | $47,700 |
| 5 | $55,820 |
| 6 | $63,940 |
| 7 | $72,060 |
| 8 | $80,180 |

 You may represent yourself in the complaint process before the PUC. However, if you want legal representation, you may qualify for reduced- or no-cost services through the **Widener Harrisburg Civil Law Clinic**. The law clinic only serves customers living in Dauphin, Cumberland, Perry, Juniata, Northumberland, Schuylkill, Lebanon, Lancaster or York County whose income is 200 percent or less of the current Federal Poverty Line (FPL), as shown here:

 You may contact the Widener Harrisburg Civil Law Clinic at **717.541.0320** or at **lawclinichb@mail.widener.edu**. Visit at 3605 Vartan Way, Harrisburg, PA 17110.

 If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least five (5) business days prior to your hearing to submit your request.

 If you require an interpreter to participate in the hearings, we will make every reasonable effort to have an interpreter present. Please call the scheduling office at the Public Utility Commission at least ten (10) business days prior to your hearing to submit your request.

1. Scheduling Office: 717.787.1399
2. AT&T Relay Service number for persons who are deaf or hearing-impaired: 1.800.654.5988

pc: ALJ Long

 Ariel Wolf

 File Room

 Calendar File

**C-2014-2459378 - THOMAS NOCERA v. PENNSYLVANIA AMERICAN WATER COMPANY**NANCY BARRASSE ESQUIRE639 JEFFERSON AVENUESCRANTON PA 18508**570.955.3199***Representing Thomas Nocera*

THOMAS NOCERA4003 LAWRENCEMOOSIC PA 18507**570.972.5747**

SUSAN SIMMS MARSH ESQUIREPENNSYLVANIA AMERICAN WATER COMPANY800 HERSHEYPARK DRIVEHERSHEY PA 17033**717.531.3208***Accepts E-service*