



An Exelon Company

Direct Dial: 215.841.6841

March 16, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: John Hartman v. PECO Energy Company
PUC Docket No.: C-2015-2471129 & C-2015-2469877

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Motion to Consolidate the Formal Complaint's with* regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee
Counsel for PECO Energy Company

cc: Certificate of Service

s/LO

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2471129
	:	DOCKET NO. C-2015-2469877
PECO ENERGY COMPANY	:	
Respondent	:	

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.102, you are hereby notified that, if you do not file a written response denying or correcting the enclosed Motion to Consolidate of PECO Energy Company, within 20 days from service of this notice, a ruling may be entered against you. All pleadings must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:
Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

With a copy to:
Shawane L. Lee, Esq.
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103

Dated at Philadelphia, PA, March 16, 2015.



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2471129
	:	DOCKET NO. C-2015-2469877
PECO ENERGY COMPANY	:	
Respondent	:	

PECO ENERGY COMPANY’S MOTION TO CONSOLIDATE

Respondent, PECO Energy Company (“PECO”), pursuant to 52 Pa. Code § 5.81(a) respectfully petitions this Honorable Commission to consolidate the matters of John Hartman v. PECO Energy, the above referenced dockets because the two complaints involve similar issues of law and fact. In support of this request, PECO avers:

1. On or around March 3, 2015, PECO Energy was served by a Complaint filed by Complainant with the Pennsylvania Public Utility Commission (“PUC”) at Docket Number C-2015-2469877

2. In the Complainant’s formal complaint, the Complainant alleged that PECO was threatening to terminate his service and that he requested a payment agreement but was told he could not have one. Specifically, the Complainant states:

I received a shut off notice on Feb 23, I called the following and spoke to a woman named Shaka, she said I had to pay a catch up amt of over \$400. I called again on March 2 to see how I can pay that amt and I was told that the amt was now \$786.34

I called on the 2nd of March to pay the \$400+ bill and was told that the amt was now \$786, I asked if I could make a payment agreement, and I was told that I couldn’t.

3. In his request for relief, the Complaint requested:

I would like to make payment arraignments (sic).

See Exhibit “1”.

4. Pursuant to 52 Pa. Code § 5.101(b), PECO timely filed an Answer to the Complaint on March 16, 2015. A copy is attached as Exhibit “2”.

5. On or about March 10, 2015, PECO was served with another Complaint from Complainant at Docket No. C-2015-2471129, which is similar to the complaint filed at Docket No. C-2015-2469877. The Complainant again requested a payment agreement and stated he was told he could not receive one. A copy is attached as Exhibit “3”.

6. In the Complainant’s request for relief he states:

I am asking that PECO work with me in this situation. I stumbled a bit and I am finally getting back on my feet. I can pay half of what is owed, just a little compassion from the utility company.

See Exhibit “3”.

7. PECO Energy filed an Answer to the Complaint on March 16, 2015. A copy is attached as Exhibit “4”.

8. PECO Energy avers that the Complaints allege the same payment agreement request.

9. These Complaints should be consolidated pursuant to 52 Pa. Code § 5.81 (a), which holds:

The Commission or presiding officer, with or without motion, may order proceedings involving a common question of law or fact to be consolidated. The Commission or presiding officer may make orders concerning the conduct of the proceeding as may avoid unnecessary costs or delay.

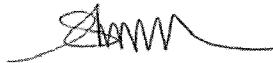
10. Both Complaints cover the same customer, address, and contain common questions of law and fact such that one hearing covering both Complaints will avoid unnecessary costs or

delay to the Commission. Each Complaint relates to the same issues and facts, whether the Complainant should receive a payment agreement.

11. Accordingly, the two Complaints should be consolidated to save the time, resources and the expense of the parties and the Commission.

WHEREFORE, PECO Energy Company respectfully requests that this Honorable Commission issue an Order consolidating the complaints at docket numbers C-2015-2471129 and C-2015-2469877. Both complaints were filed by the same customer and involve a request for a payment agreement.

Respectfully Submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2471129
	:	DOCKET NO. C-2015-2469877
PECO ENERGY COMPANY	:	
Respondent	:	

VERIFICATION

I, Shawane L. Lee, hereby declare that I am an attorney representing PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.



Date: March 16, 2015.

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2471129
	:	DOCKET NO. C-2015-2469877
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of PECO Energy Company's Motion to Dismiss in the above matter upon all interested parties by mailing a copy thereof, properly addressed and postage prepaid to:

John Hartman
7018 Huber Drive
Morrisville, PA 19067

Dated at Philadelphia, Pennsylvania, March 16, 2015.



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

EXHIBIT “1”

O'Neill, Leslie:(PECO)

From: eServe@pa.gov
Sent: Tuesday, March 03, 2015 11:21 AM
To: Lee, Shawane L.:(PECO)
Cc: O'Neill, Leslie:(PECO)
Subject: PA PUC eServe Notice

Importance: High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2015-2469877**.

You may view this document at

John Hartman vs PECO

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.*

PECO ENERGY
EXHIBIT |

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

*Filing this form begins a legal proceeding and you will be a party to the case.
If you do not wish to be a party to the case, consider filing an informal complaint.*

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name j John Hartman _____

Street/P.O. Box 7018 Huber drive Apt # _____

City Morrisville State Pa Zip 19067

County Bucks _____

Telephone Number(s) Where We Can Contact You During the Day:

(267) 784-4035 (home) () same (mobile)

E-mail Address (optional): _____

Utility Account Number (from your bill) 6458598006

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

Peco energy

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC WASTEWATER/SEWER
 GAS TELEPHONE/TELECOMMUNICATIONS (local, long distance)
 WATER MOTOR CARRIER (e.g. taxi, moving company, limousine)
 STEAM HEAT

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service. I received a shut off notice on Feb 23 , I called the following and spoke to a woman named Shaka , she said i had to pay a catch up amt of over \$400. I called again on March 2 to see how i can pay that amt and i was told that the amt was now \$786.34
- I would like a payment agreement. I called on the 2nd of March to pay the \$400+ bill and was told that the amt was now \$786 , I asked if i could make a payment agreement , and i was told that i couldn't
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I would like to make payment arraignments

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

I had spoke to 2 different representative on 2 different occasions but could not make any agreement

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. **Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are **not** required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

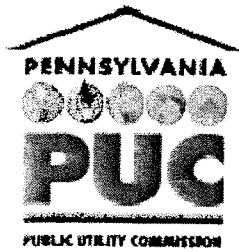
City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are **required** to have a lawyer represent them at a hearing **and** to file any motions, answers, briefs or other legal pleadings.

EXHIBIT “2”



PENNSYLVANIA
PUBLIC UTILITY COMMISSION

CONSUMERINFO UTILITY&INDUSTRY FILING&RESOURCES ABOUTPUC CONTACTUS

[Login to eFiling](#) | [Contact Us](#) | [Search](#)

- ➔ [My Filings](#)
- ➔ [New Filing](#)
- ➔ [Modify Account](#)
- ➔ [PQR Search](#)
- ➔ [eService Directory](#)
- ➔ [Subscriptions](#)
- ➔ [Technical Assistance](#)
- ➔ [eFiling FAQs](#)
- ➔ [Log Off](#)

eFiling Successfully Transmitted



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120 . Please print a copy of this page and attach it to the paper copy of your filing as the first page.

eFiling Confirmation	
Docket Number:	C-2015-2469877
Description:	John Hartman - PECO Energy Company Answer to Formal Complaint
Transmission Date:	3/16/2015 9:47:04 AM
Filed On:	3/16/2015 9:47:04 AM
eFiling Confirmation Number:	1584155

Uploaded File List

File Name	Document Class	Document Type
John Hartman - Answer.pdf	Communication	Answer to Formal Complaint



An Exelon Company

Direct Dial: 215.841.6841

March 16, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: John Hartman v. PECO Energy Company
PUC Docket No.: C-2015-2469877

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Answer to the Formal Complaint* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee
Counsel for PECO Energy Company

Scheduling Recommendation: **CALL OF THE DOCKET**

sl/LO

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2469877
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

ANSWER OF RESPONDENT,
PECO ENERGY COMPANY

On March 3, 2015, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by John Hartman (hereafter "Complainant") in the above captioned docket.

Pursuant to 52 Pa. Code § 5.61, PECO responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant complaint.

In his formal complaint, Complainant alleges that he received a shut off notice on February 23, 2015. The Complainant requests a payment agreement but was told that he could not receive one. PECO Energy avers that the Complainant has not had a recent previous Commission issued agreement. However, he has defaulted on a company-issued agreement.

The Complainant established electric service at 7018 Huber Drive, Morrisville, PA 19067 under account number 64585-98006 on December 1, 2014. See Account Activity Statement, attached hereto as Exhibit "1". The Complainant had a \$378.90 balance transfer from his

previous service address 1970 Veterans Highway, C-43, Levittown, PA 19056 under account number 80008-47083. See Account Activity Statement, attached hereto as Exhibit "2".

On February 16, 2015, PECO sent a ten day notice to the Complainant for a past due balance of electric service was terminated for a past due balance of \$634.02. On February 24, 2015, PECO made a 72 hour notice call to the Complainant advising of the pending termination.

The Complainant's balance is \$1,290.86. See Exhibit "1". The Complainant received a prior company payment agreement on June 20, 2014, which defaulted on December 31, 2014, for non-payment. PECO Energy's records indicate that the Complainant has not received a Commission issued payment agreement. However, any Commission issued agreement would be provided in accordance with the provisions of 66 Pa.C.S.§1405(b), which provides:

Length of payment agreements.--The length of time for a customer to resolve an unpaid balance on an account that is subject to a payment agreement that is investigated by the commission and is entered into by a public utility and a customer shall not extend beyond:

- (1) Five years for customers with a gross monthly household income level not exceeding 150% of the Federal poverty level.
- (2) Two years for customers with a gross monthly household income level exceeding 150% and not more than 250% of the Federal poverty level.
- (3) One year for customers with a gross monthly household income level exceeding 250% of the Federal poverty level and not more than 300% of the Federal poverty level.
- (4) Six months for customers with a gross monthly household income level exceeding 300% of the Federal poverty level.

Payment agreements are provided based on total gross household income and size. No allowances are made for other expenses. Based on the last income information reported to the company, the Complainant has a monthly income of \$3,800.00 for one adult and one child

residing in the residence. Any payment agreement issued should be based on the Complainant's Level 3 income accordingly.

5. Denied.

6. Admitted.

7. Denied.

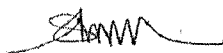
8. Denied. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

WHEREFORE, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN

Complainant

v.

PECO ENERGY COMPANY

Respondent

:
:
:
:
:
:
:

DOCKET NO. C-2015-2469877

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: March 16, 2015

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2469877
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

John Hartman
7018 Huber Drive
Morrisville, PA 19067

Dated at Philadelphia, Pennsylvania, March 16, 2015.



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com



An Exelon Company

Direct Dial: 215 841-6841

March 16, 2015

John Hartman
7018 Huber Drive
Morrisville, PA 19067

RE: John Hartman v. PECO Energy Company
PUC Docket No.: C-2015-2469877

Dear Mr. Hartman:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long, sweeping underline.

Shawane Lee
Counsel for PECO Energy Company
SL/lo
Encl.

EXHIBIT “1”

*** Account Information ***

Account Number: 64585-98006
 Account Status: Active
 Requested By: JOHN HARTMAN
 (267) 784-4035 Extension:
 Mail To: JOHN HARTMAN
 7018 HUBER DR
 MORRISVILLE PA 19067

*** Current Account Status ***

Current Bill: \$332.24
 Billed Prior: \$958.62
 Balance Due: \$1290.86
 Service Address: 7018 HUBER DR
 MORRISVILLE PA 19067
 Credit Amount: \$0.00
 Deposit Requested: \$100.00
 Deposit On-Hand: \$50.00
 Meter Bill Grp: 03
 Rate: Electric Residential Service - Water Heating
 Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
06/07/14	DEPOSIT				\$50.00							
06/20/14	Transfer Debit from 80008-47083					\$378.90						
06/20/14	Payment Agreement					\$378.90						
07/07/14	DEFERRED PAYMENT AGREEMENT				\$37.62							
07/07/14	Regular Bill						\$87.62		07/23			
07/28/14	Bill Out DPA due to Default											
07/29/14	Late Payment Charge				\$346.96							
08/05/14	Regular Bill				\$5.60							
08/18/14	Payment						\$440.18	\$434.50	08/21			
08/18/14	Payment Agreement					\$87.62						
09/04/14	DEFERRED PAYMENT AGREEMENT					\$346.96						
09/04/14	Regular Bill				\$37.62							
09/29/14	Bill Out DPA due to Default						\$43.22	\$5.60	09/22			
09/29/14	Late Payment Charge				\$314.54							
10/03/14	Regular Bill				\$0.49							
10/10/14	Payment						\$358.25	\$358.25	10/21			
10/10/14	Payment Agreement					\$45.00						
11/03/14	DEFERRED PAYMENT AGREEMENT					\$313.25						
11/03/14	Regular Bill				\$37.47							
11/24/14	Payment						\$37.47		11/19			
12/04/14	DEPOSIT					\$40.00						
12/04/14	CONNECTION CHARGE - STANDARD				\$25.00							
12/04/14	DEFERRED PAYMENT AGREEMENT				\$6.00							
12/04/14	Regular Bill				\$37.47							
12/31/14	Bill Out DPA due to Default						\$65.94		12/26			
12/31/14	Late Payment Charge				\$247.22							
01/02/15	ELECTRIC SERVICE	12/01/14	01/02/15	1923	116482801	\$0.46						
01/02/15	ELECTRIC SERVICE	12/01/14	01/02/15	1705	127870103	\$30.27						
01/02/15	DEPOSIT				\$265.13							
01/02/15	Regular Bill				\$25.00							
02/02/15	Late Payment Charge						\$634.02	\$313.62	01/26	1858		
02/03/15	ELECTRIC SERVICE	01/02/15	02/03/15	2175	116482801	\$8.48						
02/03/15	ELECTRIC SERVICE	01/02/15	02/03/15	3448	127870103	\$45.24						
02/03/15	DEPOSIT				\$270.88							
02/03/15	Regular Bill											
03/04/15	ELECTRIC SERVICE	02/03/15	03/04/15	2519	116482801	\$57.76	\$958.62	\$642.50	02/25	1995		
03/04/15	ELECTRIC SERVICE	02/03/15	03/04/15	5264	127870103	\$274.48						
03/04/15	DEPOSIT											
03/04/15	Regular Bill						\$1290.86	\$958.62	03/26	2160		

PECO ENERGY
 EXHIBIT

EXHIBIT "2"

*** Account Information ***

Account Number: 80008-47083
 Account Status: Final
 Requested By: JOHN HARTMAN
 (267)784-4035 Extension:
 Mail To: JOHN HARTMAN
 APT C43
 1970 VETERANS HWY
 LEVITTOWN PA 19056

*** Current Account Status ***

Current Bill: \$0.00
 Billed Prior: \$0.00
 Balance Due: \$0.00
 Service Address: C-43
 1970 VETERANS HWY
 LEVITTOWN PA 19056
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 06
 Rate: CAP Opt D1 Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
08/06/13	(CANCELED) ELECTRIC SERVICE	07/19/13 08/06/13	1727	119075559	\$36.72							
08/06/13	CONNECTION CHARGE - STANDARD				\$6.00							
08/06/13	Regular Bill											
08/19/13	Transfer Debit from 24351-68033						\$42.72		08/28	221		
08/30/13	CANCELED ELECTRIC SERVICE				\$190.65							
08/30/13	BUDGET BILLING	07/19/13 08/06/13				\$36.72						
	** Budget Bill Detail **	Actual Bill Amount: 52.89			\$35.00							
08/30/13	Regular Bill					BB Deferred Amount: 17.89						
09/03/13	Payment						\$231.65	\$190.65	09/24	331		
09/06/13	BUDGET BILLING	08/06/13 09/06/13				\$42.72						
	** Budget Bill Detail **	Actual Bill Amount: 88.43			\$35.00							
09/06/13	Regular Bill					BB Deferred Amount: 71.32						
09/24/13	Payment						\$223.93	\$153.93	09/30	527		
10/01/13	Late Payment Charge					\$41.00						
10/03/13	BUDGET BILLING	09/06/13 10/03/13			\$0.53							
	** Budget Bill Detail **	Actual Bill Amount: 43.05			\$45.00							
10/03/13	Regular Bill					BB Deferred Amount: 69.37						
10/07/13	Late Payment Charge						\$228.46	\$183.46	10/25	233		
10/30/13	Late Payment Charge				\$0.53							
11/01/13	BUDGET BILLING	10/03/13 11/01/13			\$3.35							
	** Budget Bill Detail **	Actual Bill Amount: 37.79			\$45.00							
11/01/13	Regular Bill					BB Deferred Amount: 62.16						
12/03/13	Late Payment Charge						\$277.34	\$232.34	11/25	199		
12/04/13	BUDGET BILLING	11/01/13 12/04/13			\$4.03							
	** Budget Bill Detail **	Actual Bill Amount: 39.42			\$45.00							
12/04/13	Regular Bill					BB Deferred Amount: 56.58						
12/05/13	CANCELED DEPOSIT						\$326.37	\$281.37	12/26	204		
12/31/13	Late Payment Charge				\$35.00							
01/07/14	BUDGET BILLING	12/04/13 01/07/14			\$4.71							
	** Budget Bill Detail **	Actual Bill Amount: 16.49			\$45.00							
01/07/14	Regular Bill					BB Deferred Amount: 28.07						
02/04/14	Late Payment Charge						\$411.08	\$331.08	01/29	60		
02/06/14	CANCELED DEPOSIT				\$5.39							
02/06/14	BUDGET BILLING	01/07/14 02/06/14			\$17.50							
	** Budget Bill Detail **	Actual Bill Amount: 17.60			\$37.00							
02/06/14	Regular Bill					BB Deferred Amount: 8.67						
02/14/14	BUDGET BILLING	02/06/14 02/14/14			\$16.52		\$470.97	\$416.47	02/28	67		
	** Budget Bill Detail **	Actual Bill Amount: 7.85				BB Deferred Amount: 0.00						
02/14/14	Regular Bill						\$434.99	\$376.08	03/11	38		
03/18/14	Late Payment Charge				\$6.20							
03/19/14	Late Payment Charge				\$0.56							
05/12/14	Late Payment Charge				\$6.20							
05/21/14	Charge Off											
06/09/14	Payment					\$447.95						
06/09/14	Debit Uncollectible					\$74.65						
06/11/14	Late Payment Charge				\$447.95							
06/20/14	Transfer to 64585-98006				\$5.60							
							\$378.90					

PECO ENERGY
VIRTUE

EXHIBIT “3”

O'Neill, Leslie:(PECO)

From: eServe@pa.gov
Sent: Tuesday, March 10, 2015 2:03 PM
To: Lee, Shawane L.:(PECO)
Cc: O'Neill, Leslie:(PECO)
Subject: PA PUC eServe Notice

Importance: High

Dear Shawane L Lee,

A(n) **Formal Complaint** has been served in this proceeding. This document is docketed as **C-2015-2471129**.

You may view this document at

Formal Complaint-Formal Complaint.pdf

You are receiving this email because you are a(n) **Respondent** for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

Thank You,
Public Utility Commission
Commonwealth of Pennsylvania

** Please do not respond to this automatically generated email.*

PECO ENERGY
EXHIBIT 3

3. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> GAS | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT | |

4. **Reason for Complaint**

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement. I am trying to make payment arraignments with Peco ner to make a payment agreement and i was told that i cannot . I called in late Feb and again on March 2nd , my bill is over \$1200 and i cant pay the whole amount, i just need a little help fror peco
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. **Requested Relief**

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I am asking that Peco work with me in this situation . I stumbled a bit and i am finally getting back c my feet , I can pay half of what is owed , just a little compassion from the utility company

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

- c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. **Legal Representation**

If you are filing a Formal Complaint as an individual on your own behalf, you are **not** required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer **in this matter**, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name _____

Street/P.O. Box _____

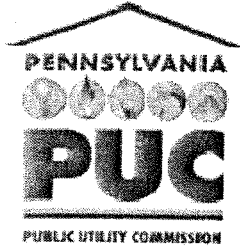
City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are **required** to have a lawyer represent them at a hearing **and** to file any motions, answers, briefs or other legal pleadings.

EXHIBIT "4"



PENNSYLVANIA

PUBLIC UTILITY COMMISSION

CONSUMERINFO UTILITY&INDUSTRY FILING&RESOURCES ABOUTPUC CONTACTUS

[Login to eFiling](#) | [Contact Us](#) | [Search](#)

- [My Filings](#)
- [New Filing](#)
- [Modify Account](#)
- [POR Search](#)
- [eService Directory](#)
- [Subscriptions](#)
- [Technical Assistance](#)
- [eFiling FAQs](#)
- [Log Off](#)

eFiling Successfully Transmitted



Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120 . Please print a copy of this page and attach it to the paper copy of your filing as the first page.

eFiling Confirmation	
Docket Number:	C-2015-2471129
Description:	John Hartman - PECO Energy Company Answer to Formal Complaint
Transmission Date:	3/16/2015 10:17:07 AM
Filed On:	3/16/2015 10:17:07 AM
eFiling Confirmation Number:	1584158

Uploaded File List

File Name	Document Class	Document Type
John Hartman - Answer.pdf	Communication	Answer to Formal Complaint

Direct Dial: 215.841.6841

March 16, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: John Hartman v. PECO Energy Company
PUC Docket No.: C-2015-2471129

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy Company's Answer to the Formal Complaint* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Shawane Lee
Counsel for PECO Energy Company

Scheduling Recommendation: **CALL OF THE DOCKET**

s/LO

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2471129
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

ANSWER OF RESPONDENT,
PECO ENERGY COMPANY

On March 10, 2015, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by John Hartman (hereafter "Complainant") in the above captioned docket.

Pursuant to 52 Pa. Code § 5.61, PECO responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the instant complaint.

In his formal complaint, the Complainant requests a payment agreement but was told that he could not receive one. PECO Energy avers that the Complainant has not had a recent previous Commission issued agreement. However, he has defaulted on a company-issued agreement.

The Complainant established electric service at 7018 Huber Drive, Morrisville, PA 19067 under account number 64585-98006 on December 1, 2014. See Account Activity Statement, attached hereto as Exhibit "1". The Complainant had a \$378.90 balance transfer from his

previous service address 1970 Veterans Highway, C-43, Levittown, PA 19056 under account number 80008-47083. See Account Activity Statement, attached hereto as Exhibit "2".

On February 16, 2015, PECO sent a ten day notice to the Complainant for a past due balance of electric service was terminated for a past due balance of \$634.02. On February 24, 2015, PECO made a 72 hour notice call to the Complainant advising of the pending termination.

The Complainant's balance is \$1,290.86. See Exhibit "1". The Complainant received a prior company payment agreement on June 20, 2014, which defaulted on December 31, 2014, for non-payment. PECO Energy's records indicate that the Complainant has not received a Commission issued payment agreement. However, any Commission issued agreement would be provided in accordance with the provisions of 66 Pa.C.S. §1405(b), which provides:

Length of payment agreements.--The length of time for a customer to resolve an unpaid balance on an account that is subject to a payment agreement that is investigated by the commission and is entered into by a public utility and a customer shall not extend beyond:

- (1) Five years for customers with a gross monthly household income level not exceeding 150% of the Federal poverty level.
- (2) Two years for customers with a gross monthly household income level exceeding 150% and not more than 250% of the Federal poverty level.
- (3) One year for customers with a gross monthly household income level exceeding 250% of the Federal poverty level and not more than 300% of the Federal poverty level.
- (4) Six months for customers with a gross monthly household income level exceeding 300% of the Federal poverty level.

Payment agreements are provided based on total gross household income and size. No allowances are made for other expenses. Based on the last income information reported to the company, the Complainant has a monthly income of \$3,800.00 for one adult and one child

residing in the residence. Any payment agreement issued should be based on the Complainant's Level 3 income accordingly.

5. Denied.

6. Admitted.

7. Denied.

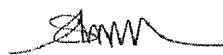
8. Denied. PECO is without knowledge or information sufficient to form a belief as to the truth of this averment and, therefore, such allegation is deemed denied.

9. Paragraph 9 is a Verification and Signature to which no response is required.

10. Paragraph 10 contains information regarding Filing, to which no response is required.

WHEREFORE, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN

Complainant

v.

PECO ENERGY COMPANY

Respondent

:
:
:
:
:
:
:

DOCKET NO. C-2015-2471129

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: March 16, 2015

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOHN HARTMAN	:	
Complainant	:	
	:	
v.	:	DOCKET NO. C-2015-2471129
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

John Hartman
7018 Huber Drive
Morrisville, PA 19067

Dated at Philadelphia, Pennsylvania, March 16, 2015.



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com



An Exelon Company

Direct Dial: 215 841-6841

March 16, 2015

John Hartman
7018 Huber Drive
Morrisville, PA 19067

RE: John Hartman v. PECO Energy Company
PUC Docket No.: C-2015-2471129

Dear Mr. Hartman:

Enclosed is a copy of PECO Energy Company's response to the formal complaint filed in the above-referenced docket. The law requires PECO Energy to file an answer to your Public Utility Commission complaint. Keep these papers for your records. This is not a decision on your complaint. PECO's response may include a New Matter, Motion or Preliminary Objection. Please note that if you do not respond to a New Matter, Motion, or Preliminary Objection an unfavorable decision may be rendered against you. Responses to New Matters and Motions must be filed within 20 days. Responses to Preliminary Objections must be filed within 10 days. If there is no New Matter, Motion or Preliminary Objection included, no response is required.

Soon, the Public Utility Commission will schedule either a settlement conference or a hearing on your complaint. The Commission will let you know by mail whether there will be a conference or a hearing and will include instructions on what to do next. If the matter is set for hearing, the notice will provide you with information about the date, time and place of the hearing. If we are unable to resolve your complaint and have to proceed with a hearing, a judge will be at the hearing and will decide your complaint. You must call the Public Utility Commission if you have any questions about the hearing or if you cannot attend the hearing.

Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee
Counsel for PECO Energy Company
SL/lo
Encl.

EXHIBIT “1”

*** Account Information ***

Account Number: 64585-98006
 Account Status: Active
 Requested By: JOHN HARTMAN
 (267)784-4035 Extension:

Mail To: JOHN HARTMAN
 7018 HUBER DR
 MORRISVILLE PA 19067

Current Bill: \$332.24
 Billed Prior: \$958.62
 Balance Due: \$1290.86
 Service Address: 7018 HUBER DR
 MORRISVILLE PA 19067

*** Current Account Status ***

Credit Amount: \$0.00
 Deposit Requested: \$100.00
 Deposit On-Hand: \$50.00
 Meter Bill Grp: 03
 Rate: Electric Residential Service - Water Heating

DATE	CHANGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KV
06/07/14	DEPOSIT				\$50.00							
06/20/14	Transfer Debt from 80008-47083					\$378.90						
06/20/14	Payment Agreement					\$378.90						
07/07/14	DEFERRED PAYMENT AGREEMENT											
07/07/14	Regular Bill				\$37.62		\$87.62		07/23			
07/28/14	Bill Out DPA due to Default				\$346.96		\$440.18	\$434.50	08/21			
07/29/14	Late Payment Charge				\$5.60							
08/18/14	Payment					\$87.62						
08/18/14	Payment Agreement					\$346.96						
09/04/14	DEFERRED PAYMENT AGREEMENT											
09/04/14	Regular Bill				\$37.62		\$43.22	\$5.60	09/22			
09/29/14	Bill Out DPA due to Default				\$314.54							
09/29/14	Late Payment Charge				\$0.49							
10/03/14	Regular Bill						\$358.25	\$358.25	10/21			
10/10/14	Payment					\$45.00						
10/10/14	Payment Agreement					\$313.25						
11/03/14	DEFERRED PAYMENT AGREEMENT											
11/24/14	Regular Bill				\$37.47		\$37.47		11/19			
12/04/14	DEPOSIT					\$40.00						
12/04/14	CONNECTION CHARGE - STANDARD				\$25.00							
12/04/14	DEFERRED PAYMENT AGREEMENT				\$6.00							
12/04/14	Regular Bill				\$37.47		\$65.94		12/26			
12/31/14	Bill Out DPA due to Default				\$247.22							
01/02/15	ELECTRIC SERVICE	12/01/14	01/02/15	1923	\$0.46							
01/02/15	ELECTRIC SERVICE	12/01/14	01/02/15	1705	\$30.27							
01/02/15	DEPOSIT				\$265.13							
01/02/15	Regular Bill				\$25.00							
02/02/15	Late Payment Charge						\$634.02	\$313.62	01/26			1858
02/03/15	ELECTRIC SERVICE	01/02/15	02/03/15	2175	\$8.48							
02/03/15	ELECTRIC SERVICE	01/02/15	02/03/15	3448	\$45.24							
02/03/15	DEPOSIT				\$270.88							
02/03/15	Regular Bill											
03/04/15	ELECTRIC SERVICE	02/03/15	03/04/15	2519	\$57.76			\$958.62	\$642.50	02/25		1995
03/04/15	ELECTRIC SERVICE	02/03/15	03/04/15	5264	\$274.48							
03/04/15	DEPOSIT											
03/04/15	Regular Bill						\$1290.86	\$958.62	03/26			2160



EXHIBIT '2'

*** Account Information ***

Account Number: 80008-47083
 Account Status: Final
 Requested By: JOHN HARTMAN
 (267)784-4035 Extension:
 Mail To: JOHN HARTMAN
 APT C43
 1970 VETERANS HWY
 LEVITTOWN PA 19056

*** Current Account Status ***

Current Bill: \$0.00
 Billed Prior: \$0.00
 Balance Due: \$0.00
 Service Address: C-43
 1970 VETERANS HWY
 LEVITTOWN PA 19056
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 06
 Rate: CAP Opt D1 Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
08/06/13	(CANCELED) ELECTRIC SERVICE	07/19/13 08/06/13	1727	119075559	\$36.72							
08/06/13	CONNECTION CHARGE - STANDARD				\$6.00							
08/06/13	Regular Bill						\$42.72		08/28	221		
08/19/13	Transfer Debit from 24351-68033											
08/30/13	CANCELED ELECTRIC SERVICE				\$190.65							
08/30/13	BUDGET BILLING	07/19/13 08/06/13				\$36.72						
	** Budget Bill Detail **	Actual Bill Amount: 52.89			\$35.00							
08/30/13	Regular Bill											
09/03/13	Payment						\$231.65	\$190.65	09/24	331		
09/06/13	BUDGET BILLING	08/06/13 09/06/13				\$42.72						
	** Budget Bill Detail **	Actual Bill Amount: 88.43			\$35.00							
09/06/13	Regular Bill											
09/24/13	Payment						\$223.93	\$153.93	09/30	527		
10/01/13	Late Payment Charge					\$41.00						
10/03/13	BUDGET BILLING	09/06/13 10/03/13			\$0.53							
	** Budget Bill Detail **	Actual Bill Amount: 43.05			\$45.00							
10/03/13	Regular Bill											
10/07/13	Late Payment Charge						\$228.46	\$183.46	10/25	233		
10/30/13	Late Payment Charge				\$0.53							
11/01/13	BUDGET BILLING	10/03/13 11/01/13			\$3.35							
	** Budget Bill Detail **	Actual Bill Amount: 37.79			\$45.00							
11/01/13	Regular Bill											
12/03/13	Late Payment Charge						\$277.34	\$232.34	11/25	199		
12/04/13	BUDGET BILLING	11/01/13 12/04/13			\$4.03							
	** Budget Bill Detail **	Actual Bill Amount: 39.42			\$45.00							
12/04/13	Regular Bill											
12/05/13	CANCELED DEPOSIT						\$326.37	\$281.37	12/26	204		
12/31/13	Late Payment Charge				\$35.00							
01/07/14	BUDGET BILLING	12/04/13 01/07/14			\$4.71							
	** Budget Bill Detail **	Actual Bill Amount: 16.49			\$45.00							
01/07/14	Regular Bill											
02/04/14	Late Payment Charge						\$411.08	\$331.08	01/29	60		
02/06/14	CANCELED DEPOSIT				\$5.39							
02/06/14	BUDGET BILLING	01/07/14 02/06/14			\$17.50							
	** Budget Bill Detail **	Actual Bill Amount: 17.60			\$37.00							
02/06/14	Regular Bill											
02/14/14	BUDGET BILLING	02/06/14 02/14/14			\$16.52		\$470.97	\$416.47	02/28	67		
	** Budget Bill Detail **	Actual Bill Amount: 7.85										
02/14/14	Regular Bill											
03/18/14	Late Payment Charge						\$434.99	\$376.08	03/11	38		
03/19/14	Late Payment Charge				\$6.20							
05/12/14	Late Payment Charge				\$0.56							
05/21/14	Charge Off				\$6.20							
06/09/14	Payment											
06/09/14	Debit Uncollectible					\$447.95						
06/11/14	Late Payment Charge					\$74.65						
06/20/14	Transfer to 64585-98006				\$447.95							
					\$5.60							
							\$378.90					

FORM 1000