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March 20, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

RE: Myra Tolan v. *Ambit Northeast, LLC DBA Ambit Energy PUC Docket No. C-2015-2469356*

Dear Secretary Chiavetta:

Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Ambit Energy. In order to expedite a resolution to the complaint and bring the matter to a close, Ambit agreed to a customer's requested refund of \$138.00. The refund is not an admission of any wrongdoing by Ambit as alleged in the Complainant's formal complaint dated March 2015.

This letter shall serve as a certification pursuant to 52 Pa. Code §5.24(b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission. If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

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cc: Myra Tolan