



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

C-2015-2472483

April 8, 2015

Via Email and First Class Mail

Mr. George Jefferson, Regulatory Analyst
NextEra Energy Services Pennsylvania LLC
20455 State Highway 249, Suite 200
Houston, Texas 77070

RE: Jonathan Cutler v. NextEra Energy Services
Pennsylvania LLC
Docket Number C-2015-2472483


Dear Mr. Jefferson:

Please be advised that the Commission has received the Answer and Mediation Request filed by NextEra Energy Services Pennsylvania LLC (NextEra) to the above captioned complaint. However, Commission regulations require corporations to be represented by an attorney in adversarial proceedings, and therefore, the Answer must be filed by an attorney representing NextEra.

Since the Answer to this docketed formal complaint was due to be filed by April 6, 2015, and NextEra did file a timely Answer, the Commission is granting NextEra an extension of time to file an Answer in this case. In addition, the filing reflects that no Certificate of Service was attached indicating the Complainant and his attorney were served with the Answer. Therefore, I am enclosing a copy of the Answer filed by NextEra under cover of this Secretarial Letter.

Any responsive pleadings by NextEra are due to be filed with the Commission by the close of business (4:30 p.m. EST) on Monday, April 20, 2015, and served on the Complainant and his attorney according to 52 Pa. Code Section 1.54.

Sincerely,


Rosemary Chiavetta
Secretary

Enclosures

cc: Arthur Krevitz, Esq., Attorney for Complainant
4230 Bensalem Boulevard
Bensalem, PA 19020

Mr. Jonathan Cutler, Complainant
5911 North Broad Street
Philadelphia, PA 19141

Office of Administrative Law Judge



20455 State Highway 249, Suite 200
Houston, Texas 77070
Toll-Free: (800) 882-1276
www.NextEraEnergyServices.com

April 6, 2015

Rosemary Chiavetta
Pennsylvania Public Utility Commission Commonwealth
Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

RE: **Jonathan Cutler vs. NextEra Energy Services Pennsylvania, LLC**
Docket No. C-2015-2472483

Dear Secretary Chiavetta:

Enclosed for filing please find a NextEra Energy Services' response to Jonathan Cutler's Formal Complaint. If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

George Jefferson, Regulatory Analyst
NextEra Energy Services Pennsylvania, LLC
20455 Sate Highway 249, Suite 200
Houston, TX 77070

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Telephone: (713) 401-5608
Telecopier: (866) 599-4392

RECEIVED

APR 06 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

COMPLAINT DOCKET NO: C-2015-2472483

FORMAL COMPLAINT OF § PENNSYLVANIA PUBLIC UTILITY
JONATHAN CUTLER CDC § COMMISSION
AGAINST NEXTERA ENERGY §
SERVICES PENNSYLVANIA, LLC §

NEXTERA ENERGY SERVICES PENNSYLVANIA, LLC
RESPONSE TO JONATHAN CUTLER CDC COMPLAINT

TO: CHARLES E. RAINEY, JR., CHIEF ADMINISTRATIVE LAW JUDGE:

COMES NOW NextEra Energy Services Pennsylvania, LLC (“NextEra”) and respectfully submits its Response to the Jonathan Cutler Formal Complaint.

I. BACKGROUND

On March 18, 2015, Jonathan Cutler (“Complainant”) filed a Formal Complaint against NextEra Energy requesting mediation to resolve three months of alleged overcharges. Previously on May 5, 2014, Mr. Cutler filed an informal complaint alleging that NextEra raised his rates after his contract end date in June 2013 without prior notification.

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

II. DISCUSSION

1. Informal Complaint Ruling

On May 23, 2014, NextEra Energy Services Pennsylvania LLC submitted our response to the customer's informal complaint with a copy of the "Notice of Holdover Period for Pennsylvania Commercial Customers" that was sent to the customer prior to his contract end date. On November 19, 2014, the Pennsylvania Public Utility Commission dismissed the case indicating "the Supplier reported that on 5/16/2013 they mailed the customer a notice that the contract was going to expire".

2. Mediation Request

On March 31, 2015, I contacted Mr. Cutler to find out if he received Pennsylvania Public Utility Commission's finding in regard to his informal complaint and he stated he had not. Therefore, I informed Mr. Cutler that after NextEra Energy provided proof of notification of his contract end date; the Pennsylvania Public Commission dismissed the case. Therefore, the holdover rates charged are valid and no adjustments are warranted.

WHEREFORE, NextEra respectfully requests that the Commission find that NextEra did provide notification of the contract end date as required and all holdover rates charged are valid in accordance with the customer's contract.

Respectfully Submitted,

By: 

George Jefferson

NextEra Energy Services Pennsylvania, LLC

20455 Sate Highway 249, Suite 200

Houston, TX 77070

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