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**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Vernon Robinson CB-3895

v.

Global Tel Link Corporation

Docket No.: C-2013-2343289

MOTION FOR AMENDMENT
OF RECORD

Pursuant to Section 1.81 of the Commission's regulations at 52 Pa. Code § 1.81, Complainant Vernon Robinson ("Robinson") respectfully submits this Motion For Amendment Of Record.

On April 9, 2015, Robinson filed a Post-Hearing Brief In Support Of Complaint. Due to Robinson's incarceration and the limited resources that are available to him, Robinson was unable to thoroughly edit his brief. In an effort to have the brief submitted on time, Robinson inadvertently let the omission of a paragraph and a few typing errors stand, which could drastically change the context of Robinson's argument. Therefore, Robinson asks that the following changes be entered into the record:

1. Page 6 should be amended to have a paragraph inserted between paragraph 1 and paragraph 2. That paragraph should read: Robinson testified to the frequency and widespread effect of the problems in the prison. ALJ Hoyer specifically asked Robinson how did Robinson see the effects, and Robinson informed the ALJ that all the phones on

a unit are in view of each other. Again, Thomas Fulton testified that the issue of an increased volume of calls on certain days was fixed in March of 2014. Thomas Fulton also testified that a 2-week period was more than enough time for a problem to be fixed. *He actually testified that if problems are not fixed within a specified period of time, contractually, penalties can be incurred, and he bragged that GTL never paid one.* Thomas also testified that he does remote monitoring occasionally.

2. Page 7, Paragraph 3, Sentence 3 should be amended to read: He decided that a refund was in order for the previous call, but he couldn't specify what the problem was and he saw no need to investigate.
3. Page 7, Paragraph 4, Sentence 7 should be amended to read: He agreed that wasn't the case with this call since you could clearly hear the female as the busy tone was on. Thomas Fulton also testified that the disruption clearly wasn't the fault of the party whom Robinson called.
4. Page 8, Paragraph 3, Sentence 3 should be amended to read: Robinson's testimony concerning what he saw and endured hasn't been contested.

The Complainant respectfully request that the record be amended to fully and accurately depict Complainant's case.

Respectfully Submitted,



Vernon Robinson CB-3895

April 13, 2015

CERTIFICATE OF SERVICE

I, Vernon Robinson CB-3895, certify that on this date, I served a true and correct copy of Complainant Vernon Robinson's Post-Hearing Brief In Support Of Complaint upon the parties named below in accordance with 52 Pa. Code § 1.54:

Via regular mail:

Hon. Mark A. Hoyer, ALJ
PA Public Utility Commission
301 Fifth Ave.
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Pittsburgh, PA 15222

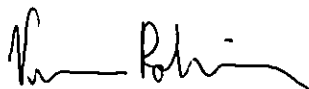
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SECRETARY'S BUREAU


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Complainant

Dated: April 13, 2015

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04/14/2015

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