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DOCKETED
JAN 20 2002

ORIGINAL

January 17, 2002 RECEIVED

BY OVERNIGHT MAIL

Mr. James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

JAN 17 2002
PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
INDEXED

Re: Application of AT&T Broadband Phone of Pennsylvania, LLC
for a Certificate of Public Convenience
Docket Nos. A-311140 F0002, F0003, F0004

Dear Mr. McNulty:

I am writing in regard to the above-captioned application, through which AT&T Broadband Phone of Pennsylvania, L.L.C. ("AT&T Broadband") seeks authority, *inter alia*, to provide facilities-based competitive local exchange services in the territories of eight independent telephone companies – Alltel Pennsylvania, Inc., Armstrong Telephone Company-Pennsylvania, The Bentleyville Telephone Company, Citizens Telephone Co. of Kecksburg, Hickory Telephone Company, Marianna & Scenery Hill Telephone Co., North Pittsburgh Telephone Company, and Yukon Waltz Telephone Company.¹

Providing these rural customers in these ICO territories with a meaningful competitive choice thus remains a long-term goal for AT&T Broadband. Nevertheless, recent business developments have caused AT&T Broadband to reassess its immediate entry plans in these areas. As a result of that analysis, AT&T Broadband has concluded that it is unable to continue pursuing competitive entry in the service territories of these eight ICOs at the present time.

¹ By letter dated October 9, 2001, the Commission notified AT&T Broadband that its application as a CLEC a facilities-based and resale IXC, and as a CAP was found to be in compliance with the Commission's filing requirements, and granted AT&T Broadband provisional authority to do business in Pennsylvania.

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Mr. James McNulty, Secretary
January 17, 2002
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Accordingly, and regrettably, AT&T Broadband is hereby amending the application for CLEC authority, docketed by the Commission at Docket No. A-311140F0002, to withdraw, without prejudice, the request for authority to provide facilities-based local exchange services in the territories of Alltel Pennsylvania, Inc., Armstrong Telephone Company-Pennsylvania, The Bentleyville Telephone Company, Citizens Telephone Co. of Kecksburg, Hickory Telephone Company, Marianna & Scenery Hill Telephone Co., North Pittsburgh Telephone Company, and Yukon Waltz Telephone Company. As amended, the application for CLEC authority is now limited to the service territories of Verizon Pennsylvania Inc. and Verizon North, Inc.

Please do not hesitate to contact me with any questions regarding this matter.

Very truly yours,



Robert C. Barber

cc: Service List

SERVICE LIST

Application of AT&T Broadband Phone of Pennsylvania, LLC
Docket Nos. A-311140F0002

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400 North Street
Harrisburg, PA 17120

Re: Application of AT&T Broadband Phone of Pennsylvania, LLC
for a Certificate of Public Convenience
Docket Nos. A-311140 F0002, F0003, F0004

Dear Mr. McNulty:

As discussed with FUS, enclosed are an original and three copies of AT&T
Broadband's proposed Local Service Tariff PA PUC No. 1 and Interexchange Service Tariff
PA PUC No. 2.

Very truly yours,

Michael J. Nolen

DOCUMENT
FOLDER

Enclosure

cc: W. Barrett, Fixed Utility Services Bureau (w/out enc.)
L. Peyton, Fixed Utility Services Bureau

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A-311140
PA PUC TARIFF NO. 1
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AT&T BROADBAND

LOCAL SERVICE

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NOTICE

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THIS TARIFF REPLACES TCG PITTSBURGH PA P.U.C. TARIFF NO. 6 IN ITS ENTIRETY.

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By:

David Lloyd, Director - Tariffs
188 Inverness Drive West
Englewood, Colorado 80112

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**PA PUC TARIFF NO. 1
TITLE PAGE
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AT&T BROADBAND LOCAL SERVICE

This filing implements AT&T Broadband Phone Local Service as provided by AT&T Broadband Phone of Pennsylvania, LLC. The following pages are included in this filing:

1. Title Page, Original Sheets 1-2
2. Check Sheet, Original Sheets 1-2
3. Table of Contents, Original Sheets 1-8
4. Section 1, Application of Tariff, Original Sheets 1-3
5. Section 2, General Regulations, Original Sheets 1-17
6. Section 3, Service Areas, Original Sheets 1-6
7. Section 4, Service Connection and Maintenance Charges, Original Sheets 1-4
8. Section 5, AT&T Broadband Residential Service, Original Sheets 1-10
9. Section 6, AT&T Broadband Business Service, Original Sheets 1-3
10. Section 7, Miscellaneous Services, Original Sheets 1-28
11. Section 8, Special Arrangements, Original Sheets 1-2

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PA PUC TARIFF No. 1
CHECK SHEET
Original Sheet 1

AT&T BROADBAND LOCAL SERVICE

CHECK SHEET

Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of the check sheet. An asterisk (*) indicates the most current revision.

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**AT&T BROADBAND PHONE
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**PA PUC TARIFF NO. 1
CHECK SHEET
Original Sheet 2**

AT&T BROADBAND LOCAL SERVICE

CHECK SHEET

Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of the check sheet. An asterisk (*) indicates the most current revision.

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AT&T BROADBAND PHONE
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PA PUC TARIFF NO. 1
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AT&T BROADBAND LOCAL SERVICE

1. APPLICATION OF TARIFF

1.1. GENERAL

This Tariff applies to the furnishing of AT&T Broadband Local Service, defined herein, by AT&T Broadband Phone of Pennsylvania, LLC (hereinafter referred to as the "Company"). AT&T Broadband Local Service is furnished for the use of end users in placing and/or receiving local telephone calls within a Local Calling Area.

Services, features, and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available.

The provision of AT&T Broadband Local Service is subject to existing regulations and terms and conditions specified in this Tariff and the Company's other tariffs and service guides, and may be revised, added to, or supplemented by superseding issues.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as set forth in the Pennsylvania Code Title 52 Public Utilities, and other regulations as may be prescribed by the Pennsylvania Public Utility Commission.

1.2. TARIFF REVISION SYMBOLS

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The following tariff revision symbols are used for the purposes indicated below.

(C) - To signify changed regulation

(D) - To signify decreased rate

(I) - To signify increased rate

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188 Inverness Drive West
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OF PENNSYLVANIA, LLC

PA PUC TARIFF NO. 1
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AT&T BROADBAND LOCAL SERVICE

1. APPLICATION OF TARIFF

1.3. DEFINITIONS

Access Line

An arrangement which connects the customer's location to the Company's designated point of presence or network switching center.

Account

The customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access line billed to the same customer address.

Authorized User

A person, firm or corporation, or any other entity authorized by the customer to communicate utilizing the Company's services.

Broadband Local Service

Broadband Local Service provides the customer with an access line and usage within a Local Service Area for the transmission of two-way interactive switched voice or data communications.

Business Local Service

Service is classified and charged for as Business Service where the primary use of the service is of a business, professional, or occupational nature, or where a business directory listing is furnished.

Company

Whenever used in this Tariff, "Company", or "AT&T Broadband Phone" refers to AT&T Broadband Phone of Pennsylvania, LLC, unless otherwise specified.

Customer

The person or legal entity that subscribes to service under this Tariff and is responsible for payment of tariffed charges for services furnished to the customer.

ISSUED:
By:

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PA PUC TARIFF NO. 1
SECTION 1
Original Sheet 3

AT&T BROADBAND LOCAL SERVICE

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

Customer Premises

The customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on contiguous property.

Exchange Area

The geographic territory established by the Company and approved by the Commission for the provision of local telecommunications services.

Local Service Area

A local service area is the region, comprised of one or more exchange areas, within which a customer can call another station at the rates and charges as specified in this Tariff.

"Public Utility Commission" or "Commission"

The Pennsylvania Public Utility Commission.

Residential Local Service

Service is classified and charged for as Residential Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

ISSUED:
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Englewood, Colorado 80112

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AT&T BROADBAND PHONE
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PA PUC TARIFF NO. 1
SECTION 2
Original Sheet 1

AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY

2.1.1. GENERAL

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available 24 hours per day, seven days per week. A month is considered to have 30 days for the purpose of computing charges in this Tariff.

Services, features and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available without unreasonable expense to the Company.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

2.1.2. TERMS AND CONDITIONS

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The customer may also be required to execute any other documents as may reasonably be requested by the Company in connection with the provisioning of Local Service.

2.1.3. PROVISION OF EQUIPMENT AND FACILITIES

- A. The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with the regulations contained in this Tariff. The Company does not guarantee availability, except as stated or expressly provided for in this Tariff.
- B. The Company shall use reasonable efforts to maintain facilities and equipment used to provide services that it furnishes to the customer. The customer may not, nor may the customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

ISSUED:
By:

David Lloyd, Director - Tariffs
188 Inverness Drive West
Englewood, Colorado 80112

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AT&T BROADBAND PHONE
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PA PUC TARIFF NO. 1
SECTION 2
Original Sheet 2

AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.3. PROVISION OF EQUIPMENT AND FACILITIES (CONT'D)

- C. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provides, installs, or has installed on its behalf.
- D. The customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.
- E. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. The customer is responsible for ensuring that customer-provided equipment and wiring connected to Company equipment and facilities is compatible with Company-provided equipment and facilities.

2.1.4. RELEASE OF INFORMATION TO CARRIERS

The Company will provide information to a Carrier who needs the information for allocation, billing or service purposes in compliance with all State and Federal requirements applicable to Customer Proprietary Network Information (CPNI).

ISSUED:
By:

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AT&T BROADBAND PHONE
OF PENNSYLVANIA, LLC

PA PUC TARIFF NO. 1
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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.5. CUSTOMER EQUIPMENT

A customer may transmit or receive information or signals via the facilities of the Company by use of customer-provided equipment.

A. Station Equipment

Customer-provided terminal equipment on the customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the customer. Additionally, the customer shall maintain the Company-provided equipment, and the electric power consumed by such equipment shall be at the expense of the customer.

The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with Company equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring must be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the customer's expense.

B. Inspections

Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements specified in this Tariff.

If the customer fails to comply with the protective requirements described in A., above, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company may, immediately and without notice, deny service when the customer (a) subjects Company or non-Company personnel to hazardous conditions; (b) circumvents the Company's ability to charge for its services, prevent and protect against fraud; or (c) acts in a way that may cause immediate harm to the local network or other Company services.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.6. ABUSE AND FRAUDULENT USE

Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may, in accordance with Section 2.4 following, discontinue, suspend, or refuse to furnish any and/or all service(s) without incurring any liability if the Company deems that such action is necessary to prevent or to protect against abuse or fraud or to otherwise protect its personnel, agents, facilities, assets or services.

Except for willful misconduct, the discontinuance or suspension of service by the Company does not relieve the customer of any obligation to pay the Company for charges due and owed for service furnished up to the time of discontinuance or suspension.

A. Abuse

The abuse of service is prohibited. The following activities constitute abuse:

1. Using the service to make calls which might reasonably be expected to frighten, abuse, torment, or harass another.
2. Using the service in such a way that it interferes unreasonably with the use of the service by others.

B. Fraudulent Use

The fraudulent use of, or the intended or attempted fraudulent use of, the service is prohibited. The following activities constitute fraudulent use:

1. Rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish local service.
2. Using the service with the intent of gaining access to another customer's outbound calling capabilities on an unauthorized basis.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.1. UNDERTAKING OF THE COMPANY (CONT'D)

2.1.6. ABUSE AND FRAUDULENT USE (CONT'D)

B. Fraudulent Use (Cont'd)

3. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false representation, false credit devices or electronic devices to defraud or mislead callers.
4. Refusing to provide, or providing false information to the Company regarding the customer's identity, address, credit worthiness, current or past use of telecommunications services or its planned use of the Company's service.
5. Refusing to provide payment, or security for the payment for service(s), advance payments or deposits as specified in this Tariff.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.2. LIABILITY OF THE COMPANY

2.2.1. SERVICE LIABILITY

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special reliance, consequential or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this Tariff as a Credit Allowance for Interruptions.
- B. The Company is not liable for any act or omission of any other communications utility which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this Tariff, involving:
 - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
 - 2. Claims for patent infringement arising from the customer or authorized user combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
 - 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this Tariff.
- E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the customer and authorized user from any and all claims by any person relating to the services so provided.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.2. LIABILITY OF THE COMPANY (CONT'D)

2.2.1. SERVICE LIABILITY (CONT'D)

- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Tariff. The Company will defend the customer and authorized user against claims of patent infringement arising solely from the use by the customer or authorized user of services offered under this Tariff and will indemnify such customer or authorized user for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain services under this Tariff shall be excused by labor difficulties, facility availability, governmental orders, civil commotion, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control.

2.2.2. TEMPORARY SUSPENSION FOR REPAIRS

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the customers who may be affected reasonable notice thereof as circumstances permit, and will perform the work with reasonable diligence and, if practicable, at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

2.2.3. CREDIT ALLOWANCE FOR INTERRUPTIONS

- A. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment furnished by the customer and connected to the Company's terminal.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.2. LIABILITY OF THE COMPANY (CONT'D)

2.2.3. CREDIT ALLOWANCE FOR INTERRUPTIONS (CONT'D)

- B. When main telephone service is interrupted for a period of at least 24 hours, the Company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 3 following.
1. 1/30 of the tariff monthly rate of all services and facilities furnished by the Company rendered inoperative by the Company to the extent of being useless for each of the first three full 24-hour periods during which the interruption continues after notice by the customer, when the out-of-service period extends beyond a minimum period of 24 hours.
 2. 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered inoperative to the extent of being useless.
 3. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the Company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.
- C. Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of the Company to a customer which would exist pursuant to law but for this rule and said Tariff.
- D. The foregoing allowances shall not be applicable where service is interrupted by the negligence or willful act of the customer to service, or where the Company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in this Tariff.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.2. LIABILITY OF THE COMPANY (CONT'D)

2.2.4. LIMITATION OF LIABILITY

A. Unauthorized Computer Intrusion

With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber of the Company shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunications network.

B. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

C. Unauthorized Devices

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.3. PAYMENTS AND CHARGES

2.3.1. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

In order to insure the payment of all charges due from its services, the Company may require a customer to establish and maintain his credit in one of the following ways: 1) by furnishing references suitable to the Company; 2) by providing a suitable guarantee in writing, in form prescribed by the Company; 3) by means of a cash deposit.

2.3.2. BILLING AND COLLECTION

The customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the customer.

The Company will establish a monthly billing date for each customer account and shall bill all charges incurred by and credits due to the customer under this Tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When the customer's service does not begin on the first day of the billing cycle or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis or a bill credit may be applied for the fraction of the billing cycle in which service was not furnished.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.3. PAYMENTS AND CHARGES (CONT'D)

2.3.3. BILLING DISPUTES

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff. In the case of unresolved disputes the customer may contact the Bureau of Consumer Services at the following address:

The Bureau of Consumer Services
The Pennsylvania P.U.C.
P.O. Box 3265
Harrisburg, PA 17120
Telephone No: 1-800-782-1110

2.3.4. ADVANCE PAYMENTS

The Company may require a customer to make an advance payment before services and facilities are furnished in the following cases: 1) the construction of facilities and furnishing of special equipment, or 2) temporary service for short-term use. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be credited to the customer's initial bill. An advance payment may be required in addition to a deposit.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.3. PAYMENTS AND CHARGES (CONT'D)

2.3.5. DEPOSITS

Deposits may be required from customers whose credit history is unacceptable or unavailable. Deposits will be collected and returned in accordance with Commission regulations at 52 PA Code, Chapter 64.31-64.41. Deposits held will accrue interest based on the rates of the average interest posted for one-year U.S. Treasury bills for September, October, and November of the previous year.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Company for service rendered.

2.3.6. RETURNED CHECK CHARGE

The customer will be assessed a charge of fifteen dollars (\$15.00) for each check, draft, or electronic funds transfer, in addition to any late payment charges as specified in Section 2.3.7, submitted by the customer to the Company which a financial institution refuses to honor.

2.3.7. LATE PAYMENT CHARGE

Where payment of any billed amount is not received within five (5) days after the due date, the unpaid balance carried forward to the next month's bill may be subject to a late payment charge in the amount of 1.25% of the unpaid balance for residential customers, and 1.5% of the unpaid balance for business customers. Late payment charges do not apply to the disputed amounts portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment charge as of the original due date noted on the customer's bill. Undisputed amounts of the same bill may be subject to the late payment charge if they remain unpaid by the due date on the customer's bill.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.4. CANCELLATION AND DISCONTINUANCE OF SERVICE

2.4.1. CANCELLATION OF SERVICE

The customer may cancel service at any time upon written or oral notice to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

2.4.2. DISCONTINUANCE OF SERVICE

- A. The Company may suspend service under the following conditions provided that, unless otherwise stated, the customer shall be given seven (7) days written notice to comply with any rule or remedy any deficiency:
1. For nonpayment of an undisputed delinquent account or the undisputed portion of an account where a dispute exists as to part but not all of an amount billed by the Company,
 2. For failure to make a deposit as security for payment of future bills, the failure to provide a guarantee or establish credit, or the failure to comply with the material terms of a payment agreement.
 3. For use of telephone service for any property or purpose other than that described in the application.
 4. In the event of abandonment of the service or any other violation by the customer of the rules, regulations or conditions under which service is furnished.
 5. Any use of service by a customer in such a manner as to interfere unreasonably with or impair the use of service rendered to one or more other customers or that is used for any purpose other than as a means of communication.
 6. Violation of any tariff provision so as to threaten the safety of any person or the integrity of the service delivery system of the Company.
 7. Fraud or material misrepresentation of identity to obtain telephone service.
 8. Unpaid indebtedness for telephone service previously furnished by the Company in the name of the customer within four (4) years of the date the bill is rendered.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.4. CANCELLATION AND DISCONTINUANCE OF SERVICE (CONT'D)

2.4.2. DISCONTINUANCE OF SERVICE (CONT'D)

- A. The Company may suspend service under the following conditions provided that, unless otherwise stated, the customer shall be given seven (7) days written notice to comply with any rule or remedy any deficiency: (Cont'd)
9. In the event of unauthorized or fraudulent use of service.
 10. Without notice when the use of the service by a customer endangers the safety of a person or appears likely to prove physically harmful to the service delivery system of the Company. At the time of suspension, the Company will mail a notice of suspension to the customer's billing address.
- B. Pursuant to notice to the customer in accordance with Commission regulation at 52 PA Code, Chapter 64.123, when at least ten (10) days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrearages; 2) failure to post a deposit, furnish a third-party guarantee or otherwise establish credit; 3) failure to meet the requirements of a payment agreement; or 4) failure to give adequate assurances that an unauthorized use or practice will cease.

2.4.3. CHANGES IN SERVICE

The customer will be assessed a Service Change Charge for any request of change in service, as specified in Sections 5 and 6, following. Appropriate premises work charges may also apply in addition to prorated monthly charges, if applicable. Service Change Charges are listed in Section 4.

2.4.4. RESTORATION OF SERVICE

A reconnection fee per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged. If a customer premises visit is required, an additional fee may be charged.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.5. PROVISION FOR CERTAIN LOCAL TAXES AND FEES

2.5.1. GENERAL

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity pro rata on the basis of the revenue derived by the Company from each such customer, an amount sufficient to recover any such tax or fee, and may list this amount separately on the bill.

2.5.2. SURCHARGE

There shall be added to charges billed for service under this Tariff, PA P.U.C. No. 1 (except as otherwise specified), a surcharge of 0.00% for service rendered on or after the effective date of this Tariff.

The above surcharge will be recomputed using the elements prescribed by the Commission:

- Whenever any of the tax rates used in the calculations of the surcharge are changed.
- Whenever required by action of the Pennsylvania Public Utility Commission.

The above recalculation will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions said recomputation. If the recomputed surcharge is less than the one in effect, the Company will, and, if the recomputed surcharge is more than the one in effect, the Company may, submit with such recomputation a Tariff revision to reflect such recomputed surcharge, the effective date of which shall be 10 days after filing.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.6. NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this Tariff will be in writing except where notice is provided in this Tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the customer shall advise the other party of any changes to the addresses designated for notices, other communications, or billing.

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AT&T BROADBAND LOCAL SERVICE

2. GENERAL REGULATIONS

2.7. SPECIAL CONSTRUCTION

Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the customer. Special construction includes, but is not limited to, construction undertaken:

- where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- of a type other than that which the Company would normally utilize in the furnishing of its services;
- over a route other than that which the Company would normally utilize in the furnishing of its services;
- in a quantity greater than that which the Company would normally construct;
- on an expedited basis;
- on a temporary basis until permanent facilities are available;
- involving abnormal costs; or
- in advance of its normal construction.

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AT&T BROADBAND LOCAL SERVICE

3. SERVICE AREAS

3.1. LOCAL EXCHANGE SERVICE

The Company will provide AT&T Broadband Local Service in the following exchanges where facilities and equipment are available. The local calling areas indicated below include unlimited local calling from the associated exchange. All exchanges are located in Verizon-Pennsylvania area unless indicated otherwise.

3.1.1. METRO EXCHANGES

A. Residential

<u>ZONE</u>	<u>EXCHANGE</u>	<u>LOCAL CALLING AREA</u>
1.	Central	Zones 1-23
2a.	West View	Zones 1-23
2b.	Bellevue	Zones 1-23
3a.	Sharpsburg	Zones 1-23
3b.	Millvale	Zones 1-23
4a.	Braddock	Zones 1-23
4b.	Wilkinsburg	Zones 1-23
5.	Homestead	Zones 1-23
6a.	Carrick	Zones 1-23
6b.	Mount Lebanon	Zones 1-23
7a.	Crafton	Zones 1-23
7b.	McKees Rocks	Zones 1-23
8.	East Liberty	Zones 1-23
10.	McKeesport	Zones 1-23, Clairton, Elizabeth
11.	Pleasant Hills	Zones 1-23, Clairton, Elizabeth
12.	Bethel Park	Zones 1-23, Finleyville, McMurray
13.	Bridgeville	Zones 1-23, Canonsburg, McDonald, McMurray, Oakdale
14.	Carnegie	Zones 1-23, Imperial, Oakdale
15.	Coraopolis	Zones 1-23., Ambridge, Glenwillard, Imperial
16.	Sewickley	Zones 1-23, Ambridge, Aliquippa, Glenwillard

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AT&T BROADBAND LOCAL SERVICE

3. SERVICE AREAS

3.1. LOCAL EXCHANGE SERVICE (CONT'D)

3.1.1. METRO EXCHANGES (CONT'D)

A. Residential (Cont'd)

<u>ZONE</u>	<u>EXCHANGE</u>	<u>LOCAL CALLING AREA</u>
17.	Perrysville	Zones 1-23, Wexford (N. Pittsburgh Telephone Co.)
18.	Glenshaw	Zones 1-23
19.	Fox Chapel	Zones 1-23, Springdale
20.	Oakmont	Zones 1-23, New Kensington, Springdale, Tarentum
21.	Penn Hills	Zones 1-23, Export (Alltel)
22a.	Turtle Creek	Zones 1-23, Harrison City, Export (Alltel)
22b.	Monroeville	Zones 1-23, Harrison City, Export (Alltel)
23.	Irwin	Zones 1-23

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AT&T BROADBAND LOCAL SERVICE

3. SERVICE AREAS

3.1. LOCAL EXCHANGE SERVICE (CONT'D)

3.1.1. METRO EXCHANGES (CONT'D)

B. Business

The following exchanges shown in the Local Calling Area are applicable for all Zones/Exchanges listed below:

<u>ZONE</u>	<u>EXCHANGE</u>	<u>LOCAL CALLING AREA</u>
1.	Central	Zones 1-23, Aliquippa, Ambridge, Baden,
2a.	West View	Belle Vernon, Bentleyville, Canonsburg,
2b.	Bellevue	Charleroi, Criders Corners, Curtisville,
3a.	Sharpsburg	Donora, Export, Fayette City, Finleyville,
3b.	Millvale	Gibsonia, Greensburg, Harrison City,
4a.	Braddock	Herminie, Imperial, Jeannette, Mars,
4b.	Wilksburg	McDonald, McMurray, Monesson,
5.	Homestead	Monongahela, Murdocksville,
6a.	Carrick	New Kensington, Oakdale, Springdale,
6b.	Mount Lebanon	Tarentum, West Newton, Wexford,
7a.	Crafton	Yukon.
7b.	McKees Rocks	
8.	East Liberty	
10.	McKeesport	
11.	Pleasant Hills	
12.	Bethel Park	
13.	Bridgeville	
14.	Carnegie	
15.	Coraopolis	
16.	Sewickley	

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3. SERVICE AREAS

3.1. LOCAL EXCHANGE SERVICE (CONT'D)

3.1.1. METRO EXCHANGES (CONT'D)

B. Business (Cont'd)

The following exchanges shown in the Local Calling Area are applicable for all Zones/Exchanges listed below:

<u>ZONE</u>	<u>EXCHANGE</u>	<u>LOCAL CALLING AREA</u>
17.	Perrysville	Zones 1-23, Aliquippa, Ambridge, Baden,
18.	Glenshaw	Belle Vernon, Bentleyville, Canonsburg,
19.	Fox Chapel	Charleroi, Criders Corners, Curtisville,
20.	Oakmont	Donora, Export, Fayette City, Finleyville,
21.	Penn Hills	Gibsonia, Greensburg, Harrison City,
22a.	Turtle Creek	Herminie, Imperial, Jeannette, Mars,
22b.	Monroeville	McDonald, McMurray, Monesson,
23.	Irwin	Monongahela, Murdocksville, New Kensington, Oakdale, Springdale, Tarentum, West Newton, Wexford, Yukon.

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3. SERVICE AREAS

3.1. LOCAL EXCHANGE SERVICE (CONT'D)

3.1.2. NON-METRO EXCHANGES

EXCHANGE LOCAL CALLING AREA

Verizon-Pennsylvania Exchange Areas

Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pittsburgh Zone 16, Rochester
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pittsburgh Zone 16
Avella	Avella, Burgettstown, Washington
Baden	Aliquippa, Ambridge, Baden, Rochester
Beaver Falls	Beaver Falls, Darlington (Alltel), Ellwood City, Enon Valley (Alltel), Hookstown, Midland, Rochester, Wampum, Zelienople
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pittsburgh Zone 13, Washington
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pittsburgh Zone 10, Pittsburgh Zone 11
Finleyville	Finleyville, McMurray, Monongahela, Pittsburgh Zone 11, Pittsburgh Zone 12
Greensburg	Delmont (Alltel), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Alltel), Youngwood
Grove City	Blackton (Sprint United Tel. Co.), Grove City, Harisville (Sprint United Tel. Co.), Mercer, Wesley (GTE)
Herminie	Greensburg, Herminie, Jeannette, Pittsburgh Zone 23
Hookstown	Aliquippa, Beaver Falls, Chester, WV (Bell Atlantic-W.Va.), East Liverpool, Ohio (Ameritech-Ohio), Hookstown, Midland, Rochester, Smiths Ferry
Jeanette	Greensburg, Harrison City (Alltel), Herminie, Jeannette, Pittsburgh Zone 23
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Alltel)

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3. SERVICE AREAS

3.1. LOCAL EXCHANGE SERVICE (CONT'D)

3.1.2. NON-METRO EXCHANGES (CONT'D)

EXCHANGE LOCAL CALLING AREA

Verizon-Pennsylvania Exchange Areas (Cont'd)

McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway (Alltel), Oakdale, Pittsburgh Zone 13
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
New Kensington	New Kensington, Pittsburgh Zone 20, Springdale, Tarentum
Oakdale	Imperial, McDonald, Oakdale, Pittsburgh Zone 13, Pittsburgh Zone 14
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Washington	Avella, Buffalo (GTE), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (GTE), Washington, West Alexander
Youngwood	Greensburg, Mount Pleasant, Youngwood

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AT&T BROADBAND LOCAL SERVICE

4. SERVICE CONNECTION AND MAINTENANCE CHARGES

4.1. GENERAL

AT&T Broadband Local Service is subject to nonrecurring service charges that apply to customer requests for connecting, moving or changing service. These charges are in addition to any other scheduled rates and charges that would normally apply under this Tariff.

Charges for the connection, move or change of service will apply for work being performed during the Company's normal business hours. If the customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once has it begun, an additional charge may apply based upon the additional cost involved.

All changes in location of the customer's service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with the appropriate Service Charges applying.

4.2. SERVICE CONNECTION AND LINE ACTIVATION CHARGES

4.2.1. DESCRIPTION OF CHARGES

A Service Connection Charge or Line Activation Charge applies when a customer requests establishment of new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

- A. The Service Connection Charge applies per occurrence for the initial or subsequent installation of broadband facilities and equipment, and to any change of location of such facilities and equipment.
- B. The Primary Line Activation Charge applies per occurrence where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies in lieu of the Primary Line Activation Charge.
- C. The Additional Line Activation Charge applies per occurrence for additional lines where existing broadband facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies. The Additional Line Activation Charge will be waived if the Service Connection Charge or Primary Line Activation Charge applies.

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AT&T BROADBAND LOCAL SERVICE

4. SERVICE CONNECTION AND MAINTENANCE CHARGES

4.2. SERVICE CONNECTION AND LINE ACTIVATION CHARGES (CONT'D)

4.2.1. DESCRIPTION OF CHARGES (CONT'D)

- D. The Line Restoration Charge will apply on each line to be restored after disconnection for non-payment of charges.
- E. The Service Dispatch Charge will apply for any subsequent request to add or modify facilities.

4.3. SERVICE CHANGE CHARGES

4.3.1. DESCRIPTION OF CHARGES

Service Change Charges apply per line when a customer requests a change in existing service.

- A. Telephone Number Change - A charge applies to each customer-requested change in telephone number.
- B. Feature Change Charge - Applies to an existing Local Exchange Service line when the customer requests to add or change a standard feature. This charge is assessed per access line for each occurrence.
- C. Primary Interexchange Carrier (PIC) Change Charge - A PIC Change Charge will apply to existing AT&T Broadband Local Service customers who request a change in their PIC designation for pre-subscription of interLATA or intraLATA services. Only one PIC Change Charge will be incurred by the customer per change request.
- D. Hunting Configuration Change Charge - A charge will apply to each customer-requested change in the Hunting configuration.
- E. Change of Billing Responsibility - This charge applies when a customer requests that the billing responsibility for an existing Business Local Service account be changed to reflect a new name.
- F. Directory Listing Change Charge - A charge will apply to each customer-requested change in directory listing.

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4. SERVICE CONNECTION AND MAINTENANCE CHARGES

4.4. REPAIR AND MAINTENANCE PREMISES VISIT CHARGES

4.4.1. DESCRIPTION OF CHARGES

Repair and Maintenance Premises Visit Charges apply per customer order for all work or services ordered to be provided at one time on the same premises, for the same customer. This charge will vary depending upon the day of the week and the time of day service is requested by the customer as follows:

- A. Basic Time - Work performed Monday through Saturday between 8:00 AM and 8:00 PM.
- B. Overtime - Work performed Monday through Saturday between 8:00 PM and 8:00 AM.
- C. Premium Time - Work performed on Sundays and on national holidays.

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4. SERVICE CONNECTION AND MAINTENANCE CHARGES

4.5. RATES AND CHARGES

4.5.1. SERVICE CONNECTION AND LINE ACTIVATION CHARGES

	<u>NONRECURRING CHARGE</u>	
	<u>RESIDENTIAL</u>	<u>BUSINESS</u>
A. Service Connection Charge	\$30.00	\$60.00 [1]
B. Primary Line Activation Charge	\$30.00	\$60.00 [1]
C. Additional Line Activation Charge	\$30.00	\$60.00 [1]
D. Line Restoration Charge	\$30.00	\$30.00
E. Service Dispatch Charge	\$45.00	\$45.00

4.5.2. SERVICE CHANGE CHARGES

A. Telephone Number Change	\$20.00	\$50.00
B. Feature Change Charge	\$5.00	\$50.00
C. PIC Change Charge (OutPICs only)	\$5.00	\$5.00
D. Hunting Configuration Change	N/A	\$50.00
E. Change of Billing Responsibility	N/A	\$8.00
F. Directory Listing Change Charge	\$5.00	\$8.00

4.5.3. REPAIR AND MAINTENANCE PREMISES VISIT CHARGES

A. Basic Time (per visit)	\$115.00	\$115.00
B. Overtime (per visit)	\$175.00	\$175.00
C. Premium Time (per visit)	\$230.00	\$230.00

[1] The Company will waive the Service Connection and Line Activation Charges for new customers who subscribe to a Business Offer as described in Section 6.1, following.

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AT&T BROADBAND LOCAL SERVICE

5. AT&T BROADBAND RESIDENTIAL SERVICE

5.1. RESIDENTIAL LOCAL SERVICE

AT&T Broadband Residential Local Service provides the customer with an access line and usage within a local calling area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 3.1 of this Tariff.

The Company's services are furnished subject to the availability of facilities and equipment, and are subject to the terms and conditions of this Tariff.

AT&T Broadband Residential Local Service is offered as a stand-alone local offer or in conjunction with an associated long distance service provided by the Company.

AT&T Broadband Residential Local Services are subject to monthly recurring charges and for certain call types, per minute usage rates and/or service charges on a per access line basis, as specified following.

5.1.1. INTEGRATED OFFERING

The Integrated Offering is provided in conjunction with an associated long distance service provided by the Company. Customers who order the Integrated Offering must be presubscribed to AT&T Broadband for both Intrastate and Interstate long distance. Each of the following offers provides customers with the option of one to four access lines.

Each offer provides the customer with three Custom Calling Features: Call Waiting, Caller ID, and Three-Way Calling. Customers may have these features on one line only and may not spread the features across multiple lines. Customers may not substitute other features for any of the three included features, but may delete any feature from the three included features. Additional features are available for an extra charge as specified in Section 7.1.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.1. RESIDENTIAL LOCAL SERVICE (CONT'D)

5.1.1. INTEGRATED OFFERING (CONT'D)

A. Block-of-Time Offers

The following Block-of-Time plans provide the customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling for a flat monthly fee. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, Calling Card calls, 900/976 Information Service Provider calls, International calls, or calls to toll free dialing numbers. Block-of-Time usage is measured per month, based on all applicable usage on all lines associated with the account. Additional intrastate long distance usage will be rated on a per minute basis as specified in AT&T Broadband Phone of Pennsylvania, LLC, PA P.U.C. Tariff No. 2. Rates for Interstate and International usage may be found in the AT&T Broadband Service Guides located at <http://www.attbroadband.com/tariffs/>. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

1. 180 Minute Block-of-Time Offer

The 180 Minute Block-of-Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, Call Waiting, Caller ID, Three-Way Calling, and 180 minutes of domestic long distance calling per monthly billing period.

2. 300 Minute Block-of-Time Offer

The 300 Minute Block-of-Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, Call Waiting, Caller ID, Three-Way Calling, and 300 minutes of domestic long distance calling per monthly billing period.

3. 1000 Minute Block-of-Time Offer

The 1000 Minute Block-of-Time offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, Call Waiting, Caller ID, Three-Way Calling, and 1000 minutes of domestic long distance calling per monthly billing period.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.1. RESIDENTIAL LOCAL SERVICE (CONT'D)

5.1.1. INTEGRATED OFFERING (CONT'D)

B. "By the Minute" Offer

The "By the Minute" offer provides the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, Call Waiting, Caller ID, Three-Way Calling, and intrastate long distance Dial Station calling rated on a per minute basis as specified in AT&T Broadband Phone of Pennsylvania, LLC, PA P.U.C. Tariff No. 2. Rates for Interstate and International usage may be found in the Company's Service Guide located on the internet at <http://www.attbroadband.com/tariffs/>. Customers who cannot access the internet may call 1-888-288-4099 to have a copy of the Service Guide for their calling plan mailed to their address.

5.1.2. LOCAL ONLY SERVICE OFFERINGS

Local Only service offerings are provided as stand-alone local offers not associated with a long distance service. Local Only service offerings are subject to monthly recurring charges on a per access line basis.

A. Local Only Offer

The Local Only offer provides the customer with a local access line, touch-tone service, Call Waiting, Caller ID, Three-Way Calling, and unlimited calls within the customer's local calling area. Customers may not substitute other features for any of the three included features, but may delete any feature from the three included features. Additional features are available for an extra charge as specified in Section 7.1.

B. Basic Local Only Offer

The Basic Local Only offer provides the customer with a local access line, touch-tone service and unlimited calls within the customer's local calling area.

5.1.3. ADDITIONAL LINES

Additional access lines may be added to any of the above offers, up to a total of four lines per account. A monthly charge will be assessed for each additional line.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.1. RESIDENTIAL LOCAL SERVICE (CONT'D)

5.1.4. RATES AND CHARGES

	<u>MONTHLY CHARGE</u>	
	<u>METRO</u> <u>EXCHANGES</u>	<u>NON-METRO</u> <u>EXCHANGES</u>
A. Integrated Offering		
1. Block-of-Time Offers		
a. 180 Minute Block-of-Time	\$39.95	\$35.95
b. 300 Minute Block-of-Time	\$45.95	\$42.95
c. 1000 Minute Block-of-Time	\$83.95	\$79.95
2. "By the Minute"	\$26.95	\$22.95
B. Local Service Offers		
1. Local Only	\$26.95	\$22.95
2. Basic Local Only	\$10.25	\$10.25
C. Additional Lines		
1. Block-of-Time Offers	\$7.00	\$6.00
2. "By the Minute"	\$7.00	\$6.00
3. Local Only	\$7.00	\$6.00
4. Basic Local Only	\$7.00	\$7.00

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.2. LIFELINE SERVICE

5.2.1. GENERAL

Lifeline service is a residential offering for low-income customers who qualify for this service in accordance with the following regulations. Customers who qualify for Lifeline service may also qualify for Link Up America service.

5.2.2. REGULATIONS

- A. Lifeline service is available to qualified residential customers and is provided via a residential Local Exchange Service line. Lifeline service is limited to only one service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than four (4) years old must pay the entire balance of any basic service final bill before being eligible for Lifeline service.
- B. Lifeline service consists of the following standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
 - 1. Basic Local Only Service access line
 - 2. Directory Listing
 - 3. Non-Published or Non-Listed Telephone Number Service
 - 4. Access to Directory Assistance Service
 - 5. TouchTone Calling
 - 6. Access to long distance service; however, access to 976/556/900 numbers and other types of Audiotex Service will be blocked.
 - 7. Access to Operator Services
 - 8. Voluntary Toll Restriction
 - 9. Link Up America
 - 10. Access to toll free dialing services
 - 11. Access to Call Trace
 - 12. Access to Alerting and Reporting Systems (911 dialing)
 - 13. Access to the Pennsylvania Telecommunications Relay Service
 - 14. Caller ID Per-Call Blocking and Per-Line Blocking
 - 15. One optional vertical service [1]

[1] When a Lifeline customer subscribes to the Company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.2. LIFELINE SERVICE (CONT'D)

5.2.2. REGULATIONS (CONT'D)

- C. An applicant for Lifeline service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs, or federal public housing, and be able to provide proof of income which is at or below 150% of the annual *United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia*. Recertification of Lifeline service participants will be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.2. LIFELINE SERVICE (CONT'D)

5.2.2. REGULATIONS (CONT'D)

- D. Lifeline service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in C. above. At the time of initial establishment of Lifeline service, the customer agrees to have his or her eligibility certified as determined by the Company. When the Company is notified by the customer or determines through recertification that the Lifeline service customer is no longer a participant in the DPW programs in C. above, or otherwise low-income eligible, the customer will be notified by telephone or letter that the Lifeline service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Local Exchange service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline service will be changed to applicable Local Exchange service at existing tariff rates (no connection charges will apply for existing services or options retained). Upon contacting the Company, the customer will have 10 working days to complete the low-income certification or recertification process in order to retain Lifeline service.
- E. A Lifeline service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- F. Only services listed in B. above will be provided to Lifeline customers. All other premium services offered by the Company will not be available.
- G. Lifeline service customers are required to apply for the Link Up America benefit when applicable.
- H. Customer requested temporary suspension of Lifeline service is not permitted.
- I. Lifeline service does not apply to applicants who are full time students living in a university or college controlled housing.
- J. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.2. LIFELINE SERVICE (CONT'D)

5.2.2. REGULATIONS (CONT'D)

- K. Lifeline customers are subject to all residential service regulations in this and other tariffs of the Company.
- L. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline service. Service restrictions will remain until the arrearage(s) have been paid in full.
- M. Any Lifeline customer who has a past due balance of \$20.00 or more in toll charges will be automatically restricted from access to toll services until the outstanding balance is paid.
- N. Toll Restriction service will be provided at no charge to Lifeline service subscribers.
- O. Lifeline service cannot be resold by the Lifeline customer or the Lifeline customer's agent.

5.2.3. RATES AND CHARGES

- A. The Company will pass through to the customer the available federal and state credits for Lifeline service. The amount of such credits will not exceed the charge for local service.
- B. Lifeline service is subject to all applicable state, local and federal taxes and surcharges, and to all applicable tariff regulations, rates, charges, and surcharges.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.3. LINK UP

5.3.1. GENERAL

Link Up is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. Customers who qualify for Link Up may also qualify for Lifeline service.

5.3.2. REGULATIONS

- A. Link Up is available to residence customers who meet the following eligibility criteria:
1. The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.
 2. An applicant for Link Up Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing, and be able to provide proof of income which is at or below 150% of the annual *United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia*. Recertification of Lifeline service participants may be conducted biennially by the Company.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- Temporary Assistance for Needy Families (TANF)
- General Assistance (GA)
- Supplemental Security Income (SSI)
- Medicaid
- Food Stamps
- Low Income Home Energy Assistance Program (LIHEAP)

The applicant must self-certify the requirements set out in A.1 above. The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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5. AT&T BROADBAND RESIDENTIAL SERVICE

5.3. LINK UP (CONT'D)

5.3.2. REGULATIONS (CONT'D)

- B. The Link Up discount is applicable to one access line (dial tone line) when it applies to the installation or relocation of main service at a customer's principal residence.
- C. Link Up applicants are not exempt from Company deposit requirements.
- D. The Link Up discount does not apply to the installation of inside wire.
- E. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full Service Connection charges. If certification is received within 60 days of original application for service, credit will be applied to provide the Link Up discount.
- F. The Link Up discount does not apply to applicants who are full time students living in university or college controlled housing.

5.3.3. RATES AND CHARGES

The Link Up program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence local exchange access line as specified in Section 4.5. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up customer.

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PA PUC TARIFF No. 1
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AT&T BROADBAND LOCAL SERVICE

6. AT&T BROADBAND BUSINESS SERVICE

6.1. BUSINESS LOCAL SERVICE

AT&T Broadband Business Local Service provides the customer with an access line and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 3.

The Company's services are furnished subject to the availability of facilities within the Local Serving Area and are subject to the terms and conditions of this Tariff.

AT&T Broadband Business Local Service is offered as a stand-alone local offer or in conjunction with an associated long distance service provided by AT&T.

AT&T Broadband Business Local Service is subject to monthly recurring charges, usage rates, and, for certain call types, service charges on a per access line basis. For each local access line, a customer may subscribe to one of the following options.

6.1.1. BROADBAND BUSINESS BASIC

The Broadband Business Basic offer provides the customer with an access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and unlimited calling within the customer's Local Calling Area, as defined in Section 3. Hunting is also included in the offer for multi-line customers.

6.1.2. BROADBAND BUSINESS BUNDLE

The Broadband Business Bundle provides the customer with services available in the Broadband Business Basic offer, as specified above, together with AT&T long distance service as described in AT&T Broadband of Pennsylvania, LLC, Pa. P.U.C. Tariff No. 2, Section 3.6.

6.1.3. BROADBAND BUSINESS BONUS BUNDLE

The Broadband Business Bonus Bundle provides the customer with services available in the Broadband Business Bundle offer, as specified above, and the Four or More Selected Features Package as described in Section 7.1.2.B, following.

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AT&T BROADBAND LOCAL SERVICE

6. AT&T BROADBAND BUSINESS SERVICE

6.1. BUSINESS LOCAL SERVICE (CONT'D)

6.1.4. BROADBAND BUSINESS RESERVE

The Broadband Business Reserve offer provides the customer with an access line, touch-tone service, one commercial white page listing, one simple yellow page listing, 900/976 call blocking, and calling on a per minute basis within the customer's Local Calling Area, as set forth in Section 3. The Business Reserve line cannot be the customer's primary line nor can it be a part of an associated Hunt group.

Calls on the Broadband Business Reserve line within the customer's local calling area will be charged on a per-minute basis.

6.1.5. RATES AND CHARGES

A. Monthly Charge Per Line [1]

	<u>METRO</u>	<u>NON-METRO</u>
1. Broadband Business Basic	\$31.95	\$31.95
2. Broadband Business Bundle	\$28.95	\$28.95
3. Broadband Business Bonus Bundle	\$35.95	\$35.95
4. Broadband Business Reserve	\$10.95	\$10.95

B. Local Usage Charge

	<u>INITIAL MINUTE</u>	<u>EACH ADD'L MINUTE</u>
1. Broadband Business Reserve	\$0.05	\$0.025

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AT&T BROADBAND LOCAL SERVICE

6. AT&T BROADBAND BUSINESS SERVICE

6.2. CUSTOMER SATISFACTION GUARANTEE

The Company will provide customers who are first-time subscribers to AT&T Broadband Business Local Service with a Customer Satisfaction Guarantee. Customers are limited to a one-time credit under this offer, though they may subscribe to one or more of the plans available under AT&T Broadband Business Local Service as specified in Section 6.1, preceding. Within 30 days of the initial installation of AT&T Broadband Business Local Service, the customer must send written notification to the address indicated below to advise the Company of dissatisfaction with such service and advise the Company that the customer desires local service to be re-established with the former local service provider. The Company will provide such customers with a \$100 credit on the final bill; any excess credit after all final bill charges have been rendered will be refunded to the customer by check within 10 weeks of the date of disconnection of service.

Correspondence regarding this offer must be postmarked within 30 days of the initial installation of AT&T Broadband Business Local Service and should be addressed to:

AT&T Broadband Business Service
ATTN: Customer Care
183 Inverness Drive West
Englewood, CO 80112

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

The services set forth in this section are optional in nature and are available on an individual basis or as part of multiple feature packages. Miscellaneous Services are provided upon subscription request or, in some cases, are prearranged and activated by the customer's election to use the service. Services are provided subject to system and facility availability and may not be available with all classes of service.

7.1. CUSTOM CALLING FEATURES

Optional Custom Calling features are available with the Company's Residential Local Service. Customers may order features individually or as part of a feature package. Monthly recurring charges associated with features are applied per access line, and are in addition to any other applicable charges. Usage charges may also apply to some features.

7.1.1. OPTIONAL FEATURES

Customers may order any one or more of the following optional features for a monthly charge as specified in Section 7.1.3.

A. Anonymous Call Rejection

This feature allows the customer to reject calls from callers who have blocked identification of their telephone number to Caller ID display devices. Anonymous Call Rejection may be activated and deactivated by dialing a specified code.

B. Call Forwarding Remote Access

Allows a customer to activate or deactivate Call Forwarding Selective or Call Forwarding Variable from a line other than their base station line. The customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

C. Call Forwarding Selective

This feature enables customers to program their telephone to forward calls from a selected list of telephone numbers to another telephone number. The customer assumes financial responsibility for all calling charges generated by the use of this feature.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.1. OPTIONAL FEATURES (CONT'D)

D. Call Forwarding Variable

This feature enables customers to program their telephone to forward all incoming calls to another telephone number. The customer assumes financial responsibility for all calling charges generated by the use of this feature.

E. Call Return

This feature allows a customer to recall the last incoming call by dialing a preset code. If the called number is busy, automatic processing of the call continues for up to 30 minutes until both lines are idle unless the customer dials the deactivation code. Calls returned outside the local calling area are subject to toll charges. This feature is available on a monthly subscription or a pay-per-use basis. Customers who choose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

F. Call Return Blocking

This feature blocks the customer's capability to use the Call Return pay-per-use feature.

G. Call Screening

This feature permits customers to designate up to 12 telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at that time.

H. Call Trace

Call Trace allows the customer to initiate an automatic trace of the last call received. After receiving a call that is to be traced, the customer dials a code and the traced number is automatically sent to the Company. The customer will not receive the telephone number of the party who called. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel. The customer will be assessed a charge per successful trace. This feature is available only on a per-use basis.

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7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.1. OPTIONAL FEATURES (CONT'D)

I. Call Waiting

The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer may place the existing call on hold and answer the new call. The Call Waiting feature may be canceled by dialing a preset code.

J. Caller ID

Caller ID allows the customer to identify the telephone name and number from which a call is being made. The name and telephone number of the person initiating the call is displayed on a customer-provided display device.

K. Caller ID Blocking Per Line [1]

This feature blocks the display of the customer's name and telephone number to Caller ID display devices on all calls made from the subscribed line. This feature may be de-activated at any time by the customer on a call-by-call basis through the activation of a special code. This feature is provided at no monthly charge to the customer. Per Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

L. Caller ID Blocking Per Call

This feature allows customers to block the display of their name and telephone number to the station they are calling on a per-call basis. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. This feature is provided at no monthly charge to the customer. Caller ID Blocking Per Call will not prevent the display of originating telephone numbers to 911 emergency service providers.

- [1] The initial request for line blocking will be provided free of charge for all new and existing customers upon request to the Company's business office. However, if a customer subscribes, disconnects, and then reconnects line blocking at the same address, a nonrecurring service charge will be assessed. The nonrecurring charge will not, under any circumstances, however, be applied to victims of domestic violence receiving services from a domestic violence program or protected by court order, social welfare agencies such as women's shelters, health and counseling centers, public service hotlines and the staff thereof.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.1. OPTIONAL FEATURES (CONT'D)

M. Caller ID with Call Waiting

This feature combines the Caller ID and Call Waiting functions. The customer must have a special Call Waiting/Caller ID unit that accommodates both functions.

N. Custom Ring Service

This service enables the customer to have two telephone numbers associated with a single line. Each number when dialed will result in a distinctive ring that enables the customer to determine which number is being called.

O. Distinctive Ring Service

This feature provides the customer with the ability to build and maintain a list of up to 12 telephone numbers from which incoming calls will have a distinctive ringing pattern.

P. LD Alert

This feature allows the current call waiting and ringing operations to provide a distinctive ring or call waiting tone to incoming Long Distance calls.

Q. Prohibit Billed to Third Number Calls

Allows a customer to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

R. Prohibit Collect Calls

Allows a customer to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

S. Prohibit Billed to Third Number and Collect Calls

This feature combines the Prohibit Billed to Third Number and the Prohibit Collect Calls features.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.1. OPTIONAL FEATURES (CONT'D)

T. Repeat Dialing

Allows the customer to have local calls automatically redialed when the first attempt reaches a busy number. The busy line will be monitored for 30 minutes. When the line is free a distinctive ringing will notify the customer that the call is being connected.

U. Speed Dialing 8

This feature allows the customer to establish a connection to certain directory numbers by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

V. Speed Dialing 30

This feature allows the customer to establish a connection to certain directory numbers by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

W. Three-Way Calling

This feature allows the customer to connect a third party call to an existing call, thereby establishing a three-way conference call. The customer assumes financial responsibility for all calling charges generated by the use of this feature.

X. Hunting

For multi-line business customers, this feature provides the ability to have calls route to another line instead of reaching a busy signal. The customer must have at least two business lines and determine the order of call routing. Hunting is provided at no additional monthly charge to multi-line customers. Changes to the hunt sequence after initial installation will require a change in service request and will incur a service change charge as set forth in Section 4.5.2, preceding.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.2. FEATURE PACKAGES

The customer may choose to subscribe to any one of the following feature packages per line. Customers who subscribe to the Local Only, "By the Minute", or Block-of-Time offers, as specified in Section 5.1, may order the Two Feature Pack or the Multi Feature Pack for use with additional lines only. Customers who subscribe to the Basic Local Only offer may order the Two Feature Pack or the Multi Feature Pack for use with primary or additional lines.

Monthly Recurring Charges associated with each feature package are applied per access line, and are in addition to any other applicable charges.

A. Residential Feature Packages

1. Three Feature Pack [1]

Includes Call Waiting, Caller ID, and Three-Way Calling.

2. Ten Feature Pack [1]

Includes Call Waiting, Caller ID, Three-Way Calling, Call Forwarding Variable, Call Return, Repeat Dialing, Call Forwarding Selective, Call Screening, Speed Dial 30, and Distinctive Ring.

3. Two Feature Pack

Includes Call Waiting and Caller ID.

The Two Feature Pack is available on additional lines ordered in conjunction with the Local Only, "By the Minute", and Block-of-Time plans. It is also available on the initial line or any additional lines ordered in conjunction with the Basic Local Only plan.

- [1] Beginning May 4, 2001, the Three Feature Pack and the Ten Feature Pack are no longer available for selection. Customers having subscribed to either of these feature packages prior to May 4, 2001, may retain that package until such time as changes are made to the account or service, at which time the currently available packages and pricing will apply.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.2. FEATURE PACKAGES (CONT'D)

A. Residential Feature Packages (Cont'd)

4. Multi Feature Pack

Includes Anonymous Call Rejection, Call Forwarding Variable, Call Forwarding Remote Access, Call Forwarding Selective, Call Return, Call Screening, Call Waiting, Caller ID, Distinctive Ring Service, Repeat Dialing, Speed Dialing 30, and Three-Way Calling.

The Multi Feature Pack is available on additional lines ordered in conjunction with the Local Only, "By the Minute", and Block-of-Time plans. It is also available on the initial or any additional lines ordered in conjunction with the Basic Local Only plan.

B. Business Feature Packages

1. One Feature Selected

Provides the customer with a choice of one feature from those listed in Section 7.1.3.B.

2. Two Features Selected

Provides the customer with a choice of two features from those listed in Section 7.1.3.B.

3. Three Features Selected

Provides the customer with a choice of three features from those listed in Section 7.1.3.B.

4. Four or More Features Selected

If the customer has selected the Broadband Business Basic offer, feature charges over the third selection are free; if the Broadband Business Bundle is selected, the customer will be automatically upgraded to the Broadband Business Bonus Bundle that includes all features in the monthly charge.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.3. RATES AND CHARGES

In addition to the following rates, a nonrecurring Service Change Charge, as set forth in Section 4.3, preceding, will apply when a customer requests a change in their selection of features.

	<u>PER USE CHARGES</u>		<u>MONTHLY CHARGE</u>
	<u>CHARGE PER CALL</u>	<u>MONTHLY CAP</u>	
A. Residential			
1. Anonymous Call Rejection	-	-	\$0.00
2. Call Forwarding Remote Access	-	-	\$1.00
3. Call Forwarding Selective	-	-	\$3.00
4. Call Forwarding Variable	-	-	\$2.75
5. Call Return	\$0.50	\$4.00	\$3.50
6. Call Return Blocking	\$0.00	-	-
7. Call Screening	-	-	\$2.00
8. Call Trace	\$0.90	-	-
9. Call Waiting	-	-	\$3.25
10. Caller ID	-	-	\$6.75
11. Caller ID Blocking Per Line	-	-	\$0.00
12. Caller ID Blocking Per Call	\$0.00	-	-
13. Custom Ring Service	-	-	\$4.00
14. Distinctive Ring Service	-	-	\$2.75
15. LD Alert	-	-	\$0.00
16. Prohibit Billed to Third Number Calls	-	-	\$0.00
17. Prohibit Collect Calls	-	-	\$0.00
18. Prohibit Billed to Third Number & Collect	-	-	\$0.00
19. Repeat Dialing	\$0.75	\$3.75	\$2.75
20. Speed Dialing 8	-	-	\$1.25
21. Speed Dialing 30	-	-	\$3.50
22. Three-Way Calling	-	-	\$2.75

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7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.3. RATES AND CHARGES (CONT'D)

	<u>PER USE CHARGES</u>		<u>MONTHLY CHARGE</u>
	<u>CHARGE PER CALL</u>	<u>MONTHLY CAP</u>	
B. Business			
1. Anonymous Call Rejection [1]	-	-	\$4.00
2. Call Forwarding Remote Access	-	-	\$4.00
3. Call Forwarding Selective	-	-	\$4.00
4. Call Forwarding Variable	-	-	\$4.00
5. Call Return	\$0.50	\$4.00	\$4.00
6. Call Screening	-	-	\$4.00
7. Call Trace	\$0.50	\$4.00	-
8. Call Waiting	-	-	\$4.00
9. Caller ID	-	-	\$4.00
10. Caller ID Blocking Per Line	-	-	\$0.00
11. Caller ID with Call Waiting	-	-	\$4.00
12. Custom Ring Service	-	-	\$4.00
13. Distinctive Ring Service	-	-	\$4.00
14. Hunting	-	-	\$0.00
15. LD Alert	-	-	\$4.00
16. Prohibit Billed to Third Number Calls	-	-	\$0.00
17. Prohibit Collect Calls	-	-	\$0.00
18. Prohibit Billed to Third Number & Collect	-	-	\$0.00
19. Repeat Dialing	\$0.50	\$4.00	\$4.00
20. Speed Dialing 8	-	-	\$4.00
21. Speed Dialing 30	-	-	\$4.00
22. Three-Way Calling	-	-	\$4.00

[1] Anonymous Call Rejection will be automatically provided at no charge to Caller ID subscribers.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.1. CUSTOM CALLING FEATURES (CONT'D)

7.1.3. RATES AND CHARGES (CONT'D)

	<u>MONTHLY CHARGE</u>
C. Feature Packages	
1. Residential	
a. Three Feature Pack [1]	\$9.00
b. Ten Feature Pack [1]	\$20.25
c. Two Feature Pack	\$9.00
d. Multi Feature Pack	\$13.00
2. Business	
a. First Selected Feature	[2]
b. Two Selected Features	\$6.50
c. Three Selected Features	\$9.00
d. Four or More Selected Features	[3]

[1] As of May 4, 2001, the Three Feature Pack and the Ten Feature Pack are available only to existing subscribers, as specified in Section 7.1.2.A.

[2] Price for the First Selected Feature is as specified in B. above for the feature selected.

[3] If the customer has selected the Broadband Business Basic offer, feature charges are capped at \$9.00 (features over third selection are free); if the Broadband Business Bundle is selected, the customer will be automatically upgraded to the Broadband Business Bonus Bundle package that includes all features in the package price.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.2. 900/976 INFORMATION SERVICE BLOCKING

7.2.1. GENERAL

900/976 Information Service Blocking is provided by the Company as the default service option to restrict calls from the customer's exchange access line to all 900 and/or 976 service access codes.

7.2.2. REGULATIONS

- A. When the blocking is activated, direct dialed calls to all 900 and/or 976 service numbers from the customer's exchange access line will be blocked. These blocked calls will be directed to an announcement.
- B. This option does not prevent customers from placing 900 and/or 976 calls from their exchange access line using other Operator Service Providers. In addition, this option does not prevent customers from placing operator assisted or credit card calls to 900 and/or 976 services from a line that is not blocked.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.3. TOLL RESTRICTION

7.3.1. GENERAL

This service provides customers with the ability to block outbound long distance calling from their local access line.

7.3.2. REGULATIONS

- A. When the Toll Restriction option is activated, direct dialed long distance calls from the customer's access line will be blocked. These blocked calls will be directed to a network message.
- B. The activation of the Toll Restriction option does not prevent customers from placing long distance calls from the access line utilizing an Operator Service Provider that can be reached through the use of a local call. In addition, this option does not prevent customers from placing operator assisted or calling card calls to a long distance number from a line that is not blocked.
- C. Toll Restriction will block the following types of calls:

- 1+ 7 Digit Long Distance
- 1+ 10 Digit Long Distance
- 00+
- 00-
- 01+
- 011+
- 1010XXX
- 0+ 7 Digit Long Distance
- 0+ 10 Digit Long Distance
- 7 Digit Long Distance

7.3.3. RATES AND CHARGES

A nonrecurring charge will apply for each line restricted, except that Toll Restriction will be provided at no charge to Lifeline service subscribers.

	NONRECURRING CHARGE
A. Toll Restriction, Per Line	\$0.00

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7. MISCELLANEOUS SERVICES

7.4. OPERATOR ASSISTED SERVICES

7.4.1. GENERAL

A service charge will apply to local calls placed with the assistance of a Company Operator or mechanized response system. Various billing arrangements are available with Operator Assisted Service including Operator Station (Collect, Billed to Third Number, Other Operator Assisted) and Person-to-Person.

7.4.2. OPERATOR SERVICES

A. Operator Station

An Operator Station service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Person-to-Person calls.

B. Person-to-Person

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.4. OPERATOR ASSISTED SERVICES (CONT'D)

7.4.3. PUBLIC PAYPHONE SURCHARGE

A Public Payphone Surcharge applies to all completed calls placed from a public/semi-public payphone that are not paid for on a sent paid basis, and applies in addition to any other applicable service charge.

The Public Payphone Surcharge does not apply to the following calls:

- Calls paid for by inserting coins at the public/semi-public payphone,
- Calls placed from stations other than public/semi-public payphones,
- Telecommunications Relay Service Calls.

7.4.4. RATES AND CHARGES

	SERVICE CHARGE PER CALL
A. Operator Services	
1. Operator Station	
a. Automated Calls	\$1.35
b. Operator Assisted Calls	\$1.70
2. Person-to-Person	\$3.45
B. Public Payphone Surcharge	\$0.30

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.5. DIRECTORY ASSISTANCE SERVICE

7.5.1. GENERAL

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. Customers will be charged for all requests including requests for listings that are not available or not found.

7.5.2. REGULATIONS

Directory Assistance charges apply on a per call basis, with a maximum of two requested telephone numbers allowed per call. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

A. Monthly Call Allowance

An allowance of two direct dialed local Directory Assistance calls per month without charge is permitted for each local exchange service line. Call allowances or calls are not transferable between separate accounts of the same customer.

B. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap.

7.5.3. RATES AND CHARGES

	<u>SERVICE CHARGE PER CALL</u>
A. Directory Assistance Charge per Call	\$0.40

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7. MISCELLANEOUS SERVICES

7.6. DIRECTORY ASSISTANCE CALL COMPLETION SERVICE

7.6.1. GENERAL

Directory Assistance Call Completion Service provides a customer calling Directory Assistance with the option of having the call completed to the requested number. A service message will inform the customer that he may be connected to the requested number automatically for a specified additional charge.

7.6.2. REGULATIONS

- A. Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges and normal usage charges apply in addition to a Directory Assistance Call Completion Service charge.
- B. In situations where the calling number cannot be billed directly, the call will be completed automatically only as a Calling Card, Billed to Third Number or Collect call. The charge appropriate to the billing option used will apply in addition to the Directory Assistance Call Completion Service charge.
- C. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.
- D. The Directory Assistance Call Completion Service charge applies only to calls actually completed.
- E. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- F. The Directory Assistance Call Completion Service charge does not apply to calls that are exempt from the Directory Assistance charge as defined in Section 7.5.2.

7.6.3. RATES AND CHARGES

SERVICE CHARGE

- A. Directory Assistance Call Completion,
each completed call \$0.30

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7. MISCELLANEOUS SERVICES

7.7. BUSY LINE VERIFICATION AND INTERRUPT SERVICE

7.7.1. GENERAL

Upon request of a calling party, the Operator will verify a busy condition on a called line. The Operator will determine whether the line is clear or in use and report its status to the calling party. The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

7.7.2. REGULATIONS

- A. Busy Line Verification and Interrupt service is furnished where and to the extent that facilities permit. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- B. A charge will apply when: (1) the operator verifies that the line is busy with a call in progress, (2) the operator verifies that the line is available for incoming calls; or (3) the operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. Charges apply for both verification and interruption.
- C. No charge will apply when: (1) the calling party advises that the call is to or from an official public emergency agency; or (2) under conditions other than those stated in A. above.
- D. A Busy Line Verification charge also applies for each Busy Line Interruption.

7.7.3. RATES AND CHARGES

	<u>CHARGE PER USE</u>
A. Busy Line Verification, each	\$1.35
B. Busy Line Interrupt, each	\$1.95

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7. MISCELLANEOUS SERVICES

7.8. DIRECTORY LISTINGS

7.8.1. RESIDENTIAL LISTINGS

The Company will arrange for the customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier. The regulations specified herein for directory listings apply only to the alphabetical section of the directory. Any applicable monthly charges may be found in Section 7.8.5, following. Listings are intended solely for the purpose of identifying the customer's telephone number and as an aid to the use of telephone service.

- A. The listings of customers, either without charge or at the rate specified within this Tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in the directories.
- B. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the customer is not impaired.
- C. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories or in accepting listings as presented by the customer.
- D. The customer will receive a standard listing in the alphabetical section of the directory which serves the customer's location.
- E. The customer may request a Foreign Listing, which is a listing entered in the alphabetical list of a directory other than that in which the customer is regularly listed.
- F. A service charge will apply for any customer-requested change in listing, as specified in Section 4.3.
- G. Upon disconnection of a line the customer may request an extended announcement referring the caller to the customer's new number, for an additional charge, up to three months from the date of disconnect.

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7. MISCELLANEOUS SERVICES

7.8. DIRECTORY LISTINGS (CONT'D)

7.8.2. BUSINESS LISTINGS

The Company does not publish a directory of customer listings. However, the Company will arrange for certain listings of the customer's main billing number to be placed in the appropriate directories of another local exchange carrier. The rates and regulations specified herein for directory listings apply only to single-line listings in the alphabetical section of the directory (White Pages or WP) and simple listings in the classified section of the directory (Yellow Pages or YP).

Listings provided under this service are intended solely for the purpose of identifying the customer's telephone number and as an aid to the use of telephone service. Complex listings in the classified section of the directory (YP) may be arranged by the customer directly with the local exchange carrier providing the directory service.

- A. The listings of customers, either without charge or at the rate specified within this Tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in the directories.
- B. The length of any listing may be limited to one line in the alphabetical section of the directory (WP) or in the classified section of the directory (YP) by use of abbreviations when the clearness of the listing and the identification of the customer is not impaired.
- C. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories or in accepting listings as presented by the customer.
- D. The customer will receive one free standard listing in the alphabetical section (WP) of the directory that serves the customer's location. Additional listings are available in the alphabetical section of the directory at additional monthly recurring charges. These charges will apply to all additional listings while the directory containing such listings is in effect.

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7. MISCELLANEOUS SERVICES

7.8. DIRECTORY LISTINGS (CONT'D)

7.8.2. BUSINESS LISTINGS (CONT'D)

- E. The customer will receive one free simple listing in the classified (YP) section of the directory that serves the customer's location. The customer must contact the local exchange carrier providing the directory service to arrange for additional simple listings or any complex listings in the classified section of the directory under separate contract and billing.
- F. The customer may request additional lines of information for the alphabetical or classified listing at additional monthly recurring charges. These charges will apply to all Straight Line Ident or Caption Listings requested by the customer while the directory containing such listing is in effect.
- G. The customer may request a Caption Listing, which provides a single appearance of a name under which a listing of branches, departments, etc., are indented. No telephone number is associated with the heading of a Caption Listing.
- H. The customer may request a Straight Line Ident Listing, which provides multiple listings of information under one telephone number, preventing repetition of the name.
- I. The customer may request a Foreign Listing, which is a listing entered in the alphabetical section of a directory other than that in which the customer is regularly listed.
- J. A service charge will apply for any customer-requested change in listing, as specified in Section 4.3, preceding.
- K. Upon disconnection of a line the customer may request an extended announcement referring the caller to the customer's new number, for an additional charge per month, up to three months from the date of disconnect.

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7. MISCELLANEOUS SERVICES

7.8. DIRECTORY LISTINGS (CONT'D)

7.8.3. NON-PUBLISHED NUMBERS

A. General

Non-Published telephone numbers are listed in neither the directories nor Directory Assistance records available to the general public.

B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct, or the right, if any, of the customer to seek any legal remedies available for the same, is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the customer for damages associated with publishing the non-published telephone number in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the customer may have made for that non-published number for the affected period.

Except as provided above, the customer shall hold the Company harmless for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Number or the disclosing/non-disclosing of said number to any person.

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7. MISCELLANEOUS SERVICES

7.8. DIRECTORY LISTINGS (CONT'D)

7.8.3. NON-PUBLISHED NUMBERS (CONT'D)

C. Lines Dedicated to Data Usage

The customer may request that residential lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

1. such service is provided for the same customer at the same address as the customer's Company-provided primary service,
2. the customer's primary listing is either published or the customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
3. the non-published directory assistance listing is in the customer's name.

7.8.4. NON-LISTED NUMBERS

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the customer to seek any legal remedy available for the same is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the customer for damages associated with publishing the telephone number of a non-listed number in the directory, the Company's liability, if any, shall not exceed the monthly charges which the customer may have made for that non-listed number for the affected period.

Except as provided above, the customer shall hold the Company harmless for any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the non-listed number.

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7. MISCELLANEOUS SERVICES

7.8. DIRECTORY LISTINGS (CONT'D)

7.8.5. RATES AND CHARGES

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>
A. Residential Listings		
1. Standard Listing	-	\$0.00
2. Additional Listings		
a. Additional Alphabetical Listing	-	\$0.00
b. Foreign Listing	-	\$0.00
3. Extended Referral	\$2.00	-
4. Non-Published Numbers, each	-	\$1.65
5. Non-Listed Numbers, each	-	\$1.15
B. Business Listings		
1. Standard Listing	-	\$0.00
2. Additional Listings		
a. Additional Alphabetical Listing (WP)	-	\$1.25
b. Additional Classified Listing (YP)	-	\$1.25
c. Additional Information Lines (WP and YP)		
(1) Caption Listing, per line	-	\$1.25
(2) Straight Line Indent Listing, per line	-	\$1.25
d. Foreign Listings		
(1) Standard Alphabetical Listing (WP)	-	\$1.25
(2) Simple Classified Listing (YP)	-	\$1.25
3. Extended Referral	\$2.00	-
4. Non-Published Numbers, each	-	\$1.25
5. Non-Listed Numbers, each	-	\$1.25

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AT&T BROADBAND LOCAL SERVICE

7. MISCELLANEOUS SERVICES

7.9. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)

7.9.1. GENERAL

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Use of the 911 number will provide the public with a means of simple and direct telephone access to such Public Safety Answering Points.

In providing this service, the Company will arrange to route 911 telephone calls from telephones with specified Area Code and central office designations to a Public Safety Answering Point specified by an appropriate Public Agency.

7.9.2. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. The term is synonymous with 'service provider'.

Content: The data elements of the MSAG including, but not limited to, the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), Odd (O), or All (A) [applied to house numbers]
- G. Low-High range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

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7. MISCELLANEOUS SERVICES

7.9. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)

7.9.2. GLOSSARY OF TERMS (CONT'D)

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

7.9.3. REGULATIONS

- A. The Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Company's liability and insurance provisions are fully stated in this Tariff, Section 2, General Regulations.
- D. Cases of service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.

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7. MISCELLANEOUS SERVICES

7.9. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)

7.9.3. REGULATIONS (CONT'D)

- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the Company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/ municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/ municipality's 9-1-1 coordinator, or his or her designee.

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7. MISCELLANEOUS SERVICES

7.9. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)

7.9.3. REGULATIONS (CONT'D)

- I. The Company will not, without the written consent of the county/ municipality, modify or create any derivative of the county's/ municipality's MSAG, except as follows: one mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the Host Telephone Company, but shall be made solely in read-only format by all other telephone companies), and the Company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

7.9.4. RATES AND CHARGES

No local usage charge applies to the calling party for calls to the 911 emergency number.

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7. MISCELLANEOUS SERVICES

7.10. PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (TRS)

7.10.1. GENERAL

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth of Pennsylvania. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech, as provided in AT&T Telecommunications Relay Services Tariff Pa.. P.U.C. No. 13.

7.10.2. SURCHARGE

In addition to the charges provided in this Tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as a funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

7.10.3. RATES AND CHARGES

	MONTHLY RATE
A. Pennsylvania TRS Surcharge, applicable to all bills issued on or after July 1, 1999	
1. Per Residence access line	\$0.06
2. Per Business access line	\$0.12

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AT&T BROADBAND LOCAL SERVICE

8. SPECIAL ARRANGEMENTS

8.1. MARKET TRIALS

The Company may offer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., or for market research including rate experimentation purposes. Such trials will be for a limited duration. The Company will file tariff pages for each market trial.

8.2. PROMOTIONAL OFFERINGS

From time to time, the Company will introduce promotional offerings. The Company may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes. Such offerings will be for a limited duration.

Each promotional offering will have a duration no longer than six months and will not be offered more than once in any consecutive twelve month period.

Any customer will be allowed to participate in a promotional offering upon request, provided the Company has the necessary facilities and billing capabilities to permit such participation.

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AT&T BROADBAND LOCAL SERVICE

8. SPECIAL ARRANGEMENTS

8.2. PROMOTIONAL OFFERINGS (CONT'D)

8.2.1. RESIDENTIAL LOCAL SERVICE FEBRUARY PROMOTION

Through February 28, 2002, the Company will provide the following promotional offer to eligible customers. Eligible customers are those who newly subscribe to an AT&T Broadband Residential Local Service offer as set forth in Section 5.1, preceding. Eligible customers will receive the following:

- A waiver of the applicable nonrecurring installation charges, as described in Section 4.2.1. This offer is available on orders placed during the promotional period and completed during this time or at the next available offered due date.
- A credit equal to the monthly recurring charge of the access line(s) of the customer's selected local service plan(s) as specified in Section 5.1. This offer does not apply to usage charges, optional features not included in the customer's selected plan, or to applicable taxes and surcharges.

This offer is limited to one per customer, and customers participating in this offer may not participate in other AT&T Broadband Residential Local Service promotional offers pertaining to the installation or monthly recurring charge of the customer's selected plan.

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