



Consulting
Network Services
Competitive Activities
Regulatory Assistance

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Gary M. Zingaretti
Senior Vice President

July 12, 2002

Secretary's Bureau
Pennsylvania Public Utility Commission
Post Office Box 3265
Harrisburg, PA 17120

**RE: Citizens Telecom Solutions, LLC Competitive
Local Exchange Carrier Application (Docket No. A-311139)**

Dear Secretary McNulty,

On behalf of Citizens Telecom Solutions, LLC (Citizens), ICORE has been directed to submit an original plus four copies of its Initial Tariffs to offer facility based competitive local exchange services as well as long distance services. These tariffs have been revised from those submitted with the original CL&C application. These modifications have been made consistent with the Commission's Order on this docket, entered on March 15, 2002.

The attached certificate of service indicates that copies were served to each entity which received a copy of the original application. Consistent with the Commission's Order, the tariffs are filed to be effective upon one day's notice. Should you have any questions concerning this matter, please contact the undersigned.

Sincerely,

Gary M. Zingaretti

DOCUMENT
FOLDER

Enclosures
Cc: PUC, Tariff Division

61

IXC Reseller

Tariff Telephone - PA P.U.C. No 3

A-311139

Citizens Telecom Solutions, LLC

ORIGINAL

REGULATIONS AND SCHEDULE OF CHARGES

Applicable to

RESELLER OF INTEREXCHANGE TOLL SERVICES

Provided by

Citizens Telecom Solutions, LLC

Route 982, PO Box 135

Mammoth, PA 15664

In

The Commonwealth of Pennsylvania

DOCUMENT
FOLDER

DOCKETED

JUL 16 2002

Issued: July 17, 2002

Effective: July 18, 2002

Issued by: Richard Cutrell
President
Route 982, PO Box 135
Mammoth, PA 15664-0156

Citizens Telecom Solutions, LLC

Original Sheet 1

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Citizens Telecom Solutions, LLC

Original Sheet 2

APPLICATION OF TARIFF

This tariff contains the regulations and charges applicable to intrastate interexchange telecommunications resellers services provided by Citizens Telecom Solutions, LLC to customers within the Commonwealth of Pennsylvania.

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Citizens Telecom Solutions, LLC

Original Sheet 3

CONCURRING, CONNECTING OR OTHER PARTICIPATING
CARRIERS AND BILLING AGENTS

1. Concurring Carrier(s) - None
2. Connecting Carrier(s) - None
3. Other Participating Carrier(s) - None
4. Billing Agent(s)- None

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EXPLANATION OF SYMBOLS
AND ABBREVIATIONS

A. SYMBOLS

- (C) - to signify a change
- (D) - to signify a decrease in rates
- (I) - to signify an increase in rates

ABBREVIATIONS

LATA - Local Access and Transport Area

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Citizens Telecom Solutions, LLC

Section 1
Original Sheet 1SECTION 1 - DEFINITION OF TERMS

For the purposes of this Tariff, Citizens Telecom Solutions, LLC concurs with the definitions contained in Title 52 -PA Code, relating to customer service classifications.

Authorization Code: A numerical code, one or more of which may be assigned to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly. Authorization Codes are the sole property of the Company, and no Customer shall have any property or other right or interest in the use of any particular Authorization Code.

Automatic Numbering Identification (ANI): A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Bill to Third Party: The term "Bill to Third Party" denotes a billing arrangement by which a call may be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated.

Billed Party: The person or entity responsible for payment of the Company's service. The Billed Party is the Customer associated with the Authorization Code used to place the call, with the following exceptions:

- (a) In the case of a calling card or credit card call, the Billed Party is the party assigned the Authorization Code for the calling card or credit card used by the Users: and
- (b) In the case of a collect or third party call, the Billed Party is the person responsible for the local telephone service at the telephone number that agrees to accept charges for the call.

Called Station: The terminating point of a call.

Calling Card: A card issued by the Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

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Section 1
Original Sheet 2SECTION 1 - DEFINITION OF TERMS (Cont.)

Calling Station: The originating point of a call.

Collect Call: The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a calling card or third party number.

Company: Citizens Telecom Solutions, LLC

Customer Dialed Calling Card Station: Customer Dialed Calling Card Station is a calling card call which does not require intervention by an attended operator position to complete.

Customer Dialed 1+: Customer Dialed 1+ denotes that situation where the customer dials "1" and continues to dial the called station.

Customer Dialed 0+: Customer Dialed 0+ denotes that situation where the customer dials the appropriate operator code and continues to dial called station.

Debit Card: A calling card issued by the Company in return for prepayment of an amount certain by the Customer. The Customer uses a Personal Identification Number (PIN) associated with the card to make calls which are charged against the prepayment amount until it is exhausted.

Dial Station: Dial Station Service is where the person originating the call dials the telephone number desired and the call is completed without the assistance of a Company operator, except: when an operator records the originating telephone number where no automatic recording equipment is available; when an operator reaches the called telephone number where facilities are not available for dial completion; when an operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of this handicap; and when an operator reestablishes a call which has been interrupted after the called number has been reached.

Holidays: New Year's Day, Independence Day, Thanksgiving Day, and Christmas Day. Additional days may be included on a promotional basis.

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Section 1
Original Sheet 3SECTION 1 - DEFINITION OF TERMS, (Cont.)

Message Telecommunications Service: Message Telecommunications Service (MTS) is that of furnishing facilities or telecommunications between stations in accordance with the regulations and price schedules specified in this tariff.

OffNet Service: A resale product sold to customers in areas where the Company cannot originate via its leased facilities.

On Net Service: Service provided to customers in areas where the company has network origination capabilities.

Operator Dialed Surcharge: Operator Dialed Surcharge applies a surcharge to Operator Station and Person-to-Person rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requires prompting by the operator system to dial the called station or requests the operator to dial the called station. The surcharge applies in addition to any applicable service charges. The surcharge does not apply to: calls where a customer cannot otherwise dial the call, due to defective equipment or trouble on the Citizens Telecom Solutions, LLC Network; calls in which a Company operator places a call for a calling party who identifies himself / herself as being unable to dial the call because of his / her handicap calls for which Citizens Telecom Solutions, LLC does not have the technical capability to impose the surcharge; and calling card calls.

Operator Dialed 0-: Operator Dialed 0- denotes that situation where the customer dials only the appropriate operator code and then requests the operator to dial the called station.

Operator Station: Operator Station denotes calls that are completed with the assistance of a Company operator, except as specified for the Dial Station, Customer Dialed Calling Card Station, Person-to-Person, and Real Time Rated classes of service. Operator Station prices apply to calls which are billed to a different telephone number (e.g., collect, bill to a third number) or a calling card.

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Section 1
Original Sheet 4SECTION 1 - DEFINITION OF TERMS. (Cont.)

Person-to-Person: The term "Person-to-Person" denotes that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous common carrier attendant, or a particular station, department, or office to be reached through a Centrex or PBX attendant. When, after the station, miscellaneous common carrier mobile radio system, Centrex, or PBX called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile station to be reached through a miscellaneous common carrier attendant, or to any other station, department or office to be reached through a Centrex or PBX attendant, the classification of the call remains Person-to-Person. When the person originating the call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call) the call is classified as Person-to-Person.

Real Time Rated: Real Time Rated calls are those that originate and are paid for at public or semi-public telephones and calls for which the Company furnishes time and / or charge information.

Station: The term "station" denotes the network control signaling unit and any other equipment which enables a customer to establish communications and to effect communications through such connections.

Telecommunications: The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

Universal Range: Limitation of a Customer's ability to place calls to selected Area Codes through the placement of restrictions on a Customer's 1+ and calling card access to the network. Such limitations may be imposed by only specific request of Customers on their own lines or cards.

User: A Customer, or any person or entity which makes use of services provided to a Customer under this tariff.

Verified Account Code: A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly. Account codes are verified against a predefined list of codes maintained by the Company.

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Section 2
Original Sheet 1SECTION 2 - RULES AND REGULATIONS2.1 Description of Service

2.1.1 Basic Service Offering: The Company offers and provides the resale of message toll services to residential and business customers. Service is available on a full time basis, twenty-four (24) hours a day, seven (7) days a week.

2.2 Service Availability

2.2.1 The Company offers service to all those within its service area, who desire to purchase service from the Company consistent with all provisions of this Tariff. Customers or subscribers interested in the Company's services may be required to file a service application with the Company which will fully identify the customer and all services requested.

2.2.2 Service is offered subject to the Company's ability to technically provide the service requested and subject to the availability of the necessary facilities and / or equipment.

2.3 Classes of Service

Service is offered on a Dial Station, Customer Dialed Calling Card Station, Operator Dialed Calling Card Station, Operator Station, Person- to-Person, and Real Time Rated basis.

Charges for messages within these classes of service are based upon the day-of-week and the time-of-day that each initial period or additional minute begins as shown in Section 4.

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Section 2
Original Sheet 2SECTION 2 - RULES AND REGULATIONS (Cont'd)2.3 Classes of Service (Cont'd)

- 2.3.1 Station to Station: This category of service applies in connection with calls made from other than public or semi-public telephones where the person originating the call dials the telephone number desired and the call is completed without the assistance of a Company operator or when an operator is required only to: record the originating telephone number where no automatic recording equipment is available; reach the called telephone number where facilities are not available for dial completion; establish a dialed connection where the customer has been unable to do so, re-establish a call which has been interrupted after the called number has been reached; and handle calls in the case of station sets furnished for the physically disabled who are unable to dial, and the calling party does not specify a particular person to be reached, nor a particular extension station line, department or office to be reached through a PBX attendant, but only gives the Company operator the telephone number of the desired exchange access line, PBX system or PBX extension station line, which is reached directly rather than through a PBX attendant.
- 2.3.2 Customer Dialed Calling Card Station: Customer Dialed Calling Card Station rates do not apply when (1) the Customer dials the appropriate Citizens Telecom Solutions, LLC access code and does not enter the called number prior to the call timing out and being transferred to a live Citizens Telecom Solutions, LLC operator or the automated operator system; or (2) the Customer dials a Citizens Telecom Solutions, LLC designated number for completion of Customer Dialed Calling Card calls, but fails to respond to system prompts and must be transferred to a Company operator.

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Section 2
Original Sheet 3SECTION 2 - RULES AND REGULATIONS (Cont'd)2.3 Classes of Service (Cont'd)

- 2.3.3 Operator Station: Operator Station prices apply when calls are completed with the assistance of a Company operator, except as specified for the Dial Station, Customer Dialed Calling Card Station, Person-to-Person, and Real Time Rated classes of service. Operator Station prices apply to calls which are billed to a different telephone number (e.g., collect, or bill to a third number).
- 2.3.4 Person-to-Person: Person-to-Person prices apply when the person originating the call specifies the particular party to be reached by the Company operator, except Person-to-Person calls rated on a real time basis. The specified party may be a person, or a station, department, extension or office through a PBX attendant.
- 2.3.5 Real Time Rated-Operator Station/Person-to-Person: Real Time Rated prices apply to the following calls: calls originated and paid for at public and semi-public telephones; calls for which the Company furnishes time and / or charges.

2.4 Nonrecurring Charges

- 2.4.1 Customer, subscriber or end user will be billed and is responsible for payment of applicable local, state and federal taxes assessed in conjunction with the services used, as well as all stated charges for the services provided by the Company on behalf of the customer.

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Section 2
Original Sheet 4SECTION 2 - RULES AND REGULATIONS (Cont'd)2.4 Nonrecurring Charges (cont'd)

2.4.2 The Company reserves the right to examine the credit record of all service applicants and to require a service deposit when determined to be necessary to assure future payment. Security Deposits required will be equal to not more than two (2) months estimated usage as computed by the Company and will in all respects be consistent with Commission regulations at 52 Pa. Code Subchapter 64.31 - 64.41.

2.4.3 Customers may be liable to the Company for all costs of collection.

2.5 Billing Disputes

2.5.1 Billing disputes shall be processed by the Company or its billing agent(s) consistent with Commission regulations at 52 Pa. Code Chapter 64.

2.5.2 Customers unsatisfied with the Company's handling of a dispute may contact the Commission's Bureau of Consumer Services.

2.6 Cancellation or Termination of Service

2.6.1 The Customer may cancel service upon written notice to the Company.

2.6.2 The Company may terminate service to a customer or subscriber for nonpayment of undisputed charges or other violation of this tariff or provision of law upon 10 days' written notice to the customer without incurring any liability for damages due to loss of telephone service to the subscriber.

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Citizens Telecom Solutions, LLC

Section 2
Original Sheet 5SECTION 2 - RULES AND REGULATIONS (Cont'd)2.7 Liability and Interconnections

- 2.7.1 Except as stated in this section 2.7, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.
- 2.7.2 The Company is not liable for any act or omission of any other entity furnishing to the customer facilities, equipment, or services used with the Company's services. Nor shall the Company be liable for any damages or losses due to the failure of Customer-provided equipment, facilities or services. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.7.3 The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to acts of God, fires, flood or other catastrophes; any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of said governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; or other labor difficulties.

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Citizens Telecom Solutions, LLC

Section 2
Original Sheet 6SECTION 2 - RULES AND REGULATIONS (Cont'd)2.7 Liability and Interconnections (Cont'd)

- 2.7.4 Company shall not be liable for and Customer shall indemnify and hold Company harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to , or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation , operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.
- 2.7.5 The liability of the Company for mistakes, omissions, interruptions, delays, errors, or defects in transmission shall not exceed an amount equivalent to the proportionate recurring charge to the Customer for the period of service during which such events occur. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours. For purposes of determining service credits, a month shall be deemed to have 720 hours. Any credits will be set off against charges billed during the next month.

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Citizens Telecom Solutions, LLC

Section 2
Original Sheet 7SECTION 2 - RULES AND REGULATIONS (Cont'd)2.7 Liability and Interconnections (Cont'd)

2.7.6 Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities.
- B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

2.7.7 The Company shall not be liable for damages or adjustment, refund, or cancellation of charges unless the Customer has notified the Company in writing, of any dispute concerning charges, or the basis of any claim for damages, within thirty (30) calendar days after the invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands. If notice of a dispute concerning the charges is not received, in writing, within thirty (30) calendar days after an invoice is rendered or a debit is effected, such invoice shall be deemed to be correct, accepted, and binding upon the Customer.

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Citizens Telecom Solutions, LLC

Section 2
Original Sheet 8SECTION 2 - RULES AND REGULATIONS (Cont'd)2.7 Liability and Interconnections (Cont'd)

- 2.7.8 Service furnished by the Company may be interconnected with the services or facilities of other carriers or private systems subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense. Service furnished is provided solely by the Company and is not a joint undertaking with others parties.
- 2.7.9 Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

2.8 Limitations

- 2.8.1 Company reserves the right to disconnect service immediately without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this tariff or the laws, rules, regulations, or policies of the jurisdiction of the Calling Station or the Called Station, or the laws of the United States including rules, regulations and policies of the Federal Communications Commission.

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Section 2
Original Sheet 9SECTION 2 - RULES AND REGULATIONS (Cont'd)2.8 Limitations (Cont'd)

- 2.8.2 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections
- 2.8.3 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.9 Use

- 2.9.1 Services may be used for the lawful transmission of communications by the Customer consistent with the provisions of this tariff.
- 2.9.2 Service may not be used for any unlawful purpose. The use of the Company's services to make calls which might reasonable be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.9.3 The use of the Company's services without payment for service, as well as any attempt to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, is prohibited.
- 2.9.4 The Company's services are available for use twenty-four (24) hours per day, seven (7) days per week.

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Citizens Telecom Solutions, LLC

Section 2
Original Sheet 10SECTION 2 - RULES AND REGULATIONS (Cont'd)2.9 Use (cont'd)

- 2.9.5 Customers of service provided under this tariff may authorize or permit others to use these services, any may resell or share such services subject to the regulations contained in this tariff. The Customer remains responsible to Company for payment of all charges for services used by others pursuant to this paragraph, with or without the Customer's knowledge, and is responsible for notifying the Company immediately of any unauthorized use of services

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Citizens Telecom Solutions, LLC

Section 3
Original Sheet 1SECTION 3 - DESCRIPTION OF SERVICE

3.1 Billing of Messages

3.1.1 The time when a connection is established begins billing for direct dialed calls. Other types of calls are billed as outlined below.

- A. On all Operator Station messages, chargeable time begins when connection is established between the calling station and the called station, miscellaneous common carrier mobile radio system or PBX.
- B. On Person-to-Person messages, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed upon alternate.
- C. If the calculation for the charge results in an a fractional charge, the fraction or amount will be rounded down to the nearest whole cent.

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IXC Reseller

Tariff Telephone – PA P.U.C. No 3

Citizens Telecom Solutions, LLC

Section 3
Original Sheet 2

SECTION 3 - DESCRIPTION OF SERVICE(cont'd)

***** Reserved for Future Use *****

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Citizens Telecom Solutions, LLC

Section 4
Original Sheet 1

SECTION 4 - RATES

4.1 Message Telecommunications Service

4.1.1 Price Schedule - Station to Station

Residence:

Residential per minute usage: \$0.09/minute

Business:

Business per minute usage: \$0.09/minute

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Citizens Telecom Solutions, LLC

Section 4
Original Sheet 2

SECTION 4 - RATES (Cont'd)

4.1 Message Telecommunications Service (Cont'd)

4.1.2 Price Schedule - Operator Station

Residence:

Residential per minute usage: \$0.09/minute

Business:

Business per minute usage: \$0.09/minute

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Citizens Telecom Solutions, LLC

Section 4
Original Sheet 3

SECTION 4 - RATES (Cont'd)

4.1 Message Telecommunications Service (Cont'd)

4.1.3 Price Schedule - Person - to - Person

Residence:

Residential per minute usage: \$0.09/minute

Business:

Business per minute usage: \$0.09/minute

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Citizens Telecom Solutions, LLC

Section 4
Original Sheet 4

SECTION 4 - RATES (Cont'd)

4.1 Message Telecommunications Service (Cont'd)

4.1.4 Price Schedule - Real Time -Operator Station/Person-to-Person

Residence:

Residential per minute usage: \$0.09/minute

Business:

Business per minute usage: \$0.09/minute

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Section 4
Original Sheet 5SECTION 4 - RATES (Cont'd)4.1 Message Telecommunications Service (Cont'd)4.1.5 Price Schedule - Real Time -Operator Station/Person-to-PersonPer Message

Directory Assistance (On Net)	\$1.00
Directory Assistance (Off Net)	
-Residential	\$1.00
-Commercial	\$1.00
Customer Dialed Calling Card Station	
-Customer Dialed, Automated	\$1.75
-Customer Dialed and Operator Assisted	\$1.75
-Customer Dialed, Operator Must Assist	\$1.75
Operator Dialed Calling Card Station	\$1.40
Operator Dialed (0-) Surcharge	\$1.00
Operator Station	
-Collect	\$1.75
-Billed to Third Party	\$1.75
Person-to-Person	\$3.50

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Section 4
Original Sheet 6

SECTION 4 - RATES (Cont'd)

4.1 Message Telecommunications Service (Cont'd)

4.1.6 Price Schedule - Calling Card

\$0.20 per minute

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CERTIFICATE OF SERVICE

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

I, Gary M. Zingaretti, do hereby certify that copies of these Initial Tariffs for the provision of Competitive Local Exchange Carrier Services were served on this 12th day of July, 2002, upon the following:

Irwin A. Popowski
Consumer Advocate
1425 Strawberry Square
Harrisburg, PA 17120

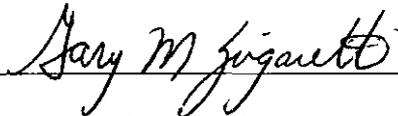
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