

April 17, 2015

Via Certified Mail

To The Attention of Secretary of Commonwealth of Pennsylvania  
Public Utility Commission Bureau Of Consumer Service  
P.O Box 3265, Harrisburg, PA 17105-3265

**RECEIVED**

APR 23 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

RE: Famille S. Trust vs. Duquesne light company Docket # C-2014-2440650

**Subject: Famille S. Trust oppositions to Duquesne Light Company Counsel concerning continuous false allegation and abuse. And Fiasco inspection by Duquesne Light and Its counsel at 510 South, PA 15221 on November 14, 2014 as well as their shameless motion. And Now Intimidation tactics attacking system they seem to have no knowledge about.**

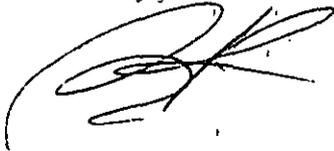
Dear Sir or Madam,

Below are our responses and refutations to Duquesne light company and its counsel recent motion to your office.

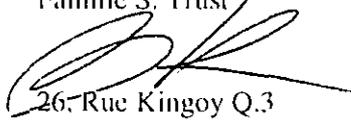
- 1) We insisted in many of our correspondences to you, the Honorable Administrative Judge Katrina L. Dunderdale as well as to Duquesne light and their alleged counsel that the issues of crosswiring never existed and that our solar system is off grid meaning it is not connected to Duquesne light power line or system **that is why it is called off grid system in solar energy industry**.
- 2) Their insistence that the device (off grid System) which is not even connected to Duquesne light power line and system present danger to tenants and environment is absurd or pure ignorance and is an evidence of their inability to conduct meaningful investigation. If that was true, they should be able to detect presence of current (electricity) being sent to their power line and their meters should be turning backward during the day at peak time. These are basic engineering facts.
- 3) We have invited them on November 14, 2014 to investigate and they have shown no respect to the profession they claim to be experts [Exhibits 1a and 1b]. Mr. William Robison the alleged lead expert from Duquesne light himself said to our agent: **"I have no knowledge of this kind of (off grid) solar system can you please explain to us how it works?"** They spent most of their times being lectured about the solar system we have and how it functions from Solar panel to charger, battery banks, and inverter to the actual production of electricity. Mr. William Robison and the two other people who came with him were present when all that was being tested and demonstrated. But somehow out of the blue, he comes with a fictive report [Exhibit 2a] and Mr. Farrell who was not there came with a different fictive report [Exhibit 2b]. **If you Subpoenas Mr. William Robison and the two other people who came with him as well as Mrs. Mueller Margaret all from Duquesne Light they will if honest testify to the facts that the hallway lights were powered by our system. Saying otherwise is insane and dishonest.**

- 4) Mr. William Robison and Mr. Farrell know deep inside themselves that the reports they made correspond to nothing that was actually seen on the scene. If there is something to be fixed it should be Duquesne light organization and its counsel practice.
- 5) We are not responsible for the people they hire neither are we responsible for upgrading their knowledge. Their complains have no merit and baseless in Engineering point of view and ethic because of lack of transparency, professional conduct and integrity. Therefore, we should not and are not responsible for mistake due to lack of knowledge of people someone else chose to hire.
- 6) Mr. Farrell hide evidences to us and to the judge during the pre- hearing to mislead the court by hiding the report from the alleged expert to us and the court in violation of the commission rules and regulations. Furthermore, his claims have no ground and collaborate with no facts that the alleged experts actually saw on the scene.  
*[Exhibit 3]*
- 7) *People conducting any kind of investigation should not be allowed to add, hide, modified, and alter evidences find during an investigation.* Mr. Farrell and their team of alleged experts from Duquesne light failed the test and their claims and reports should be dismissed as unethical, unprofessional and fraudulent.
- 8) In Essence, Duquesne light and its counsel are saying that we are thieves and we steal from tenants. These are Criminal offenses and a big insult to our reputation and they seem not to realize the gravity and the consequences of their fictive claims. How can we fix problems, which never existed or exist? We reserve the right to pursue tout azimuth litigation against Duquesne light and its counsel for falsity in this case.
- 9) After loosing on predatory billing for the house meter, they now create a non-existent cross wiring and attacking the off grid system they seem not understand. And their attacks on the system go beyond ridicules especially from people who claim to be experts in the field and supposed to be knowledgeable. *[Exhibit 4 shut off notice]*
- 10) Contrary to what Mr. Farrell claims in his kilometric facts hiding booklet sent you recently *we are asking for independent, transparent, fair, ethical and professional tests which Duquesne light and its counsel refuse [Exhibit 5].* What is wrong with independence, transparency, fairness and professionalism? Why are they afraid? Mr. Their claims are empty shells and without merit. Take the shell off they have no case and their fraud must be exposed and their complain should be dismissed as unprofessional, unethical and fraudulent.

Sincerely yours;



Famille S. Trust



26, Rue Kingoy Q.3

N'djili / Kinshasa

R.D.C

- Cc: (1) Administrative Law Judge Katrina L. Dunderdale (Via mail with enclosure).  
(2) Chief Executive Officer Duquesne light Company (via mail with enclosure)  
(3) Mr. Jeremy L Farrell (via mail with enclosure)

Attn: Mueller, Margaret A.  
Regulatory Consumer Relations Specialist  
Duquesne Light Company  
411 7th Ave, 5<sup>th</sup> Floor  
Pittsburgh, PA 15219  
Phone 412-393-1405  
Fax 412-393-5526

November 9, 2014

SENT via e-mail to [MMueller@duqlight.com](mailto:MMueller@duqlight.com) and regular mail to Duquesne Light Company, at 411 7th Ave, 5th Floor, Pittsburgh, PA 15219

Subject: Authorization by owner and occupants for Duquesne Light and PUC to check their alleged cross wiring in the building on November 14, 2014 at 4:00pm.

Dear Sir or Madam,  
Pittsburgh, PA

In response to your demand and e-mail last Friday, you are authorized to enter the building and check for the alleged cross wiring you claim exist, but we could not find.

After consultations we have been informed that occupants and representative of the owners agreed to be present at 510 South Ave. Pittsburgh, PA 15221 at 4:00 pm in order for you to check the alleged cross wiring in the building.

PS: Your visit to the property will be limited to verify the issue in question and we encourage all participants to be respectful to each other and avoid abuses when entering occupants' premises and hope the matter will be closed.

Thank you for your Cooperation:

Famille Trust  
26 Rue Kingoy Q.3 N'djili  
Kinshasa/RDC

EXHIBIT 1a

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APR 28 2015  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Mueller, Margaret A. Dear Famille S. Trust Thank you for your e mail on 11/9/14. We have made arrangements to have our personnel visit the premise at 510 South Avenue, Pittsburgh, PA 15221 on Friday, November 14, 2014, at

À  
moi  
12 nov

Dear Famille S. Trust

Thank you for your e mail on 11/9/14. We have made arrangements to have our personnel visit the premise at 510 South Avenue, Pittsburgh, PA 15221 on Friday, November 14, 2014, at 4:00 pm. At that time they will conduct the investigations required to determine foreign wiring.

Thank you for your assistance in facilitating this inspection and providing access to the entire building.

Regards,

Margaret A. Mueller

Regulatory Consumer Relations Specialist

Duquesne Light Company

Phone 412-393-1405

Fax 412-393-5526

Répondre, Répondre à tous ou Transmettre | Plus

moi See Attached the authorization letter for inspection at 510 South Ave, Pittsburgh, PA 15221 USA. Thanks. FST

À  
Mueller, Margaret A.  
10 nov

See Attached the authorization letter for inspection at 510 South Ave, Pittsburgh, PA 15221 USA.

Thanks.  
FST

**EXHIBIT 1b**

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

APR 23 2015

**RECEIVED**



**Duquesne Light**

A DQE Company

411 Seventh Avenue  
Pittsburgh, PA 15219

November 20, 2014

Famille Simananga Trust  
26, Rue Kingoy Q.3  
N'djili Kinshasa  
Democratic Republic of the Congo

RE: 510 South Avenue, FLR 3, Pittsburgh, PA 15221

Dear Customer:

No actual  
proofs for  
this claim  
exists  
or exist.

As a result of our recent investigation performed on Friday, November 14, 2014, it has been determined that the meter for the floor 3 apartment supplies electric service for the common area hall lights.

Under state law, the property owner(s) is responsible for the utility service for the areas of the building that are not individually metered. This law is known as Act 54, which states, "If a residential building contains one or more units not individually metered, the affected public utility shall list the account for the premise in question in the name of the owner, and the owner shall thereafter be responsible for the payment for the utility service rendered thereunto."

This letter is to notify you that the meter for floor 3 will be placed in your name effective November 14, 2014. This new account will include the balance of \$32.38 from the floor 3 tenant's previous account. Your new account number is 7001847739003. Please know that if the wiring is corrected in the future, you may contact us to remove the account from your name.

Please feel free to contact me if you have any questions. I can be reached at 412-393-2784.

Sincerely,

William Robinson  
Field Service Representative

EXHIBIT 2a

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

APR 23 2015

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November 18, 2014

Via Fax and Regular Mail

Administrative Law Judge Katrina L. Dunderdale  
Pennsylvania Public Utility Commission  
Piatt Place, Suite 220  
301 Fifth Avenue  
Pittsburgh, PA 15222

RE: **Famille S. Trust et al., v. Duquesne Light Company,**  
**Docket No. C-2014-2440650**

Dear Judge Dunderdale:

Duquesne Light is in receipt of Complainant's correspondence dated November 16, 2014, indicating that that their Formal Complaint has been satisfied. While Duquesne Light agrees that the Parties have resolved Complainant's concerns regarding the charges on the Property's house meter, there remains another issue that is in need of the Commission's attention. As such, Duquesne Light respectfully requests that the telephonic hearing proceed as scheduled on November 21, 2014, at 10:00 a.m.

?  
No proof of these claims exist

As stated in Duquesne Light's New Matter, our investigation revealed that there was foreign load present on the first and second floor of Complainant's property. Pursuant to 66 Pa. C.S. § 1529.1, Duquesne Light transferred the service on the Property's first and second floor to Complainant (the property owner) following the discovery of the foreign load. As of November 17, 2014, the accounts have the following balances: (1) Floor 1 = \$2,327.13; and (2) Floor 2 = \$2,826.31. As stated in its New Matter, Duquesne Light believes Complainant is responsible for the unpaid balance on those accounts. Complainants, on the other hand, claim that they have completed their own investigation and dispute the presence of foreign wiring.

Duquesne Light and Complainants have been in discussions to resolve this dispute. Duquesne Light's representatives visited the Property on November 14, 2014, in the hopes of resolving this issue before the upcoming hearing, but, unfortunately, were not able to complete their investigation.

As such, the content of Complainant's November 16, 2014 correspondence notwithstanding, Duquesne Light and Complainant do still disagree about the existence of foreign wiring and Complainant's responsibility for the outstanding account balances. Accordingly, Duquesne Light respectfully requests that the telephonic hearing proceed as scheduled for the limited purpose of discussing the foreign load issue.

EXHIBIT 2b

page 1

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

APR 23 2015

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Via e-mail and Regular mail  
Administrative Law Judge Katrina L. Dunderdale  
Pennsylvania Public Utility Commission  
Piatt Place, Suite 220, 301 Fifth Ave  
Pittsburgh, PA 15222

November 22, 2014

RE: Famille S. Trust v. Duquesne Light Company; Docket # C-2014-2440650  
Subject: Motion and Update information to show case why we believed that the Investigation by Duquesne Light at 510 South Ave, PA 15221 on November 14, 2014 as well as their conclusions were Fiasco, unprofessional and intended as a window dressing to alter facts.

Honorable Administrative Law Judge Katrina L. Dunderdale,

Enclosed are the letters Mr. Jeremy V. Farrell sent you on November 18, 2014 (Exhibit A) and the actual report that the alleged expert and lead investigator from Duquesne Light Company wrote on the issue (Exhibit B) that we received after the hearing and that Mr. Farrell intentionally failed to present to your consideration.

Although we disagree with both letters, we find that curious:

- 1) The lead expert Investigator Mr. William Robison (EXHIBIT B) who was on the field stated in his report that the light in the Hall lights were connected to the 3<sup>rd</sup> Floor Meter. Which is neither true nor supported by any evidence he actually saw on the field.
- 2) In the other hand, we have Mr. Jeremy V. Farrell who has never been on the field reporting about a foreign load between the 1<sup>st</sup> and 2<sup>nd</sup> Floor (Exhibit A, 2<sup>nd</sup> paragraph). Which in our knowledge is non-existent and failed to relay to this court and to us the report from the lead field investigator, which said a different story from the same event.
- 3) Mr. Farrell omitted and concealed the report from Duquesne light Field investigator and presented fictive claims to this court to defraud and deprive us of our right to obtain justice while also depriving this court with piece of information he knew about and certainly recognized would have render his claims without merit. This is unethical and should not be tolerated. People conducting any investigation should be held to high standard and should not be allowed to alter, add or conceal facts obtained during an investigation. The Duquesne Light and their counsel failed this test and therefore; are unreliable to producing useful reports. This is an abuse of authority and breach of public trust on the very organization the legislators put faith on to conduct such investigations.
- 4) Given their incoherence even in falsity, we believe that Duquesne Light Company was and will be unable to conduct a fair, transparent and useful investigation because they are Judge and party in this case and have already proven to be incoherent, inefficient and irrelevant. Their investigation on November 14, 2014 on the property was possibly intended as a window dressing to support their prefabricated, false and incoherent reports. Therefore, We pleaded your court for an independent and transparent investigation.

Respectfully,

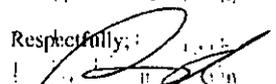
  
Famille S. Trust  
26, Rue Kingoy Q.3  
N'djili/ Kinshasa, RDC  
cc: Jeremy V. Farrell (via e-mail and Regular mail)

EXHIBIT 3

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

APR 23 2015

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EXHIBIT 6

Duquesne Light Company



Energy Diversion Department  
Shutoff Notice

Name OCCUPANTS

Hours-Monday through Friday  
8:00 a.m. to 5:00 p.m.  
Payments by Phone 1-800-720-4311  
(PAYMENTS MUST THEN BE REPORTED TO D.L.C.)

Address 510 SOUTH  
PGH PA 15221

Account \_\_\_\_\_

Shut-Off Notice  
AVISO DE SUSPENCIÓN DE SERVICIO

Your electric service (MAY BE/ HAS BEEN) shut off for:

- Non-access
- Irregular Wiring
- Meter Tampering
- Theft of Service
- Unauthorized service restoration
- Unauthorized use of service
- Redistribution
- Unsafe condition

on or after 8:00am on 11-25-14 We may act on this notice for up to 60 days.

We will not shut off your electric service or will restore your service if you take the actions checked below:

- Allow us to enter your home/business to read, inspect, or change the electric meter.
- Pay an investigative fee in the amount of \$ \_\_\_\_\_
- Pay for all un-metered or unauthorized service used.
- Obtain a wiring inspection from the appropriate wiring inspection agency.
- Call us at 412-393-7100 to properly apply for service.
- Remove all extension cords that are redistributing the service.
- Other: \_\_\_\_\_

If checked, this Medical Emergency Notice applies in this case. Let us know if you or anyone presently and normally living in your home is SERIOUSLY ILL or is affected with a medical condition; which will be aggravated by termination of service. WE WILL NOT SHUT OFF YOUR SERVICE provided you:

1. Have your licensed physician or certified nurse practitioner certify by phone or in writing that such an illness exists, that it may be aggravated if your service is shut off and the specific reason for which the electric service is required. An acceptable written certification is needed within 7 days. AND
2. Make arrangements to pay this bill. You must provide us with household income and occupant information

EXHIBIT 4

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APR 23 2015  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

December 13, 2014

**Via Regular mail**

To Attn: Chiefs Divisions of Customer Service and Management  
Duquesne light Company  
411 7<sup>th</sup> Ave, Pittsburgh  
PA 15219

Subject : Famille S. Trust v. Duquesne Light company Docket# C-2014-2440650  
Fraudulent and unethical report and investigation from Duquesne light  
Company for a fictive foreign load at 510 South Ave. 3<sup>rd</sup> floor

Dear Sir or Madam,

Enclosed is the report your company wrote to Cynthia Washington at 510 South Ave 3<sup>rd</sup> Floor, PA 15221 that we received today concerning your fictive foreign load at her premise on November 17, 2014 following another fictive bill inquiry that you said she made on November 12, 2014.

She has never requested what you said neither your company actually visited and found a foreign load on that premise as stated.

We have already protested the validity and the integrity your company investigation and requested an independent investigation because of fraud and lack of integrity among your people. How can you expect us to fix something that does not exist? We are not responsible for the electric bill for that premise since your investigation did not collaborate with the facts neither the foreign load exist in that premise. Therefore, we requested your company to remove our name for a service we did not request and for a problem that does not exist.

Thank you for your cooperation.

Famille S. Trust

510 South Ave, Pittsburgh  
PA 15221

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

- Cc: (1) Ms. Cynthia Washington (Hand delivery with enclosures)  
(2) Secretary of Commonwealth of Pennsylvania Public utility commission (via mail as exhibit 8 and 9)  
(3) Administrative Law Judge Katrina L. Dunderdale (Via mail as exhibit 8 and 9)  
(4) Mr. Jeremy L Farrell (via mail as Exhibit 8 and 9)

**EXHIBIT 5a**

February 11, 2015

Via Regular mail

To Attn: Chiefs Divisions of Customer Service and Management  
Duquesne light Company  
411 7<sup>th</sup> Ave, Pittsburgh, PA 15219

Subject : Famille S. Trust vs. Duquesne Light company Docket# C-2014-2440650  
Fraudulent and unethical report and investigation from Duquesne light Company for a fictive foreign load at 510 South Ave, 3<sup>rd</sup> floor. And now it is a service denial at 510 South Ave 1<sup>st</sup> Floor, PA 15221 for a non- existent problem.

Dear Sir or Madam,

This is to request you to immediately remove our names for a service we never requested neither have use for at 510 South Ave, PA 15221 1<sup>st</sup> Floor.

On December 13, 2014 we have sent you a letter as exhibit 8 to protest your company Fraudulent and unethical report and investigation about a foreign load at 510 South Ave 3<sup>rd</sup> Floor PA 15221

On February 9 and 10, 2015 your company refused to provide electricity to Mrs. Elizabeth Moses at 510 South Ave 1<sup>st</sup> Floor, under the pretext that there is now a fictive foreign load.

: On February 10, 2015 our agent has contacted Duquesne light on our behalf at 412-393-7200 at 9:07 am to protest. Your own agent at division of general affairs to whom he talked to agreed about independent electrician, which your company and its alleged counsel are still protesting for reasons that defy logic and common senses.

We have already protested the validity and the integrity of your company investigation and requested an independent investigation because of fraud and lack of integrity among your people. How can you expect us to fix something that does not exist? We will not be responsible for the electric bill for that premise since your investigation did not collaborate with the facts neither the foreign load exist in that premise. Therefore, we requested your company to remove our names for a service we did not request and for a problem that does not exist.

Thank you for your cooperation.

Famille S. Trust  
26, Kingoy Q.3, N'djili  
Kinshasa/ DRC

Cc: (1) Mrs. Elizabeth Moses (Hand delivery with enclosures)  
(2) Secretary of Commonwealth of Pennsylvania Public utility commission (via mail as exhibit 10)  
(3) Administrative Law Judge Katrina L. Dunderdale (Via mail as exhibit 10)  
(4) Mr. Jeremy L Farrell (via mail as Exhibit 10)

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APR 23 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

EXHIBIT 5b

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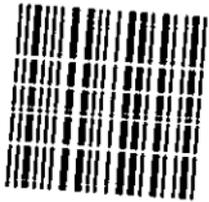
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PENNSYLVANIA PUC  
APR 23 2015  
CONSUMER SERVICES  
CAC DIVISION

To the Attention of Secretary of Commonwealth of Pennsylvania  
Public Utility-Commission Bureau of Consumer Service  
P.O. BOX 3265 Harrisburg, PA 17105-3265