



**PHILADELPHIA GAS WORKS**

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May 7, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Heather Russell v. PGW, Docket No. C – 2014 – 2450204**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Heather Russell, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, no further Commission action in this matter is necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

  
**Graciela Christlieb**

cc: Heather Russell (Regular Mail)  
Administrative Law Judge Angela T. Jones (Electronic Mail)  
Wendy Vacca (PGW Mail)