



ORIGINAL

May 25, 2005

Pennsylvania Public Utilities Commission  
P.O. Box 3265  
Harrisburg, PA 17105

310614  
A - 310614

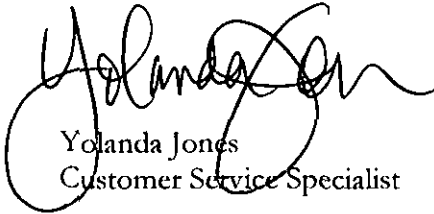
To Whom It May Concern:

Evercom Systems, Inc.'s contact address for consumer complaints against Evercom Systems or its division Correctional Billing Services has changed. Please find below all new contact information for Evercom. I will be serving as your primary contact point of any complaint related telephone inquiries from regulatory agencies.

Should you have questions or need further assistance, please feel free to contact me at (972) 277-0472 or Director of Governmental Affairs, Colleen Dziuban, at (972) 277-0319.

Thank you for your cooperation.

Sincerely,

  
Yolanda Jones  
Customer Service Specialist

DOCKETED  
OCT 27 2005

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**Complaints should be sent:**

Evercom Systems, Inc.  
Legal Department – GA Group  
14651 Dallas Parkway  
Suite 600  
Dallas, Texas 75254  
Telephone Inquiries: (972) 277-0472  
Fax Number: (972) 277-0416  
Email: [regcomplaints@securustech.net](mailto:regcomplaints@securustech.net) (preferred method)

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05 MAY 31 AM 9:38  
PUBLIC  
SECRETARY'S BUREAU

ORIGINAL

November 4, 2005

**VIA HAND DELIVERY**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
P.O. Box 3265  
Harrisburg, PA 17105-3265

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2005 NOV -4 PM 3:54  
PA PUC  
SECRETARY'S BUREAU

**Re: Service of Documents Upon T-Netix, Inc., T-Netix Telecommunications Service, Inc., Evercom Systems, Inc., and Securus Technologies, Inc.**

Dear Secretary McNulty:

A - 310631 - A - 310118 - A - 310614

Saul Ewing LLP has been retained by T-Netix, Inc. ("T-Netix"), T-Netix Telecommunications Service, Inc. ("T-Netix Telecom"), Evercom Systems, Inc. ("Evercom"), and their parent company, Securus Technologies, Inc. ("Securus"), to defend them against complaints filed with the Pennsylvania Public Utility Commission. Accordingly, T-Netix, T-Netix Telecom, Evercom, and Securus have authorized Saul Ewing LLP to be their service agent for complaints. Service upon Saul Ewing LLP will help to minimize delay in the receipt of complaints;<sup>1</sup> thereby allowing additional time for the preparation of meaningful answers:

Accordingly, we respectfully request that you change your records so that complaints against T-Netix, T-Netix Telecom, Evercom, and Securus are served upon the following:

Louise A. Knight, Esquire  
David P. Zambito, Esquire  
Saul Ewing LLP  
2 North Second Street, 7<sup>th</sup> Floor  
Harrisburg, PA 17101  
(717) 257-7526  
(717) 257-7597 (Fax)  
dzambito@saul.com

<sup>1</sup> Service is currently being made to T-Netix, T-Netix Telecom, Evercom, and Securus at their out-of-state offices.

November 4, 2005

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Please note however that, for all other documents (*i.e.* non-complaints), service should be made upon the following representative of T-Netix, T-Netix Telecom, Evercom, and Securus:

Curtis Hopfinger  
Director – Government and Regulatory Affairs  
Securus Technologies, Inc.  
14651 Dallas Parkway, 6<sup>th</sup> Floor  
Dallas, Texas 75254  
(972) 277-0319  
(972) 277-0416 (Fax)  
CHopfinger@securustech.net

Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "David P. Zambito", with a long horizontal flourish extending to the right.

David P. Zambito

Counsel for T-Netix, Inc.,  
T-Netix Telecommunications, Inc.,  
Evercom Systems, Inc., and  
Securus Technologies, Inc.

DPZ/clj

c: Curtis Hopfinger

**Reger  
Rizzo  
Kavulich  
& Darnall** LLP  
ATTORNEYS AT LAW

SUITE 300  
20 NORTH MARKET SQUARE  
HARRISBURG, PA 17101  
TEL: 717.233.1855  
FAX: 717.233.1884  
www.rrkdllaw.com

**ORIGINAL**

DAVID P. ZAMBITO  
E-MAIL: dzambito@rrkdllaw.com

March 8, 2007

**VIA HAND DELIVERY**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street - Filing Room  
Harrisburg, PA 17120

A-310631  
A-310118  
A-310614

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2007 MAR -8 PM 4: 16  
PA PUC  
SECRETARY'S BUREAU

**Re: Service of Complaints against T-Netix, Inc., T-Netix Telecommunications Services Inc., Evercom Systems, Inc., and Securus Technologies, Inc.**

Dear Secretary McNulty:

Please be advised that Louise Knight and I continue to be authorized to receive service of complaints against T-Netix, Inc., T-Netix Telecommunications Services, Evercom Systems, Inc., and Securus Technologies, Inc. Our address has recently changed. Our new address and contact information is as follows:

Louise A. Knight, Esquire  
David P. Zambito, Esquire  
Reger Rizzo Kavulich & Darnall LLP  
20 North Market Square, Suite 300  
Harrisburg, PA 17101  
Phone: (717) 233-1855  
Fax: (717) 233-1884  
Email: lknight@rrkdllaw.com  
dzambito@rrkdllaw.com

**DOCUMENT  
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Please update your records to reflect this new service address. Thank you for your attention to this matter. If you have any questions, please do not hesitate to contact us.

**DOCKETED**  
MAR 27 2007

Sincerely,



David P. Zambito, Esquire

DPZ/kg

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