

May 5, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Docket Number M-2015-2460700

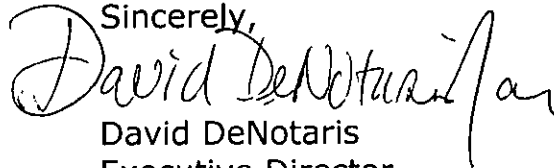
- OVR Revised Submission of 2015-2016 program budgets
- Telecommunication Device Distribution Program (TDDP)
 - Print Media Access System Program (PMASP)

Dear Ms. Chiavetta:

OVR, in error, included a 9-page "Draft Wireless Expansion Initiative" to the Telecommunication Device Distribution Program (TDDP) and Print Media Access System Program (PMASP) 2015-2016 budget information. Please disregard that submission dated March 12, 2015.

Attached is the correct submission to be considered by the PUC Commissioners at the Public Meeting on May 19, 2015.

If you have any questions, please do not hesitate to contact Kimberly Means at kimeans@pa.gov or 717-787-8504.

Sincerely,

David DeNotaris
Executive Director

KJM

cc: Eric Jeschke, PUC
Sharon Behun, ODHH
Jill Moriconi, HGAC
Kim Means, BCO
Susan Neff, BBVS
NEWSLINE 2013-14 File
Temple University TDDP File – Year 2 (Document # 4000016900)

RECEIVED
2015 MAY 11 PM 1:28
PA PUC
SECRETARY'S BUREAU

NFB-NEWSLINE Pennsylvania Approved Budget

Updated: 03/10/15

2.7 PERIOD OF PERFORMANCE

This agreement is for a period of 12 months beginning July 1, 2015, and ending June 30, 2016.

2.8 FEES

NFB-NEWSLINE® annual service fee for 07/01/15 - 06/30/16: \$40,000

The Newspapers included with the annual service fee are:

- *Philadelphia Inquirer*: Knight Ridder paper
- *Philadelphia Daily News*: Knight Ridder paper
- *Centre Daily Times*: Knight Ridder paper
- *Wilkes-Barre Times Leader*: Knight Ridder paper
- *Hanover Evening Sun*: Media News Group paper
- *Lebanon Daily News*: Media News Group paper
- *York Dispatch*: Media News Group paper
- *Intelligencer Journal/Lancaster New Era*: Base paper
- *Patriot News*: Base paper

RECEIVED
2015 MAY 11 PM 1:28
PA: P.U.C.
SECRETARY'S BUREAU

Annual newspaper maintenance and distribution fee: \$70,000 (July 1, 2015 - June 30, 2016).

This includes fourteen newspapers at \$5,000 each.

1. *Allentown Morning Call*
2. *Altoona Mirror*
3. *Bucks County Courier Times*
4. *Butler Eagle*
5. *Citizens Voice*
6. *Erie Times News*

7. *Pittsburgh Post-Gazette*
8. *Pittsburgh Tribune Review*
9. *Pocono Record*
10. *Reading Eagle*
11. *Times Tribune*
12. *Williamsport Sun Gazette*
13. Maintenance and distribution of a Pennsylvania newspaper added last contract period (TBD)
14. Maintenance and distribution of a Pennsylvania newspaper added last contract period (TBD)

Annual setup, maintenance, and distribution of new newspapers fee:

\$20,000 (July 1, 2015 - June 30, 2016)

This anticipates adding two publications at \$10,000 each.

Pennsylvania Specific Alerts:

\$15,000 (July 1, 2015 through June 30, 2016).

A section will be developed on NFB-NEWSLINE where a Pennsylvania subscriber can quickly go to read any alerts issued by the Pennsylvania Department of Health.

Marketing and Outreach:

\$45,000 (July 1, 2015 through June 30, 2016).

Marketing and Outreach tasks will consist of the following: subscriber registration and follow-up, including the distribution of materials needed for instruction for new subscribers in print, Braille, or audio format; distribution of brochures and other promotional materials at community events and exhibits; and the staffing of a help desk to answer calls from subscribers and those requesting NFB-NEWSLINE® information and materials. Additionally, administration of the state specific channel for Pennsylvania and posting of items of interest to the blindness community in the commonwealth will be included in this fee.

1-year Telecommunications subscription fee: \$12,380 (July 1, 2015 - June 30, 2016).

A pro-rated fee assessed to all states for this contract period for NFB-NEWSLINE® telecommunications service.

Total invoice: \$202,380 (July 1, 2015 - June 30, 2016)



Institute on Disabilities

TEMPLE UNIVERSITY®

College of Education

Pennsylvania's Initiative on
Assistive Technology
The Commonwealth's
Assistive Technology Act Program
1755 N 13th Street
Student Center, Room 411S
Philadelphia, PA 19122

phone 800-204-7428 (voice)
phone 866-268-0579 (TTY)
fax 215-204-6336
email piat@temple.edu
web www.disabilities.temple.edu

March 3, 2015

Mr. Michael Vovakes
Office of Vocational Rehabilitation
1521 North Sixth Street
Harrisburg, PA 17102

Dear Mr. Vovakes:

Enclosed please find the document entitled "TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM, BUDGET FILING INFORMATION REQUIREMENT: DOCKET NUMBER M-2015-2460700

This document addresses projected funds required for the equipment and consumer education activities for Pennsylvania's Telecommunication Device Distribution Program (TDDP). As you may know, the Public Utility Commission requires the Office of Vocational Rehabilitation to submit this information every March so that it may determine the need for any adjustment to funding the program through the Telephone Relay Surcharge.

Please feel free to contact me if you require any additional information.

Sincerely,

Amy S. Goldman
TDDP Program Director
Co-Executive Director, Institute on Disabilities

Cc:
Russell Goddard, OVR
Sharon Behun, ODHH
Eric Jeschke, PUC
Lisa Troy, Institute on Disabilities

TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM
Budget Filing Information Requirement: File Items 1 – 3
Docket Number # M-2015-2460700

FILE ITEMS:

1 – 2 BUDGET ESTIMATE – JULY 1, 2015 TO JUNE 30, 2016 BREAKDOWN OF THE TYPE OF UNITS, THE PRICE OF EACH TYPE OF UNIT, AND THE NUMBER OF EACH TYPE OF UNIT PROJECTED TO BE DISTRIBUTED IN THE PROSPECTIVE BUDGET YEAR.

Device Name	Projected Units	Unit Price	Projected Total
Clarity Alto Amplified Phone	60	.\$115.00	\$6,900.00
Clarity AltoPlus Amplified Phone	40	\$125.00	\$5,000.00
Serene Innovations HD-40P Amplified Photo Phone w/speakerphone	15	\$40.00	\$600.00
Serene Innovations HD-60J Amplified Large Button Phone	30	\$85.00	\$2,550.00
Clarity XLC2 Amplified Cordless Phone	60	\$92.00	\$9,200.00
Serene Innovations CL-60A Amplified Cordless	80	\$113.90	\$6,834.00
CapTel 840 Captioned Telephone	60	\$90.25	\$5415.00
CapTel 840i Captioned Telephone	50	\$ 90.25	\$4512.50
CapTel 880i Captioned Telephone	50	\$ 90.25	\$4512.50
CapTel 2400i (Touch Screen) Captioned Telephone	50	\$ 90.25	\$4512.20
Clarity Ensemble (Touch Screen) Captioned Telephone	25	\$ 75.00	\$1875.00
Ameriphone JV35 Talking Telephone	25	\$80.00	\$2,000.00
Geemarc BDP400 Talking Telephone w/large display	30	\$130.68	\$3,920.40
Ablephone 5000 Voice Activated Dialer	12	\$175.00	\$2,100.00
Reizen Big Button Speakerphone	15	\$25.00	\$375.00
Ultratec TTY Superprint 4425	12	\$350.00	\$4,200.00
Ultratec Uniphone 1140 VCO/TTY	15	\$210.00	\$3,150.00
Ameriphone Hearing Carryover TTY Q90D w/speakers	10	\$100.00	\$1,000.00
Ameriphone HA-40 In-Line Handset Amplifier	4	\$15.00	\$60.00
Casa Futura Telephone Fluency System	1	\$200.00	\$200.00
Crystal Tone Loud Ring Signaler	105	\$35.00	\$3,675.00
Sonic Alert TR75VR Flashing light signaler	70	\$30.00	\$2,100.00
OmniPage Vibrating Signaler Kit	30	\$125.00	\$3,750.00
Equipment approved through exceptions process (estimated)			\$15,000.00
TOTAL			\$93,441.60

**1. – 2. BUDGET ESTIMATE FOR CONSUMER EDUCATION:
JULY 1, 2015 – JUNE 30, 2016**

Budget Estimate of Equipment	\$93,441.60
Budget Estimate of Consumer Education	\$158,581.00
Total of Budget Estimate (2015-2016)	\$252,022.60

FILE ITEMS:

3. OVERVIEW OF THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM

1. Eligibility

- Resident of Commonwealth of Pennsylvania
- Certification of a qualified disability
- Financial eligibility – annual gross income must be at or below 200% of poverty, based on the US Department of Health and Human Services Federal Poverty Guidelines.
- Phone service in home
- Age of person (six or older)
- Ability to use telecommunication device

2. Scope of Program

Pre-approved equipment available:

- Clarity Alto Amplified Phone
- Clarity AltoPlus Amplified Phone
- Serene Innovations HD-40P Amplified Photo Phone w/speakerphone
- Serene Innovations HD-60J Amplified Large Button Phone
- Clarity XLC2 Amplified Cordless Phone
- Serene Innovations CL-60A Amplified Cordless Phone
- CapTel 840 Captioned Telephone
- CapTel 840i
- CapTel 880i
- CapTel 2400i
- Clarity Ensemble
- Ameriphone JV35 Talking Telephone
- Geemarc BDP400 Talking Telephone w/large display
- Ablephone 5000 Voice Activated Dialer
- Reizen Big Button Speakerphone
- Ultratec TTY Superprint 4425
- Ultratec Uniphone 1140 VCO/TTY
- Ameriphone Hearing Carryover TTY Q90D w/speakers
- Ameriphone HA-40 In-Line Handset Amplifier

- Casa Futura Telephone Fluency System
- Crystal Tone Loud Ring Signaler
- Sonic Alert TR75VR Flashing light signaler
- OmniPage Vibrating Signaler Kit

Exceptions to pre-approved equipment list

- Limited to equipment serving the same purposes as equipment on the pre-approved list. Exceptions process must be followed.

Ownership / Maintenance:

- Customer owns equipment, which includes a one-year manufacturer defect warranty; customer is responsible for maintenance.

Delivery Method:

- Equipment is sent directly to customer from manufacturer/vendor.

Equipment Limits:

- Based on certification of the individual's need.
- One item from each "category" (e.g. no more than one telephone although individual may ALSO receive one signaler), unless approved through the Exceptions Process.

3. Activities Accomplished:

- Activity report for the period of **1/1/14 through 12/31/14:**
 Total number of applications determined eligible: **333**
 Total number of equipment devices issued: **453**
 Total number of recipients receiving devices: **330**
 Total dollar value of devices issued: **\$46,727.27**
 Total number of inquiries responded to: **1002**

- Age categories of device recipients (1/1/14-12/31/14):

Under 65:	45
65 and over:	285

- Race categories of device recipients (1/1/14-12/31/14):

African-American	39
Caucasian:	283
Latino:	3
Asian:	1
Other:	4
No response:	0

Counties (58/67) of device recipients for the period of 1/1/2014 to 12/31/2014:

County	Recipients	County	Recipients
Adams	1	Lackawanna	10
Allegheny	46	Lancaster	4
Armstrong	3	Lawrence	4
Beaver	6	Lebanon	5
Bedford	0	Lehigh	3
Berks	3	Luzerne	5
Blair	3	Lycoming	1
Bradford	5	McKean	5
Bucks	10	Mercer	6
Butler	4	Mifflin	4
Cambria	6	Monroe	2
Cameron	0	Montgomery	10
Carbon	0	Montour	1
Centre	0	Northampton	5
Chester	3	Northumberland	1
Clarion	3	Perry	2
Clearfield	7	Philadelphia	38
Clinton	0	Pike	1
Columbia	1	Potter	2
Crawford	5	Schuylkill	2
Cumberland	5	Snyder	1
Dauphin	5	Somerset	1
Delaware	7	Sullivan	1
Elk	6	Susquehanna	5
Erie	29	Tioga	0
Fayette	3	Union	0
Forest	1	Venango	4
Franklin	0	Warren	1
Fulton	0	Washington	6
Greene	1	Wayne	4
Huntingdon	1	Westmoreland	13
Indiana	2	Wyoming	2
Jefferson	7	York	6
Juniata	2	Total	330

Budget Filing Information Requirements: File Items 4 – 19

Docket # M-2015-2460700

FILE ITEMS:

4. Actual Number of Units Distributed & the Actual Cost of Units Distributed:

During the period of January 1, 2014 – December 31, 2014, 453 pieces of equipment were distributed. (See Attachment A for itemized listing)

Actual cost of equipment distributed: \$46,727.27

5. Designated Administrator:

Pennsylvania's Initiative on Assistive Technology
Institute on Disabilities at Temple University
1755 N. 13th Street
Student Center, Room 411S
Philadelphia, PA 19122
800-204-7428 (voice)
866-268-0579 (TTY)
215-204-6336 (fax)
TDDP@temple.edu (email)
<http://disabilities.temple.edu/tddp>

Contact Person: Lisa Troy, Program Manager or
Amy S. Goldman, Program Co-Executive Director, Institute on Disabilities

6. Distributors:

The following companies have been selected through Temple University's competitive bidding process to supply equipment to the TDDP:

Teltex
1081 West Innovation Drive
Kearney, MO 64060
888-515-8120 (v/tty); 816-635-4043 (fax)

Weitbrecht Communications Incorporated (WCI)
1500 Olympic Boulevard
Santa Monica, CA 90404
800-233-9130 (v/tty); 310-450-9918 (fax)

Distributors for equipment approved through the exceptions process are selected in accordance with Temple University's procurement policies and procedures.

7. Description: (See Attachment B: TDDP Application)

- **Residency:** Applicant will provide proof of residency by attaching one of the following to the application: a current driver's license, non-driver photo I.D., utility receipts, dated Social Security correspondence, local, state, or Federal tax returns with preprinted name and address, etc.
- **Person with a Disability:** A licensed physician, licensed audiologist, licensed speech pathologist or other recognized state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker, Department of Aging, Department of Education, Department of Health, Office for the Deaf and Hard of Hearing) must certify on the application that the applicant has a disability and is capable of learning how to use the telecommunication device selected.
- **Telephone Service:** Applicant must attach a copy of his/her phone bill.
- **Six Years of Age or Older:** Applicant's date of birth is on application.
- **Income:** Applicant must indicate his/her gross current income and attach evidence to verify that amount.
- **Additional documentation is required for eligible applicants seeking alternate equipment through the exceptions process, in accordance with the exceptions policy.**

8. Applicant Tracking:

Applicants are tracked by name and a unique application number assigned by the administrators at the time of application.

9. Delivery of Equipment:

The vendor(s) directly ships the equipment to the applicant's residence.

10. Ownership of Equipment:

The applicant owns the equipment. No funds are available to establish an audit of equipment to determine if it has been traded or sold.

11. Maintenance of Equipment:

Applicant is responsible for maintaining equipment. Vendors will repair or replace equipment under the Manufacturer Defect Warranty.

12. Insurance of Equipment:

Applicant is responsible for insuring the equipment.

13. More Than One Eligible Person in a Household:

There are no household restrictions; eligibility is based on an individual's qualification.

14. Use of Equipment at Job Site:

The applicant owns the equipment and can use it anywhere he or she wishes. *The law did not address this issue.*

15. Useful Life of Equipment:

Vendors have agreed to provide a one year or manufacturer's warranty, whichever is longer. If equipment breaks after expiration of the warranty, the applicant is responsible for repair or replacement. The useful life varies for each device but industry representatives report the equipment should last 3-6 years and possibly longer.

16. Replacement Equipment:

Recipients may re-apply for replacement equipment after three years, if the device is no longer working. A new application must be filed, and the eligibility criteria in effect at the time of re-application must be met. If a recipient's disability changes and the original equipment no longer addresses the recipient's needs, s/he may file a new application for different equipment at any time (e.g. even sooner than three years). The replacement policy also allows replacement in the event of theft or loss due to fire or other disaster.

17. Any Procedural Changes or Updates:

The 2015 Poverty Guidelines were published in the Federal Register in early February, 2015, and posted on the HHS website: <http://aspe.hhs.gov/poverty/15poverty.cfm>. The TDDP application was revised to reflect this change, and beginning February 1, 2015, these guidelines are used to determine TDDP financial eligibility.

As a result of a decision by the PUC, internet-based captioned phones were permitted as of July 9, 2014 and added to the program as of October 1, 2014. A policy regarding the installation and/or set-up of internet-based captioned phones was created and approved by the Assistive Technology Advisory Council (ATAC) on October 1, 2014. A copy of this policy is attached as Attachment C.

18. A Copy of Any Audit(s):

An audit by the PUC is currently in progress for the periods July 1, 2011 through June 30, 2012 and October 1, 2012 through June 30, 2013.

19. Any Additional Pertinent Information or Comments:

Work Items to be addressed through June 30, 2015:

- Recruit, interview, and hire the Consumer Educator, replacing staff who left in January, 2015
- Continue to provide program updates and other relevant information through the Volunteer Center listserv
- Continue outreach activities
- Continue to provide technical assistance to ATRCs to increase outreach to underserved populations
- Continue consumer education activities, including but not limited to provision of supports to device recipients who need additional assistance to use their equipment
- Continue to recruit Volunteer Centers

Items accomplished by PIAT, Institute on Disabilities from July 1, 2014 to December 31, 2014:

- Contracted with 7 Assistive Technology Resource Centers, responsible for the provision of outreach, consumer education, and consumer support in their respective regions
- Identified four (4) cultural brokers to help increase outreach to underserved populations
- Obtained contract extensions with vendors
- Promoted TDDP at a total of thirty-one (31) outreach events, reaching approximately 4750 people
- Sent Mailings containing TDDP information to organizations and professionals, including but not limited to state legislators, senior

centers, veterans' organizations, community organizations, and churches, reaching approximately 3,000 people

- Provided eight (8) TDDP consumers with assistance with equipment they received from the program
- Revised and distributed updated applications, reflecting current Federal poverty guidelines and changes to the equipment list
- Updated website to reflect current financial eligibility, new equipment, and listing of Volunteer Centers
- Added internet-based captioned phones to program
- Developed and submitted proposal of the Wireless Expansion Initiative to promote telecommunication equity
- Held vendor call regarding equipment updates
- Prepared and submitted annual report to OVR, for submission to the General Assembly
- Held one ATRC In-person meeting and one conference call addressing TDDP issues
- Conducted two Assistive Technology Advisory Council (ATAC) meetings
- Attended TRS meeting and provided program updates

ATTACHMENT A

TDDP-Equipment Ordered January - December 2014			
Device Name	Unit Price	Total Equipment Ordered	Value of Equipment Ordered
Amplified Talking Telephone, Ameriphone Dialogue JV35	\$80.00	10	\$800.00
Serene Innovations CL60A	\$113.90	94	\$10,706.60
Amplified Phone Clarity Alto Plus	\$125.00	35	\$4,375.00
Reizen Big Button Phone Speakerphone	\$25.00	8	\$200.00
Amplified Photo Phone w/Speakerphone HD-40P	\$40.00	11	\$440.00
VCO TTY, Uniphone 1140	\$210.00	4	\$840.00
In-Line Handset Amplifier HA-40	\$15.00	1	\$15.00
Amplified Phone Clarity Alto	\$115.00	14	\$1,610.00
Clarity XLC2 Amplified Cordless Phone	\$92.00	36	\$3,312.00
Captioned Telephone Model 840*	\$114.25	47	\$5369.75
Captioned Telephone Model 840**	\$90.25	16	\$1444.00
Captioned Telephone Model 840i	\$90.25	4	\$361.00
Amplified Large Button Phone HD-60J	\$85.00	13	\$1,105.00
Fortissimo speakerphone w/pendent***	\$559.00	11	\$6,149.00
TTY Superprint 4425	\$350.00	5	\$1,750.00
Geemarc BDP400	\$130.68	19	\$2,482.92
Voice Activated Dialer, AblePhone 5000	\$175.00	3	\$525.00
Clarity Ensemble Captioned Phone	\$75.00	1	\$75.00
Hearing Carryover TTY, Q90D with Speakers	\$100.00	1	\$100.00
Loud Ring Signaler-Crystal Tone Ringer	\$35.00	63	\$2,205.00
Vibrating Signaler, Omnipage Kit	\$125.00	9	\$1,125.00
Sonic Alert TR75VR Flashing Light Signaler	\$30.00	41	\$1,230.00
Single clip earphone EAR022***	\$13.00	3	\$39.00
Dual earbud EAR014***	\$15.00	1	\$15.00
Exceptions Equipment			
Hover Mounting System /w Universal Mounting Plate	\$350.00	1	\$350.00
Ultimate Switch	\$95.00	1	\$95.00
On-Stage MA-125 Mic Screw Adapter	\$8.00	1	\$8.00
TOTALS:		453	\$47,727.27
*Equipment priced \$114.25 (Jan-Sept)			
** Equipment price change \$90.25 (Oct-Dec)			
***Discontinued from program July 2014; equipment was ordered for consumers with application already in progress			

TDDP - Budget Filing Information Requirement,

Docket # M-2015-2460700- March, 2015

SECRETARY'S BUREAU
P.B.U.C.

2015 MAY 11 PM 1:29

RECEIVED

Application

Commonwealth
of Pennsylvania's

Telecommunication Device Distribution Program

TDDP



SECRETARY'S BUREAU

2015 MAY 11 PM 1:30

RECEIVED

It could be
the answer to your
telecommunication
needs!

Return your completed application to:

TDDP Program Coordinator
Institute on Disabilities at Temple University
 1755 N. 13th Street
 Student Center / Room 411 S
 Philadelphia, PA 19122

For more information, contact:

Phone: 800-204-7428 voice
 866-268-0579 TTY
 Email: tddp@temple.edu
www.disabilities.temple.edu/tddp



TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC).
2/2015

Institute on Disabilities
TEMPLE UNIVERSITY
College of Education

TDDP Application Form

Your eligibility will be determined when you have submitted a completed application and all documentation. To avoid delay, please type or print clearly and make sure ALL sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

section 1 Applicant Equipment Information

1 Do you already own telecommunication equipment similar to what you are applying for?

YES NO

If YES, please check the correct answer below:

My equipment is broken or only works sometimes is borrowed does not meet my needs

Important NOTE: If you have working equipment that meets your needs you will NOT be eligible for the program at this time.

2 Complete the TDDP Equipment Selection insert. We encourage you to try equipment first because TDDP has a no exchange policy and you cannot exchange equipment later. Please check one:

YES. Call me to schedule an equipment demonstration or loan so I can try the equipment first before making my final decision.

NO. I do not want an equipment demonstration or loan. I acknowledge that TDDP has a no exchange policy and I will not be able to exchange equipment I receive from TDDP.

section 2 Certification of Disability

Please note: This section must be completed by a licensed physician, audiologist, or speech-language pathologist acting within the scope of his/her license, OR representative of a qualified agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

1 Applicant

Last name _____ First name _____ Middle initial _____

2 Check the type of disability being certified

cognitive deaf deaf blind hard of hearing low vision/blind physical speech

I am a: licensed audiologist licensed speech-language pathologist
 licensed physician representative of a qualified state agency

3 Certifying professional

Name _____ Title _____

Agency _____

PA Professional License Number (if applicable) _____

Phone (____) _____ Fax (____) _____

Email _____

I certify that the applicant named above has the disability indicated, and that s/he requires technology to independently access telecommunications services.

Signature of professional _____ Date _____
2/2015 (application continued on back)

section 3 TDDP Applicant Information

1 Applicant

Last name _____ First name _____ Middle initial _____

Date of birth (month/day/year) _____

Street address _____

(Note: Equipment cannot be delivered to a PO Box; you must provide a street address)

City _____ State PA Zip _____

County (e.g. Allegheny, Snyder) _____

Person assisting applicant with this application, if any.

Name _____

Phone (____) _____ Email _____

2 Name of parent or guardian (for applicant under age 18) _____

3 Telephone number: home (____) _____ other (____) _____

4 Annual income: Applicant's gross income only, including Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE \$ _____

5 Total number of members in family unit (including applicant):
Applicant (1) + number of other family members (____) = TOTAL MEMBERS IN FAMILY UNIT (____)

6 My primary reason for using the TDDP is (check one):

Cannot afford equipment Equipment available to me only through TDDP

I could get the device paid for through other programs, but the system is too complex and the wait is too long

7 These questions are optional (for reporting purposes only).

Race: Caucasian African-American Asian Latino Other (specify) _____

Gender: male female

8 Please tell us how you heard about the TDDP: _____

9 Applicant's statement and signature

(Note: This application should be submitted no later than 30 days after you have signed and dated it.)

I certify that all information provided on this application is true, complete and correct.
I understand that if I purposely provide false information I may be subjected to legal action.
Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment I selected.

Applicant signature _____ Date _____

Parent or legal guardian signature _____ Date _____

(if applicant is a minor, or has a legal guardian)

Cut along line and send in completed form.

2/2015

Checklist

Read this list and check the boxes to ensure your application is complete.

1. Complete Applicant Equipment Information (Section 1).
2. Have the Certification of Disability (Section 2) completed and signed by a qualified professional: physician, audiologist, speech pathologist, or representative of a qualified state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker).
3. Answer all of the Applicant Information (Section 3).
4. Sign the Applicant's Statement (Section 3, #9).
5. Submit photocopies (originals cannot be returned) of the following (3) documents:
 - A. PROOF OF APPLICANT'S (INCLUDING MINORS) RESIDENCE IN PENNSYLVANIA
Submit ONE of the following: copy of current driver's license, non-driver I.D., utility bill, dated Social Security correspondence, copies of W-2's, school report card, or other documentation pre-printed with the applicant's name and current street address.
 - B. PROOF OF APPLICANT'S INCOME
Submit a copy of each item that applies to you.
Current income statements including W-2's, 1099s or award letters for retirement and/or Social Security income. If you do not have a copy of your Social Security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". Bank statements, pay stubs or checks cannot be accepted. If applicant has no income write "NONE". Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.
 - C. PROOF OF TELEPHONE SERVICE
Submit a copy of ONE page of your most recent telephone bill with your telephone number appearing on it. If phone service is shared in a residential facility, submit a statement on facility letterhead signed by the Administrator or Social Worker and include the applicant's name and phone number.
6. Select ONE piece of equipment and/or ONE signaler that is right for you ("Equipment Selection sheet).
NOTE: Your equipment selection is FINAL and equipment cannot be exchanged.
7. Make and keep a photocopy of your completed application (including Equipment Selection sheet) for your records.
8. Detach and return your completed application.
Send the completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

NOT SURE WHAT EQUIPMENT WILL MEET YOUR NEEDS?

You can arrange to have a demonstration of selected devices or you can borrow equipment from Pennsylvania's Assistive Technology Lending Library. For more information contact:

PHONE: 800-204-7428 VOICE

866-268-0579 TTY






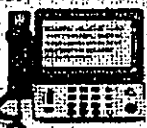






EMAIL: ATInfo@temple.edu

**Application contains an inserted sheet with an updated list of available TDDP equipment and a schedule of financial eligibility guidelines for the current year. If this insert sheet is missing, contact TDDP.*

2/2015

TDDP EQUIPMENT SELECTION (as of February 2015)

You must submit your equipment selection with your application.

Category A: Select only ONE device below that best fits your needs.			
<input type="checkbox"/> Amplified Phone Clarity Alto 	<input type="checkbox"/> Amplified Phone Clarity Alto Plus (for severe hearing loss) 	<input type="checkbox"/> Amplified Phone Serene Innovations HD-60J 	<input type="checkbox"/> Amplified Phone Clarity XLC2 (cordless) 
<input type="checkbox"/> Amplified Photo Phone Serene Innovations HD-40P 	<input type="checkbox"/> Amplified Phone with answering machine (cordless) Serene Innovations CL-60A 	<input type="checkbox"/> Amplified Talking Phone Ameriphone Dialogue JV35 	<input type="checkbox"/> Captioned Phone CapTel 840 (NOT compatible with digital phone lines) 
<input type="checkbox"/> Captioned Phone CapTel 840i (high speed internet needed) 	<input type="checkbox"/> Captioned Telephone with touch screen display CapTel 2400i (high speed internet needed) 	<input type="checkbox"/> Captioned Phone with large display CapTel 880i (high speed internet needed) 	<input type="checkbox"/> Amplified and Captioned Phone Ensemble with touch screen display Clarity (high speed internet needed) 
<input type="checkbox"/> Talking Phone with large display Geomarc BDP400 	<input type="checkbox"/> In-Ear Handset Amplifier Ameriphone 	<input type="checkbox"/> Voice Activated Dialer AblePhone 5000 	<input type="checkbox"/> Big Button Speakerphone Retzen 
<input type="checkbox"/> TTY Superprint 4425 	<input type="checkbox"/> TTY: HCO/MCO with speakers Ameriphone Q900 	<input type="checkbox"/> TTY: HCO/MCO Phone Uniphone 1140 	<input type="checkbox"/> Telephone Fluency System Casa Futura 
Category B: Select only ONE signaler below.			
<input type="checkbox"/> Loud Ring Signaler CrystalTone 	<input type="checkbox"/> Flashing Light Signaler Sonic Alert 	<input type="checkbox"/> Vibrating Signaler OmniPage Kit (receiver shown) 	
<input type="checkbox"/> NONE (No signaling device from Category B is needed.)			

For detailed information about these products, go to www.disabilities.temple.edu/tddp

If none of the listed equipment will meet your needs, please contact the TDDP-
PHONE: 800-204-7428 VOICE / 866-268-0579 TTY / EMAIL: tddp@temple.edu

**Commonwealth of Pennsylvania's
Telecommunication Device Distribution Program**

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1985 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals with disabilities to access telephone services independently. To be eligible, individuals must complete this application and meet all criteria listed below.

Criteria

■ **Person with a disability**

A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. Disability must be certified on the application by a qualified professional.

■ **Income limits**

Applicant's gross income of 200% or less of federal poverty guidelines (not including family/household income).

FINANCIAL ELIGIBILITY CRITERIA GUIDELINES (as of February 2013)	
size of family unit	GROSS INCOME (200% of federal poverty guidelines)
1	\$23,540
2	\$31,860
3	\$40,180
4	\$48,500
5	\$56,820
6	\$65,140
7	\$73,460
8	\$81,780

■ **Age**

Six (6) years or older.

■ **Residence**

A resident of Pennsylvania.

■ **Resources**

Must have existing landline telephone service and be able to learn how to use the requested device(s).

■ **Information will be kept confidential**

Except as required by law.

■ **Equipment ownership and responsibility**

Your equipment selection is FINAL and equipment cannot be exchanged. Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR RESPONSIBILITY.

NOTE: There is a Limited Manufacturer Defect Warranty on all equipment obtained through this program. If your equipment is defective or if it stops working, it will be your responsibility to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are YOUR RESPONSIBILITY. Stolen equipment can only be replaced upon receipt of a copy of the police report of the theft.

IMPORTANT

Make a copy of your completed application for your records. Send completed ORIGINAL application (including Equipment Selection sheet and copies of required documentation) to TDDP at the address listed on the front of the application.

If you need help completing this application, or need it in an alternate format, please contact us.
PHONE: 800-204-7428 VOICE / 866-289-0579 TTY / FAX: 215-204-6336 / EMAIL: tddp@temple.edu

RECEIVED

2015 MAY 11 PM 1:30

P.A.P.U.C.
SECRETARY'S BUREAU



Pennsylvania's Initiative on
Assistive Technology
The Commonwealth's
Assistive Technology Act Program
1755 N 13th Street
Student Center, Room 411S
Philadelphia, PA 19122

phone 800-204-7428 (voice)
phone 866-268-0579 (TTY)
fax 215-204-8336
email piat@temple.edu
web www.disabilities.temple.edu

ATTACHMENT C

TDDP Policy 8: Installation of Internet-Based Captioned Phones

Effective Date: October 1, 2014

Review Date: September 30, 2015

General:

Pennsylvania's Telecommunication Device Distribution Program (TDDP) began distributing internet-based equipment on October 1, 2014. Recipients of this equipment may require assistance in connecting their new equipment to their household internet. Because of variation in the complexity of such installation, it is beyond the scope of the TDDP to supply staff to provide this assistance. However, the Consumer Educator, TDDP Program Manager, as well as subcontracted Assistive Technology Resource Centers should follow procedures set forth in this policy to assure recipients obtain the support they need to be able to connect and use their internet-based captioned phone.

Purpose:

The purpose of this policy is to describe installation protocols for individuals who receive internet-based equipment through Pennsylvania's Telecommunication Device Distribution Program (TDDP). ATRCs should familiarize themselves with these procedures so they can provide accurate information to TDDP recipients of such products

Individuals approved for an internet-based captioned phone through the Pennsylvania Telecommunication Device Distribution Program (TDDP) (including, but not limited the Captel840i, Captel880i, Captel2400i, and Clarity Ensemble) will receive an informational

letter from the respective manufacturer with instructions regarding set up as an enclosure with their TDDP approval letter.

1. The TDDP approval letter will remind recipients that TDDP cannot provide installation and set-up.

2. As per those instructions, individuals requesting in-home installation of the internet-based equipment must contact the relevant vendor support (Hamilton Relay Customer Support or Clear Captions Concierge Team) to request installation and/or setup of equipment.

3. Neither TDDP staff nor subcontractors are responsible for the provision of installation, but should be aware that, upon receipt of request for installation and/or setup, the Hamilton Relay Customer Support or Clear Captions Concierge Team representative will contact the recipient of internet-based device within a reasonable time frame. The Hamilton Relay Customer Support representative or Clear Captions Concierge Team technician will provide telephone troubleshooting with recipient and/or supports representative before scheduling an in-home installation/set up with recipients of the relevant internet-based device.