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Mr. James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, Pennsylvania 17120

**RE:** Revised initial tariff of VOXNET, LLC  
**Docket A; 311436**

Dear Mr. McNulty:

Enclosed for filing are one (1) original and three (3) copies of the revised initial tariff for VOXNET, LLC in based upon the request from Ms. Deborah Sagerer of the Commission regarding this application.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided.

Any questions regarding this filing may be directed to my attention at (407) 740-8575 or via e-mail at tforte@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

Thomas M. Forte  
Consultant to VOXNET, LLC

Enclosures

cc: B. Quinlan - VOXNET (via email)  
file: VOXNET - PA CLEC  
tms: PA10700a

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**TITLE PAGE**

**REGULATIONS AND SCHEDULE OF CHARGES  
APPLYING TO COMPETITIVE LOCAL EXCHANGE SERVICES WITHIN  
THE COMMONWEALTH OF PENNSYLVANIA  
PROVIDED BY VOXNET, LLC**

This tariff contains the descriptions, regulations and rates applicable to the resale of telecommunications services provided by VOXNET, LLC, with principal offices at 4060 Butler Pike, Suite 100, Plymouth Meeting, PA 19462, for services furnished within the Commonwealth of Pennsylvania. This tariff is on file with the Pennsylvania Public Utility Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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**LIST OF MODIFICATIONS**

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**CHECK SHEET**

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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10	Original	*					

\* - Indicates pages included with this filing.

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**TARIFF FORMAT**

- (A) **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added.
- (B) **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
- (C) **Paragraph Numbering Sequence** - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1(A)
  - 2.1.1(A)(1)
  - 2.1.1(A)(1)(a)
  - 2.1.1(A)(1)(a)(1)
- (D) **Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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**EXPLANATION OF SYMBOLS  
AND ABBREVIATIONS**

**(A) SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (I) - To signify increase in rates.
- (D) - To signify decrease in rates.
- (C) - To signify any other changes.

**(B) ABBREVIATIONS**

- HITDR** - Highest Interexchange Transporter Daytime Rate.
- HITC** - Highest Interexchange Transporter Charge or Surcharge.
- LATA** - Local Access and Transport Area.
- LEC** - Local Exchange Company.
- PUC** - Public Utility Commission.

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of Competitive Local Exchange Services by VOXNET, LLC, hereinafter referred to as the Company, to customers in the service territories of Verizon Pennsylvania, Inc., Verizon North, Inc. and Sprint United Telephone of Pennsylvania.

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**SECTION 1.0 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

**Account Codes:** Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

**Advance Payment:** Part or all of a payment required before the start of service.

**Automatic Number Identification ("ANI"):** Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

**Bit:** The smallest unit of information in the binary system of notation.

**Collocation:** An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

**Commission:** Refers to the Pennsylvania Public Utility Commission.

**Customer or Subscriber:** The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Dedicated Inbound Calls:** Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

**Dedicated Outbound Calls:** Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

**Deposit:** Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**DID Trunk:** A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

**Dial Pulse (or "DP"):** The pulse type employed by rotary dial station sets.

**Direct Inward Dial (or "DID"):** A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

**Direct Outward Dial (or "DOD"):** A service attribute that allows individual station users to access and dial outside numbers directly.

**Dual Tone Multi-Frequency (or "DTMF"):** The pulse type employed by tone dial station sets.

**Duplex Service:** Service which provides for simultaneous transmission in both directions.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**End Office:** With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telecordia.

**Exchange Telephone Company or Telephone Company:** Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

**Fiber Optic Cable:** A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

**Hearing Impaired:** Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

**Hunting:** Routes a call to an idle station line in a prearranged group when the called station line is busy.

**In-Only:** A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

**IXC or Interexchange Carrier:** A long distance telecommunications services provider.

**Kbps:** Kilobits per second, denotes thousands of bits per second.

**LATA:** A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Mbps:** Megabits, denotes millions of bits per second.

**Minimum Point of Presence ("MPOP"):** The main telephone closet in the Customer's building.

**Monthly Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Multi-Frequency or ("MF"):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Non-Recurring Charge ("NRC"):** The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**NPA:** Numbering plan area or area code.

**Other Telephone Company:** An Exchange Telephone Company, other than the Company.

**PBX:** Private Branch Exchange

**Point of Presence ("POP"):** Point of Presence

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

**Service Commencement Date:** The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

**Service Order:** The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

**Shared:** A facility or equipment system or subsystem that can be used simultaneously by several Customers.

**Shared Inbound Calls:** Refers to calls that are terminated via the Customer's Company-provided local exchange line.

**Shared Outbound Calls:** Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "101XXXX" with 1 + 10-digit number."

**Tandem:** A class 4 switch facility to which NPA and NXX codes are subtended.

**Two Way:** A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

**Usage Based Charges:** Charges for minutes or messages traversing over local exchange facilities.

**User or End User:** A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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**SECTION 2.0 - REGULATIONS****2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

**2.1.2 Shortage of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required.

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**SECTION 2.0 – REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions, (cont'd.)**

- (E) Prior to termination of service, the utility should mail or deliver written notice to the customer at least 10 days prior to the date of the proposed termination. When at least ten (10) days have passed since suspension of service, the company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: 1) failure to make satisfactory arrangements to pay arrears, 2) failure to post a deposit, 3) failure to meet the requirements of a payment agreement, 4) failure to give adequate assurances that an unauthorized use or practice will cease. (52 Pa. Code '64.121)

Service may be terminated upon written notice to the Customer if:

- (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law.
- (F) This tariff shall be interpreted and governed by the laws of the Pennsylvania Public Utility Commission regardless of its choice of laws provision.
- (G) No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (H) To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company**

- (A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities.
- (B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- (C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- (D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company, (cont'd.)**

- (E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4.E as a condition precedent to such installations.
- (F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- (G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- (H) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Liability of the Company, (cont'd.)**

- (I) The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (J) Directory Errors - The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or any others, for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers, the Company's liability, if any, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.
- (K) **With respect to Emergency Number 911 Service:**
  - (1) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by : (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Liability of the Company, (cont'd.)**

**(K) With respect to Emergency Number 911 Service, (cont'd.):**

- (2)** Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the customer, its users, agencies, or municipalities, or the employees or agents of any one of them.
- (3)** When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- (B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities, (cont'd.)**

- (E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Universal Emergency Telephone Number Service (911, E911)**

- (A) This Tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.
- (B) 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- (C) The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- (D) After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Universal Emergency Telephone Number Service (911, E911), (cont'd.)**

- (E) The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this Tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.8 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.1 Undertaking of the Company, (Cont'd.)****2.1.9 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

**2.1.10 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Pennsylvania Public Utility Commission regulations, policies, orders, and decisions.
- 2.2.3** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4** A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.3 Obligations of the Customer, (Cont'd.)****2.3.1 General, (cont'd.)**

- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
  
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.1 General, (cont'd.)**

- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer during normal business hours for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer, (Cont'd.)**

**2.3.2 Claims**

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (A) any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels****2.4.1 General**

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

**2.4.2 Station Equipment**

- (A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels, (Cont'd.)****2.4.3 Interconnection of Facilities**

- (A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers that are applicable to such connections.
- (C) Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- (D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.4 Customer Equipment and Channels, (Cont'd.)****2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements**

**2.5.1 Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.3 Advance Payments**

To safeguard its interests, the Company may require a non-residential Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) seasonal service, (2) the construction of facilities and furnishing of special equipment, (3) temporary service for short-term use. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.4 Deposits**

- (A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) two months' charges for a service or facility that has a minimum payment period of one month; or
  - (2) the charges that would apply for the minimum payment period for a service or facility that has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- (B) A deposit may be required in addition to an advance payment.
- (C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- (D) Deposits held will accrue interest at a rate equal to the rate of the average of 1-year US Treasury bills in September, October, and November of the previous year. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer. Deposits will be held in accordance with 52 PA Code '64.41.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.5 Payment Arrangements, (Cont'd.)**

**2.5.5 Discontinuance of Service**

- (A) Upon nonpayment of any amounts owing to the Company, the Company may, by giving ten (10) days written notice to the Customer, discontinue or suspend service without incurring any liability.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) All procedures for discontinuance of service will be in accordance with 52 PA Code '64.71 and '64.121.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.5 Discontinuance of Service, (cont'd.)**

- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- (F) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision.
- (G) Upon the Company's discontinuance of service to the Customer under Section 2.5.5.A or 2.5.5.B, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges that would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.6 Cancellation of Application for Service**

- (A) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).
- (B) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (C) The special charges described in 2.5.6.A and 2.5.6.B will be calculated and applied on a case-by-case basis.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.5 Payment Arrangements, (Cont'd.)****2.5.7 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

**2.6 Allowances for Interruptions in Service**

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

**2.6.1 Credit for Interruptions**

- (A) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- (B) For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.6 Allowances for Interruptions in Service, (Cont'd.)****2.6.1 Credit for Interruptions, (cont'd.)**

- (C) A credit allowance will be given for interruptions of 30 minutes or more. Credit allowances shall be calculated as follows:

<b>Length of Interruption</b>	<b>Amount of Service To Be Credited</b>
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.1 Credit for Interruptions, (cont'd.)**

**(C) (continued)**

**Over 24 Hours and Less Than 72 Hours:** Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

**Interruptions Over 72 Hours:** Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.6 Allowances for Interruptions in Service, (Cont'd.)****2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (C) interruptions due to the failure or malfunction of non-Company equipment;
- (D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (G) interruption of service due to circumstances or causes beyond the control of Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.6 Allowances for Interruptions in Service, (Cont'd.)**

**2.6.3 Cancellation For Service Interruption**

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. In accordance with 52 PA Code ' 64.53, a Customer is required to give at least five (5) days oral or written notice prior to cancellation.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.7 Use of Customer's Service by Others****2.7.1 Resale and Sharing**

Any service provided under this tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania Public Utility Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

**2.7.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)****2.8 Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- 2.8.1** all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- 2.8.2** any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer;
- 2.8.3** The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation; minus
- 2.8.4** a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.9 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- 2.9.1** to any subsidiary, parent company or affiliate of the Company; or
- 2.9.2** pursuant to any sale or transfer of substantially all the assets of the Company; or
- 2.9.3** pursuant to any financing, merger or reorganization of the Company.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.10 Notices and Communications**

- 2.10.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**
**2.11 Telecommunications Relay Service****2.11.1 General**

The Pennsylvania Telecommunications Relay Service ("TRS") is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech, as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

**2.11.2 Surcharge**

- (A) In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.
- (B) This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission ("Commission"). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.
- (C) The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills:

	Monthly Charge	
Per business access line	\$0.09	(D)

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**SECTION 2.0 - REGULATIONS, (CONT'D.)**

**2.11 Telecommunications Relay Service, (Cont'd.)**

**2.11.3 Rates**

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge. All IntraLATA toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Rates Applicable on Messages Placed by Certified Speech and/or Hearing Disabled rates in the Pennsylvania Telephone Association Toll Tariff PA P.U.C. No. 10. This Company concurs in this Tariff.

The Company will make available to the Telecommunications Relay Service (TRS) user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

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**SECTION 3.0 - SERVICE AREAS**
**3.1 Exchange Service Areas**

**3.1.1** Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- (A) Verizon Pennsylvania, Inc.
- (B) Verizon North Inc.
- (C) Embarq Pennsylvania

**3.1.2 Dial Tone Line Cell Classification**

Exchange Areas are classified into one of four (4) Dial Tone Line Cells which may be used to determine an Exchange Area Dial Tone Line monthly rate. The Cell classifications apply to both business services and are determined by the following criteria:

Dial Tone Line Cell	Classification Criteria
1	All Philadelphia and Pittsburgh City Exchange Areas of Zones with working pairs per square mile greater than 9,000.
2	All remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Areas or Zones with more than 500 working pairs per square mile. Also, for those Exchange Areas with multi-central offices if one of the multi-central offices if one of the multi-central offices meets the 500 working lines per square mile criteria.
4	All remaining Exchange Areas.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.2 Exchange Service Areas - Extended Area Service**

**3.2.1** Following are the Extended Area Service local calling areas for the Pennsylvania Exchange Areas.

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Alexandria	Alexandria Huntington	McConnellstown (United)
Aliquippa Local Area	Aliquippa Ambridge Baden Glenwillard Hookstown Pittsburgh Suburban Zone 16 Rochester	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Allentown	Allentown Bath Bethlehem Catasauqua Easton Hellertown Kutztown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Emmaus (Verizon North) Ironton (Ironton Tel. Co.) New Smithville (Verizon North) New Tripoli (Verizon North) Topton (Conestoga Tel. & Tel. Co.)
Altoona	Altoona Bellwood Cresson Hollidaysburg Tyrone	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Ambridge Local Area	Aliquippa Ambridge Baden Glenwillard Pittsburgh Suburban Zone 16	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 15 Rochester	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Austin	Austin Coudersport	
Avella	Avella Burgettstown Washington	
Avis	Avis Jersey Shore Lock Haven Woolrich	
Avondale	Avondale Coatesville Kemblesville Kennett Square Vandenberg Lenape Mendenhall Mortonville Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Baden Local Area	Aliquippa Ambridge Baden Rochester	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Barnesboro	Barnesboro Carrolltown Cherry Tree Glen Campbell Hastings Patton	
Bath	Allentown Bath Bethlehem Catasauqua Nazareth Northampton Slatington	
Beaver Falls	Beaver Falls Ellwood City Hookstown Midland Rochester Wampum Zelienople	Darlington (Brookville Tel. Co.) Enon Valley (Brookville Tel. Co.)

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Bedminster	Bedminster Carversville Doylestown Dublin Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth)
Bellefonte	Bellefonte Boalsburg Centre Hall Snow Shoe Spring Mills State College	Howard (United) Zion (United)
Belle Vernon Local Area	Belle Vernon California Charleroi Donora Fayette City Monessen Monongahela Perryopolis West Newton	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona Bellwood Tyrone	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Berwick	Berwick Bloomsburg	Shickshinny (Commonwealth) Wapwallopen (Commonwealth)
Bessemer	Bessemer New Castle	
Bethlehem	Allentown Bath Bethlehem Catasauqua Easton Hellertown Nazareth Northampton Riegelsville Slatington Springtown	Coopersburg (Coopersburg Tel. Co.) Ironton (Ironton Tel. Co.)
Big Run	Big Run Punxsutawney	
Black Lick	Black Lick Blairsville Homer City Indiana	

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Blairsville	Black Lick Blairsville Bolivar Derry Homer City Indiana Latrobe	
Bloomberg	Berwick Bloomsberg Catawissa Danville Millville Numidia Washingtonville	Orangeville (Commonwealth)
Boalsburg	Bellefonte Boalsburg Centre Hall Spring Mills State College	
Bolivar	Blairsville Bolivar New Florence	
Bradford	Bradford Eldred Mount Jewett Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (Verizon-NY)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Brownsville	Brownsville California Charleroi New Salem Republic Smock Uniontown	
Buckingham Local Area	Buckingham Carversville Doylestown New Hope Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations in the Local Area plus: Dublin Line Lexington Newtown Philadelphia. Suburban Zone 39 Philadelphia. Suburban Zone 40 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella Burgettstown McDonald Paris	Midway (Brookville Tel. Co.) Murdocksville (Murdocksville)
Bushkill	Bushkill Lords Valley Stroudsburg	Stroudsburg, NJ (Verizon- NJ)

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
California	Belle Vernon Brownsville California Charleroi Fayette City	
Canonsburg Local Area	Canonsburg McDonald McMurray Pittsburgh Suburban Zone 13 Washington	Hickory (Hickory Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Carbondale	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Verizon North) Clifford (NorthEastern Pa. Tel. Co.) Forest City (NorthEastern Pa. Tel. Co.) Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro Carrolltown Ebensburg Hastings Patton	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Carversville Local Area	Bedminster Buckingham Canersville Doyletown Dublin New Hope Plumsteadville Wycombe	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Catawissa	Bloomburg Catawissa Danville Elysburg Numidia	

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Center Point Local Area	Center Point Collegeville Harleysville Lansdale Philadelphia Suburban Zone 30 North Wales Schwenksville	
Extended Area	All stations in the Local Area plus: Green Lane Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 33 Phoenixville Royersford Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Centre Hall	Bellefonte Boalsburg Centre Hall Millheim Spring Mills State College	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Charleroi	Belle Vernon Brownsville California Charleroi Donora Fayette City Monessen Monongahela	
Cherry Tree	Barnesboro Cherry Tree Glen Campbell	
Chester Springs Local Area	Chester Springs Eagle Exton Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford	
Extended Area	All stations in the Local Area plus: Collegeville Downingtown Glenmore Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 29 Pottstown West Chester	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Clairton Local Area	Clairton Elizabeth Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Clarion	Clarion Leeper	Knox (Brookville Tel. Co.) Shipperville (Brookville Tel. Co.) Sligo (Alltel) Strattanville (Brookville Tel. Co.)
Claysville	Claysville Washington West Alexander	
Clearfield	Clearfield Curwensville Frenchville Osceola Mills Philipsburg Winburne	
Clymer	Clymer Indiana	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Coatsville Local Area	Avondale Coatesville Downingtown Eagle Exton Glenmore Honey Brook Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Suburban Exchange and all other zones of the Philadelphia Suburban Exchanges.	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Collegeville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale North Wales Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 31 Phoenixville Pottstown Royersford Schwenksville Souderton	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Connellsville	Connellsville Dawson Mount Pleasant Scottdale Uniontown	
Coudersport	Austin Coudersport Roulette Ulysses	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Cresco	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Cresson	Altoona Cresson Ebensburg Hilldaysburg Portage	
Curwensville	Clearfield Curwensville Mahaffey	
Danville	Bloomsburg Catawissa Danville Elysburg Northumberland Sunbury Washingtonville	
Dauphin	Dauphin Halifax Harrisburg Zone 1	
Dawson	Connellsville Dawson Perryopolis Scottdale	
Derry	Blairsville Derry Greensburg Latrobe	

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Donora Local Area	Belle Vernon Charleroi Donora Elizabeth Monessen Monogahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Downingtown Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Honey Brook Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Doylestown Local Area	Buckingham Carversville Dolestown Dublin Line Lexington Philadelphia Suburban Zone 45 Plumsteadville Wycombe	
Extended Area	All stations in the Local Area plus: Bedminister Lansdale New Hope Newton North Wales Perkasie Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 40 Souderton	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Dublin Local Area	Bedminster Buckingham Carversville Doylestown Dublin Lansdale Line Lexington Perkasie Plumsteadville Quakertown Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
DuBois	DuBois Reynoldsville Sykesville	Brockway (ALLTEL PA, Inc.) Luthersburg (Brookville Tel. Co.) Penfield (Brookville Tel. Co.)
Eagle Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Philadelphia Suburban Zone 28 Phoenixville Pughtown Royersford West Chester	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Easton	Allentown Bethlehem Catasauqua Easton Hellertown Nazareth Riegelsville Springtown Upper Black Eddy	Bloomsbury, N.J. (Verizon- NJ) Phillipsburg, N.J. (Verizon- NJ)
East Palestine	East Palestine, Pa.	East Palestin, OH (Ameritech-OH) New Waterford, OH, (Ameritech- OH ) Rogers, OH. Ameritech-OH)
Ebenshurg	Carrolltown Cresson Ebensburg	Colver (The Murraysville Tel. Co.) Nanty-Glo (Verizon North) Johnston (Verizon North)
Eldred	Bradford Eldred Port Allegheny Rew Smethport	Duke Center (Otto Tel. Co.)

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Elizabeth Local Area	Clairton Donora Elizabeth Monongahela Pittsburgh Suburban Zone 10 Pittsburgh Suburban Zone 11	
Extended	All stations in the Local Area plus: Finleyville Pittsburgh. Suburban Zone 12 West Newton	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Ellwood City	Beaver Falls Ellwood City New Castle Wampum Zelienople	Portersville (SPRINT)
Elysburg	Catawissa Danville Elysburg Kulpmont Mt. Carmel Numidia Shamokin Sunbury	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Endeavor	Endeavor Tidioute Tionesta	
Exton Local Area	Chester Springs Coatesville Downingtown Eagle Exton Glenmore Lenape Mortonville Philadelphia Suburban Zone 28 Pughtown West Chester Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all Zones of the Philadelphia Suburban Exchange	
Fairchance	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Farmington	Farmington Uniontown	
Fayette City	Belle Vernon California Charleroi Fayette City Monessen Perryopolis	

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Finleyville Local Area	Finleyville McMurray Monongahela Pittsburgh Suburban Zone 11 Pittsburgh Suburban Zone 12	
Extended Area	All stations in the Local Area plus: Clairton Elizabeth Pittsburgh Suburban Zone 10	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Fleetwood	Fleetwood Kutztown Reading	Leesport (Commonwealth Tel. Co.) Oley (Conestoga) Topton (Conestoga)
Frackville	Ashland Frackville Girardville Mahanoy City Minersville Pottsville Saint Clair Shenandoah	
Freeland	Freeland Hazleton McAdoo Weatherly White Haven	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Frenchville	Clearfield Frenchville Philipsburg Snow Shoe Winburne	
Galeton	Galeton	
Girardville	Ashland Frackville Girardville Mahanoy City Shenandoah	
Glen Campbell	Barnesboro Cherry Tree Glen Campbell	
Glenmore	Chester Springs Coatsville Downingtown Eagle Exton Glenmore Honey Brook Parkesburg Pughtown	Green Hills (Conestoga) Morgantown (Conestoga)
Glenwillard Local Area	Aliquippa Ambridge Glenwillard Pittsburgh Suburban Zone 15 Pittsburgh Suburban Zone 16	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)****3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Green Lane	Center Point Collegeville Green Lane Harleysville Lansdale Pennsburg Perkasie Quakertown Schwenksville Souderton	Sassamansville (Conestoga)
Greensburg Local Area	Greensburg Herminie Jeannette Latrobe Youngwood	Delmont (The Murraysville Tel. Co.) Kecksburg (Citizens Tel. of Kecksburg) New Alexandria (Murraysville Tel. Co.)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Greenville	Greenville Sharpsville	Sheakleyville (ALLTEL PA, Inc.) Transfer (Pymatuning Ind. Tel. Co.)
Grove City	Grove City Mercer	Blacktown (SPRINT) Harrisville (SPRINT) Wesley (Verizon North)
Halifax	Dauphin Halifax Harrisburg Zone 1	Elizabethville (Commonwealth) Millersburg (Commonwealth)
Hamburg	Hamburg Reading	Kempton (Verizon North) Leesport (Commonwealth)

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hamlin	Hamlin Lake Ariel Moscow Newfoundland Olyphant Scranton Wallenpaupack	
Harleysville Local Area	Center Point Collegeville Green lane Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 30 Schwenksville Souderton	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Harrisburg Zone 1	Dauphin Halifax Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Mechanicsburg Middletown	Hershey (Verizon North) Lewisberry (Lewisberry Tel. Co.) Marysville (SPRINT) Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Hershey (Verizon North)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hastings	Barnesboro Carrolltown Hastings Patton	
Hawley	Hawley Honesdale Lords Valley Newfoundland Wallenpaupack	
Hazleton	Freeland Hazleton McAdoo Weatherly White Haven	Conyngam-Drums (Commonwealth) Nuremburg (Commonwealth)
Hellertown	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Herminie Local Area	Greensburg Herminie Jeannette Pittsburgh Subn Zone 23	
Extended Area	All stations in the Local Area plus: Pittsburgh Suburban Zone 10 West Newton Youngwood	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Hollidaysburg	Altoona Cresson Hollidaysburg	
Homer City	Black Lick Blairsville Homer City Indiana	
Honesdale	Hawley Honesdale Lake Ariel Lords Valley Wallenpaupack	Beach Lake (Quaker State) Galilee (Verizon North) Pleasant Mount (NorthEastern Pa. Tel.) South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Honey Brook	Coatesville Downingtown Glenmore Honey Brook Parkesburg	Green Hills (Conestoga) Morgantown (Conestoga)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Hookstown	Aliquippa Beaver Falls Hookstown Midland Rochester Smiths Ferry	Chester, W V (C. & P. Tel. Co. of WV) East Liverpool, OH (Ameritech-OH)
Houtzdale	Houtzdale Osceola Mills Philipsburg	
Hummelstown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown Palmyra	Hershey (Verizon North) Shellsville (Verizon North)
Huntingdon	Alexandria Huntingdon Mount Union	Marklesburg (SPRINT) McConnellstown (SPRINT)
Imperial Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 14.b Pittsburgh. Suburban Zone 15	Murdocksville (Murdocksville Ind. Tel. Co.)
Extended Area	All stations in the Local Area plus Pittsburgh Suburban Zone 14.a.	
Metropolitan Area	All stations in the Extended Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh-Suburban Exchange.	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Indiana	Black Lick Blairsville Clymer Homer City Indiana Marion Center Parkwood	Elderton (ALLTEL PA, Inc.)
Jeannette Local Area	Greensburg Herminie Jeannette Pittsburgh Suburban Zone 23	Harrison City (Murraysville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Jermyn	Carbondale Jermyn Olyphant Scranton	Chapman Lake (Verizon North)
Jersey Shore	Avis Jersey Shore Lock Haven Williamsport Woolrich	Oval (Pennsylvania Tel. Co.)
Jim Thorpe	Jim Thorpe Lehighton Nesquehoning Weatherly White Haven	
Kane	Kane Ludlow Mount Jewett	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Kemblesville	Avondale Kemblesville Kennett Square Landenburg Mendenhall Oxford Unionville West Grove	Hockessin, DE (Verizon-DE) Newark, DE (Verizon-DE)
Kennett Square Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	Hockessin, DE (Verizon-DE) Wilmington, DE (Verizon-DE)
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Kingston	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Trucksville (Commonwealth)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Kulpmont	Ashland Elysburg Kulpmont Mount Carmel Shamokin	
Kutztown	Allentown Fleetwood Kutztown Reading	Kempton (Verizon North) Topton (Conestoga)
Lake Ariel	Hamlin Honesdale Lake Ariel Newfoundland Olyphant Scranton Wallenpaupak	South Canaan (South Canaan Tel. Co.) Waymart (South Canaan Tel. Co.)
Lake Como	Lake Como	
Lancaster	Lancaster Landisville Millersville Strasburg	Intercourse (Enterprise Tel. Co.) Leola (Enterprise Tel. co.) Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT) New Holland (Enterprise Tel. Co.) Quarryville (Commonwealth) Rawlinsville (Commonwealth)

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Landenberg	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Oxford Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Newark, DE (Diamond State) Wilmington, DE (Diamond State)
Landisville	Lancaster Landisville Millersville Strasburg	Lititz (D & E) Manheim (D & E) Mount Joy (SPRINT) Mountville (SPRINT)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lansdale Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Souderton	
Extended Area	All stations in the Local Area plus:  Collegeville Doylestown Dublin Green Lane Perkasie Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45 Schwenksville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Latrobe	Blairsville Derry Greensburg Latrobe Ligonier	Kecksburg (Citizens Tel. Co. of Kecksburg) New Alexandria (The Murraysville Tel. Co.)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lebanon	Annville Lebanon Mt. Gretna Palmyra	Frystown (Verizon North) Hershey (Verizon North) Jonestown (Verizon North) Myerstown (Verizon North) Schaefferstown (Verizon North)
Leeper	Clarion Leeper Marienville	
Lehighton	Jim Thorpe Lehighton Nesquehoning	
Lempe Local Area	Avondale Coatesville Downingtown Exton Kennett Square Vandenberg Lenape Mendenhall Mortonville Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 28 Unionville West Chester West Grove Westtown	
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lewiston	Lewistown McVeytown	Belleville (SPRINT) Mifflintown (SPRINT) Port Royal (SPRINT) Reedsville (SPRINT)
Ligonier	Latrobe Ligonier	Stahlstown (Laurel Highland Tel. Co.)
Line Lexington Local Area	Doylestown Dublin Harleysville Lansdale Line Lexington North Wales Perkasie Philadelphia Suburban Zone 45 Souderton	
Extended Area	All stations in the Local Area plus: Buckingham Philadelphia Suburban Zone 33 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Plumsteadville	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Lock Haven	Avis Jersey Shore Lock Haven Woolrich	Beech Creek (SPRINT) Mill Hall (SPRINT)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Lords Valley	Bushkill Cresco Hawley Honesdale Lords Valley Mount Pocono Newfoundland Stroudsburg Wallenpaupack	
Lowellville	Bessemer Lowellville New Castle	Lowellville, OH (Ameritech-OH) Hubbard, OH (Ameritech-OH) North Lima, OH (Ameritech-OH) Youngstown, OH (Ameritech-OH)
Ludlow	Kane Ludlow	
Mahaffey	Mahaffey Curwensville	
Mahanoy City	Frackville Girardville Mahanoy City Shenandoah Tamaqua	Lakewood (Lakewood Rural Tel. Co.)
Marchand	Marchand Punxsutawney	
Marienville	Leeper Marienville	
Marion Center	Indiana Marion Center	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Masontown	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
McAdoo	Freeland Hazleton McAdoo Tamaqua Weatherly	
McClellandtown	Fairchance Masontown McClellandtown Smithfield Uniontown	
McDonald Local Area	Burgettstown Canonsburg Imperial McDonald Oakdale Pittsburgh Suburban Zone 13	Midway (Brookville Tel. Co.)
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
McMurray Local Area	Canonsburg Finleyville McMurray Pittsburgh Suburban Zone 12 Pittsburgh Suburban Zone 13	
Extended Area	All stations in the Local Area plus: Washington	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
McVeytown	Lewistown McVeytown	
Mechanicsburg	Harrisburg Zone 1 Mechanicsburg	Dillsburg (Verizon North) Lewisberry (Lewisberry Tel Co.)
Mendenhall Local Area	Avondale Kemblesville Kennett Square Landenberg Lenape Mendenhall Philadelphia Suburban Zone 10 Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State) Wilmington, DE (Diamond State)
Mercer	Grove City Mercer Sharon Sharpsville	Blacktown (SPRINT) Fredonia (ALLTEL PA, Inc.) Wesley (Verizon North)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Middletown	Harrisburg Zone 1 Harrisburg Zone 2 Hummelstown Middletown	Elizabethtown (SPRINT) Hershey (Verizon North)
Midland	Beaver Falls Hookstown Midland Rochester Smiths Ferry	
Millersville	Lancaster Landisville Millersville Strasburg	Mountville (SPRINT)
Millheim	Centre Hall Millheim Spring Mills	
Millville	Bloomsburg Millville Washingtonville	
Milton	Milton Northumberland Sunbury Washingtonville	Lewisburg (Buffalo Valley Tel. Co.) Mifflinburg (Buffalo Valley Tel. Co.) Watsonville (ALLTEL PA, Inc.)
Minersville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Tremont (Commonwealth Tel. Co.)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Monessen	Belle Vernon Charleroi Donora Fayette City Monessen Monongahela	
Monongahela Local	Belle Vernon Charleroi Donora Elizabeth Finleyville Monessen Monongahela	
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Moosic	Moosic Pittston Scranton Taylor Wyoming	
Morrisville Local Area	Morrisville Newton Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	Ewing, NJ (Verizon- N.J.) Trenton, N.J. (Verizon- N.J.)
Metropolitan Area	All stations in the Local Area plus the Philadelphia Exchange and all other zones of the Philadelphia Suburban Exchange.	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Mortonville Local Area	Avondale Coatesville Downingtown Exton Kennett Square Lenape Mortonville Parkesburg Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations in the Local Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Moscow	Hamlin Moscow Newfoundland Scranton Wallenpaupack	
Mountaintop	Kingston Mountaintop Nanitcoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Mount Carmel	Ashland Elysburg Kulpmont Mount Carmel Shamokin	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Mount Gretna	Annville Lebana Mount Gretna Palmyra	
Mount Jewett	Bradford Mount Jewett Kane	
Mount Pleasant Local Area	Connellsville Greensburg Mount Pleasant Scottdale Youngwood	Kecksburg (Citizens Tel. Co. of Kecksburg)
Metropolitan Area Plus	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Mount Pocono	Cresco Lords Valley Mount Pocono Newfoundland Stroudsburg	
Mount Union	Huntingdon Mount Union	McConnellstown (SPRINT)
Nanticoke	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	Nuangola (Commonwealth)
Nesquehoning	Jim Thorpe Lehighton Nesquehoning	Lansford (ALLTEL PA, Inc.)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Nazareth	Allentown Bath Bethlehem Catasauqua Easton Nazareth	
New Castle	Bessemer Ellwood City New Castle Wampum	New Wilmington (Verizon North) New Bedford (Verizon North) Plain Grove (SPRINT) Princeton (Verizon North) Volant (SPRINT)
New Florence	Bolivar New Florence	
Newfoundland	Cresco Hamlin Hawley Lake Ariel Lords Valley Moscow Mount Pocono Newfoundland Wallenpaupack	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
New Hope Local Area	Buckingham Carversville Doylestown New Hope Newtown Plumsteadville Wycombe Yardley	Lambertville, NJ (Verizon- NJ)
Metropolitan Area Plus	All stations in thecal Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
New Kensington Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
New Philadelphia	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	
New Salem	Brownsville New Salem Republic Uniontown	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Newton Local Area	Newton Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 43 Wycombe Yardley	
Extended Area	All stations in the Local Area plus: Buckingham Doylestown Morrisville New Hope Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 44 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Northampton	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.)
Northumberland	Danville Milton Northumberland Sunbury	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
North Wales Local Area	Center Point Harleysville Lansdale Line Lexington North Wales Philadelphia Suburban Zone 30 Philadelphia Suburban Zone 33 Souderton	
Extended Area	All stations in the Local Area plus: Collegeville Doylestown Philadelphia Suburban Zone 31 Philadelphia Suburban Zone 32 Philadelphia Suburban Zone 34 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 45	
Metropolitan Area	All stations in the Extended Area plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Numidia	Bloomsberg Catawissa Elysburg Numidia	
Oakdale Local Area	Imperial McDonald Oakdale Pittsburgh Suburban Zone 13 Pittsburgh Suburban Zone 14	
Metropolitan Area	All stations in the Local Area plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Olyphant	Carbondale Hamlin Jermyn Lake Ariel Olyphant Scranton Taylor	Chapman Lake (Verizon North)
Orwigsburg	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Verizon North)
Osceola Mills	Clearfield Houtzdale Osceola Mills Philipsburg	
Oxford	Avondale Kemblesville Landenberg Oxford West Grove	Kirkwood (Commonwealth)

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Palmyra	Annville Harrisburg Zone 1 Hummelstown Lebanon Mount Gretna Palmyra	Hershey (Verizon North)
Paris	Burgettstown Paris	Weirton, WV (C. & P. Tel. Co. of WV)
Parkesburg	Coatesville Glenmore Honey Brook Mortonville Parkesburg West Grove	Atglen (Commonwealth) Gap (Commonwealth)
Parkwood	Indiana Parkwood	
Patton	Altoona Barnesboro Carrolltown Hastings Patton	
Pennsburg	Green Lane Pennsburg Perkasie Quakertown Souderton	Bally (Conestoga) Sassamansville (Conestoga)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Perkasie Local Area	Bedminster Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington Pennsburg Perkasie Plumsteadville Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Perryopolis Local Area	Belle Vernon Dawson Fayette City Perryopolis Uniontown	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Philipsburg	Clearfield Frenchville Houtzdale Osceola Mills Philipsburg Winburne	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Phoenixville Local Area	Chester Springs Collegeville Eagle Philadelphia Suburban Zone 28 Philadelphia Suburban Zone 29 Phoenixville Pughtown Royersford	
Extended Area	All stations included in Local Area preceding plus: Center Point Philadelphia Suburban Zone 26 Philadelphia Suburban Zone 30 Pottstown	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Pittston	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	Harding (Commonwealth)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Plumsteadville Local Area	Bedminster Buckingham Carversville Doylestown Dublin Line Lexington New Hope Perkasie Plumsteadville Quakertown	Ferndale (Commonwealth Tel. Co.)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Plymouth	Kingston Mountaintop Nanticoke Plymouth Wilkes-Barre	
Point Marion	Fairchance Masontown Point Marion Smithfield Uniontown	Cheat Lake (Verizon- WV) Morgantown, WV (Verizon- WV)
Portage	Cresson Portage	
Port Allegany	Eldred Port Allegany Roulette Smethport	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Pottstown	Collegeville Phoenixville Pottstown Pughtown Royersford Schwenksville	Boyertown (Conestoga) Douglassville (Conestoga) Sassamansville (Conestoga)
Pottsville	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven Tamaqua	Auburn (Verizon North) Friedensburg (Verizon North)
Pughtown Local Area	Chester Springs Dowingtown Eagle Exton Glenmore Phoenixville Pottstown Pughtown Royersford	Green Hills (Conestoga) Morgantown (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Punxsutawney	Big Run Marchand Punxsutawney	
Quakertown	Bedminster Dublin Green Lane Pennsburg Perksie Plumsteadville Quakertown Souderton Springtown	Ferndale (Commonwealth)
Reading	Fleetwood Hamburg Kutztown Reading	Adamstown (D & E) Bernville (Verizon North) Birdsboro (Conestoga) Green Hills (Conestoga) Leesport (Commonwealth) Morgantown (Conestoga) Oley (Conestoga) Robesonia (Verizon North) Topton (Conestoga) Womelsdorf (Verizon North) Yellow House (Conestoga)
Renovo	Renovo	
Republic	Brownsville New Salem Republic Uniontown	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Rew	Bradford Eldred Rew Smethport	Duke Center (Otto Tel. Co.) Limestone, NY (Verizon - NY)
Reynoldsville	DuBois Reynoldsville Sykesville	
Riegelsville	Allentown Bethlehem Catasauqua Easton Hellertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, N.J. (Verizon - NJ) Phillipsburg, N.J. (Verizon - NJ)
Rochester Local Area	Aliquippa Ambridge Banden Beaver Falls Hookstown Midland Rochester	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Roulette	Coudersport Port Allegany Roulette	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Royersford Local Area	Center Point Chester Springs Collegeville Eagle Philadelphia Suburban Zone 29 Philadelphia Suburban Zone 30 Phoenixville Pottstown Pughtown Royersford Schwenksville	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell Sugar Grove Warren Youngsville	
Saint Clair	Frackville Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	
Saxton	Saxton	Hopewell (SPRINT)

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**3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)**

**3.2.2 Exchange Listings, (cont'd.)**

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Schuylkill Haven	Minersville New Philadelphia Orwigsburg Pottsville Saint Clair Schuylkill Haven	Auburn (Verizon North) Friedensburg (Verizon North)
Schwenksville Local Area	Center Point Collegeville Green Lane Harleysville Lansdale Perkasie Philadelphia Suburban Zone 30 Pottstown Royersford Schwenksville Souderton	Sassamansville (Conestoga)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Scranton	Hamlin Jermyn Lake Ariel Moosic Moscow Olyphant Pittston Scranton Taylor Wyoming	Clarks Summit (Commonwealth) Dalton (Commonwealth) Factoryville (Commonwealth) Lake Winola (Commonwealth)
Shamokin	Elysburg Kulpmont Mount Carmel Shamokin Sunbury	Trevorton (The Mahoney and Mahantango Tel. Co.)
Sharon	Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech - OH) Transfer (Pymatuning Ind. Tel. Co.)
Sharpsville	Greenville Mercer Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech - OH) Transfer (Pymatuning Ind. Tel. Co.)
Shenandoah	Ashland Frackville Girardsville Mahoney City Shenandoah	Ringtown (Commonwealth)

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Slatington	Allentown Bath Bethlehem Catasauqua Northampton Slatington	Ironton (Ironton Tel. Co.) New Tripoli (Verizon North)
Smethport	Bradford Eldred Port Allegany Rew Smethport	
Smithfield	Fairchance Masontown McClellandtown Point Marion Smithfield Uniontown	
Smiths Ferry	Hookstown Midland Rochester Smiths Ferry	Chester, WV (Verizon- WV) East Liverpool, OH (Ameritech-OH)
Smock	Brownsville Smock Uniontown	
Snow Shoe	Bellefonte Frenchville Snow Shoe	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Souderton Local Area	Center Point Collegeville Doylestown Dublin Green Lane Harleysville Lansdale Line Lexington North Wales Pennsburg Perkasie Quakertown Schwenksville Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Exchange.	
Springdale Local Area	New Kensington Pittsburgh Suburban Zone 19 Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte Boalsbury Centre Hall Millheim Spring Mills State College	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Sprintown	Allentown Bethlehem Catasauqua Easton Hellertown Quakertown Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Milford, NJ (Verizon- NJ)
State College	Bellefonte Boalsburg Centre Hall Spring Mills State College	Port Matilda (Brookville Tel. Co.)
Strasburg	Lancaster Landisville Millersville Strasburg	Gap (Commonwealth) Intercourse (Enterprise) Quarryville (Commonwealth) Rawlinsville (Commonwealth)
Scroudsburg	Bushkill Cresco Lords Valley Mount Pocono Stroudsburg	Saylorsburg (Commonwealth) Stroudsburg, NJ (Verizon- NJ)
Sugar Grove	Russell Sugar Grove Warren Youngsville	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Sunbury	Danville Elysburg Milton Northumberland Shamokin Sunbury	Selinsgrove (Verizon North)
Sykesville	DuBois Reynoldsville Sykesville	Luthersburg (Brookville Tel. Co.)
Tamaqua	Mahoney City McAdoo New Philadelphia Pottsville Tamaqua	Lakewood (Lakewood Rural Tel. Co.) Lansford (ALLTEL PA, Inc.)
Tarentum Local Area	New Kensington Pittsburgh Suburban Zone 20 Springdale Tarentum	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic Olyphant Pittston Scranton Taylor Wyoming	
Tidioute	Endeavor Tidioute Tionesta Warren	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Brookville Tel. Co.)
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masontown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Verizon- NJ) Milford, N.J. (Verizon- NJ) Uhlerstown (Commonwealth)
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Brookville Tel. Co.)
Washington Local Area	Avella Canonsburg Claysville McMurry Washington West Alexander	Buffalo (Verizon North) Hickory (Hickory Tel. Co.) Taylorstown (Verizon North)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (ALLTEL PA, Inc.)
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkesburg Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech-OH)
West Newton Local Area	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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## 3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

## 3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Verizon North) Oval (Pennsylvania Tel. Co.) Trout Run (Verizon North)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ (Verizon- NJ) Trenton, NJ (Verizon- NJ)
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (SPRINT)

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**3.3 Measured Metropolitan Use (Philadelphia)**

**3.3.1 Charges Applicable to Dial Station-To-Station Messages**

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling areas.

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	5	5	5	6	5	6	6	6	6
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	4	5	5	5	6	5				
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	4	5	5	5				
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	4	5	5	5				
Zone 14	2	1	2	1	F	1	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	4	5	5				
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	3	4	4	4	4	4				
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	3	4	4	4				
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	4	5	5			
Zone 23	3	3	2	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3			
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	3	4	4				
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	3	4	4						
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5					
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5					
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5				
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4					
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4				
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3				
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3			
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2				
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)**

**3.3.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)**

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	F	F	3	3	3	F	
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

Other Exchanges Philadelphia #	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 1	4	3	3	3	2	2	2	3	2	2	3	3	4	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4	
Zone 2	a	3	3	2	2	2	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	7	7	7	5	5	5	4
	b	3	3	2	2	2	1	1	3	1	1	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	c	3	3	2	2	1	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	d	3	3	2	2	2	2	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
Zone 3	a	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	1	2	2	2	3	3	4	4	4	3
	b	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	1	2	1	2	2	2	3	3	4	4	4	3
	c	4	4	3	3	3	2	2	3	1	2	2	3	3	3	2	1	1	2	2	2	2	3	3	3	4	4	4	3
	d	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	2	2	2	2	3	3	4	4	4	3
Zone 4	a	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	1	1	2	2	2	2	3	2	3	3
	b	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	1	2	2	1	1	3	2	3	3
	c	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	2	2	2	2	2	3	2	3	3

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)**

**3.3.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)**

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Buckingham																													1
Center Point															1	1													
Chester Springs													1																
Collegeville														1	1	1													
Dowlingtown													1																
Doylestown																													F
Eagle													1																
Exton													1																
Harleysville															1														
Holly Oak, DE	1	1																											
Lansdale																1													
Lenape	1												1																
Line Lexington																													1
Mendenhall	1																												
Morrisville																										1	1	F	
Newtown																							1			F	1		
North Wales															1			1	1										
Phoenixville													1	F	1														
Royersford														1	1														
Schwenksville															1														

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)**

**3.3.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)**

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
West Chester	1												1															
Westtown	1												1															
Wilmington, Del.	1																											
Wycombe																							1					1
Yardley																									1	F7 77	F	

NOTE: Where "F" or "1" is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicates that service is provided on a message toll basis.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)****3.3.2 Zones**

For the purpose of determining measured local use and local calling area, the Philadelphia Suburban Exchange Area is divided into the following twenty-eight Zones.

Zone	Exchange Name	Zone	Exchange Name
10	Chester Heights	32	Flourtown
11	Chester	33	Ambler
12	Media	34	Cheltenham-Elkins Park- Jenkintown
14	Darby-Ridley Park-Sharon Hill	37	Bethayres-Huntington
17	Upper Darby	38	Willow Grove
21	Havertown-Manoa	39	Hatboro
22	Broomall-Newton Square	40	Feasterville-Churchville
23	Cynwyd-Narberth	41	Eddington-Cornwells Heights
24	Ardmore	42	Bristol
25	Bryn Mawr	43	Langhorne
26	Wayne	44	Levittown
28	Paoli-Malvern-Berwyn	45	Warrington
29	Valley Forge		
30	Norristown		
31	Conshohocken		

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)****3.3.3 Unlimited Usage Package Local Calling Areas**

Unlimited Usage Package Local Calling Areas Include the Zones and Exchanges Listed Below

Zones	Local Calling Area (1)
10	10, 11, and 12 Holly Oak, Del. (The Diamond State Tel. Co.), Lenape, Mendenhall, West Chester, Westtown and Wilmington, Del. (The Diamond State Tel. Co.)
11	10, 11, 12, 13 and 14 Holly Oak, Del. (The Diamond State Tel. Co.)
12	10, 11, 12, 13 and 22
13	11, 12, 13, 14, 17, 21 and 22
14	11, 13, 14 and 17 Phila. Zone 2.c.
17	13, 14, 17 and 21 Phila. Zones 2.a., 2.b., and 2.c
21	13, 17, 21, 22 and 24 Phila. Zone 2.b.
22	12, 13, 21, 22, 24, 25, 26 and 28
23	23, 24 and 25 Phila. Zones 2.b. and 3.c.
24	21, 22, 23, 25, 26 and 31 Phila. Zone 2.b
25	22, 23, 24, 25, 26 and 31
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)****3.3.3 Unlimited Usage Package Local Calling Areas, (cont'd.)**

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downington, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Phila. Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Phila. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Phila. Zone 3a., 3.b. and 4.a North Wales
37	34, 37, 38, 39, 40 and 45 Phila. Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)****3.3.3 Unlimited Usage Package Local Calling Areas, (cont'd.)**

Zones	Local Calling Area (1)
40	37, 38, 39, 40, 41, 43 and 45 Phila. Zone 4.b. Newtown and Wycombe
41	40, 41, 42 and 43 Phila. Zone 4.b.
42	41, 42, 43 and 44 Morrisville and Yardley
43	40, 41, 42, 43 and 44 Morrisville, Newton and Yardley
44	42, 43 and 44 Morrisville, Newton and Yardley
45	33, 37, 38, 39, 40 and 45 Buckingham, Doylestown, Line Lexington and Wycombe
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

For all Zones

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in 4.3.4.3 preceding and the entire remainder of the Philadelphia and Philadelphia Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package line.

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

## 3.4.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Pittsburgh Suburban exchange to all points within their local calling areas.

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 10	F	1	2	3	3	4	4	4	3	3	3	2	1	1
Zone 11	1	F	F	2	2	3	4	3	3	3	3	3	2	3
Zone 12	2	F	F	1	2	3	4	3	3	3	4	3	3	4
Zone 13	3	2	1	F	F	3	3	3	3	4	4	3	3	4
Zone 14	3	2	2	F	F	1	3	2	3	3	3	3	3	4
Zone 15	4	3	3	3	1	F	1	2	3	3	4	4	4	5
Zone 16	4	4	4	3	3	1	F	2	3	3	4	4	4	3
Zone 17	4	3	3	3	2	2	2	F	1	2	3	3	3	5
Zone 18	3	3	3	3	3	3	3	1	F	F	2	2	3	4
Zone 19	3	3	3	4	3	3	3	2	F	F	F	2	2	4
Zone 20	3	3	4	4	3	4	4	3	2	F	F	F	2	3
Zone 21	2	3	3	3	3	4	4	3	2	2	F	F	1	3
Zone 22	1	2	3	3	3	4	4	3	3	2	2	F	F	F
Zone 23	1	3	4	4	4	5	5	5	4	4	3	3	F	F

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

## 3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
Other Exchanges	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 1	2	2	2	2	2	2	3	2	2	2	3	2	2	4
Zone 2	3	3	3	2	2	1	2	1	2	2	3	3	3	4
Zone 3	3	3	3	3	2	3	3	2	1	1	1	2	2	4
Zone 4	2	2	3	3	3	3	4	3	2	2	2	2	F	3
Zone 5	1	1	2	3	2	3	4	3	3	2	2	2	2	3
Zone 6	2	1	1	1	1	3	3	3	3	3	3	3	3	3
Zone 7	3	3	2	2	1	1	2	2	2	3	3	3	3	4
Zone 8	2	2	3	3	3	3	3	2	2	1	1	2	2	3

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)**

**3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)**

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Other Exchanges														
Aliquippa							1							
Ambridge						1	F							
Canonsburg				1										
Clairton	1	1												
Elizabeth	1	1												
Export												1	1	
Finleyville			F											
Glenwillard						F	1							
Harrison City														F
Herminie														F
Imperial					1	F								
Jeannette														F
McDonald				1										
McMurry			F	1										
New Kensington											1			
Oakdale				F	F									
Springdale										1	1			
Tarentum											1			
Wexford								1						

Note: Where "F" or "1" is shown in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that services is provided on a message toll basis.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)****3.4.2 Zones**

For the purpose of determining measured local use and local calling areas the Pittsburgh Suburban Exchange Area is divided into the following fourteen Zones.

Zone	Exchange Name
10	McKeesport
11	Pleasant Hills
12	Bethel Park
13	Bridgeville
14	Carnegie
15	Coraopolis
16	Sewickley
17	Perrysville
18	Glenshaw
19	Fox Chapel
20	Oakmont
21	Penn Hills
22	Monroeville
23	Irwin

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)****3.4.3 Unlimited Usage Package Local Calling Areas**

Unlimited Usage Package Local Calling Areas Include All Stations

Zones	Local Calling Areas (1)
10	10, 11, 22 and 23 Pittsburgh Zone 5 Clairton and Elizabeth
11	10, 11 and 12 Pittsburgh Zones 5 & 6 Clairton and Elizabeth
12	11, 12 and 13 Pittsburgh Zone 6 Finleyville and McMurray
13	12, 13, 14 Pittsburgh Zone 6 Canonsburg, McDonald, McMurray and Oakdale
14	13, 14 and 15 Pittsburgh Zones 6 & 7 Imperial and Oakdale
15	14, 15 and 16 Pittsburgh Zones 2 & 7 Ambridge, Glenwillard and Imperial
16	15 and 16 Ambridge, Aliquippa and Glenwillard
17	17 and 18 Pittsburgh Zone 2 Wexford (North Pittsburgh Tel. Co.)

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)****3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)**

Zones	Local Calling Areas (1)
18	17, 18 and 19 Pittsburgh Zones 3.a. and 3.b.
19	18, 19 and 20 Pittsburgh Zones 3.a. and 8 Springdale
20	19, 20 and 21 Pittsburgh Zones 3.a. and 8 New Kensington, Springdale and Tarentum
21	20, 21 and 22.b Pittsburgh Zone 4.b Export (Murrysville Tel. Co.)
22.a.	10, 22.a., 22.b. and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murrysville Tel. Co.)
22.b.	10, 21, 22.a., and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murrysville Tel. Co.) and Harrison City, (Murrysville Tel. Co.)
23	10, 22.a., 22.b. and 23 Greensburg Harrison City (Murrysville Tel. Co.), Herminie and Jeannette

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)**

**3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)**

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measure local use basis for outgoing calls to non-selected exchanges in the customer's Measured Local Calling Area.

**3.4.4 Metropolitan Area Unlimited Usage Package**

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in Section 3.4.3 preceding and the entire remainder of the Pittsburgh and Pittsburgh Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package station.

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.5 Dial Tone Line Cells and Local Usage Option Availability

## 3.5.1 Dial Tone Line Cells and Local Usage Option Tables

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Alexandria		B-4	x
Aliquippa Local Metro		E	x
Allentown		G-3	x
Ambridge Local Extended Metro		3 D D -	x x -
Annville		E-4	x
Ashland		C-4	x
Austin		E-4	x
Avis		C-4	x
Avondale		G-4	x
Baden Local Metro-Plus		4 E E	x
Barnesboro		B-4	x
Bath		G-4	x
Beaver Falls		E-4	x
Bedminster		E-4	x
Bellefonte		E-4	x

For explanation of Note Symbol x, see Section 3.5.2

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Belle Vernon		4	
Local		D	x
Metro-Plus		D	-
Bellwood		D-4	x
Berwick		D-4	x
Bessemer		D-4	x
Bethlehem		G-3	x
Big Run	e	B-4	x
Black Lick		D-4	x
Blairsville		E-4	x
Bloomsburg		E-4	x
Boalsburg		E-4	x
Bolivar		B-4	x
Bradford		C-4	x
Brownsville		E-4	x
Buckingham		4	
Local		D	x
Extended		D	x
Metro			
Burgettstown		B-4	x
Bushkill		E-4	x

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
California		C-4	x
Canonsburg		4	
Local		E	x
Metro			
Carbondale		F-4	x
Carrolltown		C-4	x
Carversville		4	
Local		D	x
Metro-Plus		D	-
Catasauqua		G-3	x
Catawissa		C-4	x
Center Point		4	
Local		F	x
Extended		F	x
Metro			
Centre Hall		E-4	x
Charlroi		D-4	x
Cherry Tree		B-4	x
Chester Springs		4	
Local		F	x
Extended		F	x
Metro			

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Clairton Local Metro		3 E	x
Clarion		C-4	x
Claysville		D-4	x
Clymer		C-4	x
Coatesville Local Metro-Plus		4 F F	x
Collegeville Local Metro		4 G	x
Connellsville		E-4	x
Coudersport		B-4	x
Cresco		F-4	x
Curwensville		C-4	x
Danvillec		D-4	x
Dauphen		F-4	x
Dawson		C-4	x
Derry		E-4	x

For explanation of Note Symbol x, see Section 3.5.2

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Donora		4	
Local		D	x
Metro-Plus		D	-
Downingtown		3	
Local		G	x
Metro-Plus		G	-
Doylestown		3	
Local		E	x
Extended		E	x
Metro			-
Dublin		4	
Local		F	x
Metro-Plus		F	-
DuBois		C-4	x
Eagle		4	
Local		G	x
Metro-Plus		G	-
Easton		G-3	x
East Palestine		B-4	x
Ebensburg		B-4	x
Eldred	e	C-4	x
Elizabeth		4	
Local		F	x
Extended		F	-
Metro			-

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Ellwood City		F	x
Elysburg		D-4	x
Endeavor		A-4	x
Exton		3	
Local		F	x
Metro			
Fairchance		D-4	x
Farmington		D-4	x
Fayette City		C-4	x
Finleyville		4	
Local		E	x
Extended		E	
Metro			
Fleetwood		F-4	x
Frackville		D-4	x
Freeland		D-4	x
Frenchville		D-4	x
Galeton		A-4	x
Girardville		C-4	x
Glen Campbell		B-4	x
Glenmore		E-4	x

For explanation of Note Symbol x, see Section 3.5.2

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Glenwillard		4	
Local		E	x
Metro			-
Green Lane		F-4	x
Greensburg		3	
Local		E	x
Metro-Plus		E	
Greenville		C-4	x
Grove City		C-4	x
Halifax	e	G-4	x
Hamburg		G-4	x
Hamlin		F-4	x
Harleysville		4	
Local		G	x
Metro-Plus		G	-
Harrisburg			
Zone 1		G-3	x
Zone 2		G-3	x
Hastings	e	B-4	x
Hawley		C-4	x
Hazleton		E-3	x
Hellertown		G-4	x

For explanation of Note Symbol x, see Section 3.5.2

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Hermine		4	
Local		E	x
Extended		E	
Metro			
Hollidaysburg		E-4	x
Homer City		C-4	x
Honesdale		D-4	x
Honey Brook		E-4	x
Hookstown		F-4	x
Houtzdale		C-4	x
Hummelstown		G-4	x
Huntington		C-4	x
Imperial		4	
Local		D	x
Extended		D	x
Metro			
Indiana		D-4	x
Jeannette		3	
Local		E	x
Metro			
Jermyn		F-4	x
Jersey Shore		E-4	x

For explanation of Note Symbol x, see Section 3.5.2

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Jim Thorpe		C-4	x
Kane		A-4	x
Kemblesville		F-4	x
Kennett Square		4	
Local		G	x
Metro-Plus		G	
Kingston		F-3	x
Kulpmont		C-3	x
Kutztown		G-4	x
Lake Ariel		F-4	x
Lake Como		A-4	x
Lancaster		G-3	x
Landenberg		G-4	x
Landisville		F-4	x
Lansdale		3	
Local		E	x
Extended		E	x
Metro			
Latrobe		E-4	x
Lebanon		E-4	x
Leeper		B-4	x

For explanation of Note Symbol x, see Section 3.5.2

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Lehighton		C-4	x
Lenape		4	
Local		G	x
Metro			
Lewistown		C-4	x
Ligonier		C-4	x
Line Lexington		4	
Local		F	x
Extended		F	x
Metro			
Lock Haven		C-4	x
Lords Valley		F-4	x
Lowellville		F-4	x
Ludlow		A-4	x
Mahaffey		B-4	x
Mahanoy City		C-4	x
Marchand		B-4	x
Marienville		A-4	x
Marion Center		C-4	x
Masontown		D-4	x
McAdoo		D-4	x
McClellandtown		D-4	x

For explanation of Note Symbol x, see Section 3.52

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

## 3.5.1 Dial Tone Line Cells &amp; Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
McDonald Local Metro		4 D	x
McMurray Loca Extended Metro		4 E E	x x -
McVeytown		C-4	x
Mechanicsburg		G-4	x
Mendenhall Local Metro		4 G	x -
Mercer		E-4	x
Middletown		G-4	x
Midland		E-4	x
Millersville		F-4	x
Millheim	e	B-4	x
Millville	e	C-4	x
Milton		E-4	x
Minersville		D-4	x
Monessen		D-3	x
Monongahela Local Metro-Plus		4 D D	x -

For explanation of Note Symbol x, see Section 3.5.2

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Moosic		F-4	x
Morrisville		3	
Local		G	x
Local			
Mortonville		4	
Local		F	x
Metro-Plus		F	-
Moscow		E-4	x
Moutaintop		F-4	x
Mount Camel		C-4	x
Mount Gretna		D-4	x
Mount Jewett		D-4	-
Mount Pleasant		4	
Local		F	x
Metro-Plus		F	-
Mount Pocono		E-4	x
Mount Vernon		B-4	x
Nanticoke		F-4	x
Nazareth		G-4	x
Nesquehoning		C-4	x
New Castle		E-4	x
New Florence		A-4	x

For explanation of Note Symbol x, see Section 3.5.2

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Newfoundland		E-4	x
New Hope		4	
Local		F	x
Metro-Plus		F	
New Kensington		3	
Local		E	x
Metro			
New Philadelphia		D-4	x
New Salem		D-4	x
Newtown		3	
Local		F	x
Extended		F	x
Metro			
Northampton		G-4	x
Northumberland		C-4	x
North Wales		3	
Local		G	x
Extended		G	x
Metro			-
Numidia		C-4	x
Oakdale		4	
Local		E	x
Metro			-
Olyphant		F-4	x
Orwigsburg		D-4	x

For explanation of Note Symbol x, see Section 3.5.2

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## SECTION 3.0 - SERVICE AREAS, (CONT'D.)

## 3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

## 3.5.1 Dial Tone Line Cells &amp; Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Osceola Mills		C-4	x
Oxford		C-4	x
Palmyra		G-4	x
Paris		C-4	x
Parkesburg		E-4	x
Parkwood		C-4	x
Patton		E-4	x
Pennsburg		E-4	x
Perkasie		4	
Local		F	x
Metro-Plus		F	
Perryopolis		4	
Local		E	x
Metro-Plus		E	-
Philipsburg		D-4	x
Phoenixville		3	
Local		F	x
Extended		F	x
Metro			
Pittston		F-3	x
Plumsteadville		4	
Local		F	s
Metro-Plus		F	-

For explanation of Note Symbol x, see Section 3.5.2

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Plymouth		F-3	x
Point Marion		E-4	x
Portage		B-4	x
Port Allegany		B-4	x
Pottstown		C-3	x
Pottsville		D-3	x
Pughtown		4	
Local		F	x
Metro-Plus		F	
Punxsutawney		B-4	x
Quakertown		E-4	x
Reading		G-3	x
Renovo		A-4	x
Republic		D-4	x
Rew		C-4	x
Reynoldsville		C-4	x
Riegelsville		G-4	x
Rochester		4	
Local		F	x
Metro-Plus		F	-
Roulette		B-4	x

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Royersford		3	
Local		G	x
Metro-Plus		G	
Russell		C-4	x
Saint Clair		D-4	x
Saxton		A-4	x
Schuylkill Haven		D-4	x
Schwenksville		4	
Local		G	x
Metro-Plus		G	
Scottdale		4	
Local		D	x
Metro-Plus		D	
Scranton		F-3	x
Shamokin		D-4	x
Sharon		D-3	x
Sharpsville		E-4	x
Shenandoah		C-4	x
Slatington		G-4	x
Smethport		C-4	x
Smithfield		D-4	x

For explanation of Note Symbol x, see Section 3.5.2

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)****3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Smiths Ferry		E-4	x
Smock		D-4	x
Snow Shoe		C-4	x
Souderton		4	
Local		G	x
Metro-Plus		G	-
Springdale		3	
Local		E	x
Metro			-
Spring Mills		E-4	x
Springtown		G-4	x
State College		E-3	x
Strasburg		F-4	x
Stroudsburg		E-4	x
Sugar Grove		C-4	x
Sunbury		E-4	x
Sykesville		C-4	x
Tamaqua		D-4	x
Tarentum		4	
Local		E	x
Metro-Plus		E	x-

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
Taylor		F-3	x
Tidioute	e	D-4	x
Tionesta		A-4	x
Tyrone		E-4	x
Ulysses		A-4	x
Uniontown		E-4	x
Unionville		4	
Local		F	x
Metro-Plus		F	
Upper Black Eddy		E-4	x
Wallenpaupack		E-4	x
Wampum		E-4	x
Warren		C-4	x
Washington		4	
Local		E	x
Metro-Plus		E	
Washingtonville		D-4	x
Weatherly		D-4	x
West Alexander		E-4	x
West Chester		3	
Local		F	x
Extended		F	x
Metro			-

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line
West Grove		F-4	x
West Middlesex		D-4	x
West Newton		4	
Local		C	x
Extended		C	
Metro			
Westtown		4	
Local		E	x
Extended		E	x
Metro			
White Haven		E-4	x
Wilkes-Barre		F-3	x
Williamsport		E-3	x
Winburne		C-4	x
Woolrich		C-4	x
Wycombe		4	
Local		F	x
Extended		F	x
Metro			
Wyoming		G-3	x

For explanation of Note Symbol x, see Section 3.5.2

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Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line
Yardley Local Metro		3 G	x
Youngsville		C-4	x
Youngwood Local Metro-Plus		4 E E	x
Zelienople		E-4	x

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**SECTION 3.0 - SERVICE AREAS, (CONT'D.)**

**3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)**

**3.5.2 Dial Tone Line Cells & Local Usage Options - Miscellaneous Notes**

Listed below is an explanation of the Notes used for the preceding tariff sheets.

x Indicates service is available.

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**SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**
**4.1 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

Line Installation / Move / Add Charge	<u>Business</u>
First Line	\$ 50.00
Each Additional Line, Same Order	\$ 50.00
Service Change Charge, per order	\$ 7.00
Service Restoral Charge	\$ 20.00
Temporary Suspension Charge	\$ 35.50
Telephone Number Change Charge	\$ 43.50
Transfer of Billing Charge	\$ 27.75

**4.2 Maintenance Visit Charges**

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for effecting changes in service or resolving troubles reported by the Customer when it is determined that the trouble is caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Maintenance Visit Charge	<u>Business</u>
Initial 15 minutes	\$37.25
Each additional 15 minutes	\$11.00

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES**

**5.1 General**

Local exchange services are available on a facilities and resale basis. Bundled services and stand alone services are available to small business Customers in Verizon Pennsylvania, Inc. and Verizon North Inc. territories.

**5.1.1 Rate Periods for Time of Day Sensitive Services**

For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM to 10:00 PM*	EVENING RATE PERIOD						EVE
10:00 PM to 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.1 General, (Cont'd.)****5.1.1 Rate Periods for Time of Day Sensitive Services, (cont'd.)**

- (A) Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
- (B) For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. Calls made between 8:00 AM to, but not including, 5:00 PM will be billed at the evening rate, when these holidays fall on a Monday through Friday. All calls will be billed at their normal rate when these holidays fall on a Saturday or Sunday.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**

**5.1 General, (Cont'd.)**

**5.1.1 Description**

Local Services are provided through the use of both resold and facilities based switching and transport facilities.

All nonbundled business services in this tariff are offered at a discount off of rates for monthly recurring listed in Section 5 for local recurring and local usage charges when the business Customer enters into a term commitment. The discount does not apply to nonrecurring charges, End-User Common Line Recovery charges, Combination Charges, charges associated with bundled services, operator service charges, or directory listing charges.

The business Customer who enters into a term agreement agrees that if service is discontinued before the expiration of the term indicated below, the Customer will be liable for monthly fees for the remainder of the term, based on the average of the last three months' bills or \$250 per month, whichever is greater. This does not apply for the first ninety (90) days of service.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service**

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Company's business services which are billed on a flat rate basis are available only for business voice use, and may not be used for other purposes, including but not limited to, placing calls using automatic dialing devices and/or for data transmission. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.1 Monthly Recurring Charges****(A) Access Line Rates**

The following charges apply to Standard Business Local Exchange Service lines or trunks per month. Rates and charges include Touchtone Service. The rates and charges below apply to service provided on a month-to-month basis.

Dial Tone Line Cell (DTLC)	Business Single LineRate	Business Multiple Line/Trunk Rate
DTLC 1	\$10.23	\$ 8.13
DTLC 2	\$12.73	\$10.63
DTLC 3	\$15.23	\$13.13
DTLC 4	\$17.73	\$15.63

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.1 Monthly Recurring Charges, (cont'd.)****(B) Local Usage Options**

The Customer of Standard Business Local Exchange Service must select one of the following Local usage Options. The following charges apply to Standard Business Local Exchange Service lines per month. The rates and charges below apply to service provided on a month-to-month basis.

**(1) Pennsylvania Exchanges**

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Extended Area Unlimited Usage
Usage Group A	\$0.00	\$6.90	\$9.20	\$10.70	\$15.00
Usage Group B	\$0.00	\$6.90	\$9.20	\$10.70	\$15.00
Usage Group C	\$0.00	\$6.90	\$9.20	\$10.70	\$15.00
Usage Group D	\$0.00	\$6.90	\$13.80	\$15.00	\$19.25
Usage Group E	\$0.00	\$6.90	\$13.80	\$15.00	\$19.25
Usage Group F	\$0.00	\$6.90	\$13.80	\$19.20	\$23.50
Usage Group G	\$0.00	\$6.90	\$13.80	\$19.20	\$23.50

**(2) Philadelphia and Pittsburgh Metro Exchanges**

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Metro Area Unlimited Usage
All	\$0.00	\$6.90	\$18.40	NA	NA

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**

**5.2 Standard Business Local Exchange Service, (Cont'd.)**

**5.2.1 Monthly Recurring Charges, (cont'd.)**

**(B) Local Usage Options, (continued)**

**(3) Philadelphia and Pittsburgh Suburban Exchanges**

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Metro Area Unlimited Usage
All	\$0.00	\$6.90	\$18.40	\$23.50*	NA

\* Local Area Unlimited Usage option for Pittsburgh Suburban exchanges is \$22.95.

**(4) Usage Options Definitions**

Budget	All calls within the Local Area are priced on a measured or message basis with no monthly calling allowance.
Standard	All calls within the Local Area are priced on a measured or message basis with a \$8.00 monthly calling allowance.
Local Area Value	All calls within the Local Area are priced on a measured or message basis with a \$24.00 monthly calling allowance.
Local Area Unlimited <sup>1</sup>	No limit on the number of local calls per month within the Local Area for a flat rate.
Extended Area Unlimited <sup>1</sup>	No limit on the number of local calls per month within the Extended Area for a flat rate.
Metro Area Unlimited <sup>1</sup>	No limit on the number of local calls per month within the Metro Area for a flat rate.

<sup>1</sup> Availability is limited to new customers who subscribed to Verizon Pennsylvania, Inc.'s or Verizon North Inc.'s unlimited calling plan at the time of conversion to the Company's service.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.2 Exchange Service Options - Usage Charges****(A) Flat Rate Service**

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

Operator Usage	Initial 3 Minutes	Additional 3 Minutes
	\$0.05	\$0.05

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.2 Exchange Service Options - Usage Charges, (cont'd.)****(B) Measured Service Usage**

Customers will receive monthly usage allowances consistent with the local usage plan selected

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

**(1) Pennsylvania Exchanges**

	DAY <sup>1</sup>		NIGHT/WKD <sup>1</sup>	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage	\$0.030	\$0.030	\$0.030	\$0.030
Operator Usage	\$0.070	\$0.000	\$0.028	\$0.000

<sup>1</sup> Monday through Friday, 8:00 AM to, but not including, 10:00 PM; All other times are Night/Weekend.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**

**5.2 Standard Business Local Exchange Service, (Cont'd.)**

**5.2.2 Exchange Service Options - Usage Charges, (cont'd.)**

**(B) Measured Service Usage, (continued)**

**(2) Philadelphia Metro Exchanges**

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030
Metro Call Band 2	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040
Metro Call Band 3	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 4	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 5	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.2 Exchange Service Options - Usage Charges, (cont'd.)****(B) Measured Service Usage, (continued)****(3) Philadelphia Suburban Exchanges**

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030
Metro Call Band 2	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040
Metro Call Band 3	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 4	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 5	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 6	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020
Metro Call Band 6	\$0.210	\$0.080	\$0.120	\$0.050	\$0.060	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.2 Exchange Service Options - Usage Charges, (cont'd.)****(B) Measured Service Usage, (continued)****(4) Pittsburgh Metro Exchanges**

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030
Metro Call Band 2	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040
Metro Call Band 3	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 4	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.2 Standard Business Local Exchange Service, (Cont'd.)****5.2.2 Exchange Service Options - Usage Charges, (cont'd.)****(B) Measured Service Usage, (continued)****(5) Pittsburgh Suburban Exchanges**

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020
Operator Usage						
Metro Call Band 1	Note	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.3 Local Exchange Optional Calling Features****5.3.1 Recurring and Nonrecurring Charges**

<u>Optional Calling Feature</u>	<u>Business</u>	
	<u>NRC</u>	<u>Monthly</u>
Call Waiting	\$10.00	\$6.00
Caller ID	\$10.00	\$8.50
Caller ID with Name	\$10.00	\$9.50
Call Forwarding	\$10.00	\$6.00
Call Forward Busy Line	\$10.00	\$2.50
Call Forward Don't Answer	\$10.00	\$2.50
Call Forward Busy Line & Don't Answer	\$10.00	\$2.50
Select Call Forward	\$10.00	\$4.50
3-way Calling	\$10.00	\$5.00
Busy Redial	\$10.00	\$5.00
Call Block	\$10.00	\$5.00
Speed Dialing 30	\$10.00	\$6.50
Speed Dialing 8	\$10.00	\$5.00
Anonymous Call Rejection	n/a	\$0.00
Call Intercept	\$10.00	n/a
Distinctive Ring per dependent number	\$10.00	\$6.50
Priority Call	\$10.00	\$3.50
*69 Return Call	\$10.00	\$5.00
Remote Call Forwarding	\$10.00	\$16.50

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.4 Local Exchange Optional Calling Features, (Cont'd.)****5.3.2 Per Use/Day Features**

The following features are billed on a per occurrence basis when the customer does not subscribe to the feature on a monthly basis.

FEATURE	Business Charge
Three-Way Calling - per use	\$0.75
Call Block - per day	\$0.50
Call Tracing - per use	\$1.50
Priority Call - per day	\$0.50
Busy Redial - per use	\$0.75
*69 Return Call - per use	\$0.75
Select Forward - per day	\$0.50

**5.3.3 Caller ID Blocking**

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Per-Call Blocking will be automatically available to all Customers served by the Company, free of charge and on an unlimited basis.

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**SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)****5.3 Local Exchange Optional Calling Features, (Cont'd.)****5.3.3 Caller ID Blocking (cont'd.)**

Customers have two blocking options as follows:

(A) **Per-Call Blocking:** To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis.

(B) **Line Blocking**

Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is provided without charge for the initial request. Thereafter, requests to add or remove per line blocking will result in the assessment of a Line Change Charge.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service.

If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES****6.1 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings for an additional monthly charge. Non-directory listed and non-published services are also available for an additional monthly charge.

	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Charge</u>
<b>Business</b>		
Additional Listing	\$15.00	\$2.05
Non-Directory Listed Service	\$15.00	\$1.25
Non-Published Service	\$15.00	\$1.75

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.2 Directory Assistance Service**

**6.2.1** A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- (a) Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- (b) Customer experiences poor transmission or is cut-off during the call.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Direct-Dialed	\$0.95
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**6.2.2 Directory Assistance Call Completion**

Directory Assistance Call Completion is a service available to customers who call the Directory Assistance Operator. After the operator provides the requested number, the operator will request whether the customer wishes the operator to complete the call to the requested number. If the operator completes the call for the customer, the following charge applies:

Each Directory Assistance Call Completed by the Operator	\$0.00
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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.3 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 6.3.1** Operator services may be used by the presubscribed Customer to complete Person-to-Person, Operator or Mechanized Station (including Collect and Third-Party), and/or Calling Card calls.
- 6.3.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the duration of the call; and a fixed service charge based upon the type of operator service provided.
- 6.3.3** The Company shall not bill the Customer for any surcharges or fees imposed by a third party.
- 6.3.4** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.3 Operator Services, (Cont'd.)****6.3.5 Per Call Service Charges**

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Mechanized Calling Card Call	\$0.75
Operator Station Call (Including Collect and Third Party)	\$1.75
Mechanized Station Call (Including Collect and Third Party)	\$1.40
Operator Person to Person Call	\$3.50
Busy Line Verification	\$1.40
Busy Line Interrupt	\$2.00

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.4 Toll Presubscription**

**6.4.1** Toll Presubscription is a procedure whereby the Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) that the Customer wishes to be its carrier(s) of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When the Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing an access code. Should the Customer wish to use other services of the same carrier, it will be necessary for the Customer to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Company. IXCs must submit an Access Service Request (ASR) to the Company.

Selection of toll presubscription providers by an end user is subject to the terms and conditions following.

**6.4.2** At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from Customer initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.4.3.A following.

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.4 Toll Presubscription, (Cont'd.)****6.4.3 Presubscription Charge Application**

- (A) Customer choices for toll presubscription:
- (1) Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. A Customer is not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
  - (2) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
- (B) If a new Customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
- (C) If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all Customers who have selected the canceling IXC as their preferred toll provider. The IXC must inform the Customers that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place.

Following the IXC's discontinuance of service, the Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.4 Toll Presubscription, (Cont'd.)****6.4.3 Presubscription Charge Application (cont'd.)**

- (D) An unauthorized PIC change is a change in the presubscribed IXC that the Customer denies authorizing. PIC disputes for Customers are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 6.4.6 following. In addition, the IXC will be assessed the applicable charge for returning the Customer to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and in the Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as provided herein and in the Company's corresponding F.C.C. Tariff.

**6.4.4 Customer Charge Discrepancy**

- (A) When a discrepancy is determined regarding a Customer's designation of a presubscription IXC, the following applies depending upon the situation described:
- (1) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
  - (2) When two or more orders are received for a Customer line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines the Customer's choice.
  - (3) If a Customer denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.4 Toll Presubscription, (Cont'd.)****6.4.4 Customer Charge Discrepancy (cont'd.)****(B) Verification of Orders for Telemarketing**

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

**6.4.5 PIC Switchback Option-Business**

PIC Switchback is an option under which no investigation activities are performed by the Company when a Customer denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the Customer to the Customer's previous carrier.

When the Company is contacted by a Customer who denies requesting a change in primary toll carrier, the Customer will be credited the charge assessed for the disputed change in carrier and will be switched back to the previous IXC at no charge. If this service is made available by the Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Company.

In addition, the Customer has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.4 Toll Presubscription, (Cont'd.)**

**6.4.6 Rates and Charges**

	<u>Per Line Nonrecurring Charge</u>
Each Carrier Change (per line), assessed to Customer or IXC	\$5.00
Unauthorized Business Change (per line), assessed to IXC	\$35.65

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**

**6.5 Emergency Services (Enhanced 911)**

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

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**SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)****6.6 Blocking A900" Information Service****6.6.1 General**

Where central office facilities permit, A900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a A900" Information Service number (900-NXX-XXXX).

**6.6.2 Regulations**

- (A) Blocking is available on individual lines for business customers.
- (B) When the blocking is activated, direct dialed calls to all A900" Service numbers are blocked.
- (C) Initial blocking is provided at no charge upon customer request. Subsequent requests for A900" Information Services Blocking will be provided at the rates referenced below.
- (D) Blocking service may not be available with certain multi-line business arrangements.
- (E) There is no charge to remove A900" Information Service blocking.

**6.6.3 Rates****900 Information Service Blocking**Business

Initial Request

Subsequent Request (per line)

No Charge

\$100.00

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**SECTION 7.0 - CONTRACT SERVICES**

**7.1 Contract Services**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

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**SECTION 8.0 - SPECIAL ARRANGEMENTS****8.1 General**

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Each offering will have a duration of less than six months. Promotional offerings are to be filed with the Commission on one day notice prior to the actual offering to customers.

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**SECTION 9.0 - PROMOTIONAL OFFERINGS**

**9.1 Special Promotions**

The Company may make promotional offerings of its tariffed services that may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. Promotional offerings will be filed with the Commission as a tariff supplement.

**9.2 Discounts**

The Company may, from time to time offer discounts based on monthly volume or, when appropriate, "monthly revenue commitment" and/or "time of day." Such discounts will be included in the Company's tariff.