

SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Tionesta	Endeavor Tidoute Tionesta	
Tyrone	Altoona Bellwood Tyrone	Warriors Mark (Brookville Tel. Co.)
Ulysses	Coudersport Ulysses	
Uniontown	Brownsville Connellsville Fairchance Farmington Masonstown McClellandtown New Salem Point Marion Republic Smithfield Smock Uniontown	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Unionville Local Area	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Unionville West Chester West Grove Westtown	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton Riegelsville Springtown Upper Black Eddy	Ferndale (Commonwealth) Frenchtown, NJ (Verizon- NJ) Milford, N.J. (Verizon- NJ) Uhlerstown (Commonwealth)
Wallenpaupack	Hamlin Hawley Honesdale Lake Ariel Lords Valley Moscow Newfoundland Wallenpaupack	
Wampum	Beaver Falls Ellwood City New Castle Wampum	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Warren	Russel Sugar Grove Tidioute Warren Youngsville	Sheffield (Brookville Tel. Co.)
Washington Local Area	Avella Canonsburg Claysville McMurray Washington West Alexander	Buffalo (Verizon North) Hickory (Hickory Tel. Co.) Taylorstown (Verizon North)
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg Danville Millville Milton Washingtonville	Turbotville (ALLTEL PA, Inc.)
Weatherly	Freeland Hazleton Jim Thorpe McAdoo Weatherly White Haven	
West Alexander	Claysville Washington West Alexander	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Chester Local Area	Downingtown Exton Lenape Mendenhall Mortonville Philadelphia Suburban Zone 28 West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Chester Springs Coatesville Eagle Kennett Square Landenberg Philadelphia Suburban Zone 10 Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
West Grove	Avondale Coatesville Kemblesville Kennett Square Landenberg Lenape Mendenhall Mortonville Oxford Parkeşburg Unionville West Chester West Grove Westtown	Hockessin, DE (Diamond State)
West Middlesex	Sharon Sharpsville West Middlesex	Sharon, OH (Ameritech-OH)
West Newton Local Area	Belle Vernon West Newton	Yukon (Yukon-Waltz Tel. Co.)
Extended Area	All stations included in Local Area preceding plus: Donora Elizabeth Hermine Monessen Mount Pleasant Perryopolis Pittsburgh Suburban Zone 10 Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Westtown Local Area	Lenape Philadelphia Suburban Zone 10 Mendenhall West Chester Westtown	
Extended Area	All stations included in Local Area preceding plus: Avondale Coatesville Downingtown Exton Kennett Square Landenberg Mortonville Philadelphia Suburban Zone 11 Philadelphia Suburban Zone 12 Philadelphia Suburban Zone 22 Philadelphia Suburban Zone 28 Unionville West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland Hazleton Jim Thorpe Weatherly White Haven	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wilkes-Barre	Kingston Mountaintop Nanticoke Pittston Plymouth Wilkes-Barre Wyoming	Center Moreland (Commonwealth) Dallas (Commonwealth) Harveys Lake (Commonwealth) Nuangola (Commonwealth) Trucksville (Commonwealth)
Williamsport	Jersey Shore Williamsport	Loyalsock (Verizon North) Oval (Pennsylvania Tel. Co.) Trout Run (Verizon North)
Winburne	Clearfield Frenchville Philipsburg Winburne	
Woolrich	Avis Jersey Shore Lock Haven Woolrich	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Wycombe Local Area	Buckingham Doylestown New Hope Newtown Philadelphia Suburban Zone 40 Philadelphia Suburban Zone 45 Wycombe	
Extended Area	All stations included in Local Area preceding plus: Carversville Morrisville Philadelphia Suburban Zone 37 Philadelphia Suburban Zone 38 Philadelphia Suburban Zone 39 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston Moosic Pittston Scranton Taylor Wilkes-Barre Wyoming	

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.2 Exchange Service Areas - Extended Area Service, (Cont'd.)

3.2.2 Exchange Listings, (cont'd.)

Exchange Area	Verizon Pennsylvania, Inc. Exchange	Other Incumbent Local Exchange Company Name
Yardley Local Area	Morrisville New Hope Newtown Philadelphia Suburban Zone 42 Philadelphia Suburban Zone 43 Philadelphia Suburban Zone 44 Wycombe Yardley	Ewing, NJ (Verizon- NJ) Trenton, NJ (Verizon- NJ)
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell Sugar Grove Warren Youngsville	
Youngwood Local Area	Greensburg Mount Pleasant Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls Ellwood City Zelienople	Criders Corners (North Pittsburgh) Evans City (SPRINT)

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia)

3.3.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Philadelphia Suburban exchange to all points within their local calling areas.

To Philadelphia Suburban Exchange	METRO-CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 10	F	1	F	2	2	3	3	2	3	3	3	3	3	3	4	3	4	4	4	5	5	5	6	5	6	6	6	6
Zone 11	1	F	1	1	1	2	2	3	3	3	3	3	3	4	4	4	4	4	5	5	5	6	5					
Zone 12	F	1	F	1	2	2	2	1	2	2	2	2	2	3	3	3	4	4	4	4	4	5	5	5				
Zone 13	2	1	1	F	1	1	1	1	2	2	2	2	3	3	3	3	4	4	4	4	4	5	5	5				
Zone 14	2	1	2	1	F	1	2	2	2	2	2	3	3	4	4	3	3	4	4	4	4	4	5	5				
Zone 17	3	2	2	1	1	F	F	2	2	2	2	2	3	3	3	3	3	3	4	4	4	4	4	4				
Zone 21	3	2	2	1	1	2	F	F	1	1	2	2	2	3	3	2	3	3	3	3	3	4	4	4				
Zone 22	2	3	1	1	2	2	1	1	F	2	1	1	1	1	2	2	2	3	3	4	4	4	4	5	5			
Zone 23	3	3	2	2	2	2	2	2	F	F	1	1	2	3	3	2	2	2	2	2	3	3	3	4	3			
Zone 24	3	3	2	2	2	2	1	1	F	F	F	1	3	2	2	1	2	3	3	3	3	3	4	4				
Zone 25	3	2	2	2	2	2	1	1	F	F	F	2	2	1	2	3	3	3	3	3	4	4						
Zone 26	3	2	2	3	2	2	1	2	1	F	F	F	1	1	1	3	3	3	4	3	4	4	5					
Zone 28	3	2	3	3	3	3	1	3	3	2	F	F	1	2	3	3	3	4	5	4	4	5	5					
Zone 29	3	4	3	3	4	3	3	2	3	2	2	1	1	F	F	2	3	3	3	4	4	4	5	5				
Zone 30	4	3	3	4	3	3	2	2	2	2	1	2	F	F	1	2	1	3	3	3	3	4	4					
Zone 31	3	4	3	3	3	3	2	2	2	1	1	1	3	2	1	F	1	1	2	3	3	3	4	4				
Zone 32	4	4	4	4	3	3	3	3	2	2	2	3	3	3	2	1	F	F	1	2	2	2	3	3				
Zone 33	4	4	4	4	4	3	3	3	2	3	3	3	3	3	1	1	F	F	1	1	2	1	1	3	3			
Zone 34	5	4	4	4	4	3	3	4	2	3	3	3	4	3	3	2	1	1	F	1	1	1	2	2				
Zone 37	5	5	4	4	4	4	3	4	3	3	3	4	5	4	3	3	2	2	1	F	1	1	1	2	3	2	3	1

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																											
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45
Zone 38	5	4	4	4	4	3	4	3	3	3	3	4	4	3	3	2	1	1	1	F	1	1	2	3	3	3	1	
Zone 39	5	5	5	5	4	4	4	4	3	3	3	4	4	4	3	3	2	1	1	1	1	1	F	F	3	3	3	F
Zone 40	6	5	5	5	5	4	4	5	4	4	4	4	5	5	4	4	3	3	2	1	1	F	F	1	2	F	2	1
Zone 41	5	5	5	5	4	4	5	3	4	4	5	5	5	4	4	3	3	2	2	2	3	1	F	F	F	2	2	F
Zone 42	6	6	6	6	5	5	5	6	4	5	5	5	6	6	5	5	4	4	3	3	3	3	2	F	F	F	F	4
Zone 43	6	6	6	5	5	5	5	5	4	5	5	5	6	5	5	4	3	4	3	2	3	3	F	F	F	F	F	3
Zone 44	6	6	6	6	5	5	5	6	5	5	5	5	6	6	5	5	4	4	3	3	3	3	2	2	F	F	F	3
Zone 45	6	6	5	5	5	5	4	5	4	4	4	5	4	3	3	3	3	3	1	1	F	1	1	1	4	3	3	F

Other Exchanges Philadelphia #	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Zone 1		4	3	3	3	2	2	2	3	2	2	3	3	4	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4
Zone 2	a	3	3	2	2	2	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	7	7	7	5	5	5	4
	b	3	3	2	2	2	1	1	3	1	1	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	c	3	3	2	2	1	1	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
	d	3	3	2	2	2	2	2	3	2	2	2	3	3	3	3	2	3	3	3	3	3	4	4	4	5	5	5	4
Zone 3	a	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	1	2	2	2	3	3	4	4	4	3
	b	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	1	2	1	2	2	2	3	3	4	4	4	3
	c	4	4	3	3	3	2	2	3	1	2	2	3	3	3	2	1	1	2	2	2	2	3	3	3	4	4	4	3
	d	4	4	3	3	3	2	2	3	2	2	2	3	3	3	2	2	2	2	2	2	2	2	3	3	4	4	4	3
Zone 4	a	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	1	1	2	2	2	2	3	2	3	3
	b	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	1	2	2	1	1	3	2	3	3
	c	5	5	4	4	4	3	3	4	3	3	3	4	5	4	4	3	2	3	2	2	2	2	2	2	3	2	3	3

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																												
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45	
Buckingham																													1
Center Point															1	1													
Chester Springs													1																
Collegeville														1	1	1													
Dowington													1																
Doylestown																													F
Eagle													1																
Exton													1																
Harleysville															1														
Holly Oak, DE	1	1																											
Lansdale															1														
Lenape	1												1																
Line Lexington																													1
Mendenhall	1																												
Morrisville																										1	1	F	
Newtown																							1			F	1		
North Wales															1			1	1										
Phoenixville													1	F	1														
Royersford														1	1														
Schwenksville															1														

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Philadelphia Suburban Exchange	METRO CALL BANDS APPLICABLE FROM PHILADELPHIA SUBURBAN ZONES																													
	10	11	12	13	14	17	21	22	23	24	25	26	28	29	30	31	32	33	34	37	38	39	40	41	42	43	44	45		
West Chester	1												1																	
Westtown	1												1																	
Wilmington, Del.	1																													
Wycombe																							1						1	
Yardley																												1	F7 77	F

NOTE: Where "F" or "1" is in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicates that service is provided on a message toll basis.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.2 Zones

For the purpose of determining measured local use and local calling area, the Philadelphia Suburban Exchange Area is divided into the following twenty-eight Zones.

Zone	Exchange Name	Zone	Exchange Name
10	Chester Heights	32	Flourtown
11	Chester	33	Ambler
12	Media	34	Cheltenham-Elkins Park- Jenkintown
14	Darby-Ridley Park-Sharon Hill	37	Bethayres-Huntington
17	Upper Darby	38	Willow Grove
21	Havertown-Manoa	39	Hatboro
22	Broomall-Newton Square	40	Feasterville-Churchville
23	Cynwyd-Narberth	41	Eddington-Cornwells Heights
24	Ardmore	42	Bristol
25	Bryn Mawr	43	Langhorne
26	Wayne	44	Levittown
28	Paoli-Malvern-Berwyn	45	Warrington
29	Valley Forge		
30	Norristown		
31	Conshohocken		

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.3 Unlimited Usage Package Local Calling Areas

Unlimited Usage Package Local Calling Areas Include the Zones and Exchanges Listed Below

Zones	Local Calling Area (1)
10	10, 11, and 12 Holly Oak, Del. (The Diamond State Tel. Co.), Lenape, Mendenhall, West Chester, Westtown and Wilmington, Del. (The Diamond State Tel. Co.)
11	10, 11, 12, 13 and 14 Holly Oak, Del. (The Diamond State Tel. Co.)
12	10, 11, 12, 13 and 22
13	11, 12, 13, 14, 17, 21 and 22
14	11, 13, 14 and 17 Phila. Zone 2.c.
17	13, 14, 17 and 21 Phila. Zones 2.a., 2.b., and 2.c
21	13, 17, 21, 22 and 24 Phila. Zone 2.b.
22	12, 13, 21, 22, 24, 25, 26 and 28
23	23, 24 and 25 Phila. Zones 2.b. and 3.c.
24	21, 22, 23, 25, 26 and 31 Phila. Zone 2.b
25	22, 23, 24, 25, 26 and 31
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
26	22, 24, 25, 26, 28, 29, 30 and 31
28	22, 26, 28 and 29 Chester Springs, Downingtown, Eagle, Exton, Lenape, Phoenixville, West Chester and Westtown
29	26, 28, 29 and 30 Collegeville, Phoenixville and Royersford
30	26, 29, 30, 31 and 33 Center Point, Collegeville, Harleysville, Lansdale, North Wales, Phoenixville, Royersford and Schwenksville
31	24, 25, 26, 30, 31, 32 and 33 Phila. Zone 3.c. Center Point and Collegeville
32	31, 32, 33 and 34 Phila. Zones 3.b. and 3.c.
33	30, 31, 32, 33, 34, 38, 39 and 45 North Wales
34	32, 33, 34, 37, 38 and 39 Phila. Zone 3a., 3.b. and 4.a North Wales
37	34, 37, 38, 39, 40 and 45 Phila. Zones 4a. and 4.b.
38	33, 34, 37, 39, 40 and 45
39	33, 34, 37, 38, 39, 40 and 45
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.3 Measured Metropolitan Use (Philadelphia), (Cont'd.)

3.3.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Area (1)
40	37, 38, 39, 40, 41, 43 and 45 Phila. Zone 4.b. Newtown and Wycombe
41	40, 41, 42 and 43 Phila. Zone 4.b.
42	41, 42, 43 and 44 Morrisville and Yardley
43	40, 41, 42, 43 and 44 Morrisville, Newton and Yardley
44	42, 43 and 44 Morrisville, Newton and Yardley
45	33, 37, 38, 39, 40 and 45 Buckingham, Doylestown, Line Lexington and Wycombe
(1)	The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

For all Zones

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in 4.3.4.3 preceding and the entire remainder of the Philadelphia and Philadelphia Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package line.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages

The following table shows the metro call bands applicable from stations within the Pittsburgh Suburban exchange to all points within their local calling areas.

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 10	F	1	2	3	3	4	4	4	3	3	3	2	1	1
Zone 11	1	F	F	2	2	3	4	3	3	3	3	3	2	3
Zone 12	2	F	F	1	2	3	4	3	3	3	4	3	3	4
Zone 13	3	2	1	F	F	3	3	3	3	4	4	3	3	4
Zone 14	3	2	2	F	F	1	3	2	3	3	3	3	3	4
Zone 15	4	3	3	3	1	F	1	2	3	3	4	4	4	5
Zone 16	4	4	4	3	3	1	F	2	3	3	4	4	4	3
Zone 17	4	3	3	3	2	2	2	F	1	2	3	3	3	5
Zone 18	3	3	3	3	3	3	3	1	F	F	2	2	3	4
Zone 19	3	3	3	4	3	3	3	2	F	F	F	2	2	4
Zone 20	3	3	4	4	3	4	4	3	2	F	F	F	2	3
Zone 21	2	3	3	3	3	4	4	3	2	2	F	F	1	3
Zone 22	1	2	3	3	3	4	4	3	3	2	2	F	F	F
Zone 23	1	3	4	4	4	5	5	5	4	4	3	3	F	F

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
Other Exchanges	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Zone 1	2	2	2	2	2	2	3	2	2	2	3	2	2	4
Zone 2	3	3	3	2	2	1	2	1	2	2	3	3	3	4
Zone 3	3	3	3	3	2	3	3	2	1	1	1	2	2	4
Zone 4	2	2	3	3	3	3	4	3	2	2	2	2	F	3
Zone 5	1	1	2	3	2	3	4	3	3	2	2	2	2	3
Zone 6	2	1	1	1	1	3	3	3	3	3	3	3	3	3
Zone 7	3	3	2	2	1	1	2	2	2	3	3	3	3	4
Zone 8	2	2	3	3	3	3	3	2	2	1	1	2	2	3

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.4.1 Charges Applicable to Dial Station-To-Station Messages, (cont'd.)

To Pittsburgh	METRO CALL BANDS APPLICABLE FROM													
	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Other Exchanges														
Aliquippa							1							
Ambridge						1	F							
Canonsburg				1										
Clairton	1	1												
Elizabeth	1	1												
Export												1	1	
Finleyville			F											
Glenwillard						F	1							
Harrison City														F
Herminie														F
Imperial					1	F								
Jeannette														F
McDonald				1										
McMurry			F	1										
New Kensington											1			
Oakdale				F	F									
Springdale										1	1			
Tarentum											1			
Wexford								1						

Note: Where "F" or "1" is shown in the above tables, service is on an unlimited basis for Local Area Unlimited Usage Package customers, and Metro Call Band 1 rates apply for the customers who select the Valu-Pak, Standard and Budget Options. Where "F" or any number is shown in the above tables, service is on an unlimited basis for Metropolitan Area Unlimited Usage Package customers, for calls originated on a Dial Station-to-Station basis from the Metropolitan Area Unlimited Usage Dial Tone Line. Blank spaces indicate that services is provided on a message toll basis.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)****3.4.2 Zones**

For the purpose of determining measured local use and local calling areas the Pittsburgh Suburban Exchange Area is divided into the following fourteen Zones.

Zone	Exchange Name
10	McKeesport
11	Pleasant Hills
12	Bethel Park
13	Bridgeville
14	Carnegie
15	Coraopolis
16	Sewickley
17	Perrysville
18	Glenshaw
19	Fox Chapel
20	Oakmont
21	Penn Hills
22	Monroeville
23	Irwin

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)****3.4.3 Unlimited Usage Package Local Calling Areas**

Unlimited Usage Package Local Calling Areas Include All Stations

Zones	Local Calling Areas (1)
10	10, 11, 22 and 23 Pittsburgh Zone 5 Clairton and Elizabeth
11	10, 11 and 12 Pittsburgh Zones 5 & 6 Clairton and Elizabeth
12	11, 12 and 13 Pittsburgh Zone 6 Finleyville and McMurray
13	12, 13, 14 Pittsburgh Zone 6 Canonsburg, McDonald, McMurray and Oakdale
14	13, 14 and 15 Pittsburgh Zones 6 & 7 Imperial and Oakdale
15	14, 15 and 16 Pittsburgh Zones 2 & 7 Ambridge, Glenwillard and Imperial
16	15 and 16 Ambridge, Aliquippa and Glenwillard
17	17 and 18 Pittsburgh Zone 2 Wexford (North Pittsburgh Tel. Co.)

- (1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

Zones	Local Calling Areas (1)
18	17, 18 and 19 Pittsburgh Zones 3.a. and 3.b.
19	18, 19 and 20 Pittsburgh Zones 3.a. and 8 Springdale
20	19, 20 and 21 Pittsburgh Zones 3.a. and 8 New Kensington, Springdale and Tarentum
21	20, 21 and 22.b Pittsburgh Zone 4.b Export (Murrysville Tel. Co.)
22.a.	10, 22.a., 22.b. and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murrysville Tel. Co.)
22.b.	10, 21, 22.a., and 23 Pittsburgh Zones 4.a. and 4.b. Export (Murrysville Tel. Co.) and Harrison City, (Murrysville Tel. Co.)
23	10, 22.a., 22.b. and 23 Greensburg Harrison City (Murrysville Tel. Co.), Herminie and Jeannette

(1) The exchanges and zones included in the Local Area Unlimited Usage Package calling area represent the Metro Call Band 1 exchanges and zones for the Metropolitan Area Standard Usage Package, Valu-Pak or Budget Usage Options.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.4 Measured Metropolitan Use (Pittsburgh), (Cont'd.)

3.4.3 Unlimited Usage Package Local Calling Areas, (cont'd.)

For Hometown-Plus Usage Option customers, service is on a mixed unlimited and measured local use basis. It is on an unlimited basis for outgoing calls within the Home Exchange and other selected exchanges; it is on a measure local use basis for outgoing calls to non-selected exchanges in the customer's Measured Local Calling Area.

3.4.4 Metropolitan Area Unlimited Usage Package

The Metropolitan Area Unlimited Usage Package Local Calling Area includes the Local Area Unlimited Usage Package calling area covered in Section 3.4.3 preceding and the entire remainder of the Pittsburgh and Pittsburgh Suburban exchanges for calls originated on a dial sent paid station-to-station basis from the Metropolitan Area Unlimited Usage Package station.

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.5 Dial Tone Line Cells and Local Usage Option Availability****3.5.1 Dial Tone Line Cells and Local Usage Option Tables**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Alexandria	g	B-4	x	x
Aliquippa Local Metro		E	x	x x
Allentown		G-3	x	x
Ambridge Local Extended Metro		3 D D -	x x x	x x x
Annville		E-4	x	x
Ashland	g	C-4	x	x
Austin	g	E-4	x	x
Avis		C-4	x	x
Avondale		G-4	x	x
Baden Local Metro-Plus.	g	4 E E	x	x x
Barnesboro	g	B-4	x	x
Bath		G-4	x	x
Beaver Falls		E-4	x	x
Bedminster		E-4	x	x
Bellefonte		E-4	x	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Belle Vernon		4		
Local		D	x	x
Metro-Plus		D	-	x
Bellwood		D-4	x	x
Berwick		D-4	x	x
Bessemer	g	D-4	x	x
Bethlehem		G-3	x	
Big Run	e, g	B-4	x	x
Black Lick		D-4	x	x
Blairsville		E-4	x	x
Bloomsburg		E-4	x	x
Boalsburg		E-4	x	x
Bolivar	g	B-4	x	x
Bradford		C-4	x	x
Brownsville		E-4	x	x
Buckingham		4		
Local		D	x	x
Extended		D	x	x
Metro				x
Burgettstown		B-4	x	x
Bushkill		E-4	x	x

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
California		C-4	x	x
Canonsburg		4		
Local		E	x	x
Metro				x
Carbondale		F-4	x	x
Carrolltown		C-4	x	x
Carversville		4		
Local		D	x	x
Metro-Plus		D	-	x
Catasauqua		G-3	x	x
Catawissa		C-4	x	x
Center Point		4		
Local		F	x	x
Extended		F	x	x
Metro				x
Centre Hall		E-4	x	x
Charleroi	g	D-4	x	x
Cherry Tree	g	B-4	x	x
Chester Springs		4		
Local		F	x	x
Extended		F	x	x
Metro				x

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Clairton Local Metro		3 E	x	x x
Clarion		C-4	x	x
Claysville	g	D-4	x	x
Clymer	g	C-4	x	x
Coatesville Local Metro-Plus		4 F F	x	x x
Collegeville Local Metro		4 G	x	x x
Connellsville		E-4	x	x
Coudersport		B-4	x	x
Cresco		F-4	x	x
Curwensville		C-4	x	x
Danvillee		D-4	x	x
Dauphen		F-4	x	x
Dawson	g	C-4	x	x
Derry		E-4	x	x

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Donora	g	4		
Local		D	x	x
Metro-Plus		D	-	x
Downingtown		3		
Local		G	x	x
Metro-Plus		G	-	x
Doylestown		3		
Local		E	x	x
Extended		E	x	x
Metro		-	-	x
Dublin		4		
Local		F	x	x
Metro-Plus		F	-	x
DuBois		C-4	x	x
Eagle		4		
Local		G	x	x
Metro-Plus		G	-	x
Easton		G-3	x	x
East Palestine		B-4	x	x
Ebensburg	g	B-4	x	x
Eldred	e	C-4	x	x
Elizabeth		4		
Local		F	x	x
Extended		F	-	x
Metro		-	-	x

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Ellwood City		F	x	x
Elysburg		D-4	x	x
Endeavor		A-4	x	x
Exton		3		
Local		F	x	x
Metro				x
Fairchance		D-4	x	x
Farmington		D-4	x	x
Fayette City		C-4	x	x
Finleyville		4		
Local		E	x	x
Extended		E		x
Metro				x
Fleetwood		F-4	x	x
Frackville		D-4	x	x
Freeland		D-4	x	x
Frenchville		D-4	x	x
Galeton		A-4	x	x
Girardville		C-4	x	x
Glen Campbell		B-4	x	x
Glenmore		E-4	x	x

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Glenwillard		4		
Local		E	x	x
Metro		-	-	x
Green Lane		F-4	x	x
Greensburg		3		
Local		E	x	x
Metro-Plus		E		x
Greenville	g	C-4	x	x
Grove City	g	C-4	x	x
Halifax	e	G-4	x	x
Hamburg		G-4	x	x
Hamlin		F-4	x	x
Harleysville		4		
Local		G	x	x
Metro-Plus		G	-	x
Harrisburg				
Zone 1		G-3	x	x
Zone 2		G-3	x	x
Hastings	e, g	B-4	x	x
Hawley		C-4	x	x
Hazleton		E-3	x	x
Hellertown		G-4	x	x

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business- Individual Line	Residential Individual Line
Hermine		4		
Local		E	x	x
Extended		E		x
Metro				x
Holidaysburg		E-4	x	x
Homer City		C-4	x	x
Honesdale		D-4	x	x
Honey Brook		E-4	x	x
Hookstown		F-4	x	x
Houtzdale		C-4	x	x
Hummelstown		G-4	x	x
Huntington		C-4	x	x
Imperial		4		
Local		D	x	x
Extended		D	x	x
Metro				x
Indiana		D-4	x	x
Jeannette		3		
Local		E	x	x
Metro				x
Jermyn		F-4	x	x
Jersey Shore		E-4	x	x

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Jim Thorpe		C-4	x	x
Kane		A-4	x	x
Kemblesville		F-4	x	x
Kennett Square		4		
Local		G	x	x
Metro-Plus		G		x
Kingston		F-3	x	x
Kulpmont	g	C-3	x	x
Kutztown	g	G-4	x	x
Lake Ariel		F-4	x	x
Lake Como	g	A-4	x	x
Lancaster		G-3	x	x
Landenberg		G-4	x	x
Landisville	g	F-4	x	x
Lansdale		3		
Local		E	x	x
Extended		E	x	x
Metro				x
Latrobe		E-4	x	x
Lebanon		E-4	x	x
Leeper		B-4	x	x

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Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Lehighton	g	C-4	x	x
Lenape Local Metro		4 G	x	x x
Lewistown		C-4	x	x
Ligonier		C-4	x	x
Line Lexington Local Extended Metro		4 F F	x x	x x x
Lock Haven		C-4	x	x
Lords Valley		F-4	x	x
Lowellville		F-4	x	x
Ludlow		A-4	x	x
Mahaffey		B-4	x	x
Mahanoy City		C-4	x	x
Marchand		B-4	x	x
Marienville		A-4	x	x
Marion Center		C-4	x	x
Masontown		D-4	x	x
McAdoo		D-4	x	x
McClellandtown		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.52

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
McDonald Local Metro		4 D	x	x x
McMurray Loca Extended Metro		4 E E	x x -	x x x
McVeytown		C-4	x	x
Mechanicsburg	g	G-4	x	x
Mendenhall Local Metro	-	4 G	x -	x x
Mercer		E-4	x	x
Middletown		G-4	x	x
Midland		E-4	x	x
Millersville		F-4	x	x
Millheim	e	B-4	x	x
Millville	e, g	C-4	x	x
Milton		E-4	x	x
Minersville		D-4	x	x
Monessen		D-3	x	x
Monongahela Local Metro-Plus	g	4 D D	x - -	x x x

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Moosic	g	F-4	x	x
Morrisville		3		
Local		G	x	x
Local				x
Mortonville		4		
Local		F	x	x
Metro-Plus		F	-	x
Moscow	g	E-4	x	x
Moutaintop		F-4	x	x
Mount Camel		C-4	x	x
Mount Gretna	g	D-4	x	x
Mount Jewett	g	D-4	-	x
Mount Pleasant		4		
Local		F	x	x
Metro-Plus		F	-	x
Mount Pocono	g	E-4	x	x
Mount Vernon		B-4	x	x
Nanticoke		F-4	x	x
Nazareth	g	G-4	x	x
Nesquehoning		C-4	x	x
New Castle		E-4	x	x
New Florence	g	A-4	x	x

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Newfoundland		E-4	x	x
New Hope		4		
Local		F	x	x
Metro-Plus		F		x
New Kensington	g	3		
Local		E	x	x
Metro				x
New Philadelphia		D-4	x	x
New Salem	g	D-4	x	x
Newtown		3		
Local		F	x	x
Extended		F	x	x
Metro				x
Northampton		G-4	x	x
Northumberland	g	C-4	x	x
North Wales		3		
Local		G	x	x
Extended		G	x	x
Metro		-	-	x
Numidia		C-4	x	x
Oakdale		4		
Local		E	x	x
Metro		-	-	x
Olyphant	g	F-4	x	x
Orwigsburg	g	D-4	x	x

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3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Osceola Mills		C-4	x	x
Oxford		C-4	x	x
Palmyra		G-4	x	x
Paris		C-4	x	x
Parkesburg		E-4	x	x
Parkwood	g	C-4	x	x
Patton	g	E-4	x	x
Pennsburg	g	E-4	x	x
Perkasie		4		
Local		F	x	x
Metro-Plus		F		x
Perryopolis	g	4		
Local		E	x	x
Metro-Plus		E	-	x
				x
Philipsburg		D-4	x	x
Phoenixville		3		
Local		F	x	x
Extended		F	x	x
Metro				x
Pittston		F-3	x	x
Plumsteadville	f	4		
Local		F	s	x
Metro-Plus		F	-	x

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Plymouth		F-3	x	x
Point Marion		E-4	x	x
Portage	g	B-4	x	x
Port Allegany		B-4	x	x
Pottstown		C-3	x	x
Pottsville		D-3	x	x
Pughtown		4		
Local		F	x	x
Metro-Plus		F		x
Punxsutawney	g	B-4	x	x
Quakertown		E-4	x	x
Reading		G-3	x	x
Renovo	g	A-4	x	x
Republic		D-4	x	x
Rew		C-4	x	x
Reynoldsville	g	C-4	x	x
Riegelsville	g	G-4	x	x
Rochester		4		
Local		F	x	x
Metro-Plus		F	-	x
Roulette		B-4	x	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Royersford		3		
Local		G	x	x
Metro-Plus		G		x
Russell		C-4	x	x
Saint Clair		D-4	x	x
Saxton	g	A-4	x	x
Schuylkill Haven		D-4	x	x
Schwenksville		4		
Local		G	x	x
Metro-Plus		G		x
Scottdale		4		
Local		D	x	x
Metro-Plus		D		x
Scranton		F-3	x	x
Shamokin		D-4	x	x
Sharon		D-3	x	x
Sharpsville		E-4	x	x
Shenandoah		C-4	x	x
Slatington		G-4	x	x
Smethport		C-4	x	x
Smithfield		D-4	x	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Smiths Ferry		E-4	x	x
Smock	g	D-4	x	x
Snow Shoe		C-4	x	x
Souderton		4		
Local		G	x	x
Metro-Plus		G	-	x
Springdale	g	3		
Local		E	x	x
Metro			-	x
Spring Mills		E-4	x	x
Springtown	g	G-4	x	x
State College		E-3	x	x
Strasburg		F-4	x	x
Stroudsburg		E-4	x	x
Sugar Grove	e	C-4	x	x
Sunbury		E-4	x	x
Sykesville	g	C-4	x	x
Tamaqua	g	D-4	x	x
Tarentum	g	4		
Local		E	x	x
Metro-Plus		E	x-	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)**3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)****3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group- Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Taylor	g	F-3	x	x
Tidioute	e, g	D-4	x	x
Tionesta		A-4	x	x
Tyrone		E-4	x	x
Ulysses	g	A-4	x	x
Uniontown		E-4	x	x
Unionville		4		
Local		F	x	x
Metro-Plus		F		
Upper Black Eddy		E-4	x	x
Wallenpaupack		E-4	x	x
Wampum		E-4	x	x
Warren		C-4	x	x
Washington		4		
Local		E	x	x
Metro-Plus		E		x
Washingtonville	g	D-4	x	x
Weatherly		D-4	x	x
West Alexander		E-4	x	x
West Chester		3		
Local		F	x	x
Extended		F	x	x
Metro		-	-	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
West Grove		F-4	x	x
West Middlesex	g	D-4	x	x
West Newton		4		
Local		C	x	x
Extended		C		x
Metro				x
Westtown		4		
Local		E	x	x
Extended		E	x	x
Metro				x
White Haven		E-4	x	x
Wilkes-Barre		F-3	x	x
Williamsport		E-3	x	x
Winburne		C-4	x	x
Woolrich	g	C-4	x	x
Wycombe		4		
Local		F	x	x
Extended		F	x	x
Metro				x
Wyoming	g	G-3	x	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)
3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)**3.5.1 Dial Tone Line Cells & Local Usage Option Tables, (cont'd.)**

Exchange Area	Notes	Rate Group-Dial Tone Line Cell	Business Individual Line	Residential Individual Line
Yardley Local Metro		3 G	x	x x
Youngsville		C-4	x	x
Youngwood Local Metro-Plus	g	4 E E	x	x x
Zelienople	g	E-4	x	x

For explanation of Note Symbols g and x, see Section 3.5.2

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SECTION 3.0 - SERVICE AREAS, (CONT'D.)

3.5 Dial Tone Line Cells and Local Usage Option Availability, (Cont'd.)

3.5.2 Dial Tone Line Cells & Local Usage Options - Miscellaneous Notes

Listed below is an explanation of the Notes used for the preceding tariff sheets.

- g Hometown-Plus Usage Option available to individual line residence customers only.
- x Indicates service is available.

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SECTION 4.0 - SERVICE CHARGES AND SURCHARGES
4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

	<u>Residential</u>	<u>Business</u>
Line Installation / Move / Add Charge		
First Line	\$40.00	\$ 50.00
Each Additional Line, Same Order	\$40.00	\$ 50.00
Service Change Charge, per order	\$ 5.00	\$ 7.00
Service Restoral Charge	\$11.00	\$ 20.00
Temporary Suspension Charge	\$26.00	\$ 35.50
Telephone Number Change Charge	\$26.25	\$ 43.50
Transfer of Billing Charge	N/A	\$ 27.75

4.2 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for effecting changes in service or resolving troubles reported by the Customer when it is determined that the trouble is caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

	<u>Residential</u>	<u>Business</u>
Maintenance Visit Charge		
Initial 15 minutes	\$26.00	\$37.25
Each additional 15 minutes	\$11.00	\$11.00

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SECTION 5.0 - NETWORK EXCHANGE SERVICES
5.1 General

Local exchange services are available on a facilities and resale basis. Bundled services and stand alone services are available to residential and small business Customers in Verizon Pennsylvania, Inc. and Verizon North Inc. territories.

5.1.1 Rate Periods for Time of Day Sensitive Services

For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM to 10:00 PM*	EVENING RATE PERIOD						EVE
10:00 PM to 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

* Up to but not including.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 Rate Periods for Time of Day Sensitive Services, (cont'd.)

- (A) Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

- (B) For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. Calls made between 8:00 AM to, but not including, 5:00 PM will be billed at the evening rate, when these holidays fall on a Monday through Friday. All calls will be billed at their normal rate when these holidays fall on a Saturday or Sunday.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**5.1 General, (Cont'd.)****5.1.1 Description**

Local Services are provided through the use of both resold and facilities based switching and transport facilities.

All nonbundled business services in this tariff are offered at a discount off of rates for monthly recurring listed in Section 5 for local recurring and local usage charges when the business Customer enters into a term commitment. The discount does not apply to nonrecurring charges, End-User Common Line Recovery charges, Combination Charges, charges associated with bundled services, operator service charges, or directory listing charges.

The business Customer who enters into a term agreement agrees that if service is discontinued before the expiration of the term indicated below, the Customer will be liable for monthly fees for the remainder of the term, based on the average of the last three months' bills or \$250 per month, whichever is greater. This does not apply for the first ninety (90) days of service.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**5.3 Standard Business Local Exchange Service, (Cont'd.)****5.2.1 Monthly Recurring Charges****(A) Standard Residential Unlimited Local Exchange Service**

Residential Unlimited Local Exchange Service provides the following features and functions:

- (1) Dial Tone
- (2) Unlimited local voice calling
- (3) Standard Directory Listing
- (4) Access to Directory Assistance Service.
- (5) Touch Tone Calling Service.
- (6) Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services.
- (7) Access to Operator Services.
- (8) Access to 800/888 Services.
- (9) Access to Alerting and Reporting Systems (9-1-1 dialing).
- (10) Access to the Pennsylvania Telecommunications Relay Service.

Any additional features must be purchased separately.

The following monthly recurring rates apply to Standard Residential Unlimited Local Exchange Service.

Zone	Monthly Rate Per Line
1	\$30.00
2	\$30.00
3	\$30.00
4	\$60.00

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.2 Standard Residence Local Exchange Service, (Cont'd.)

5.2.2 Exchange Service Options - Usage Charges

(A) Flat Rate Service

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

	Initial 3 Minutes	Additional 3 Minutes
Operator Usage	\$0.05	\$0.05

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Company's business services which are billed on a flat rate basis are available only for business voice use, and may not be used for other purposes, including but not limited to, placing calls using automatic dialing devices and/or for data transmission. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)
5.3 Standard Business Local Exchange Service, (Cont'd.)**5.3.1 Monthly Recurring Charges****(A) Access Line Rates**

The following charges apply to Standard Business Local Exchange Service lines or trunks per month. Rates and charges include Touchtone Service. The rates and charges below apply to service provided on a month-to-month basis.

Dial Tone Line Cell (DTLC)	Business Single LineRate	Business Multiple Line/Trunk Rate
DTLC 1	\$10.23	\$ 8.13
DTLC 2	\$12.73	\$10.63
DTLC 3	\$15.23	\$13.13
DTLC 4	\$17.73	\$15.63

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**5.3 Standard Business Local Exchange Service, (Cont'd.)****5.3.1 Monthly Recurring Charges, (cont'd.)****(B) Local Usage Options**

The Customer of Standard Business Local Exchange Service must select one of the following Local usage Options. The following charges apply to Standard Business Local Exchange Service lines per month. The rates and charges below apply to service provided on a month-to-month basis.

(1) Pennsylvania Exchanges

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Extended Area Unlimited Usage
Usage Group A	\$0.00	\$6.90	\$9.20	\$10.70	\$15.00
Usage Group B	\$0.00	\$6.90	\$9.20	\$10.70	\$15.00
Usage Group C	\$0.00	\$6.90	\$9.20	\$10.70	\$15.00
Usage Group D	\$0.00	\$6.90	\$13.80	\$15.00	\$19.25
Usage Group E	\$0.00	\$6.90	\$13.80	\$15.00	\$19.25
Usage Group F	\$0.00	\$6.90	\$13.80	\$19.20	\$23.50
Usage Group G	\$0.00	\$6.90	\$13.80	\$19.20	\$23.50

(2) Philadelphia and Pittsburgh Metro Exchanges

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Metro Area Unlimited Usage
All	\$0.00	\$6.90	\$18.40	NA	NA

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.1 Monthly Recurring Charges, (cont'd.)

(B) Local Usage Options, (continued)

(3) Philadelphia and Pittsburgh Suburban Exchanges

RATE GROUP	Usage Options - Addition to Line Rate				
	Budget Usage	Standard Usage	Local Area Value Usage	Local Area Unlimited Usage	Metro Area Unlimited Usage
All	\$0.00	\$6.90	\$18.40	\$23.50*	NA

* Local Area Unlimited Usage option for Pittsburgh Suburban exchanges is \$22.95.

(4) Usage Options Definitions

- Budget All calls within the Local Area are priced on a measured or message basis with no monthly calling allowance.
- Standard All calls within the Local Area are priced on a measured or message basis with a \$8.00 monthly calling allowance.
- Local Area Value All calls within the Local Area are priced on a measured or message basis with a \$24.00 monthly calling allowance.
- Local Area Unlimited¹ No limit on the number of local calls per month within the Local Area for a flat rate.
- Extended Area Unlimited¹ No limit on the number of local calls per month within the Extended Area for a flat rate.
- Metro Area Unlimited¹ No limit on the number of local calls per month within the Metro Area for a flat rate.

¹ Availability is limited to new customers who subscribed to Verizon Pennsylvania, Inc.'s or Verizon North Inc.'s unlimited calling plan at the time of conversion to the Company's service.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.2 Exchange Service Options - Usage Charges

(A) Flat Rate Service

No measured or message charges apply to direct-dialed calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. Operator usage charges, however, apply as indicated below for all Exchanges.

Operator Usage	Initial 3 Minutes	Additional 3 Minutes
	\$0.05	\$0.05

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.2 Exchange Service Options - Usage Charges, (cont'd.)

(B) Measured Service Usage

Customers will receive monthly usage allowances consistent with the local usage plan selected

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

(1) Pennsylvania Exchanges

	DAY ¹		NIGHT/WKD ¹	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct-Dialed Usage	\$0.030	\$0.030	\$0.030	\$0.030
Operator Usage	\$0.070	\$0.000	\$0.028	\$0.000

¹ Monday through Friday, 8:00 AM to, but not including, 10:00 PM; All other times are Night/Weekend.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.2 Exchange Service Options - Usage Charges, (cont'd.)

(B) Measured Service Usage, (continued)

(2) Philadelphia Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030
Metro Call Band 2	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040
Metro Call Band 3	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 4	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 5	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**5.3 Standard Business Local Exchange Service, (Cont'd.)****5.3.2 Exchange Service Options - Usage Charges, (cont'd.)****(B) Measured Service Usage, (continued)****(3) Philadelphia Suburban Exchanges**

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030
Metro Call Band 2	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040
Metro Call Band 3	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 4	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 5	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 6	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020
Metro Call Band 6	\$0.210	\$0.080	\$0.120	\$0.050	\$0.060	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-6 night/weekend calls are billed at \$0.025 per minute.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.2 Exchange Service Options - Usage Charges, (cont'd.)

(B) Measured Service Usage, (continued)

(4) Pittsburgh Metro Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030	\$0.030
Metro Call Band 2	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040	\$0.040
Metro Call Band 3	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Metro Call Band 4	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050	\$0.050
Operator Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.028 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.3 Standard Business Local Exchange Service, (Cont'd.)

5.3.2 Exchange Service Options - Usage Charges, (cont'd.)

(B) Measured Service Usage, (continued)

(5) Pittsburgh Suburban Exchanges

	DAY		EVENING		NIGHT/WKD	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
Direct Dialed Usage						
Metro Call Band 1	Note 1	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020
Operator Usage						
Metro Call Band 1	Note	Note 1	Note 1	Note 1	Note 1	Note 1
Metro Call Band 2	\$0.090	\$0.030	\$0.050	\$0.020	\$0.030	\$0.010
Metro Call Band 3	\$0.120	\$0.040	\$0.070	\$0.030	\$0.040	\$0.010
Metro Call Band 4	\$0.150	\$0.060	\$0.090	\$0.040	\$0.050	\$0.020
Metro Call Band 5	\$0.180	\$0.070	\$0.110	\$0.040	\$0.050	\$0.020

Note 1 B Business Band 1 calls are billed per message at \$0.070 for weekday calls 8:00 AM to, but not including, 10:00 PM, and \$0.035 for night/weekend calls placed 10:00 PM to, but not including, 8:00 AM, and all day Saturday and Sunday. Residential Band 2-5 night/weekend calls are billed at \$0.025 per minute.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**5.4 Local Exchange Optional Calling Features****5.4.1 Recurring and Nonrecurring Charges**

<u>Optional Calling Feature</u>	<u>Residence</u>		<u>Business</u>	
	<u>NRC</u>	<u>Monthly</u>	<u>NRC</u>	<u>Monthly</u>
Call Waiting	\$5.00	\$4.50	\$10.00	\$6.00
Caller ID	n/a	\$7.00	\$10.00	\$8.50
Caller ID with Name	n/a	\$7.50	\$10.00	\$9.50
Call Forwarding	\$5.00	\$3.00	\$10.00	\$6.00
Call Forward Busy Line	\$5.00	\$2.00	\$10.00	\$2.50
Call Forward Don't Answer	\$5.00	\$2.00	\$10.00	\$2.50
Call Forward Busy Line & Don't Answer	\$5.00	\$2.00	\$10.00	\$2.50
Select Call Forward	\$5.00	\$3.50	\$10.00	\$4.50
3-way Calling	\$5.00	\$4.00	\$10.00	\$5.00
Busy Redial	\$0.00	\$4.00	\$10.00	\$5.00
Call Block	\$5.00	\$5.00	\$10.00	\$5.00
Speed Dialing 30	\$5.00	\$2.25	\$10.00	\$6.50
Speed Dialing 8	\$5.00	\$3.00	\$10.00	\$5.00
Anonymous Call Rejection	n/a	\$0.00	n/a	\$0.00
Call Intercept	n/a	\$5.00	\$10.00	n/a
Distinctive Ring per dependent number	\$5.00	\$4.50	\$10.00	\$6.50
Priority Call	\$5.00	\$2.75	\$10.00	\$3.50
*69 Return Call	n/a	\$5.00	\$10.00	\$5.00
Remote Call Forwarding	\$21.00	\$16.50	\$10.00	\$16.50

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)

5.4 Local Exchange Optional Calling Features, (Cont'd.)

5.4.2 Per Use/Day Features

The following features are billed on a per occurrence basis when the customer does not subscribe to the feature on a monthly basis.

FEATURE	Residential Charge	Business Charge
Three-Way Calling - per use	\$0.75	\$0.75
Call Block - per day	\$0.50	\$0.50
Call Tracing - per use	\$1.50	\$1.50
Priority Call - per day	\$0.50	\$0.50
Busy Redial - per use	\$0.75	\$0.75
*69 Return Call - per use	\$0.75	\$0.75
Select Forward - per day	\$0.50	\$0.50

5.4.3 Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Per-Call Blocking will be automatically available to all Customers served by the Company, free of charge and on an unlimited basis.

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SECTION 5.0 - NETWORK EXCHANGE SERVICES, (CONT'D.)**5.4 Local Exchange Optional Calling Features, (Cont'd.)****5.4.3 Caller ID Blocking (cont'd.)**

Customers have two blocking options as follows:

(A) **Per-Call Blocking:** To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis.

(B) **Line Blocking**

Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is provided without charge for the initial request. Thereafter, requests to add or remove per line blocking will result in the assessment of a Line Change Charge.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service. If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES
6.1 Listing Services

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings for an additional monthly charge. Non-directory listed and non-published services are also available for an additional monthly charge.

	Non-Recurring <u>Charge</u>	Monthly Recurring <u>Charge</u>
Business		
Additional Listing	\$15.00	\$2.05
Non-Directory Listed Service	\$15.00	\$1.25
Non-Published Service	\$15.00	\$1.75
Residential		
Additional Listing	\$12.00	\$1.25
Non-Directory Listed Service	\$15.00	\$1.25
Non-Published Service	\$15.00	\$1.75

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.2 Directory Assistance Service

6.2.1 A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

- (a) Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- (b) Customer experiences poor transmission or is cut-off during the call.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Direct-Dialed	\$0.95
---------------	--------

6.2.2 Directory Assistance Call Completion

Directory Assistance Call Completion is a service available to customers who call the Directory Assistance Operator. After the operator provides the requested number, the operator will request whether the customer wishes the operator to complete the call to the requested number. If the operator completes the call for the customer, the following charge applies:

Each Directory Assistance Call Completed by the Operator	\$0.00
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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**6.3 Operator Services**

Operator Services are offered to Customers. Operator Services allow Customer to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

- 6.3.1** Operator services may be used by the presubscribed Customer to complete Person-to-Person, Operator or Mechanized Station (including Collect and Third-Party), and/or Calling Card calls.
- 6.3.2** Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the duration of the call; and a fixed service charge based upon the type of operator service provided.
- 6.3.3** The Company shall not bill the Customer for any surcharges or fees imposed by a third party.
- 6.3.4** Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**6.3 Operator Services, (Cont'd.)****6.3.5 Per Call Service Charges**

The following per-call charges apply in addition to the per minute usage rates when applicable. These charges apply in all rate periods.

Mechanized Calling Card Call	\$0.75
Operator Station Call (Including Collect and Third Party)	\$1.75
Mechanized Station Call (Including Collect and Third Party)	\$1.40
Operator Person to Person Call	\$3.50
Busy Line Verification	\$1.40
Busy Line Interrupt	\$2.00

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**6.4 Toll Presubscription**

- 6.4.1** Toll Presubscription is a procedure whereby the Customer designates to the Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) that the Customer wishes to be its carrier(s) of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a Customer who has presubscribed to a toll carrier from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When the Customer selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the Customer without dialing an access code. Should the Customer wish to use other services of the same carrier, it will be necessary for the Customer to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Company. IXCs must submit an Access Service Request (ASR) to the Company.

Selection of toll presubscription providers by an end user is subject to the terms and conditions following.

- 6.4.2** At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the Customer. This may involve charges resulting from Customer initial free choice Preferred Interexchange Carrier (PIC), as specified in 6.4.3.A following.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**6.4 Toll Presubscription, (Cont'd.)****6.4.3 Presubscription Charge Application**

- (A) Customer choices for toll presubscription:
- (1) Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. A Customer is not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
 - (2) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
- (B) If a new Customer cannot decide upon presubscription IXCs, the Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the Customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
- (C) If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all Customers who have selected the canceling IXC as their preferred toll provider. The IXC must inform the Customers that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Company that this activity has taken place.

Following the IXC's discontinuance of service, the Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**6.4 Toll Presubscription, (Cont'd.)****6.4.3 Presubscription Charge Application (cont'd.)**

- (D) An unauthorized PIC change is a change in the presubscribed IXC that the Customer denies authorizing. PIC disputes for Customers are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 6.4.6 following. In addition, the IXC will be assessed the applicable charge for returning the Customer to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and in the Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as provided herein and in the Company's corresponding F.C.C. Tariff.

6.4.4 Customer Charge Discrepancy

- (A) When a discrepancy is determined regarding a Customer's designation of a presubscription IXC, the following applies depending upon the situation described:
- (1) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
 - (2) When two or more orders are received for a Customer line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines the Customer's choice.
 - (3) If a Customer denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)**6.4 Toll Presubscription, (Cont'd.)****6.4.4 Customer Charge Discrepancy (cont'd.)****(B) Verification of Orders for Telemarketing**

Neither the IXC or the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

6.4.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Company when a Customer denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the Customer to the Customer's previous carrier.

When the Company is contacted by a Customer who denies requesting a change in primary toll carrier, the Customer will be credited the charge assessed for the disputed change in carrier and will be switched back to the previous IXC at no charge. If this service is made available by the Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Company.

In addition, the Customer has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.4 Toll Presubscription, (Cont'd.)

6.4.6 Rates and Charges

	<u>Per Line Nonrecurring Charge</u>
Each Carrier Change (per line), assessed to Customer or IXC	\$5.00
Unauthorized Business/Residence Change (per line), assessed to IXC	\$35.65

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.5 Emergency Services (Enhanced 911)

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

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SECTION 6.0 - MISCELLANEOUS CHARGES AND SERVICES, (CONT'D.)

6.6 Blocking A900" Information Service

6.6.1 General

Where central office facilities permit, A900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a A900" Information Service number (900-NXX-XXXX).

6.6.2 Regulations

- (A) Blocking is available on individual lines for residence and business customers.
- (B) When the blocking is activated, direct dialed calls to all A900" Service numbers are blocked.
- (C) Initial blocking is provided at no charge upon customer request. Subsequent requests for A900" Information Services Blocking will be provided at the rates referenced below.
- (D) Blocking service may not be available with certain multi-line business arrangements.
- (E) There is no charge to remove A900" Information Service blocking.

6.6.3 Rates

900 Information Service Blocking

<u>Residence</u>	<u>Service Charges</u>
Initial Request	No Charge
Subsequent Request (per line)	\$25.00
<u>Business</u>	
Initial Request	No Charge
Subsequent Request (per line)	\$100.00

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SECTION 7.0 - CONTRACT SERVICES

7.1 Contract Services

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Contract Service rates will be offered to the Customer in writing and on a non-discriminatory basis.

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SECTION 8.0 - SPECIAL ARRANGEMENTS

8.1 General

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Each offering will have a duration of less than six months. Promotional offerings are to be filed with the Commission on one day notice prior to the actual offering to customers.

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SECTION 9.0 - PROMOTIONAL OFFERINGS

9.1 Special Promotions

The Company may make promotional offerings of its tariffed services that may include reducing or waiving applicable charges for the promoted service. No individual promotional offering will exceed six months in duration, and any promotional offering will be extended on a non-discriminatory basis to any customer similarly classified who requests the specific offer. Promotional offerings will be filed with the Commission as a tariff supplement.

9.2 Discounts

The Company may, from time to time offer discounts based on monthly volume or, when appropriate, "monthly revenue commitment" and/or "time of day." Such discounts will be included in the Company's tariff.

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