

Berdy Exp. No. 1 (Attachment #1)
K-943241

3/31/95
Yanc: lowering
jao



Pennsylvania Power & Light Company

Two North Ninth Street • Allentown, PA 18101-1179 • 610/774-5151

**DOCUMENT
FOLDER**

March 27, 1995

Dear Customer:

You have probably heard that PP&L has proposed to raise base electric rates for the first time in 10 years. I would like to take this opportunity to provide you with some background on the reasons for requesting this increase and to show how it might affect you.

On December 30, 1994, PP&L filed a request for an electric rate increase with the Pennsylvania Public Utility Commission (PUC). The decision to request this increase was a difficult one, but after 10 years of rising costs, it was a decision PP&L could no longer avoid. Any increase granted would take effect in October.

Over the past decade we have worked hard to keep electricity prices stable. During this 10-year period, electricity bills have lagged far behind the rate of inflation. The cost of living, as measured by the Consumer Price Index, has increased 30% in this period. We have taken many steps to avoid rate increases including refinancing high-cost securities, staff reductions, early retirements and other aggressive cost-cutting measures. However, this has not been enough to completely offset the increasing cost of providing you with high quality electric service.

We would like to assure you that, in filing this request, we have made every effort to allocate costs fairly to all classes of customers. We carefully considered the rates charged to our various classes of customers and made every effort to make sure those rates matched our cost of serving those customers.

We would also like you to know that we have stepped up our efforts to help customers on fixed incomes and those who are having a hard time paying their bills.

Regarding the Residential Thermal Storage (RTS) rate which affects you, we are proposing changes to the three main components as follows:

COMPONENT	CURRENT	PROPOSED
Monthly Charge	\$10.95	\$15.00
Billing Demand (In Excess of 2 KW On-Peak)	\$ 5.80 per KW	\$ 6.50 per KW
Cost Per Kilowatt-Hour	\$.0284 per KWH	\$.045 per KWH

The effect of these proposed changes on your electric bill will depend on your monthly kilowatt-hour (KWH) use and on-peak billing demand. For example, an RTS customer with a 6 kilowatt (KW) monthly billing demand who uses 25,000 KWH a year could expect their electric bill to increase about \$20.00 a month or 16%.

You and other Residential Thermal Storage customers are important to PP&L and we appreciate your business. If you have any questions concerning this rate increase, please call us toll-free at 1-800-DIAL-PPL (1-800-342-5775).

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APR 06 1995

Sincerely,

Gerald S. Farber

Manager-Sales & Account Management

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PUC

Bentz Eth No. 2 (Attachment #3)
K-943271



Pennsylvania Power & Light Company

1701 Manheim Pike, P.O. Box 4728 • Lancaster, PA 17604-4728

3/31/95
Name: *Evening*
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Lancaster Division
Service Center

March 20, 1990

Mr. Stephen Bentz
1754 Fall Haven Dr.
West Worthington, OH 43235

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PA. P. U. C.
INFO. CONTROL DIV.

Dear Mr. Bentz:

It has been brought to my attention that you are planning to build a new home.

You may be interested to know that PP&L will pay you a cash grant of up to \$700.00 (not to be repaid) and offer you a reduced electric rate on your total electric usage if you participate in our Four Star Home Program.

A Four Star Home provides for off-peak heating and water heating, effective insulation levels and energy efficiency appliances, all of which are designed to save you hundreds of dollars on your total electric bill. A typical family living in a 1,800-2,000 square foot home will save approximately \$613 per year. This is approximately 40% lower than our standard residential service rate.

PP&L will conduct a complete heat loss analysis of your home, estimate your total annual electric usage, determine storage requirements and calculate your approximate annual savings. This service is provided to you free of charge and without any obligation.

Enclosed is some literature on the Four Star Home. After you review the information, give me a call to discuss how you can qualify to save several hundred dollars with the comfort, safety, efficiency, and reliability of electric living.

Please call me at (717) 560-2554 or toll-free at 1-800-732-0494.

Sincerely,
Joseph M. Adams
Joseph M. Adams
Residential Consultant

Enclosure

ELECTRICITY: Still The Power To Change The Future

Lot #3 Est. No. 3
K. 943271
3/31/95
Name: Volving
jar

ADDENDUM/ENDORSEMENT TO AGREEMENT OF SALE August 2, 1990

PROPERTY: Lot #3 Andrew Avenue (Door #2198)⁵
SELLERS: Horst & Son, Inc.
BUYERS: Stephen M. & Judy L. Bentz
DATE OF AGREEMENT 3/10 19 90 **SETTLEMENT DATE** 4/11 19 90, **SALE PRICE** \$ 126,350.00

2,300.00 - Heat Pump Plus Make Check Payable to : Gerald Horst
Send to : 1172 Sheep Hill Road
New Holland, Pa 17557

PAID: Check # 360-10/2/90

All other terms and conditions of the said agreement shall remain unchanged and in full force and effect.

WITNESS _____ BUYER _____ (S)
WITNESS _____ BUYER Stephen M. Bentz (S)
WITNESS Kenneth J. [Signature] DATE 4/11 19 90
WITNESS _____ SELLER _____ (S)
AGENT [Signature] SELLER _____ (S)
DATE 4/11 19 90

COPIES: White: Seller. Yellow: Agent. Pink: Buyer. Blue: _____ Gold: _____ Green: _____ 9/86

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Electric Bill Comparison
1994-95 Actual Vs 1995 Proposed Rate Increase

Periods	-----Actual Expenses-----							-----Projected Expenses At Proposed Rates-----						Variance	
	Kilowatt Use	Monthly Charge	Billing Demand At KW	Current \$0.0284 per KWH	Energy Charge Per KWH \$0.010699	Total Bill	Monthly Charge	Billing Demand At KW	Current \$0.0450 per KWH	Energy Charge Per KWH \$0.010699	Total Bill	Dollars	%		
June - July 1994	1,031	\$10.95	3	\$17.40	\$29.28	\$11.03	\$88.88	\$15.00	3	\$19.50	\$46.40	\$11.03	\$91.92	\$23.26	33.9%
July - Aug. 1994	1,281	\$10.95	3	\$17.40	\$36.38	\$13.70	\$78.43	\$15.00	3	\$19.50	\$57.65	\$13.70	\$105.83	\$27.41	35.0%
Aug. - Sept. 1994	1,387	\$10.95	1	\$5.80	\$38.62	\$14.62	\$70.20	\$15.00	1	\$6.50	\$61.52	\$14.62	\$97.64	\$27.44	39.1%
Sept. - Oct. 1994	1,553	\$10.95	2	\$11.80	\$44.11	\$16.61	\$83.27	\$15.00	2	\$13.00	\$68.89	\$16.61	\$114.50	\$31.23	37.5%
Oct. - Nov. 1994	1,749	\$10.95	2	\$11.80	\$49.67	\$18.71	\$90.93	\$15.00	2	\$13.00	\$78.71	\$18.71	\$125.42	\$34.48	37.9%
Nov. - Dec. 1994	2,030	\$10.95	2	\$11.80	\$57.65	\$21.72	\$101.92	\$15.00	2	\$13.00	\$91.95	\$21.72	\$141.07	\$39.15	38.4%
Dec. - Jan. 94/95	2,801	\$10.95	3	\$17.40	\$79.55	\$29.97	\$137.86	\$15.00	3	\$19.50	\$126.05	\$29.97	\$190.51	\$52.65	38.2%
Jan. - Feb. 1995	2,575	\$10.95	2	\$11.80	\$73.13	\$27.55	\$123.23	\$15.00	2	\$13.00	\$115.89	\$27.55	\$171.42	\$48.20	39.1%
Feb. - Mar. 1995	2,769	\$10.95	4	\$29.20	\$78.64	\$29.62	\$142.41	\$15.00	4	\$26.00	\$124.61	\$29.62	\$185.23	\$52.82	37.1%
Nine Month Totals:	17,158						\$896.92						\$1,239.55	\$338.64	37.5%

Average Monthly Increase Over 9 Month Period: **\$37.40 37.4%**

** Special Rate Adj. (-2.30%) / PA Tax Adj. are not included in chart but would remain constant in both tables.

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Henry Esh No. 4
H-943271
3/31/95
Yancey: opening
par

Denny 6/11/95
A-943271

3/31/95

Lane: *winning*
Jan

Is The Extra Investment In An Off-Peak Storage System Worth It?

Making an investment in a system that will save energy dollars is motivated by various considerations not the least being a sound investment decision. The problem is how do you fairly evaluate the complexities of a financial investment and how do you balance the economics with other considerations. There is no right answer that fits every homeowner, but these are some guidelines you might consider:

- 1) Simple Payback - How many years will it take to recover the original investment? The Department of Energy, projecting increased energy costs and the need to conserve energy suggests a seven year or less payback justifies investment in options that will reduce energy use and therefore costs. In using this guideline you need only divide the cost of the Off-peak Storage System by the annual savings.
- 2) Simple Returns On Investments - What will be my return on the money invested in the off-peak system? Again the guideline is simple and can be determined by dividing the annual savings by the cost of the system. It might conclude that any percentage above alternative investments would warrant the investment.
- 3) Cash Flow - Perhaps the most common way we look at alternative investments is to identify the impact on cash flow or increase in our disposable income.

Assuming the off-peak system costs \$2,000 and this amount is included in a 20 year, 10% mortgage:

Cost of \$2000 per month	\$ 19.32
Savings per month (\$500 annually)	<u>46.67</u>
Positive Cash Flow	\$ 22.35

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- 4) Real Returns On Investments - A more complex calculation, but one that includes the real cost of money, is to determine the cost of borrowing money to install the off-peak system, the returns on investing the savings or the return on investing the money as opposed to installing the off-peak system.

Four examples are suggested as possible choices that might be made and their impact:

- o You borrow \$2000 for 5 years at 10% and reinvest \$250 (half of the annual savings) every six months in an account that pays 6 1/2%:

	<u>5 Years</u>	<u>7 Years</u>	<u>10 Years</u>
Cost of loan	\$ 2,550	\$ 2,550	\$ 2,550
Investment of savings	<u>3,374</u>	<u>5,442</u>	<u>9,706</u>
Net Gain	\$ 824	\$ 2,892	\$ 7,156

(No adjustments are made for taxes)

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- o You pay cash, \$2,000, for the off-peak system and reinvest \$250 (half of the annual savings) every six months in an account that pays 6½%:

	<u>5 Years</u>	<u>7 Years</u>	<u>10 Years</u>
Loss of investment of \$2,000	\$ 2,740	\$ 3,108	\$ 3,754
Investment of savings	<u>3,374</u>	<u>5,442</u>	<u>9,706</u>
Net Gain	\$ 634	\$ 2,334	\$ 5,952

(No adjustments are made for taxes)

- o You borrow the \$2,000 for the off-peak system for 5 years at 10% and the savings are not reinvested, but spent as disposable income:

	<u>5 Years</u>	<u>7 Years</u>	<u>10 Years</u>
Cost of \$2,000 loan	\$ 2,550	\$ 2,550	\$ 2,550
Savings in energy costs	<u>2,500</u>	<u>3,500</u>	<u>5,000</u>
Net Gain (loss) (\$ 50)	\$ 950	\$ 2,450	

(No adjustments made for taxes)

- o You borrow the \$2,000 as part of 20 years 10% mortgage and the savings are not reinvested, but spent as disposable income:

	<u>5 Years</u>	<u>7 Years</u>	<u>10 Years</u>
Cost of \$2,000	\$ 1,159	\$ 1,623	\$ 2,318
Savings in energy costs	<u>2,500</u>	<u>3,500</u>	<u>5,000</u>
Net Gain	\$ 1,341	\$ 1,877	\$ 2,682

(No adjustments made for taxes)

Obviously these examples must be adjusted for actual installations costs, savings, interest and tax rates, increased equity in the house and changes in energy costs. Whatever these factors, it is likely that you will find the investment in the RTS Rate is one of the best investments you can make in your home, for now and the future.

Bent Est No. 6
 R-943271
 3/31/95
 Name: Volning
 jar

RESIDENTIAL SERVICE (RS)

\$4.71 per month plus

8.11¢ per KWH
 first 200 KWH

6.23¢ per KWH
 all additional

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RESIDENTIAL THERMAL STORAGE (RTS)

\$10.71 per month plus

\$ 5.69 per KW of on-peak
 billing KW in excess of
 2 KW

2.78¢ per KWH for all
 KWH use

The Tax Adjustment Is Applied Under This Rate (-1.21%)

The Energy Cost Rate Applied To All KWH Supplied Under These Rates (0.006184/KWH)

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COMPARISON OF ELECTRIC BILLS

MONTHLY KWH	RS RATE COST	RTS RATE				
		4 KW	5 KW	6 KW	7 KW	8 KW
1,500	\$109.97	\$ 72.30	\$ 77.92	\$ 83.54	\$ 89.16	\$ 94.78
2,000	143.83	89.12	94.74	100.36	105.98	111.60
2,500	177.69	105.94	111.56	117.18	122.80	128.43
3,000	211.56	122.76	128.38	134.01	139.63	145.25
3,500	245.42	139.58	145.21	150.83	156.45	162.07
4,000	279.29	156.42	162.04	167.66	173.28	178.90
4,500	313.15	173.24	178.86	184.48	190.10	195.72
5,000	347.02	190.06	195.68	201.30	206.92	212.54

Rates Effective 1/1/89

Bentz Sub No. 7

A-943291

3/31/95

Yr use: evening

pat

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE

STEPHEN BENTZ
JUDY L BENTZ
2195 ANDREW AVE L3
ELIZABETH TOWN PA 17022
FOR YOUR PAYMENT

PLEASE USE YOUR CUSTOMER NO. WHEN CALLING OR WRITING
626 6510 45

* PREVIOUS BALANCE 77.
PAYMENT JUN 28 -77.

BALANCE AS OF JUL 1 1995

BILLING FOR 32 DAYS USE
11 ACTUAL METER READING 22870
9 ACTUAL METER READING 21839
DIAL SERVICE RATE RTS FOR -1031 KWH
BILLING DEMAND 3 KILOWATTS.
CUSTOMER CHARGE
SPEC. BASE RATE CR. ADJ. AT -2.30%
SURCHARGE FOR PA TAXES
ENERGY CHARGE \$.010698 PER KWH
CURRENT BILL DUE DATE AUG 2 94

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Mo
(3 x 5.50)
Eng. chg.
-13.6 = 47.30

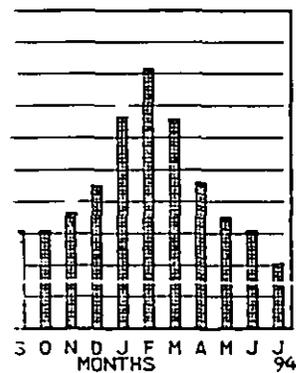
PA 12052
July 18 91.93
-1.52
-0.33

July 9:
46.4
Mo. 15.00
3kw 19.50
11.00
91.93
TOTAL AMOUNT 67.

PA TAXES INCLUDED IN BILL	
TAXES	GROSS RECEIPTS PORTION
.73	2.96

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THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
JUL 1994	32	80 F	24206
JUL 1993	42	77 F	21837

THE ACTUAL ON-PEAK DEMAND FOR JUL 1994 IS 5,
IN JUL 1993 IT WAS 4.
CLOSE DRAPERIES, BLINDS, AND SHADES ON THE SUNNY SIDE OF YOUR HOME. IT EASES THE LOAD ON YOUR COOLING SYSTEM AND SAVES ENERGY.

210p July 95
90.38
\$23.00

FOR TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE SIDE

STEPHEN BENTZ
 JUDY L BENTZ
 2195 ANDREW AVE L3
 ELIZABETHTWN PA 17022

PLEASE USE YOUR CUSTOMER NO. WHEN CALLING OR WRITING
 626 6510 450

FOR YOUR PAYMENT * PREVIOUS BALANCE 67.
 PAYMENT JUL 21 -67.

BALANCE AS OF AUG 10 94

BILLING FOR 29 DAYS USE
 9 ACTUAL METER READING 24151
 11 ACTUAL METER READING 22870
 AL SERVICE RATE RTS FOR 1281 KWH
 BILLING DEMAND 3 KILOWATTS
 CUSTOMER CHARGE 53.
 SPEC BASE RATE CR ADJ AT -2.30% 10.
 SURCHARGE FOR PA TAXES AT -0.20% -1.
 ENERGY CHARGE \$.010698 PER KWH 13.
 CURRENT BILL DUE DATE AUG 31 94 76.

*PD 12075
 8/15*

*1.50 - Billing dem x 3
 7.64
 5.00 Cust ch. Prop 95
 1.77
 .20
 5.70*

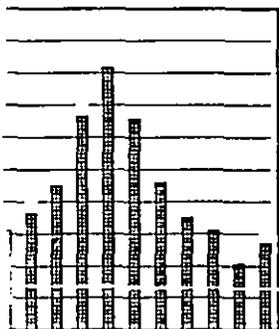
103.87

27.06 difference

PA TAXES INCLUDED IN BILL	
YES	GROSS RECEIPTS PORTION
.68	3.38

TOTAL AMOUNT
76.8

THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
AUG 1994	44	76 F	24306
AUG 1993	38	77 F	21714

THE ACTUAL ON-PEAK DEMAND FOR AUG 1994 IS 5,
 IN AUG 1993 IT WAS 4.

DO YOU NEED TO REPLACE YOUR AIR CONDITIONING SYSTEM?
 CONSIDER AN ENERGY-EFFICIENT ELECTRIC HEAT PUMP. IT COOLS
 IN THE SUMMER AND HEATS IN THE WINTER.

TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

Pennsylvania Electric Light Company
 TWO NORTH NINTH STREET, ALLENTOWN, PA. 18101
 FED. I.D. 23-0959590

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE SIDE

STEPHEN BENTZ
 JUDY L BENTZ
 2195 ANDREW AVE L3
 ELIZABETH TOWN PA 17022
 FOR YOUR PAYMENT

PLEASE USE YOUR CUSTOMER NUMBER
 WHEN CALLING OR WRITING.
 626 6510 450

* PREVIOUS BALANCE 76.8
 PAYMENT AUG 17 -76.8

BALANCE AS OF SEP 9 94

BILLING FOR 30 DAYS USE

8 ACTUAL METER READING 25518
 9 ACTUAL METER READING 24151
 AL SERVICE RATE RTS FOR 1367 KWH
 BILLING DEMAND 1 KILOWATTS 44.6
 CUSTOMER CHARGE 10.9
 SPEC BASE RATE CR ADJ AT -2.30% -1.2
 SURCHARGE FOR PA TAXES AT -0.20% -.1
 ENERGY CHARGE \$.010698 PER KWH 14.6
 CURRENT BILL DUE DATE OCT 3 94 68.8

*pd 2147
 10/1*

*1.52
 5.00 Cust chg.
 6.50 K.w.
 -1.56
 - .15*

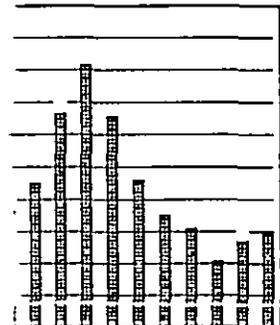
14.62

95.93

PA TAXES INCLUDED IN BILL	
ITEMS	GROSS RECEIPTS PORTION
.88	3.03

TOTAL AMOUNT
68.8

THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
SEP 1994	46	69 F	24230
SEP 1993	48	77 F	22015

THE ACTUAL ON-PEAK DEMAND FOR SEP 1994 IS 3,
 IN SEP 1993 IT WAS 5.

DON'T OVERLOAD YOUR REFRIGERATOR OR FREEZER. THEY WORK BEST WHEN ABOUT 3/4 FULL. COOL AIR WILL CIRCULATE FREELY IN THE EMPTY SPACE AND CHILL YOUR FOOD EVENLY.

TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

Pennsylvania Power & Light Company
 TWO NORTH NINTH STREET, ALLENTOWN, PA. 18101
 FED. I.D. 23-0959590

27.13 dif.

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE SIDE

STEPHEN BENTZ
 JUDY L BENTZ
 2195 ANDREW AVE L3
 ELIZABETHTWN PA 17022

PLEASE USE YOUR CUSTOMER NO.
 WHEN CALLING OR WRITING.
 626 6510 450

FOR YOUR PAYMENT * PREVIOUS BALANCE 68.8
 PAYMENT OCT 4 -68.8

BALANCE AS OF OCT 10 94 _____

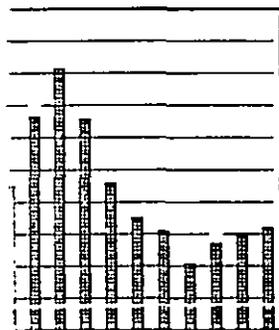
BILLING FOR 30 DAYS USE
 8 ACTUAL METER READING 27071 Pd ✓ 2088
 8 ACTUAL METER READING 25518
 BASIC SERVICE RATE RTS FOR 1553 KWH
 BILLING DEMAND 2 KILOWATTS 55.7
 CUSTOMER CHARGE 10.9
 SPEC BASE RATE CR ADJ AT -2.30% -1.5
 SURCHARGE FOR PA TAXES AT -0.20% -.1
 ENERGY CHARGE \$.010698 PER KWH 16.6
 CURRENT BILL DUE DATE OCT 31 94 81.6

7.89
 3.00
 5.00
 1.91
 .20
 6.61

112.39 \$30.78 dif.

PA TAXES INCLUDED IN BILL		TOTAL AMOUNT
TAXES	GROSS RECEIPTS PORTION	
.16	3.59	81.6

THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
OCT 1994	52	62 F	24391
OCT 1993	48	61 F	21980

THE ACTUAL ON-PEAK DEMAND FOR OCT 1994 IS 4,
 IN OCT 1993 IT WAS 4.

PLEASE MARK YOUR CALENDAR. THE NEXT OFF-PEAK HOLIDAYS
 ARE THANKSGIVING DAY (11/24/94), CHRISTMAS DAY (12/25/94)
 AND NEW YEAR'S DAY (1/1/95).

J F M A M J J A S O
 MONTHS 94

TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

Pennsylvania Power & Light Company
 TWO NORTH NINTH STREET, ALLENTOWN, PA. 18101
 EFD 1.0 23.069500

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE SIDE

STEPHEN BENTZ
 JUDY L BENTZ
 2195 ANDREW AVE L3
 ELIZABETH TOWN PA 17022
 FOR YOUR PAYMENT

PLEASE USE YOUR CUSTOMER NUMBER
 WHEN CALLING OR WRITING
 626 6510 450

* PREVIOUS BALANCE 81.61
 PAYMENT OCT 17 -81.61

BALANCE AS OF NOV 9 94 .00

CHARGES FOR 31 DAYS USE
 8 ACTUAL METER READING 28820
 8 ACTUAL METER READING 27071
 1 SERVICE RATE RTS FOR 1749 KWH
 BILLING DEMAND 2 KILOWATTS 61.27
 CUSTOMER CHARGE 10.95
 SPEC BASE RATE CR ADJ AT -2.30% -1.66
 SURCHARGE FOR PA TAXES AT -0.20% -.14
 ENERGY CHARGE \$.010698 PER KWH 18.71
 CURRENT BILL DUE DATE NOV 30 94 89.13

2.70
 3.00
 5.00
 2.11
 2.17
 12.71

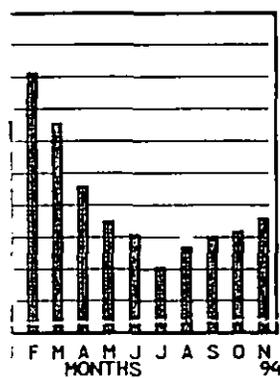
Pd ✓ 2177-11/28

123.13 \$34.00

PA TAXES INCLUDED IN BILL	
ES	GROSS RECEIPTS PORTION
91	3.92

TOTAL AMOUNT
89.13

THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
NOV 1994	56	54 F	24354
NOV 1993	58	50 F	21863

THE ACTUAL ON-PEAK DEMAND FOR NOV 1994 IS 4,
 IN NOV 1993 IT WAS 4.
 HEATING YOUR HOME IS THE BIGGEST PART OF YOUR WINTER ENERGY NEEDS. SAVE MONEY WHILE KEEPING WARM. CHECK YOUR HEATING SYSTEM FILTER(S) MONTHLY. CLEAN OR CHANGE FILTERS AS NEEDED. YOUR HOME WILL BE MORE COMFORTABLE AND ENERGY EFFICIENT.

TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE SIDE

STEPHEN BENTZ
 JUDY L BENTZ
 2195 ANDREW AVE L3
 ELIZABETH TOWN PA 17022
 READ JAN 10
 FOR YOUR PAYMENT

*V 2209
 12/30*

PLEASE USE YOUR CUSTOMER NUMBER
 WHEN CALLING OR WRITING.
 626 6510 450

* PREVIOUS BALANCE 89.13
 * PAYMENT NOV 30 -89.13

BALANCE AS OF DEC 12 94 .00

BILLING FOR 31 DAYS USE

9 ACTUAL METER READING 30850
 8 ACTUAL METER READING 28820
 SERVICE RATE RTS FOR 2030 KWH
 BILLING DEMAND 2 KILOWATTS 69.25
 CUSTOMER CHARGE 10.95
 SPEC BASE RATE CR ADJ AT -2.30% -1.84
 SURCHARGE FOR PA TAXES AT -0.20% -.16
 ENERGY CHARGE \$.010698 PER KWH 21.72
 CURRENT BILL DUE DATE JAN 3 95 99.92

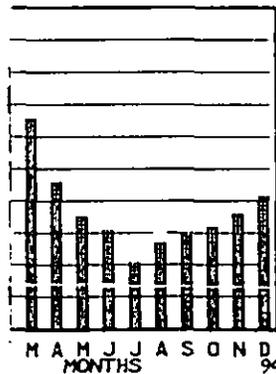
*35
 .00
 .00
 2.40
 .20
 21.72*

prop.
 138.47

PA TAXES INCLUDED IN BILL	
ES	GROSS RECEIPTS PORTION
99	4.40

TOTAL AMOUNT
 99.92

THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
DEC 1994	65	45 F	24425
DEC 1993	68	44 F	22025

THE ACTUAL ON-PEAK DEMAND FOR DEC 1994 IS 4,
 IN DEC 1993 IT WAS 4.
 BRIGHTEN UP THE HOLIDAYS, BUT BE SURE LIGHTS ARE IN
 GOOD WORKING CONDITION. DON'T OVERLOAD ELECTRICAL CIRCUITS.

38.55 dif.

TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

BEFORE THE DUE DATE IF YOU HAVE ANY QUESTIONS - ADDITIONAL INFORMATION ON THE REVERSE SIDE

STEPHEN BENTZ
 JUDY L BENTZ
 2195 ANDREW AVE L3
 ELIZABETH TOWN PA 17022
 METER READ FEB 7
 FOR YOUR PAYMENT

PLEASE USE YOUR CUSTOMER NUMBER
 WHEN CALLING OR WRITING.
 626 6510 450

* PREVIOUS BALANCE 99.9
 * PAYMENT JAN 3 -99.9

BALANCE AS OF JAN 11 95

BILLING FOR 32 DAYS USE
 10 ACTUAL METER READING 33651
 9 ACTUAL METER READING 30850
 AL SERVICE RATE RTS FOR 2801 KWH
 BILLING DEMAND 3 KILOWATTS 96.9
 CUSTOMER CHARGE 10.9
 SPEC BASE RATE CR ADJ AT -2.30% -2.4
 SURCHARGE FOR PA TAXES AT -0.20% -.2
 ENERGY CHARGE \$.010698 PER KWH 29.9
 CURRENT BILL DUE DATE FEB 1 95 135.1

1.045
 7.50
 5.00
 3.35
 - .30
 7.97

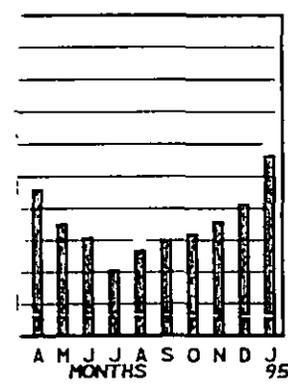
Prop.
 184.87

PA 2219
 1/20/94

PA TAXES INCLUDED IN BILL	
DESCRIPTION	GROSS RECEIPTS PORTION
52	5.95

TOTAL AMOUNT	135.1
--------------	-------

THIS IS YOUR ELECTRIC USE PROFILE - METER NUMBER 90793797



BILLING PERIOD	AVG KWH PER DAY	AVG DAILY TEMPERATURE	12 MOS ENDING KWH USE
JAN 1995	88	34 F	23737
JAN 1994	103	30 F	22708

THE ACTUAL ON-PEAK DEMAND FOR JAN 1995 IS 5,
 IN JAN 1994 IT WAS 7.

CHECK YOUR WINDOWS AND DOORS FOR TIGHTNESS. CAULKING AND WEATHER STRIPPING DOORS AND WINDOWS HELPS PREVENT COLD DRAFTS AND UNWANTED HEAT LOSS. THESE ACTIONS CAN ALSO SAVE ENERGY

51.69 dif.

TO CALL US, DIAL 1-800-DIAL-PPL (1-800-342-5775).

Pennsylvania Power & Light Company

Your Customer Number

626 6510 450

Use when calling or writing

EL3
PA 17022

ice

PRIOR BILLING

Total from Last Bill \$ 135.18
Payment Received Jan 23 -135.18

Balance as of Feb 8, 1995

CURRENT CHARGES - Jan 10 - Feb 7

Residential Rate: RTS		\$ 0.00	
Basic Service	10.95		Proposed 15.00
Use: 2,575 KWH at 2.84¢ per KWH	73.13		15.86
Billing Demand: 2 KW at No Charge			
2 KW at \$5.80	11.60		13.00
Special Rate Adjustment	-2.20		- 2.94
PA Tax Adjustment	-0.19		- 2.5
Energy Charge	27.55		27.55
Charges for Electric Service		\$ 120.84	

Pay This Amount No Later Than Mar 1, 1995 \$ 120.84

Information

Your on-peak hours are 7 A.M. to 5 P.M.

Take showers instead of baths to save energy and water. It takes about 30 gallons of water to fill an average bathtub. A 5-minute shower uses about 20 gallons. Low flow shower heads can cut your hot water use in half

168.22
Proposed
\$47.38
diff.

2/27
Pd ✓ 256
LVNB
\$120.84

Graph and other information on back →

Pennsylvania Power & Light Company

Your Customer Number

626 6510 450

Use when calling or writing

PRIOR BILLING

Total from Last Bill \$ 120.84
 Payment Received Mar 1 -120.84

Balance as of Mar 10, 1995

CURRENT CHARGES - Feb 7 - Mar 9

TEL3
 PA 17022

Residential Rate: RTS
 Basic Service 10.95
 Use: 2,769 KWH at 2.84¢ per KWH 78.64
 Billing Demand: 2 KW at No Charge
 4 KW at \$5.80 23.20

\$ 0.00
 Proposed
 15.00
 124.60
 26.00
 - 3.46
 - 0.22
 29.62
 \$ 139.60

Special Rate Adjustment -2.59
 PA Tax Adjustment -0.22
 Energy Charge 29.62

Charges for Electric Service

Pay This Amount No Later Than Apr 3, 1995 \$ 139.60

Information

Your on-peak hours are 7 A.M. to 5 P.M.

Clean the coils on the back or bottom of your refrigerator every 3 months.
 Dust covered coils waste energy.

Pd ✓

2269

190.00
 \$139.60
 191.48

Handwritten scribbles and numbers: 24.10, 18.14, 4.54

Handwritten calculations: \$45.90, 191.48

\$51.88

Graph and other information on back →

Bentley, No. 8

R-943271

3/31/95

Gene: evening

March 31, 1995

DOCUMENT FOLDER

Public Utilities Commission
Box 3265
Harrisburg PA 17105-3265

DOCKETED
APR 06 1995

RECEIVED
95 APR -6 AM 9:48
PA. P. U. C. DIV.
INFO. CONTROL

To Whom It May Concern,

I am writing to express my concern regarding the proposed rate increase request by PP&L. I want to express right from the start that I am not opposed to a rate increase for PP&L, but I am very opposed to the amount of increase that is requested.

My interest in PP&L's proposed rate increase stems from a letter we received recently from Gerald S. Farber, Mgr. Sales & Account Management at PP&L, dated March 27, 1995. (Attachment #1) In his letter Mr. Farber was addressing the need for a rate increase citing the lack of any increase by PP&L during the last 10 years and offering some background on the reasons for this request. As a homeowner I can truly appreciate the measures that PP&L has taken over these years to avoid any increase in their prices, but at the same time I do not understand the lack of vision on PP&L's part that would mandate such a large increase at one time. Within the body of Mr. Farber's letter was a chart showing the proposed rate changes for RTS (Residential Thermal Storage) consumers like myself. In their example, PP&L's estimated increase for the average consumer using 25,000 KWH per year would be approximately \$20.00 per month or a 16% increase. I would like to consider our family average with five in our household, and during the 12 month billing period ending 1/10/95 we did in fact use 23,734 KWH, very close to PP&L's estimate. Unfortunately this is where the similarities end. Using the proposed rate increase cited in Mr. Farber's letter, my wife and I proceeded to calculate what our cost for electric service would have been over the last 9 months at PP&L's proposed new rates. Our findings astounded us. Our calculations showed not a \$20.00 per month or 16% increase but more likely a \$38.00 per month or 37.5% increase, double PP&L's projected increase. (Attach. #2) Over a twelve month period this rate increase would cost my family an additional \$450.00 for the same amount of electricity coming into our home. This is where we take exception to the increase that PP&L is requesting and that is why I am writing to the PUC in hopes that you will oppose such a large increase in utility rates.

I can only write for the RTS consumers like myself because I do not know what PP&L is proposing for the rest of their customers. I think it is important for you to know that we are very pleased with the RTS program offered by PP&L. The RTS system offers homeowners lower electrical rates in return for limiting use during the peak consumption daytime hours Monday through Friday. To qualify for this program, our house had to be approved as a 4 Star Home and we needed to add a hydro-kinetic heating unit as well as a 80 gallon capacity hot water heater. When we built our home 5 years ago through Horst & Sons Builders these additional appliances cost an extra \$3,000, less the \$700 grant offered through PP&L and the home builder. PP&L was very active in pushing the program at that time even to the extent of contacting us via mail at our home in Columbus, Ohio while our house was being built. Although the discounted electrical rates are attractive they do require a significant lifestyle adjustment. As a family we have adapted to these changes to conform to the program even with three young children and a stay at home mom around the house during the times when we are required to conserve our consumption. Our lifestyle has changed to monitor our use during the day in order to not exceed the maximum allowed KW use of electricity at any one time during our defined peak hours. For example, if we chose to have eggs for breakfast during the week we would be required to wait to toast our toast until after the eggs were finished, unless of course we chose to turn the heat off while cooking and toasting. Naturally in either case the coffee could not be brewed until the rest of breakfast was completed. Other no-no's during peak consumption time include clothes dryers, clothes irons, hair dryers or oven use and we do take alot of early morning or late night showers to use hot water while the hot water tank is turned on. These are not complaints, I am just trying to relate to you the lifestyle changes we have made in order to save money on our electric bills which now seems in jeopardy with PP&L's proposed increases.

I hope you will consider our letter as well as the attached documents that we've included when you make your decisions regarding PP&L's rate increase request. We've made the choice to power our home entirely with electricity when we signed on to the RTS program 5 years ago, now we are hoping that the outcome of PP&L's request will not make us regret our decision.

Sincerely,

Steve M. Bentz
Judy L. Bentz

Steve & Judy Bentz
2195 Andrew Ave.
Elizabethtown PA 17022

Bentley's No. 9
R-943271

3/31/95

Yarn: evening

March 29, 1995

DOCUMENT
FOLDER

To:
Pennsylvania Power and Light

From:
Kenneth Woidill
Patricia Woidill
522 Westbrooke Drive
Elizabethtown PA 17022

Subject:
Rate Increase

DUCKETED
APR 06 1995

RECEIVED
95 APR - 6 AM 9:18
INFO. CONTROL DIV.
PA. P. U. C.

Dear PP&L:

We are writing in response to the letter dated March 27, 1995 regarding the proposed rate increase you want to give us this October.

We recently moved into a home which has a " Four Star" high efficiency, thermal storage system with the hope that are energy expense would be reasonable. This has been the case over the past six months. The information that you have provided in the letter states that the average user can expect an increase of approximately \$20.00 per month. However, after doing our own calculations the increase will be in the order of \$50.00 per month. This is not reasonable. It seems to us that families with the demand meters are being penalized for having this system in place by given us such a large off peak cost per kilowatt hour increase.

If this increase is approved and appears in our bill we will definitely consider changing over from electric and use either fuel or a natural gas for our energy needs. We will do this because it will no longer be cost effective to have a home that is run solely on electricity.

Please consider the negative impact this enormous increase is going to have. Don't raise our rates!!!!!!!!!!!!!!

[Handwritten signature]
K. Woidill

646 Westbrooke Drive
Elizabethtown, PA 17022
March 30, 1995

RECEIVED
95 APR - 6 AM 9:48
PA. P. U. C.
INFO. CONTROL DIV.

Pennsylvania Public Utility
Box 3265
Harrisburg, PA 17105-3265

Dear Sirs:

We are writing this to voice our opposition to the rate increase Pennsylvania Power and Light is requesting.

Four years ago we installed a Residential Thermal Storage System. Along with lower off peak rates for us PP&L would be able to utilize the extra electric that is available during nighttime hours by recharging our hot water heater and back-up heat storage system at night. Both PP&L and us would benefit. Savings on our electric bill have happened, but not without a price. We must be careful about using the clothes dryer, the stove, or any other high usage electrical appliance during peak daytime hours in order to save on our electric bill. And several times we have had to do without hot water until after peak hours when our system would have time to recharge itself. We have found that in order to realize the savings PP&L would have you believe, we have had to alter our lifestyle around peak and off peak hours. Also substantial dollars had to be invested for the equipment, to qualify to be on the program.

It now appears that PP&L has kept Residential Thermal Storage Systems rates low to encourage more total electric homes and to have customers install these systems in their homes. **We should not be subject to such a large increase in our rate, which is more than twice as much as the regular residential customers rate will be increased.**

We need your support when you decide now much of a rate increase we the Residential Thermal Storage System customers should bare. Thank you.

Sincerely,
Richard Hess
Joyce Hess



Jan M. Reimer
705 Westbrooke Dr. • Elizabethtown PA 17022
Tel 717-367-4121 • Fax 717-367-7589

Pennsylvania Utilities Commission
Harrisburg, PA

March 29, 1995

Dear Sirs,

I am writing concerning the proposed increase in costs of electric per kilowatt hour by P P&L. I am very concerned as already we pay enough for the electricity in this area of the country. We have lived in various parts of the United States and feel the current rate is higher than it should be.

My husband and I, after talking with PP & L personnel decided to put in our new home, a 4 star electric home. We did this because PP&L told us of their problem of having too much demand on the peak hours, that of during the daytime. We were told we would get a discount electric rate for off peak time. We do get this rate, but I am given to understand that proposed increase would considerably increase our rates, more than the general populace at this time.

We do get a discounted rate but at definite disadvantage to myself and my family. We do not bake or dry our clothes during the on peak time. We are careful not to use much electricity at all during this time. We feel that we already our doing our part and therefore would ask that you do not approve the proposed price increase.

Sincerely yours,

Mrs. Jan Reimer

Mrs. Jan Reimer

RECEIVED
95 APR - 6 AM 9:48
PA. P. U. C.
INFO. CONTROL DIV.

K1
615 Westbrooke Dr.
Elizabethtown, PA

Dear Sir/Madam:

Three and a half years ago, my husband and I decided to invest in a thermal storage system. The basis of this decision was the purportedly significant savings we could realize on our monthly bills. Although it would be years before we would recover our initial investment, we plan to remain in our home for a long time and month-to-month savings are a real priority for us.

A year after the purchase of our home, we became a one-income family. Now that I spend all day at home with two preschoolers, continuing to take advantage of the "four-star home" savings has become both a challenge and a necessity.

The proposed rate increases and their inequity towards four-star heating unit owners are a cause for serious concern in our family. Increased electric bills would not only stress our monthly budget but would also prevent us from reaching the breakeven point on our initial investment in our lifetime.

Why would PP+L so actively market the thermal storage system

3/29/1995.

To whom it may concern,

I am residing in Westbrook development near Elizabethtown. I am writing this note to express my strong opposition to recent proposed electric rate increase by Pennsylvania Power and Light Co. As I understand people with forced air electric ~~heat~~ heat pump will be affected most. I along with my family members feel that this is not right. We had to pay lot of money to have this heating system installed. and we also go through lot of inconvenience of not using electric appliances during day time. I strongly feel that this increase in electric rate should be stopped.

Sincerely,

Arundhati

(ARUN C. MEHTA)

661 WESTBROOK DR.

E. TOWN

March 30, 1995

To Whom It May Concern:

I am strongly opposed to the proposed PP+L increase for the following reasons:

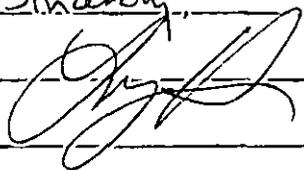
1. The substantial proposed increase would be an extreme financial burden. I am a single mother with two small children, and one of my children has cancer. It is difficult to make ends meet now, and the increased expense to my family ~~with~~ would be a severe financial strain.
2. The proposed PP+L increase intentionally impacts the 4-star unit customers. This is unfair, and the reasoning is unfounded. I paid almost \$3000. to PP+L for the 4-star unit. Their sales pitch was that the initial outlay would be recovered in 3 to 5 years via monthly electricity savings. This is a large investment, but PP+L promoted this as a prudent financial decision. Now, with this new increase, that initial outlay would take ^{many more} years to recover. Sounds like a scam to me! Further, our discounted monthly rate is because we are using non-peak hours. As such, we should be entitled to non-peak costs. Their law of supply and demand. I agreed to this

arrangement, and now they want to charge 4-star customers premium rates for non-peak usage. Again, this seems like a scam.

3. If it is found that PPL should be entitled to increase its rates, I feel that the increase should not be so large. Further, it should not be unfavorable towards the 4-star customers. We have already paid PPL more than the average customer: initial investment and usage of non-peak hour electricity. The average customer had no large initial investment outlay and uses premium, on-peak hours. Therefore, at minimum, we should share the increase burden equally.

Thank you.

Sincerely,



Lynne Hobopple

2196 Andrew Avenue

Elizabethtown, PA 17022

647 Westbrooke Dr.
Elizabethtown, PA
17022

March 30, 1995

595 Westbrooke Dr.
Elizabethtown, PA 17022-

March 31, 1995

To Whom It May Concern:

This is in response to your form letter sent to consumers on the proposed increase in electric rates. Information in the letter was limited, and nowhere was mention made of a concerted effort on the part of PP&L to reduce expenses as opposed to a "quick fix" of consumer rate increase. The big question is "Has PP&L followed the example of corporate America to downsize?" What effort has been made in that direction through budget trimming? Downsizing can be done in wages, health care, pensions, etc. The business community, and household patrons have been required to shrink expenses. What are utilities doing?

Increase in consumer rate is hereby opposed, and may all the voices be heard and heeded.

Richard Mack Evans

Dear Sir:

We are writing to voice our concern over the proposed PP&L rate increases. As ^a 4-star system owner we feel that we should not be subject to such an increase because;

- 1) We initially paid out a large amount of money to receive the 4-star system.
- 2) We have been conserving electricity by following the off-peak and on-peak system.

RECEIVED

Daniel F. Donovan
49 Fairway Drive
Denver, Pennsylvania 17517

MAR 24 1995

Office of A. L. J.
Public Utility Commission

March 23, 1995

Donovan Ext No. 1

R-943271

3/31/95

Yanc: evening

jar

The Honorable Robert A. Christianson
Administrative Law Judge
Pennsylvania Public Utility Commission
P.O.Box 3265
Harrisburg, Pa. 17105-3265

Re; Pennsylvania Public
Utility Commission

v.
Pennsylvania Power and
Light Company

R-00943271
R-00943271-C0130

RECEIVED
95 APR -6 AM 9:47
PA. P. U. C. DIV.
INFO. CONTROL DIV.

Dear Judge Christianson:

Due to a prior commitment, I must be in Glenmont, New York on March 31, 1995, the date set for public input in Lancaster.

I am enclosing an original and ten copies of my Statement concerning this proceeding which I would appreciate your having entered in the record.

I am furnishing a copy of the Statement and this letter to counsel for PP&L.

Respectfully submitted,

Daniel F. Donovan

Daniel F. Donovan
(717) 445-4113

cc: Paul E. Russell, Esq.
Pennsylvania Power and Light Company
2 North Ninth Street
Allentown, Pa. 18101-1179

**DOCUMENT
FOLDER**

DOCKETED

APR 06 1995

Donovan Exp No. 1

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY
COMMISSION, ET AL.

v.

Docket No. R-00943271,
R-00943271C0001
et seq.

PENNSYLVANIA POWER & LIGHT
COMPANY

STATEMENT OF DANIEL F. DONOVAN

My name is Daniel F. Donovan. I reside at 49 Fairway Drive, Denver, Pennsylvania, 17517. This is my post office address. Actually, the home which my wife and I have owned since 1988 and in which we reside is located just outside the Village of Bowmansville in Brecknock Township, Lancaster County. The Bowmansville Post Office does not provide home mail delivery service. Therefore, in order to have home delivery, it was necessary for me to have a Denver address because the post office in the Borough of Denver is the nearest post office to my home which does provide home mail delivery.

I am retired. I worked for Consolidated Rail Corporation in Philadelphia from 1976 until my retirement in 1988. Prior to that I was employed by the Erie-Lackawanna Railway Company in Cleveland, Ohio. The Erie was one of the six bankrupt railroads in the east whose assets were transferred to Conrail when it was established by Congress in 1976.

I am a residential customer of Pennsylvania Power and Light Company (PP&L). Mine is an all electric home. My service is provided under PP&L Rate Schedule RTS which is designed for single phase residential service with load management capabilities. This rate contemplates minimum energy usage during on-peak hours. If my usage exceeds the threshold limit during those hours, I must pay a monetary penalty for my usage in excess of that limit.

I am protesting PL&L's application for a rate increase which would raise residential rates by some 20%. Among my reasons for entering this protest are:

- 1. A return of over 10½ % on equity certainly seems sufficient in this day and age.

2. In supporting the rate increase request with respect to residential service, PP&L counsel was quoted in the news media as saying that residential customers contribute heavily to peak use during high demand periods. However, the RTS rate is specifically designed to minimize residential use during on-peak hours. My minimal use of energy during those hours does not "contribute heavily" to peak use.

3. The disparity between the increase proposed for residential customers and those proposed for industrial and commercial customers is unreasonable and unfair. The latter customers can pass any increase on to their customers, whereas the residential customer must absorb the entire increase himself. This is particularly burdensome to those of us who are retirees living on a relatively fixed income.

Clair D. Brown

March 22, 1995