

R-00006042C0051
125042

RECEIVED

FEB 01 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Mrs. Jane Warren

Street/P.O.Box 455 Markle St. Apt # _____

City Philadelphia State PA Zip 19128

County Phila. Area Code/Home Phone 215-483-7738
Area Code/Work Phone _____

ORIGINAL

DOCUMENT
FOLDER

2. Name of company your complaint concerns: PGW (Philadelphia Gas Works)
3. What is your complaint? (Use additional paper if need more space).

PGW has received 2 of the 3 rate increases they have requested. These rate increases are entirely too much, particularly for people on fixed incomes. They should not be allowed any increases until it is determined that the company is being run properly. This company is a sham with most of the executives being indicted and we have to pay for it.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

do not allow rate increases until PGW becomes efficient. The people of Philadelphia are being used. It should be taken over & run as a Corporation.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Jane Warren Signature 1/30/01 Date

Continued on next page

DOCKETED

FEB 02 2001

34

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 2, 2001

SUBJECT: R-00006042C0051

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

MRS JANE WARREN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FFB 02 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 2, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0051

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MRS JANE WARREN.

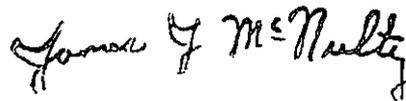
This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED

FEB 02 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-00006042C0052 FEB 01 2001

125042

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
FOLDER

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

- Your name, mailing address and telephone number:
 Name Francis X. Tenaglio
 Street/P.O.Box 2335 South 18th Street Apt # _____
 City Phila State Pa Zip 19145
 County Phila Area Code/Home Phone 215 463 3119
 Area Code/Work Phone _____
- Name of company your complaint concerns: Philadelphia Gas Works
(PGW)
- What is your complaint? (Use additional paper if need more space).
 PGW in the past few months has been requesting rate increases.
 PGW has signed contracts for repair services.
 PGW's response to winter heater breakdowns is to tell customers there is a (6) SN day waiting period.
- What do you want the Public Utility Commission to do about your complaint?
 (Use additional paper if need more space).
 My suggestion is that PGW cannot meet the needs of the area it services. The PUC should merge them into the PECO system.
- You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Francis X. Tenaglio
Signature

1/30/01
Date

Continued on next page

DOCKETED

FEB 02 2001

24

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 2, 2001

SUBJECT: R-00006042C0052

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 02 2001

FRANCIS X. TENAGLIO
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 2, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0052

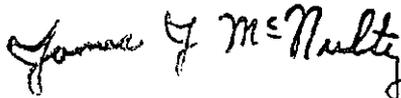
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FRANCIS X. TENAGLIO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 02 2001

R-000060420053
125042

RECEIVED

FEB 01 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Rachele Lemon
Street/P.O.Box 2038 Spring Garden Apt # 3R
City Phila State PA Zip 19130
County Phila Area Code/Home Phone 215-640-0722
Area Code/Work Phone 215-271-3331

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

Due to the continual increase of gas rates, our monthly bill for a 2 bedroom apt. reaches \$285. We live on the top floor + understand that due to poor insulation, a flat roof, + old windows, the amt of gas used is higher than other places. We have taken steps to alleviate this, such as replacing the windows + insulating them, turning heat down when we're not there etc. We have a 9 moth. old daughter, so we need to maintain heat, although we are also conservative in that we keep the therm @ 69. The increase in gas cost is also a factor in this extremely high gas bill.

What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

We would like the PUC to deny future increases to our gas costs. PGW is requesting yet another 11% increase to which we plead you NOT to approve.

5. You must sign and date your complaint below.

DOCUMENT
FOLDER

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Rachele Lemon
Signature

1-30-01
Date

Continued on next page

DOCKETED

FEB 02 2001

22

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 2, 2001

SUBJECT: R-00006042C0053

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

RACHELE LEMON
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED
FEB 02 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 2, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0053

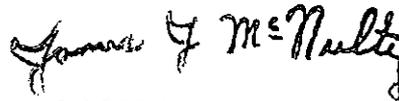
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by RACHELE LEMON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED
FEB 02 2001

R-00006042 0054
125042

RECEIVED

Formal Complaint Form
Pennsylvania Public Utility Commission

JAN 31 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU
ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Robert C. KRALLE

Street/P.O.Box 12508 NANTON DR. Apt#

City PHILA State PA Zip 19154

County PHILA Area Code/Home Phone 215-632-4873
Area Code/Work Phone DISABLED

2. Name of company your complaint concerns: PHILA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

The Phila Gas works has been mismanaged for many years as with the city of Phila's hands in the pot. Our mayor went many years without paying his gas bill because he was on the Commission. There were parties, gifts and the like with this money. He also gave many of their managers pay raises. "Cont"

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want the up coming rate increase turned down 100% and a roll back of the recent (2) two last hikes in our gas rates.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Robert C. Krall
Signature

17 January 2001
Date

Continued on next page

DOCKETED

FEB 02 2001

DOCUMENT
FOLDER

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name None

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

I am unable to attend any formal hearings due to my disabilities. You may call me on the phone if you wish.

John D. Hall

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 2, 2001

SUBJECT: R-00006042C0054

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 02 2001

ROBERT C. KRALLE
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 2, 2001

DOCKETED

FEB 02 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0054

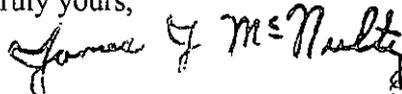
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBERT C. KRALLE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCUMENT
FOLDER

R-00006042C0055
125042

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Tiki Wright

Street/P.O.Box 581 Rosalie Street Apt # _____

City Phila State Pa Zip 19120

County phila Area Code/Home Phone 215 742 3543
Area Code/Work Phone _____

ORIGINAL

2. Name of company your complaint concerns: pgw

3. What is your complaint? (Use additional paper if need more space).

Gas prices are extremely high .Who can afford to pay triple the cost .

**DOCUMENT
FOLDER**

RECEIVED

FEB 02 2001

PUBLIC UTILITY COMMISS
SECRETARIS BUREAU

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Pgw needs to lower the rates on the gas,so that it is affordable for everyone.

DOCKETED

FEB 02 2001

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Tiki Wright
Signature

January,26,2001
Date

Continued on next page

34

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 5, 2001

SUBJECT: R-00006042C0055

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

TIKI WRIGHT
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FEB 02 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 5, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0055

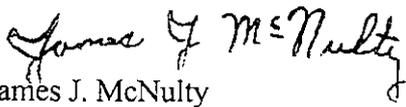
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by TIKI WRIGHT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,


James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JLH

DOCKETED

FEB 02 2001

R-000060420056

125042
Formal Complaint Form

Pennsylvania Public Utility Commission

RECEIVED

FEB 02 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Vince Mullins

Street/P.O.Box 3522 Wellington St Apt # _____

City Phila State PA Zip 19147

County _____ Area Code/Home Phone 215-332-3748
Area Code/Work Phone 215-986-5383

2. Name of company your complaint concerns: Phila Gas Works

3. What is your complaint? (Use additional paper if need more space).

Please see attached paper

DOCUMENT
FOLDER

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Please see attached paper

DOCKETED

FEB 02 2001

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

[Signature]
Signature

1/22/01
Date

Continued on next page

15

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____
Street NONE
City _____ State _____ Zip _____
Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

Answer to #3

My complaint is that the raise in the gas rate is rediculas. I am 24 years old, married, with three children ages 1,2, and 3. Obviosly I am the ~~only~~ only one that works since my wife has to be home with the kids. It is extreemly tough to make it by, but we do. Recently I recieved a gas bill, that usually for this time of year is @\$150.00, for \$294.00. **Double?** Thank God it is toward the end of the winter and I will have only 2 more bills like this now, but what about next year, after they raise the rate again in March? As a matter of fact, in the summer I will still end up paying @100.00 for my gas bill, terrible when it's 90 degrees outside. My family went to WIC for help after our first child was born, that lasted @1 1/4 years, and ended @1 1/2 years ago. My family qualifies for state help because of our situation, but I refuse to apply for it, this is why I work @60 hours a week(just to stay above water, hardly). But with a gas hike like this, we may be forced to go on Welfare or something of that nature, and how many thousands of other people will be forced to do the same?

Answer to #4

Lower the gas rate. If there needs to be a hike in the rates, fine, but not doubled. Especially not doubled with another raise due in March. Also, I would like a hearing before a Judge, in order to voice my opinion...I am sure I represent a lot people.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 5, 2001

SUBJECT: R-00006042C0056

DOCUMENT
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED

FFB 02 2001

VINCE MULLINS

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 5, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0056

DOCKETED

FEB 02 2001

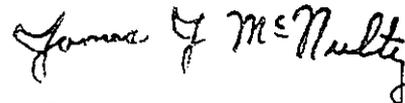
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VINCE MULLINS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

Please Print:

R-000060420057
125042

DOCUMENT
FOLDER

1. Your Name, Mailing Address and Telephone Number.

Name _____

William J. Masciotro, Jr.
1704 Shel mire Ave.
Philadelphia, PA 19111-3427

Street/P.O. Box _____

City _____

State _____

Zip _____

County _____

Home Telephone-Area Code _____

Work Telephone-Area Code () _____

215 742 782

NA

P. G. W.

2. Name of Company your complaint concerns: _____

3. What is your complaint?

Gas bill 295.⁹⁵ cents. A
44% increase - are you kidding -

How can you people rest.

Taking so much from Seniors
who need Food and Medicine
can't afford such a huge
bill let mead heat
Mason street NEVER paid

(If you need more space, use additional paper and attach to this form).

DOCKETED

(-over-)

FEB 02 2001

RECEIVED

FEB -1 2001

4. What do you want the Public Utility Commission to do about your complaint?

Roll back that hike
in gas bill!

Forget Bellions to raise
sludums

Give C&D break
My bill is triple'd and the
use is the same

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Phyllis G. Masatros
Original Signature of complaining person

1-29-01
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

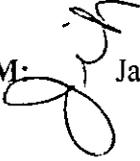
Telephone Number-Area Code (_____) _____

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 5, 2001

SUBJECT: R-00006042C0057

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 02 2001

WILLIAM J. MASCIOTRO JR

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 5, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0057

DOCKETED

FEB 02 2001

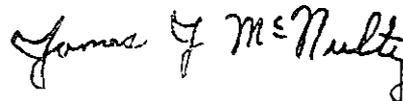
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by WILLIAM J. MASCIOTRO JR..

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-000060420058

125042

RECEIVED

FEB -1 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PA PUBLIC UTILITY COMMISSION

Please Print: (you may also type your answers directly onto the form as long as they appear in the appropriate section)

SECRETARY'S BUREAU

1. Your name, mailing address and telephone number:

Name JOSEPH E. KETTINGER

Street/P.O.Box 3116 ENGLEWOOD⁵¹ Apt #

City PHILA State PA Zip 19149

County Area Code/Home Phone 215 824-0494

Area Code/Work Phone

2. Name of company your complaint concerns: PAULA GRS WORKS

3. What is your complaint? (Use additional paper if need more space).

THEY ARE CHARGING TOO HIGH FOR THE USAGE. THEY ARE DOUBLE DIPPING WITH THE USAGE.

DOCUMENT FOLDER

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

REVIEW THE COSTS OF DOUBLE DIPPING

DOCKETED

5. You must sign and date your complaint below.

FEB 02 2001

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Joseph E. Kettinger
Signature

1/26/01
Date

Continued on next page

I WORKED 10 YEARS FOR THE WATER DEPT, INVOLVING MINIMUM CHARGES AND COSTS OF USAGE

SECRETARY

Pennsylvania Public Utility Commission

PO Box 3265

HARRISBURG PA 17105-3265

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 5, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0058

DOCKETED

FEB 02 2001

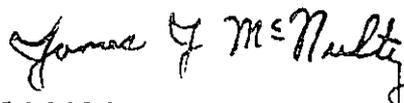
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH E. KETTINGER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 5, 2001

DOCUMENT
FOLDER

SUBJECT: R-00006042C0058

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

JOSEPH E. KETTINGER
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 02 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name ANGELA (BOGUCKI) SIMONE
Street/P.O.Box 3255 KNORRUBERT Apt #
City PHILA. State PA Zip 19104
County PHILA. Area Code/Home Phone 215-734-1692
Area Code/Work Phone 215-734-1180

2. Name of company your complaint concerns: PHILA. GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

I VEHEMENTLY PROTEST AN INCREASE OF NEARLY 50% CAUSED BY GROSS MISMANAGEMENT.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

ENSURE PHILADELPHIA GAS WORKS IS RESTRUCTURED TO ENABLE A REDUCTION IN CONSUMER COSTS. DOCUMENT FOLDER

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Angela Bogucki Simone
Signature

1-29-01
Date

Continued on ~~next~~ page

DOCKETED
FEB 02 2001

RECEIVED
FEB -1 2001

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

15

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 5, 2001

SUBJECT: R-00006042C0059

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 02 2001

ANGELA BOGUCKI-SIMONE

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 5, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0059

DOCKETED

FEB 02 2001

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANGELA BOGUCKI-SIMONE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

**DOCUMENT
FOLDER**

(SEAL)

Certified Mail
Return Receipt Requested

JIH

MCNEES, WALLACE & NURICK
ATTORNEYS AT LAW

100 PINE STREET
P. O. BOX 1166
HARRISBURG, PA 17108-1166
TELEPHONE (717) 232-8000
FAX (717) 237-5300
<http://www.mwn.com>

ORIGINAL
PA. P.U.C.
SECRETARY'S BUREAU
01 FEB -2 PM 2:48
RECEIVED

KAREN S. MILLER ORNER
DIRECT DIAL: (717) 237-5359
E-MAIL ADDRESS: KORNER@MWN.COM

February 2, 2001

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
The Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

VIA HAND DELIVERY

**Re: Philadelphia Industrial and Commercial Gas Users Group v. Philadelphia
Gas Works; Docket No. R-00006042** C0060

Dear Secretary McNulty:

Please find enclosed the original and three (3) copies of the Philadelphia Industrial and Commercial Gas Users Group's ("PICGUG") Complaint in the above-referenced matter.

As evidenced by the attached Certificate of Service, all parties to the proceeding are being served with a copy of this document. Please date stamp the extra copy of this transmittal letter and kindly return it to our messenger for our filing purposes. Thank you.

Very truly yours,

MCNEES, WALLACE & NURICK

By

Karen S. Miller Orner

Karen S. Miller Orner

Counsel to the Philadelphia Industrial and
Commercial Gas Users Group

KSMO/lhe

c: Chief Administrative Law Judge Robert Christianson (via hand delivery)
Certificate of Service

DOCUMENT
FOLDER

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL
RECEIVED
FEB 2 2 19
SECRETARY'S BUREAU
P.U.C.

PHILADELPHIA INDUSTRIAL AND
COMMERCIAL GAS USERS GROUP

v.

Docket No. R-00006042

PHILADELPHIA GAS WORKS

COMPLAINT

1. The Complainants are the Philadelphia Industrial and Commercial Gas Users Group ("PICGUG"). Members of PICGUG are listed in Appendix A attached hereto. The PICGUG membership list will be updated as necessary.

2. The names and address of the Complainants' attorneys are:

David M. Kleppinger
Charis M. Burak
Karen S. Miller Orner
McNEES, WALLACE & NURICK
100 Pine Street
P.O. Box 1166
Harrisburg, PA 17108-1166
Phone: (717) 232-8000
Fax: (717) 237-5300

**DOCUMENT
FOLDER**

3. The Respondent utility is:

Philadelphia Gas Works
800 West Montgomery Avenue
Philadelphia, PA 19122

DOCKETED

FEB 06 2001

4. This Complaint is directed towards Philadelphia Gas Works' ("PGW" or "Company") January 5, 2001, filing of Supplement No. 7 to Tariff Gas - Pa. P.U.C. No. 1 with

the Pennsylvania Public Utility Commission ("PUC" or "Commission").¹ PGW's filing proposes to implement a \$65 million base rate increase through a flat increase to the Company's Customer Charge and a volumetric increase to customer rates. PGW's accompanying testimony also presents several proposals to modify the Company's tariff, including: (1) the ability to offer non-standard rate arrangements to interruptible industrial and commercial customers; and (2) the need to "clarify" the maximum price PGW can charge to Rate Schedules BPS-S and BPS-L.

5. PICGUG is an ad hoc association of energy-intensive industrial and commercial customers receiving service from PGW under various rate schedules. PICGUG members use substantial volumes of natural gas in their businesses, and natural gas costs comprise a significant element of their respective costs of operation. As a result, any increase in PGW's rates would substantially impact PICGUG members' businesses. Moreover, PGW proposes various modifications to the Company's tariff, including changes to commercial and industrial interruptible rates. Because many PICGUG members receive service under these rate schedules, any changes to these rates may impact the quality of service PICGUG members receive from PGW. Therefore, PICGUG members have an interest in this proceeding not represented by any other party of record. In addition, PICGUG was an active party in PGW's previous interim rate proceeding, which was the precursor to the Company's current full base rate proceeding.

6. Complainants allege that the information and data filed in support of the proposed rates and tariff revisions in PGW's Supplement No. 7 to Tariff Gas - Pa. P.U.C. No 1 are

¹In conjunction with this Supplement, PGW also filed a Petition for Waiver of Potentially Applicable Notification and Filing Requirements and Establishment of Expedited Hearing Schedule for Base Rate Proceeding. On January 24, 2001, PICGUG filed an Answer in Opposition to the Company's Petition. To date, the PUC has not yet ruled on this Petition.

insufficient to establish that these rates are just, reasonable, and non-discriminatory as required by Sections 1301 and 1304 of the Public Utility Code, 66 Pa. C.S. §§ 1301 and 1304. In addition, PGW's Cost of Service Study filed in support of the proposed base rate increase is flawed and does not follow the general PUC requirements for such studies. Further, PGW has failed to provide the necessary information with respect to how the Company's proposed rate increase will be allocated among and within each customer class.

7. PICGUG's preliminary review of the Company's filing indicates the need for Commission investigation into at least the following issues:

- (a) the justness and reasonableness of the proposed base rate increase;
- (b) whether the proposed base rate increase will ensure nondiscriminatory treatment among PGW's customer classes;
- (c) the effective date for any approved base rate increase;
- (d) the appropriate ratemaking methodology to be used to determine base rates;
- (e) the appropriate allocation of the proposed base rate increase among and within PGW's rate schedules;
- (f) rate design and rate structure;
- (g) the accuracy and legitimacy of the Cost of Service Study allocation;
- (h) the proposed distribution of the rate increase among the customer classes in light of the Cost of Service Study;
- (i) the specific terms of the non-standard rate arrangement proposal; and
- (j) the appropriateness of the proposed modifications to Rate Schedules BPS-S and BPS-L.

PICGUG reserves the right to raise and address other issues of concern during the course of this proceeding.

8. PICGUG has retained Richard A. Baudino as a consultant in this proceeding.

PICGUG respectfully requests that all correspondence and filings for this proceeding be served upon Mr. Baudino, as well as upon counsel for PICGUG. Mr. Baudino's address is as follows:

Mr. Richard A. Baudino
J. Kennedy and Associates, Inc.
570 Colonial Park Drive, Suite 305
Roswell, GA 30075

9. The relief sought by this Complaint is that:

- (a) the Commission entertain this Complaint and allow Complainants to intervene in this proceeding with full party status;
- (b) the Commission institute an investigation into the rules, rates, and provisions contained in Supplement No. 7 to Tariff Gas — Pa. P.U.C. No. 1 and suspend the Supplement for a period not shorter than seven months, pursuant to Section 1308 of the Public Utility Code, 66 Pa. C.S. § 1308;
- (c) the Commission consolidate PICGUG's Complaint with its investigation regarding the setting of base rates for PGW and allow Complainants to participate fully in the proceeding; and
- (d) PGW be required at hearing to adduce evidence in justification of its base rate filing, and PICGUG be accorded full opportunity to cross-examine the Company's witnesses, present evidence and offer argument on its own behalf.

WHEREFORE, the Philadelphia Industrial and Commercial Gas Users Group respectfully requests that the Pennsylvania Public Utility Commission grant PICGUG's aforementioned requested relief, and that upon a final hearing, the Commission make such order as it deems necessary.

Respectfully submitted,

McNEES, WALLACE & NURICK

By Karen S. Miller Orner

David M. Kleppinger, Esq.

Charis M. Burak, Esq.

Karen S. Miller Orner, Esq.

100 Pine Street

P.O. Box 1166

Harrisburg, PA 17108-1166

Phone: (717) 232-8000

Fax: (717) 237-5300

Counsel to the Philadelphia Industrial and
Commercial Gas Users Group

Dated: February 2, 2001

RECEIVED
01 FEB -2 PM 2:49
PA.P.U.C.
SECRETARY'S BUREAU

Appendix A

MEMBERS OF THE PHILADELPHIA INDUSTRIAL AND COMMERCIAL GAS USERS GROUP

("PICGUG")

The Budd Company

The Building Owners' and Managers'
Association of Philadelphia

Jefferson Health System

Nabisco, Inc.

Newman & Company, Inc.

Sunoco, Inc.

Temple University

12th Street Gym

CERTIFICATE OF SERVICE

I hereby certify that I am this day serving a true copy of the foregoing document upon the participants listed below in accordance with the requirements of Section 1.54 (relating to service by a participant).

VIA FACSIMILE AND FIRST CLASS MAIL

Daniel Clearfield, Esq.
Wolf, Block, Schorr and Solis-Cohen LLP
212 Locust Street
Suite 300
Harrisburg, PA 17101

RECEIVED
01 FEB -2 PM 2:48
PA.P.U.C.
SECRETARY'S BUREAU

VIA FIRST CLASS MAIL

Johnnie Simms, Esq.
Office of Trial Staff
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Richard Baudino
J. Kennedy and Associates Inc.
570 Colonial Park Drive, Suite 305
Roswell, GA 30075

Tanya McCloskey, Esq.
Stephen Keene, Esq.
Office of Consumer Advocate
555 Walnut Street, Forum Place - 5th Fl.
Harrisburg, PA 17120

Craig A. Doll, Esq.
25 North Front Street
Second Floor
Harrisburg, PA 17101-1606

Bernard Ryan, Esq.
Angela Jones, Esq.
Office of Small Business Advocate
Suite 1102, Commerce Building
300 North Second Street
Harrisburg, PA 17101

Philip A. Bertocci, Esq.
Community Legal Services, Inc.
1424 Chestnut Street, 3rd Floor
Philadelphia, PA 19102

Judy Weaver, Scheduling Officer
Pennsylvania Public Utility Commission
The Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Karen S. Miller Orner
Karen S. Miller Orner

Dated this 2nd day of February, 2001, in Harrisburg, Pennsylvania.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 6, 2001

SUBJECT: R-00006042C0060

DOCKETED

TO: Office of Administrative Law Judge

FFB 06 2001

FROM:  James J. McNulty, Secretary

PHILADELPHIA INDUSTRIAL & COMMERCIAL GAS USERS GROUP
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 6, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0060

Dear Sir/Madam:

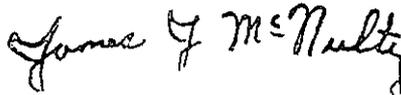
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by PHILADELPHIA INDUSTRIAL & COMMERCIAL GAS USERS GROUP.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
FEB 06 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

DOCKETED

FFB 07 2001

SUBJECT: R-00006042C0061

TO: Office of Administrative Law Judge

DOCUMENT
FOLDER

FROM:  James J. McNulty, Secretary

GLORIA DENT
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0061

DOCUMENT
FOLDER

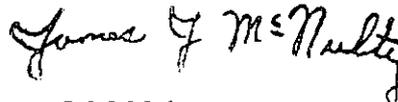
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GLORIA DENT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED

FEB 07 2001

(SEAL)

Certified Mail
Return Receipt Requested

JIH

RECEIVED

R-0000604200062
125042

FEB 05 2001

DOCUMENT FOLDER

Formal Complaint Form A PUBLIC UTILITY COMMISSION
Pennsylvania Public Utility Commission SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form) Mr. Walter A. Patz
3207 Ancona Rd.
Philadelphia, PA 19154

1. Your name, mailing address and telephone number:
Name WALTER A. PATZ
Street/P.O.Box 3207 ANCONA ROAD Apt #
City PHILA. State PA. Zip 19154-1903
County PHILA Area Code/Home Phone 215-824-3078
Area Code/Work Phone

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).
PGW ARROGANT BEHAVIOR OF REQUESTING RATE HIKES (AND YOUR APPROVAL) WITHOUT CLEANING HOUSE OF PATRONAGE EMPLOYEES AND HIGHER UP NOT BE PROSECUTED FOR MISMANAGEMENT OF FUNDS ALLOTTED FOR OPERATIONS OUR RATES HAVE DOUBLED FROM ,030 TO ,061 BECAUSE OF THE ABOVE

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).
I UNDERSTAND YOU CAN INDICT SOME HIGHER UPS FOR MISMANAGING PGW FUNDS. NEXT CLEAN HOUSE OF PATRONAGE JOBS THAT DO NOTHING BUT DRAIN RESOURCES THE CONSULTANT FIRM YOU HIRED DID A LOUSY JOB AS TO NOTHING YOU MUST SIGN AND DATE YOUR COMPLAINT BELOW. DO NOT FIRE ANY EMPLOYEES

DOCKETED

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

FEB 07 2001

Walter A Patz
Signature

1-29-01
Date

Continued on next page

STOP THE POLITICS AND RUN PGW LIKE
A PROFITABLE BUSINESS, SHOULD BE RUN.
LOOK INTO YOUR HEARTS FOR TRUTH AND FAIRNESS
92

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0062

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 07 2001

WALTER A PATZ
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0062

DOCKETED

FEB 07 2001

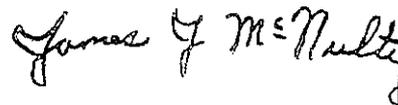
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by WALTER A. PATZ.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

RECEIVED

FEB 05 2001

DOCUMENT FOLDER

R-0000604200063
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number

Name JOSEPHINE RENDECH
Street/P.O.Box 3016 BELGRADE Apt # STREET
City PHILADELPHIA State PA Zip 19134
County PHILA Area Code/Home Phone 215-423-5025
Area Code/Work Phone _____

ORIGINAL

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

Excessively high gas bills. I keep my thermostat at night at 64° and during the day. In the evening I keep it at 70°. My ~~gas~~ bill was 176.15, Jan '01 was 156.78; Nov '00 was 24.90.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

*Lower the rates!
I'm a senior citizen with limited income*

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Signature Josephine Rendech

Date 2-2-01

DOCKETED

FEB 07 2001

Continued on next page

	Jan '01	\$ 156.78	
	Dec '00	\$ 176.15	
	Nov '00	\$ 24.90	
	Oct '00	\$ 47.12	

SECRETARY
PENNSYLVANIA Public Utility Commission
P.O. Box 3265
HARRISBURG PA 17105-3265

87

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0063

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

JOSEPHINE RENDECH
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

DOCKETED

FEB 07 2001

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0063

DOCKETED

FEB 07 2001

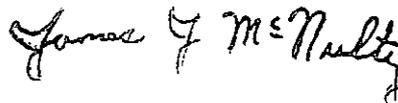
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPHINE RENDECH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-000060420064
125043

RECEIVED

Formal Complaint Form
Pennsylvania Public Utility Commission

FEB 05 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen) A PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

ORIGINAL

1. Your name, mailing address and telephone number:

Name DEANNA M. CORBIN
Street/P.O.Box 1131 E. CHELTEN AVE Apt # _____
City PHILADELPHIA State PENNA Zip 19138-1821
County PHILADELPHIA Area Code/Home Phone 215 549-3807
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space). ① Numerous outrageous rate increases in a short period of time. Expecting the average customer to pay 25-35% out of monthly income to pay for heat. ② Discrepancies in bills that generated after 10 months of not receiving a bill - 19. \$100.00 differences in payments sent and payments received - mistake not credited until Jan 2001. ③ Customer Service strikes!!

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space). ① Reverse or lower any if not all rate increases ② Investigate the mis-management of PGW ③ Allow private company to offer more competitive rates for providing this much needed commodity ④ GET RID OF PGW ⑤ Fine PGW for not providing the level of service provided by law!!

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.
[Signature] _____ Date 1-30-2001

Continued on next page

DOCKETED

DOCUMENT FOLDER

FEB 07 2001

81

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0064

DOCUMENT
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DEANNA M. CORBIN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 07 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0064

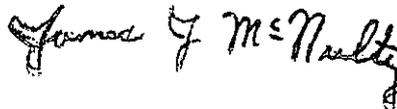
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DEANNA M. CORBIN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 07 2001

R-0000604200065

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Nancy J. Houston
Street/P.O.Box 731 Corinthian Avenue Apt # _____
City Philadelphia State PA Zip 19130
County Philadelphia Area Code/Home Phone 215-236-2348
Area Code/Work Phone 215-990-1161

2. Name of company your complaint concerns: Philadelphia Gas Works (PGW)

3. What is your complaint? (Use additional paper if need more space).

* Please see attached form

DOCKETED

DOCUMENT FOLDER

FEB 07 2001

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Seriously consider the unacceptable level of service and availability given to PGW customers over a long period of time and the serious financial hardship that will be imposed on almost every resident if an increase is allowed.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Nancy J. Houston
Signature

02/01/01
Date

Continued on next page

RECEIVED

FEB - 5 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

53

#3 What is your Complaint?

In May 1999, my fiancée and I purchased our first house in the City of Philadelphia. I have always had good credit and I am very organized with my bills. After 2 months I did not receive a Gas bill. I called PGW every month for 9 months. During that time I requested to make payments, but was told that their system was "messed up" and I had to wait to get a bill in the mail. Nine months later in February 2000 I received my first bill for nearly \$1500.00 only 5 weeks before a wedding that we were paying for. I called and made payment arrangements.

I was put on a budget plan of \$100.00/month, but mostly made \$200.00 payments. Because there are 4 units in our house, we have moved from one to another as we do repairs and upgrades. Needless to say, we have had to often make billing changes as new tenants move in. My husband and I both work and one call to PGW requires a minimum 45 minute wait with no results the first few times.

We pay the heat for the whole house and I wanted that bill separated from our apartment Gas bill for tax and recording purposes. I was told that this is not possible and instead get one or two apartments lumped in with my heating bill, yet they will mail me 2 or 3 copies of the same bill each month.

This January, my husband and I bought a new house as our primary residence down the street from our rental units. My new tenants were told they could not have gas put in their name because of my delinquent account. Because they would not separate my bills, they wanted me to pay off the entire outstanding balance even though I was on the budget plan, never missed a payment and always sent more than required. After a week of being on hold and no help from several people, I finally spoke with a woman at PGW who felt sorry for me and did something "she was not really allowed to do" to straighten out my situation.

Now I pay the gas for our primary residence and the heat bill only for our rentals. In the past, my bill never exceeded 270.00 in a month and the old owner of my new house never had one for 100.00. After the first increase I was looking at bills of over \$450.00 and \$150. After the second set of increases I had bills of \$789 and \$270.

I will pay \$1000.00 in gas bills for one month after being treated like dirt for the past 2 years and living in a house where I keep the heat at 62 degrees, and now PGW wants another increase of 11%. If you ask me this action is criminal. My husband and I have good jobs and this has placed a great burden on us financially. I have a secretary who works with me. She had to shut off her heat in her one bedroom and is sleeping at her mother's with her 2 year old daughter. It's not even the money that bothers me so much as the inexcusable service I have received from PGW.

Please do not allow this increase until you have lived in the shoes of a Philadelphia resident. I can live with the city wage tax, garbage, school system and insurance prices, but PGW literally makes me sick and want to sell my house.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0065

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

NANCY S. HOUSTON
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FFB 07 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0065

DOCKETED

FEB 07 2001

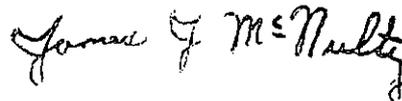
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by NANCY S. HOUSTON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER

R-00006042C0066
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name BRIAN BIGGS

Street/P.O.Box 5448 RIDGE AVE Apt # _____

City PHILADELPHIA State PA Zip 19128

County PHILADELPHIA Area Code/Home Phone 215 509 7491

Area Code/Work Phone 215 509 7492

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

PGW'S CUSTOMERS SHOULD NOT BE BILLED/CHARGED/PUNISHED FOR PGW'S MISTAKES AND MISMANAGEMENT. I HAVE HAD NUMEROUS PROBLEMS WITH PGW IN THE 14 MONTHS I HAVE LIVED IN PHILADELPHIA, AND WITH THESE RATE HIKES, I, THE CUSTOMER, AM PAYING FOR THOSE GRIEVANCES. FOR THE PRIVILEGE OF RATE HIKES, WHAT DOES THE CUSTOMER GET IN RETURN?

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

EXPLAIN WHAT THIS HIKE IS DOING FOR THE CUSTOMER. FORCE NEW MANAGEMENT AND OPERATIONAL PROCEDURES ONTO PGW; ALLOW A REBATE PLAN FOR CUSTOMERS WHEN THEY ARE FORCED TO WAIT ON HOLD FOR LONG PERIODS OR WHEN PGW MISSES APPOINTMENTS (FORCING THE CUSTOMER TO WAIT DAYS, WITH NO PGW SHOWING UP)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Brian Biggs
Signature

Jan 31. 01
Date

DOCKETED

Continued on next page

FEB 07 2001

RECEIVED

FEB - 5 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

52

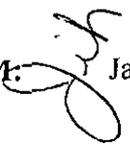
COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0066

DOCUMENT
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

BRIAN BIGGS

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FFB 07 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0066

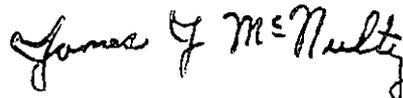
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BRIAN BIGGS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED

FEB 07 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

RECEIVED

R-0000604200067

FEB - 5 2001

DOCUMENT FOLDER

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Gertrude Boraski

Street/P.O.Box 3426 Tilton St. Apt # _____

City Philadelphia State PA Zip 19134

County Phila Area Code/Home Phone 215-423-9143

Area Code/Work Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

The cost of the gas is too high
Why does the consumer have to pick up
for improper management.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Get out of the business if you
can not properly hold costs down.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Gertrude Boraski
Signature

2-1-01
Date

Continued on next page

DOCKETED

FEB 07 2001

3

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG PA 17105-3265

51

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0067

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

GERTRUDE BORASKI
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 07 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0067

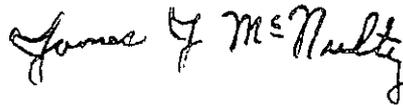
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GERTRUDE BORASKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED

FEB 07 2001

R-00006042 00068
125042

**Formal Complaint Form
Pennsylvania Public Utility Commission**

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Richard F. Kosich

Street/P.O.Box 1830 Green St. Apt # 2R

City Philadelphia State PA Zip 19130

County Philadelphia Area Code/Home Phone (215)587-9070

Area Code/Work Phone (215)991-8389

2. Name of company your complaint concerns: Philadelphia Gas Works (PGW)

3. What is your complaint? (Use additional paper if need more space).

PGW is planning to request yet another rate increase to our Base Gas Rate as of March 6, 2001. Furthermore, PGW has requested an overall rate increase of approximately \$65 million per year. These increases are apparently in addition to the \$52 million base rate increase PGW requested last year, and received from your commission. My complaint is simple: these rate increases are unfair and place an enormous (please see attached sheet for continuation)

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Based upon the gross unfairness and financial hardship PGW's rate increases represent, I strongly advise the PUC to deny PGW's request for additional money. At the very least, I wish either PUC or PGW to hold public hearings into the proposed rate increase. This will provide the opportunity for the people most affected by this proposal to (please see attached sheet)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Richard F. Kosich

Signature

2/1/01

Date

Continued on next page

DOCKETED

FEB 07 2001

DOCUMENT
FOLDER

RECEIVED

FEB - 5 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

#3. (cont.)

financial burden upon those least able to afford them. Many PGW customers are on some type of financial assistance to help pay their bills. Worse, many customers simply don't pay their bills at all. Then there's people like me: not poor enough to qualify for public assistance, yet barely able to afford to heat their homes during the cold winter months. Why? Apparently, PGW's problems are mostly self-created. The epic mismanagement and corruption at this utility are now legendary. Are we, the law-abiding taxpayers of Philadelphia, then responsible for the miss-deeds of others? I think not! To even suppose to the contrary is totally unethical and cynical. For these reasons, I'm totally opposed to handing PGW anymore money at the taxpayer's expense. Apparently, the people in government here and in Harrisburg have plenty of money to fund new sports stadiums, but not enough to bail out PGW. What type of message does this send to ordinary folks like me? That city and state government is more concerned with corporate charity to millionaires, than ordinary people being able to heat their homes for the winter? You folks have a lot of explaining to do, so I hope you're planning some type of public notice. This is actually the second time I've written you concerning this very real and serious problem. I never received a response to my first letter, so I'm wondering if you're professional enough to respond to this official complaint. Only time will tell. In the meantime, I can keep watching the gas bills rolling in and wonder if anyone really cares in Harrisburg, or Philadelphia for that matter.

#4. (cont.)

voice their opinion, and perhaps get some straight answers from PGW representatives. Also, I'd like to be notified of these hearings *before* they are scheduled to begin, and not after like last time. The Pennsylvania Public Utility Commission certainly has a responsibility to ensure the proper functioning and maintenance of the public utilities under its aegis. It also has the responsibility to ensure these utilities are charging fair and reasonable rates to the public at large. Unfortunately, PGW is not a properly functioning utility, and the public is being gouged because of it. Please don't make the public pay for the mess the Philadelphia city government has created. As a concerned citizen, I demand fair and equal treatment under the law.

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

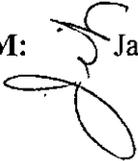
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0068

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

RICHARD F. KOSICH
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FEB 07 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0068

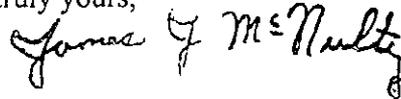
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by RICHARD F. KOSICH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 07 2001

DOCUMENT
FOLDER

R-00006042 00069
125042
Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name John Dittus

Street/P.O.Box 1339 Gilham St Apt # _____

City Philadelphia State PA Zip 19111

County Philadelphia Area Code/Home Phone 215-744-5012
Area Code/Work Phone _____

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

I am concerned at the increase in my gas bill. Everyone is now getting a large bill and most people can't afford to pay so much. I myself am on Social Security and there is no way I can afford to pay nearly \$200 a month for a gas bill. To my understanding the rate increase wasn't approved, yet PGW is now doubling the bills for residents. How are we to take care of such an enormous bill?

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I would like to see something done about the rate increase of gas price. I think it's horrible that the residents have to endure this. I think something needs to be done before the public goes into total disarray. As if everyone doesn't have enough worries with utility bills, now this rate increase from the gas company is definitely going to put more of a strain on everyone.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

John Dittus
Signature

1/30/00
Date

Continued on next page

RECEIVED

FEB - 5 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

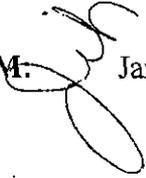
COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0069

DOCUMENT
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED

FEB 07 2001

JOHN DITTUS

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0069

DOCKETED

FEB 07 2001

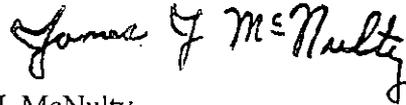
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOHN DITTUS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JJH



OFFICE OF SMALL BUSINESS ADVOCATE
Suite 1102, Commerce Building
300 North Second Street
Harrisburg, Pennsylvania 17101

ORIGINAL

Bernard A. Ryan, Jr
Small Business Advocate

(717) 783-7525
(717) 783-2831 (FAX)

February 6, 2001

HAND DELIVERED

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
P. O. Box 3265
Harrisburg, PA 17105-3265

DOCUMENT
FOLDER

RECEIVED
01 FEB - 6 PM 3:14
PA.P.U.C.
SECRETARY'S BUREAU

Re: Pennsylvania Public Utility Commission v.
Philadelphia Gas Works
Docket No. R-00006042 C0070

Dear Secretary McNulty:

I am delivering for filing today the original plus three copies of the:

1. Complaint of the Small Business Advocate in the above captioned matter; and
2. Public Statement of the Small Business Advocate relating to the filing of that Complaint.

Copies of each of the documents listed above are being served today on all known parties in this proceeding. A Certificate of Service to that effect is enclosed.

Sincerely,

Steven C. Gray
Steven C. Gray
Assistant Small Business Advocate

Enclosures

cc: Hon. Robert A. Christianson
Chief Administrative Law Judge
Parties of Record
Mr. Brian Kalcic

23

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF SMALL BUSINESS ADVOCATE

Suite 1102, Commerce Building
300 North Second Street
Harrisburg, Pennsylvania 17101

Bernard A. Ryan, Jr
Small Business Advocate

(717) 783-2525
(717) 783-2831 (FAX)

February 6, 2001

TO: ALL PARTIES OF RECORD AT DOCKET NO. R-00006042:

Re: Pennsylvania Public Utility Commission v.
Philadelphia Gas Works
Docket No. R-00006042

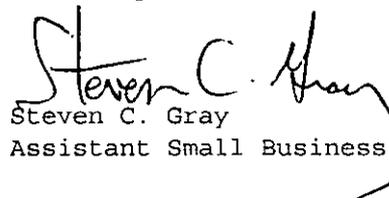
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01 FEB - 6 PM 3: 14
P.A.P.U.C.
SECRETARY'S BUREAU

The Office of Small Business Advocate has retained the services of Brian Kalcic as its expert witness in this case. In order to provide our consultant all materials, including discovery, testimony, briefs, etc., in a timely fashion, we request that you add the name of Mr. Kalcic to your service lists so that he receives copies of documents when they are served in this case. Those items should be addressed to:

Mr. Brian Kalcic
Excel Consulting
Suite 720-T
225 S. Meramec Avenue
St. Louis, MO 63105
(314) 725-2511
(314) 725-2022 - Fax

If you have any questions or concerns, please do not hesitate to contact me. Thank you in advance for your cooperation.

Sincerely,


Steven C. Gray
Assistant Small Business Advocate

cc: Brian Kalcic

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

PENNSYLVANIA PUBLIC UTILITY :
COMMISSION :
v. :
PHILADELPHIA GAS WORKS :

Docket No. R-00006042 C0070

**DOCUMENT
FOLDER**

COMPLAINT OF
SMALL BUSINESS ADVOCATE

1. The Complainant is:

Bernard A. Ryan, Jr.
Small Business Advocate
Suite 1102, Commerce Building
300 North Second Street
Harrisburg, PA 17101
(717) 783-2525

2. The name and address of the Complainant's

attorney is:

Steven C. Gray
Office of Small Business Advocate
Suite 1102, Commerce Building
300 North Second Street
Harrisburg, PA 17101
(717) 783-2525

3. The respondent utility is:

Philadelphia Gas Works
Philadelphia, PA

4. The Complainant is authorized and directed by the Small

Business Advocate Act, Act 181 of 1988, 73 P.S. §§399.41 - 399.50, to represent the interests of small business consumers of utility services in matters before the Pennsylvania Public Utility Commission ("Commission").

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PA P.U.C.
SECRETARY'S BUREAU

DOCKETED

FFB 07 2001

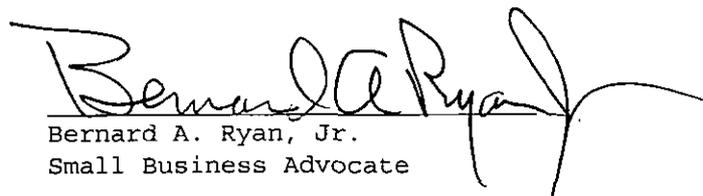
5. This complaint is filed against the rates, terms and other provisions of Philadelphia Gas Works ("PGW" or "Company") Supplement No. 7 to its Tariff Gas - Pa. P.U.C. No. 1 which was filed on January 5, 2001. The proposed tariff, if approved by the Commission, would increase the Company's total annual operating revenues by \$65,000,000 or 9.4%.

6. Upon preliminary review of the materials filed by PGW in support of proposed Supplement No. 7, Complainant believes and therefore avers that those materials may be insufficient to justify the overall rate increase requested, and that the Company's present and proposed rates, rules and conditions of service may be unjust, unreasonable and contrary to law, particularly as they pertain to small commercial and industrial customers.

7. Complainant believes, and therefore avers, that PGW's present and proposed tariff rules and rates may be unjust, unreasonable and unlawfully discriminatory in violation of, inter alia, sections 1301, 1303 and 1304 of the Public Utility Code, 66 P.S. §§1301, 1303 and 1304, and contrary to appropriate public policy and sound ratemaking considerations, and may not be supported by the materials filed by PGW.

8. The Small Business Advocate respectfully requests that the Pennsylvania Public Utility Commission schedule evidentiary hearings and public input hearings before an Administrative Law Judge, reject Supplement No. 7 to the extent required to insure that the Company's rates are just, reasonable and not unduly discriminatory to any class of customers, and grant such other relief as may be necessary or appropriate.

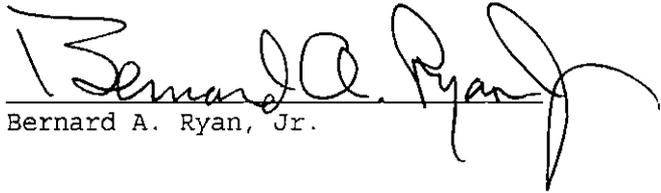
Respectfully submitted,


Bernard A. Ryan, Jr.
Small Business Advocate

Dated: February 6, 2001

AFFIDAVIT

Bernard A. Ryan, Jr., being duly sworn according to law, says that the facts set forth above are true and correct to the best of his knowledge, information and belief and he expects to be able to prove them at the hearings in this proceeding.


Bernard A. Ryan, Jr.

Sworn and subscribed to
before me this 6th day
of February, 2001


Notary Public

My Commission Expires:

RECEIVED
01 FEB - 6 PM 3:14
P.A.P.U.C.
SECRETARY'S BUREAU

PUBLIC STATEMENT OF THE
SMALL BUSINESS ADVOCATE
CONCERNING THE INTEREST
OF SMALL BUSINESS CONSUMERS
TO BE PROTECTED BY THE FILING OF A COMPLAINT
AGAINST PROPOSED SUPPLEMENT NO. 7
TO THE TARIFF OF PHILADELPHIA GAS WORKS
DOCKET NO. R-00006042

The Small Business Advocate is authorized and directed to represent the interest of small business consumers of utility services in Pennsylvania under the provisions of the Small Business Advocate Act, Act 181 of 1988, 73 P.S. §§399.41 - 399.50 ("Act"). The Act further provides that the Small Business Advocate is to issue publicly a written statement stating concisely the specific interest of small business consumers to be protected by his initiation of or intervention in any proceeding involving those interests before the Public Utility Commission. This public statement relates to the filing today by the Small Business Advocate of a complaint against proposed Supplement No. 7 of Philadelphia Gas Works ("PGW" or "Company").

The proposed Supplement No. 7 would result in an increase to total annual operating revenues of \$65,000,000, or 9.4%. The Small Business Advocate filed a formal complaint against PGW's proposed rate increase in order to protect the interests of the utility's small business customers. A thorough inquiry by the Public Utility Commission into all of the elements of this request for a rate increase is necessary to ensure that the resultant rates are just and reasonable.

The Small Business Advocate will actively participate in proceedings before the Public Utility Commission to investigate the reasonableness of the rates and rules proposed by the Company. The Small Business Advocate will ask the Commission to deny any proposed rate increase and reject any other provisions in PGW's present or proposed tariffs applicable to small business customers that are

not proven by the Company to be just, reasonable and non-discriminatory to all of their customer classes.

Dated: February 6, 2001

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PENNSYLVANIA PUBLIC UTILITY :
COMMISSION :
 : Docket No. R-00006042
v. :
 :
PHILADELPHIA GAS WORKS :

CERTIFICATE OF SERVICE

I certify that I am serving a copy of the Complaint and Public Statement on behalf of the Office of Small Business Advocate by first class mail (unless otherwise indicated) upon the persons addressed below:

Hon. Robert A. Christianson
Chief Administrative Law Judge
Pennsylvania Public Utility
Commission
P.O. Bxox 3265
Harrisburg, PA 17105-3265

Tanya J. McCloskey, Esquire
Office of Consumer Advocate
555 Walnut Street 5th FL Forum Place
Harrisburg, PA 17101-1923
(717) 783-5048
(717) 783-7152

Daniel Clearfield, Esquire
Alan Kohler, Esquire
Wolf, Block, Schorr & Solis-Cohen
Locust Court Building, Suite 300
212 Locust Street
Harrisburg, PA 17101
(717) 237-7160
(717) 237-7161 (fax)

Charis M. Burak, Esquire
David M. Kleppinger, Esquire
McNees, Wallace & Nurick
100 Pine Street
P.O. Box 1166
Harrisburg, PA 17108-1166
(717) 237-5368
(717) 237-5300 (fax)

Walter W. Cohen, Esquire
Obermaer Rebmann Maxwell & Hippel
204 State Street
Harrisburg, PA 17101
(Philadelphia Gas Works)
(717) 234-9730
(717) 234-9734 (fax)

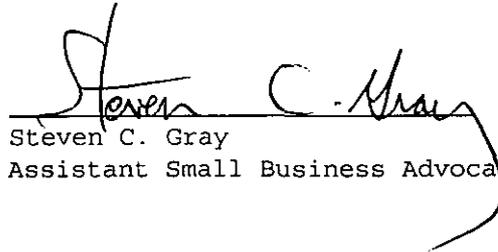
Philip A. Bertocci, Esquire
Community Legal Services, Inc.
1424 Chestnut Street 4th Floor
Philadelphia, PA 19102-2505
(CEPA)
(215) 981-3702
(215) 981-0435 (fax)

Johnnie E. Simms, Esquire
Office of Trial Staff
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105
(717) 787-1976
(717) 772-2677 (fax)

Jackie Sparkman, Esquire
Bradford Stern, Esquire
c/o Mondre Energy Inc.
1601 Market Street, Suite 1750
Philadelphia, PA 19103
(School District of Philadelphia)
(215) 988-0577
(215) 988-0579 (fax)

Andrew Tubbs, Esquire
Law Bureau
Pa. Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105

Craig A. Doll, Esquire
25 North Front Street, 2nd Fl.
Harrisburg, PA 17101-1606
(717) 230-9555
(717) 230-9750 (fax)


Steven C. Gray
Assistant Small Business Advocate

Dated: February 6, 2001

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01 FEB -6 PM 3:14
P.A.P.U.C.
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA

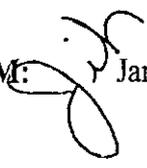
DATE: FEBRUARY 7, 2001

DOCKETED

SUBJECT: R-00006042C0070

FEB 07 2001

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

OFFICE OF SMALL BUSINESS ADVOCATE

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DOCKETED

FEB 07 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0070

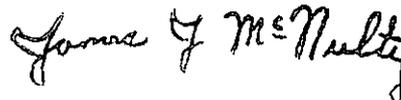
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by OFFICE OF SMALL BUSINESS ADVOCATE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCUMENT
FOLDER

R-00006042C0071

FEB 07 2001

125042

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Jeanne S. Wietecha

Street/P.O.Box 3616-Begrade St Apt #

City Phila. State PA Zip 19134-5519

County Phila. Area Code/Home Phone 215-533-5452
Area Code/Work Phone Retired

2. Name of company your complaint concerns: ~~Phila Gas Works~~ & Phila Gas Works

3. What is your complaint? (Use additional paper if need more space).

the bills are just getting too high.

DOCUMENT FOLDER

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I would very much like the Commission not to give the Utilities & The Phone Companies an increase whenever they want one.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Jeanne S. Wietecha
Signature

2-03-01
Date

Continued on next page

DOCKETED

FEB 07 2001

2/7/01

SECRETARY

PENNSYLVANIA Public Utility Commission
P.O. Box 3265

HARRISBURG PA 17105-3265

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0071

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 07 2001

JEANNE S. WIETecha
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0071

DOCUMENT
FOLDER

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEANNE S. WIETECHKA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

DOCKETED

FEB 07 2001

(SEAL)

Certified Mail
Return Receipt Requested

JIH

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:
Name Cynthia Robinson
Street/P.O. Box 5983 N. Gal St Apt # _____
City Phila State Pa Zip 19141
County Phila Area Code/Home Phone _____
Area Code/Work/Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).
The monthly increase is too costly.

DOCKETED
FEB 07 2001

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).
Reduce monthly increase

DOCUMENT
FOLDER

RECEIVED
FEB 07 2001
A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Cynthia Robinson 02/03/01
Signature Date

Continued on next page

14

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0072

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 07 2001

DOCUMENT
FOLDER

CYNTHIA ROBINSON
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0072

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FEB 07 2001

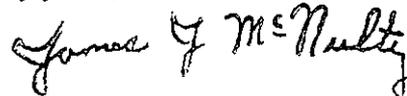
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CYNTHIA ROBINSON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER

R-000060420073

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Matthew C. Morgan

Street/P.O.Box 115 Kalos Street Apt # _____

City Philadelphia State PA Zip 19182

County Philadelphia Area Code/Home Phone 215-483-7602

Area Code/Work Phone _____

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

I moved into the above address in September, I find the bill to be too high for a house without inhabitants. Also, as a new home owner, I am undergoing economic poverty and would like my rates to remain the same.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Please remove all charges occuring prior to September.
Please refrain from raising my rates.

DOCUMENT
FOLDER

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Matthew C. Morgan
Signature

02/04/01
Date

DOCKETED

FEB 07 2001

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RECEIVED

FEB 07 2001

13

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 7, 2001

SUBJECT: R-00006042C0073

DOCUMENT
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED

FEB 07 2001

MATTHEW C. MORGAN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0073

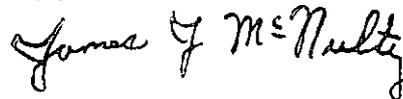
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MATTHEW C. MORGAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED

FEB 07 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-00006042 0000
125042
Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name VU TIEN NGUYEN

Street/P.O. Box 1745 W. PASSYUNK AVE Apt#

City Philadelphia State PA Zip 19145-3836

County Area Code/Home Phone (215) 551-6987
Area Code/Work Phone (215) 503-4764

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

I want the PUC not to increase the base gas rate because it is already too high for customers.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want the PUC to keep the gas rate as present.

5. You must sign and date your complaint below.

DOCKETED

FEB 07 2001

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.


Signature

02/01/01
Date

Continued on next page

RECEIVED

FEB 07 2001

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA

DATE: JANUARY 7, 2001

SUBJECT: R-00006042C0074

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

VU TIEN NGUYEN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 07 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 7, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0074

DOCKETED

FEB 07 2001

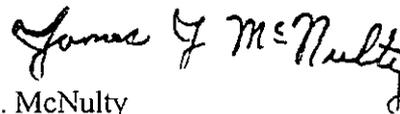
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VU TIEN NGUYEN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JJH

DOCUMENT
FOLDER

P-000060420075
125042

RECEIVED

FEB 08 2001

Formal Complaint Form
Pennsylvania Public Utility Commission PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Scott A. Huff

Street/P.O.Box 1110 Lombard Street Apt # 19

City Philadelphia State PA Zip 19147

County Philadelphia Area Code/Home Phone (215) 922-4851

Area Code/Work Phone (215) 665-7109

2. Name of company your complaint concerns: PGW - Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

The gas company has already applied for a rate increase for the 2001 year, which was partially accepted by the PUC. The previous increase doubled my unit charge for gas from \$0.30445/ ccf to \$0.61985/ ccf. The gas company now is asking for an additional 10% increase. An additional increase should not be allowed so close to the previous. It is not the fault of the residents that PGW can not make a profit at these insane rates, or that the company is so far in debt.

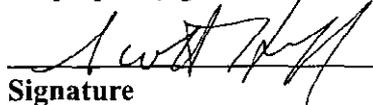
4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want to the PUC to deny this request for a second rate increase: in under a year. In addition, I'd like the PUC to force PGW to install automatic meter readers, to elimiate gross over estimations in their billing.

**DOCUMENT
FOLDER**

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.


Signature

2/5/01
Date

DOCKETED

FEB 08 2001

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COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 8, 2001

SUBJECT: R-00006042C0075

TO: Office of Administrative Law Judge

DOCKETED

FFB 08 2001

FROM:  James J. McNulty, Secretary

SCOTT A. HUFF

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 8, 2001

DOCKETED

FEB 08 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0075

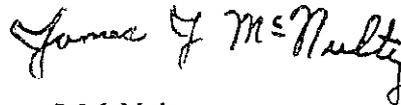
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SCOTT A. HUFF.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER