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| PUC logo | COMMONWEALTH OF PENNSYLVANIA  PENNSYLVANIA PUBLIC UTILITY COMMISSION  P.O. BOX 3265, HARRISBURG, PA 17105-3265 | **IN REPLY, PLEASE REFER TO DOCKETS:**  M-2015-2464294  M-00011468(F0019) |

July 14, 2015

RE: Comment and Reply Comment Schedule for:

*PMO III – Periodic C2C Guideline Updates (F0019)* M-2015-2464294

*PMO – Performance Metrics and Remedies (F0019)* M-00011468

On July 7, 2015, Verizon Pennsylvania LLC (Verizon PA) filed and electronically served notice of proposed changes to metrics in the PA Carrier-to-Carrier Guidelines Performance Standards and Reports (PA GL). The filing may be viewed by accessing Docket No. M-2015-2464294 on the Commission’s website at <http://www.puc.state.pa.us/filing_resources.aspx> or on the Verizon PA website at <http://www22.verizon.com/wholesale/cwgroup/Carrier-Working-Group.html>.

None of the proposed changes relate to metrics with corresponding remedies in the PA Performance Assurance Plan (PA PAP). The proposed PA GL changes are based on changes adopted by the NY Public Service Commission (PSC) for use in New York[[1]](#footnote-1) and have been adopted (or are under consideration) throughout the Verizon Footprint.[[2]](#footnote-2) The proposal consists of 108 process changes deleting metrics with little or no activity and 13 administrative changes.[[3]](#footnote-3)

The PA Carrier Working Group (CWG)[[4]](#footnote-4) participants have agreed to the following schedule for this matter: Written comments are due by July 21, 2015, and reply comments are due by July 31, 2015. The proposal and any non-consensus issues that arise will be discussed at the regularly scheduled PA CWG telephonic meeting on August 4, 2015. If non-consensus issues remain after the discussion, a further comment and reply period may be established by consensus of the PA CWG.

**Pleadings are due no later than the specified dates** and may be e-filed consistent with the instructions at [http://www.puc.state.pa.us/efiling/default.aspx](http://www.puc.state.pa.us/efiling/default.aspx%20) or filed in hard copy at the address in the letterhead. Copies, in WORD®-compatible format, of filings are to be served electronically on the PA CWG participants and provided electronically to staff. Rich Layton, [rlayton@pa.gov](mailto:rlayton@pa.gov) or 717‑214‑9117, and Bryan Mahla, [bmahla@pa.gov](mailto:bmahla@pa.gov) or 717-787-6381, are the Commission contacts for technical matters. Louise Fink Smith, [finksmith@pa.gov](mailto:finksmith@pa.gov) or 717‑787‑8866, is the Commission contact for legal and procedural matters.



Very truly yours,

Rosemary Chiavetta

Secretary

cc: Service List M-00011468

PA CWG Participants – electronically by staff

Cyndi Page for PUC’s “PA CWG & Verizon Metrics/Remedies” webpage

Rich Layton & Bryan Mahla – FUS

Louise Fink Smith – Law Bureau

1. See *Proceeding to Review Service Quality Standards for Telephone Companies,* Case 97-C-0139 (May 14, 2015; Errata Issued June 8, 2015), at <http://documents.dps.ny.gov/public/MatterManagement/CaseMaster.aspx?MatterCaseNo=97-c-0139&submit=Search+by+Case+Number>(*May 14, 2015 NY PSC Order*). [↑](#footnote-ref-1)
2. “Verizon Footprint” refers to Verizon affiliate operations in Connecticut, Delaware, the District of Columbia, Maryland, Massachusetts, New Jersey, Rhode Island, and Virginia, in addition to Verizon PA operations in Pennsylvania. Service provided in the former GTE territory in Pennsylvania is not measured by the PA GL or addressed by the PA PAP. [↑](#footnote-ref-2)
3. *See* the filing at this docket for a complete description of proposed changes affecting Verizon PA operations. [↑](#footnote-ref-3)
4. *See* <http://www.puc.state.pa.us/utility_industry/telecommunications/pa_cwg_verizon_metrics/remedies.aspx> for PA CWG participation information. If you wish to participate in the PA CWG (or are a participant and need the mailing list), contact Michael Clancy, [michael\_clancy@cable.comcast.com](mailto:MClancy@covad.com), industry chairman of the PA CWG. [↑](#footnote-ref-4)