

R-00049157 C0079

ORIGINAL

Formal Complaint Form
Pennsylvania Public Utility Commission

RECEIVED

2004 MAR 29 AM 1:55

SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Kenneth Gold

DOCKETED

APR 05 2004

Street/P.O.Box 721 South 20th street Apt # _____

City Philadelphia State PA Zip 19146

County Philadelphia Area Code/Home Phone (215) 735-5771

Area Code/Work Phone (610) 617-4675

2. Name of company your complaint concerns: PGW

DOCUMENT
FOLDER

3. What is your complaint? (Use additional paper if need more space).

proposed gas cost rate increase. Info provided by PGW states that typical bill for residential heating customer will increase from \$120 to \$125 per month while PHA customer bill will go from \$785 to \$819 per month. Cannot understand why PHA bill would be so high. Who is paying the \$800 per month (other PGW customers, taxpayers, other?) Who is monitoring this usage. PGW also needs to collect bills better

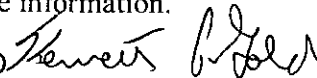
4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

DENY THE PROPOSED RATE INCREASE. FORCE PGW TO BECOME MORE EFFICIENT IN COLLECTING BILLS, MONITORING ITS LABOR FORCE.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

KENNETH P. GOLD



3/25/04

Signature

Date

Continued on next page

113

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0079

**DOCUMENT
FOLDER**

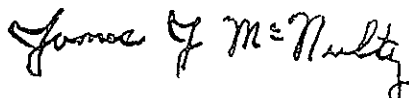
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KENNETH GOLD.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

R-00049157C0080

ORIGINAL

Formal Complaint Form

Please Print.

DOCKETED
APR 05 2004

1. Your name, mailing address and telephone number:

Name Colleen Corcoran

Street/P.O.Box 8148 Moro Street Apt #

City Philadelphia State PA Zip 19136

County Area Code/Home Phone 215-624-8782

Area Code/Work Phone

DOCUMENT
FOLDER

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

I have heard that PGW is raising our gas rates to include noncollected funds from PGW customers. I highly oppose paying for someone's else gas. I pay for my own and that is all I can afford. If someone else does not pay their gas bills, turn their gas off, do not make me pay for it.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I would like the Utility Commission to stop this action from happening. I do not agree with paying for someone else's gas. Actually, if this happened why wouldn't we all stop paying our bill and let someone else take care of it.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Colleen Corcoran
Signature

3/23/04
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

RECEIVED

2004 MAR 29 AM 2:01

SECRETARY (BU READ)

115

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

**For more information, please contact the Secretary's Bureau at
717-772-7777.**

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0080

Dear Sir/Madam:

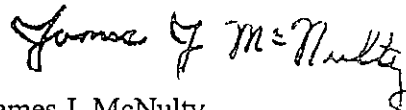
**DOCUMENT
FOLDER**

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by COLLEEN CORCORAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

db5

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0081

**DOCUMENT
FOLDER**

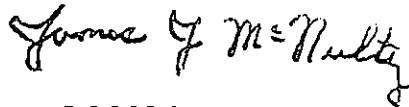
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MR AND MRS ROBERT SCARPELLO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

RECEIVED

R-000491570002

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

2004 MAR 29 AM 2:06

SECRETARY'S BUREAU Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Edward D. Batanovich Jr.

DOCKETED

APR 05 2004

Street/P.O.Box 5017 NORTH 12TH STREET Apt # _____

City Philadelphia State Pa Zip 19141-3517

County _____ Area Code/Home Phone 215-324-3211
Area Code/Work Phone 267-979-6361

2. Name of company your complaint concerns: Philadelphia Gas Works,

3. What is your complaint? (Use additional paper if need more space).

I don't think it's fair that paying customers have to pay for customers that don't, my dad is 54 years old and on fixed income, my dad has to pay more than other people don't, I am sorry this is not right.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

*I would like you to check into this company, and find out why or who is causing it, it's about time for a big change, thank you.
Have a nice day now,*

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Edward D. Batanovich Jr.
Signature

3/25/2004
Date

Continued on next page

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0082

**DOCUMENT
FOLDER**

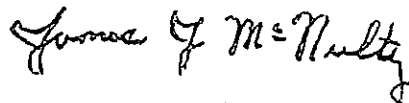
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EDWARD P PATANOVICH JR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

ORIGINAL

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

DOCKETED
APR 05 2004

Name Joseph & Rita Stopyra
Street/P.O.Box 1033 E. Hunting Park Ave Apt # _____
City Phila State PA Zip 19124
County _____ Area Code/Home Phone 215-289-2474
Area Code/Work Phone _____

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

We do not want to pay higher gas bills just because others don't pay. If they don't want to pay shut their gas off.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Listen to our complaints and not charge us anymore for gas

5. You must sign and date your complaint below.

DOCUMENT
HOLDER

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Rita Stopyra
Signature
Joseph Stopyra

3-25-04
Date

Continued on next page

RECEIVED

2004 MAR 29 AM 2:07

SECRETARY'S BUREAU

109

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0083

**DOCUMENT
FOLDER**

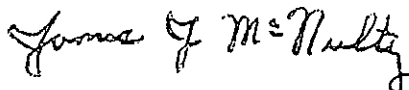
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH AND RITA SYOPYRA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name GEORGE SPERDUTO **DOCKETED**
Street/P.O.Box 327 By BERRY RD **APR 05 2004**
City Phila State PA Zip 19154
County _____ Area Code/Home Phone 215-637-3081
Area Code/Work Phone _____

2. Name of company your complaint concerns: Phila GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

I live on a very small income I have a bed ridden wife. I live from month to month paying bills I can not afford to help any one.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Let every body pay their share I get no help from any one

5. You must sign and date your complaint below.

Thank you

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

George Spurduto 3-22-04
Signature Date

Continued on next page

DOCUMENT FOLDER

RECEIVED
2004 MAR 24 AM 9:39
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0084

**DOCUMENT
FOLDER**

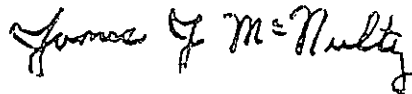
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GEORGE SPERDUTO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

ORIGINAL

R-00049157C0005

DOCKETED
APR 05 2004

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Diane Levy
Street/P.O.Box 58004 Delaire Landing Rd. Apt #
City Philadelphia State PA Zip 19114
County Phila Area Code/Home Phone (215) 281-5864
Area Code/Work-Phone _____

DOCUMENT
FOLDER

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

Mayor Street again wants to raise our home gas prices. He says it is because people are not able to pay their bills. If he raises the rates there will be more people who cannot pay their bills, including me! In the meantime, he managed to put up 2 sport stadiums which no one voted for plus the expensive explosion of the Vet. There are many other things that we pay for that are not legitimate. The economy is terrible and there has to be an end to these ridiculous price increases. It is not our fault we have had a cold winter.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

The Phila Gas Co. has been in trouble for a very long time. Why is it they have so much trouble and PECO (Electric) does not. When I moved, the Gas Co. did not turn my gas off when they were told to. PECO did. I would like you to refuse these increases & get someone (who is capable) to get the Gas Company in proper condition instead of always in chaos. The Mayor promises this, but somehow it always goes in the wrong direction. I am fed up with this nonsense.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Diane Levy
Signature

March 22, 2004
Date

Continued on next page

RECEIVED
2004 MAR 24 AM 9:38
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0085

**DOCUMENT
FOLDER**

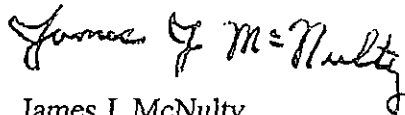
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DIANE LEVY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0086

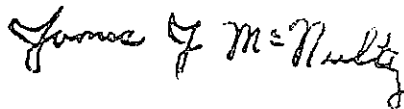
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ELIZABETH ONEILL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

**DOCUMENT
FOLDER**

(SEAL)

Certified Mail
Return Receipt Requested

db

ORIGINAL

R - 0004915700036

RECEIVED

2004 MAR 25 AM 10:31

Formal Complaint Form
Pennsylvania Public Utility Commission

SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name ELIZABETH O'NEILL

DOCKETED

Street/P.O.Box 3930 HOWLAND ST Apt #

APR 05 2004

City PHILA

State PA

Zip 19124

County USA

Area Code/Home Phone 215-289-5485

Area Code/Work Phone

2. Name of company your complaint concerns: Phila Gas Works (called her)

3. What is your complaint? (Use additional paper if need more space).

STOP SURCHARGE THAT THEY WANT
5 TO 6 DOLLARS A MONTH COLLECT FROM
THE PEOPLE WHO OWES THEM MONEY
THEY WANT US TO PAY FOR PEOPLE WHO DONT

DOCUMENT
FOLDER

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

I WIKED TO SEE YOU STOP THEN
I GET \$669 SOCIAL SECURITY AND I PAY MY BILL
SO CAN THEY. GET SOMEONE TO RUN THE GAS COMPANY

5. You must sign and date your complaint below. THAT I KNOW HOW

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Elizabeth O'Neill
Signature

3-22-04
Date

Continued on next page

22

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

R-00049157C00081

ORIGINAL

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name EDWARD URBAN
Street/P.O.Box 1720 So. 22nd St Apt #
City PHILADELPHIA State PA Zip 19145
County Area Code/Home Phone 215-465-4176
Area Code/Work Phone 215-327-1720

DOCKETED
APR 05 2004

2. Name of company your complaint concerns: P. G. W.

3. What is your complaint? (Use additional paper if need more space).

I WHOLE HEARTEDLY OPPOSE P.G.W. TRYING TO GET ITS
REGULARLY PAYING CUSTOMERS TO PAY FOR DEADBEAT BILLS.
IT IS UNFAIR TO US. IMPOSE THIS AND YOU WILL HAVE MORE
DEADBEAT BILLS. WHAT'S NEXT, TAXPAYERS PAYING CUSTODY SUPP
FOR DEADBEAT DADS? GIVE US A BREAK

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space). HOLD PUBLIC HEARINGS WITH THE
APPROPRIATE PERSONS TO VOICE OUR OPPOSITION.
BLOCK THIS PROPOSAL SO WE CAN CONTINUE AT LEAST TO PAY
OUR OWN SHARE.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my
knowledge. I understand that I could be punished under Pennsylvania State Law
if I purposely give false information.

Edward Urban 3/22/04
Signature Date

DOCUMENT
FOLDER

Continued on next page

RECEIVED
2004 MAR 25 AM 10:46
SECRETARY'S BUREAU

11

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street RESIDENTIAL COMPLAINT

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0087

**DOCUMENT
FOLDER**

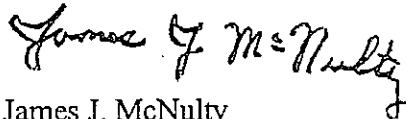
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EDWARD URBAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

ORIGINAL

R-00049157 C0088

Formal Complaint Form

Please Print.

RECEIVED
2004 MAR 25 AM 10:24
SECRETARY'S BUREAU

1. Your name, mailing address and telephone number:

Name Eugene + Rossie Gardenhire

Street/P.O.Box 5743 Wister St. Apt # _____

City Philadelphia State PA. Zip 19138

County Phila. Area Code/Home Phone 215 844-0189

Area Code/Work Phone Retired

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

We received a letter from PG&W, saying they want to put a surcharge on the paying customers bills to pay for the people that can't and won't pay their bills. We ~~don't~~ know that's not right and should not happen.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Do not pass the bill for a surcharge. Check the people more closely that's not paying. We are on a fixed income and can't afford to pay more.

5. You must sign and date your complaint below. "Thank you"

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Eugene + Rossie Gardenhire
Signature

3-23-04
Date

Continued on next page

DOCKETED
APR 05 2004

DOCUMENT
FOLDER

26

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0088

**DOCUMENT
FOLDER**

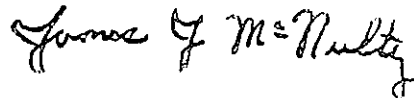
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EUGENE AND ROSSIE GARDENHIRE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbb

ORIGINAL

R-00049157C0039

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name BARBARA L CEO
Street/P.O.Box 2175 FUALLEY Apt #
City PHILA. State PA Zip 19134
County PHILA. Area Code/Home Phone (610) 849-1247
Area Code/Work Phone

DOCKETED
APR 05 2004

2. Name of company your complaint concerns: GAS COMPANY

3. What is your complaint? (Use additional paper if need more space).
That I should pay \$33.00 more a year, because of the people who don't pay their bill. My bill have gone from \$62.00 a month to \$100.00 a month. This is unfair.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).
To not grant the gas company the increase they are asking for.

5. You must sign and date your complaint below.

Signature Barbara L CEO

Date 3/23/04

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Continued on next page

DOCUMENT FOLDER

RECEIVED
2004 MAR 25 AM 10:44
PA P.U.C. SECRETARY'S BUREAU

13

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____
Street _____
City _____ State _____ Zip _____
Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

3/23/04

A note from
Barbara

To add to question # 3.

I am a senior citizen
on S. S. My monthly
check is \$673.00.
I can't afford to give
1/5 of my check to
pay my eyes bill.

Barbara Leo



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0089

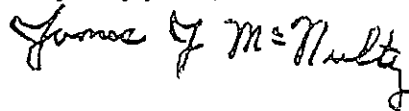
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BARBARA L CEO

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

**DOCUMENT
FOLDER**

(SEAL)

Certified Mail
Return Receipt Requested

dbS

RECEIVED
2004 MAR 30 AM 5:15
SECRETARY'S BUREAU

R - 00049157C 0090

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Ralph S. Caponigro
Street/P.O.Box 122 Watkins Street Apt # _____
City Philadelphia State PA Zip 19148
County Philadelphia Area Code/Home Phone 215-389-5305
Area Code/Work Phone _____

DOCKETED
APR 05 2004

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).
The proposed increase to fund the deadbeats is unfair and unjustified. People have to be made responsible for their actions and if they won't pay their bills, they should have their service cut off. I should not be made to pay for people who won't pay (as opposed to people who can't). Stop punishing people who pay their bills, and start rewarding them by getting rid of the deadbeats. SHUT THEM OFF!!!

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).
I would like it responded to in a timely manner by devising a plan to stop coddling the people who wont pay and stop punishing the people who do. There is definitely something wrong with that approach!

DOCUMENT
FOLDER

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Ralph S. Caponigro 3/25/04
Signature Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name N/A

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0090

Dear Sir/Madam:

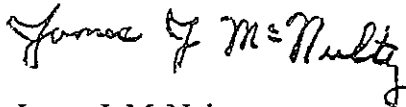
**DOCUMENT
FOLDER**

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by RALPH S CAPONIGRO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

db

R-00049157C0091

ORIGINAL

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

DOCKETED
APR 05 2004

Name Joseph O'Donnell

Street/P.O.Box 707 Millwood Rd Apt # _____

City Philadelphia State PA Zip 19115

County Philadelphia Area Code/Home Phone 215-698-0714
Area Code/Work Phone _____

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

Philadelphia Gas Works is trying to raise my monthly to cover uncollected revenue which is their responsibility to collect. I don't think I should have to pay for other peoples bills because P.G.W can't collect them.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

RESTRICT Philadelphia Gas Work from adding a charge to my bill. I live on a fixed income and manage to pay my bills. Which at times is a struggle so I implore you stop PGW.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Joseph O'Donnell
Signature

03-24-04
Date

Continued on next page

DOCUMENT FOLDER

SECRETARY'S BUREAU

2004 MAR 30 AM 5:15

RECEIVED

30

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name NONE

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 31, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCKETED
APR 05 2004

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0091

**DOCUMENT
FOLDER**

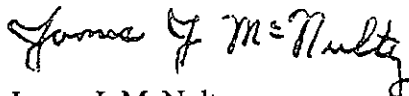
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH O'DONNELL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbb

RECEIVED

R-00049157,0092

2004 MAR 31 AM 12:53
SECRETARY'S BUREAU

ORIGINAL

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name MICHAEL WANINGER DOCUMENT FOLDER
Street/P.O.Box 4322 ALDINE ST. Apt #
City PHILA. State PA. Zip 19136
County PHILA. Area Code/Home Phone 215-624-7035
Area Code/Work Phone _____

2. Name of company your complaint concerns: CITY OF PHILA.

3. What is your complaint? (Use additional paper if need more space).

YOU SHOULD NOT PUNISH SOMEONE FOR PAYING THEIR BILLS, WHICH IS WHAT YOU ARE DOING. MAKE THESE PEOPLE WHO ARE NOT PAYING, PAY. THEY ARE MOST LIKELY SPENDING MONEY ON NONSENSE.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

TRY MAKE THE PEOPLE WHO USE THESE UTILITIES, PAY FOR THEM.

DOCKETED
APR 07 2004

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Michael Waninger
Signature

3-27-04
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name SHOULD NOT NEED A LAWYER, BUT THE

Street PEOPLE NOT PAYING SHOULD NEED ONE

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00092

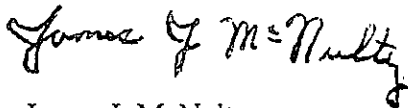
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MICHAEL WANINGER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

DOCKETED
APR 07 2004

ORIGINAL

R-00049157, C0093

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Joseph R. D'Amore Jr.
Street/P.O.Box 463 Monastery Avenue Apt # _____
City Philadelphia State PA Zip 19128
County Philadelphia Area Code/Home Phone 215-483-5677
Area Code/Work Phone 215-737-7466

DOCUMENT
FOLDER

2. Name of company your complaint concerns: Philadelphia Gas Works (PGW)

3. What is your complaint? (Use additional paper if need more space):

PGW sent me a "Notice of Proposed Gas Cost Increase" for the purpose of recovering costs associated with uncollected billed revenues. I strongly oppose the approval of this rate increase by the PUC. I feel it is unfair for PGW customers like myself who consistently pay their bills on time and in full to be called upon to pay for the usage of other customers who have not paid for the product they used.

(Continued on attached sheet)

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I strongly urge that the PUC oppose and not approve the proposed rate increase sought by PGW to cover the costs of uncollected billed revenues. This rate increase was requested by PGW to take effect on September 1, 2004.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Joseph R. D'Amore Jr.
Signature

Mar 27, 2004
Date

Continued on next page

RECEIVED
2004 MAR 31 AM 12:15
SECRETARIAT BUREAU

DOCKETED
APR 07 2004

35

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number:

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

(Continuation of my response for answer number 3)

I fear that more and more PGW customers will not pay their gas bills if they feel that paying customers will be responsible to cover their PGW's costs resulting from uncollected billed revenues.

Where and how can this cycle of rate increases end for responsible, paying PGW customers? I feel that my gas bills will continually increase year after year in order for PGW to recoup ever increasing uncollected billed revenue costs from an increasing pool of delinquent PGW customers.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00093

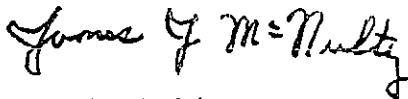
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH R D'AMORE JR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

db

DOCKETED
APR 07 2004

ORIGINAL R-00049157, C0094

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name VICTORIA T. LAWSON

Street/P.O.Box 708 N 10th St Apt # _____

City Phila State PA Zip 19123

County Phila Area Code/Home Phone 215-768-5960
Area Code/Work Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

The requested rate increase
DOCUMENT
FOLDER

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Do not allow this increase to go into effect - PGW already charges a very high rate, and I can't afford an increase.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Victoria Lawson
Signature

3/29/04
Date

Continued on next page

RECEIVED

2004 MAR 31 AM 12:21

SECRETARY'S BUREAU

DOCKETED

APR 07 2004

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name Richard Hoy
Street 1420 Walnut St
City Phila State PA Zip 19102
Area Code/Phone Number 215-893-9555

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00094

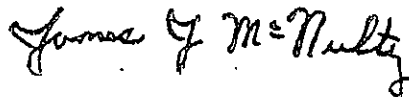
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VICTORIA T LAWSON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

DOCKETED
APR 07 2004

RECEIVED

2004 MAR 31 AM 12:45

SECRETARY'S BUREAU

R-00049157C0095

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Jacqueline Lewis

Street/P.O.Box 47 N. 46th Street

Apt #

City Philadelphia

State PA

Zip 19139

County Philadelphia

Area Code/Home Phone 215 382 2610

Area Code/Work Phone 215 473 7451

DOCUMENT
FOLDER

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

PGW's request to increase Gas Cost Rate (GCE) to recover cost associated with increases in it incollected billed revenues (people who do not pay their gas bills).

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want the PUC to deny PGW's requst to increase the GCR that will affect us customers who do pay their gas bill wach month. It is not fair for us to incur the cost of someone else's gas usage. No one is paying for the gas that I use and I should not have to pay for anyone else usage but my own. (see additional attached)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Signature

Jacqueline Lewis

Date

3/24/04

Continued on next page

DOCKETED

APR 07 2004

I can barely pay my bill and should not have to pay for someone else. This is an asinine solution to the problem and will give paying customer, like myself, no incentive to pay if the cost can be delegated to others.

PGW must find another solution to make delinquent customers pay, as this proposal is unfair.

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00095

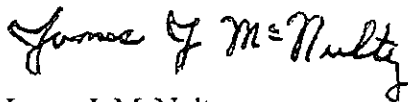
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JACQUELINE LEWIS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

db

DOCKETED
APR 07 2004

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name STANLEY J. KOMOROWSKI, JR.
Street/P.O.Box 3300 FORDHAM RD Apt # _____
City PHILADELPHIA State PA. Zip 19114
County _____ Area Code/Home Phone 215-677-3428
Area Code/Work Phone 215-698-4418

DOCUMENT
FOLDER

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

IN MARCH OF 2004, P.G.W. SENT NOTICES TO THE
"PAYING CUSTOMERS" OF A PROPOSED RATE INCREASE
TO BAIL OUT PGW FROM THEIR HUGE DEFICIT.
I HAVE BEEN MARRIED SINCE 1968 AND NO ONE
HAS EVER HAD TO HELP ME PAY MY BILLS.
SEE ATTACHMENT PAGE

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

HAVE AN INVESTIGATION AS TO WHERE
ALL MONIES ARE GOING.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my
knowledge. I understand that I could be punished under Pennsylvania State Law
if I purposely give false information.

Stanley J. Komorowski, Jr. 3-29-04
Signature Date

Continued on next page

RECEIVED

2004 MAR 31 AM 12:45

SECRETARY'S BUREAU

DOCKETED
APR 07 2004

20

SECTION 3 - CONTINUED.

IT IS HARD TO BELIEVE THAT NO ONE IN LOCAL OR STATE GOVERNMENT HAS LOOKED INTO HOW EASY IT IS FOR PEOPLE THAT TAKE ADVANTAGE OF "FREE LOADING." WITH ALL OF THE "FREE LOADERS" FINDING IT SO EASY TO LIVE OFF OF THE HONEST LAW BIDDING WORKERS, IT GOES TO SHOW EVERYONE THAT DISHONESTY DOES PAY. I WOULD LIKE TO BE ON THE LIST OF PEOPLE WHO "WON'T PAY ANYMORE."

ENOUGH IS ENOUGH!

PLEASE SEE THE PGW FORM ENCLOSED, WHERE I HAVE THE PARAGRAPH MARKED *, I WOULD LIKE SOMEONE TO MAKE SOME SENSE TO EVERYONE THAT PAYS REGULARLY OF WHY THE PHA IS CHARGED SO MUCH.

NO WONDER MORE & MORE PEOPLE ARE MOVING OUT OF THE CITY!

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00096

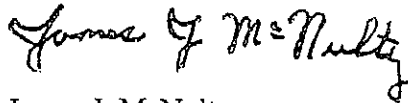
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by STANLEY J KOMOROWSKI JR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbb

DOCKETED
APR 07 2004

ORIGINAL R-00049157C0097

DOCUMENT FOLDER

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name ANNA M. JACOBY

Street/P.O.Box 7118 WALKER ST. Apt # _____

City PHILA. State PA. Zip 19135

County _____ Area Code/Home Phone (215) 335-3534
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA- GAS WORKS

3. What is your complaint? (Use additional paper if need more space)
I AM 75 & ALWAYS PAY MY BILLS ON TIME. I AM A WIDOW, 75 YRS. OLD. IT IS A DISGRACE FOR MAYOR STREET & P.G.W MAKE ME PAY FOR PEOPLE WHO DON'T PAY THEIR BILL. NEEDLESS TO SAY I AM ON A FIXED INCOME & I HAVE TO PAY FOR MY PRESCRIPTIONS OUT OF MY OWN FUNDS. THANK YOU MR. STREET FOR

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space). NOTHING!
CLAMP DOWN ON THE PEOPLE NOT PAYING, AND STOP CLAMPING DOWN ON THOSE OF US WHO DO PAY

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Signature Anna M Jacoby

Date 3-27-04

Continued on next page

DOCKETED

APR 07 2004

RECEIVED
2004 MAR 31 AM 12:52
BUREAU
OF PUBLIC UTILITIES

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

DOCUMENT
FOLDER

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00097

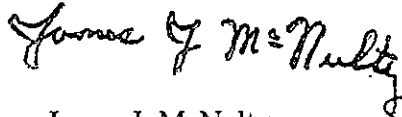
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANNA M JACOBY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

DOCKETED
APR 07 2004

Formal Complaint Form
Pennsylvania Public Utility Commission

DOCUMENT
FOLDER

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name MARGARET CURRAN

Street/P.O.Box 4543 LORING ST Apt # _____

City PHILA State PA Zip 19136

County PHILA Area Code/Home Phone 215-333-9776
Area Code/Work Phone Same

2. Name of company your complaint concerns: P. D. W.

3. What is your complaint? (Use additional paper if need more space).

I do not want to be charged more ~~an~~ when I pay my Bills on time and in full

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

make people who are late or don't pay bills do ~~so~~ or shut off their service. why

5. You must sign and date your complaint below. *should I pay more.*

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Margaret Curran
Signature

3-29-04
Date

Continued on next page

DOCKETED
APR 07 2004

69

RECEIVED
2004 MAR 31 AM 12:56
SECRETARY'S BUREAU

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

*I am on a fixed income but
I manage to pay my bills every
~~month~~ month. Sometime it is
hard to do but I do it some
how*

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DOCUMENT
FOLDER

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00098

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARGARET CURRAN

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

DOCKETED
APR 07 2004

ORIGINAL

R-0004915700099

DOCUMENT FOLDER

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Samuel J. Munafa

Street/P.O.Box N/A Apt. # N/A

City Philadelphia State Pa. Zip 19114-3807

County Philadelphia Area Code/Home Phone 215-677-9682

Area Code/Work Phone 215-677-9682

2. Name of company your complaint concerns: N/A PGW

3. What is your complaint? (Use additional paper if need more space):

Proposed increase in rates in order to compensate PGW for non-paying consumers of their product/services is unwarranted and abusive to the law abiding customers. Not enough is being done (by PGW) to identify the cheaters nor is there a comprehensive plan to achieve collection of the owed money.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Put a stop to this confiscatory action, and get some (valid) answers to pertinent questions relating to this ongoing problem.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Samuel J. Munafa
Signature

03-29-2004
Date

Continued on next page

DOCKETED

APR 07 2004

SECRETARY'S BUREAU

2004 MAR 31 AM 12:59

RECEIVED

63

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name N/A

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7177.

Samuel J. Munafo
3345 Holme Avenue
Philadelphia, Pa. 19114-3807
Phone - (215)-677-9682
anonimoose1@yahoo.com

Monday, March 29, 2004

Secretary,
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

Dear Sir:

A few years back, I had the opportunity to attend a public hearing, and ask some questions that attempted to address some of the problems faced by a cash poor PGW. While I was afforded every opportunity to present these questions, none were responded to with an answer - valid or otherwise.

I shall attempt to reproduce these queries in the order that they were presented.

(1) I first asked what the amount of the delinquent receivables was. After a brief consultation, it was admitted that no one representing PGW had the answer.

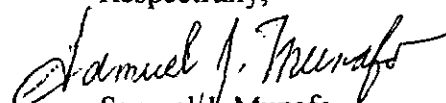
(2) When I asked what part of the money was owed by individuals, commercial enterprises, non-profits, or governmental agencies, the question was greeted by a modest amount of hostility, but nothing that could be construed as a meaningful reply was offered.

(3) When asked what efforts had been employed to collect these debts, it became obvious that if indeed there was a plan, it was more than likely, still a work in progress.

(4) Then it was suggested that perhaps the only solution to the dilemma was to sell off this debt to a collection agency, and get as much return as was possible. Getting even a dime on the dollar was more than PGW's inaction was going to receive anyhow. Furthermore, collection agencies that can't collect what revenue is due them usually resort to seizing and selling off the assets of debtors. Even the hardest of deadbeats want no part of that. This proposal also, did not receive a yes, no, or maybe.

These questions and suggestions are as pertinent now as they were then. I would like them to be taken seriously, by both the PUC and PGW.

Respectfully,


Samuel J. Munafo

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

DOCUMENT
FOLDER

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C00099

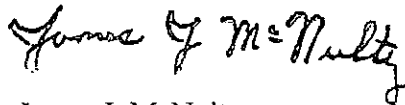
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SAMUEL J MUNAFO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbb

DOCKETED
APR 07 2004

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0100

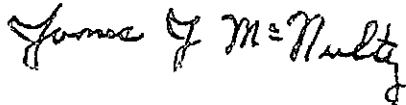
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by STANLEY J RYCHLICKI

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

DOCKETED
APR 07 2004

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name STANLEY J. Rychlicki
Street/P.O. Box 6108 MULBERRY ST. Apt #
City Phila. State PA. Zip 19135
County _____ Area Code/Home Phone (215) 585-6175
Area Code/Work Phone _____

DOCUMENT
FOLDER

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

CHARGING PAYING CUSTOMERS FOR
NON-PAYING CUSTOMERS BILLS.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Refer to Attached letter.

DOCKETED

APR 07 2004

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Stanley J. Rychlicki
Signature Charlotte M Rychlicki

3/29/2004
Date

Continued on next page

RECEIVED

2004 MAR 31 AM 12:13

SECRETARY'S BUREAU

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

ORIGINAL

R-00049157C0101

Formal Complaint Form
Pennsylvania Public Utility Commission

DOCUMENT
FOLDER

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Mary Wanager
Street/P.O.Box 4322 Alder St Apt #
City Phils State PA Zip 19136
County Phils Area Code/Home Phone 2156247035
Area Code/Work Phone none

2. Name of company your complaint concerns: No company home gas bill ^{PGW}

3. What is your complaint? (Use additional paper if need more space).

I do not want to pay for another persons gas bill - I do without so I can pay bills... Many of these people drink, smoke & can afford many things I cant. DO NOT PUNISH ME FOR MY FRUGALITY.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want you to give me a large pay cut - and leave me alone with my social security income.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Signature Mary Wanager

Date 3/27/04

Continued on next page

DOCKETED
APR 07 2004

RECEIVED

2004 MAR 31 AM 10:47

SECRETARY'S OFFICE

75

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name Can't afford a lawyer, but
Street I do pay my bills

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

DOCUMENT
FOLDER

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0101

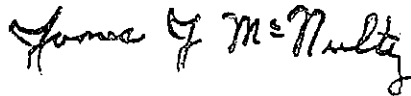
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY WANINGER

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbS

DOCKETED
APR 07 2004

R=00049157 C0102

ORIGINAL

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name MARY WINSTON

Street/P.O.Box 851 E Locust Ave Apt # _____

City Phila. State PA Zip 19130

County _____ Area Code/Home Phone 215-844-5728
Area Code/Work Phone _____

2. Name of company your complaint concerns: Phila Gas Co.

3. What is your complaint? (Use additional paper if need more space).

I have my heat turned down to 65. I wear thermo undies + a lot of sweaters. I try to use less gas as possible. But even so I got a bill for 585.00 I know I have that bill to pay of. But why is the gas keep going up. I'm 86 yrs old & live alone. But I know I have to pay that bill some way. I think they should be cutting the gas bill. No raising it.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

They want us to disolve the bill of the people that don't pay their gas bill. I don't think that's fair. Because if they keep raising the gas I won't be able to pay my bill. I don't think they should be allowed to do this to poor people.

5. You must sign and date your complaint below.

Mary Winston
Signature

3/25/04
Date

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

PUC
Check this
See if you
can stop
them

Continued on next page

DOCKETED
APR 08 2004

DOCUMENT
FOLDER

RECEIVED
2004 MAR 25 AM 10:45
SECRETARY'S BUREAU

10

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0102

Dear Sir/Madam:

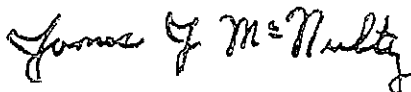
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY WINSTON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
APR 08 2004

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

**DOCUMENT
FOLDER**

RECEIVED
2004 MAR 31 AM 12:55
PENNSYLVANIA
SECRETARY'S BUREAU

R-00049157C0103

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name ROBERT C STERNER JR

Street/P.O.Box 4755 MERIDIAN ST Apt # _____

City PHILADELPHIA State PA. Zip 19136

County PHILADELPHIA Area Code/Home Phone 215-338-1456
Area Code/Work Phone NONE

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

THE MAJOR WANT TO RAISE MY GAS BILL TO PAY
FOR PEOPLE THAT CAN'T PAY. THIS IS NOT FAIR TO THE
PEOPLE THAT PAY.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

COLLECT FROM THEM WHO OWE YOU (OR) SHUT OFF
THEIR GAS.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

[Signature]
Signature

3/29/04
Date

Continued on next page

DOCKETED
APR 08 2004

DOCUMENT
FOLDER

5

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0103

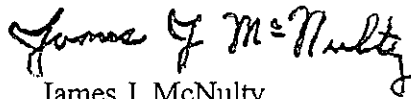
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBERT C STERNER JR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,


James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

dbs

DOCUMENT
FOLDER

DOCKETED
APR 08 2004

ORIGINAL

R=00049157 0010

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name TIMOTHY A MYERS

Street/P.O.Box 3531 ENGLEWOOD ST. Apt # 1

City PHILA State PA Zip 19136

County _____ Area Code/Home Phone 215-332-1122
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA PA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

I DO NOT DESERVE OR MAKE ENOUGH MONEY TO PAY FOR PEOPLE WHO DO NOT PAY THEIR BILLS

IDEA: TAKE THE MONEY FROM THE HIGH PAID EXECUTIVES.
IDEA: SHUT OFF GAS AFTER 3 MONTHS OF UNPAID SERVICE.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

NOT JUST READ MY COMPLAINT + SHOOT IT.
ACT ON COMPLAINT.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Timothy Myers
Signature

3-28-04
Date

RECEIVED

2004 MAR 31 AM 12:54

SECRETARY'S OFFICE

Continued on next page

DOCKETED
APR 08 2004

DOCUMENT
FOLDER

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

APRIL 7, 2004

GREGORY J STUNDER ESQUIRE
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00049157C0104

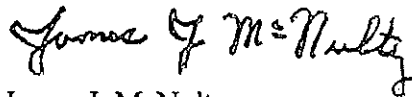
Dear Sir/Madam:

A Complaint 'has been' filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by TIMOTHY A MYERS

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

db

DOCKETED
APR 08 2004

**DOCUMENT
FOLDER**