

R-0000604200085

125042

RECEIVED

Formal Complaint Form
Pennsylvania Public Utility Commission

FEB 12 2001

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name LEEANNA COX PURNELL

Street/P.O. Box 2029 N. 62ND ST. Apt # _____

City Phila. PA. State PA. Zip 19151

County Phila. Area Code/Home Phone 215-473-6538
Area Code/Work Phone SAMC

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

I feel that PGW increase is outrageous
I have 4 bldg. which I pay gas bills.
increase is the different in the rates,
which are very high prior to the increase.
What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

DOCUMENT
FOLDER

They everdently did NOT take into consider-
ation the many other monthly bills a home owner
have to pay. Please CANCEL this raise, this appear
UNREASONABLE TO FORCE PEOPLE TO PAY THESE RATES.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if purposely give false information.

Leeanna Cox Purnell
Signature

2-8-01
Date

Continued on next page

DOCKETED
FEB 14 2001



LABOR OF LOVE INC.
2029 N. 62ND STREET
PHILADELPHIA, PA. 19151

EXPLANATION	AMOUNT
2029 N. 62	457.52
2037 N. 62	565.93
1140 N. 63	235.00
1150 N. 63	484.90

3-50/310

7522

PAY
AMOUNT
OF

Seventeen Hundred & forty-three ³⁵/₁₀₀

DOLLARS

CHECK
AMOUNT

DATE 12/31/20	TO THE ORDER OF PGW Box 7789 Phila. Pa. 19101-7789	DESCRIPTION 4 Buildings	CHECK NUMBER 7522	\$ 1743.35
------------------	---	----------------------------	----------------------	------------

FIRST UNION FIRST UNION NATIONAL BANK OF PA

Reanna Purnell

RECORD OF PAYMENT OR
EMPLOYEE PAY STATEMENT

2029 N. 62	839.01
2037 N. 62	776.05
1140 N. 63	279.00
1150 N. 63	787.15

Twenty-six Hundred & eighty-one ¹/₁₀₀

DATE 12/31/01	TO THE ORDER OF PGW Box 7789 Phila. PA. 19101-7789	DESCRIPTION 4 bldg	CHECK NUMBER 7555	\$ 2681.21
------------------	---	-----------------------	----------------------	------------

Reanna Purnell

NON NEGOTIABLE

2029 N. 62nd	Dec. 457.52	} Cooking Almost double the cost
	JAN. 839.01	
2037 N. 62nd	Dec. 565.93	} No cooking
	JAN. 776.05	
1140 N. 63rd	Dec. 235.00	} Budget - Monthly Bal. Approx. 500.00 Cooking approx. 2x work
	JAN. 279.00	
1150 N. 63rd	Dec. 484.90	} Very little cooking
	JAN. 787.15	

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

DOCKETED
FEB 14 2001

SUBJECT: R-00006042C0085

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

**DOCUMENT
FOLDER**

LEANNA COX PURNELL
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0085

Dear Sir/Madam:

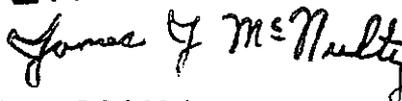
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LEEANNA COX PURNELL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

DOCKETED
FEB 14 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-00006042C0086
125042

RECEIVED

FEB 12 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

DOCUMENT
FOLDER

ORIGINAL

1. Your name, mailing address and telephone number.

Name MRS. LEOTA BAUER

Street/P.O.Box 3110 FAIRFIELD ST Apt # _____

City PHILADELPHIA State PA. Zip 19136-1108

County PHILADELPHIA Area Code/Home Phone 215-673-3913
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

I AM ONE PERSON AND AM ON A FIXED INCOME. I DO NOT WANT TO PAY BECAUSE SOMEONE ELSE CANNOT AFFORD TO PAY THEIR GAS AND BECAUSE SOME MISS USE THE GAS CO. MONEY, I DO NOT THINK ANYBODY'S GAS SHOULD BE SHUT OFF, OR DON'T LIKE ANYONE TO LOSE THEIR JOB MY GAS BILL WAS ALMOST \$100.00 IN FACT WAS 79. IN ADDITION FROM WHAT IT WAS IN DECEMBER, AND THEY WANT ANOTHER RAISE, SHOULD NOT BE. SHOULD NOT HAVE TO PAY OVER 90.00 IN MORE A MONTH I WANT TO PAY ONLY WHAT I USE. I AM A SENIOR CITIZEN, I DO NOT USE MY OVEN THAT MUCH, I DO NOT USE MY WASHER EVERY WEEK.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I THINK THE PUBLIC UTILITY COMMISSION SHOULD NOT LET THE GAS CO. HAVE ANOTHER RAISE, THE OTHER ONE WAS ENTIRELY TOO MUCH. I DO NOT WANT TO ATTEND ANY HEARINGS, I AM A HEART PATIENT I SHOULD NOT HAVE TO PAY AS MUCH AS IT WENT UP.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Leota Bauer
Signature

2/8/2001
Date

Continued on next page

³ I DO NOT WANT TO ATTEND ANY HEARINGS I JUST GAVE MY OPINION AS WHY NOT THE HIGH RAISE I JUST GAVE MY OPINION

DOCKETED
FEB 14 2001

PUBLIC UTILITY COMMISSION:

I DO NOT USE GAS HERE EVERY WEEK, AND DO NOT USE MY OVEN VERY OFTEN.

I PAY MY GAS BILL AS SOON AS IT COMES, AND I DO NOT WANT TO BE ON A BUDGET, I LIKE TO PAY AS I GET IT ALL. I KEEP MY THERMOSTAT LOW.

AS I SAID I AM ON A FIXED INCOME AND A SENIOR CITIZEN.

WHEN I WANTED THE GAS CO TO COME AND CLEAN MY HEATER BEFORE THE COLD WEATHER I COULD NOT GET THROUGH TO THEM, HAD TO GO OUT OF MY WAY TO GO TO THE GAS CO. WHEN YOU HAVE TO TAKE THREE ~~BUS~~ BUSES WHICH I KNOW SOME ONE HAD TO TAKE TRANSPORTATION.

YOU SHOULD BE ABLE TO REACH THE GAS CO. BY PHONE, I DO NOT WANT TO ATTEND ANY HEARINGS YOU CAN TAKE MY COMPLAINT OR NOT.

Lester Bowen

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0086

DOCKETED
FEB 14 2001

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

MRS LEOTA BAUER
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0086

Dear Sir/Madam:

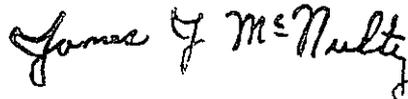
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MRS LEOTA BAUER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
FEB 14 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

RECEIVED

FEB 12 2001

R-000060420087
125042

Please Print:

1. Your Name, Mailing Address and Telephone Number

Name Leroy Harris III

Street/P.O. Box 5741 W. Dunlap Street Apt.#

City Phila., State Pa. Zip 19131-3411

County Phila. Home Telephone-Area Code ()

Work Telephone-Area Code ()

ORIGINAL

PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

2. Name of Company your complaint concerns: Phila., Gas Works (PGW)

3. What is your complaint?

PGW doesn't deserve any rate increase what so ever. After years
of not really trying to collect on delinquent accounts, paying
managers and executives exorbitant salaries & benefits, they finally
realize that they're in a financial hole that they have dug for
themselves. While PGW was being mis-managed, I was still paying my
entire gas bill each and every month. I personally don't owe
PGW anything. Now they're seeking another rate increase for
customers to pay for the mis-management of the utility. Customers
shouldn't have to pay for the errors of management. I'm a disabled
senior citizen who has to constantly sacrifice to make it from

(If you need more space, use additional paper and attach to this form).

(-over-)

DOCUMENT
FOLDER

DOCKETED

FEB 14 2001

67

4. What do you want the Public Utility Commission to do about your complaint?
one month to the next. I have to live within my means and so
should PGW. I respectfully request that the Public Utility
Commission refuse to grant PGW a rate increase until it is shown
that PGW is sincere in trying to collect delinquent accounts,
and/or obtain a new management firm to operate PGW.

Thank You
J. Harris III

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Jerry Harris III
Original Signature of complaining person

2-10-01
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0087

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 14 2001

LEROY HARRIS III
v.
PHILADELPHIA GAS WORKS

DOCUMENT
FOLDER

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCKETED
FEB 14 2001

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0087

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LEROY HARRIS III.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-000060420088
125042

RECEIVED

FEB 12 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print: (You may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Helen T. Klocek
Street/P.O.Box 3151 Cedar St. Apt # _____
City PHILA. State PA Zip 19134
County _____ Area Code/Home Phone 215-634-4390
Area Code/Work Phone _____

2. Name of company your complaint concerns:

Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

The gas bill has really sky rocketed. As far as I know there is no possible answer to this problem. The Gas Company has not been run as it should. There were rumors of corruption + employees that did not manage the company properly.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Please check into this company and do what you can to settle this in a fair way. This is really irresponsible to dump on their customers.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Helen T. Klocek
Signature

2/07/01
Date

Continued on next page

DOCUMENT
FOLDER

DOCKETED

FEB 14 2001

3

SECRETARY 69
PENNSYLVANIA Public Utility Commission
P.O. Box 3265
HARRISBURG PA 17105-3265

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0088

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED
FEB 14 2001

HELEN T. KLOCEK
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0088

Dear Sir/Madam:

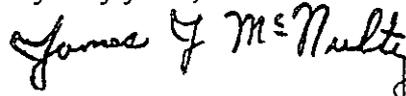
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HELEN T. KLOCEK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

DOCKETED

FEB 14 2001

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-000060420089 RECEIVED

125042

FEB 12 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Audrey F. Richardson-Jordan
Street/P.O.Box 6438 N. Nowood st Apt # _____
City Pheloa State Pa Zip 19138-2508
County Phila Area Code/Home Phone (215) 276-4327
Area Code/Work Phone _____

2. Name of company your complaint concerns: Pheloa Gas Company

3. What is your complaint? (Use additional paper if need more space).

Gas Bill is to high.
The Gas man could not get in to read my meter for a long period of time. When they did not gas bill was over 700 dollars. I did not mess a month paying the gas bill. Why is it news you paid to much it is always not enough.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Check into this matter, and let me know the outcome.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Audrey F. Jordan
Signature

Feb - 2, 2001
Date

Continued on next page

DOCKETED
FEB 14 2001

DOCUMENT FOLDER

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0089

DOCUMENT
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

AUDREY F. RICHARDSON-JORDAN

v.

PHILADELPHIA GAS WORKS

DOCKETED
FEB 14 2001

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0089

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by AUDREY F. RICHARDSON-JORDAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
FEB 14 2001

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER

PUC cannot decide whether or not companies should pay customers' damage claims.

5. You must sign your complaint.

You **must** sign and date your formal complaint form on the lines provided under number five (5) of the formal complaint form, and return the copy with your original signature. If you do not sign the formal complaint form or fail to return the form with your original signature, signed on the lines provided, it will be returned to you.

6. If you are represented by a lawyer, you must provide your lawyer's name, address and telephone number.

If your complaint is about your residential service, you do not need a lawyer, you may represent yourself. However, corporations, associations, partnerships and political subdivisions must be represented by a lawyer. You or your lawyer must be present at your hearing.

7. Please return the completed form to the following address:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

FEB 12 2001

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Pennsylvania Public Utility Commission

R-000060420090

Formal Complaint Form

RECEIVED

125042

Please Print.

FEB 12 2001

1. Your name, mailing address and telephone number:

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Name
ROXANNE T. GREGORIO

Street/P.O.Box 718 S. PERCY STREET Apt # _____

City PHILA State PA Zip 19147

County PHILADELPHIA Area Code/Home Phone _____

Area Code/Work Phone 215 685 4995

DOCUMENT
FOLDER

2. Name of company your complaint concerns:

PHILADELPHIA GAS WORKS (PGW)

13

DOCKETED
FEB 14 2001
DOCUMENT
FOLDER

ORIGINAL

3. What is your complaint? (Use additional paper if need more space).

I AM COMPLAINING OF THE REQUEST FILED BY PGW WITH PUC TO INCREASE BASE GAS RATES AS OF MARCH 6, 2001. THIS IS PGW'S REQUEST OF AN OVERALL RATE INCREASE OF APPROXIMATELY \$65 MILLION/YEAR. MY BUDGET BILL WAS JUST GONE UP \$30/MONTH ALREADY!

4. What do you want the Public Utility Commission to do about your complaint?

(Use additional paper if need more space).

I WANT THE PUC TO DENY THIS \$65 MILLION RATE REQUEST FROM PGW. ALSO I WOULD LIKE TO FREEZE THE ABILITY OF PGW TO INCREASE THEIR RATES FOR THE NEXT 5-10 YEARS. PERHAPS GAS COMPANIES IN PHILA. NEED TO BE PRIVATIZED.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

RT Gregorio
RT GREGORIO
Signature

Date 02.07.2001

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

~~Lawyer's Name _____ N/A _____
Street _____
City _____ State _____
Zip _____
Area Code/Phone Number _____~~

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0090

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 14 2001

ROXANNE T GREGORIO
v.
PHILADELPHIA GAS WORKS

DOCUMENT
FOLDER

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0090

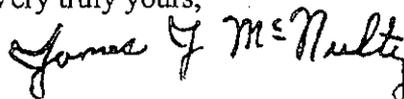
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROXANNE T. GREGORIO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED
FEB 14 2001

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCUMENT
FOLDER

R-00006042 C0091
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number

Name ATTILIO W. FEDER

Street/P.O.Box 3291 HOME AVE Apt # _____

City PITTSBURGH State PA Zip 15114

County _____ Area Code/Home Phone 212-023-0679
Area Code/Work Phone _____

2. Name of company your complaint concerns: PG&E

3. What is your complaint? (Use additional paper if need more space).

PRICES ARE TOO HIGH
- SLOW

DOCUMENT
FOLDER

DOCKETED

FEB 15 2001

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

SELL PG&E

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Attilio Feder
Signature

2/12/01
Date

Continued on next page

RECEIVED

FEB 14 2001

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0091

DOCKETED

FEB 15 2001

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

ATTILIO W. FEDELI
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DOCKETED

FEB 15 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0091

Dear Sir/Madam:

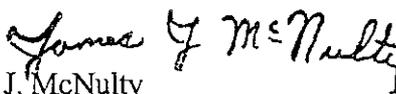
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ATTILIO W FEDELI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

DOCUMENT
FOLDER


James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-00006042C0092
125042

DOCUMENT
FOLDER

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number

Name DENISE RIEHL

Street/P.O.Box 676 RENZ ST. Apt # _____

City PHILADELPHIA State PA Zip 19128

County _____ Area Code/Home Phone 215-508-3457
Area Code/Work Phone 610-667-1550 X 366

2. Name of company your complaint concerns: PHILA. GAS WORKS (P.G.W.)

3. What is your complaint? (Use additional paper if need more space).

SINCE THE COST OF GAS HAS RISEN, MY BILLS
HAVE @ \$200.00 PER MONTH NOT ANUALLY AS
STATED AT THE BOTTOM OF OUR JAN. BILLS.
BY P.G.W.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

FIND SOMEONE OR COMMITTEE TO LISTEN TO
MINE AND OTHER COMPLAINTS AND FIND SOMEWAY
TO HAVE THESE RATES LOWERED, BEFORE PEOPLE
RESORT TO SPACE HEATERS, THUS INCREASING RISK OF
FIRE.

5. You must sign and date your complaint below.

Denise Riehl
Signature

2.11.01
Date

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Continued on next page

DOCKETED

FEB 15 2001

RECEIVED

FEB 14 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0092

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DENISE RIEHL
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

DOCKETED

FEB 15 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0092

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DENISE RIEHL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED

FEB 15 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

RECEIVED
125042
FEB 14 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number

Name LINDA G. REDDING

Street/P.O.Box 605 KINGSLEY ST. Apt#

City PHILADELPHIA State PA Zip 19128

County PHILA. Area Code/Home Phone 215-482-8156
Area Code/Work Phone 610-527-6851

2. Name of company your complaint concerns: PHILA. GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

I am making a complaint about the proposed rate hike on March 6, 2001. As a residential customer my rates have increased on my budget plan from \$99/month last year (Dec. 2000) to \$126.00/month in Jan. to \$149.00 in Feb. Both increases reflect much more than what PGW states the average increase should be.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Eliminate the rate hikes and compensate residents who have been overcharged. Prosecute the management of PGW.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Linda G. Redding
Signature

2-11-01
Date

Continued on next page

DOCUMENT
FOLDER

DOCKETED

FEB 15 2001



3. (continued)

For a residential customer. I feel that these increases reflect a company that has been mismanaged and are expecting the customers that pay their bills to bail them out. These increases are unreasonable and are creating undue hardships for many residents of Phila.

Linda G. Redding
2-11-01

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 14, 2001

SUBJECT: R-00006042C0093

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

LINDA G REDDING
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 15 2001

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 14, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0093

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LINDA G. REDDING.

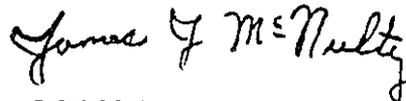
This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED

FEB 15 2001

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-0000604200094

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

DOCKETED

FEB 15 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number

Name Kevin Campbell

Street/P.O.Box 2242 Friendship St Apt # _____

City Phila State Pa Zip 19149

County Phila Area Code/Home Phone (215-~~533-1007~~) (215-333-0960)
Area Code/Work Phone (215-533-6700)

**ORIGINAL DOCUMENT
FOLDER**

2. Name of company your complaint concerns:

~~Gas Company~~ Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

Gas prices too high. Bad Management a lot of senior citizens and low budget workers can't afford the price. If the management is good no problem. bad management we pay it's wrong. Let them pay for it

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

stop playing politics no more rate hikes. Let the top people of the gas work pay the rate hike. Not the people. there is plenty of gas but they play politics to raise it more. It's wrong and degrading.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Kevin Campbell
Signature

2-12-01
Date

RECEIVED

FEB 15 2001

Continued on next page

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

(Please let me know if there is a public input hearing
DATE, time, place)
(Thank you)

a

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 15, 2001

SUBJECT: R-00006042C0094

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 15 2001

DOCUMENT
FOLDER

KEVIN CAMPBELL
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JJH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 15, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCKETED
FEB 15 2001

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0094

**DOCUMENT
FOLDER**

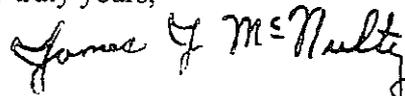
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KEVIN CAMPBELL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED
FEB 15 2001

R-00006042 C0095
125042

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

DOCUMENT
FOLDER

ORIGINAL

1. Your name, mailing address and telephone number

Name Christina Gaines
Street/P.O.Box 260 E. Locum Apt # house
City Phila State PA Zip 19119
County Penna Area Code/Home Phone 215-438-8999
Area Code/Work Phone _____

2. Name of company your complaint concerns:

Philadelphia Gasworks

3. What is your complaint? (Use additional paper if need more space).

My complaint is my Gas Bill is to high in January over the cost which should be so low in the rate.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Christina Gaines
Signature

2-11-2001
Date

Continued on next page

RECEIVED

FEB 15 2001

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

13

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 15, 2001

SUBJECT: R-00006042C0095

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 15 2001

DOCUMENT
FOLDER

CHRISTINE GAINES
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 15, 2001

DOCKETED
FEB 15 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0095

DOCUMENT
FOLDER

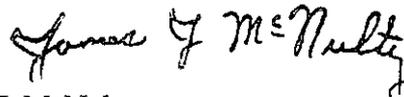
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CHRISTINE GAINES.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-000060420096

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

DOCKETED

FEB 15 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Susan Cavanaugh

Street/P.O.Box 1847 Fuller Street Apt # _____

City Philadelphia State PA Zip 19152

County Philadelphia Area Code/Home Phone 215 742-5963

Area Code/Work Phone 302 594-6907

2. Name of company your complaint concerns: PGW - Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

It is no secret that PGW is a badly run and ill-managed public utility. Members of their Board have been indicted for embezzlement. As a consumer, I am outraged that I must bear the burden for this corruption. My gas bill, for a small twin home in Philadelphia, was \$241 this month. This winter my bills have amounted to almost \$600 for 3 months. That is highway robbery.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want the PUC to flat out reject this rate increase. PGW's rates should be decreased, not increased. PUC should launch a full-out investigation of PGW.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Susan Cavanaugh
Signature

2/13/01
Date

Continued on next page

RECEIVED

FEB 15 2001

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 15, 2001

DOCKETED
FEB 15 2001

SUBJECT: R-00006042C0096

TO: Office of Administrative Law Judge

DOCUMENT
FOLDER

FROM:  James J. McNulty, Secretary

SUSAN CAVANAUGH
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 15, 2001

DOCKETED
FEB 15 2001
**DOCUMENT
FOLDER**

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0096

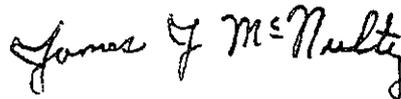
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SUSAN CAVANAUGH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 15, 2001

SUBJECT: R-00006042C0097

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 15 2001

DOCUMENT
FOLDER

SALA N. BAILEY
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 15, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCKETED
FEB 15 2001

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0097

**DOCUMENT
FOLDER**

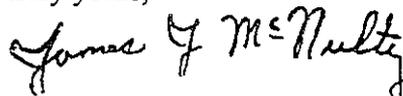
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SALA N. BAILEY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-0000 6042 C009
125042

RECEIVED

FEB 15 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

A PUBLIC UTILITY COMMISSIC.

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Sala N. Bailey

Street/P.O.Box 5935 Alma St Apt # _____

City Philadelphia State Pa Zip 19149

County _____ Area Code/Home Phone 215-535-4896

Area Code/Work Phone 610-999-5000

2. Name of company your complaint concerns: pgw gas company

3. What is your complaint? (Use additional paper if need more space).

the recent gas increase , i am a singal mother of two almost making 24,000 a year, and i can not afford to pay a 157 or a 277\$ gas bil every month . I do have other utilities and i do have to feed, cloth , and place my children in day care. I will not ,and can not afford to pay i feel as though is not my problem of the gas company going in dept.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

do not grant them the increase , make them place back where was at.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Sala N. Bailey
Signature

02-03-01
Date

Continued on next page

4

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

DOCKETED
FEB 15 2001

000060420098
1250477
Formal Complaint Form
Pennsylvania Public Utility Commission

RECEIVED

FEB 15 2001

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name JEANNETTE KING-COLEMAN

Street/P.O.Box 5701 FLORENCE AVE Apt # _____

City PHILA. State PA Zip 19143-4527

County _____ Area Code/Home Phone 215-724-5367 (UNLISTED)
Area Code/Work Phone 215-875-3895

2. Name of company your complaint concerns: PHILA. GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

THE COST OF GAS IS TOO HIGH. NO COMPANY SHOULD BE ALLOWED TO ESCALATE 400 TO , IT SHOULD BE A LAW.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

PLEASE MAKE THEM LOWER THE RATES AS SOON AS POSSIBLE, THANKS!

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Jeanette King Coleman
Signature

02/13/2001
Date

Continued on next page

(2)

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

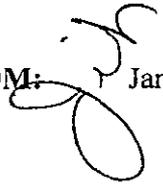
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 15, 2001

SUBJECT: R-00006042C0098

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 15 2001

**DOCUMENT
FOLDER**

JEANNETTE KING-COLEMAN

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 15, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCKETED
FEB 15 2001

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0098

**DOCUMENT
FOLDER**

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEANNETTE KING-COLEMAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-00006042 C0099
125042

DOCKETED

FEB 16 2001

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Virginia T. Lock

Street/P.O.Box 6700 Rowland Ave. Apt # _____

City Phila State Pa Zip 19149

County Phila Area Code/Home Phone _____
Area Code/Work Phone (215) 332-6223

ORIGINAL

000098

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

*the cost of gas has risen dramatically
this year & is exorbitant*

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

*Please prosecute the offenders that caused
this outrageous increase in our rates*

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Virginia T. Lock
Signature

2/14/01
Date

**DOCUMENT
FOLDER**

RECEIVED
SECRETARY'S BUREAU
01 FEB 16 AM 9:04

Continued on next page

16

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

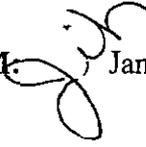
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 16, 2001

SUBJECT: R-00006042C0099

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED

FFB 16 2001

VIRGINIA T. LOCK
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 16, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0099

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VIRGINIA T. LOCK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED

FEB 16 2001

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

R- 00006042 C0100
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGIN L

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Mrs. William H. MacMath (L. Evelyn)

Street/P.O.Box 5844 Penn Street, Apt # 0000

City Philadelphia, State Pa. Zip 19149

County Philadelphia Area Code/Home Phone (215) 289-8813
Area Code/Work Phone _____

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

the increasing monthly charges on my gas bill, which make it very difficult for me, a senior citizen widow, to pay, even with the discount... On the Budget Plan, I paid \$62.00 a month from June through December. Then, in January, I was charged \$75.00. Now into February, I was charged \$89.00, with the anticipation that it will go up even more in March. Everyone to whom I talk is very upset and fearful.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Please do whatever has to be done to regulate the cost of gas from the Philadelphia Gas Works, to enable seniors, families, and countless needy persons to pay their gas bills without the fear of further increases.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mrs. William H. MacMath
Signature (L. Evelyn)

Feb. 14, 2001
Date

Continued on next page

DOCKETED

FEB 16 2001

DOCUMENT
FOLDER

15

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 16, 2001

DOCKETED

FEB 16 2001

SUBJECT: R-00006042C0100

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

MRS WILLIAM H MACMATH

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 16, 2001

DOCKETED

FEB 16 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0100

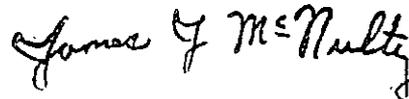
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MRS WILLIAM H MACMATH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER

R-00006042 C0101
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name MRS. MARIE A ZOOK

Street/P.O.Box 8320 JERNES ST. Apt # _____

City PHILA. State PA Zip 19111

County PHILA. Area Code/Home Phone 215-723-0612

Area Code/Work Phone RETIRED

Name of company your complaint concerns: PHILA. GAS WORKS

01 FEB 20 AM 11:27

RECEIVED
SECRETARY'S BUREAU

3. What is your complaint? (Use additional paper if need more space).

THE EXTREME INCREASES IN GAS BILLS DUE TO
POOR MANAGEMENT AND FRAUD,
MAKES US THE SCAPEGOATS, HARD TO MEET
OUR BILLS WITHOUT LIMITING MEDICINE
AND FOOD BUYING

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

LOWER GAS RATES
STOP THE RATE INCREASES
LOWER THE BIG SALARIES

DOCUMENT
FOLDER

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Marie A Zook
Signature

3-15-01
Date

Continued on next page

DOCKETED

FEB 21 2001

35

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0101

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 21 2001

MRS. MARIE A. ZOOK
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JJH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0101

DOCKETED

FEB 21 2001

Dear Sir/Madam:

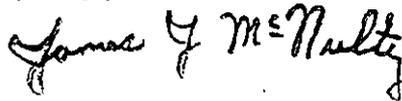
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MRS. MARIE A. ZOOK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JHH

R-00006042C0102
125042

DOCUMENT
FOLDER

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

01 FEB 20 AM 11:16
RECEIVED
SECRETARY BUREAU

1. Your name, mailing address and telephone number:
Name ANTHONY V. GUIDOTTI
Street/P.O.Box 97.3.3 REED RAMBLER DR Apt #
PHILA State PA Zip 19115-2926
County PHILA Area Code/Home Phone 215-464-3931
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).
THEY ARE RAISING RATES ALMOST EVERY DAY.
NOT JUST A LITTLE, BUT AS FAST AS THEY
CAN TYPE.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).
INVESTIGATE THIS UTILITY AND FIND OUT
WTF.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Anthony V. Guidotti 2-14-2001
Signature Date

Continued on next page

DOCKETED

FEB 21 2001

43

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0102

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

ANTHONY V. GUIDOTTI
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0102

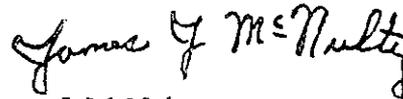
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANTHONY V. GUIDOTTI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 21 2001

R-00006042 C0103
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name MARGARET C. BRENNAN
Street/P.O.Box 2354 E. TUCKER ST.
City PHILA State Pa Zip 19125
County PHILA Area Code/Home Phone 215-739-7254
Area Code/Work Phone _____

2. Name of company your complaint concerns:

Abela Gas Works

3. What is your complaint? (Use additional paper if need more space).

The monthly rate increase is too high for a widowed senior citizen.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I would like the PUC to regulate the monthly rate to a lower charge that is affordable for me.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State law if I purposely give false information

Margaret C. Brennan
Signature

2-16-01
Date

Continued on next page

DOCUMENT FOLDER

DOCKETED

FEB 21 2001

RECEIVED SECRETARY'S BU
01 FEB 20 AM

182

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0103

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FFB 21 2001

MARGARET C. BRENN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

**DOCUMENT
FOLDER**

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0103

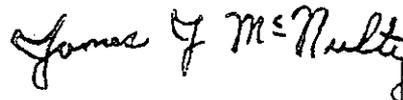
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARGARET C. BRENNAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 21 2001

R-00006042C0104
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name KAREN S. Clapp EDAL (SEE ATTACHED)

Street/P.O.Box 1237 Rodman Apt # Rear Ct.

City Phila State PA Zip 19147

County Phila Area Code/Home Phone 215-985-1037
Area Code/Work Phone 215-

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

DO NOT APPROVE ANY MORE RATE INCREASES FOR PGW.

See Attached articles

000719

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

DO NOT APPROVE ANY MORE RATE INCREASES FOR PGW.

DOCUMENT
FOLDER

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State law if I purposely give false information.

Karen S. Clapp
Signature

2-14-01
Date

RECEIVED
SECRETARY'S BUREAU
FEB 20 AM 11:14

Continued on next page

DOCKETED

FEB 21 2001

180

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

#1 - Barbara L. Santos
1237 Rodman St.
Rear Court
Phila, PA 19147
215-985-1037

Barbara L. Santos
2/14/01

NOTICE OF PROPOSED RATE CHANGES

To Our Customers:

Philadelphia Gas Works (PGW) is filing a request with the Pennsylvania Public Utility Commission (PUC) to increase your Base Gas Rates as of March 6, 2001. This notice describes PGW's rate request, the PUC's role, and what actions you can take.

PGW has requested an overall rate increase of approximately \$65 million per year.

If PGW's entire request is approved, the total bill for a typical General Service (GS) Residential Heating Customer using 100 thousand cubic feet (Mcf) of natural gas would increase from \$88 to \$98 per month or by 11%.

The total bill for a typical GS Commercial Heating Customer using 382 Mcf of natural gas would increase from \$334 to \$367 per month or by 10%.

The total bill for a typical GS Industrial Heating Customer using 1,129 Mcf of natural gas would increase from \$976 to \$1,072 per month or by 10%.

The total bill for a typical Municipal Service (MS) Heating Customer using 1,941 Mcf of natural gas would increase from \$1,530 to \$1,661 per month or by 9%.

The total bill for a typical Philadelphia Housing Authority (PHA) Heating Customer using 289 Mcf of natural gas would increase from \$245 to \$273 per month or by 11%.

To find out your customer class or how the requested increase may affect GS, MS and PHA bills, contact PGW at 215-235-1000. The rates requested by PGW may be found in PGW Gas Service Tariff Number 1. You may examine the material filed with the PUC which explains the requested increase and the reasons for it. A copy of this material is kept at PGW's office and can be viewed Monday through Friday from 9 a.m. through 5 p.m. Upon request, PGW will send you the Statement of Reasons for the filed changes in PGW Gas Service Tariff Number 1, explaining why the rate increase has been requested.

The state agency which approves rates for public utilities is the PUC. The PUC will examine the requested rate increase and can prevent existing rates from changing until it investigates and/or

holds hearings on the request. PGW must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request or may reduce existing rates.

The PUC may change the amount of the rate increase or decrease requested by the utility for each customer class. As a result, the rate charged to you may be different than the rate requested by PGW and shown above.

There are three ways to challenge PGW's request to change its rates:

1. **You can file a formal complaint.** If you want a hearing before a judge, you must file a formal complaint. By filing a formal complaint, you assure yourself the opportunity to take part in hearings about the rate increase request. All complaints should be filed with the PUC before March 6, 2001. If no formal complaints are filed, the Commission may grant all, some or none of the request without holding a hearing before a judge.

2. **You can send the PUC a letter telling why you object to the requested rate increase.** Sometimes there is information in these letters that makes the PUC aware of problems regarding PGW's service or management. This

information can be helpful when the PUC investigates the rate request.

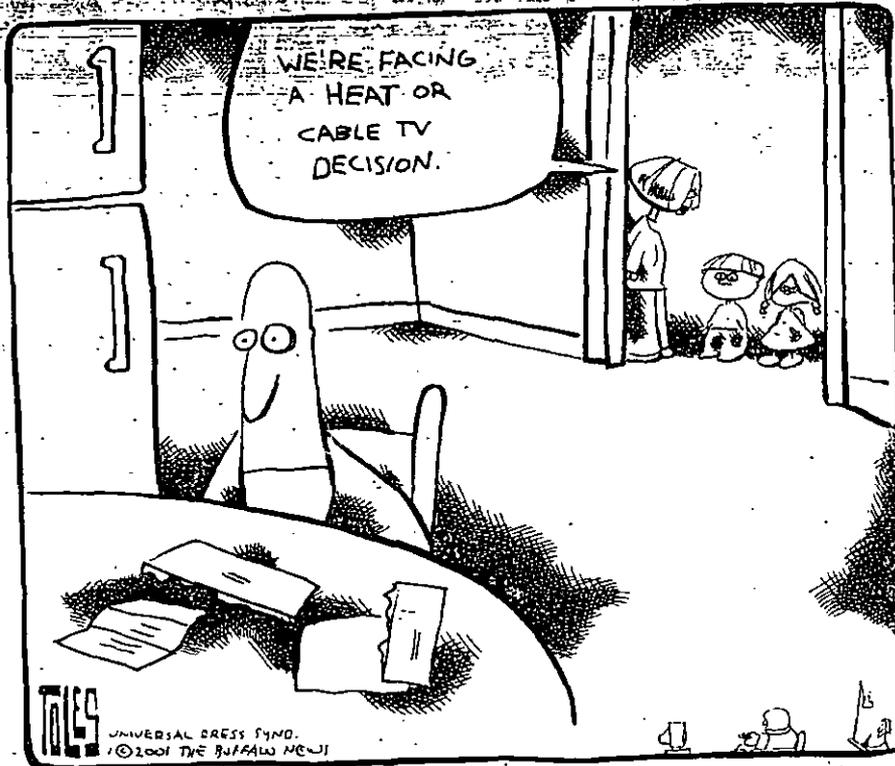
Send your letter or request for a formal complaint form to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265. A formal complaint form can also be accessed at the PUC Website in Adobe Acrobat format: **(ATTACHED)**
http://puc.paonline.com/consumer_services/official_complaint_form_final.pdf

3. **You can be a witness at a public input hearing.** Public input hearings are held if the Commission opens an investigation of PGW's rate increase request and if there is a large number of customers interested in the case. At these hearings, you have the opportunity to present your views in person to the PUC judge hearing the case and PGW representatives. All testimony given "under oath" becomes part of the official rate case record. These hearings are held in the service area of PGW.



PHILADELPHIA GAS WORKS
800 W. Montgomery Avenue
Philadelphia, PA 19122
215-235-1000

THE DAILY VIEWS ~ LETTERS



TOM TOLES / BUFFALO NEWS

Call in GPW, as in Gas Pains and Woe

As senior citizens who are struggling to live on Social Security, we thank the state's Public Utility Commission for granting huge rate rises to Philadelphia Gas Works . . .

- For forcing us to take medicine every other day, instead of every day, because that gives us extra money for the enormous gas bills.
 - For making us vegetarians, because meat, poultry and fish and much-needed protein for a healthy diet are not affordable.
 - For taking away our few luxuries, like an occasional movie or dinner or outing. Can't do that if we want to pay our gas bill.
 - For allowing us to use those blankets we had stored away, because as we lower our thermostat, they sure come in handy.
- These people are doing a great job OKing rate increases, knowing that mismanagement and deadbeats caused these problems.
- FRANK and LOUISE GAMBALE
Philadelphia

Increasing gas bills as much as 50 to 65 percent is ridiculous. How are people to pay rent, water, electric (also going up) and still feed their families?

PGW is appealing on radio for residents to pay their gas bills, so it can purchase what's needed to heat homes and businesses. It's because of fraud, thievery and mismanagement we're in this spot.

Mayor Street: Do something to help those who put you in office.

This is a crisis.
RUTHANN PURNELL, Philadelphia

I tried for two days to get Philadelphia Gas Works to send someone for a minor repair to get heat in my house. I have a maintenance agreement; what a joke!

Not even a phone call.
My wife and I are up in the years. She is bedridden and needs the room warm. I finally took a chance and fixed it myself.
Rate increase? What a joke!
JOHN LASKASKI, Philadelphia

City Council's secret gove

Anna Verna and company are doing your business behind your back

Government business — *your* business — should not be done in the dark. Yet, that's what's been happening in City Hall, with appalling regularity.

City Council meetings — and deliberations, we suspect — which by law are open to the public, are being held in secret.

The public and press have been thrown out of some meetings. In others, the press has been allowed to attend after loud protests from reporters, but the public has been barred.

Some Council members have complained about the closed-door meetings but attend anyway, knowing they are violating the spirit of open government. They have helped enable this disgraceful situation — created by new Council President Anna Verna — to go on far too long.

We were hoping that with John Street now in the mayor's office, the days of back-room deals were ending, at least with the City Council.

When Street was Council president and Ed Rendell was mayor, the two controlled city government by keeping much out of the public's view. (Hence, the Kvaerner deal.) Street's tight leash on the Council members kept a normally raucous legislative group in line.

When he finally left the stage for his new job, some of the other ambitious bit players in Council saw this as their opportunity to make names for themselves. Dissent, a necessary part of any democracy, threatened to break out.

But Verna apparently is not going to have any of that. Unable to control Council with the same grim efficiency as Street, Verna has hit on a new way to keep the peace — at least in public. She has been holding secret "briefings" with Council members. During these meetings, the Council doesn't discuss or deliberate on public issues, we are asked to believe. Apparently, they just sit there, like a group of meek first-graders, as they are spoon-fed information by

Street, Verna or others.

Sorry, but we're skeptical. And you should be, too. Instead of doing your business in front of you, Council is doing it behind your back.

Last week's secret meeting involved a \$20 million loan to PGW, the fiscally troubled utility that somehow found a way to give pay raises to executives last week.

In recent months, there have been scores of other such "briefings." Council held public hearings on the new stadium. But when it came time to actually consider amendments to the stadium bill, Council promptly went behind a closed door.

None of this would happen if Council members would just refuse to attend. It's through their participation that this secret government flourishes.

Here are their names and numbers. Call them up and tell them they

shouldn't attend secret meetings. It's your government they are keeping under wraps.

Blondell Reynolds-Brown, 215-686-3438.

David Cohen, 215-686-3446.

W. Wilson Goode Jr., 215-686-3414.

James Kenney, 215-686-3450.

W. Thacher Longstreth, 215-686-3452.

Angel Ortiz, 215-686-3420.

Frank Rizzo, 215-686-3440.

Frank DiCicco, 215-686-3458.

Jannie Blackwell, 215-686-3418.

Michael Nutter, 215-686-3416.

Darrell Clarke, 215-686-3442.

Joan L. Krajewski, 215-686-3444.

Richard Mariano, 215-686-3448.

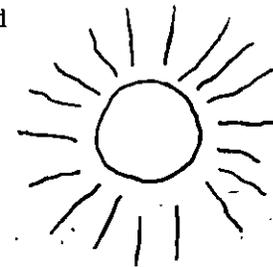
Donna Miller, 215-686-3424.

Marian B. Tascio, 215-686-3454.

Brian J. O'Neill, 215-686-3422.

Council President Anna C. Verna, 215-686-3412. ■

**IN OUR
OPINION**



LET THE SUN SHINE IN!

EDITORIAL BOARD

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Council shuts us out, again

Closed meeting called 'briefing,' but more \$\$ for PGW discussed

by Erin Elnhorn

Daily News Staff Writer

It's a new year, but apparently not a new spirit of openness for City Council, which yesterday inaugurated its 2001 season by meeting behind closed doors.

The topic this time was PGW and whether or not to release \$20 million in loan to stabilize the flailing utility. (An issue expected to come up for a vote when Council returns today from its winter recess.)

But the scene was much the same as it's been on dozens of other occasions during the last year: Eleven members of Council (two more than a quorum), sitting around a shiny oval conference table, discussing a matter that would soon be called for a vote. The door was closed. Reporters who tried to get in were denied.

Council President Anna Verna insists that if Council gathers to hear a presentation from the mayor, she has the right to exclude the public.

"The mayor called us down," Verna said. "He has the right to brief us on things."

But consumer advocates and lawyers familiar with the city charter and the state "Sunshine Act" say such meetings violate at least the spirit — if not the ext — of laws designed to keep the public informed of government actions.

The Daily News has reported on several such meetings in the past and, start-

ing today, will make a point of publishing as many details as we can find out in a new feature called "Behind Closed Doors."

"The Daily News and any other self-respecting news organization in town should be outraged by this," said Daily News Editor Zack Stalberg. "We've been trying to get Mayor Street and City Council to obey the law for a year and the best they can do is find cute little ways to lie about what's going on."

The paper is considering legal action, Stalberg said, but meantime, "we'd just prefer to try to shame them into the proper behavior."

City Solicitor Ken Trujillo was not present at yesterday's PGW meeting and therefore would not comment on the circumstances but, contacted yesterday, he reiterated his position that "briefings" are not the same as "meetings."

"These are administration briefings," he said. "We go into them with the expectation that there are neither deliberation nor official action and therefore they are not subject to the Sunshine Act."

Yesterday's gathering around the conference table was initially attended by Street and top members of his staff. But when three reporters entered the room after about an hour and a half, the only people remaining were elected members of Council.

Councilwoman Marian Tasco asked

the reporters to leave, saying, "This is a briefing." Asked who was making the presentation, she said, "I'm briefing them. I'm a member of the city Gas Commission... We are not deliberating anything. We're not even in session."

The "briefing" vs. "meeting" distinction reveals a gray area in the state's Open Meetings Law, said Robert D. Richards, co-director of the Pennsylvania Center for the First Amendment at Penn State University.

The law, commonly called the "Sunshine Act," requires that all meetings at which a quorum of a legislative body is present be open to the public unless there's a specific reason to close it, such as a pending lawsuit or a personnel matter.

"But if the information that is being 'briefed' is information that can lead to a decision by that body, then they are really running afoul of the state's Open Meetings Law," Richards said.

The law was enacted in 1974 as part of the post-Watergate push for open government, Richards said. It can be inefficient at times to hold meetings about complicated subjects in the open but, he said, "democracy is a messy concept."

Consumer advocate Lance Haver, a board member of the Consumer Education and Protective Association, characterized the meetings as "a tactic of the old Soviet Union" and said he hoped Council would open up more of its discussions — especially about issues as complex as PGW.

"If we want people to participate in government, we have to have a way of being informed," he said. "Otherwise, it's all a shell game." ■

Send e-mail to elnhorn@phillynews.com

Council to OK \$20M for PGW

Barring a last-minute glitch, City Council is expected today to approve the release of a \$20 million loan to fiscally anemic PGW helping the city-owned utility make a \$1 million payment for natural gas that's due Thursday.

To get the loan, which is actually part of a larger \$45 million line of credit that Council extended to the company late last fall, PGW had to produce a five-year strategic plan.

Though the Philadelphia Gas Commission staff last week concluded that the company's plan was inadequate, Commission Chairman Marjan Tasco, who represents the 9th Council District, hammered out a last-minute deal with Mayor Street and Council President Anna Verna that will enable the company to gain access to the final portion of the loan.

PGW officials promised to complete the long-term plan while Tasco, Verna and Street agreed to form a "recovery team" to work out a plan to fix the company's poor financial condition.

With the deal in place, the commission yesterday voted unanimously to advise Council that the final installment on the loan should be released.

"If we are all going to be held accountable or responsible for what happens to PGW then we want to have some say in what happens relative to policy for the company," Tasco said. ■

Mark McDona

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0104

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

KAREN S. CLAPP
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0104

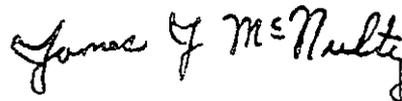
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KAREN S. CLAPP.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

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FEB 21 2001

JIH

R-00006042 C0105
125042

RECEIVED

FEB 16 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name MARGARET GROSS
Street/P.O.Box PO Box 38015 / 3938 N. SHELLEY Apt# PHILA, PA 19140
City PHILADELPHIA State PA Zip 19140
County PHILADELPHIA Area Code/Home Phone 215-2292594
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILADELPHIA GASWORKS

3. What is your complaint? (Use additional paper if need more space).

THE PHILA GASWORKS CONTINUE TO INCREASE THE RATES. I CAN NOT AFFORD TO PAY THE HIGH GAS BILLS ON MY INCOME. THE EXECUTIVES OF P.D.W. CONTINUE TO MISMANAGE MONEY FOR THIR PERSONAL GAIN, AND THE CONSUMAR HASTO PAY

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

THE REQUESTED RATE INCREASE BY THE PHILADELPHIA GASWORKS TO BE DENYED

DOCKETED

FEB 21 2001

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Margaret Gross
Signature

Feb. 15 2001
Date

Continued on next page

DOCUMENT FOLDER

Feb. 15, 2001

3938 N. SMEDLEY ST.
PHILA, PA. 19140

MARGARET GROSS

215-229-2594

PENNSYLVANIA PUBLIC UTILITY COMMISSION

I OBJECT TO THE PROPOSED RATE INCREASE BY THE PHILA GAS WORKS. I am on a low income, I CANNOT RECEIVE ANY HELP UNDER THE VARIOUS PROGRAMS, BECAUSE MY INCOME IS (\$30.00) (Thru) OVER WHAT THE PROGRAM ALLOWS ONE PERSON. I AM A SENIOR-CITIZEN AND A WIDOW. THE EXECUTIVES OF P.G.W. MISMANAGE THE MONEY. IT IS UNFAIR TO THE CONSUMER TO PAY FOR WHAT THEY ARE DOING. ON Feb 12-2001 I SAW TWO TOP EXECUTIVES OF P.G.W. ~~ON~~ ON TELEVISION BEING CARRIED OFF TO JAIL FOR MISMANAGEMENT OF MONEY THEY HAD USED FOR THEIR PERSONAL GAIN. THE PHILA GAS COMPANY WILL CONTINUE TO BE IN TROUBLE UNTIL HONEST PEOPLE ARE HIRED TO RUN THE COMPANY. My REQUEST TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION IS TO DO NOT GRANT P.G.W. AN INCREASE.

RESPECTFULLY,

Margaret Gross

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0105

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 21 2001

MARGARET GROSS
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

JOCKETED
FEB 21 2001

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0105

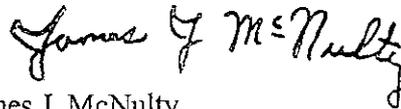
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARGARET GROSS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCUMENT
FOLDER

R-000060420106
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name BARBARA J. Lipscomb (OLIVER)
Street/P.O. Box 6615 OBONTZ AVE Apt # _____
City Philadelphia State PENNA. Zip 19126
County Philadelphia Area Code/Home Phone (215) 548-7630
Area Code/Work Phone (215) 895-9293

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

THE 40% RATE INCREASE OF DECEMBER, 2000, AND JANUARY, 2001. AND THE PROPOSED RATE INCREASE OF MARCH OR OCTOBER, 2001. STOP BOUCHING US.

DOCUMENT
FOLDER

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Stop gouging the regular customers; we have no choice but to buy your gas. Give me a choice of suppliers; similar to the PECO.

000352

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Barbara J. Lipscomb-Oliver
Signature

February 15, 2001
Date

Continued on next page

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FEB 21 2001

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FEB 20 AM 9:18

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0106

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

BARBARA J. LIPSCOMB-OLIVER

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCKETED

FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0106

Dear Sir/Madam:

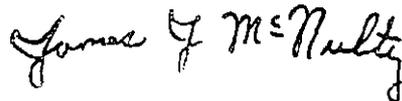
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BARBARA J. LIPSCOMB-OLIVER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

FEB 21 2001

JIH

ORIGINAL

R-00006042 CO107
125042

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Mario Favacchia

Street/P.O.Box 1711 W. Moyamensing Ave Apt # _____

City Philadelphia State PA Zip 19145

County Philadelphia Area Code/Home Phone 215-334-1356

Area Code/Work Phone 610-532-1555

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

PGW's request to increase Base Gas Rates as of March 6, 2001 is unfounded. The final consumers can not be responsible to pay more due to the company's years of mismanagement and misappropriations of funds. If this continues, PGW will lose customers to other utilities such as oil, electric and propane. With the internet moving forward, I envision a huge campaign against PGW. I wouldn't want to see that.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Challenge PGW and it's employees to see if they can come up with their own creative cost cutting plan in 60 to 90 days then re-visit their request. The employees can form teams and the one with the best money saving idea wins a prize or incentive. Or consider deregulating them like PECO and allow suppliers to compete.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mario C. Favacchia

Signature

2/16/01

Date

Continued on next page

DOCKETED

FEB 21 2001

01 FEB 20 AM 9:21
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SECRETARY'S BUREAU

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0107

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

MARIO FAVACCHIA
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JHH

DOCUMENT
FOLDER

DOCKETED
FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0107

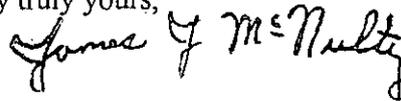
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARIO FAVACCHIA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 21 2001

R-00006042 00108
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name DOMINIC L. FOLINO

Street/P.O.Box 7404 DUNGAN RD. Apt #

City PHILA. State PA. Zip 19111

County PHILA. Area Code/Home Phone 215-745-7350
Area Code/Work Phone 215-685-2048

2. Name of company your complaint concerns: PHILA. GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

GAS RATES EXORBITANT! THESE RATES ARE CAUSED BY MISMANAGEMENT, INCOMPETENCE AND OUTRIGHT GREED. THESE PEOPLE ARE ACTUALLY RAPING THE CUSTOMERS.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

- 1. PROSECUTE ALL MANAGEMENT FOUND GUILTY OF MALFEASANCE, MISFEASANCE AND THEFT.
- 2. SET IN PLACE A COMMITTEE TO OVERSEE THE MANAGEMENT OF P.G.W.
- 3. GIVE RELIEF TO CUSTOMERS OF P.G.W. — JUSTICE

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Dominic L Folino
Signature

2-14-01
Date

Continued on next page

DOCUMENT
FOLDER

DOCKETED

FEB 21 2001

3

RECEIVED
SECRETARY'S BUREAU
01 FEB 20 AM 9:29

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

I WILL DO EVERYTHING IN MY POWER TO PERSUADE
PEOPLE TO ENJOIN A CROSS ACTION SUIT AGAINST P.G.W.

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

4. HAVE P.G.W. CUSTOMERS WHO ARE IN
ARREARS BY THOUSANDS OF DOLLARS,
- PAY THEIR BILLS!

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0108

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOMINIC L. FOLINO
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 21 2001

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0108

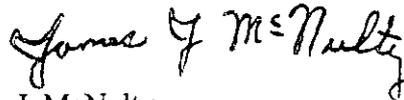
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DOMINIC L. FOLINO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 21 2001

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R-00006042 00109
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

DOCUMENT
FOLDF

ORIGINAL

Name Mary Cooper
Street/P.O.Box 175 W Albanus St Apt #
City Phila State Pa Zip 19120
County Phila Area Code/Home Phone 4557840
Area Code/Work Phone

2. Name of company your complaint concerns: Phila Gas Works

3. What is your complaint? (Use additional paper if need more space). They are robbing us without a gun!!!
I can't afford the increase rate.

IT's not fair, people should pay their own way!
I'm heart patient I need gas, my son has health problem. I make sure our bills are paid. But I don't have no extra money when I pay my bill then. I just don't have nothing now. They say liberty + justice for all, there is no justice here.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Make people that miss use fund, give up their luxury life style they make us give up our peace of mind worrying how to pay our Bill. Phila housing get free gas, make them pay. There will be more fine people trying to stay warm with kerosene. This is not Human. I get ssi I can't afford it! I can't pay, my gas get shut off, when they have high tech security + Alarm that is not justice for all!

5. You must sign and date your complaint below. no rate increase!!!

The information I have placed on this form is true and correct to the best of my (next page) knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mary Cooper
Signature

2-14-01
Date

Continued on next page

DOCKETED

FEB 21 2001

RECEIVED
SECRETARY'S BUREAU
01 FEB 20 AM 9:32

8

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

If it was the drug dealer they would take their home or car. Why not take the one Home or car that took funds and miss use them! We are the one that will loose shelter + possession just paying for gas to keep warm + cook + have hot water. They should take everything they got, auction it off and pay back they money. They didn't pay the funds right. But they say they will shut off our gas if we don't pay. I think the Government should step in! This is injustice. they couldn't shut off their gas but threaten to shut off our Gas. Check all my bill, you'll see their paid, to the best of my ability. I always pay my bills. Now they're going to be a problem.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0109

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

MARY COOPER
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

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FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0109

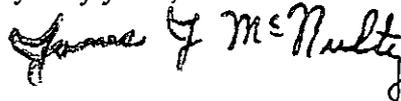
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY COOPER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

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FEB 21 2001

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JH

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Wolf, Block, Schorr and Solis-Cohen LLP

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**DOCUMENT
FOLDER**

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0079 (Joe Fedeli)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Joe Fedeli via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Joe Fedeli
Les Fyock
Abby Pozefsky

DSH:25858.1

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0080 (Lawrence W. Meehan)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Lawrence W. Meehan via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Lawrence W. Meehan
Les Fyock
Abby Pozefsky

DSH:25858.1

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Suite 300
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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

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PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C00081 (Wendy Laverty)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Wendy Laverty via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,



Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Wendy Laverty
Les Fyock
Abby Pozefsky

DSH:25858.1

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

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Commonwealth Keystone Building
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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0082 (Kia Williams)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Kia Williams via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart /js

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Kia Williams
Les Fyock
Abby Pozefsky

DSII:25858.1

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February 21, 2001

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0083 (Vanessa Payne)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Vanessa Payne via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Vanessa Payne
Les Fyock
Abby Pozefsky

DSH:25858.1

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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0084 (Mark Campbell)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Mark Campbell via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Mark Campbell
Les Fyock
Abby Pozefsky

DSH:25858.1

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DIRECT DIAL: (717) 237-7161
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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0085 (Leeanna Cox Purnell)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Leeanna Cox Purnell via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Leeanna Cox Purnell
Les Fyock
Abby Pozefsky

DSH:25858.1

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DIRECT DIAL: (717) 237-7161
E-MAIL: MSTEWART@WOLFBLOCK.COM

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0086 (Mrs. Leota Bauer)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Mrs. Leota Bauer via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart jls

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Mrs. Leota Bauer
Les Fyock
Abby Pozefsky

DSH:25858.1

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0087 (Leroy Harris III)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Leroy Harris III via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,



Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Leroy Harris III
Les Fyock
Abby Pozefsky

DSH:25858.1

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February 21, 2001

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PA Public Utility Commission
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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0088 (Helen T. Klocek)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Helen T. Klocek via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Helen T. Klocek
Les Fyock
Abby Pozefsky

DSH:25858.1

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Suite 300
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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0089 (Audrey F. Richardson-Jordan)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Audrey F. Richardson-Jordan via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Audrey F. Richardson-Jordan
Les Fyock
Abby Pozefsky

DSH:25858.1

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Suite 300
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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0090 (Roxanne T. Gregorio)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Roxanne T. Gregorio via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Roxanne T. Gregorio
Les Fyock
Abby Pozefsky

DSH:25858.1

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0091 (Attilio W. Fedeli)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Attilio W. Fedeli via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Attilio W. Fedeli
Les Fyock
Abby Pozefsky

DSH:25858.1

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February 21, 2001

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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0092 (Denise Riehl)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Denise Riehl via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart /jlg

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Denise Riehl
Les Fyock
Abby Pozefsky

DSH:25858.1

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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

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James McNulty, Secretary
PA Public Utility Commission
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RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0093 (Linda G. Redding)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Linda G. Redding via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Linda G. Redding
Les Fyock
Abby Pozefsky

DSH:25858.1

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
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PA Public Utility Commission
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SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0094 (Kevin Campbell)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Kevin Campbell via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Kevin Campbell
Les Fyock
Abby Pozefsky

DSH:25858.1

141

ORIGINAL

Wolf, Block, Schorr and Solis-Cohen LLP

212 Locust Street
Suite 300
Harrisburg, PA 17101
T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

DOCUMENT
FOLDER

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

DOCKETED
FEB 23 2001

RECEIVED
01 FEB 21 PM 1:49
SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0095 (Christine Gaines)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Christine Gaines via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart /js

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Christine Gaines
Les Fyock
Abby Pozefsky

DSH:25858.1

142

Wolf, Block, Schorr and Solis-Cohen LLP
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www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

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FEB 23 2001

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01 FEB 21 PM 1:43
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SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0096 (Susan Cavanaugh)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Susan Cavanaugh via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart /js

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Susan Cavanaugh
Les Fyock
Abby Pozefsky

DSH:25858.1

143

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

DOCKETED
FEB 23 2001

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01 FEB 21 PM 1:48
PA P.U.C.
SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0097 (Sala N. Bailey)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Sala N. Bailey via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,



Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Sala N. Bailey
Les Fyock
Abby Pozefsky

DSH:25858.1

144

Wolf, Block, Schorr and Solis-Cohen LLP

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212 Locust Street
Suite 300
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

DOCKETED
FEB 23 2001

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01 FEB 21 PM 1:48
PA P.U.C.
SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0098 (Jeannette King-Coleman)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Jeannette King-Coleman via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Jeannette King-Coleman
Les Fyock
Abby Pozefsky

145

DSH:25858.1

Wolf, Block, Schorr and Solis-Cohen LLP
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DOCUMENT
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212 Locust Street
Suite 300
Harrisburg, PA 17101
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www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

DOCKETED
FEB 23 2001

RECEIVED
01 FEB 21 PM 1:48
SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0099 (Virginia T. Lock)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Virginia T. Lock via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart ljs

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Virginia T. Lock
Les Fyock
Abby Pozefsky

DSH:25858.1

146

Wolf, Block, Schorr and Solis-Cohen LLP

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ORIGINAL

212 Locust Street
Suite 300
Harrisburg, PA 17101
T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

February 21, 2001

VIA HAND DELIVERY

James McNulty, Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

DOCKETED
FEB 23 2001

RECEIVED
01 FEB 21 PM 1:48
PA P.U.C.
SECRETARY'S BUREAU

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0100 (Mrs. William H. MacMath)

Dear Secretary McNulty:

Please allow this letter to serve as Philadelphia Gas Works' ("PGW") response to the above-referenced complaint. On February 8, 2001, the Commission instituted, on its own motion, an inquiry and investigation into PGW's proposed Supplement No. 7 to Tariff-Gas Pa. P.U.C. No. 1. Accordingly, consistent with 52 Pa. Code § 5.61(d), no response to the complaint is necessary and the allegations are deemed denied. A copy of this letter is being provided to Mrs. William H. MacMath via first class mail.

If you have any questions regarding this filing, please contact me at your convenience.

Very truly yours,

Mark Stewart ljs

Mark S. Stewart
For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: Mrs. William H. MacMath
Les Fyock
Abby Pozefsky

DSH:25858.1

133

P-0000604200110
125042

**Formal Complaint Form
Pennsylvania Public Utility Commission**

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Fedele P. Lolinis
Street/P.O.Box 7157 Torresdale Ave Apt # _____
City Phila State Pa Zip 19135
County Phila. Area Code/Home Phone _____
Area Code/Work Phone _____

2. Name of company your complaint concerns: ~~My Home~~ P.G.W.

3. What is your complaint? (Use additional paper if need more space).

P.G.W. prices of gas are out of reach.
I am on fixed income and I am always
sacrificing for high prices.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Suggest a gas ^{independent} commission to oversee
management of P.G.W.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my
knowledge. I understand that I could be punished under Pennsylvania State Law
if I purposely give false information.

Fedele P. Lolinis
Signature

2-7-5-2001
Date

Continued on next page

DOCKETED

FEB 21 2001

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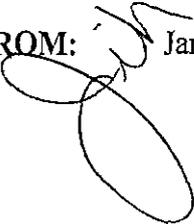
RECEIVED
SECRETARY'S BUREAU
01 FEB 20 AM 9:28

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0110

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

FEDELE P. FOLINO
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JHH

DOCUMENT
FOLDER

DOCKETED
FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0110

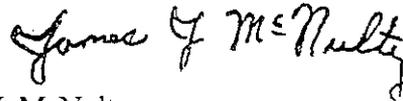
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FEDELE P. FOLINO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 21 2001

R- 00006042 COM
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name ROBERT NUCCIO
Street/P.O.Box MERCY ST/349 Apt #
City PHILADELPHIA State PA Zip 19148
County ~~PHILADELPHIA~~ Area Code/Home Phone 215 271 3712
Area Code/Work Phone 215 685 1772

2. Name of company your complaint concerns: PHILADELPHIA GAS COMPANY

3. What is your complaint? (Use additional paper if need more space).

~~Bill is too high~~
Bill is too high DOCUMENT FOLDER

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Lower the prices of gas.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Regina Nuccio 2-17-001
Signature Date

Continued on next page

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FEB 21 2001

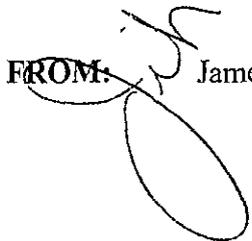
RECEIVED
SECRETARY'S BUREAU
01 FEB 20 AM 9:33

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0111

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

ROBERT NUCCIO
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 21 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0111

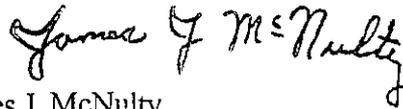
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBERT NUCCIO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

FEB 21 2001

JH

R-00006042C0112
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name CAREN PY
Street/P.O.Box 705 Garland St Apt #
City Philadelphia State PA Zip 19124
County USA Area Code/Home Phone
Area Code/Work Phone 215-535-7052

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

I CAN NOT PAY ANOTHER RATE INCREASE
I CAN BARELY AFFORD IT NOW. I DO NOT PUT
MY HEAT OVER 67. I HAVE 3 CHILDREN. AND MY
BILL WAS 240.00 FOR JANUARY WE ARE FREEZING
NOW

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

I WANT YOU TO NOT LET THEM HAVE
ANOTHER RATE INCREASE AND TO PUT THE
GATES DOWN A LITTLE

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Caren Py
Signature

2/14/2001
Date

DOCUMENT
FOLDER

DOCKETED

Continued on next page

FEB 21 2001

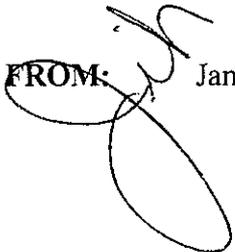
RECEIVED
SECRETARY'S BUREAU
01 FEB 20 AM 9:46

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 21, 2001

SUBJECT: R-00006042C0112

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

CAREN PY
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH
DOCKETED

FEB 21 2001

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 21, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0112

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CAREN PY.

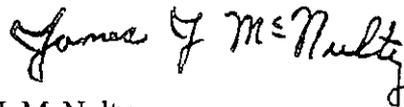
This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED

FEB 21 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

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R-00006042 COMB
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

FEB 21 AM 10:27

000939

ORIGINAL
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name HERBERT S HEINEMAN

Street/P.O.Box 723 WESTVIEW ST Apt # _____

City PHILADELPHIA State PA Zip 19119

County PHILADELPHIA Area Code/Home Phone 215 849 4326
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space). AN INCREASE IN GAS RATES WAS EXPECTED. VARIOUS NEWSPAPER ARTICLES LED ME TO EXPECT 20-40%. PGW, WITHOUT EXPLANATION, SENT A BILL SHOWING AN INCREASE FROM \$0.30445/CCF TO \$0.61985/CCF. THIS IS A 103.6% INCREASE, MORE THAN DOUBLE THE FORMER RATE

4. What do you want the Public Utility Commission to do about your complaint? (continue on p. 4)
(Use additional paper if need more space).
I WANT THE PUC TO INVESTIGATE THIS 460% RATE INCREASE HAVE IT ROLLED BACK TO A REASONABLE LEVEL, AND INSTRUCT PGW TO CREDIT ME FOR THE OVERPAYMENT

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Herbert S Heineman
Signature

2/16/01
Date

Continued on next page

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FEB 21 2001

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9

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

3 (contd.) Two MONTHS EARLIER THE RATE WAS \$0.10982 /CCF.

Summary: IN 3 MONTHS THE RATE HAS GONE FROM
\$0.10982 /CCF TO \$0.61985 /CCF. THIS IS AN INCREASE OF

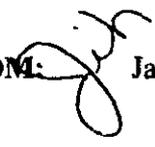
MORE THAN 460%.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 22, 2001

SUBJECT: R-00006042C0113

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FFR 21 2001

HERBERT S. HEINEMAN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 22, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0113

DOCKETED

FFR 21 2001

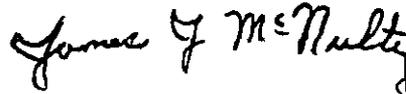
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HERBERT S. HEINEMAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

OCUMEL
FOLDER

R-000060420114
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number.

Name JANE MCKAIN

Street/P.O.Box 1511 SHUNK ST Apt # _____

City Phila State PA Zip 19145

County PHILA Area Code/Home Phone 215-334-6470
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHW

3. What is your complaint? (Use additional paper if need more space).

The two rate increases. Also proposing another increase. Being billions of dollars in debt and giving such outrageous increase. Is this the reward for such poor management.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Be fair. Don't approve such high raises for yourselves at the expense of others. Do you

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

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FOLDER

Jane McKain
Signature

2-8-01
Date

Continued on next page

Account # 3114155991

DOCKETED

FEB 22 2001

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SECRETARY'S BUREAU
01 FEB 22 AM 11:08

80

3

Where do they think the average person, or people on fixed incomes, can come up with such high increases

will have all the paying customers moving out of the city. I talked to quite a few friends + relatives who live outside the city and their utilities are half of what I pay.

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0114

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 22 2001

JANE MCKAIN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0114

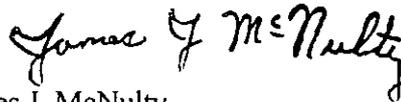
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JANE MCKAIN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

FEB 22 2001

JIH

R-000060420015
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:
Name CHUONG VAN TRAN
Street/P.O. Box 10855 ACADEMY RD.
City PHILADELPHIA State PA Zip 19154
County PHILADELPHIA Area Code/Home Phone 215-612-2218
Area Code/Work Phone 215-335-6924

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space)

THE INCREASES IN PRICE. UNWARRANTED

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

CHANGE MANAGEMENT. Cut labor costs, GET RID OF HALF THE MANAGEMENT - THEIR WASTE OF MONEY! LAY OFF 25% OF THE LABOR TASK FORCE. - SAME PERSON. PGW IS THE WORST MANAGED COMPANY IN THE COUNTRY.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

[Signature]
Signature

2/16/01
Date

RECEIVED
SECRETARY'S BUREAU
01 FEB 22 AM 11:03

MAIL TO:
SECRETARY, PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG, PA 17105-3265

FOR MORE INFORMATION, PLEASE CONTACT THE SECRETARY'S BUREAU AT 717-772-7777.

DOCKETED

FEB 22 2001

77

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0115

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 22 2001

**DOCUMENT
FOLDER**

CHUONG VAN TRAN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0115

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CHUONG VAN TRAN.

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Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED
FEB 22 2001

JIH