

R-0000604200116
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name ALBERT MCNUITY

Street/P.O. Box 2979 GAUL ST.

City Phila. State PA. Zip 19134

County Phila. Area Code/Home Phone 215-739-1318 Code -19134
Area Code/Work Phone _____

001208

2. Name of company your complaint concerns: Phila. Gas Co.

3. What is your complaint? (Use additional paper if need more space)

There Rate's Are To High.

4. What do you want the Public Utility Commission to do about your complaint?

(Use additional paper if need more space).

Lower Their Rate's

01 FEB 22 AM 10:54
RECEIVED
SECRETARY'S BUREAU

5. You must sign and date your complaint below.

DOCUMENT FOLDER

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Albert McNulty
Signature

2-19-01
Date

MAIL TO:
SECRETARY, PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG, PA 17105-3265

FOR MORE INFORMATION, PLEASE CONTACT THE SECRETARY'S BUREAU AT 717-772-7777.

DOCKETED

FEB 22 2001

70

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0116

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 22 2001

DOCUMENT
FOLDER

ALBERT MCNULTY
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0116

Dear Sir/Madam:

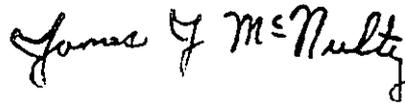
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ALBERT MCNULTY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

DOCKETED

FEB 22 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-000060420117
125042

Formal Complaint Form
Pennsylvania Public Utility Commission
001255
FEB 22 AM 10:36

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Elizabeth WILLIAMS
Street/P.O.Box 5214 Arch St Apt # _____
City Phila. State PA. Zip 19139
County _____ Area Code/Home Phone 215-472-6697
Area Code/Work Phone _____

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

1. My GAS bill has been doubled x 2 months.
2. My husband is 70 yrs. old AND ON A Fixed income.
3. I AM disabled with BRAIN Aneurysms, 58 yrs old AND ALSO ON A Fixed income.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

DOCUMENT FOLDER
Please do not allow our rate to be increased to more than 20% each month. Who will pay for us if we cannot pay our bill, as it is now? Will our gas be turned off?

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Elizabeth Williams
Signature

2/19/01
Date

DOCKETED

Continued on next page

FEB 22 2001

65

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0117

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 22 2001

**DOCUMENT
FOLDER**

ELIZABETH WILLIAMS
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0117

Dear Sir/Madam:

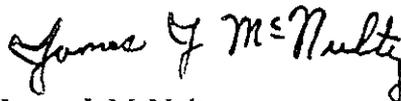
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ELIZABETH WILLIAMS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

FEB 22 2001

JH

R-0000604200118

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL
RECEIVED
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name MARY JANE SMITH
Street/P.O.Box 8112 DORCAS ST Apt # _____
City PHILA State PA Zip 19152
County PHILA Area Code/Home Phone _____
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

- 1. RATES ARE OUTRAGEOUS!!
- 2. TOTAL MISMANAGEMENT, FRAUD, THEFT.
- 3. PROSECUTE ALL OFFENDERS
- 4. INSTALL OVERSIGHT COMMITTEE

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

- 1. INVESTIGATE AND INSURE THAT ALL CUSTOMERS
get their fair share of bills
- 2. LOWER RATES
- 3. STATE TO monitor management

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mary Jane Smith
Signature

February 16, 2001
Date

DOCKETED

FEB 22 2001

Continued on next page

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COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0118

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED
FEB 22 2001

MARY JANE SMITH
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0118

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY JANE SMITH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

DOCKETED
FEB 22 2001

Very truly yours,
James J. McNulty

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

PUC cannot decide whether or not companies should pay customers' damage claims.

5. You must sign your complaint.

You must sign and date your formal complaint form on the lines provided under number five (5) of the formal complaint form, and return the copy with your original signature. If you do not sign the formal complaint form or fail to return the form with your original signature, signed on the lines provided, it will be returned to you.

6. If you are represented by a lawyer, you must provide your lawyer's name, address and telephone number.

If your complaint is about your residential service, you do not need a lawyer, you may represent yourself. However, corporations, associations, partnerships and political subdivisions must be represented by a lawyer. You or your lawyer must be present at your hearing.

7. Please return the completed form to the following address:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ORIGINAL

Pennsylvania Public Utility Commission

Formal Complaint Form

Please Print.

Your name, mailing address and telephone number.

Name

Vincenzina Flacco

Street/P.O.Box # 704 Reed St. Apt

City Philadelphia State PA Zip 19147-5729

County _____ Area Code/Home Phone _____

Area Code/Work Phone _____

2. Name of company your complaint concerns: PG&W

DOCKETED

FEB 22 2001

DOCUMENT FOLDER

RECEIVED SECRETARY'S BUREAU 001 FEB 22 AM 10:13

3. What is your complaint? (Use additional paper if need more space)

I beg you the PUC Not to grant the increase and maybe not give PGW an increase for 10 years or maybe privatize the Gas Utility like our telephone and electric Companies.

Sincerely & Thank you Mrs. Vincenzina Flacco
704 Reed St. Phila, Pa.
19147

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Vincenzina A. Flacco
704 Reed St. Phila, Pa 19147

Signature

Date 2 - 19 - 2001

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____
Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

My Complaint Please

PGW is asking for \$6.5 Million increase

February 19, 2001

RE: PGW (Philadelphia Gas Works) Increasing Rates
To: All neighbors

001213

01 FEB 22 AM 10:13

RECEIVED
SECRETARY'S BUREAU

Dear Neighbors:

In reading an insert sent with my gas bill, I discovered that PGW intends to ask the PUC (Public Utility Commission) for yet ANOTHER gas rate increase this March 2001. The increase is to be in the amount of \$65 Million. As you already well know PGW has already increased all our rates this season. I personally am on the budget plan and have had my bill increased from \$75.00 a month (for 12 months) to \$100/ month (for twelve months). According to PGW they will be increasing ALL of OUR bills again.

According to the information sent in our last PGW bills, we as customers of PGW have a RIGHT to complain.

Enclosed I have copied for you a short formal complaint form to the PUC. It will take about 5 minutes for you to fill it out. The first page contains only basic directions. For the question on the form asking you to describe your complaint: feel free to mention the \$65 million dollar increase that PGW is STILL asking the PUC for —add on as you like —you may use additional paper.

For the question that asks what you want the PUC to do about your complaint: feel free to say that you don't want the PUC to grant the increase (and maybe not give PGW an increase for ten years —or maybe privatize the GAS Utility —like our phone and electric companies).

I hope you are able to send the form to the address listed at the bottom of page three of the form. This just costs you a stamp and five minutes of your time. I myself felt empowered to be able to complain to a higher power about these rate increases—at least we all just don't have to sit in our houses, reduce our heat, and be afraid of the next PGW increase. If you feel this type of complaint is not for you—please pass along to another neighbor.

Sincerely,
Roxanne Gregorio
718 S. Percy Street

55

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0119

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

VINCENZINA FLACCO
v.
PHILADELPHIA GAS WORKS

DOCKETED
FEB 22 2001

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0119

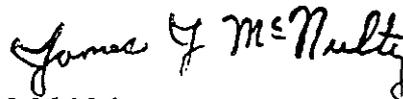
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VINCENZINA FLACCO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

FEB 22 2001

JIH

R-0000604200120

Formal Complaint Form
Pennsylvania Public Utility Commission

125042

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

001218

RECEIVED
FEB 22 AM 10:18
ORIGINAL

1. Your name, mailing address and telephone number:

Name Angelo Rotchford/ Crescentina Miele

Street/P.O.Box 2624 East Somerset Street

Apt # N/A

City Philadelphia

State PA

Zip 19134

County Philadelphia

Area Code/Home Phone 215-427-0413

Area Code/Work Phone 215-560-2488

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

Writing for my indigent aunt, Miss Crescentina Miele, I object to the rate increases due March 6, 2001 proposed by PGW. PGW has already had a price increase in December and subscribers living on a fixed income cannot afford another increase. PGW must revise its management practices and collect monies owed on outstanding bills before requesting another increase. Why must the tab for incompetence always be paid by subscribers who pay their bills in full every month?

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

I want the Public Utility Commission to deny the request for the March 6 rate increase and I want the PUC to insist that outstanding bills be collected in full, regardless of the consequences, before any further rate increases are considered.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

DOCUMENT
FOLDER

Signature

Crescentina Miele

Date

2/18/2001.

Continued on next page

DOCKETED

FEB 22 2001

50

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name My aunt cannot afford an attorney because we pay the

Street gas bill in full every month.

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0120

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED
FEB 22 2001

ANGELO ROTCHFORD/CRESCENTINA MIELE

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0120

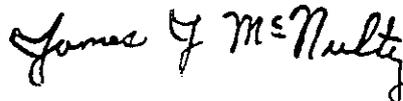
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANGELO ROTCHFORD/CRESCENTINA MIELE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

DOCKETED

FEB 22 2001

Certified Mail
Return Receipt Requested

JIH

R-00006042 00121
125042

1. Your name, mailing address and telephone number:

Name **Lawrence E. Motyka**
Street/P.O.Box **4611 Springfield Avenue Apt #None**
City **Philadelphia** State **Pennsylvania** Zip **19143-3610**
County **Philadelphia** Area Code/Home Phone **215-694-2229**
Area Code/Work Phone **215-694-2229**

ORIGINAL

2. Name of company your complaint concerns: **Philadelphia Gas Works**

3. What is your complaint?

I strongly oppose the proposed rate changes filed by the Philadelphia Gas Works to the Pennsylvania Public Utility Commission to increase my Base Gas Rates as of March 06, 2001.

The Philadelphia Gas Works has not sufficiently demonstrated the necessity of this increase. To the contrary, severe mismanagement of the Philadelphia Gas Works by employees of the Philadelphia Gas Works has been demonstrated. Base Gas Rates should NOT be increased to pay for this mismanagement. Rather, Philadelphia Gas Works should first demonstrated sound management. Once this is demonstrated, it is likely that rate increases will not be necessary.

4. What do you want the Public Utility Commission to do about your complaint?

I want the Public Utility Commission to DENY ALL Base Gas Rate increases proposed as of March 06, 2001.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

James Duk FEBRUARY 18, 2001
Signature Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number. **I am not represented by a lawyer.**

Lawyer's Name _____
Street _____
City _____ State _____ Zip _____
Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

DOCUMENT FOLDER

RECEIVED
FEB 22 2001

RECEIVED
SECRETARY'S BUREAU
01 FEB 22 AM 10:18

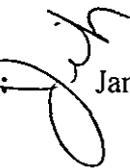
49

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0121

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 22 2001

**DOCUMENT
FOLDER**

LAWRENCE E. MOTYKA
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0121

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LAWRENCE E. MOTYKA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,

DOCKETED

FEB 22 2001

James J. McNulty
James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

R- 000060420122
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Mrs. Elizabeth Bantum

Street/P.O.Box 6551 N. Woodstock St. Apt # _____

City Phila. State PA Zip 19138

County Phila Area Code/Home Phone 215-549-3908
Area Code/Work Phone " 276 5266

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

The Price of Gas, In the last 3 months, My bill has jumped from 72.00 to 260.00 - 368.00, 586.00, I've always paid my bills on time, but now it's getting harder to pay half. I thought they said each household Bill would go up 9⁹ 199.00 a year, not 200.00, or 300.00 a month.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Do not give the Gas Company another Rate increase that they are asking for. And to get back the money from the people, who worked for the company, that they took. AND maybe the Gas Company would have money to buy the gas they need.

DOCUMENT
FOLDER

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Elizabeth Bantum
Signature

Feb. 19, 2001
Date

Continued on next page

DOCKETED
FEB 22 2001

RECEIVED
SECRETARY'S BUREAU
01 FEB 22 AM 9:0

14

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0122

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 22 2001

**DOCUMENT
FOLDER**

MRS ELIZABETH BANTUM
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0122

Dear Sir/Madam:

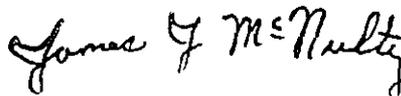
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MRS ELIZABETH BANTUM.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

(SEAL)

DOCKETED

Certified Mail
Return Receipt Requested

FEB 22 2001

JH

PUC cannot decide whether or not companies should pay customers' damage claims.

ORIGINAL

5. You must sign your complaint.

You must sign and date your formal complaint form on the lines provided under number five (5) of the formal complaint form, and return the copy with your original signature. If you do not sign the formal complaint form or fail to return the form with your original signature, signed on the lines provided, it will be returned to you.

6. If you are represented by a lawyer, you must provide your lawyer's name, address and telephone number.

If your complaint is about your residential service, you do not need a lawyer, you may represent yourself. However, corporations, associations, partnerships and political subdivisions must be represented by a lawyer. You or your lawyer must be present at your hearing.

7. Please return the completed form to the following address:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

001100

Pennsylvania Public Utility Commission

Formal Complaint Form

DOCUMENT FOLDER

Please Print

R-00006042C
125042

RECEIVED SECRETARY'S BUREAU

01 FEB 22 9:05 AM '03

1. Your name, mailing address and telephone number:

Name JUNE AND JAMES GREGOR

Street/P.O.Box 710 REED ST. Apt #

City PHILA State PA Zip 19147

County PHILADELPHIA Area Code/Home Phone 215 334 6539

Area Code/Work Phone None

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

PROCKETED FEB 22 2001

13

3. What is your complaint? (Use additional paper if need more space).

THAT PGW WANTS A 65 MILLION DOLLAR INCREASE AGAIN IN MARCH. THEY'VE ALREADY RAISED RATES AND OUR GAS BILLS ARE VERY VERY HIGH!

4. What do you want the Public Utility Commission to do about your complaint?

(Use additional paper if need more space).

NOT GRANT PGW THE RAISE THEY ASKED FOR FOR MARCH 2001 - AND NOT GRANT PGW INCREASES FOR AT LEAST 10 YEARS

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

X James Sugano

Signature

Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

N/A.

City _____

State _____

Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

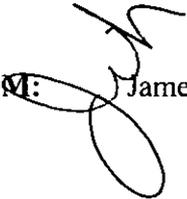
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 23, 2001

SUBJECT: R-00006042C0123

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED

FEB 22 2001

**DOCUMENT
FOLDER**

JUNE & JAMES GREGORIO
y.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 23, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0123

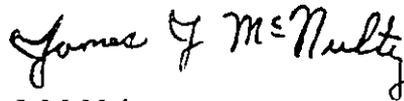
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JUNE & JAMES GREGORIO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

DOCKETED
FEB 22 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

Please Print:

R-0000604200124
125042

1. Your Name, Mailing Address and Telephone Number.

01 FEB 23 AM 11:04

Name MRS PHILomena AMATI
Street ~~P.O. Box~~ 8719 DITMAN ST Apt. #
City PHILADELPHIA State PA Zip 19138
County PHILADELPHIA Home Telephone-Area Code (215) 335 0657
Work Telephone-Area Code () N/A

RECEIVED
SECRETARY'S BUREAU
ORIGINAL

2. Name of Company your complaint concerns: PGW Phila Gas Works

3. What is your complaint?

I am old ill widow woman who appreciates the discount on my gas bills. This year is the first time in 40 years of living in this exact same house that I received such an outrageous heating bill. I only receive social security check and want to complain about these high bills. I don't want to still be on this earth believe me, I would ^{like} to go to sleep & not wake or get someone to murder me but don't have money to pay anyone. It is hard to grow, cold & tired of fighting. Lower the Bills

(If you need more space, use additional paper and attach to this form).

or you may have more trouble in future from
(-over-)

DOCUMENT
FOLDER

DOCKETED

FEB 26 2001

41

4. What do you want the Public Utility Commission to do about your complaint?

people in this city
→ Want the bills lowered now!!
Because I know your continuing
to raise the gas bills in Torrance 2001.
Our mayor & other politicians should be
strung up by their necks. CEO's & managers
of PG&W are all frauds. Living off my hard
earned money. PUC has to help me
people in Phila or more people
will not pay for much on

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mrs. Phylomira Avate
Original Signature of complaining person
Proud active registered Republican
since 1952

2/21/01
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name N/A

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 26, 2001

SUBJECT: R-00006042C0124

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

MRS. PHILOMENA AMATI
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 26 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 26, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0124

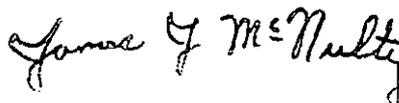
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MRS. PHILOMENA AMATI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED

FFB 26 2001

R-00006042C0125
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name GEORGIANA SULLIVAN

Street/P.O.Box 6377 MARS DEN ST

City Phila State Pa Zip 19135

County _____ Area Code/Home Phone 215-338-2079
Area Code/Work Phone _____

2. Name of company your complaint concerns:

Phila Gas Works

3. What is your complaint? (Use additional paper if need more space).

Do not raise any more bills
any more. It is to high
no one can pay

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

Stop Phila Gas Work from
raising bills

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Georgiana Sullivan
Signature

2/19/2001
Date

Continued on next page

DOCKETED

FEB 26 2001

SECRETARY'S BUREAU
FEB 23 10:23 AM '01

42

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

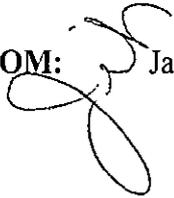
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 26, 2001

SUBJECT: R-00006042C0125

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 26 2001

GEORGIANA SULLIVAN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 26, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0125

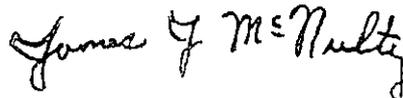
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GEORGIANA SULLIVAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JJH

DOCUMENT
FOLDER

DOCKETED

FEB 26 2001

R-00006042 00126
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number.

Name THOMAS J. SMITH

Street/P.O.Box 7409 ROOSEVELT BLVD Apt # _____

City PHILA. State PA. Zip 19152

County PHILA. Area Code/Home Phone 215-335-3252
Area Code/Work Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space)

THE RATE HIKE THE PUC GAVE TO THE PGW.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

DOCUMENT
FOLDER

DOCKETED

FEB 26 2001

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Thomas J. Smith
Signature

2-19-01
Date

Continued on next page

60

To Whom It May Concern,

February 19, 2001

This is in regards to the P.U.C. giving the O.K. for the rate hike to the P.G.W. in Phila. So far we have had an increase of 43% and now in the local paper, The Mayfair News Gleaner dated Wednesday, February 14, 2001 it states that (The Street administration and the P.U.C. reached an agreement to allow the P.G.W. to receive another \$18 million from customers.) This is an outrage. It is one thing to get a rate hike because the price of gas went up, but to put the burden of the tax payers to bail out in my opinion a miss managed company is just WRONG. I would like to know several things.

1. What is the name of the accounting firm that looks after the P.G.W.'s books? How much are they paid each year to keep the books? And didn't they see this coming? I feel their should be an investigation into the accounting firm.
2. Did you know that after you the P.U.C. gave them the O.K. for their first hike, the management voted themselves an 8 to 11 thousand dollar raise. A few weeks ago someone called in on a talk show on P.C.N. He worked for the gas company and called in to tell State Rep. John Perzel this.
3. In the past week or so there are charges brought against several P.G.W. workers for taking money for there own use. Something is wrong with this picture.

How can the people afford this? I know I can't. I am on disability and Social Security only gives you so much to live on. I have received copys from the Office Of The Consumer Advocate on all the procedures that took place during the hearings and nothing was ever said about the senior citizens, the disabled, the poor etc... In December 2000, I used \$150.00 in gas, and in January 2001 it jumped to \$280.00.

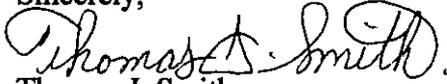
I know people who are not home during the day because they work, and when they received their gas bill it was \$100.00 or more but they used the same amount of gas or less. I also know someone that was sent a \$200.00 gas bill, and doesn't even have gas heat, they have electric heat. GO FIGURE.

It is said in the streets that anyone who knows someone that has worked for the P.G.W. or still works for them says that they are the biggest crooks around. My question to you is, how long are you the P.U.C. going to let this go on? I think you owe it to the people to investigate deeper into this matter more, and hold everyone accountable until there are sufficient answers. You can not get blood from a stone, but that is what you are allowing to happen and with another \$18 million dollars that we the people have to pay, how much more will you let this go on.

There are people out there who are fighting over weather or not to eat or get their medicine, and now it will be to eat or stay warm. I hope that you take the time to stop and think, you who have good paying jobs, when you go to your thermostat to turn up the heat because you are cold, think about the ones who can't, because they can not afford it, and if their gas bill is to high and they can not pay, it the gas company will come out to shut their gas off.

I am just one voice who cares, but I am letting other people know, and I hope they will write to you also and voice their concerns. Please reconsider the \$18 million dollars that Mayor Street asked for and try to find another way to pay for it without hurting us the people. And please don't let the politicians dig into our pockets any more because most of us can not afford it.

Sincerely,

A handwritten signature in cursive script that reads "Thomas J. Smith". The signature is written in black ink and is positioned above the printed name.

Thomas J. Smith

7409 Roosevelt Blvd.

Phila. Pa. 19152

215-335-3252

COMMONWEALTH OF PENNSYLVANIA

DATE: FEBRUARY 26, 2001

SUBJECT: R-00006042C0126

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

THOMAS J. SMITH
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCKETED

FEB 26 2001

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 26, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0126

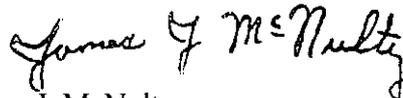
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by THOMAS J. SMITH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED

FEB 26 2001

R-00006042 0012
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:
Name Calvin T. Townes
Street/P.O.Box 2504-78th Ave. Apt # 8
City PHILADELPHIA State PA. Zip 19150
County PHILADELPHIA Area Code/Home Phone (215) 927-4439
Area Code/Work Phone 63

ORIGINAL

2. Name of company your complaint concerns: PHILADELPHIA GAS

3. What is your complaint? (Use additional paper if need more space).
How Management employees could not only steal thousands of dollars from within the company but get away without having to pay any fine nor jail time.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).
Establish an outside committee (overseer) that would be responsible for all spending over \$1,000.00 accountability. Hold all departments accountable for their spending. Make good judgement calls in the peoples' interest.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.
Calvin T. Townes Jr. February 21, 2001
Signature Date

Continued on next page

DOCUMENT
FOLDER

DOCKETED

FEB 26 2001

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

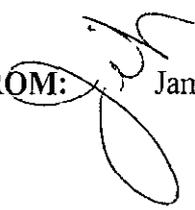
DATE: FEBRUARY 26, 2001

SUBJECT: R-00006042C0127

TO: Office of Administrative Law Judge

DOCKETED

FEB 26 2001

FROM:  James J. McNulty, Secretary

CALVIN T. TOWNES
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

FEBRUARY 26, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0127

Dear Sir/Madam:

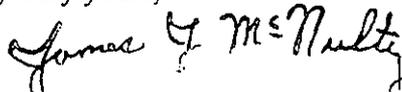
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CALVIN T. TOWNES.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
FEB 26 2001
DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

Pennsylvania Public Utility Commission

00 Edrinal Complaint Form

01 FEB 28 10:41 AM RECEIVED SECRETARY'S BUREAU ORIGINAL

Please Print.

R-0000604200128

1. Your name, mailing address and telephone number: 125042

Name Rebecca Rose & Frank Murphy

Street/P.O. Box 4413 Ernie Davis Circle Apt #

City Phila State PA Zip 19154

County Philadelphia Area Code/Home Phone 215 6327123

Area Code/Work Phone

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

~~the~~ ~~the~~ The proposed rate changes (increase) to take place in March of 2001. We have had 2 rate changes that doubled the rate already. I'm having problems paying my bill now. I cannot afford ->

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Do not grant the rate increase to P.G.W. March. 2001.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Signature Rebecca Rose

Date 2/18/01

Continued on next page

DOCKETED FEB 28 2001

another rate increase. My thermostat is set
as low as possible to save money. It's
very unfortunate for people with children
who do not qualify for financial assistance
that have to decide between paying their
gas bill & other needs. I do not think
it's fair for our rates to be suspended
due to a few bad business decisions by
PGW.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0128

TO: Office of Administrative Law Judge

FROM:  James J. McNulty; Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

REBECCA ROSE & FRANK MURPHY

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0128

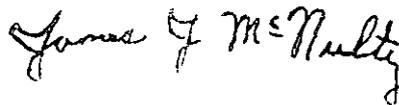
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by REBECCA ROSE & FRANK MURPHY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED
FEB 28 2001

R-00006042 60129
125046

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL
RECEIVED
FEB 28 AM 10:38
SECRETARIAT OF THE COMMISSION

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number: Djemba Shutsha Divine

Name Djemba Shutsha

Street/P.O.Box 446 Roselyne St Apt # 1st Fl

City Philadelphia State PA Zip 19120

County _____ Area Code/Home Phone 215/414 1188

Area Code/Work Phone 215/988 4816

2. Name of company your complaint concerns: PGW Gas Works

3. What is your complaint? (Use additional paper if need more space).

The rate increases are too high. My bill went from \$70 to \$229 in one billing period. Who can afford that. I work to support my family, NOT PGW.

DOCUMENT FOLDER

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Stop the increases or encourage other gas companies to open in Phila. PGW should not hold such a strong monopoly and not be allowed to charge such prices.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Djemba Shutsha

Signature

22 Feb 01

Date

DOCKETED

Continued on next page

FEB 28 2001

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number. N/A

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0129

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

**DOCUMENT
FOLDER**

DJEMBA SHUTSHA DIVINE
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JJH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0129

Dear Sir/Madam:

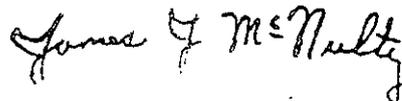
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DJEMBA SHUTSHA DIVINE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

DOCKETED

FEB 28 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-000060420130 RECEIVED
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

FEB 01 2001

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name JOHN MURPHY
Street/P.O.Box 4248 "J" ST Apt # _____
City PHILA State PA Zip 19124
County DELAWARE Area Code/Home Phone 215-535-7075
Area Code/Work Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

THEY ARE CHARGING TO HIGH FOR THE
USAGE. THEY ARE DOUBLE DIPPING
WITH THE USAGE - AND NEXT MONTH ITS
GOING UP ANOTHER 4400 DOLLARS

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

REVIEW THE COSTS OF DOUBLE
DIPPING AND NOW GOING UP ANOTHER
7 percent

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Signature John Murphy Date 1/29/00

Continued on next page

RECEIVED
SECRETARY'S BUREAU

01 FEB 26 AM 11:46

002178

DOCKETED
FEB 28 2001

SECRETARY

31

Pennsylvania Public Utility Commission
P.O. Box 3265
HARRISBURG, PA 17105-3265

21

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0130

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

JOHN MURPHY
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JJH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0130

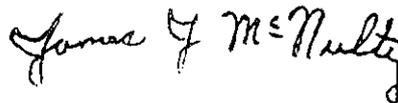
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOHN MURPHY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED

FEB 28 2001

R-00006042(013)
125042

Formal Complaint Form
Pennsylvania Public Utility Commission FEB 26 PM 1:23

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name ELIZABETH D. TONER

Street/P.O.Box 5420 AKRON ST Apt # _____

City PHILA State PA Zip 19124

County _____ Area Code/Home Phone 215-288-0575
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA. GAS. WORKS

3. What is your complaint? (Use additional paper if need more space).

THIS IS A COMPLAINT ABOUT ANOTHER INCREASE IN GAS PRICES. I PAY MY BILL EVERY MONTH ON TIME, AND DON'T THINK I DESERVE ANOTHER INCREASE.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

DON'T ALLOW ANOTHER INCREASE IN GAS PRICE.

DOCUMENT FOLDER

You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Elizabeth D. Toner
Signature

2/19/01
Date

Continued on next page

DOCKETED

FEB 28 2001

31

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0131

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

**DOCUMENT
FOLDER**

ELIZABETH D. TONER
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0131

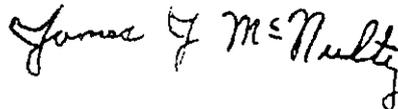
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ELIZABETH D. TONER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

DOCUMENT
FOLDER

DOCKETED

FEB 28 2001

JH

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name BERYL M. CAMPBELL

Street/P.O.Box 3438 EDGEMENT ST Apt # _____

City PHILA. State PA. Zip 19134

County _____ Area Code/Home Phone _____
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA. GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

GAS BILLS HAVE DOUBLED. People who DON'T PAY THEIR BILLS SHOULD HAVE THEIR GAS SHUT OFF.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Go AFTER THE People who DON'T PAY THEIR BILLS. WHY WAIT THE 5 YRS IN ARREARS.

RECEIVED
SECRETARY'S BUREAU
01 FEB 28 AM 8:45
DAY
Hex

DOCUMENT
FOLDER

You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Beryl M. Campbell
Signature

2-23-01
Date

Continued on next page

DOCKETED

FEB 28 2001

19
Secretary
PENNSYLVANIA Public Utility Commission
PO Box 3265
HARRISBURG, PA 17105-3265

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0132

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 28 2001

BERYL M. CAMPBELL
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0132

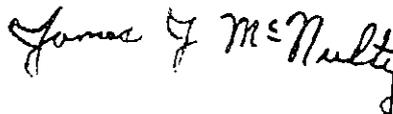
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BERYL M. CAMPBELL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED
FEB 28 2001

R-00006042C0133
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name Anthony Linkewicz
Street/P.O. Box 3280 Emery St. Apt # _____
City Phila. State Pa. Zip 19134
County _____ Area Code/Home Phone _____
Area Code/Work Phone _____

002798

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

I am a senior citizen and cannot afford the increases in the gas bill. Those people who use the money for their own benefit, should be made to pay it back and go to jail for stealing.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Crack on the people who are being to run the Gas Works. Better sell it to private sector. They can do a better job.

DOCUMENT FOLDER

RECEIVED
SECRETARY'S BUREAU
FEB 28 AM 9:50
FEB 28 2001

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Anthony Linkewicz
Signature

2-24-01
Date

Continued on next page

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
PO BOX 3265
HARRISBURG, PA 17105-3265

17

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0133

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

ANTHONY LINKEWICZ
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0133

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANTHONY LINKEWICZ.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

DOCKETED
FEB 28 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-0000604200134
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL
702 2800

1. Your name, mailing address and telephone number:

Name PAUL H. COMPTON

Street/P.O. Box 6500 VANDIKE ST

City Phila State Pa Zip 19135

County Phila Area Code/Home Phone 333-3057
Area Code/Work Phone 685-1204

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space)

UN FAIR AND OUTRAGEOUS GAS BILLS FOR SINGLE FAMILIES AND IS A TOTAL DISGRACE
UPARENT

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space)

LOWER GAS BILLS
WHERE ARE THE POLITICIANS AT NOW

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

DOCUMENT
FOLDER

Paul H. Compton 19/2001
Signature Date

FEB 28 2001

MAIL TO:
SECRETARY, PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG, PA 17105-3265

FOR MORE INFORMATION, PLEASE CONTACT THE SECRETARY'S BUREAU AT 717-772-7777.

RECEIVED
SECRETARY'S BUREAU

FEB 28 AM 8:51

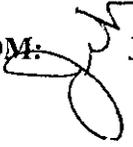
15

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0134

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

PAUL LE COMPTE
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0134

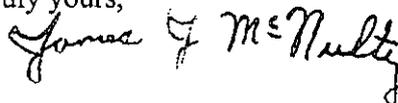
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by PAUL LE COMPTE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

DOCKETED
FEB 28 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-00006042 C0135

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name cecilia j. khalfani

Street/P.O.Box 6651 n. lawrence st. Apt # _____

City philadelphia State pa Zip 19126

County phila. Area Code/Home Phone 215-549-1057

Area Code/Work Phone 215-269-6222

2. Name of company your complaint concerns: philadelphia gas works (pgw)

3. What is your complaint? (Use additional paper if need more space).

I HAVE BEEN BILLED DOUBLE OR TRIPLE SINCE JAN.2001.
IE,MY BILL WAS 123.32 IN JAN.,IN FEB. IT'S 341.92.FINALLY
MAR,BILL IS 540.79..AND I DON'T THINK THAT THEY ARE
ACCURATE AMOUNTS.WHEN YOU QUESTION THEM THEY TELL
US IT'S THE COLD WEATHER,HOWEVER IT HAVENT BEEN THAT
COLD.I HAVEN'T GOTTEN A RAISE AT WORK HOW CAN I
POSSIBLY PAY THIS?

What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

CALCULATE THE FIGURES BETTER AND SEND ME A FAIR BILL.
DON'T MAKE ME PAY FOR 3,OR 4 HOUSEHOLDS.IN THE TEN
YEARS I'VE USE P.G.W.NEVER HAVE I SEEN ANYTHING LIKE THIS.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Cecilia J. Khalfani
Signature

2-26-01
Date

DOCUMENTS
FOLDER

RECEIVED
SECRETARY'S BUREAU
01 FEB 28 AM 8:51

DOCKETED

FEB 28 2001

Continued on next page

13

I believe the charges on my gas bills are not correct. I have not pay it yet because I feel there was an error in the billing process. IN All the years I Lived in this house < 10yrs in 2017 > I have never payed more than \$100.00 for a month of service. I know the prices went up + the charged late fees- but this is ridiculous.

I have not gotten a raise at work nor hit the lottery. How can I possible pay this amount. I plan on sending \$200.00 for now thats all I could afford. without starving both me + my children. Please have them check these figures for I truly believe

they are wrong.
~~DOCUMENT
FOLDER~~

Sincerely
Cecilia Khalifani
account #
0195406963

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0135

TO: Office of Administrative Law Judge

DOCKETED

FEB 28 2001

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

CECILIA J. KHALFANI
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0135

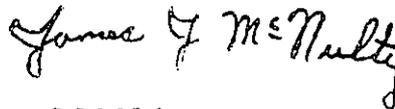
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CECILIA J. KHALFANI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

FEB 28 2001

JH