

R-0000604200136
125042

Formal Complaint Form
Pennsylvania Public Utility Commission
002409

FEB 26 PM 1:58

Please Print: (you may also type your answers directly onto the form, as it appears on your screen)

RECEIVED
SECRETARY'S BUREAU
ORIGINAL

1. Your name, mailing address and telephone number:

Name SHARON WILLIAMS
Street/P.O. Box 1549 DEVEREAUX AVE Apt #
City PHILA State PA Zip 19149
County PHILADELPHIA Area Code/Home Phone 215-831-1640
Area Code/Work Phone

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

PGW RATE INCREASE.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

NO RATE INCREASE. I CAN'T AFFORD TO PAY ANOTHER INCREASE. I AM NO LONGER EMPLOYED I HAVE APPLIED FOR THE ENERGY ASSISTANCE PROGRAM BUT TO NO AVAIL.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

DOCUMENT FOLDER

Sharon Williams
Signature

2-22-01
Date

Continued on next page

DOCKETED
FEB 28 2001

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

*I WOULD LIKE TO BE A WITNESS AT A PUBLIC
INPUT HEARING.*

*I WILL NOT BE AVAILABLE FOR A HEARING UNTIL AFTER
MARCH 12-19-01.*

*I THANK YOU
MS. SHAW*

1549 Devereaux Ave
Philadelphia, Pa 19149

February 22, 2001

Pennsylvania Public Utility Commission,
Post Office Box 3265,
Harrisburg, PA 17105 - 3265

Dear Sir/Madam

This is a formal complaint regarding PGW rate increase. I would like a hearing regarding the purpose rate increase. The current cost of home heating is way out of line. I can't afford to paid the current heating cost.

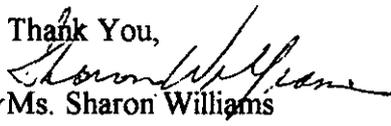
I was recently fired from my job and don't know how I will pay my mortgage payments. Those of you who sit on the PUC commission and make these outlandish decisions need to take a good look at the consequence that will, and can occur with these increases. The poor along with the small business owners are always the first to suffer.

In the twenty one years that I was employed I have never missed a payment. My gas bill was paid on time for the full amount. I must now apply for energy assistance and pray that I can get it. My last bill was for the amount of \$181.00. This month gas bill is \$136.00 and as of this date I have not received acceptance into the LIHEAP program.

When calling the phone number given in my current PGW bill regarding LIHEAP, a recording comes on which in my opinion is a waste. The recording does not give any information concerning the status of application into the program. Please revised this and help those of us Who are in need of this service get the proper information.

I am not available for a hearing until the last week in March 27, 2001

Thank You,

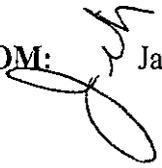

Ms. Sharon Williams

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0136

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

SHARON WILLIAMS
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0136

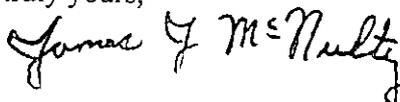
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SHARON WILLIAMS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED
FEB 28 2001

R-0000604200137

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

002400

RECEIVED
SECRETARY'S BUREAU
ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name FRED ANTKOWIAK
Street/P.O.Box 7942 FERNDALE ST Apt #
City PHILADELPHIA State PA Zip 19111
County PHILADELPHIA Area Code Home Phone
Area Code/Work Phone

2. Name of company your complaint concerns: PHILA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

THE INCREASE FROM .10 PER CUBIC FOOT OF NATURAL GAS TO .62 PER CUBIC FOOT OF NATURAL GAS. THEY STATEDS THEY WERE INCREASING 30%. .10 TO .62 IS NOT 30%. IT'S ALOT, LOT MORE!

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

DECREASE THE COST THE CUSTOMER HAS TO PAY PER CUBIC FOOT OF NATURAL GAS.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

L. M. Cottewick
Signature

2-20-01
Date

DOCUMENT
FOLDER

Continued on next page

DOCKETED 3

FEB 28 2001

29

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____

State _____

Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

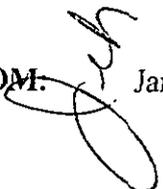
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0137

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

FRED ANTKOWIAK
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0137

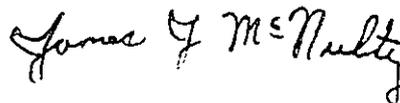
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FRED ANTKOWIAK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

FEB 28 2001

R-00006042 00138

RECEIVED

125042

FEB 26 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

A PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Lillie Somerville

Street/P.O.Box 38307 Apt # ~~19740~~

City Phila. State PA Zip 19140

County Phila. Area Code/Home Phone 215 225-6627
Area Code/Work Phone _____

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

The company's request for another rate increase

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

To consider gas as an essential, not merely a necessity, and any increase can be disastrous for many families. Also that any increase on a base rate, after many customers are making sacrifices to use less, would be an inhumane act.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Lillie Somerville
Signature

2/23/01
Date

DOCUMENT
FOLDER

Continued on next page

DOCKETED

FEB 28 2001

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0138

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FEB 28 2001

DOCUMENT
FOLDER

LILLIE SOMERVILLE
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0138

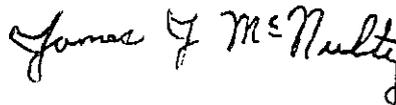
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LILLIE SOMERVILLE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

DOCKET

Certified Mail
Return Receipt Requested

FEB 28 2001

JJH

R-00006042 00139
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

01 FEB 26 PM 1:13

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name LEA ANN HARRIS
Street/P.O.Box 7453 No. 21st St Apt #
City PHILA. State PA Zip 19138
County PHILA. Area Code/Home Phone 215-548-1964
Area Code/Work Phone 215-951-7283

RECEIVED
SECRETARY'S BUREAU
ORIGINAL

2. Name of company your complaint concerns: DGW

3. What is your complaint? (Use additional paper if need more space).

See attachment next page.

DOCUMENT
FOLDER

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

- (1) Rescind or reduce the gas cost rate
- (2) Do NOT INCREASE IN THE base gas rate
- (3) RETURN any late charges incurred since November 2000.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Lea Ann Harris
Signature

2/21/01
Date

Continued on next page

DOCKETED

FEB 28 2001

34

Feb. 21, 01

3. On Nov.21, 2000, I received a bill from PGW for \$916. The bill does not represent unpaid charges that were carried from the previous month. I pay my gas bill each and every month. The gas bills of 1/99 to 12/99 range from \$144 to \$294 and from 1/00 to 12/00, the range was \$11 to \$916. Apparently the charges from 1/00 to 12/00 were probably skewed and in error. Nevertheless, I made \$300 payments in 12/00 and 1/01. Just when I paid the bill down to \$310 I was slapped with a \$456 bill for 2/1/01. My total bill including late charges was \$771.

I cannot afford to pay \$771 or for that matter \$456. As a result, I am always going to have a balance on my account, late charges and be in arrears with PGW. On Feb. 2nd, PGW sent me a letter threatening to shut off my gas if the bill was not paid in full. Now I have the bill for March which is \$355 and my account balance is \$1,138. I still cannot afford to pay the bill. A \$456 gas bill is more than my car note: more than my mortgage and more than I can afford. I have never been on a budget and do not want to be on a budget. I should be able to pay my utility bill in full each month without having to work a part time job in addition to a full time job.

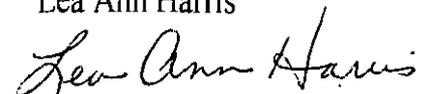
On January's bill, PGW typed that as a result of Gas Cost Adjustments, the average residential heating customer's annual bill will increase \$169. On February's bill, PGW indicated that the average annual bill would increase \$199.

My bill has gone up \$199 in one month. In my opinion, PGW is adjusting the *rates in accordance with the amount of revenue needed in that particular month*. I cannot rescue PGW from mismanagement and malfeasance. I live paycheck to paycheck and I am doing all I can to stay afloat.

Please rescind or reduce the gas cost rate granted in November and do not grant an increase in the base gas rates. Also, return any late charges incurred since November 2000.

Sincerely,

Lea Ann Harris



6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

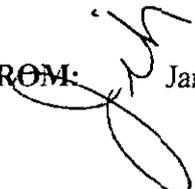
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0139

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

**DOCUMENT
FOLDER**

LEA ANN HARRIS
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0139

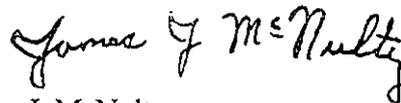
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LEA ANN HARRIS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

DOCKETED

FEB 28 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

Please Print:

R-00006042C0140

05042
ORIGINAL

1. Your Name, Mailing Address and Telephone Number

Name Leonard EIGART
Street/P.O. Box 247 W Mentor St Apt.#
City Philz State PA Zip 19120
County Philz Home Telephone-Area Code (215) 455-5871
Work Telephone-Area Code () Retired

2. Name of Company your complaint concerns: Philz Gas Works

3. What is your complaint?

Monthly bill charge \$361 I and my wife are both retired, we have a decent pension but it seems they are charging too much and talking about raising it more

002281

DOCUMENT FOLDER

01 FEB 26 PM 12:32
RECEIVED
SECRETARY'S BUREAU

(If you need more space, use additional paper and attach to this form).

(-over-)

DOCKETED

FEB 28 2001

3

33

4. What do you want the Public Utility Commission to do about your complaint?

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Leonard Elvick
Original Signature of complaining person

02-15-01
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 1, 2001

SUBJECT: R-00006042C0140

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
FEB 28 2001

DOCUMENT
FOLDER

LEONARD ELGART
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 1, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0140

Dear Sir/Madam:

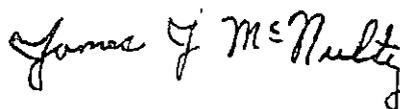
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LEONARD ELGART.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCUMENT
FOLDER

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED
FEB 28 2001

R-00006042C0141
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number.

Name Elizabeth Anchetta

Street/P.O.Box 2840 Edgemont St Apt #

City Phila State Pa Zip 19134

County Area Code/Home Phone 215-739-0590

Area Code/Work Phone Retired

RECEIVED
SECRETARY'S BUREAU
01 MAR 31 AM 9:08

Name of company your complaint concerns: Phila Gas Works

3. What is your complaint? (Use additional paper if need more space).

These rate increases are a bit too steep
How are people on fixed income supposed to
let, pay for medicine, and now a awful rate
rise in gas

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

003103

Try and get people in there that can
run the company better.

DOCUMENT
FOLDER

You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my
knowledge. I understand that I could be punished under Pennsylvania State Law
if I purposely give false information

Signature Elizabeth Anchetta

Date 2/29/2001

Continued on next page

DOCKET

MAR 01 2001

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 2, 2001

SUBJECT: R-00006042C0141

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
MAR 01 2001

**DOCUMENT
FOLDER**

ELIZABETH ANCHETA
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 2, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0141

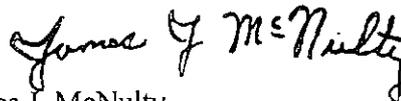
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ELIZABETH ANCHETA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED
MAR 01 2001

R-00006042 C0142

Formal Complaint Form
Pennsylvania Public Utility Commission

125042

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name MR & MRS DOUGLAS J FINKBINER

Street/P.O.Box 8630 MARIGOLD PL Apt #

City PHILA State PA Zip 19136

County PHILA Area Code/Home Phone 215-331-7780

Area Code/Work Phone 215-281-1700

Name of company your complaint concerns: PHILA GAS WORKS

What is your complaint? (Use additional paper if need more space).

MY GAS BILL IN OUR CO-OP HAS GONE UP 86% IN 1 YEAR. ATTACHED IS A COPY OF THE LETTER TO OUR MEMBERS

01 MAR 11 9:18 AM '01

RECEIVED
SECRETARY'S BUREAU

003152

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

DO NOT ALLOW ANY MORE INCREASES.
PROSECUTE THE 4 PGW EMPLOYEES and
RECUPE THE MONIES THEY TOOK.

You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mr & Mrs Douglas Jinkbiner 2/22/01
Signature Date

DOCUMENT
FOLDER

COMPLETED

MAR 01 2001

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

MANAGER'S CORNER**DEAR MEMBERS:****THE ESCALATING GAS UTILITY COSTS HAVE INCREASED FROM:****PGW
NOVEMBER & DECEMBER 1999 \$83,196.00****TO:****NOVEMBER & DECEMBER 2000 \$154,583.00****PLEASE CALL THE FOLLOWING NUMBERS AND VOICE YOUR
OPPOSITION, TO FURTHER INCREASES.**

JOHN STREET, MAYOR	215.686.2181
FRANK DICICCO	215.686.3458
ANNA VERNA	215.686.3412, 3413
MS. BLACKWELL	215.686.3418, 3419
MR. NUTTER	215.686.3416, 3417
MR. CLARK	215.686.3442, 3443
MS. KRAJEWSKI	215.686.3444, 3445
MR. MARIANO	215.686.3448, 3449
MS. MILLER	215.686.3424, 3425
MS. TASCO	215.686.3454, 3455
BRIEN O'NEILL	215.686.3422, 3423

MAKE YOUR FEELINGS KNOWN TO THESE CITY OFFICIALS.**PENNSYLVANIA UTILITY COMMISSION****1 800.782.1110 CALL!****SINCERELY,****BEATRICE F. VARASO, MANAGER**

**PENNYPACK WOODS HOME OWNERSHIP ASSOCIATION
8724 CRISPIN STREET
PHILADELPHIA, PA. 19136
TELEPHONE # (215) 331-5828
FAX # (215) 338-0775**

Dear Members:

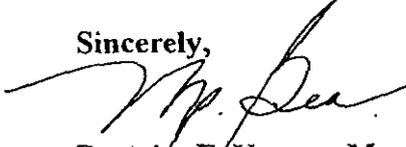
The practice of hand delivery from the office and maintenance must be stopped immediately, as a direct result from one of our members reporting us to the Postmaster!

As a result, the cost of all delivery will be passed on to all the members.

Firstly, membership cards and ballots, at a cost of \$340.00, all activities flyers, all Chit Chat's, Quarterly's and all necessary membership alerts will now be delivered by first class mail, or bag delivery at an estimated cost of .34 cents first class mail, .33 bag delivery and \$3.74 certified mail/registered mail. The cost of envelopes is \$46.75 per 1,000 envelopes.

The approximate cost to all the members is over \$23,000.00 in postage!

Sincerely,



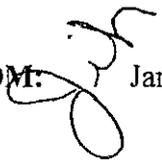
**Beatrice F. Varaso, Manager
P.W.H.O.A.**

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 2, 2001

SUBJECT: R-00006042C0142

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

RECEIVED
MAR 01 2001

DOCUMENT
FOLDER

MR. & MRS. DOUGLAS J. FINKBINER

v.

PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 2, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0142

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MR. & MRS. DOUGLAS J. FINKBINER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

James J. McNulty

James J. McNulty
Secretary

DOCUMENT
FOLDER
DOCKET
MAR 01 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

ORIGINAL

R-00006042C0143

125042

Formal Complaint Form

Pennsylvania Public Utility Commission

003492

DOCUMENT FOLDER

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

RECEIVED SECRETARY'S BUREAU

1. Your name, mailing address and telephone number:

Name Delores A. Griffin-Stokes

Street/P.O.Box 1526 N. 57th St, Apt # _____

City Phila State Pa Zip 19131-3809

County Phila Area Code/Home Phone _____
Area Code/Work Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

The recent rate increase given to PGW has made it almost impossible for consumers to pay their bills. Only those of us who attempt to keep current will pay. The increase will swell the number of consumers unable to pay and increase the bad debt of the company. The risk of using alternative heating methods may increase property loss and loss of life. The retired on fixed incomes will have to sacrifice food or medicine or go cold.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Please do not approve any additional increase for PGW. The recent prosecution of PGW executives is a farse. PGW has been systematically used by politicians for years and nothing done about it. Give them an incentive to improve the way they do business. Tell them the well is dry.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Delores A. Griffin-Stokes
Signature

2/22/01
Date

Continued on next page

DOCKETED

MAR 05 2001



6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

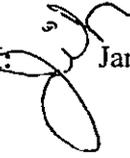
For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 5, 2001

SUBJECT: R-00006042C0143

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DELORES A. GRIFFIN-STOKES
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

DOCKETED
MAR 05 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 5, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0143

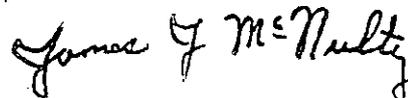
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DELORES A. GRIFFIN-STOKES.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED
MAR 05 2001

R-00006042 C0144

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

003331

01 MAR 22 AM 8:30

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name CURTIS GLENN

Street/P.O.Box 2722 CLAYTON ST Apt # _____

City Phila State PA Zip 19152

County Philadelphia Area Code/Home Phone 215-676-2914
Area Code/Work Phone _____

2. Name of company your complaint concerns: Phila. Gas Works

3. What is your complaint? (Use additional paper if need more space).

I feel PGW doesn't deserve upcoming increase as requested in Tarriff #1. PGW recently receiving across the board increase of gas rates doubled all customers category rates per metric cubic feet. PGW needs to efficiently use revenue to sustain itself.

DOCKETED

MAR 05 2001

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Deny PGW's upcoming request for an increase in all gas customers rates. Investigate PGW mismanagement. Suggest PGW be sold to outside agency. Let PGW go after the members who have been misappropriating revenue for security systems, vacations, ornate gas lanterns at their homes, etc. Let PGW collect from their insurance carriers for theft or misappropriation.

DOCUMENT FOLDER

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Curtis Glenn
Signature

2/25/01
Date

Continued on next page

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 5, 2001

SUBJECT: R-00006042C0144

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

CURTIS GLENN
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JH

DOCUMENT
FOLDER

DOCKETED

MAR 05 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 5, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0144

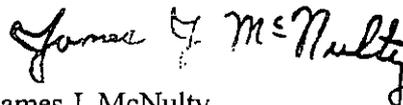
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CURTIS GLENN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

DOCKETED

MAR 05 2001

DOCUMENT
FOLDER

R-0000604200145

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

003608

ORIGINAL
RECEIVED
SECRETARY'S BUREAU

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name David Scholnick

Street/P.O.Box 1106 Federal St. Apt # 2

City Philadelphia State PA Zip 19147

County ~~Phile~~ Phile Area Code/Home Phone (215)755-2265
Area Code/Work Phone _____

2. Name of company your complaint concerns: PGW

3. What is your complaint? (Use additional paper if need more space).

Consumers are the losers with sky-rocketing gas prices and horrible service.
(Please see attached)

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

- ① Reverse decisions to raise gas prices.
- ② Ask the state congress to help more with PGW's financial bailout.
- ③ Require improved customer service standards as a prerequisite to rate increases. (Please see attached)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

David Scholnick
Signature

2/27/01
Date

Continued on next page

DOCUMENT
FOLDER

DOCKETED

MAR 05, 2001

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

David A. Scholnick
1106 Federal St. #2
Philadelphia, PA 19147
ph. (215) 755-2265

February 27, 2001

Pennsylvania Public Utilities Commission
PO Box 3265
Harrisburg, PA 17105-3265

Re: PGW gas rate hikes.

Dear Sir or Madame,

I was floored again by your decision to allow Philadelphia Gas Works to raise its rates a second time. Though I am sure you have heard your share of outrageous stories about the troubled utility's storied futility, I would like to bring your attention to yet three more. Two of the three victims are considering moving out of Pennsylvania, and the third has already left for North Carolina.

I don't think I am the first to point out that *before* a rate hike is proposed, something more should be offered by the supplier. At the very least the laws of capitalism should be in place to balance prices and quality of service. In the case of a monopoly it is the government's role to intervene on behalf of its citizens. **Please reconsider your decision to allow rate hikes and do not, under any circumstances, raise gas prices again.**

I live alone in an apartment in South Philadelphia and I use gas for heat, cooking, and hot water. Last year my bills were as high as \$120.00 per month in the winter; last month my bill was well over \$200.00. **On July 3, 1999 a computer glitch gave instructions ordering two men to enter my building and shut off my gas.** I spent weeks trying to get it back on despite PGW's disastrous computer upgrades. Were it not for Janet Parrish at the Gas Commission I would probably be shivering through another winter. **My service was not restored until July 24, three weeks after the unexplained shut-off.**

Please read the letter I wrote to PGW on July 10 detailing the treatment I received. I gave a copy to Ms. Parrish who immediately came to my aid. Please also read my letter to the Daily News in reaction to seeing the salaries of the PGW fat cats. It was published on July 16 and I still had to struggle for another eight days to get gas service. I still don't know why it was shut off or why neither my landlord, nor I were ever notified.

A few months after this debacle **I received a mysterious bill addressed to "Soft Off" for over \$300.00.** The message on the bill was headed Credit Rating Notice and appeared to threaten me with bad credit. I rolled my eyes and went to the phone. After the requisite time waiting on hold I was told to ignore the seemingly fraudulent document.

My friend Joe was a teacher at a Philadelphia public high school who moved here in 1997. When he got a new apartment in 1998 he set up almost all of his utilities without a hitch. His problem was not that he wasn't getting gas service, he wasn't getting gas service *in his name*. **The previous tenant's name was apparently still on the account and, try as he might, Joe could not get a bill.** He had the same story as everyone else: hours on hold, unresponsive agents passing the buck, unfulfilled promises of service. Knowing that they would not turn off the gas until April, Joe finally gave up. He never paid a dime; in April they stopped his service, in August he got married, and in September he moved to Raleigh. His move was motivated more by his thankless work and low pay as a teacher than by his free gas service, but he has a great story to tell young North Carolinians about our state.

My mother is an elementary school principal who has been in the Public School System for almost thirty years. My father died in May and she is now considering retirement. **A few months ago she received a gas bill for over \$3,000.00.** That is not a typo; it seems no one had been in to read her meter for a few years. Despite numerous phone calls on her part and promises of action on PGW's part, the issue is still not resolved. She is far more busy than me and I can't imagine her putting in the hours that I did coordinating the lackluster efforts of different departments and offices at PGW. Imagine any other business making mistakes like that every month and then sending someone that kind of invoice. I told her to write to you, but I doubt she has the time.

I want you to know that I follow PGW in the news, I talk about it to friends and colleagues, and I vote. The atrocities committed by PGW's board of directors are often mentioned in the same breath as the scandals of certain Pennsylvania politicians. Just because the gas company is a monopoly does not mean they should treat our dollars like Monopoly money. Anyone in Harrisburg that looks out for Philadelphia's interests at this critical juncture is bound to get noticed.

The City of Philadelphia has put **\$18 million** of dept forgiveness into the flagging utility and has approved a loan of **\$45 million** of taxpayer money. Though I am not in the political loop, **it seems fair and right that the State of Pennsylvania help the bailout by matching these funds with state dollars.**

Your problem is worse than losing a few votes; people are still moving out of the biggest city in Pennsylvania. I know you can't pin it all on rising gas bills and awful service, but Philadelphia deserves more support, not another slap in the face. I have been talking about taking my film and video business to Los Angeles, my brother just moved to California, and my mother said that if we stay there, she may follow. I'll take their utility problems over our's any day. Admittedly, most folks don't have the means to get that far away, but the three dollar bridge toll in New Jersey is also beginning to look smaller and smaller.

I have never written to a politician or government bureaucrat before, but I can't ignore how angry and frustrated I was. The anger comes back every time I open the paper and read about another outrage. I know that you've heard

hundreds, perhaps thousands of stories like these. Maybe you've heard the same ones told by other gas customers. I would like to point out that **the same people that have shelled out hard earned cash to pay the gas bills are now sacrificing tax dollars toward the city's bailout.** They're also the ones that keep getting hit every time you raise the rates.

Don't add the additional onus of rate increases on the backs of the hard working people who have been paying for this mess all along. **Reverse the rate hike now, match the city's bailout funds, and introduce legislation requiring higher customer service standards.** Don't threaten the company with a fine for not complying, threaten the individuals responsible for woeful service and inexcusable mistakes. The citizens of southeastern Pennsylvania have been and continue to be the ones held accountable for the abuse of power in the PGW front office.

Sincerely

A handwritten signature in black ink, appearing to read "David Scholnick". The signature is written in a cursive style with a large, prominent initial "D".

David Scholnick

David Scholnick
1106 Federal St., 2nd fl.
Phila., PA 19147
ph. (215) 755-2265
pg. (215) 250-1701

Daily News opinion page
Box 7788
Phila., PA 19101
fx. (215) 854-5691

To the Editor,

Having read W. Russell G. Byer's column (7/13/99 pg. 7) about PGW's wastefulness, the issue I found most distressing was the no-layoff clause adopted in 1998. My gas was turned off due to a computer error ten days ago. Despite my numerous phone calls to customer service and collections and two visits to PGW's office, my apartment remains without gas. I have started to wonder if anyone there is capable of doing the job we pay them to do. Now that I have seen the salaries of PGW employees I am even more outraged by the lack of responsiveness, incompetence, and irresponsibility that I continue to experience.

Sincerely

David Scholnick

David Scholnick
1106 Federal St., 2nd flr.
Philadelphia, PA 19147
(215) 755-2265

July 10, 1999

PGW
Attn. Correspondent Section
PO Box 3500
Philadelphia, PA 19122

Dear Sir or Madame,

I would like to call your attention to a situation that serves as an example of the incompetence, discourtesy, and miscommunication that are present in the system and personnel at PGW. I have now spent a full week without gas trying to work out a problem that never should have existed. I recognize that mistakes do happen and no system and no person is perfect, but no steps have been taken to remedy this problem except those taken by myself. All I have heard as an explanation is that my gas was shut off due to computer errors, that I have sat on hold for as long as 85 minutes on a single call due to computer upgrades, and the rudeness and inaction of PGW employees is because they are overworked trying to make up for the errors of computer upgrades. Blaming the computer does not solve anything and does not excuse the almost nonexistent service I have received.

On July 3, while I was not home, someone came into my neighbor's apartment and shut off my gas. Neither I, nor my landlord had been notified beforehand. Rose, my neighbor on the first floor, said that the man asked for me by name before cutting off my gas.

I returned very late on July 4 and called customer service on July 5. The woman I spoke to said that she had no record of any problem with my account, no record that my gas had been shut off, and no record that it was to be shut off at any time. She said someone would come the next day between noon and 6pm to turn it back on and find out what happened.

I waited six hours for someone to come and didn't give up hope until 6pm at which time I went to the PGW office which was of course closed. I came home and called customer service again at 6:30pm and waited on hold until 7:45pm when a woman answered and I explained what was happening. She told me that the visit to my apartment had been rescheduled for July 8 (I had planned to be out of town that day) and that was the earliest anyone could possibly come out. I asked for her supervisor.

Mr. Welte, the evening supervisor at customer service, apologized for the confusion and told me that the collection department had my residence listed as having an unknown tenant. I told him that when I moved in I double checked

that the service was in my name and that everyone thus far had confirmed that. Mr. Welte's explanation was that there was a communication error between customer service and collections. The error was due to the new computer system. Fine, I said, send someone tomorrow morning before I leave town for two days. He told me he could do absolutely nothing and that I should call the collection department in the morning. Only they could order someone to come and switch on my gas. I hung up at 8:00 still with no stove, oven, or hot water.

On July 7 at about 9 am I began calling the collection department from my parents' home in East Mount Airy. The first person I spoke to was Mr. McKenzie (I did not ask for the spelling) who refused to listen to my problem, continually interrupted me and hung up on me in the middle of our conversation. All he said was that I was not in his system and I needed to go to the office at Broad and Tasker with my lease and two forms of identification to apply for new gas service.

I called again and immediately asked for a supervisor. The man said that the supervisors were very busy and he would leave a message for them marked urgent. I never received a call back. After a reasonable amount of time I called again and Mr. McKenzie answered. I asked to speak to a supervisor and he refused, telling me not to call back and to go to the office. Again he hung up on me.

Although I had a trip planned to Washington DC and I knew it would make me late, I drove to Broad and Tasker to speak with someone in person. After waiting about a half hour I met Ms. J. Smith who was polite and willing to help and work on my behalf to solve the problem. I believe she fixed the computer error and put in an order to have my gas turned on between noon and 4pm on July 9 when I would be back home. She told me complaints about Mr. McKenzie were rare and he must have been frustrated and overworked by the new computer system. I left Philadelphia confident that my problem would be solved, but still at a loss for an explanation.

It is too bad that an excellent and helpful person like Ms. J. Smith has to work with unresponsive, irresponsible, and rude co-workers.

I returned late on July 8 and woke up on July 9 expecting someone to come between the prescribed hours. At 4:30pm I had not seen or heard from anyone. Again I went to the office, but Ms. Smith was not there and the person I spoke to blamed my problem on the computer and PGW's inefficient field service. He said that there had been a lot of gas leaks that day and I needed to wait all day tomorrow (July 10). Though he was nice and somewhat sympathetic he was not helpful.

It is now after 1pm on July 10, and I have spent 22 hours on the phone, at the PGW office, and waiting at home for a representative. I wish I could expect someone today, but most likely I will remain here all day, unable to cook or shower, and no one will come.

I have tried to coordinate efforts by PGW to get my gas turned back on; this is a role that should be filled by someone within PGW's system and not by its victim. If I had done nothing beyond the making the initial call, my gas would probably never be turned on. Both I and my neighbor Rose must be home for the gas to be turned on and this has been a major inconvenience for her as well. It is bad enough that we have to give up an entire day waiting for a representative, but it is unacceptable for no one to show up.

I still don't understand why PGW has cut off service without notifying me or my landlord. I don't understand how communication can be so bad between departments that I disappear from collections' computer, and my problem disappears from customer services computer. If my gas was shut off because the computer didn't have my name, then who gave my name to the person who shut it off? I don't understand why no one is willing to step up to take responsibility for solving my problem. Why do I have to keep working on this when I am paying PGW for service?

Mistakes do happen and they are excusable if they are quickly remedied; it is not the initial error that makes me furious. I would appreciate an explanation, an apology and some sort of reparation for the time and effort I have put into solving PGW's mistake, not to mention spending a week without gas. Obviously I would also appreciate someone coming to turn my gas back on. The way I have been treated is reprehensible and the level of service I have received is inexcusable. The image I am left with is of a two faced company whose employees will do anything to pass the buck and get the customer off of the phone.

Sincerely,

David Scholnick

TIME SPENT FOR PGW, 7/6/99 - 7/10/99

7/6 waiting for field service -----	6 hrs.
7/6 visit to PGW office-----	.5 hr.
7/6 phone call to customer service-----	1.5 hrs.
7/7 phone calls to collections and waiting for a call back-----	2 hrs.
7/7 drive to PGW office-----	1 hr.
7/7 visit to PGW office-----	1 hr.
7/9 waiting for field service-----	4 hrs.
7/9 visit to PGW office-----	1 hr.
7/10 waiting for field service-----	10 hrs.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 5, 2001

SUBJECT: R-00006042C0145

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
MAR 05 2001

DAVID SCHOLNICK
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 5, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0145

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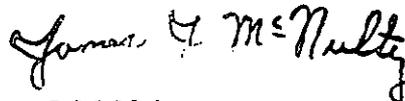
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DAVID SCHOLNICK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JIH

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Wolf, Block, Schorr and Solis-Cohen LLP

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

Mrs. Marie A. Zook
8320 Jeanes Street
Philadelphia, PA 19111

DOCKETED
MAR 12 2001

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0101 (Mrs. Marie A. Zook)

Dear Ms. Zook:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Anthony V. Guidotti
9733 Redd Rambler Drive
Philadelphia, PA 19115-2926

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0102 (Anthony V. Guidotti)

Dear Mr. Guidotti:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

Margaret C. Brenna
2354 E. Tucker Street
Philadelphia, PA 19125

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0103 (Margaret C. Brenna)

Dear Ms. Brenna:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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MAR 12 2001

Karen S. Clapp
1237 Rodman St., Rear Ct.
Philadelphia, PA 19147

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0104 (Karen S. Clapp)

Dear Ms. Clapp:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart/jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

Margaret Gross
P.O. Box 38015
3928 N. Smedley Street
Philadelphia, PA 19140

DOCKETED
MAR 12 2001

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0105 (Margaret Gross)

Dear Ms. Gross:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission

Les Fyock
Abby Pozefsky

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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Barbara J. Lipscomb-Oliver
6615 Ogontz Ave.
Philadelphia, PA 19126

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0106 (Barbara J. Lipscomb-Oliver)

Dear Ms. Lipscomb-Oliver :

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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March 8, 2001

DOCKETED
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Mario Favacchia
1711 W. Moyamensing Ave.
Philadelphia, PA 19145

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0107 (Mario Favacchia)

Dear Mr. Favacchia:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

005067

01 MAR 12 AM 9:12

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Dominic L. Folino
7404 Dungan Road
Philadelphia, PA 19111

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C01008 (Dominic L. Folino)

Dear Mr. Folino:

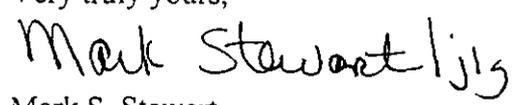
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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

Mary Cooper
175 West Albanus Street
Philadelphia, PA 19120

DOCKETED
MAR 12 2001

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0109 (Mary Cooper)

Dear Ms. Cooper:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

Fedele P. Folino
7157 Torresdale Ave.
Philadelphia, PA 19135

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0110 (Fedele P. Folino)

Dear Mr. Folino:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Robert Nuccio
349 Mercy Street
Philadelphia, PA 19148

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0111 (Robert Nuccio)

Dear Mr. Nuccio:

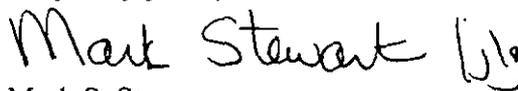
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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Caren Py
705 Garland Steet
Philadelphia, PA 19124

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0112 (Caren Py)

Dear Ms. Py:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

212 Locust Street
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Herbert S. Heineman
723 Westview Street
Philadelphia, PA 19119

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0113 (Herbert S. Heineman)

Dear Mr. Heineman:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Jane McKain
1511 Shunk Street
Philadelphia, PA 19145

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0114 (Jane McKain)

Dear Ms. McKain:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Chuong Van Tran
10855 Academy Road
Philadelphia, PA 19154

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0115 (Chuong Van Tran)

Dear Mr. Van Tran:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

Due to the rising cost of natural gas throughout the United States over the past year, consumers who use natural gas, especially for heating, have experienced higher bills. Even though these gas cost increases have been felt by its customers, PGW has not had an increase in its base rates in over nine (9) years. However, PGW has now found it necessary to file this rate increase request in order to maintain the necessary resources to continue to provide gas service to its customers.

If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

Albert McNulty
2979 Gaul Street
Philadelphia, PA 19134

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0116 (Albert McNulty)

Dear Mr. McNulty:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Elizabeth Williams
5214 Arch Street
Philadelphia, PA 19139

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0117 (Elizabeth Williams)

Dear Ms. Williams:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

Mary Jane Smith
8112 Dorcas Street
Philadelphia, PA 19152

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0118 (Mary Jane Smith)

Dear Ms. Smith:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Vincenzina Flacco
704 Reed Street
Philadelphia, PA 19147-5729

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0119 (Vincenzina Flacco)

Dear Ms. Flacco:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Angelo Rotchford & Crescentina Miele
2624 East Somerset Street
Philadelphia, PA 19134

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0120 (Angelo Rotchford and
Crescentina Miele)

Dear Mr. Rotchford and Ms. Miele:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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March 8, 2001

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Lawrence E. Motyka
4611 Springfield Avenue
Philadelphia, PA 19143-3610

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0121 (Lawrence E. Motyka)

Dear Mr. Motyka:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,
Mark Stewart
Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg
cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

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Elizabeth Bantum
6551 N. Woodstock Street
Philadelphia, PA 19138

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0122 (Elizabeth Bantum)

Dear Mrs. Bantum:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
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June and James Gregorio
710 Reed Street
Philadelphia, PA 19147

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0123 (June and James Gregorio)

Dear Mr. and Mrs. Gregorio:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart *lsjg*

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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F: 717 237 7161
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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Philomena Amati
8719 Ditman Street
Philadelphia, PA 19136

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0124 (Philomena Amati)

Dear Mrs. Amati:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

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Georgiana Sullivan
6377 Marsden Street
Philadelphia, PA 19135

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0125 (Georgiana Sullivan)

Dear Ms. Sullivan :

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Thomas J. Smith
7409 Roosevelt Blvd.
Philadelphia, PA 19152

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0126 (Thomas J. Smith)

Dear Mr. Smith:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart/jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Calvin T. Townes
2504 78th Avenue
Philadelphia, PA 19150

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0127 (Calvin T. Townes)

Dear Mr. Townes:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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F: 717 237 7161
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

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Rebecca Rose
Frank Murphy
4413 Ernie Davis Circle
Philadelphia, PA 19154

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0128 (Rebecca Rose and Frank Murphy)

Dear Ms. Rose & Mr. Murphy:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /s/

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock

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Wolf, Block, Schorr and Solis-Cohen LLP

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

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Djemba Shutsha Divine
446 Roselyn Street, 1st Floor
Philadelphia, PA 19120

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0129 (Djemba Shutsha Divine)

Dear Ms. Divine:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

DOCKETED
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John Murphy
4248 J Street
Philadelphia, PA 19124

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0130 (John Murphy)

Dear Mr. Murphy:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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F: 717 237 7161
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Elizabeth D. Toner
5420 Arrow Street
Philadelphia, PA 19124

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works.
Docket No. R-00006042C0131 (Elizabeth D. Toner)

Dear Ms. Toner:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /jlg

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP
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212 Locust Street
Suite 300
Harrisburg, PA 17101

T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

DOCKETED
MAR 12 2001

March 8, 2001

Beryl M. Campbell
3438 Edgemont Street
Philadelphia, PA 19134

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0132 (Beryl M. Campbell)

Dear Ms. Campbell:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Anthony Linkewicz
3280 Emery Street
Philadelphia, PA 19134

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0133 (Anthony Linkewicz)

Dear Mr. Linkewicz:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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212 Locust Street
Suite 300
Harrisburg, PA 17101
T: 717 237 7160
F: 717 237 7161
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Paul LeCompte
6500 Van Dike Street
Philadelphia, PA 19135

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0134 (Paul LeCompte)

Dear Mr. LeCompte:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary

PA Public Utility Commission

Les Fyock

Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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Suite 300
Harrisburg, PA 17101

T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Cecilia J. Khalfani
6651 Lawrence Street
Philadelphia, PA 19126

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0135 (Cecilia J. Khalfani)

Dear Ms. Khalfani:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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212 Locust Street
Suite 300
Harrisburg, PA 17101

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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Sharon Williams
1549 Devereaux Avenue
Philadelphia, PA 19144

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0136 (Sharon Williams)

Dear Ms. Williams:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Fred Antkowiak
7942 Ferndale Street
Philadelphia, PA 19111

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0137 (Fred Antkowiak)

Dear Mr. Antkowiak:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /js

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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Suite 300
Harrisburg, PA 17101

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F: 717 237 7161
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DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWARD@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Lillie Somerville
P.O. Box 38307
Philadelphia, PA 19140

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0138 (Lillie Somerville)

Dear Ms. Somerville:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /js

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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Suite 300
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T: 717 237 7160
F: 717 237 7161
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E-MAIL: MSTEWART@WOLFBLOCK.COM

DOCKETED
MAR 12 2001

March 8, 2001

Lea Ann Harris
7453 No. 21st Street
Philadelphia, PA 19138

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0139 (Lea Ann Harris)

Dear Ms. Harris:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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MAR 12 2001

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F: 717 237 7161
www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Leonard Elgart
247 W. Mentor Street
Philadelphia, PA 19120

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0140 (Leonard Elgart)

Dear Mr. Elgart

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

212 Locust Street
Suite 300
Harrisburg, PA 17101

T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Elizabeth Ancheta
2840 Edgemont Street
Philadelphia, PA 19134

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0141 (Elizabeth Ancheta)

Dear Ms. Ancheta

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart /js

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

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Suite 300
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T: 717 237 7160
F: 717 237 7161
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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Mr. & Mrs. Douglas J. Finkbiner
8630 Marigold Place
Philadelphia, PA 19136

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0142 (Mr. & Mrs. Douglas J. Finkbiner)

Dear Mr. & Mrs. Finkbiner:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP
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212 Locust Street
Suite 300
Harrisburg, PA 17101
T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

D. Griffin-Stokes
1526 N. 57th Street
Philadelphia, PA 19131-3809

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0143 (D. Griffin-Stokes)

Dear Ms. Griffin-Stokes:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary

PA Public Utility Commission

Les Fyock

Abby Pozefsky

212 Locust Street
Suite 300
Harrisburg, PA 17101

T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

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MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

Curtis Glenn
2712 Clayton Street
Philadelphia, PA 19152

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0144 (Curtis Glenn)

Dear Mr. Glenn

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,

Mark Stewart

Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

Wolf, Block, Schorr and Solis-Cohen LLP

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Suite 300
Harrisburg, PA 17101

T: 717 237 7160
F: 717 237 7161
www.wolfblock.com

MARK S. STEWART
DIRECT DIAL: (717) 237-7191
E-MAIL: MSTEWART@WOLFBLOCK.COM

March 8, 2001

DOCKETED
MAR 12 2001

David Scholnick
1106 Federal Street, Apt. #2
Philadelphia, PA 19147

RE: Pennsylvania Public Utility Commission v. Philadelphia Gas Works
Docket No. R-00006042C0145 (David Scholnick)

Dear Mr. Scholnick:

We are writing to acknowledge receipt of the complaint you filed with the Pennsylvania Public Utility Commission ("PUC") regarding Philadelphia Gas Works' ("PGW") request for an increase in its base rates. Please be advised that we represent PGW.

Your complaint has been included in the PUC's investigation of PGW's request for a base rate increase. You should expect to receive information directly from the PUC related to that inquiry. While no dates have been set, the PUC will hold public input hearings at which you will be able to express your concerns to the PUC as part of the official record of this rate inquiry.

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If you have any questions, please feel free to contact me.

Very truly yours,



Mark S. Stewart

For WOLF, BLOCK, SCHORR and SOLIS-COHEN LLP

MSS/jlg

cc: James McNulty, Secretary
PA Public Utility Commission
Les Fyock
Abby Pozefsky

R-00006042C0146
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form/as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name MARY PAWLUCZYK

Street/P.O.Box 3149 CEDAR ST Apt # _____

City PHILA State PA Zip 19134-4449

County _____ Area Code/Home Phone _____
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILA GAS COMPANY

3. What is your complaint? (Use additional paper if need more space).

The gas rate they raised it twice cant afford it on a fixed income pay a lot of money for prescription drugs. My husband has the Parkinson disease pay a lot of money for his medicine He is 85 years old.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

DOCUMENT FOLDER

You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Mary Pawluczyk
Signature

3/2/2001
Date

Continued on next page

01 MAR 25 PM 1:08
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SECRETARY'S BUREAU

DOCKETED
MAR 12 2001

Secretary
PENNSYLVANIA Public Utility Commission
PO BOX 3265
HARRISBURG, PA 17105-3265

37

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0146

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

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DOCKETED
MAR 12 2001

MARY PAWLUCZYK
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0146

Dear Sir/Madam:

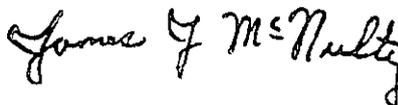
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY PAWLUCZYK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
MAR 12 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED
MAR 12 2001

Formal Complaint Form
Pennsylvania Public Utility Commission

R-00006042 C0147
003854
125042
01 MAR 25 PM 1:35
RECEIVED
SECRETARY'S BUREAU

ORIGINAL

DOCUMENT
FOLDER

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name ALICE S. WOJCIECHOWSKI

Street/P.O. Box 3401 CHIPPENDALE AVE. Apt # _____ House

City PHILADELPHIA State PA. Zip 19136-3503

County PHILA. Area Code/Home Phone 215 624 7563
Area Code/Work Phone 215 624 7563

2. Name of company your complaint concerns: PHILA: GAS WORKS.

I turned my thermostat all the way down, I have bought 2 Electric heaters and use that.

3. What is your complaint? (Use additional paper if need more space).

THE PRICES ARE going thru the wall. you just can't afford to keep warm cutting back on the thermostat does not help. To keep warm I put a lot of layers of clothing. My feet are always cold. I wear boots in the house even put a hat on. If I sit down I have a feather cover to cover up, Drink a lot of tea or coffee. When I am cold I can't think of nothing else but trying to keep warm. My face feels like ice. I don't feel my nose. One day it took 2 days to get thru on the phone I have the insurance. But nobody comes.

4. What do you want the Public Utility Commission to do about your complaint?

(Use additional paper if need more space). First of all cut out the press 1 or press 2 or that just waste the time they pass you on another person or hang up on you, and you have to start from the beginning. Get rid of people who know how to help you, they should pass a test to have the to speak louder and they still whisper I have Arthritis in my Hips and back I need heat to ease up the pain.

5. You must sign and date your complaint below. In a 3 month period I was sent a Bill almost \$1,000. I checked my previous years bills it was colder and the bills were not high.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information. Freezing in your house is not Lying, you just suffer.

Alice S. Wojciechowski
Signature

March 1st, 2001
Date

Continued on next page

Mayor Street, forget the Stadiums look after your people

Sell the Gas Co. get competent people to run it.

We are being persecuted for being human I did not commit a crime get after the ones for stealing the money we pay for our Bills. Get rid of High salaries. they just think up more things we should do. Look the Gas Company where it all started.

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number. With high Bills I can't Higher a lawyer it is REALLY becoming ridiculous

Lawyer's Name I'll be my own Lawyer I come cheap.

Street 3401 Chippendale Ave.

City Phila.

State PA.

Zip 19136 3503

Area Code/Phone Number 215 624 7563

Mail to:

Secretary

Pennsylvania Public Utility Commission

P. O. Box 3265

Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

you say Con serve. We have nothing to conserve.
I just heard they added \$5 more to our bills. My bill was 450⁰⁰
and I conserve. I'm just one in my house. 83 years old, with
arthritis Ined Heat.
God Bless us all.
Aw.

Dear Gas Works Employees,

I have nothing against Honest Workers

it's the few that is giving the good ones a black
Eye. They tell us to conserve, close up leaks.

When the people don't have enough money left to do
those things. They use to have something that heat:

you insulated or whatever you did to conserve heat:
and payed back in your gas bill without Interest.

I know, because I ~~took~~ used it, (my roof)
Keep the leaks in the offices where our money is

going out thru windows and doors in the wrong
pockets. Lay off some of the big guys collecting huge
salaries and even steal from the Gas Works.

Throw them out. You don't know what people do to keep
warm. Without heat, you can not get warm no matter

how you conserve. I hate to say, sell the Co, because
they would lose jobs. They could make it conditional
that the new owner would hire the good honest

workers, and never mind the big salaries, they do
not earn it, they just sit there and think up things

to make us pay more, just so they would get bigger
salaries. Please make a copy of this and send it to

the gas Co. It only cost a nickle per copy. Or the Inguirer
Inguirer your neighborhood newspaper. I tried to get

a new paper reporter to come out to the gas co. where
you pay your bill, I won't put his name down (He said no,
I walked around with a sign on my chest all day, and walk

walked the streets. Don't Lay down and give up. Fight for your
rights. Is this America U.S.A.?

Alexsandra Wojski

PROOF IT

think of
something
else to do
to help. We
are not losers
and we can
win, if we don't
bow down to
the Beuacrotts
and have them
step over us
and our families

Please don't
give up, try
and try and
keep on trying

Won't you feel
good, when we
win. I can see
your chest
brusting with
pride of honest men
2 and 2 = 4. wrong

RIGHT is Right

AW!

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0147

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED
MAR 12 2001

ALICE S. WOJCIECHOWSKI
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0147

Dear Sir/Madam:

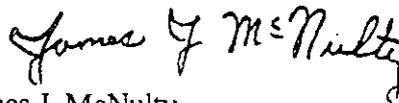
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ALICE S. WOJCIECHOWSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
MAR 12 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

**DOCUMENT
FOLDER!**

R-0000604200148
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name FLORENCE A. DRAKE
Street/P.O.Box 3227 GAUL ST. Apt #
City PHILA State PA Zip 19134
County _____ Area Code/Home Phone 215-634-0916
Area Code/Work Phone RETIRED

2. Name of company your complaint concerns: PHILA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

The Gas Co. is charging us retired people too much. I will have a hard time paying this every month. How can they raise it so high. People are having a hard time paying it.

4. What do you want the Public Utility Commission to do about your complaint? (Use additional paper if need more space).

Lower their prices. so its not so hard on us retired and working people.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Florence A. Drake

3-1-01
Date

Continued on next page

DOCKETED

MAR 12 2001

RECEIVED
SECRETARY'S BUREAU
MAY 5 2001

DOCUMENT FOLDER

SECRETARY
PENNSYLVANIA Public Utility Commission
PO BOX 3265
HARRISBURG, PA 17105-3265

39

3

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0148

DOCKETED
MAR 12 2001

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

FLORENCE A. DRAKE
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DOCUMENT
FOLDER /

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0148

Dear Sir/Madam:

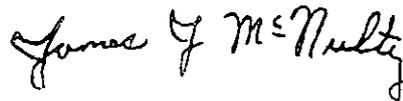
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FLORENCE A. DRAKE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
MAR 12 2001

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-0000604200149

125042

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name BARBARA MCDEVITT
Street/P.O.Box 3169 MEMPHIS STREET Apt # _____
City PHILA State PA Zip 19134
County PHILA Area Code/Home Phone (215) 423-7135
Area Code/Work Phone _____

2. Name of company your complaint concerns:

PHILA GAS CO. &
PHILA ELECTRIC CO.

3. What is your complaint? (Use additional paper if need more space).

PRICES ARE ENTIRELY TOO HIGH.

4. What do you want the Public Utility Commission to do about your complaint (Use additional paper if need more space).

CHECK INTO THE ~~SALE~~ PRICE INCREASES.

RECEIVED
SECRETARY'S BUREAU
01 MAR 25 PM 1:04

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Barbara McDevitt
Signature

3-1-01
Date

Continued on next page

DOCKETED

MAR 12 2001

DOCUMENT FOLDER

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
PO BOX 3265
HARRISBURG, PA 17105-3265

46

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0149

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER /

DOCKETED
MAR 12 2001

BARBARA MCDEVITT
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:
Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0149

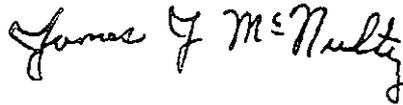
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BARBARA MCDEVITT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED
MAR 12 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCUMENT
FOLDER

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0150

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
MAR 12 2001

JENNIFER MCCLOSKY-MORRIS

v.

PHILADELPHIA GAS WORKS

DOCUMENT
FOLDER

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JJH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0150

Dear Sir/Madam:

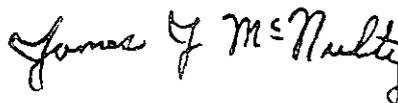
A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JENNIFER MCCLOSKEY-MORRIS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

DOCKETED
MAR 12 2001

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

JH

R-00006042C0150
125042

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

ORIGINAL

1. Your name, mailing address and telephone number:

Name Jennifer McCloskey - Morris

Street/P.O.Box 3417 W. Penn St. Apt # _____

City Philadelphia State PA Zip 19129

County Philadelphia Area Code/Home Phone (215) 842-9108
Area Code/Work Phone _____

2. Name of company your complaint concerns: Philadelphia Gas Works

3. What is your complaint? (Use additional paper if need more space).

for 14 months prior to PGW's first rate hike, I called to have my meter read. No one ever came out. Once the 2nd rate hike went into effect, I was charged the more expensive rate for gas used prior to the rate hike.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

I want the PUC to order the company to adjust my total bill based on rates from 12 months ago. My average bill used to be \$60.00, now it's \$400.00. I do not want to pay for PGW's criminal management spending. I'd like a formal investigation to

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Jennifer L. Morris
Signature

3/1/01
Date

02836

Continued on next page

DOCKETED

MAR 12 2001

**DOCUMENT
FOLDER**

RECEIVED
SECRETARY'S BUREAU
01 MAR 25 PM 1:11

49

R-0000604200157
125042

Formal Complaint Form
Pennsylvania Public Utility Commission

ORIGINAL

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name BARBARA P. (AROT) RUSSO

Street/P.O.Box 7243 VALLEY AVE Apt # _____

City PHILA State PA Zip 19128

County PHILA Area Code/Home Phone 215-482-2954

Area Code/Work Phone 215-483-4500

2. Name of company your complaint concerns: PHILA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

THE OUTRAGES CLIMB IN GAS COMPANIES RATE
I DON'T FEEL WE CITIZENS OF PHILA SHOULD PAY
FOR THE WAY THE COMPANY DOES BUSINESS AND WASTES
MONEY. ALSO, HOW DARE THEY PASS ONTO THE CONSUMER THE
LOSSES THEY ENCOUNTERED BY HIRING THE DRONES THAT STOLE

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

GAS COMPANY NEEDS TO LOWER OUR BILLS NOW 90 AFTER
THE DEAD BEARS THAT OWE THE REAL MONEY LIKE THE
DISHONEST DRONES THAT STOLE MILLIONS

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Barbara P. Russo
Signature

2-19-01
Date

Continued on next page

DOCKETED
MAR 12 2001

DOCUMENT
FOLDER

RECEIVED
SECRETARY'S BUREAU
01 MAR 25 PM 1:07

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0151

TO: Office of Administrative Law Judge

DOCUMENT
FOLDER

FROM:  James J. McNulty, Secretary

BARBARA P. RUSSO
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

DOCUMENT
FOLDER

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0151

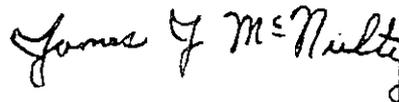
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BARBARA P. RUSSO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED
MAR 12 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

01 MAR 25 PM 2:50

Please Print:

R-00006042

003949

125012

RECEIVED
SECRETARY'S BUREAU

ORIGINAL

1. Your Name, Mailing Address and Telephone Number.

Name Theresa Alicea, Legislative Assistant, State Rep. 175th Dist

Street/P.O. Box 1341 N. Delaware Avenue Apt.# Suite 303

City Philadelphia State Pa Zip 19125

County Philadelphia Home Telephone-Area Code (215) 634-2247

Work Telephone-Area Code (215) 426-6604

DOCUMENT
FOLDER

2. Name of Company your complaint concerns:

PGW

BOCKETED

MAR 12 2001

3. What is your complaint?

I am complaining on behalf of the constituents of the 175th District. As a Legislative Assistant, my job is 100% constituent service. Everyday I get complaint about PGW. Most of the time it's because you cannot get through to them by phone. If you go into the office, you will be there for hours. But our concern is another rate increase. Did you know that the average senior citizen would starve to death because she had to pay her gas bill of 250.00. She would also not buy her medication in order to pay her gas bill. This is already happening because of the 1st rate hike and now they want to do it again. The low-income constituents will be without

(If you need more space, use additional paper and attach to this form).

heat, they'll use up the Liheap and crisis in a month. Where will the government find money to help these people pay their bills.

25

FOLDER
DOCUMENTS

4. What do you want the Public Utility Commission to do about your complaint?

We want the PUC not to allow another rate increase for PGW

We want the PUC to re-organize their customer service department

so when you call them you don't have to wait 35 minutes for a customer service rep to answer in a professional manner.

We want the PUC to investigate their programs for low-income CRP program because they shouldn't be able to charge a customer because they didn't or forgot to apply for Liheap or Crisis.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Theresa Olivera
Signature of complaining person

March 4, 2001
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0152

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

DOCKETED
MAR 12 2001

THERESA ALICEA
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0152

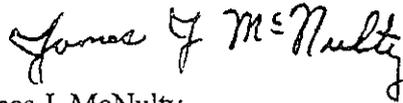
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned *matter* before the Pennsylvania Public Utility Commission by THERESA ALICEA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED
MAR 12 2001

(SEAL)

Certified Mail
Return Receipt Requested

JIH

P-0000604200153
125042
Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

003968
01 MAR 15 PM 3:01
RECEIVED
SECRETARY'S BUREAU
ORIGINAL

1. Your name, mailing address and telephone number:

Name Daniel Dougherty
Street/P.O.Box 1729 Pine St. Apt # _____
City Phila. State PA Zip 19103
County _____ Area Code/Home Phone 215 546-1094
Area Code/Work Phone _____

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space).

DO NOT APPROVE ANY MORE RATE INCREASES FOR PGW.

4. What do you want the Public Utility Commission to do about your complaint?
(Use additional paper if need more space).

DO NOT APPROVE ANY MORE RATE INCREASES FOR PGW.

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

[Signature]
Signature

2/8/01
Date

Continued on next page

DOCKETED
MAR 12 2001

DOCUMENT
FOLDER

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

Mail to:
Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

For more information, please contact the Secretary's Bureau at 717-772-7777.

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0153

DOCUMENTA
FOLDER

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCKETED
MAR 12 2001

DANIEL DOUGHERTY
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0153

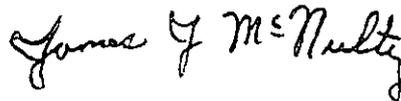
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DANIEL DOUGHERTY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCKETED
MAR 12 2001

(SEAL)

Certified Mail
Return Receipt Requested

JH

**DOCUMENT
FOLDER!**

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

004399
RECEIVED
SECRETARY'S BUREAU
MAR 13 2001

R-0000604200154

ORIGINAL
125842

Please Print:

1. Your Name, Mailing Address and Telephone Number.

Name Elaine Matheos

Street/P.O. Box 2005 N. 49th St. Apt.#

City Phila. State PA Zip 19131

County Phila. Home Telephone-Area Code (315) 878-9339
Work Telephone-Area Code ()

2. Name of Company your complaint concerns: PGW & PECO & PUC

3. What is your complaint?

PGW: Thank you for teaching me a hundred percent increase
is only 40 or 50%.? What you're saying is \$0.61985/leaf is not
more than twice of \$0.30445?
\$0.30445
0.30445

\$0.60890 is 100% increase
When the utilities request an increase, they originally ask for
double what they want. You and they knowing this, comply by awarding
half of this -- making you look good to the public. they actually think
they have been saved by you. Not so! Have you ever been honest to the
public?

Our fuel companies have been sending our products overseas.
One news radio reported this (naming the company), and was
immediately squelched -- not a sound was heard after that.
Last year, I never saw such screwed up billing. Also,
hearing about people on the take.

Now is the time for alternative renewable resources --
in fact it should have been in place years ago. over →

(If you need more space, use additional paper and attach to this form).

(-over-)

DOCUMENT
FOLDER

DOCKETED

MAR 13 2001

Elaine Matheos

4. What do you want the Public Utility Commission to do about your complaint?

PECO: I am so thrilled to pay recovery & stranded costs. Especially, since PECO advised of an increase throughout the seventies & eighties to pay for ~~these~~ nuclear plants that were to deliver such inexpensive electricity. In 1945, when I built my house, I considered putting in a windmill. I don't think of the "public utility commission" as having any concern for the consumer "the Public." Now we have a new game called competition which is being bullied by PECO with their recovery & stranded costs amongst a myriad of other charges. I thought a senior citizen discount went in to effect.

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Elaine Matheos
Original Signature of complaining person

March 3, 2001
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____

COMMONWEALTH OF PENNSYLVANIA

DATE: MARCH 12, 2001

SUBJECT: R-00006042C0154

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

ELAINE MATHEOS
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint
Office of Trial Staff - w/copy of complaint
Office of Special Assistants - w/copy of complaint

JH

DOCKETED

MAR 13 2001

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DOCUMENT
FOLDER

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0154

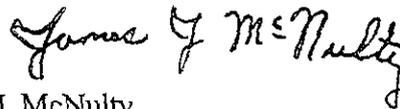
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ELAINE MATHEOS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

JH

DOCKETED

MAR 13 2001

I feel this is on parts Taxation without Representation! Does the PUC protect the public?

Formal Complaint Form
Pennsylvania Public Utility Commission

Please Print: (you may also type your answers directly onto the form as it appears on your screen)

1. Your name, mailing address and telephone number:

Name JAMES MARINO 135042

Street/P.O.Box 2740 S. COLORADO ST Apt #

City PHILADELPHIA State PENNSYLVANIA Zip 19145

County DOCUMENT Area Code/Home Phone 215-755-9360

FOLDER Area Code/Work Phone 215-670-422

2. Name of company your complaint concerns: PHILADELPHIA GAS WORKS

3. What is your complaint? (Use additional paper if need more space). NO oversight

My complaint is gross mismanagement, stealing, and corruption. If you don't think these are serious enough allegations I'd rather fight than check the Philadelphiaquirer and Daily news articles back in December 2000. Why should I have to pay for an increase when PGW consists of patronage and unqualified workers. There is no oversight what is going to happen to the 4 executives who stole \$2 million. When they pay it back then I will pay the increase. I am tired of lip service from the PUC it's time to get tough.

4. What do you want the Public Utility Commission to do about your complaint?

(Use additional paper if need more space)
Investigate and audit the books of PGW there should be a criminal and civil investigation into gross mismanagement and the 4 executive who stole \$2 million. How fair is the PUC to working middle class families when over 50% of all people in Philadelphia do not pay for their gas usage now. Government subsidation would like to attend the hearing and tell the committee that when they get their

You must sign and date your complaint below. act together I will pay the increase
The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

James Marino

2/28/01

DOCKETED

Continued on next page

MAR 13 2001

RECEIVED
SECRETARY'S BUREAU
MAR 27 AM 9:11

15
P.S. Why do you think there has been no flight in America and over 700,000 Philadelphians that have left the city in the past 20 years. PGW mismanagement, Patronage High Prices, Corruption, Taxation NO Representation

**Formal Complaint Form
Pennsylvania Public Utility Commission**

Instructions

The numbered instructions below will help you fill out each section of the form on pages 3 and 4. Please print or type your answers. You may also type your answers directly onto the form as it appears on your computer screen and then print the form. Make sure you sign the form and mail it to the address shown at #7.

1. Your name, mailing address and telephone number

Print or type your name, mailing address, county and telephone number. This must be the address where you receive your mail. If more than one person is filing the formal complaint, use the name, address and phone number of the person who will speak for the group. Also, print "et al." after the name. Attach a sheet of paper with the name, address and signature of any others who are part of the formal complaint.

2. Which company does your complaint concern?

Print the name of the company that your formal complaint is against. This is usually the company that bills you for service. The name of your company is located on your bill.

3. What is your complaint?

Try to be "to the point" when describing your complaint. Include any specific dates, times or places that are important to your case. Tell us about any charges you believe are not correct. If the address of your complaint is different than your mailing address, please include that address in this section.

*Corruption, Mismanagement, Unqualified
Patronage positions. As that to the
point!
James Harline*

4. What do you want the Public Utility Commission to do about your complaint? Some examples might be:

"I want the PUC to tell the company that I will pay my budget amount plus \$15.00 each month until my balance is paid in full."

"I want the PUC to order the company to fix the water leak at the corner of Main and First streets."

The PUC can decide that a customer was overbilled and can order billing refunds. The PUC can also fine a company for not providing the level of service required by law. You may also file a formal complaint to seek a refund for an overbilling or for a ruling on the quality of service your company provides. However, if you want money for injuries or damages to your property, you should file a complaint

with your local district justice or the local court of common pleas. Under state law, the PUC cannot decide whether or not companies should pay customers' damage claims.

5. You must sign your complaint.

You **must** sign and date your formal complaint form on the lines provided under number five (5) of the formal complaint form, and return the copy with your original signature. If you do not sign the formal complaint form or fail to return the form with your original signature, signed on the lines provided, it will be returned to you.

6. If you are represented by a lawyer, you must provide your lawyer's name, address and telephone number.

If your complaint is about your residential service, you do not need a lawyer, you may represent yourself. However, corporations, associations, partnerships and political subdivisions must be represented by a lawyer. You or your lawyer must be present at your hearing.

7. Please return the completed form to the following address:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

COMMONWEALTH OF PENNSYLVANIA

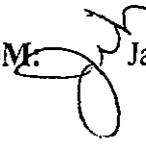
DATE: MARCH 12, 2001

SUBJECT: R-00006042C0155

DOCKETED

MAR 13 2001

TO: Office of Administrative Law Judge

FROM:  James J. McNulty, Secretary

DOCUMENT
FOLDER

JAMES MARINO
v.
PHILADELPHIA GAS WORKS

Attached is copy of a formal complaint filed in connection with the above docketed proceeding.

This matter is assigned to your office for necessary action.

Attachment - copy of complaint

cc:

Bureau of Fixed Utility Services - w/copy of complaint

Office of Trial Staff - w/copy of complaint

Office of Special Assistants - w/copy of complaint

JIH

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

MARCH 12, 2001

DANIEL CLEARFIELD ESQ
WOLF BLOCK SCHORR AND SOLIS-COHEN LLP
212 LOCUST ST SUITE 300
HARRISBURG PA 17101

RE: PA PUC vs PHILADELPHIA GAS WORKS
Docket Number R-00006042C0155

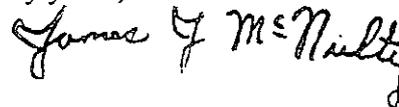
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JAMES MARINO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty
Secretary

DOCUMENT
FOLDER

(SEAL)

Certified Mail
Return Receipt Requested

DOCKETED

MAR 13 2001

JH