



Suzan DeBusk Paiva
Assistant General Counsel
Verizon

1717 Arch Street, Floor 3 SE
Philadelphia, PA 19103

July 7, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
Harrisburg, PA 17120

Re: Formal C-2015-2488852, Ronald G. Menser v. Verizon Pennsylvania LLC

Dear Ms. Chiavetta:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due Monday, July 13, 2015 and we would like to extend that deadline until Friday, July 31, 2015.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva
Assistant General Counsel

cc: Ronald G. Menser

PA
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Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street - Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105 3265

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