

July 28, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

PA P.U.C.
SECRETARY'S BUREAU

2015 JUL 30 AM 10:46

RECEIVED

RE: Stacey R. Lee-Thompson v. PGW, Docket No. F-2015-2489465

Dear Secretary Chiavetta:

I am writing to inform you that, sometime during the past weekend, I received a copy of a letter addressed to you from PGW dated July 15, 2015 along with a letter addressed to myself with the same date in regards to the above referenced matter. (copies enclosed)

Although the letter is dated 7/15/15, the post mark dates are 7/21/15 and 7/22/15. (copy enclosed) In the letter addressed to you it states "By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter." Ten days would have been the date that this piece of mail arrived to my home.

My family attends a 3 day convention every year and this year it fell on this past weekend, Friday, July 24th through Sunday, July 26th. Upon returning from work yesterday, I found the letter in the mailbox. So I am today addressing the part of the settlement that I have an objection to.

On the letter addresses to me, term # 4 states "You remain on the Easy Way Budget, which is currently \$67 per month. The budget is subject to review and will vary based on usage and rates." I object to this because I understood when the budget was initiated that the same amount would be due monthly for a full year. The wording of this part of the settlement does not imply the same.

I am asking that this claim remain open until this term of the settlement is resolved by PPUC.

If you need to reach me regarding this matter, please feel free to e-mail me at staceylt33@gmail.com or call me at 215-339-1014. Thanking you in advance.

Sincerely,

A handwritten signature in black ink that reads "Stacey R. Lee-Thompson". The signature is written in a cursive style with a large, looping initial "S".

Stacey R. Lee-Thompson

cc: Danielle Leva, PGW
Wendy Vacca, PGW



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Laureto A. Fariñas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinhas@pgworks.com

July 15, 2015

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Stacey R. Lee -Thompson v. PGW, Docket No. F-2015-2489465

Dear Secretary Chiavetta:

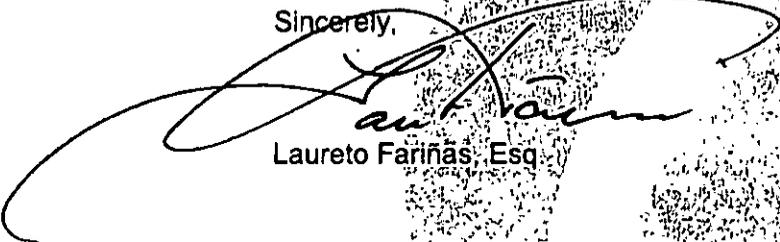
Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of the complaint.

Therefore, further action in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need any additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Fariñas, Esq.

cc: Stacey R. Lee -Thompson (Regular Mail)
Wendy Vacca (PGW Mail)



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Danielle Leva, Paralegal
Legal Department
Direct Dial: 215-684-6862
FAX: 215-684-6798
E-mail: danielle.leva@pgworks.com

July 15, 2015

Ms. Stacey R. Lee-Thompson
6826 Wyncote Avenue
Philadelphia, PA 19138

RE: Stacey R. Lee - Thompson v. Philadelphia Gas Works, Docket No. F – 2015 – 2489465

Dear Ms. Lee - Thompson:

Pursuant to the settlement conference between you and Wendy Vacca, Senior Customer Review Officer – PGW held on July 2, 2015, this letter confirms the terms of the settlement of the above captioned matter.

In complete settlement of all issues in this matter, we have discussed your concerns with your account with PGW. The parties acknowledge and agree to the following:

1. This matter involves disputed balance of your account for gas service 6826 Wyncote Avenue, Philadelphia, Pennsylvania (PGW Acct. No. 02-0442-6647).
2. ON April 28, 2015, you were placed on a PUC payment agreement with a budget of \$67 plus \$15 towards arrears (\$82 total) monthly.
3. On May 15, 2015, your account balance was paid in full.
4. You remain on the Easy Way Budget, which is currently \$67 per month. The budget is subject to review and will vary based on usage and rates.
5. You have indicated that you are satisfied with the treatment of your account for gas service, and you no longer wish to pursue the above captioned matter.

If you need any additional information, please contact me at my direct-dial number above. Thank you.

Sincerely,



Danielle Leva

cc: Wendy Vacca (PGW Mail)

PHILADELPHIA GAS WORKS

Post Office Box 3500
Philadelphia, PA 19122-0500

PPESORT 43E

Hasler FIRST CLASS MAIL
07/21/2015 AUTO
US POSTAGE \$000.43⁹

07-22-2015



ZIP 19122
01E12650176

Stacey Lee Thompson ⁵⁵ 45 MAILED AT 080 07-22-2015
6826 Wyncote Ave
Phila PA 19138

1913839138



THE THOMPSONS
6826 WYNCOTE AVE
PHILA., PA 19138-3138

PHILADELPHIA, PA 191

28 JUL 2015 PHIL



Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
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