

WINDSTREAM COMMUNICATIONS, INC.

Mailstop B1F03-71A
4001 Rodney Parham Road
Little Rock, Arkansas 72212

James Lloyd
Litigation Paralegal

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July 30, 2015

VIA U.S. Mail & EMAIL

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120
rchiavetta@pa.gov
717-787-8009

Re: Faye VanDevender v. Windstream Communications, Inc. Complaint Docket No: C-2015-2492371

Dear Ms. Chiavetta:

I am writing this letter to request that Windstream's response due date of August 3, 2015, be extended. Windstream is currently looking into solutions to Ms. VanDevender's phone issues and will try to resolve these issues at the soonest time possible.

Please feel free to contact me by phone or email if you have any questions or concerns.

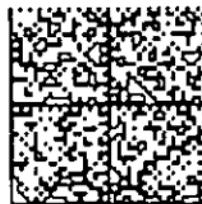
Sincerely,

James Lloyd
Litigation Paralegal

CC: Faye VanDevender
856 Garards Fort Road
Waynesburg, PA 15370
724-966-2555
Grandmother911@hotmail.com

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Legal Department
4001 Rodney Parham Rd.
Little Rock, AR 72212



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