

RC
921 Ellsworth Street - Unit 314
Philadelphia, PA 19147

August 20, 2015

Rosemary Chiavetta -Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

**RE: Renee Chatmon v. PECO Energy Company
PUC Docket No.: C-2014-2426964**

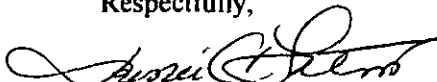
Dear Ms. Chiavetta:

As per instructed, enclosed for filing with the Commission you will find the
"EXCEPTIONS OF RENEE CHATMON" in reference to the above matter.

I have enclosed a *Certificate of Service* showing that a copy of the above document was
served on the interested parties.

Thank you for your time and attention in this matter.

Respectfully,


Renee Chatmon

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C-2014-2426964

Account Balance includes your Total Amount Due and all other Arrangement/Agreement.” The Total Account Balance during Billing Summary of August 30, 2013 was \$979.87.

Exhibit “4” #1&2

PECO would send various inaccurate Total Amount Balances (i.e., September 2013, \$2517.60) that would include bogus charges (one of which included my payment of \$128.00), and unwarranted late fees. Attempts to have the matter corrected by PECO proved fruitless.

(Ex. “4” #3&4)

Note: PECO refused to correct a similar matter until the Commission intervened.

Exhibit “5” See Letter from Pennsylvania Public Utility Commission Dated January 24, 2002.

18. I disagree with FOF #18 My account with PECO remained open/active in my name under P.O. Box 8724- Philadelphia, Pa. 19101. CAP payments continued being sent to PECO as agreed. PECO continued forwarding statements and other information to the P.O. Box address August 2013 through March 2014. See PECO’s Notices October, 2013 and November, 2013

Exhibit “6” #1,2 (Also see Ex “2” #3)

20. I disagree with FOF #20; for on November 21, 2013 I was given confirmation that service would be established in my name at 921 Ellsworth Street effective November 22, 2013, and I was only required to pay \$86.86. No other agreement(s) were made, and service was established on November 22, 2013. See Letter Dated November 21, 2013; Receipts for \$86.86

Exhibit “7” #1,2

22. I disagree with FOF #22 because no other agreements were made; I was only required to pay \$86.86 and not \$105.34.

(See Ex. “7” 1,2)

29. I disagree with FOF #29 because PECO confirmed I did “qualify.” I was placed on CAP making payments and kept the agreement.

(See Ex “1” 2,3) (Also see Ex “3” #1,2,3)

30. I disagree with FOF #30 because PECO did not deduct \$703.74 from off my Total Account Balance of \$979.87, or the balance that would have been \$851.87 had PECO credited instead of debiting my \$128.00 payment. PECO failed to disclose/submit to the Commission that there was a “Miscellaneous” credit on the account in the amount of \$3021.43 (February 27, 2014). A \$2317.69 deduction that was made from \$3021.43, leaving a credit of \$703.74. There should have been a zero balance with a \$704.74 credit. However, PECO’s reflects a balance of \$1657.71. See PECO’s AAS Current “Account Status” Dated August 6, 2015

Exhibit “8” 1#2, (“PECO’s Exhibit 3” submitted to the Commission) (Also See Ex. “1” #4)

In addition, PECO has charged me with unwarranted, bogus monthly charges (i.e., “transfer debits” [including my payment of \$128.00]), and late charges from both old and current addresses. Note: I was never late with my CAP payments, nor am I ever late for any of my current charges that are sent/received before and/or by the due date. Yet, PECO has charged me with late payments even after I moved in August 2013 from the Spruce Street address.

C-2014- 2426964

Exhibits "1" #3; Ex. 4 #3&4; Ex. 8 #1&2

PECO's refusal to address/correct and take responsibility for this case, has caused tremendous stress. My wish is that the Total Account Balance be made to reflect a "zero" balance; for it would have been a zero balance had PECO not caused my account to default - claiming "missed payments" and/or "unkept agreement," and taxing me with bogus charges. Also, I would like for the \$703.74 to be posted as a credit to my account, because that amount was deducted from a place other than my actual Total Account Balance. Finally, I request a letter of apology from PECO for causing me enormous mental and emotional strain.

My last wish, is my sincere hope that the Commission will do justice in this case.

Respectfully submitted;



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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RENEE CHATMON :
Complainant :
v. : DOCKET NO. C-2014-2426954
PECO ENERGY COMPANY :
Respondent :

CERTIFICATE OF SERVICE

I, Renee Chatmon, hereby certify that I have this 20th day of August 2015, served a copy of "EXCEPTIONS OF RENEE CHATMON" in the above matter to all interested parties by mailing a copy properly addressed - certified mail to:

Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, Pennsylvania 19101-8699



Renee Chatmon
921 Ellsworth Street - Apt. 314
Philadelphia, Pennsylvania 19147

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RC
921 Ellsworth Street - Unit 314
Philadelphia, PA 19147

August 20, 2015

Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699

RE: Renee Chatmon v. PECO Energy Company
PUC Docket No.: C-2014-2426964

Dear Ms. Lee:

Enclosed you will find a copy of "EXCEPTIONS OF RENEE CHATMON" that was submitted to the Secretary of the Pennsylvania Public Utility Commission.

Thank you for your attention in this matter.

Sincerely,


Renee Chatmon

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RC
921 Ellsworth Street - Unit 314
Philadelphia, PA 19147

August 20, 2015

Pennsylvania Public Utility Commission
c/o Office of Special Assistants
P.O. Box 3265
Harrisburg, Pennsylvania 17105-3265

RE: Renee Chatmon v. PECO Energy Company
PUC Docket No.: C-2014-2426964

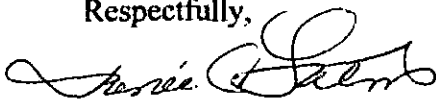
To Whom it May Concern:

As a courtesy, I have enclosed a copy of the "EXCEPTIONS OF RENEE CHATMON" in reference to the above case, and apologize for not submitting this information on e-mail for your perusal. I do not have internet service nor active e-mail. I did attempt to get internet service, but the equipment I received last week was defective, and was returned on August 19, 2013.

I trust the information being sent today, will help in making a fair decision.

Thank you for your attention and understanding in this matter.

Respectfully,



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EXHIBIT "1"

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*** Account Information ***

Account Number: 96595-00508
 Account Status: Final
 Requested By: RENEE CHATMON
 (267)269-8571 Extension:
 Mail To: RENEE CHATMON
 PO BOX 8724
 PHILADELPHIA PA 19101

*** Current Account Status ***

Current Bill: \$982.16
 Billed Prior: \$1407.44
 Balance Due: \$2389.60
 Service Address: 4537 SPRUCE ST
 C-4
 PHILADELPHIA PA 19139
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 01
 Rate: CAP Opt D1 Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCI
11/07/11	Late Payment Charge				\$0.02						
11/30/11	BUDGET BILLING	10/27/11 11/29/11			\$55.00						
	** Budget Bill Detail **	Actual Bill Amount: 103.12			BB Deferred Amount: 1660.05		\$111.04	\$1.02	01/03	561	
11/30/11	Regular Bill				\$0.85						
12/06/11	Late Payment Charge					\$55.00					
12/15/11	Payment										
01/03/12	BUDGET BILLING	11/29/11 01/02/12			\$238.00						
	** Budget Bill Detail **	Actual Bill Amount: 111.61			BB Deferred Amount: 1533.66		\$294.89	\$1.87	02/03	656	
01/03/12	Regular Bill				\$0.85						
01/10/12	Late Payment Charge					\$55.00					
01/12/12	Payment										
02/03/12	CANCELED BUDGET BILLING	01/02/12 02/02/12			\$238.00	\$106.20		\$1401.86			
02/03/12	Regular Bill						\$478.74	\$1.89	03/07	622	
02/08/12	Late Payment Charge				\$3.59						
02/15/12	Adjustment					\$238.00					
02/15/12	BUDGET BILLING	01/02/12 02/02/12			\$55.00						
	** Budget Bill Detail **	Actual Bill Amount: 106.20			BB Deferred Amount: 1584.86		\$299.33	\$244.33	03/19	622	
02/15/12	Regular Bill					\$55.00					
03/02/12	Payment										
03/02/12	BUDGET BILLING	02/02/12 03/01/12			\$55.00						
	** Budget Bill Detail **	Actual Bill Amount: 80.26			BB Deferred Amount: 1610.12		\$299.33	\$185.74	04/04	459	
03/02/12	Regular Bill										
03/12/12	Credit					\$244.33					
04/02/12	BUDGET BILLING	03/01/12 04/01/12			\$242.00						
	** Budget Bill Detail **	Actual Bill Amount: 88.84			BB Deferred Amount: 1685.29		\$297.00		05/03	409	
04/02/12	Regular Bill				\$0.83						
04/10/12	Late Payment Charge					\$242.00					
05/01/12	BUDGET BILLING	04/01/12 04/30/12			\$242.00						
	** Budget Bill Detail **	Actual Bill Amount: 71.84			BB Deferred Amount: 1515.16		\$539.83	\$55.83	06/01	403	
05/01/12	Regular Bill					\$55.00					
05/07/12	Payment										
05/08/12	Late Payment Charge				\$3.63						
05/31/12	CANCELED BUDGET BILLING	04/30/12 05/30/12			\$65.00	\$82.96		\$1533.12			
05/31/12	Regular Bill						\$553.46	\$245.63	07/02	470	
06/06/12	Late Payment Charge				\$7.26						
06/07/12	Payment					\$55.00					
06/26/12	Adjustment					\$65.00					
06/26/12	Credit					\$385.72					
06/26/12	BUDGET BILLING	04/30/12 05/30/12			\$55.00						
	** Budget Bill Detail **	Actual Bill Amount: 82.96			BB Deferred Amount: 1928.84		\$110.00	\$55.00	07/27	470	
06/26/12	Regular Bill										
06/29/12	BUDGET BILLING	05/30/12 06/28/12			\$264.00						
	** Budget Bill Detail **	Actual Bill Amount: 87.63			BB Deferred Amount: 1752.47		\$374.00	\$47.74	08/01	548	
06/29/12	Regular Bill										
07/09/12	Late Payment Charge				\$0.66						
07/31/12	BUDGET BILLING	06/28/12 07/30/12			\$264.00						
	** Budget Bill Detail **	Actual Bill Amount: 115.68			BB Deferred Amount: 1604.15		\$638.66	\$110.66	08/31	733	
07/31/12	Regular Bill										

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EXHIBIT "1" #1

09/06/12 BUDGET BILLING 07/30/12 08/28/12 \$55.00
 ** Budget Bill Detail ** Actual Bill Amount: 92.03 BB Deferred Amount: 2135.75
 09/06/12 Regular Bill \$110.00 \$55.00 10/09 577
 09/28/12 BUDGET BILLING 08/28/12 09/27/12 \$269.00
 ** Budget Bill Detail ** Actual Bill Amount: 91.64 BB Deferred Amount: 1958.39
 09/28/12 Regular Bill \$379.00 \$46.97 10/31 512

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PECO Account Activity Statement

→ Date: 01/17/14
 Page: 2 of 2

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
10/08/12	Late Payment Charge				\$0.62					
10/16/12	Late Payment Charge				\$0.83					
10/29/12	BUDGET BILLING	09/27/12 10/28/12			\$269.00					
	** Budget Bill Detail **	Actual Bill Amount: 72.16			BB Deferred Amount: 1761.55		\$649.45	\$111.45	11/29	394
10/29/12	Regular Bill									
11/06/12	Late Payment Charge				\$5.49					
11/29/12	BUDGET BILLING	10/28/12 11/28/12			\$269.00					
	** Budget Bill Detail **	Actual Bill Amount: 75.62			BB Deferred Amount: 1568.17		\$923.94	\$384.49	12/31	415
11/29/12	Regular Bill									
12/03/12	Payment					\$55.00				
12/04/12	Late Payment Charge				\$8.91					
12/26/12	Payment					\$55.00				
01/02/13	BUDGET BILLING	11/28/12 01/01/13			\$269.00					
	** Budget Bill Detail **	Actual Bill Amount: 75.25			BB Deferred Amount: 1374.42		\$1091.85	\$822.85	02/04	458
01/02/13	Regular Bill									
01/07/13	Late Payment Charge				\$12.12					
01/14/13	Payment					\$55.00				
02/01/13	BUDGET BILLING	01/01/13 01/31/13			\$200.00					
	** Budget Bill Detail **	Actual Bill Amount: 67.51			BB Deferred Amount: 1241.93		\$1248.97	\$771.06	03/06	406
02/01/13	Regular Bill									
02/18/13	Payment					\$55.00				
03/04/13	BUDGET BILLING	01/31/13 03/03/13			\$200.00					
	** Budget Bill Detail **	Actual Bill Amount: 71.09			BB Deferred Amount: 1113.02		\$1393.97	\$981.85	04/04	430
03/04/13	Regular Bill									
03/12/13	Late Payment Charge				\$13.47					
03/15/13	Transfer To PPA					\$1407.44				
04/02/13	BUDGET BILLING	03/03/13 04/01/13			\$32.00					
	** Budget Bill Detail **	Actual Bill Amount: 28.62			BB Deferred Amount: 1109.64		\$32.00		05/03	420
04/02/13	Regular Bill									
05/01/13	Payment					\$32.00				
05/01/13	BUDGET BILLING	04/01/13 04/30/13			\$32.00					
	** Budget Bill Detail **	Actual Bill Amount: 27.45			BB Deferred Amount: 1105.09		\$32.00		06/03	401
05/01/13	Regular Bill									
05/31/13	BUDGET BILLING	04/30/13 05/30/13			\$32.00					
	** Budget Bill Detail **	Actual Bill Amount: 30.56			BB Deferred Amount: 1103.65		\$64.00		07/03	485
05/31/13	Regular Bill									
06/03/13	Payment					\$32.00				
06/21/13	Payment					\$32.00				
07/01/13	BUDGET BILLING	05/30/13 06/30/13			\$32.00					
	** Budget Bill Detail **	Actual Bill Amount: 54.14			BB Deferred Amount: 1125.79		\$32.00		08/01	746
07/01/13	Regular Bill									
07/23/13	Payment					\$32.00				
07/31/13	BUDGET BILLING	06/30/13 07/30/13			\$128.00					
	** Budget Bill Detail **	Actual Bill Amount: 73.97			BB Deferred Amount: 1071.76		\$128.00		09/03	881
07/31/13	Regular Bill									
08/28/13	Payment					\$128.00				
08/30/13	BUDGET BILLING	07/30/13 08/29/13			\$128.00					
	** Budget Bill Detail **	Actual Bill Amount: 36.11			BB Deferred Amount: 979.87		\$128.00		10/03	554
08/30/13	Regular Bill									
09/03/13	PPA Default					\$1407.44				
09/03/13	Defaulted					\$1407.44				
09/03/13	BUDGET BILLING	08/29/13 08/31/13			\$1407.44					
					\$982.16					

#2



*** Account Information ***

Account Number: 46950-25028
 Account Status: Active
 Requested By: RENEE CHATMON
 (215)301-3570 Extension:
 Mail To: RENEE CHATMON
 921-931 ELLSWORTH ST
 APT 314
 PHILADELPHIA PA 19147

*** Current Account Status ***

Current Bill: \$100.02 ?
 Billed Prior: \$0.00
 Balance Due: \$100.02 ←
 Service Address: 314
 921-931 ELLSWORTH ST
 PHILADELPHIA PA 19147
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 07
 Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	C
10/29/12	Transfer Debit				\$214.59						
11/29/12	Transfer Debit				\$269.00						
01/02/13	Transfer Debit				\$269.00						
02/01/13	Transfer Debit				\$200.00						
03/04/13	Transfer Debit				\$200.00						
03/12/13	Transfer Debit				\$6.04						
08/30/13	Transfer-Debit				\$128.00						
09/03/13	Transfer Debit				\$982.16						
09/10/13	Transfer Debit				\$16.47						
10/08/13	Transfer Debit				\$16.47						
10/09/13	Transfer Debit				\$14.73						
10/10/13	Transfer Debit				\$12.59						
12/03/13	Transfer Debit				\$33.95						
12/09/13	ELECTRIC SERVICE	11/22/13 12/08/13	2032	315816028	\$54.04						
12/09/13	CONNECTION CHARGE - STANDARD				\$6.00						
12/09/13	Regular Bill						\$60.04		12/31	317	
12/10/13	Payment Agreement					\$2423.04					
12/19/13	Payment					\$60.04					
01/10/14	ELECTRIC SERVICE	12/08/13 01/09/14	2928	315816028	\$147.72						
01/10/14	DEFERRED PAYMENT AGREEMENT				\$105.35						
01/10/14	Regular Bill						\$193.03		02/03	896	
01/21/14	Payment					\$153.03					
02/10/14	Reinstate AR from DPA- Cr					\$2357.69					
02/10/14	Reinstate AR from DPA- Db				\$2357.69						
02/10/14	Bill Out DPA due to Default				\$2317.69						
02/11/14	ELECTRIC SERVICE	01/09/14 02/10/14	3749	315816028	\$120.06						
02/11/14	Regular Bill						\$2477.75	\$2357.69	03/05	821	
02/20/14	Payment					\$60.04					
02/20/14	Payment Agreement					\$2317.69					

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCP	KW
12/03/12	Payment					\$55.00						
12/04/12	Late Payment Charge				\$8.91							
12/26/12	Payment					\$55.00						
01/02/13	BUDGET BILLING	11/28/12 01/01/13	87365	028341235	\$269.00							
	** Budget Bill Detail **	Actual Bill Amount: 75.25				BB Deferred Amount: 1374.42						
01/02/13	Regular Bill						\$1091.85	\$822.85	02/04	458		
01/07/13	Late Payment Charge				\$12.12							
01/14/13	Payment					\$55.00						
02/01/13	BUDGET BILLING	01/01/13 01/31/13	87771	028341235	\$200.00							
	** Budget Bill Detail **	Actual Bill Amount: 67.51				BB Deferred Amount: 1241.93						
02/01/13	Regular Bill						\$1248.97	\$771.06	03/06	406		
02/18/13	Payment					\$55.00						
03/04/13	BUDGET BILLING	01/31/13 03/03/13	88201	028341235	\$200.00							
	** Budget Bill Detail **	Actual Bill Amount: 71.09				BB Deferred Amount: 1113.02						
03/04/13	Regular Bill						\$1393.97	\$981.85	04/04	430		
03/12/13	Late Payment Charge				\$13.47							
03/15/13	Transfer To PPA					\$1407.44						
04/02/13	BUDGET BILLING	03/03/13 04/01/13	88621	028341235	\$32.00							
	** Budget Bill Detail **	Actual Bill Amount: 28.62				BB Deferred Amount: 1109.64						
04/02/13	Regular Bill						\$32.00		05/03	420		
05/01/13	Payment					\$32.00						
05/01/13	BUDGET BILLING	04/01/13 04/30/13	89022	028341235	\$32.00							
	** Budget Bill Detail **	Actual Bill Amount: 27.45				BB Deferred Amount: 1105.09						
05/01/13	Regular Bill						\$32.00		06/03	401		
05/31/13	BUDGET BILLING	04/30/13 05/30/13	89507	028341235	\$32.00							
	** Budget Bill Detail **	Actual Bill Amount: 30.56				BB Deferred Amount: 1103.65						
05/31/13	Regular Bill						\$64.00		07/03	485		
06/03/13	Payment					\$32.00						
06/21/13	Payment					\$32.00						
07/01/13	BUDGET BILLING	05/30/13 06/30/13	90253	028341235	\$32.00							
	** Budget Bill Detail **	Actual Bill Amount: 54.14				BB Deferred Amount: 1125.79						
07/01/13	Regular Bill						\$32.00		08/01	746		
07/23/13	Payment					\$32.00						
07/31/13	BUDGET BILLING	06/30/13 07/30/13	91134	028341235	\$128.00							
	** Budget Bill Detail **	Actual Bill Amount: 73.97				BB Deferred Amount: 1071.76						
07/31/13	Regular Bill						\$128.00		09/03	881		
08/28/13	Payment					\$128.00						
08/30/13	BUDGET BILLING	07/30/13 08/29/13	91688	028341235	\$128.00							
	** Budget Bill Detail **	Actual Bill Amount: 36.11				BB Deferred Amount: 979.87						
08/30/13	Regular Bill						\$128.00		10/03	554		
09/03/13	PPA Defaulted				\$1407.44							
09/03/13	BUDGET BILLING	08/29/13 08/31/13	91723	028341235	\$982.16							
	** Budget Bill Detail **	Actual Bill Amount: 2.29				BB Deferred Amount: 0.00						
09/03/13	Regular Bill						\$2517.60	\$1407.44	10/04	35		
09/10/13	Late Payment Charge				\$16.47							
09/20/13	Payment					\$128.00						
10/08/13	Late Payment Charge				\$16.47							
10/09/13	Late Payment Charge				\$14.73							
10/10/13	Late Payment Charge				\$12.59							
11/22/13	Payment					\$86.86						
12/10/13	Transfer					\$2363.00						
02/27/14	PPA Forgiveness					\$703.74						
02/27/14	Transfer Credit				\$703.74							

#4

EXHIBIT "2"

RECEIVED

AUG 20 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

UTILITY COMPANY REPORT
Reporte De La Compania Utilidades

Date: 02/18/14	Prepared By: SANCHEZ, IVETTE
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Name: RENEE CHATMON
Service Address: 921-931 ELLSWORTH ST, 314 PHILADELPHIA PA 19147
Post Office: PHILADELPHIA PA 19147
Account Number: 46950-25028

Phone Home: 215-301-3570	Phone Work:
Mailing Address: 314 921-931 ELLSWORTH ST PHILADELPHIA PA 19147	

Problem As You Described It

On 01/09/14 you contacted the care center to request a rate change for electric heating at your current address and to dispute a balance from former address 4537 SPRUCE ST, C-4.

Our Response

Dear Ms. Chatmon:

On 01/28/14 you and I spoke at length about the balance amount of \$2363.00 associated with account 96595-00508 that was transferred to active account 46950-25028 on 12/10/13.

Reviewing your activity statement with you, I explained that when your budget amount was low you made all of your payments. However when the budget amount was increased to offset the budget deferred balance you either made no payments or less than the monthly budget amount. This caused little decrease to the budget deferred balance.

In reviewing the account with you, I also explained that you were set up on CAP 03/15/13 and the amount that was put into pre program arrears was \$1407.44 which included a past due balance of \$1393.97 + late payment charges for \$13.47. I also explained that at that time there was also a deferred balance for budget billing in the amount of \$1109.64 which was not part of the money that was set aside by CAP.

When you asked for the service to be removed from your name as of 08/31/13 your budget deferred balance in the amount of \$982.16 became due as well as your CAP pre program arrears balance of \$1407.44. Your last payments of \$128.00 on 09/20/13 and \$86.86 on 11/22/13 were posted to the account. There was no new service at the time of the disconnect on 08/31/13. The remaining balance of \$2363.00 transferred on 12/10/13 to your current account. I explained that due to missed payments on the account prior to disconnect that there was no pre program forgiveness on the amount \$1407.44. I also explained how those missed payments impacted the remaining balance for your budget settlement.

*PECC filing newspaper right
 I filed in 2-21-14
 After made on 2-27-14 PECC
 requested*

*Don't have
 a P
 didn't make
 in government*

*These reasons
 Mr. Sanchez states*

*Investigation was for the 921 address
 investigate because
 1-PECC balance I did not have
 2-*

PECC ENERGY
EXHIBIT

Ex "2" #1



PECO
Customer Relations
2301 Market Street, N5 1
PO Box 8699
Philadelphia, PA 19101-8699

www.peco.com

An Exelon Company

I suggested that you contact CAP at 800-774-7040 to see if you could re-apply for the program. I explained that on 12/10/13 a payment agreement was set up on the account in the amount of \$2423.04 for 23 monthly installments of \$105.35 in addition to your regular monthly bills.

I closed out your dispute with a verbal explanation of your account billing and explained that your rate was changed to electric residential heating on the current account as of 01/28/14. You were satisfied at that time. As of 01/28/14 the balance was \$40.00 due by 02/13/14 and your next scheduled reading date was 02/11/14.

On 02/18/14 you contacted me about an unrelated matter. During our conversation you asked if I had received the letter that you had sent. I explained that I had not received any correspondence from you since the electric heat information was submitted. You indicated that you would resend however I asked you what the correspondence was about. You expressed thanks for my taking the time to go over everything with you however you wanted to dispute this further.

Attached please find your rights as a customer to contact the Public Utility Commission. As of 02/10/14 you defaulted on the payment agreement in the amount of \$2317.69. The total balance on the account as of 02/18/14 is \$2477.75 which is due by 03/05/14. Your next scheduled reading date is on 03/12/14.

We at PECO want you to be completely satisfied.

Cordially,
Ivette Sanchez
Customer Relations
215-841-4194



An Exelon Company

CO

www.pECO.com

Customer Relations
31 Market Street, N5-1
Philadelphia, PA 19101 8699

March 18, 2014

Renee Chatmon
PO Box 8724
Philadelphia, PA 19101

RE: 921-931 Ellsworth St, 314, Philadelphia PA
Account Number: 46950-25028

Dear Ms. Chatmon:

In response to the Informal Complaint (BCS #03191750) that was filed with the Bureau of Consumer Services on 2/21/14.

Our records confirm you had prior service at 4537 Spruce St, C-4, Philadelphia, PA from 8/3/1981 until 8/31/2013. The account was closed based on a request to discontinue the service. A final bill balance of \$2,449.86 went unpaid after the 10/4/2013 due date.

You visited our office on 11/21/2013 and requested new service for 921-931 Ellsworth St, 314, Philadelphia PA effective 11/22/2013. You were advised of the former address balance that needed to be satisfied before a new service account would be provided. You paid \$86.86 upfront and you were provided a payment agreement of \$105.35 per month toward the balance that remained to be applied toward your new service account. The payment agreement was not kept, the balance has defaulted to the account and has become past due.

A review of our records disclosed your account was enrolled in our low income CAP program on 3/15/13. The balance due at that time, \$1,407.44 was set aside for possible program forgiveness. Your budget was adjusted from \$200.00 per month to \$32.00 per month. The \$32.00 budget was lower than your monthly meter use and your account accumulated a budget deficit balance. The budget is subject to change and your budget was increased to \$128.00 effective with the bill issued on 7/31/13. You closed the account effective 8/31/13 and a final bill was issued on 9/3/13 for \$2,517.60 due by 10/4/13. The final bill balance included the budget deficit balance of \$1,110.16 plus the CAP set aside balance of \$1,407.44.

Your account was not provided the 1/12th forgiveness you had been advised you would qualify for if you satisfied your payments timely. A review of your payment status after the 3/15/13 CAP enrollment indicates you satisfied 6 payments. A credit adjustment of \$703.74 was provided on 2/27/14 to satisfy that 1/12th forgiveness. A payment agree was process toward your account balance. That agreement has been canceled at your request since you indicated you did not approve of the agreement before it was processed.

Agreed to before that making in agreement a mail appear that I owe total amt

A review of your account history disclosed you had already benefitted from the low income CAP program. Your account was originally enrolled on 2/4/99 and your arrears balance at that time, \$572.00 was forgiven on 8/24/99. You are not entitled to additional forgiveness. Since we have already provided the \$703.74 credit we will not reverse that credit. However additional forgiveness will not be provided and the adjusted final bill balance of \$1659.26 is correct as billed.

You suggested there was possible foreign wiring from another apartment connected to your meter because you felt your bills for your current account are too high.

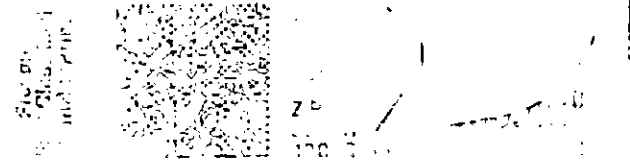
12/

A3



An Exelon Company

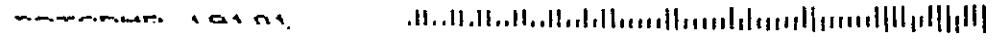
ECO
ustomer Relations
301 Market Street, N5-1
O. Box 8699
hiladelphia, PA 19101-8699



DS 45 MAILED AT 080 03-26-2014

Renee Chatmon
PO Box 8724
Philadelphia, PA 19101

*Rec'd
3-31-14*



A field investigator visited the property and met with you and the maintenance man on 3/17/14. Your electric meter was verified and an actual reading was obtained that verifies the accuracy of the billed readings. The electric load was dropped and an idle meter disc was obtained. There was no evidence of a meter mix-up or foreign wiring at the time of visit. A passing load test of meter was performed that confirms meter accuracy. An appliance analysis was obtained that verifies you have the potential to use the service you are being charged. The bills for your current address are correct as rendered.

Our records also confirm that you were only charged one standard connection fee of \$6.00 for your new account. The fee was included on the initial bill issued on 12/9/13.

The balance due on your account is \$1,742.21. The past due balance of \$1,653.97 is due immediately. The current charges of \$88.24 are due by 4/3/14. If you have additional questions I can be reached at 215-841-4362.

This information will be provided to the Public Utility Commission. The Public Utility Commission will notify you of their decision.

Cordially,

Deborah Shinn
Business Analyst

EXHIBIT "3"

RECEIVED

AUG 20 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Bank

America's Most Convenient Bank®

STATEMENT OF ACCOUNT

RENEE A CHATMON

Page: 3 of 3
Statement Period: Aug 11 2013-Sep 10 2013
Cust Ref #: 498216255400011111
Primary Account #: 498216255400011111

DAILY ACCOUNT ACTIVITY

Electronic Payments (continued)

POSTING DATE	DESCRIPTION	AMOUNT
8/27	NONFD... 45065074797... DDA WITHDRAW	
8/27	NONFD... 45065074797... DDA WITHDRAW	
8/28	NONFD... 45065074797... DDA WITHDRAW	
8/29	ELECTRONIC CK PMT-ARC, PECO CHECKPYMT 104	128.00
8/29	NONFD... 45065074797... DDA WITHDRAW	0.00
8/30	BANKING FEE, BANKING FEE	
8/30	NONFD... 45065074797... DDA WITHDRAW	
8/30	NONFD... 45065074797... DDA WITHDRAW	
8/30	NONFD... 45065074797... DDA WITHDRAW	
8/30	NONFD... 45065074797... DDA WITHDRAW	
8/30	NONFD... 45065074797... DDA WITHDRAW	

Subtotal:

Service Charges

POSTING DATE	DESCRIPTION	AMOUNT
9/10	MAINTENANCE FEE	

Subtotal:

BALANCE SUMMARY

--	--	--	--

Ex 3 #1



Bank

America's Most Convenient Bank®

STATEMENT OF ACCOUNT

RENEE A CHATMON

Page: 3 of 3
Statement Period: Sep 11 2013-Oct 10 2013
Cust Ref #:
Primary Account #:

DAILY ACCOUNT ACTIVITY

Electronic Payments (continued)
POSTING DATE DESCRIPTION

9/23
9/27

ELECTRONIC CK PMT-ARC, PECO CHECKPYMT 109 ✓

AMOUNT
128.00

NON-ID-ATM DEBIT *****4587607797 A L 093745 DEBIT (DRAWN)

Subtotal:

Service Charges

POSTING DATE DESCRIPTION

10/10

MAINTENANCE FEE

Subtotal:

BALANCE SUMMARY

#2



Bank

America's Most Convenient Bank®

T

STATEMENT OF ACCOUNT

RENEE A CHATMON
PO BOX 8724
PHILADELPHIA PA 19101-8724

Page: 1 of 3
Statement Period: Oct 11 2013-Nov 10 2013
Cust Ref #: 1283162554-622-T-###
Primary Account #: 1283162554-622-T-###

TD Simple Checking
RENEE A CHATMON

ACCOUNT SUMMARY

Beginning Balance		Average Collected Balance	
Deposits		Annual Percentage Yield Earned	
Electronic Deposits		Days in Period	
Checks Paid			
Electronic Payments			
Service Charges			
Ending Balance			

DAILY ACCOUNT ACTIVITY

DATE	DESCRIPTION	
	DEPOSIT	
	DEPOSIT	
		Subtotal:
	Electronic Deposits	
POSTING DATE	DESCRIPTION	
10/11	ACT DEPOSIT PERS BAS 310 NASSOC ST 71547A SSA	
10/11	ACT DEPOSIT PERSION DSB RFG PENSION Y 1153800	
		Subtotal:
	Electronic Payments	
DATE	DESCRIPTION	
10/18	ELECTRONIC CK PMT-ARC, PECO CHECKPYMT 117	128.00
10/21	DEBIT POS PURCHASE 02113 DDA PURCH WCB	25.71
10/22	DEBIT POS PURCHASE 02113 DDA PURCH WCB	20.00
10/23	DEBIT POS PURCHASE 02113 DDA PURCH WCB	20.00
10/24	DEBIT POS PURCHASE 02113 DDA PURCH WCB	20.00
		Subtotal:

#3

EXHIBIT "4"

RECEIVED

AUG 20 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: RENEE CHATMON
Account Number: 96595-00508
Phone Number: 267-269-8571
Service Address: 4537 SPRUCE ST, C-4, PHILADELPHIA

Billing Summary

Bill Date 07/31/2013
Thank you for your payment of \$32.00

Current Period Charges

Electric \$73.97
Budget billing amount \$128.00

Total New Charges

\$73.97

Total Amount Due on 09/03/2013

\$128.00

General Information

Next scheduled meter reading: August 29, 2013
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7

- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.

New charges contain estimated total state taxes of \$4.83, including \$4.36 for State Gross Receipts Tax.

- Your **Total Account Balance of \$1,199.76** includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Budget Billing Deferred Balance

Last Month's Deferred Balance \$1,125.79
+Total Current Charges \$73.97
- Current Budget Billing Amount Due \$128.00
This Month's Deferred Balance \$1,071.76

EX "4" #1



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: RENEE CHATMON
 Account Number: 96595-00508
 Phone Number: 267-269-8571
 Service Address: 4537 SPRUCE ST, C-4, PHILADELPHIA

Billing Summary

Bill Date	● 08/30/2013
Thank you for your payment of \$128.00	
Current Period Charges	
Electric	\$36.11
Budget billing amount	● \$128.00
Total New Charges	\$36.11
Total Amount Due on 10/03/2013	\$128.00

General Information

Next scheduled meter reading: **September 30, 2013**
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

- You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.
- New charges contain estimated total state taxes of \$2.36, including \$2.13 for State Gross Receipts Tax.
- * Your Total Account Balance of \$1,107.87 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Budget Billing Deferred Balance

Last Month's Deferred Balance	\$1,071.76
+ Total Current Charges	\$36.11
- Current Budget Billing Amount Due	\$128.00
This Month's Deferred Balance	\$979.87

1125
820

979.87
 - 128.00 Paid

 851.87
 - 128.00 PA

 723.87

723.87
 - 128.00 PA

 595.87

[Handwritten signature]
 #2



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: RENEE CHATMON
Account Number: 46950-25028
Phone Number: 215-301-3570
Service Address: 314, 921-931 ELLSWORTH ST.
PHILADELPHIA

Billing Summary

Bill Date		02/11/2014
Thank you for your payment of <u>\$153.03</u>		
o Connection charge - standard	<i>Previously Charged</i> }	\$6.00
o Charges from previous bill		\$54.04
Transfer service 4537 SPRUCE ST PHILADELPHIA		\$2,197.40
Late payment charge	? -	\$100.25
Total Other Charges		\$2,357.69
<hr/>		
Current Period Charges		
Electric		\$120.06
Total New Charges		\$120.06
<hr/>		
Total Amount Due on 03/05/2014		\$2,477.75

General Information

Next scheduled meter reading: March 12, 2014
PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

New charges contain estimated total state taxes of \$8.69, including \$7.08 for State Gross Receipts Tax.
Your electric price to compare is \$0.0977 per kWh. This may change in March, June, September and December. For more information and supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

On 2-19-14 paid ⁴ 60.04 as stated on telephone auto service

#3



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Name: RENE CHATMON
 Account Number: 96595-00508
 Phone Number: 267-269-8571
 Service Address: 4537 SPRUCE ST, C-4, PHILADELPHIA

Billing Summary

Bill Date		* 09/03/2013
Budget bill charges from previous bill		\$159.00
Budget bill charges from previous bill	Made up	\$269.00
Budget bill charges from previous bill	Charges	\$269.00
Budget bill charges from previous bill		\$269.00
Budget bill charges from previous bill		\$200.00
Budget bill charges from previous bill		\$200.00
Budget bill charges from previous bill		\$128.00
Late payment charge		\$41.44
Total Other Charges		\$1,535.44
Current Period Charges		
Electric	\$2.29	
Budget billing amount		\$982.16
Total New Charges	\$2.29	
Total Amount Due on 10/04/2013		\$2,517.60

General Information

Next scheduled meter reading: September 30, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

- Customer Self Service - Manage Your Account 24/7**
- www.peco.com/ebill - Go paperless: receive and pay your bill
 - www.peco.com/service - Start, stop and transfer your service
 - www.peco.com/SmartIdeas - Save energy and money
 - Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Message Center

* You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.
 New charges contain estimated total state taxes of \$0.14, including \$0.14 for State Gross Receipts Tax.
 *** Final Bill ***
 Late payment charges will continue until bill is paid.

EX #4
 (continued on next page)

EXHIBIT "5"

RECEIVED
AUG 20 2015
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

JANUARY 24, 2002

Case Number: 1042113

MS RENEE CHATMEN
4537 SPRUCE ST
PHILADELPHIA PA 19139 4537

Dear MS CHATMEN:

This is in reference to the complaint you filed with the Pennsylvania Public Utility Commission against PECO. In response to this complaint the Bureau of Consumer Services contacted the company and requested a report concerning their initial investigation of your complaint and any follow-up that was done. According to the report we received from the company, they have taken corrective action or provided you with information that may have resolved the complaint. We would appreciate hearing from you regarding the outcome of your complaint.

According to PECO company records a company representative contacted the above customer on November 21, 2001 and reviewed the account. The PECO representative indicated that the above customer was satisfied with the phone conversation on November 21, 1001.

If there are still problems that need to be resolved, or if you think you may need special payment arrangements to help you pay your bill, please call us toll-free at 1-800-782-1110. If you don't mind making a toll call, you can also reach me directly at 717-705-0621. Please call me if you wish to pursue this complaint further. If you do not wish to pursue the complaint you do not need to do anything. I will assume you are satisfied and I will close this complaint if I do not hear

SENDER: C		5452 92TE 2000 04TT 0002		ON ON DELIVERY	
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 		A. Received by (Please Print Clearly) Signature: <i>D. A. ...</i>		B. Date of Delivery OCT 09 2001	
1. Article Addressed to:		<input checked="" type="checkbox"/> Addressee <input type="checkbox"/> Addressee		D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No	
<i>Public Utility Comm. P.O. Box 3265 Harrisburg, PA 17105</i>		3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.		4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes	

D. A. ...
NC
it Investigator
umer Services
blic Utility Commission

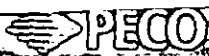
2. Article No.
(Transfer)
PS Form 3

6-01-M-1424

Ex "5"

EXHIBIT "6"

RECEIVED
AUG 20 2015
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

0003

Questions
1-800-494-4000
www.peco.com

8:30 am - 5:00 pm, Mon - Fri

Account Number: 9659500508
Date: October 21, 2013
Service Address:
4537 SPRUCE ST
C-4
PHILADELPHIA PA 19139

For ways to pay:

To pay by phone, simply call
1-877-432-9384 or pay online at
www.peco.com

Did you know...?

Installing a programmable thermostat
could save up to 30% on your heating,
air conditioning and cooling bills.

PCO48CF

RENEE CHATMON
PO BOX 8724
PHILADELPHIA PA 19101-8724

Final demand

You have not paid your past due bill of \$2,449.86.
Please pay the full amount now.

If you do not pay

If you do not pay the full amount immediately we will
pass your account to a debt-collection agency. This
could affect your credit rating.

If you have paid your bill in the last few days, please
ignore this letter.

Please pay \$2,449.86 immediately to avoid a poor
credit rating.

When paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

Monday through Friday 8:30 a.m. to 5:00 p.m.
1-800-494-4000

1734 1 AT 0,381 3831001734003031 000 01 GAPEYX 1 10222013
RENEE CHATMON
PO BOX 8724
PHILADELPHIA PA 19101-8724



Account Number
96595-00508

Payment Receipt Stamp

Payment Amount

Please pay this amount
immediately. **\$2,449.86**

00000000000000000000000000000000

PECO Energy Co.
PO BOX 13439
Philadelphia PA 19162-0439



965950050800000000000033120000007
EX "6" #1



0003

RENEE CHATMON
PO BOX 8724
PHILADELPHIA PA 19101-8724

Questions

1-800-494-4000

www.peco.com

8:30 am - 5:00 pm, Mon - Fri

Account Number: 6659500308

Date: November 22, 2013

Service Address:

4537 SPRUCE ST

C-4

PHILADELPHIA PA 19139

For ways to pay:

To pay by phone, simply call
1-877-452-8664 or pay online at
www.peco.com

Did you know...?

Installing a programmable thermostat
could save up to 30% on your heating,
air conditioning and cooling bills.

Final demand

You have not paid your past due bill of \$2,383.00.
Please pay the full amount now.

If you do not pay

If you do not pay the full amount immediately we will
pass your account to a debt-collection agency. This
could affect your credit rating.

If you have paid your bill in the last few days, please
ignore this letter.

Handwritten: = Debt



Emergency and Repair: 1-800-841-4141 This is the number to call to report
power outages, gas leaks or odors, and safety hazards related to PECO
Equipment For all other business, call 1-800-494-4000

0027-D

RENEE CHATMON
314
921-931 ELLSWORTH ST
PHILADELPHIA PA 19147

Questions

1-800-494-4000

www.peco.com

8:30 am - 5:00 pm, Mon - Fri

Account Number: 4695025028

Date: December 10, 2013

Service Address:

314

921-931 ELLSWORTH ST

PHILADELPHIA PA 19147

Payment agreement

*Handwritten: Never Requested
Deferred Payment Plan*

As you requested we have put your account on a
deferred payment plan. This is to help you pay the past
due amount of \$2,423.04 owed on your account. You
may also have to pay finance charges of 1.5% on the
amount you still owe.

For questions regarding your payment
agreement, just call us at
1-888-480-1533

If you do not pay

If you do not pay the amount due now and
each month after this:

Handwritten: #2



Emergency and Repairs: 1-800-831-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment. For all other business, call 1-800-494-4000

Peco 1

Name: RENEE CHATMON
 Account Number: 96595-00508
 Phone Number: 267-269-8571
 Service Address: 4537 SPRUCE ST, C-4, PHILADELPHIA

Billing Summary

Bill Date		09/03/2013
Budget bill charges from previous bill		\$159.00
Budget bill charges from previous bill	Made up	\$269.00
Budget bill charges from previous bill	Charges	\$269.00
Budget bill charges from previous bill		\$269.00
Budget bill charges from previous bill		\$200.00
Budget bill charges from previous bill		\$200.00
Budget bill charges from previous bill		\$128.00
Late payment charge		\$41.44
Total Other Charges		\$1,536.44
Current Period Charges		
Electric	\$2.29	
Budget billing amount		\$982.16
Total New Charges	\$2.29	
Total Amount Due on 10/04/2013		\$2,517.60

General Information

Next scheduled meter reading: September 30, 2013
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date.
 Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.



Message Center

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying a CAP rate.

New charges contain estimated total state taxes of \$0.14, including \$0.14 for State Gross Receipts Tax.

*** Final Bill ***

Late payment charges will continue until bill is paid.

- Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

EXHIBIT "7"

RECEIVED

AUG 20 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



An Exelon Company

PECO
Customer Service Center
2301 Market Street, N4-2
PO Box 8699
Philadelphia, PA 19101-8699

www.pECO.com

PECO ENERGY EXELON CORP

RECEIVED

DATE: _____

Property Address: 921 ELKSWORTH ST.
Apt 314
Phila, Pa 19147

Account Number: 46950-25028

This letter can be used to verify that Renee Chatman service with PECO ENERGY COMPANY was established in your Name effective 11/22/13. If you have any further questions or concerns please feel free to call our customer service line at 1-800-494-4000.



Cordially,

PECO Customer Service.

Exp "7" #1

EXHIBIT "8"

RECEIVED

AUG 20 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

*** Account Information ***

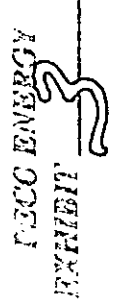
Account Number: 46950-25028
 Account Status: Active
 Requested By: RENEE CHATMON
 (C15)301-3570 Extension:

Mail To: RENEE CHATMON
 921 ELLSWORTH APT 314
 PHILADELPHIA PA 19147

*** Current Account Status ***

Current Bill: \$77.66
 Billed Prior: \$1657.71
 Balance Due: \$1735.37
 Service Address: 314
 921-931 ELLSWORTH ST
 PHILADELPHIA PA 19147
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 07
 Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
11/09/13	ELECTRIC SERVICE	11/22/13 12/09/13	1032	315816028	\$14.04							
12/09/13	CONNECTION CHARGE - STANDARD				\$6.00							
12/09/13	Regular Bill						\$60.04		12/31	317		
12/10/13	Transfer Debit				\$2363.00							
12/10/13	Payment Agreement					\$2423.04						
12/19/13	Payment					\$60.04						
01/10/14	ELECTRIC SERVICE	12/06/13 01/09/14	2928	315816028	\$147.72							
01/10/14	DEFERRED PAYMENT AGREEMENT				\$195.35							
01/10/14	Regular Bill						\$193.03		02/03	896		
01/11/14	Payment					\$153.05						
02/10/14	Bill: Cut DEA due to Default				\$2317.69							
02/11/14	ELECTRIC SERVICE	01/09/14 02/10/14	3749	315816028	\$120.06							
02/11/14	Regular Bill						\$2477.75	\$2357.69	03/05	821		
02/20/14	Payment					\$60.04						
02/10/14	Payment Agreement					\$2317.69						
02/26/14	Payment					\$60.00						
02/27/14	Debit Agreement Balance				\$2317.69							
02/27/14	Transfer Credit					\$703.74						
03/12/14	ELECTRIC SERVICE	02/10/14 03/11/14	4355	315816028	\$58.24							
03/12/14	Regular Bill						\$1743.21		04/03	636		
03/20/14	Payment					\$39.00						
04/10/14	ELECTRIC SERVICE	03/11/14 04/09/14	4900	315816028	\$73.36							
04/10/14	Regular Bill						\$1726.57	\$1653.21	05/02	515		
04/19/14	Payment					\$63.36						
05/05/14	ELECTRIC SERVICE	04/09/14 05/07/14	5279	315816028	\$55.86							
05/05/14	Regular Bill						\$1699.07	\$1643.21	05/30	379		
05/23/14	Payment					\$65.86						
06/04/14	Late Payment Charge				\$24.50							
06/09/14	ELECTRIC SERVICE	05/07/14 06/05/14	5773	315816028	\$74.57							
06/09/14	Regular Bill						\$1737.28	\$1657.71	07/01	456		
06/20/14	Payment					\$79.57						
07/09/14	ELECTRIC SERVICE	06/05/14 07/03/14	6290	315816028	\$82.35							
07/09/14	Regular Bill						\$1740.06	\$1657.71	07/31	515		
07/22/14	Payment					\$82.35						
08/07/14	ELECTRIC SERVICE	07/03/14 08/06/14	6773	315816028	\$77.66							
08/07/14	Regular Bill						\$1735.37	\$1657.71	08/29	483		



Ex " 8" #1

*** Account Information ***

Account Number: 46950-25028
 Account Status: Active
 Requested By: RENEE CHATMON
 (215)301-3570 Extension:
 Mail To: RENEE CHATMON
 921 ELLSWORTH ST APT 314
 PHILADELPHIA PA 19147

*** Current Account Status ***

Current Bill: \$88.62
 Billed Prior: \$1567.38
 Balance Due: \$1656.00
 Service Address: 314
 921-931 ELLSWORTH ST
 PHILADELPHIA PA 19147
 Credit Amount: \$0.00
 Deposit Requested: \$0.00
 Deposit On-Hand: \$0.00
 Meter Bill Grp: 07
 Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CC
10/29/12	Transfer Debit				\$214.59						
11/29/12	Transfer Debit				\$269.00						
01/02/13	Transfer Debit				\$269.00						
02/01/13	Transfer Debit				\$200.00						
03/04/13	Transfer Debit				\$200.00						
03/12/13	Transfer Debit				\$6.04						
08/30/13	Transfer Debit				\$128.00						
09/03/13	Transfer Debit				\$542.16						
09/10/13	Transfer Debit				\$16.47						
10/08/13	Transfer Debit				\$16.47						
10/09/13	Transfer Debit				\$14.73						
10/10/13	Transfer Debit				\$12.59						
12/03/13	Transfer Debit				\$33.95						
12/09/13	ELECTRIC SERVICE	11/22/13 12/08/13	2032	315816028	\$54.04						
12/09/13	CONNECTION CHARGE - STANDARD				\$6.00						
12/09/13	Regular Bill						\$60.04		12/31	317	
12/10/13	Payment Agreement					\$2423.04					
12/19/13	Payment					\$60.04					
01/10/14	ELECTRIC SERVICE	12/08/13 01/09/14	2928	315816028	\$147.72						
01/10/14	DEFERRED PAYMENT AGREEMENT				\$105.35						
01/10/14	Regular Bill						\$193.03		02/03	896	
01/21/14	Payment										
02/10/14	Reinstate AR from DPA- Cr					\$153.03					
02/10/14	Reinstate AR from DPA- Db				\$2357.69						
02/10/14	Bill Out DPA due to Default				\$2317.69						
02/11/14	ELECTRIC SERVICE	01/09/14 02/10/14	3749	315816028	\$120.06						
02/11/14	Regular Bill						\$2477.75	\$2357.69	03/05	821	
02/20/14	Payment					\$60.04					
02/20/14	Payment Agreement					\$2317.69					
02/26/14	Payment					\$60.00					
02/27/14	Miscellaneous-					\$3024.42					
02/27/14	Payment Agreement					\$1653.97					
02/27/14	Debit Transfer Payment				\$2317.69						
02/27/14	Paid In Advance				\$2317.69						
03/12/14	ELECTRIC SERVICE	02/10/14 03/11/14	4385	315816028	\$88.24						
03/12/14	DEFERRED PAYMENT AGREEMENT				\$1653.97						
03/12/14	Regular Bill						\$1742.21		04/03	636	
03/20/14	Payment					\$89.00					
04/10/14	ELECTRIC SERVICE	03/11/14 04/09/14	4900	315816028	\$73.36						
04/10/14	Regular Bill						\$1726.57	\$1653.21	05/02	515	
04/18/14	Payment					\$83.36					
05/08/14	ELECTRIC SERVICE	04/09/14 05/07/14	5279	315816028	\$55.86						
05/08/14	Regular Bill						\$1699.07	\$1643.21	05/30	379	
05/23/14	Payment					\$65.86					
06/04/14	Late Payment Charge				\$24.50						
06/09/14	ELECTRIC SERVICE	05/07/14 06/08/14	5775	315816028	\$79.57						
06/09/14	Regular Bill						\$1737.28	\$1657.71	07/01	496	
06/20/14	Payment					\$79.57					

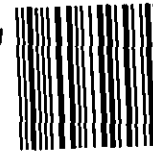
← PAYMENT
 ← Total ACCOUNT BALANCE

#2

921 Ellsworth St
Phila., PA 19147



1000



17105

U.S. POSTAGE
PAID
PHILADELPHIA, PA
19104
AUG 20, 15
AMOUNT

\$8.33

00112872-15



19250857

Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265