

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0418

### 1. CUSTOMER NAME (COMF)

Your name, mailing address, county, telephone number, utility account number and service address:

Name C. McAdory

Street/P.O. Box 828 E 24<sup>th</sup> St Apt # \_\_\_\_\_

City ERIE State Pa Zip 16503

County ERIE

Area Code/HOME Phone 814 459 4128

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 5830981-11  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS  
DISTRIBUTION CORP

### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 14 2006

207

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

① Supplement NO. 61 To Tariff GAS-PA, P.U.C. NO. 9 Filed by NATIONAL FUEL GAS DISTRIBUTION CORP. (NFGD) ON MAY 31, 2006 and Proposed to become effective July 31, 06 would INCREASE NFGD'S ANNUAL REVENUES by APPROX \$25,899,000 PER YEAR.

② NFGD is using estimate bill to charge me when my balance has been off since April, 2006, large amts, when 2 readings have been done and meter has been used for charges.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA, P.U.C. should suspend and investigate the proposed tariff.
- B. Hold AN EVENING public hearing in ERIE, Pa; central city.
- C. Disallow proposed "Enhanced energy efficiency program cost recovery rider"
- D. STOP the estimated bill, instead of actual readings
- E. when a request for laws used in decisions provide it in written state

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

<sup>A</sup>  
I Carmilla Meador, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Carmilla Meador 2-27-06  
(Signature) (Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DOCUMENT  
FOLDER

AUGUST 14, 2006

DOCKETED

AUG 14 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0418

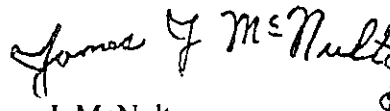
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CARMILLA MC ADORY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0419

**1. CUSTOMER NAME (COMPLAINTANT)**

Your name, mailing address, county, telephone number, utility account number and service address:

Name ALFRED (DECEASED) & RITA POMON

Street/P.O. Box 522 MONTPELIER AV Apt # ---

City ERIE State PA. Zip 16505

County ERIE

Area Code/HOME Phone 814-833-6613

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

**If your complaint involves utility service provided to a different address than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCKETED**

AUG 14 2006

DOCUMENT  
FOLDER

*266*

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 To TARIFF Gas - Pa.  
PUC #9 FILED BY NATIONAL FUEL GAS  
DISTRIBUTION CORP. (NFGD) ON MAY 31, 2006  
AND PROPOSED TO BECOME EFFECTIVE  
JULY 30, 2006 WOULD INCREASE NFGD ANNUAL  
REVENUES BY @ \$25,892,000 PER YEAR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE P.A. P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF
- B. HOLD AN EVENING PUBLIC HEARING IN ERIE PA. ALSO A MORNING HEARING.
- C. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER."

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I RITA POLON, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Rita Polon  
(Signature)

7-27-2006  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DOCUMENT  
FOLDER

AUGUST 14, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

DOCKETED

AUG 14 2006

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0419

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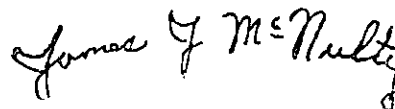
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by RITA POLON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0420

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name JEANNETTE CASTORINA

Street/P.O. Box 5750 OLD GLENWOOD PK Apt #

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone (814) 866-2979

Area Code/WORK Phone

Utility Account Number 382 09 31-04  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NAT'L FUEL GAS DISTRIBUTION CORP.

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED

AUG 2 2006

205

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS - PA  
P.U.C. NO. 9 FILED BY NAT'L FUEL GAS DISTRIBUTION (NFGD)  
ON MAY 31, 2006 & PROPOSED TO BECOME EFFECTIVE  
7/30/2006 WOULD INCREASE NFGD'S ANNUAL  
REVENUES BY APPROX \$25,892,000/YR

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE P.U.C. SHOULD SUSPEND & INVESTIGATE  
THE PROPOSED TARIFF
- B. HOLD AN EVENING PUBLIC HEARING  
IN ERIE PA.
- C. DISALLOW PROPOSED "ENHANCED ENERGY  
EFFICIENCY PROGRAM" & STRECOVERY RIDER

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: JEANNETTE CASTORINA  
Jeannette Castorina, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jeannette Castorina  
(Signature)

7/26/06  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DOCUMENT  
FOLDER

AUGUST 14, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

DOCKETED  
AUG 14 2006

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0420

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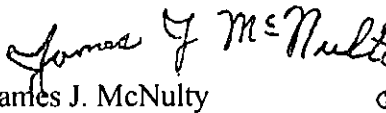
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEANNETTE CASTORINA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0421

1. CUSTOMER NAME (C)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MR. CLARENCE E. GILSON

Street/P.O. Box 4115 RICE AVE. Apt # —

City ERIE State PA. Zip 16510

County ERIE

Area Code/HOME Phone 814 825-6385

Area Code/WORK Phone —

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED  
AUG 15 2006

276

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS - PA.  
P.U.C. NO. 9 FILED BY NATIONAL FUEL GAS DISTRIBUTION  
CORPORATION (NFGD) ON MAY 31, 2006 AND  
PROPOSED TO BECOME EFFECTIVE JULY 30, 2006  
WOULD INCREASE N.F.G.D.'S ANNUAL REVENUES  
BY APPROXIMATELY \$ 25, 892, 000 PER YEAR.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE PA. P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARRIFF.
- B. HOLD AN EVENING PUBLIC HEARING, IN ERIE, PA.
- C. DISALLOW PROPOSED " ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"  
EFFICIENCY

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I CLARENCE E. GILSON, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Clarence E. Gilson  
(Signature)

July 27, 2006  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0421

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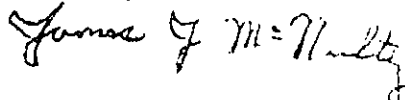
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CLARENCE E. GILSON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

enc

**DOCKETED**  
AUG 15 2006

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0422

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Joseph DARDEN

Street/P.O. Box 3820 MAXWELL Av. Apt # \_\_\_\_\_

City ERIE State PA Zip 16504

County ERIE

Area Code/HOME Phone 814 825 7042

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL Fuel Gas

DISTRIBUTION CORPORATION!

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

DOCKETED

AUG 15 2006

274

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement NO. 61 to ~~TARIFF~~ GAS - P2.  
P.U.C. # 9 Filed by NATIONAL FUEL GAS Distribution Corporation (NFED) on MAY 31, 2006 and proposed to become effective 7/30/06 would increase NFED's Annual Revenues by APPROX. \$ 25,892,000 - PER YEAR.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The P2 P.U.C. should suspend and investigate the proposed ~~TARIFF~~!
- B. Hold an evening public hearing in ERIE, PA. ALSO HOLD A.M. MEETING.
- C. Disallow proposed "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER" forever!!

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Joseph Darden, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Joseph Darden  
(Signature)

July 27, 2006  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0422

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Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH DARDEN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0423

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Mary Jean McEwen (Mrs. David E. McEwen)

Street/P.O. Box 4009 Page Street Apt # \_\_\_\_\_

City Erie State PA Zip 16510

County Erie

Area Code/HOME Phone 814-825-5520

Area Code/WORK Phone NA

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas  
Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

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FOLDER

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AUG 15 2006

272

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to tariff gas - PA P.U.C. No. 9  
filed by National Fuel Gas Distribution Corporation  
(NFGD) on May 31, 2006 and proposed to become  
effective July 30, 2006 would increase NFGD's Annual  
revenues by approximately \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA P.U.C. should suspend and investigate the proposed tariff,
- B. Hold an evening public hearing in Erie, PA as well as a daytime hearing.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Mary Jean McEwen, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Mary Jean McEwen 7-27-06  
(Signature) (Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0423

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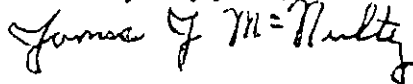
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY JEAN MCEWEN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

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**DOCKETED**

AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0424

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Genevieve Pichonki

Street/P.O. Box 430 E. Main Street Apt # 112

City Erie State Pa Zip 16504

County Erie

Area Code/HOME Phone 814-864-4656

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Nat. Fuel Gas  
Dio Corp

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT FOLDER

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AUG 15 2006

270

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement no 61 To tariff Gas - Pa*

*P.U.C. No. 9 filed by Nat. Fuel Gas Dis. Corp.*

*(NFGD) on May 31, 2006 & proposed to become effective July 30, 2006 would increase NFGD's annual Revenue by approx \$ 25,892,000 per year*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

A. *The Pa. P.U.C. should suspend & investigate the proposed tariff.*

B. *Hold an evening public hearing in Erie, Pa*

C. *Disallow proposed "Enhanced Energy efficiency cost Recovery Rider"*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Genevieve R. Pie Karzski, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Genevieve R. Pie Karzski  
(Signature)

July 27 '06  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0424

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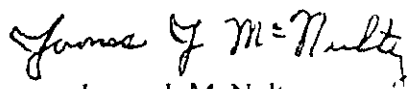
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GENEVIVE PICKANSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

**DOCKETED**  
AUG 15 2006

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0425

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name MARION & Robert Hanes

Street/P.O. Box 5530 Cherry St. Apt #

City Erie State Pa. Zip 16509

County Erie

Area Code/HOME Phone 814-866 1137

Area Code/WORK Phone

Utility Account Number   
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DIST. CORP.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

DOCUMENT FOLDER

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AUG 15 2006

268

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT No. 6) to TARIFF GAS-PA  
P.U.C. #9 FILED BY NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION (NFGD) ON  
MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE  
JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL  
REVENUES BY APPROXIMATELY \$25,832,000  
PER YEAR

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE PA P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED RELIEF.
- B. HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.
- C. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: MARION HANES  
I Marion Hanes, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Marion Hanes (Signature) 7/27/06 (Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0425

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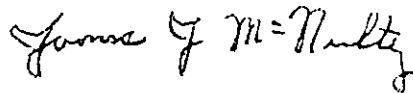
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARION & ROBERT HANES.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0426

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Marion Gert

Street/P.O. Box 430 E Grandview Blvd. Apt # 119

City  Erie  State  Pa  Zip  16504

County  Erie

Area Code/HOME Phone  1-825-7343

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns:  National Fuel Gas   
 Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED  
AUG 15 2006

265

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement No 61 to Tarif Gas - Pa*  
*P.U.C No 9 filed by National Fuel Gas*  
*Distribution Corporation (NFGD) on May 31, 2006*  
*and proposed to be in effect July 30, 2006 would*  
*increase NFGD's annual revenue by*  
*approximately \$25,892,000 per yr.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*At the DA, should suspend and enjoin*  
*the proposed tariff:*

*Hold an evening public hearing*  
*in Erie Pa*

*Disallow proposed "enhanced energy*  
*efficiency program cost recovery order"*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Marian Orient, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Marian Orient  
(Signature)

July 27, 2006  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0426

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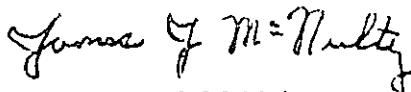
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARIAN EISERT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

**DOCKETED**

AUG 15 2006

anc

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0427

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Gertrude Jasek

Street/P.O. Box 430 E. Grandview Apt # 118

City Erie State Pa. Zip 16504

County Erie

Area Code/HOME Phone 814-835-4843

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

263

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No 61 to Case 185 Gas - Pa.  
PUC was filed by National Fuel Gas  
Distribution Corporation (NFGD) on  
May 31, 2006 & proposed to become effective  
July 30, 2006 would increase NFGD's Annual  
Revenue by approximately \$26,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. PUC should suspend and investigate the proposed tariffs.
- B. Hold an Evening Public Hearing in Erie, Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery (Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Crestwode Jasek, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Crestwode Jasek  
(Signature)

July 27, 2006  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0427

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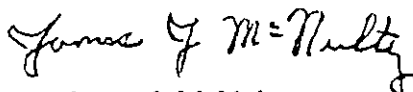
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GERTRUDE JASEK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

anc

**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:03  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0428

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name ELEN SCHAUERMAN

Street/P.O. Box 1820 Millfair Rd Apt # \_\_\_\_\_

City Erie State PA Zip 16505

County Erie

Area Code/HOME Phone 814-838-3672

Area Code/WORK Phone 814-877-6000

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

262

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

We keep the house so cold now, because we can't afford to keep it any warmer + now you want to charge us anyway

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

not allow this surcharge for conserving  
It was always supply + demand. We should not be charged more for conserving.  
We can't afford it anyway.

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Ellen Schauerman, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Ellen Schauerman  
(Signature)

7-28-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0428

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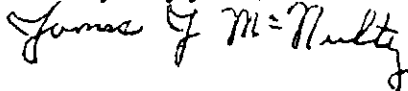
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ELLEN SCHAUERMAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

anc

**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0429

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name RAYMOND L. WINSLOW JR

Street/P.O. Box 2913 CONTESSA LN Apt # \_\_\_\_\_

City ERIE State PA Zip 16506

County ERIE

Area Code/HOME Phone 814-838-7992

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DIST. Corp.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

DOCKETED  
AUG 15 2006

261

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to TARIFF GAS-PA  
P.U.C. No. 9 filed by NATIONAL FUEL GAS  
Distribution Corporation (NFGD) on MAY 31, 2006  
AND PROPOSED TO BECOME EFFECTIVE JULY 30, 2006  
WOULD INCREASE NFGD ANNUAL REVENUES BY APPROXIMATELY  
\$ 25,892,000 PER YEAR

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

A. THE PA P.U.C SHOULD SUSPEND AND INVESTIGATE  
THE PROPOSED TARIFF

B. HOLD AN EVENING PUBLIC HEARING  
IN ERIE, PA

C. DISALLOW PROPOSED "ENHANCED ENERGY  
EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I RAYMOND L. WINSLOW, JR, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Raymond L. Winslow Jr  
(Signature)

7-28-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0429

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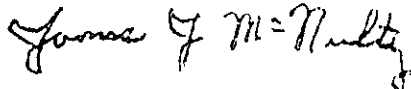
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by RAYMOND L. WINSLOW, JR..

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PH 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0430

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Robert N. Kemerkecht

Street/P.O. Box 111 Pine Street Apt # \_\_\_\_\_

City Edinboro State PA Zip 16412

County Errie

Area Code/HOME Phone 814-734-5670

Area Code/WORK Phone 814-602-4693

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

260

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. G1 to Tariff Gas-PA.  
 P.U.C. No. 9 filed by National Fuel Gas  
 Distribution Corporation (NFGD) on  
 May 31, 2006 and proposed to become effective  
 July 30, 2006 would increase NFGD's Annual  
 Revenues by approximately \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, PA
- C. Disallow proposed "Enhanced Energy Efficiency program cost recovery rider"

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Robert N. Kennerknecht, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Robert N. Kennerknecht  
(Signature)

7-28-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0430

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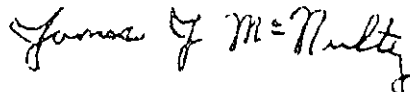
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBERT N. KENNERKNECHT..

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

DOCKETED  
AUG 15 2006

anc

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0431

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Timothy M. Downs / Mary Downs

Street/P.O. Box 3466 Dominic Drive Apt # \_\_\_\_\_

City Erie State PA Zip 16506

County Erie

Area Code/HOME Phone (814) 838-0661

Area Code/WORK Phone (814) 871-7550

ORIGINAL

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED  
AUG 15 2006

258

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*The imposition of a surcharge that penalizes the general public for conserving energy is ludicrous. This practice must be stopped.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Disallow this increase/surcharge.*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Timothy M. Downs, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Timothy M. Downs  
(Signature)

07/28/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0431

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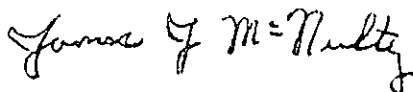
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by TIMOTHY M. & MARY DOWNS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

anc

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AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type. R-00061493C0432

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Edna Smith

Street/P.O. Box 512 E 2nd Apt # 1

City Erie State PA Zip 16507

County Erie

Area Code/HOME Phone 814-456-1837

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

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AUG 15 2006

256

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

~~I do not agree with the proposed rate~~  
Supplement no. 61 to tariff gas  
PA P.U.C. No. 9 Filed by National Fuel Gas  
distribution Corp. (NFGD) on 5/31/06 & proposed to  
become effective 7/30/06 would increase  
NFGD's annual revenues by approx \$25,892,000 per  
year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- ~~Do not impose a~~
- A. The PA.P.U.C. should suspend & investigate the proposed tariff.
  - B. Hold an evening public hearing in Erie, PA.
  - C. Disallow proposed "enhanced energy efficiency program cost recovery rider"

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Edna Smilk, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Edna Smilk 7/28/06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0432

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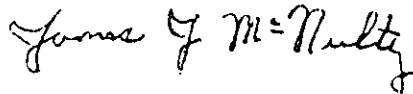
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EDNA SMITH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

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Certified Mail  
Return Receipt Requested

**DOCKETED**  
AUG 15 2006

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0433

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name DAVID GROCHULSKI

Street/P.O. Box 531 W. 29TH ST Apt # 1

City ERIE State PA Zip 16508

County ERIE

Area Code/HOME Phone (814) 454-3964

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

255

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*NOT IN FAVOR OF INCREASES*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*REJECT INCREASE*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I DAVID GROCHULSKI, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

David Grochulski  
(Signature)

7-28-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0433

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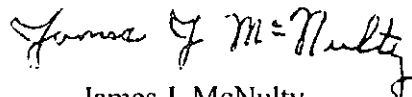
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DAVID GROCHUCSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

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Certified Mail  
Return Receipt Requested

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AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0434

1. CUSTOMER NAME (

Your name, mailing address, county, telephone number, utility account number and service address:

Name Kristen Reno

Street/P.O. Box 7383 Buffalo Rd Apt # 1

City Erie State PA Zip 16521

County Erie

Area Code/HOME Phone 814 - 899-0319

Area Code/WORK Phone 814 - 504 - 3645

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: \_\_\_\_\_

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER

(taxi, moving company, limousine)

DOCUMENT  
FOLDER

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AUG 15 2006

254

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to tariff gas-PA  
 P.U.C. No 9 filed by National Fuel Gas  
 Distribution Corporation (NFGD) on May 31, 2006, and  
 proposed to become effective July 30, 2006, would increase  
 NFGD's annual revenues by approximately  
 \$ 25, 892, 000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The <sup>PA</sup> PUC should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, PA.
- C. Disallow proposed "enhanced energy" efficiency program cost recovery rider.

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:           Kristen Reno          , hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

          Kristen Reno            
(Signature)

          7/28/2006            
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0434

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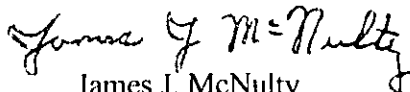
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KRISTEN RENO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type. R-00061493C0435

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Kevin Clark

Street/P.O. Box 312 EAST 38TH Apt # \_\_\_\_\_

City Erie State PA Zip 16504

County Erie

Area Code/HOME Phone (814) 824-9116

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number ?  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

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AUG 15 2006

252

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement no. 61 TO Tariff 995. PA.  
P.U.C. no. 9 Filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD annual revenues by approximately \$25,892,000 Per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA. P.U.C. should suspend and Investigate the proposed Tariff
- B. Hold an evening public hearing in Erie PA
- C. Disallow Proposed "enhanced energy efficiency Program Cost Recovery Rider"

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Kevin Clark, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Kevin Clark  
(Signature)

7-28-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0435

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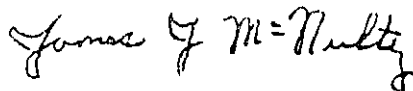
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KEVIN CLARK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0436

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Christopher Wyten

Street/P.O. Box 3325 Glenside Ave Apt # \_\_\_\_\_

City Erie State PA Zip 16508

County Erie

Area Code/HOME Phone 814-459-2230

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT FOLDER

DOCKETED  
AUG 15 2006

251

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement NO 61 to tariff GAS-PA.  
P.U.C. NO. 9 Filed by Nat Fuel Gas  
Distribution Corporation (NF60), 62  
May 31, 2006 and proposed to become effective  
July 30, 2006 would increase NF60 Annual  
Revenues by approximately \$ 25,892,000  
per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA, PUC should suspend and investigate the proposed tariff
- B. Hold an evening public hearing in Erie, PA
- C. Disallow proposed "enhanced energy efficiency program cost recovery rider"

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES   
NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)  
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** Christopher Wylke, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Christopher Wylke (Signature) 7/29/06 (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0436

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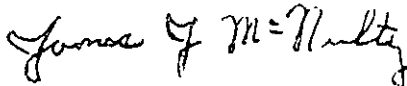
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CHRISTOPHER WYTEN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

anc

**DOCKETED**

AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0437

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Chris Conley

Street/P.O. Box 2909 Carter Ave Apt # \_\_\_\_\_

City Erie State PA Zip 16506

County Erie

Area Code/HOME Phone 414-838-9316

Area Code/WORK Phone 814-838-9316

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

250

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other.  
(explain) *surcharge*

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*The surcharge on gas is  
unfair to consumers.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Please prevent National Fuel Gas  
from implementing the proposed  
surcharge.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Christopher Conley  
~~Christopher Conley~~, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Christopher Conley 7/29/06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0437

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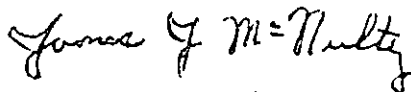
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CHRIS CONLEY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCKETED**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0438

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Edwin Whitteker

Street/P.O. Box 2840 Myrtle Street Apt # \_\_\_\_\_

City Erie State PA Zip 16508

County Erie

Area Code/HOME Phone 814-866-2121

Area Code/WORK Phone 814-871-7000

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

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AUG 15 2006

248

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I oppose the company's proposed rate increase Supplement No. 61 to tariff gas - PA P.U.C. No. 9 Filed by National Fuel Gas distribution Corporation (NF60) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NF60's annual revenues by approximately \$25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- Not allow National Fuel to increase rates and destroy this country.
- A. The PA, P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie PA
- C. Disallow proposed "Enhanced energy efficiency program cost recovery rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Edwin Whitteaker, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Edwin Whitteaker  
(Signature)

7/28/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0438

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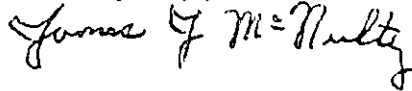
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EDWIN WHITTEAKER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

DOCKETED  
AUG 15 2006

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0439

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name VICKI + KEN WYTEK

Street/P.O. Box 615 E GRANDVIEW Apt # \_\_\_\_\_

City ERIE State PA Zip 16504

County ERIE

Area Code/HOME Phone 814 8258824

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

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AUG 15 2006

247

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other. *Surcharge on gas that is conserved what a crack!*  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement NO 61 to Tariff Gas-Pa PUC NO. 9 Filed  
by National Fuel Gas Dist Corp (NF&D) on May  
31, 2006 and Proposed to become effective  
July 30, 06 would increase NF&D Annual  
Revenues by approx 25,892,000 per year*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*A The Pa PUC should suspend & investigate  
the proposed tariff  
B Hold an evening public hearing in Erie Pa  
C Disallow proposed "Enhanced energy  
efficiency program cost recovery rule"*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Vicki & Ken Wyten, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Vicki Wyten  
(Signature)

7-28-04  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0439

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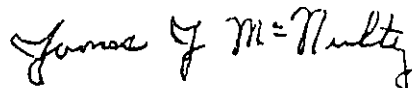
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VICKI & KEN WYTEN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
CLERK'S BUREAU

Please print or type.

R-00061493C0440

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Kenneth Zacherl

Street/P.O. Box 4037 Warsaw Ave. Apt # \_\_\_\_\_

City Erie State PA Zip 16504

County Erie

Area Code/HOME Phone 814-673-6933

Area Code/WORK Phone 814-824-2214

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

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AUG 15 2006

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4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. G1 to Tariff Gas-PA.  
P.U.C. No. 9 Filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and Proposed to become effective July 30, 2006 would increase NFGD's Annual Revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA. P.U.C. Should suspend and investigate the proposed tariff.
- B. Hold an evening Public Hearing in Erie, PA.
- C. Disallow proposed "Enhanced Energy Efficiency Program cost recovery rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I Kenneth C. Zacherl, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Kenneth C. Zacherl 7-27-06  
(Signature) (Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0440

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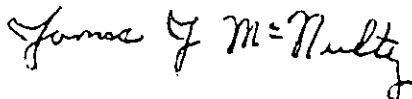
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KENNETH ZACHERL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0441

1.- CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Mr. Bernard Zacherl

Street/P.O. Box 1025 West First St. Apt # \_\_\_\_\_

City Oil City State PA Zip 16301

County Venango

Area Code/HOME Phone 814-676-3295

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas  
Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

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AUG 15 2006

245

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - PA, P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and Proposed to become effective July 30, 2006 would increase NFGD's Annual Revenues by approximately \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA. P.U.C. Should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, PA.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Bernard F. Zacherl, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Bernard F. Zacherl  
(Signature)

7-27-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0441

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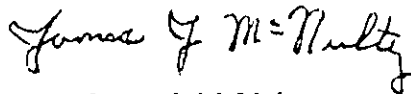
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BERNARD ZACHERL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

• Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

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Certified Mail  
Return Receipt Requested

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AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0442

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Diana Schneider

Street/P.O. Box 1348 W 32<sup>nd</sup> Apt # \_\_\_\_\_

City Erie State Pa Zip 16508

County Erie

Area Code/HOME Phone 814-264-6373

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

244

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement #61 To TAIRSE Gas - Pa  
PUC #9 Filed By National Fuel Gas Distribution Corp. (NFGD) on May 31, 2006 and proposed to become ESSECTME. July 30, 2006 would increase NFGD's Annual Revenues by App. \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA PUC should suspend and investigate the Proposed Tariffs.
- B. Hold An Evening Public Hearing in Erie, Pa
- C. Disallow Proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Diana Schneider hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Diana Schneider  
(Signature)

July 27, 2006  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0442

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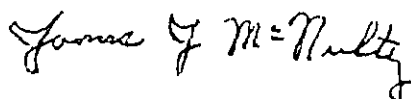
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DIANA SCHNEIDER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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DOCUMENT  
FOLDER

DOCKETED  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0443

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name VIC KALISZAK

Street/P.O. Box 1146 E AD Apt # \_\_\_\_\_

City ERIE State PA Zip 16502

County ERIE

Area Code/HOME Phone 814-825-2686

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

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4 AUG 15 2006

242

4. COMPLAINT (check one)

~~A~~ In general, what is your complaint?



I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO 61 TO TARIFF GAS - PA.  
PUC NO 9 FILED BY NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION (NFGD) ON  
MAY 31, 2006 AND PROPOSED TO BECOME  
EFFECTIVE JULY 30, 2006 WOULD INCREASE  
NFGD'S ANNUAL REVENUES BY  
APPROXIMATELY \$ 25,892,000 PER YEAR

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- AM REQUESTING AN EVENING HEARING FOR THE PUBLIC IN ERIE
- AM OBJECTING TO THE BASIC TECHNIQUE OF SURCHARGING FOR CONSERVING
- I DO NOT SUPPORT THE PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"
- AND AM ASKING THE PA PUC TO SUSPEND & THOROUGHLY INVESTIGATE THE PROPOSED TARIFF.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I VIC KALISZAK, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

*Vic Kaliszak*  
(Signature)

2-21-06  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0443

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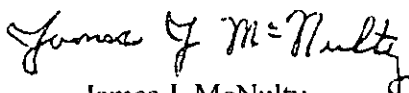
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by VIC KALISZAK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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**FOLDER**  
AUG 15 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:04  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0444

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name PATRICIA MILLIGAN

Street/P.O. Box PO Box 178 Apt # \_\_\_\_\_

City Edinboro State PA Zip 16412

County ENIE

Area Code/HOME Phone 814-734-4652

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box L

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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AUG 15 2006

241

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

No surcharge for using less gas.  
THIS IS RIDICULOUS!

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

VOTE AGAINST SURCHARGE

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I PATRICIA MILLIGAN, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Patricia Milligan  
(Signature)

7/28/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0444

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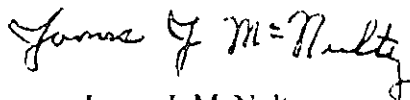
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by PATRICIA MILLIGAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
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AUG 15 2006

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0445

1. CUSTOMER NAME

Your name, mailing address, telephone number, utility account number and service address:

Name NEIL MILLEAD

Street/P.O. Box 12670 Edinboro Rd Apt # Box 128

City Edinboro State PA Zip 16412

County ERLE

Area Code/HOME Phone 814 734 4652

Area Code/WORK Phone SAME

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: N.F.G.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

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AUG 15 2006

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4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

No sur charge - There is an excess,  
 I have witnessed your Co venting  
 Thousands of BTU's into the air -  
 TO make pressure on the lines  
 Reducaloes

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Lower the rates, NO increase,  
 "investigate waste" - investigate  
 waste in renewing equipment when  
 the one or two year old equipment is  
 perfectly fine -  
 No justified spending "  
 because our budget  
 may be cut

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES 
NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  NO
(includes appeals of BCS determinations)
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I [Signature] NEIL MILLICAN hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

(Signature) [Signature] (Date) 7/28/06

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 14, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0445

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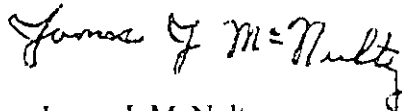
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by NEIL MILLIGAN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

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Return Receipt Requested

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**DOCKETED**  
AUG 15 2006

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0446

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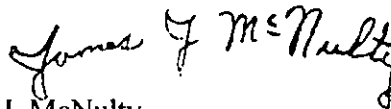
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH DITRICH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCKETED**

AUG 15 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0446

**1. CUSTOMER NAME (COMPLAINTANT)**

Your name, mailing address, county, telephone number, utility account number and service address:

Name JOSEPH DITRICH

Street/P.O. Box 4091 DOMINION DRIVE Apt # \_\_\_\_\_

City ERIE State PA Zip 16510

County ERIE

Area Code/HOME Phone (814) 899-9365

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

**If your complaint involves utility service provided to a different address than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCUMENT  
FOLDER**

**DOCKETED**

AUG 15 2006

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4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS - PA.  
P.U.C. NO. 9 FILED BY NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION (NFGD) ON  
MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE  
JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL  
REVENUES BY APPROXIMATELY \$ 25,892,000 PER YEAR

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE PA. P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF.
- B. HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.
- C. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I JOSEPH DITRICH, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Joseph Ditrich  
(Signature)

7/27/06  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
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**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0447

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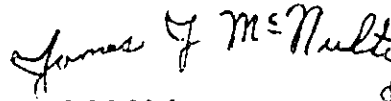
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HILDEN BERNARD SMITH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 15 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0447

**1. CUSTOMER NAME (COMP)**

Your name, mailing address, telephone number, utility account number and service address:

Name Hilden Bernann Smith

Street/P.O. Box 732 East 6th Apt # 1

City ERIE State PA Zip 16507

County ERIE

Area Code/HOME Phone 814-2180173-message 454-3584

Area Code/WORK Phone 814-453-4909

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: National fuel

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Gas prices are too high  
for a can of home

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Agency meeting open to the public in Erie, PA

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Allen B. Smith hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Allen B. Smith 7/30/00  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0448

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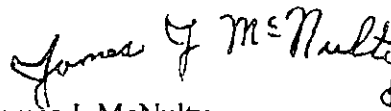
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DELLA QUINN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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AUG 15 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

R-00061493C0448

Please print or type.

#### 1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, account number and service address:

Name Della Quinn

Street/P.O. Box 3221 Waynes St Apt # \_\_\_\_\_

City ERIE State PA Zip 16504

County ERIE

Area Code/HOME Phone 814-456-1847

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

#### 3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

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AUG 15 2006

112

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I'm having a difficult time with present rates. How can you say to save energy and ~~save~~ mfg. appliances to lower your bill, then try to increase bill even when you are trying to conserve energy.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

To stop the increase, based on the need of the people, not the need of the greedy.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Della Green, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Della Green  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0449

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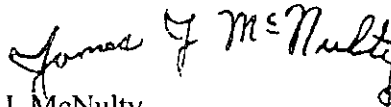
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANTHONY CARLGREN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

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AUG 15 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

R-00061493C0449

Please print or type.

#### 1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, \_\_\_\_\_ telephone number and  
service address: \_\_\_\_\_

Name ANTHONY CALPREN

Street/P.O. Box 2201 AMHERST Apt # \_\_\_\_\_

City ERIE State PA Zip 16506

County ERIE

Area Code/HOME Phone 814 898-8781

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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4 AUG 15 2006

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218

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*I BELIEVE IT IS UNJUST TO TRY TO CHARGE  
ME FOR USING LESS GAS*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*NO SURCHARGE!*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

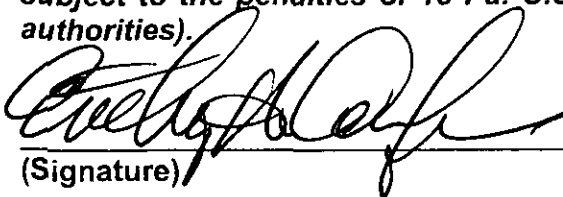
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: ANTHONY CARLSON, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0450

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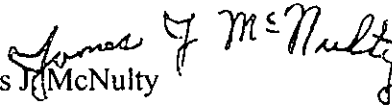
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DOROTHY ARCHIBALD.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
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AUG 15 2006

**ORIGINAL**

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0450

1. CUSTOMER NAME (C

Your name, mailing address, county, telephone number, utility account number and service address:

Name Joseph Archibald

Street/P.O. Box 20 East 24<sup>th</sup> Street Apt # \_\_\_\_\_

City Erie State Pa Zip 16503

County Erie

Area Code/HOME Phone (814) 455-2810

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

**DOCUMENT  
FOLDER**

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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AUG 15 2006

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4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Stop over charge your customer in some rebates  
Some people needs less gas as they can to get  
by. It be fair.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES   
NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)  
NO

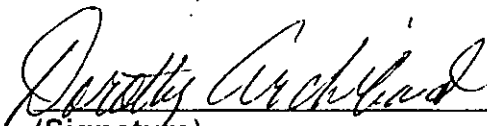
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

7-30-06  
(Date)

PENNSYLVANIA PUBLIC UTILITY COMMISSION

**ORIGINAL**

Formal Complaint Form

Please print or type.

R-00061493C0451

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (CC)

Your name, mailing address, county, telephone number, utility account number and service address:

Name COSBY, ALFREDA -

Street/P.O. Box 703 REED ST Apt # -

City EBERLE State PA Zip 16503-1331

County EBERLE

Area Code/HOME Phone (814) 452-6328

Area Code/WORK Phone (814) 874-6130

Utility Account Number 5487 6666-04  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

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4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

DENY INCREASE & GRANT RELIEF NOT ONLY TO LOW INCOME BUT ALSO TO ~~SOME~~ SINGLE PERSONS STRUGGLING TO PAY ~~THE~~ UTILITY BILLS

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I ALFREDA COSBY, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Alfreda Cosby 7/30/16  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0451

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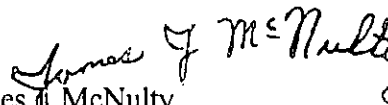
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by COSBY ALFREDA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
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**DOCKETED**  
AUG 15 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0452

1. CUSTOMER NAME ( )

Your name, mailing address, county, telephone number, utility account number and service address:

Name Rebecca Horvath

Street/P.O. Box 506 East 23<sup>rd</sup> St Apt # \_\_\_\_\_

City ERIE State Pa. Zip 16503

County ERIE

Area Code/HOME Phone <sup>814-</sup> 451-0869

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: The Gas Co. The High Top Popover hiker.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

DOCKETED

AUG 15 2006

*zrl*

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*I want to oppose the rate increase*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- a. *The Pa P.U.C. should suspend and investigate the proposed tariff.*
- b. *Hold on evening public hearing in Erie Pa.*
- c. *Disallow proposed "Enhanced Energy Efficiency Program Cost recovery Rules"*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I Rebecca Nowze, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Rebecca Nowze 7-30-06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0452

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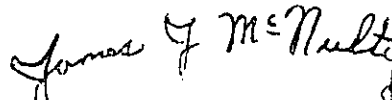
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by REBECCA HOWZE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 15 2006

**DOCUMENT  
FOLDER**

# ORIGINAL

## Formal Complaint Form

Please print or type.

R-00061493C0453

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

### 1. CUSTOMER NAME (C)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Ms. Linda Brooks

Street/P.O. Box 2208 Brandes St Apt # \_\_\_\_\_

City Eric State PA Zip 16504

County Eric

Area Code/HOME Phone (814) 456-0463

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 15 2006

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

I can't understand why the gas company would want to charge more because we are not using much gas due to the season. During the winter months family are having a hard time keeping there sandy warm with heat.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I would like to you to refuse National Fuel from the rate increase. Put a stop to companies like this from doing things like this.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Linda Brooks, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Linda Brooks  
(Signature)

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0453

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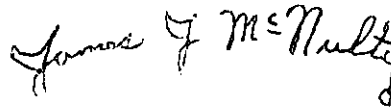
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LINDA BROOKS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
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AUG 15 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0454

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COMI)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Hazel Thomas

Street/P.O. Box 637 E. 19th st Apt # \_\_\_\_\_

City Eric State PA Zip 16503

County \_\_\_\_\_

Area Code/HOME Phone 814-459-7173

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

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AUG 15 2006  
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**DOCUMENT FOLDER**

235

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement #61 to Tariff Gas - P&H PUC N 9 filed by NJG-*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Hold an evening Public Hearing in Erie Pa*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

*I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).*

Hazel Thomas  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0454

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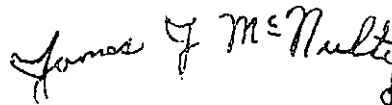
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HAZEL THOMAS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

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AUG 15 2006

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

RECEIVED  
2006 AUG -1 PH 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0455

**1. CUSTOMER NAME (C)**

Your name, mailing address, county, telephone number, utility account number and service address:

Name SAMATHA THOMAS

Street/P.O. Box 2513 Holland St Apt # \_\_\_\_\_

City Levy PA 16063 State \_\_\_\_\_ Zip \_\_\_\_\_

County Levy

Area Code/HOME Phone 214-453-3431

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

**If your complaint involves utility service provided to a different address than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: National Fuel Gas

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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4 AUG 16 2006

238

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Proposed tariff on Gas - PUPUC N9 filed by NJGD Corp.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*We don't need another increase in Gas bill:  
Why are you trying to impose a surcharge  
on the gas we didn't use? It is  
Very unfair.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I SAMATHA THOMAS, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Samatha Thomas \_\_\_\_\_  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0455

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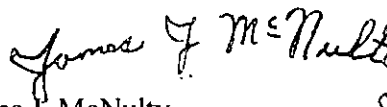
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SAMATHA THOMAS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

RECEIVED  
2006 AUG -1 PH 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0456

**1. CUSTOMER NAME (C)**

Your name, mailing address, county, telephone number, utility account number and service address:

Name LUCRETIA WARREN

Street/P.O. Box 4125 Genesee Ave Apt # \_\_\_\_\_

City ELIE State PA Zip 16510

County \_\_\_\_\_

Area Code/HOME Phone (814) 825 1753

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

**If your complaint involves utility service provided to a different address than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: NATIONAL FUEL DISTRIBUTION

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

**DOCUMENT FOLDER**

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCKETED**

AUG 16 2006

239

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement # 61 to tariff Gas P&U@ N9*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*P&U@ investigate & suspend the rate hike  
Have public evening meeting in Encl P&U  
Disallow proposed rate recovery plan.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Lucretia Warren, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Lucretia Warren  
(Signature)

7/29/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0456

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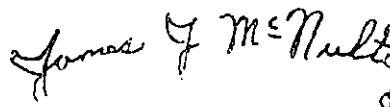
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LUCRETIA WARREN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0457

#### 1. CUSTOMER NAME (CO)

Your name, mailing address, telephone number, utility account number and service address:

Name Margery Cattleidge

Street/P.O. Box 330 East 22<sup>nd</sup> St. Apt # \_\_\_\_\_

City Erie State Pa. Zip 16513

County Erie

Area Code/HOME Phone 456-8229

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

243

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*My concern is the increase of gas rate and the gas company asking constantly asking for you to lower your use and lower your temperature.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*to ask for this Bill not to go forth.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Dorothy Cattleidge 7-30-06, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Dorothy Cattleidge  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0457

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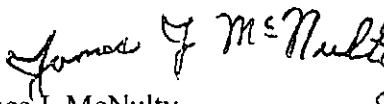
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DOROTHY CATTLEDGE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

Please print or type.

R-00061493C0458

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

#### 1. CUSTOMER NAME (COMPLAINTANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Bobbie Dixon

Street/P.O. Box 4147 Crestmont Ave. Apt # \_\_\_\_\_

City Erie State PA Zip 16508

County \_\_\_\_\_

Area Code/HOME Phone (814) 864-1276

Area Code/WORK Phone (814) 877-2171

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

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FOLDER

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AUG 16 2006

249

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. PUC should suspend & investigate the rate increase
- B. Holding an evening public meeting in Erie, Pa.
- C. Disallow proposed rate hike.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Bobbie Dixon, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Bobbie Dixon  
(Signature)

1-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0458

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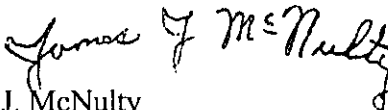
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by BOBBIE DIXON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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AUG 16 2006

# ORIGINAL

Formal Complaint Form Instr R-00061493C0459

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PA PUC  
SECRETARY'S BUREAU

Please print or type

1. CUSTOMER NAME (COMPLAINANT)

Your Name *THELMA MOORE*

Your Address *134 E. 36 ST.*

Area Code/Phone Number *814-455-8830*

Skip utility account number

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns *NATIONAL FUEL GAS DISTRIBUTION CORP*

**National Fuel Gas Distribution Corporation**

3. TYPE OF UTILITY

✓ Gas

4. COMPLAINT

A. In general, what is your complaint?

✓ I want to oppose the company's proposed rate increase.

B. State the facts of your complaint. *Is high for us senior*

**Supplement No. 61 to Tariff Gas – Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.**

5. RELIEF

A. The Pa. P.U.C. should suspend and investigate the proposed tariff.

B. Hold an evening public hearing in Erie, Pa.

✓ C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Skip

7. PRIOR UTILITY CONTACT

Skip

8. VERIFICATION AND SIGNATURE

Print Your Name

Sign Your Name

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

*528*

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0459

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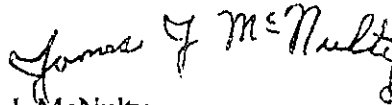
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by THELMA MOORE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCKETED**  
AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

Please print or type.

R-00061493C0460

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

#### 1. CUSTOMER NAME (C

Your name, mailing address, county, number, utility account number and service address:

Name M. Knight M. Knight

Street/P.O. Box 1025 W 18 ST Apt # \_\_\_\_\_

City Fris State P.A. Zip 16502

County \_\_\_\_\_

Area Code/HOME Phone 814 403 9838

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: DJG Distribution Corp.

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

253

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Along the supplemental no 61 tariff has PPRC of rate hike.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*PR P. Del should suspend & investigate the proposed tariff  
Holding an evening meeting for the public in Erie, PA  
Stop the enhanced rate program.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

*I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).*

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0460

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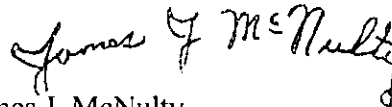
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by M. KNIGHT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

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FOLDER

DOCKETED  
AUG 16 2006

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0461

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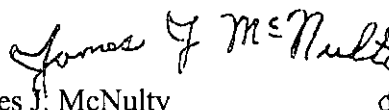
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DELORIS WAYNE BENDER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCKETED**  
AUG 16 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0461

1. CUSTOMER NAME (C)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Delors Wayne Bender

Street/P.O. Box 1038 W. 10<sup>ST</sup> Apt # \_\_\_\_\_

City ERIE State PA Zip 16502

County \_\_\_\_\_

Area Code/HOME Phone (814) 454-9991

Area Code/WORK Phone (814) 878-2034

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

257

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*NOT MAKING enough money to live on  
to pay their rates*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*~~Reduce~~ decrease rates.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Delois Wayne Bender, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Delois Wayne Bender  
(Signature)

July 30 06  
(Date)

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0462

#### 1. CUSTOMER NAME ( )

Your name, mailing address, county, telephone number, utility account number and service address:

Name Everlena Louie

Street/P.O. Box 4110 Garden Oak Apt # \_\_\_\_\_

City Greene State Pa. Zip 16508

County Greene

Area Code/HOME Phone 814-864-0500

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
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AUG 16 2006

259

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement to 61 to tariff for P&UC 1/9  
NO*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Please do not raise the gas rate.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  *Spoke to High*  
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I EVERLENA TRICE, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

*Everlena Trice* (Signature) *7-30-2006* (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0462

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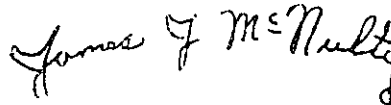
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EVERLENA PRICE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

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DOCKETED  
AUG 16 2006

# ORIGINAL

## Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0463

### 1. CUSTOMER NAME (CC)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Nelene S. Mason

Street/P.O. Box 710 East 15th St. Apt # \_\_\_\_\_

City Erie State PA Zip 16503

County Erie

Area Code/HOME Phone 814-453-4540

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

264

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement No 61 to Interoff Gas - Pst PUC - NJ  
filed by NJ BD Long.  
Stop the rate hike.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. <sup>Pst</sup> PUC investigate.*
- B. Hold public hearing meeting in Erie Pst*
- C. Disallow proposed recovery rates.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Helene Sansone, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Helene Sansone  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0463

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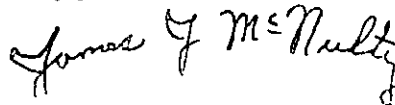
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HELENE SANSOM.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PH 2:06  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0464

#### 1. CUSTOMER NAME (COMPLAINTANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MS. EARNESTINE ULMER

Street/P.O. Box 1745 West 21 Apt # \_\_\_\_\_

City EBEL State PA Zip 16582

County EBEL

Area Code/HOME Phone 814-4545558

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG Distribution Corp.

#### 3. TYPE OF UTILITY (check one)

- |  |   |
|--|---|
| <input type="checkbox"/> ELECTRIC                            | <input type="checkbox"/> STEAM HEAT   |
| <input checked="" type="checkbox"/> GAS                      | <input type="checkbox"/> WASTE WATER  |
| <input type="checkbox"/> WATER                               | <input type="checkbox"/> MOTOR CARRIER<br>(taxi, moving company, limousine) |
| <input type="checkbox"/> TELEPHONE<br>(local, long distance) |   |

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AUG 16 2006

266

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Stop the rate hike.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. Hold public meeting on Eni, P14 @ next time.*
- B. P14 PUC suspend the proposed tariff*
- C. Disallow the enhanced program recovery rules.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Earnestine Adams  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0464

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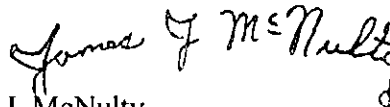
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EARNESTINE ULMER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

**ORIGINAL**

Formal Complaint Form

Please print or type.

R-00061493C0465

RECEIVED  
2006 AUG -1 PM 2:05  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COMP)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Hazel Torain

Street/P.O. Box 613 ASH Apt # \_\_\_\_\_

City Erie State Pa Zip 16503

County Erie

Area Code/HOME Phone 814 459 9349

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Nation Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

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AUG 16 2006

269

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

GAS COMPANY IS MAKING ENOUGH  
money. They don't need a RAISE INCREASE  
Don't give it to them.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I ~~HAZEL~~ HAZEL TOKAIW, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Hazel Tokaiw  
(Signature)

7-29-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0465

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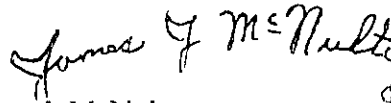
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HAZEL TORAIN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

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DOCKETED

AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:05  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0466

#### 1. CUSTOMER NAME (COMP)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Catherine Allen Lyons

Street/P.O. Box 504 Curves Ave Apt # \_\_\_\_\_

City Erie State Pa Zip 16511

County Erie

Area Code/HOME Phone 814 898 0994

Area Code/WORK Phone 814 4544160

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

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AUG 16 2006

273

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

~~Ask~~ Investigate the proposed tariff  
public.  
Hold meeting @ Citizens Inc. PH  
Disallow the proposed Recovery Rider

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Caroline Allen Lyon, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Caroline Allen Lyon 7/30/06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0466

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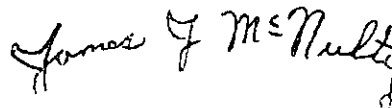
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CATHERINE ALLEN LYONS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

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FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

**ORIGINAL**  
Please print or type

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:05  
PA PUC  
SECRETARY'S BUREAU

R-00061493C0467

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Annie Lockett

Street/P.O. Box 249 East 13th Apt # ---

City Erie State P.A. Zip 16503

County Erie

Area Code/HOME Phone 814-454-7255

Area Code/WORK Phone ---

Utility Account Number ---  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name -----

Street/P.O. Box -----

City ----- State ----- Zip -----

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Food Dist. Corp.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

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AUG 16 2006

275

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Slip the Supplement # 61 to Frisco Gas - P.U.C. # 9*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*A. P.U.C. investigate*

*B. Hold evening public meeting in Erie, PA*

*C. Disallow the rate increase.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I Annie Lockett, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Annie Lockett  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0467

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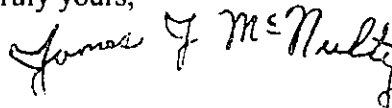
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ANNIE LOCKETT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:05  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0468

#### 1. CUSTOMER NAME (COMPLA

Your name, mailing address, county, telephone number, utility account number and service address:

Name Michael Whitaker

Street/P.O. Box 523 E 5th Apt # \_\_\_\_\_

City erie State PA Zip 16507

County erie

Area Code/HOME Phone 814-459-8470

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name NATIONAL Fuel GAS

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL Fuel GAS

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

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FOLDER

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AUG 16 2006

27

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Stop rate increase.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*A. P.U.C. to investigate + stop rate increase*

*B. Hold evening public meeting in Emery Park*

*C. Disallow the recovery rates.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Michael [Signature], hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Michael [Signature]  
(Signature)

7/30/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0468

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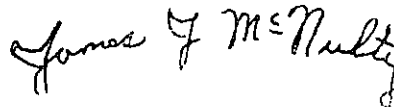
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MICHAEL WHITAKER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PH 2:05  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0469

#### 1. CUSTOMER NAME (COMPLAINTANT)

Your name, mailing address, telephone number, utility account number and service address:

Name SHERIE POWELL

Street/P.O. Box 4207 PAGE ST. Apt #

City ERIE State PA Zip 16510

County ERIE

Area Code/HOME Phone (814) 825-7019

Area Code/WORK Phone

Utility Account Number   
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

281

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

OBJECT TO INCREASE IN RATES  
FOR LESS SERVICE. PAYING FOR  
SOMETHING YOU'RE NOT GETTING OR USING  
LESS OF.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

REJECT RATE REQUEST

Hold meeting publicly in Erie PA

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I SHERRIE POWELL, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Sherrie Powell  
(Signature)

07/30/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0469

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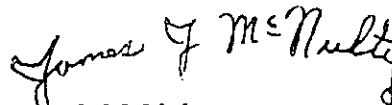
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SHERRIE POWELL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED** **DOCUMENT**  
**FOLDER**  
AUG 16 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

**ORIGINAL**  
Please print or type.

Formal Complaint Form

R-00061493C0470

RECEIVED  
2006 AUG -1 PM 2:05  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COM)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MICHAEL WHITAKER/DENISE WHITAKER

Street/P.O. Box 523 E 5TH ST Apt # \_\_\_\_\_

City EMERY State PA Zip 16307

County EMERY

Area Code/HOME Phone 814/459-8470

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCKETED** **DOCUMENT**  
**FOLDER**  
AUG 16 2006

283

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

How dare they tell us how to save energy - then turn around and add a surcharge to make up for the money they could not charge me - because of their advice -

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Hold meeting in June at rate time  
Stop the rate increase

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  
(includes appeals of BCS determinations)



NO



If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Dennis Whitaker, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Dennis Whitaker  
(Signature)

7/30/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0470

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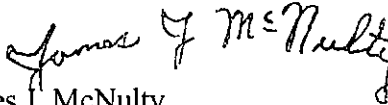
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MICHAEL & DENISE WHITAKER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 2:05  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0471

#### 1. CUSTOMER NAME (CO)

Your name, mailing address, county, telephone number, utility account number and service address:

Name DONNA L. HESSONG

Street/P.O. Box 515 EAST 32ND ST. Apt # \_\_\_\_\_

City ERIE State PA. Zip 16504

County ERIE

Area Code/HOME Phone 1-814-456-3832

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

GAS DISTRIBUTION CORP.

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

284

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*The National Fuel Co wants to attach a sur-charge to my bill because I have not use my usual amount of gas.*  
*Supplement N#61 to tariff Gas Co R.O.C No. 9 filed by National Fuel Gas on May 31, 2006 to be effect July 30, 2006 would increase revenues by approx. imately 25,892,000 per year.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- Stop these three!*
- A. The Pa. P.U.C. should suspend and investigate this proposed Tariff.
  - B. Hold a public hearing in Erie.
  - C. Disallow proposed "Enhanced Energy efficiency program cost-recovery rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I DONNA L. HESSONG, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Donna L. Hessong 7/27/06  
(Signature) (Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0471

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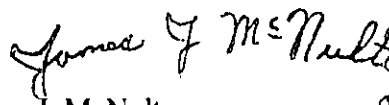
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DONNA L. HESSONG.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:44  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0472

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MILDRED L. LASHER

Street/P.O. Box 4909 WATSON Rd Apt #

City ERIE State PA Zip 16505

County ERIE

Area Code/HOME Phone 814-833-0816

Area Code/WORK Phone

Utility Account Number   
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns:

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED

AUG 16 2006

279

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement No. 61 to tariff gas - PA. P.U.C. No. 9  
filed by Natural Fuel Gas Distribution Corporation  
(NFGD) on Mar 31, 2006 and proposed to become effective  
July 30, 2006 would increase NFGD's annual  
revenue by approx. \$25,842,000 per year*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

*I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).*

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0472

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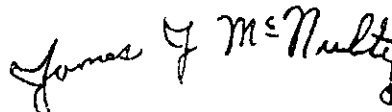
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MILDRED L. LASHER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:44  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0473

1. CUSTOMER NAME (COMPLA

Your name, mailing address, \_\_\_\_\_, account number and service address:

Name Joc + Lynn Segal

Street/P.O. Box 8970 Middle Rd Apt # \_\_\_\_\_

City LAKE CITY State Pa Zip 16423

County ERIC

Area Code/HOME Phone 814-774-4138

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

296

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.

Other.  
(explain) MFG surcharge

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 67 to tariff gas - PA. P.U.C. No. 9  
filed by National Gas Distribution Corporation (NFGD)  
on May 31, 2006 and proposed to become effective  
July 30, 2006 would increase NFGD's annual revenues  
by approx. \$125,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I JOE SEGAL, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Joseph M Segal  
(Signature)

7-28-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0473

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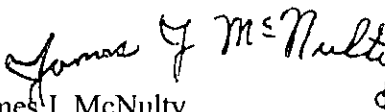
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOE & LYNN SEGAL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

**ORIGINAL**

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:44  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0474

1. CUSTOMER NAME (COMP)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Kevin & Laura A Myers

Street/P.O. Box 6806 Elmer Dr. Apt # \_\_\_\_\_

City Markon Creek State Pa Zip 16421

County Erie

Area Code/HOME Phone 814 898-8930

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT FOLDER

DOCKETED

AUG 16 2006

298

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Sup. NO. 61 TO TARIFF GAS-PD. P.U.C #9  
Filed by N.F.G. Corp on 5-31-06 &  
to become effective 6-30-06 would  
increase NFGPS annual Rev.  
by approx. 25,892.00 PR. YR

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The P.U.C should suspend & investigate the proposed tariff
- B. Hold a public hearing in Erie Pa.
- C. Disallow "Enhanced Energy Eff. Program Cost Recovery Rider."

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: Kevin S. Kura Myers hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Kevin S. Kura Myers 7-29-06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0474

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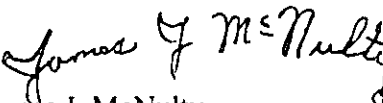
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KEVIN S. & LAURA A. MYERS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

**DOCKETED**  
AUG 16 2006

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0475

#### 1. CUSTOMER NAME (COM)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Mary Martin

Street/P.O. Box 1423 East 31<sup>st</sup> Apt # \_\_\_\_\_

City Erie State PA Zip 16504

County Erie

Area Code/HOME Phone 814-882-8050

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Dist Corp

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

300

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa. P.U.C. No. 9 filed by National Fuel Gas Dist. Coy. (NFGD) on May 31, 06 & proposed to become effective July 30, 06 would increase NFGD's annual revenue by approximately \$25,852,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend & investigate the proposed tariff.
- B. Held an evening public hearing in Erie, PA.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Mary Martin, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Mary Martin  
(Signature)

7-29-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0475

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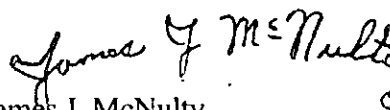
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARY MARTIN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 16 2006

**DOCUMENT  
FOLDER**

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PH 1:43  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0476

#### 1. CUSTOMER NAME (CC)

Your name, mailing address, county, telephone number, utility account number and service address:

Name CHRISTOPHER KAUSER

Street/P.O. Box 4106 ENNET DR Apt # \_\_\_\_\_

City EBU State PA Zip 16511

County EBU

Area Code/HOME Phone 814-899-7153

Area Code/WORK Phone 814-347-1135

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name ~~NATIONAL FUEL GAS DISTRIBUTION CORP~~

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DIST. CORP.

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

302

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT #61 TO TARIFF GAS - PA PUL #9 FILED BY NATIONAL FUEL GAS DIST. CORP (NFGD) ON MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL REVENUES BY APPROX. 25,892,000 PER YR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A) THE PA PUL SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF
- B) HOLD AN EVENING PUBLIC HEARINGS IN ELIE, PA
- C) DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RATES"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I CHRISTOPHER KELLER, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Christopher Keller  
(Signature)

7-29-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0476

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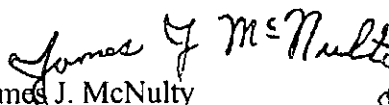
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CHRISTOPHER KOLLER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0477

#### 1. CUSTOMER NAME (COMPLAINT)

Your name, mailing address, county, telephone number and service address:

Utility account number

Name Laura Presor

Street/P.O. Box 407 W 31<sup>st</sup> Apt # \_\_\_\_\_

City ERIE State PA Zip 16508

County ERIE

Area Code/HOME Phone 814-454-5361

Area Code/WORK Phone 814-452-2218 X223

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp

#### 3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT FOLDER

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AUG 16 2006

303

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No 61 to Tariffs Gas - Pa. PUC No 9 Filed  
By National Fuel Gas Dist. Corp. (NFGD) on 5/3/06  
& proposed to become effective 7-30-06 would  
increase NFGD's Annual Revenues by  
approx \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA PUC. Should suspend & investigate  
The proposed Tariff.
- B. Hold an evening Public Hearing in Erie PA
- C. Disallow Proposed "Enhanced Energy Efficiency  
Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

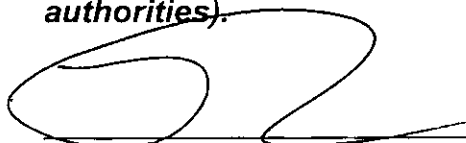
NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I Laure Presor, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

7/29/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0477

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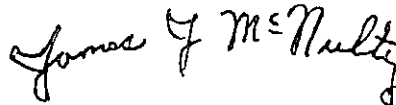
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LAURA PRESOR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED** **DOCUMENT**  
AUG 16 2006 **FOLDER**

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0478

1. CUSTOMER NAME (COMPL)

Your name, mailing address, county, and service address:

account number and

Name MARTIN TATE

Street/P.O. Box 2306 MYFLOWER DR. Apt# N117

City GRICE State PA Zip 16506

County GRICE

Area Code/HOME Phone (814) 835-1330

Area Code/WORK Phone (814) 323-4368

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
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AUG 16 2006

304

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

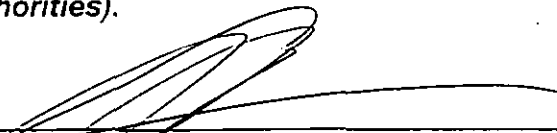
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I MARTIN J. TATE hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

7/29/06  
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0478

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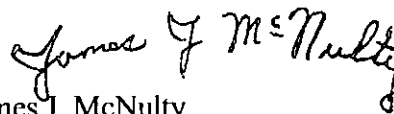
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARTIN TATE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED** **DOCUMENT**  
**FOLDER**  
AUG 16 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

1. CUSTOMER NAME (COM R-00061493C0479)

Your name, mailing add and service address:

utility account number

Name ~~Raymond Link~~ John Link

Street/P.O. Box 2229 Foxboro Ct Apt #

City Erie State Pa Zip 16510

County Erie

Area Code/HOME Phone 814 825-7396

Area Code/WORK Phone 814 451-6191

Utility Account Number (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

DOCKETED

AUG 16 2006

306

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas Pa.

P.U.C. No. 9 Filed by National Fuel Gas Distribution Corporation (NF-GD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NF-GD's Annual Revenues by approximately \$25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

A. The PA P.U.C. should suspend and investigate the proposed tariff.

B. Hold an evening public hearing in Erie, Pa.

C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO


If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I John J. Link, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

7/27/04  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0479

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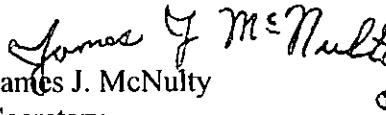
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOHN LINK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 16 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

Please print or type.

**1. CUSTOMER NAME (COMF**

R-00061493C0480

Your name, mailing addr  
and service address:

Name Hardee Arrington

Street/P.O. Box 559 E. 7 St. Apt # \_\_\_\_\_

City Elmer State Pa Zip 16503

County Lehigh

Area Code/HOME Phone 814 451-0424

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU  
utility account number

**If your complaint involves utility service provided to a different address than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns:

National Fuel  
Gas Distribution Corp

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCKETED DOCUMENT  
FOLDER**

AUG 16 2006

309

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** Hardee Arrington, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Hardee Arrington  
(Signature)

11-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0480

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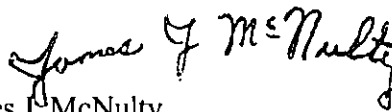
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HARDIE ARRINGTON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 16 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

Please print or type.

1. **CUSTOMER NAME (COMPLAINT)** R-00061493C0481

Your name, mailing address and service address:

Name Maathy Cowin

Street/P.O. Box 390 Rowry Apt # \_\_\_\_\_

City Erle State Pa Zip 16511

County Erle

Area Code/HOME Phone 814-881-6407

Area Code/WORK Phone 814-866-1111

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. **UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: NFG Dist Corp

3. **TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCUMENT FOLDER**

**DOCKETED**

AUG 16 2006

311

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement NO. 61 to ~~the~~ Gas - Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31 2004 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892.00 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa P.U.C should suspend & investigate the proposed fuel
- B. Holding an evening public hearing in Erie Pa
- C. Disallow proposed Enhanced Energy Efficiency Program Cost Recovery Rider.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)


NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Anthony A. Colwin, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

 7/29/06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0481

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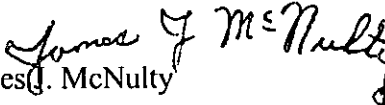
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KATHY COLVIN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 16 2006

**DOCUMENT  
FOLDER**

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COMPLAINT NUMBER) R-00061493C0482

Your name, mailing address, phone number, utility account number and service address:

Name DAVID PULLING

Street/P.O. Box 660 W. 4TH Apt # \_\_\_\_\_

City ERIE State PA. Zip 16507

County \_\_\_\_\_

Area Code/HOME Phone \_\_\_\_\_

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: WPG Distribution Corp

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

DOCKETED

AUG 16 2006

313

**4. COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**5. RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

***I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).***

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0482

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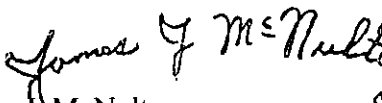
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DAVID PULLING.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

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DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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PA PUC  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0483

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, utility account number and service address:

Name Donald Crenshaw *Donald Crenshaw*

Street/P.O. Box 2041 Woodlawn Apt # \_\_\_\_\_

City Erie State PA Zip 16510

County Erie

Area Code/HOME Phone 814 898 4032

Area Code/WORK Phone 814-825-5547

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name National Fuel Gas Distribution Corporation

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT) National Fuel Gas Distribution Corporation

Name of utility company your complaint concerns: \_\_\_\_\_

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT FOLDER

DOCKETED  
AUG 16 2006

316

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*The PA PUC should suspend and investigate the proposed tariff*

*Hold and evening hearing in Erie PA*

*Disallow proposed Enhanced Energy Efficiency Cost Recovery Rider*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES  (includes appeals of BCS determinations)

NO

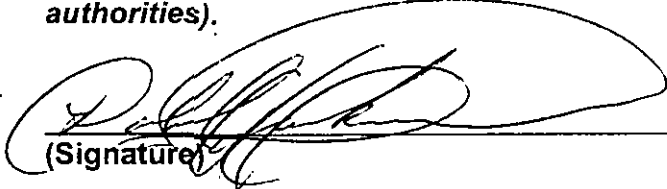
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Donald Genschaw, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0483

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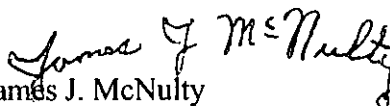
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DONALD CRENSHAW.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER

DOCKETED  
AUG 16 2006

**ORIGINAL**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**Formal Complaint Form**

Please print or type.

R-00061493C0484

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

**1. CUSTOMER NAME (COMI)**

Your name, mailing address, county, telephone number, utility account number and service address:

Name FRANCES McCall

Street/P.O. Box 1006 1/2 W 22nd Apt # \_\_\_\_\_

City ERIE State PA Zip 16502

County ERIE

Area Code/HOME Phone 814)403-9387

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

**If your complaint involves utility service provided to a different address than your mailing address, please list this information below.**

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**2. UTILITY NAME (RESPONDENT)**

Name of utility company your complaint concerns: AFG Distribution Corp

**3. TYPE OF UTILITY (check one)**

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCUMENT FOLDER**

**DOCKETED**

AUG 16 2006

318

**4. COMPLAINT (check one)**

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**5. RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

*I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).*

*Frances McCall*  
(Signature)

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0484

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Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FRANCES MCCALL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Formal Complaint Form

Please print or type.

R-00061493C0485

1. CUSTOMER NAME (COMPLAINT)

Your name, mailing address, and service address:

Utility account number

Name JOANNE CURLETT

Street/P.O. Box 916 EAST 5th ST. Apt #

City ERIE State PA Zip 16507

County ERIE

Area Code/HOME Phone 814-459-8207

Area Code/WORK Phone NA

Utility Account Number (from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG Distribution Corp

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

DOCKETED

AUG 16 2006

323

RECEIVED 2005 AUG -1 PM 1:42 PA PUC SECRETARY'S BUREAU

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SURCHARGE AND RATE INCREASE ARE UNFAIR TO CONSUMERS WHO HAVE DONE AS REQUESTED BY USING LESS GAS. ALSO PAYCHECKS DO NOT RISE EVEN BY 3% A YEAR

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I JOANNE CURLETT, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Joanne Curlett 7-30-06  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0485

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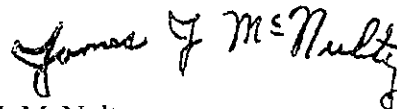
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOANNE CURLETT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
FOLDER  
DOCKETED  
AUG 16 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

RECEIVED  
2005 AUG -1 PM 1:42  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (COM

R-00061493C0486

Your name, mailing address and service address:

r, utility account number

Name OSCAR MCGRIEN

Street/P.O. Box 1551 PROSPECT Apt # \_\_\_\_\_

City ERIE State PA Zip 16510

County ERIE

Area Code/HOME Phone 814 459-0281

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG Distribution Corp

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

**DOCUMENT FOLDER**

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCKETED**

AUG 16 2006

324

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I OSCAR MCGREW, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Oscar McGrew  
(Signature)

7-30-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0486

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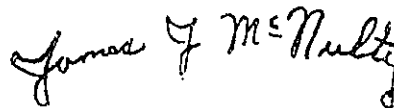
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by OSCAR MCGREW.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

DOCUMENT  
DOCKETED FOLDER  
AUG 16 2006

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

RECEIVED  
2006 AUG -1 PM 1:43  
PA PUC  
SECRETARY'S BUREAU

1. CUSTOMER NAME (C) R-00061493C0487

Your name, mailing a  
and service address:

er, utility account number

Name FRANCES MARSHALL

Street/P.O. Box 660 W. 4th Apt # \_\_\_\_\_

City ERIE State PA Zip 16507

County ERIE

Area Code/HOME Phone (814) 456-6850

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: AFG Distribution Corp

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED DOCUMENT FOLDER

AUG 16 2006

320

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

***I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).***

\_\_\_\_\_  
(Signature).

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0487

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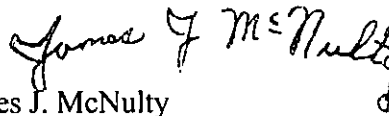
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FRANCES MARSHALL.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**  
AUG 16 2006

**DOCUMENT  
FOLDER**

# ORIGINAL

## PENNSYLVANIA PUBLIC UTILITY COMMISSION

### Formal Complaint Form

Please print or type.

R-00061493C0488

#### 1. CUSTOMER NAME (COMI)

Your name, mailing address, utility account number and service address:

Name Roger Prindle

Street/P.O. Box 908 WEST 18th Street Apt # —

City ERIE State Pa Zip 16502

County ERIE

Area Code/HOME Phone 814-455-8866

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

#### 2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

#### 3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCKETED

DOCUMENT FOLDER

AUG 16 2006

325

RECEIVED  
2006 AUG -1 PM 1:42  
PA PUC  
SECRETARY'S BUREAU

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement NO. 61 to Tariff Gas - P. D. U. C. NO. 9  
filed by National Fuel Gas Dist. Corp. (NFGD) on May 31, 2006  
and proposed to become effective July 30, 2006 would  
increase NFGD's annual revenues by approximately \$25,897,000  
per year

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The P. D. U. C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I ROGER Prindle, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Roger Prindle  
(Signature)

7.30.06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 15, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>th</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0488

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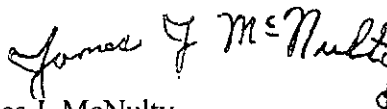
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROGER PRINDLE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCKETED**

AUG 16 2006

**DOCUMENT  
FOLDER**