

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG 23 AM 9:17  
P.U.C.  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0651

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Roberta Thompson

Street/P.O. Box 4108 Rice Ave Apt # \_\_\_\_\_

City ERIE State PA Zip 16510

County ERIE

Area Code/HOME Phone 814-825-5989

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED  
AUG 25 2006

DOCUMENT  
FOLDER

7

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement NO. 61 to Tariff Gas - PA P.U.C. NO. 9 Filed by NATIONAL FUEL GAS DISTRIBUTION CORPORATION (NFGD) ON MAY 31 2006 & PROPOSED TO BECOME EFFECTIVE JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL REVENUES BY APPROXIMATELY \$25,892,000 PER YEAR

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA. PUC should suspend & INVESTIGATE the proposed tariff.
- B. Hold AN EVENING public hearing in Erie, PA
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Roberta Thompson, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

8-21-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0651

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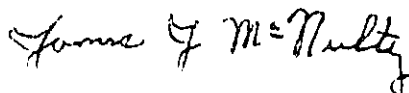
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBERTA THOMPSON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG 23 AM 9:17  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0652

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name JOHN A. BEHRENDT

Street/P.O. Box 5523 WASHINGTON Apt #

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone 814-864-5165

Area Code/WORK Phone

Utility Account Number   
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED  
AUG 25 2006

DOCUMENT  
FOLDER

A

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT #61 TO TARIFF GAS.

PA. P.U.C. #9 FILED BY NATIONAL FUEL GAS.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

P.U.C. SHOULD SUSPEND & INVESTIGATE  
THE PROPOSED TARIFF

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I JOHN A. BEHRENDT, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

John A. Behrendt  
(Signature)

8-21-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0652

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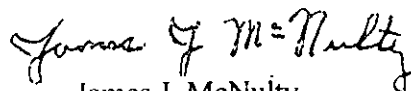
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOHN A. BEHRENDT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCKETED**  
AUG 25 2006

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG 23 AM 9:18  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0653

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name MARGARET L. BOARD

Street/P.O. Box 624 CROTTY DR Apt # \_\_\_\_\_

City ERIE State PA Zip 16511

County ERIE

Area Code/HOME Phone 814 898 0390

Area Code/WORK Phone 814 878 4257

Utility Account Number 4707895-02  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER

(taxi, moving company, limousine)

DOCUMENT  
FOLDER

**4. COMPLAINT (check one)****A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**Supplement No. 61 to Tariff Gas - Pa.P.U.C. No.9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.**

**5. RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.**
- B. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"**

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I MARGARET L. GOARD, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Margaret L. Goard  
(Signature)

8/17/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0653

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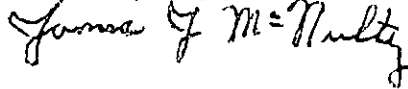
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARGARET L. GOARD.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

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FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG 23 AM 9:18  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0654

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name MR. & MRS. Jeff Ulmer

Street/P.O. Box 1247 E 42nd St. Apt # \_\_\_\_\_

City ERIE State PA Zip 16504

County ERIE

Area Code/HOME Phone 814-825-4201

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT FOLDER

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement # 61 to Tariff Gas - Pa. P.U.C. # 9 filed by National Fuel Gas Distribution Corp. (NFGD) on May 31, 2006 and proposed to become effective 7-30-06 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider."

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: MR & MRS. Jeff ULMER  
I Mr. & Mrs. Jeff Ulmer, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Mr. & Mrs. Jeff Ulmer  
(Signature)

8-19-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0654

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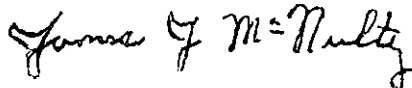
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MR. & MRS. JEFF ULMER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

2006 AUG 23 AM 9:23  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0655

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Henry L. Piorkowski

Street/P.O. Box 634 East 38th St. Apt # \_\_\_\_\_

City Erie State PA. Zip 16504-1762

County Erie

Area Code/HOME Phone 814-825-8365

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

DOCUMENT  
FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS - PA P.U.C. NO. 9 FILED BY NATIONAL FUEL GAS DISTRIBUTION CORPORATION (NFGD) ON MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL REVENUES BY APPROXIMATELY \$25,892,000 PER YEAR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE PA P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF.
- B. HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.
- C. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER".

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Henry L. Piorkowski, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Henry L. Piorkowski  
(Signature)

8-19-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0655

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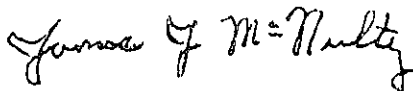
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HENRY L. PIORKOWSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

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**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED

2006 AUG 23 AM 9:26

Please print or type.

R-00061493C0656

P.U.C. SECRETARY'S BUREAU

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Evelyn Marsh

Street/P.O. Box 1834 Northwood Ln. Apt # \_\_\_\_\_

City Erie State PA. Zip 16509

County Erie

Area Code/HOME Phone \_\_\_\_\_

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED

AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel <sup>DI</sup>

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

**4. COMPLAINT (check one)**

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**5. RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

***I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).***

\_\_\_\_\_  
(Signature)

\_\_\_\_\_  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0656

---

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by EVELIN MARSH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

*James J. McNulty*

James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU  
2006 AUG 23 AM 9:24  
RECORDED

Formal Complaint Form

Please print or type.

R-00061493C0657

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name PAUL L. DAHLKEMPER

Street/P.O. Box 8170 HAMOT RD Apt # \_\_\_\_\_

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone \_\_\_\_\_

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCUMENT FOLDER

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL/DIST. CORP.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED

AUG 25 2006

14

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT #61 to TARIFF GAS P.U.C. #9  
FILED BY NAT'L fuel GAS DIST. CORP. on  
MAY 31, 2006 + Proposed to become effective  
7-30-06 would INCREASE NFGD'S ANNUAL  
REVENUES by APPROXIMATELY 25,892,000  
PER YEAR.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

THE PA PUC SHOULD SUSPEND & INVESTIGATE  
THE PROPOSED TARIFF.  
HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.  
DISALLOW PROPOSED "ENHANCED ENERGY  
EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I PAUL L. DAHLKEMPER hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Paul L. Dahlkemper  
(Signature)

8-15-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0657

---

Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by PAUL L. DAHLKEMPER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

DOCKETED

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

SECRETARY'S BUREAU

2006 AUG 23 AM 9:23

RECEIVED

Please print or type.

R-00061493C0658

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name ERMA HYDE

Street/P.O. Box 1817 NORTHWOOD LN. Apt #

City ERIE State PA. Zip 16509

County

Area Code/HOME Phone 814-864-3684

Area Code/WORK Phone

Utility Account Number (from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DIST. CORP.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE (local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

DOCKETED

AUG 25 2006

15

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*I THINK YOUR IDEA OF A SURCHARGE IS A DISGRACE,  
PEOPLE LIKE ME WHO HAVE MEDICAL PROBLEMS AND  
ARE DISABLE WHO HAVE TO GO TO FLORIDA FOR THE  
WINTER MONTHS, IVE HAD TO FOR YEARS, I TURN THE HEAT  
DOWN SO I DONT HAV HIGH BILLS. I AM ALSO A WIDOW.  
PLEASE RETHINK THIS IDEA.  
THANK YOU.*

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

***I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).***

\_\_\_\_\_  
**(Signature)**

\_\_\_\_\_  
**(Date)**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0658

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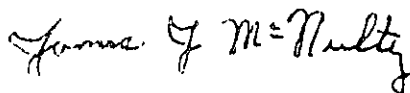
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ERMA HYDE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG 23 AM 9:20  
SCOTT COUNTY CLERK

Please print or type.

R-00061493C0659

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name CARL & DONNA DAUGHERTY

Street/P.O. Box 540 Zwilling Rd E Apt # \_\_\_\_\_

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone 814-825-9792

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 3519-182-01  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCUMENT  
FOLDER

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL Fuel

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED  
AUG 25 2006

**4. COMPLAINT (check one)**

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**5. RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

***I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).***

\_\_\_\_\_  
**(Signature)**

\_\_\_\_\_  
**(Date)**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0659

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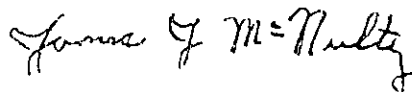
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CARL & DONNA DAUGHERTY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER

DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2005 AUG 23 AM 9:33  
PA PJS  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0660

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Gerttrude Brown

Street/P.O. Box 7380 Rosebay ST Apt # \_\_\_\_\_

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone N/A

Area Code/WORK Phone N/A

Utility Account Number [REDACTED]  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

DOCKETED  
AUG 25 2006

23

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 To Tariff GAS - PA. P.U.C. No. 9 Filed by NATIONAL Fuel GAS DISTRIBUTION Corporation (NFGD) ON MAY 31, 2006 AND proposed TO become effective July 30, 2006 would INCREASE NFGDs ANNUAL REVENUES by APPROXIMATELY \$25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. the PA. P.U.C. should suspend AND investigate the proposed TARIFF.
- B. Hold AN evening public hearing in ERIE, PA.
- C. Dis Allow proposed "ENHANCED ENERGY EFFICIENCY PROGRAM Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Yentuck Brown, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Yentuck Brown  
(Signature)

8/17/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0660

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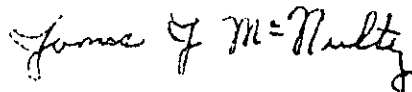
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GERTRUDE BROWN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER  
DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

RECEIVED  
2006 AUG 23 AM 9:23  
SECRETARY'S BUREAU

Please print or type.

R-00061493C0661

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Cecilia K. Pallor

Street/P.O. Box 1140 Robinson Rd. W. Apt # \_\_\_\_\_

City Erie State PA Zip 16509

County Erie

Area Code/HOME Phone \_\_\_\_\_

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCUMENT FOLDER

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCKETED  
AUG 25 2006

24

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement no 61 to Tariff Gas - PA-P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and Proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. *The Pa. P.U.C. should suspend and investigate the Proposed Tariff.*
- B. *Hold an evening public hearing in Erie Pa.*
- C. *Disallow proposed Enhanced Energy Efficiency Program Cost Recovery Rider*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Cecilia K. Pillar, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Cecilia K. Pillar  
(Signature)

8-15-2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0661

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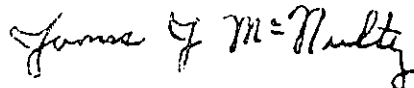
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CECILIA K. PILLAR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

SECRETARY'S BUREAU

2006 AUG 23 AM 9:23

RECEIVED

Please print or type.

R-00061493C0662

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Joseph W. Brown WIFE: CAROLYN C.

Street/P.O. Box 931 ZWILLING RD EAST Apt # ---

City ERIE State PA. Zip 16509

County ERIE

Area Code/HOME Phone 814-825-9765

Area Code/WORK Phone ---

Utility Account Number ---  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name ---

Street/P.O. Box ---

City --- State --- Zip ---

DOCUMENT FOLDER

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED  
AUG 25 2006

26

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement #61 To Tariff Gas - PA, P.U.C. #9  
filed by NATIONAL FUEL GAS DISTRIBUTION CORPORATION (NFGD)  
on May 31, 2006 and proposed to become effective July 30,  
2006 would increase NFGD's annual revenues by  
approximately \$25,892,000 per year

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Joseph W. Brown, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

JOSEPH W. BROWN  
Joseph W. Brown 8/16/06  
(Signature) (Date)

Carolyn C. Brown  
Carolyn C Brown

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0662

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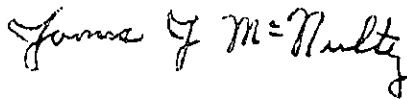
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOSEPH W. & CAROLYN C. BROWN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER

DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0663

ORIGINAL

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Girard School, Girard School District, Administration Offices

Street/P.O. Box 1135 Lake Ste Apt #

City Girard State PA Zip 16417

County Erie

Area Code/HOME Phone N/A

Area Code/WORK Phone (814) 774-5666

Utility Account Number 3443306-06 (from your bill)

RECEIVED 2006 AUG 21 AM 9:41 SECRETARY'S BUREAU PA P.U.C.

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Elk Valley Elementary School

Street/P.O. Box 2556 Maple Avenue

City Lake City State PA Zip 16423

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

DOCKETED

AUG 25 2006

99

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**Supplement No. 61 to Tariff Gas - Pa.P.U.C. No.9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.**

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. **The Pa. P.U.C. should suspend and investigate the proposed tariff.**
- B. **Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"**

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

*Verification:*

I Dr. James Jay Tracy, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

James Jay Tracy 8-18-06  
(Signature) Superintendent Girard School District (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0663

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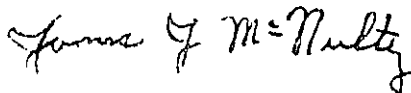
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GIRARD SCHOOL, GIRARD SCHOOL DISTRICT, ADMINISTRATION OFFICES.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

DOCUMENT  
FOLDER

(SEAL)

Certified Mail  
Return Receipt Requested

DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0664

ORIGINAL

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Girard Area School District Administration Offices

Street/P.O. Box 1135 Lake St Apt #

City Girard State PA Zip 16417-1049

County Erie

Area Code/HOME Phone N/A

Area Code/WORK Phone (814) 774-5666

Utility Account Number 3443305-08 (from your bill)

RECEIVED 2006 AUG 21 AM 9:41 SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Transportation Garage

Street/P.O. Box 2856 Maple Ave

City Lake City State PA Zip 16423

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

- ELECTRIC, GAS, WATER, TELEPHONE, STEAM HEAT, WASTE WATER, MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

DOCKETED

AUG 25 2006

98

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa.P.U.C. No.9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Dr. James Jay Tracy, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

James Jay Tracy 8-18-06  
(Signature) Superintendent Girard School District (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0664

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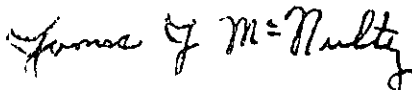
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GIRARD AREA SCHOOL DISTRICT ADMINISTRATION OFFICES

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

DOCUMENT  
FOLDER

DOCKETED  
AUG 25 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

ORIGINAL

Please print or type.

R-00061493C0665

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Girard School District Administration Offices

Street/P.O. Box 1135 Lake St Apt #

City Girard State PA Zip 16417

County Erie

Area Code/HOME Phone N/A

Area Code/WORK Phone (814) 774-5666

Utility Account Number 4832863-04 (from your bill)

RECEIVED  
2006 AUG 21 AM 9:40  
PA P.U.C.  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Girard High School

Street/P.O. Box 1135 Lake ST

City Girard State PA Zip 16417

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCKETED  
AUG 25 2006  
DOCUMENT  
FOLDER

97

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa.P.U.C. No.9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

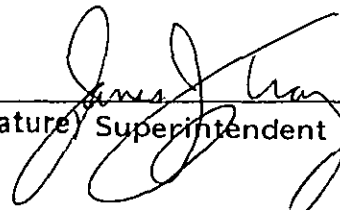
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Dr. James Jay Tracy hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

 8-18-06  
(Signature) Superintendent Girard School District (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0665

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Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GIRARD SCHOOL DISTRICT ADMINISTRATION OFFICES

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

*James J. McNulty*

James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0666

ORIGINAL

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Girard School District Administration Office

Street/P.O. Box 1135 Lake Street Apt #

City Girard State PA Zip 16417-1049

County Erie

Area Code/HOME Phone N/A

Area Code/WORK Phone (814) 774-5666

Utility Account Number 3404999-01 (from your bill)

RECEIVED  
2006 AUG 21 AM 9:01  
PA P.U.C.  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

96

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa.P.U.C. No.9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Dr. James Jay Tracy, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

James Jay Tracy  
(Signature) Superintendent Girard School District

8-18-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0666

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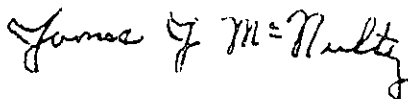
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GIRARD SCHOOL DISTRICT ADMINISTRATION OFFICE

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0667

2006 AUG 13 11:59:20  
SECRETARY'S OFFICE

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name JACK KLAPTHOR

Street/P.O. Box 1940 ZIMMERLY RD. Apt # \_\_\_\_\_

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone 814-864-7575

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

32

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS  
PA. P.U.C. NO. 9 FILED BY NATIONAL FUEL  
GAS DISTRIBUTION CORPORATION (NFGD) ON  
MAY 31 2006 AND PROPOSED TO BECOME  
EFFECTIVE JULY 30, 2006 WOULD INCREASE  
NFGDS ANNUAL REVENUES BY APPROXIMATELY  
RELIEF \$25,892,000 PER YEAR

5.

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

THE PA, P.U.C. SHOULD SUSPEND AND  
INVESTIGATE THE PROPOSED TARIFF.

DISALLOW PROPOSED ENHANCED ENERGY  
"EFFICIENCY PROGRAM COST RECOVERY  
RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I JACK KLAPTHOR, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jack Klapthor  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0667

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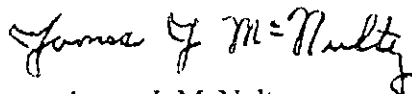
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JACK KLAPTHOR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

2006 AUG 13 11:09:27  
SECRETARY'S OFFICE

Please print or type.

R-00061493C0668

1. CUSTOMER NAME (

Your name, mailing address, county, telephone number, utility account number and service address:

Name Tanya Mayo

Street/P.O. Box 2216 Glendale Ave Apt # \_\_\_\_\_

City Erie State PA Zip 16510

County Erie

Area Code/HOME Phone 814 873 0863

Area Code/WORK Phone 814 459 1488

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

National Fuel Gas Distributions Corporation (NFGD) Supplement No. 1 to tariff Gas - PA PUC No 9 filed by and proposed to be effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The Pa PUC should suspend and investigate the proposed tariff and disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Tanya M. Mayo, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Tanya M. Mayo  
(Signature)

Aug 16, 2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0668

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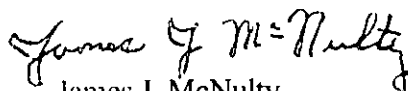
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by TANYA MAYO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0669

2006 AUG 13 11:09:27  
SECRETARY'S OFFICE

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name ALBERT J. BARKER JR.

Street/P.O. Box 181 HULL DRIVE Apt # \_\_\_\_\_

City ERIE State PA Zip 16509-3511

County ERIE

Area Code/HOME Phone 1-814-868-8406

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL ~~CO~~ DISTRIBUTION <sup>GAS COOPERATION</sup>

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

34

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

~~The P.U.C.~~ Supplement No 6 to Tariff - PG.  
P.U.C. no. 9 filed by National Fuel Gas  
Distribution (NFGD) on May 31, 2006  
and supposed to become effective July 30, 2006  
would increase NFGD's annual revenues  
by approximately 25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A The P.U.C. should suspend and investigate the proposed tariff.
- B Hold an evening public hearing in Erie, Pa.
- C Disallow proposed Energy Efficiency Program cost Recovery Rider.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I ALBERTS J BARKER JR., hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Alberts J Barker Jr.  
(Signature)

Aug 16, 2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0669

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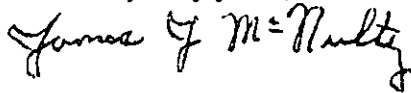
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ALBERT J. BARKER, JR.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

2006 AUG 18 11:09:27  
PUNJ

Please print or type.

R-00061493C0670

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Jeanette Gundrum

Street/P.O. Box 1002 Wyoming Apt # \_\_\_\_\_

City Erie State Pa Zip 16505

County Erie

Area Code/HOME Phone 814-838-3822

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
HOLDER

35

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No 61 To Tariff Gas - Pa P.U.C.  
No. 9 filed by National Fuel Gas Dist.  
Tribution Corporation (NFGD) on May  
31, 2006 & Proposed To Become Effective  
July 30, 2006 would increase NFGD's  
Annual Revenues By approximately  
25,292,000 Per Year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The Pa P.U.C. should suspend & investigate the Proposed Tariff.

~~Hold On Evening Public~~

Disallow Proposed Enhanced Energy  
Efficiency Program Cost Recovery  
Rider

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I JEANNETTE GUNDRUM, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jeannette Gundrum 8-16-08  
(Signature) (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0670

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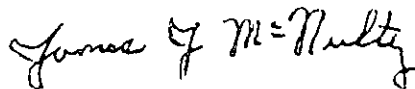
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEANETTE GUNDRUM.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

2005 AUG 13 AM 9:27  
SECRETARY'S OFFICE

Please print or type.

R-00061493C0671

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name L. C. Steichsner

Street/P.O. Box 642 W 39th St Apt # \_\_\_\_\_

City Erie State Pa Zip 16509

County Erie

Area Code/HOME Phone 814 864 2660

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

36

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to tariff Gas - Pa. P.U.C. No 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposal to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C should suspend & investigate the proposed tariff
- B. Hold an evening public hearing in Erie, Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Linus C. Gleichsner, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Linus C. Gleichsner  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0671

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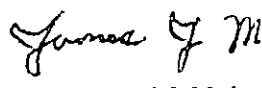
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by L.C. GLEICHNER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

  
James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint # 1

2006 AUG 18 AM 9:20  
SECRETARY'S BUREAU

R-00061493C0672

Please print or type.

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Corinn S. Trochowski

Street/P.O. Box 421 Park Way Apt # \_\_\_\_\_

City Erie State PA Zip 16511

County Erie

Area Code/HOME Phone 814-461-0949

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

37

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa. P.U.C.  
No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff
- B. Disallow proposed "Enhanced Energy Efficiency program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Corinn S. Trochowski, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Corinn S. Trochowski  
(Signature)

8/16/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0672

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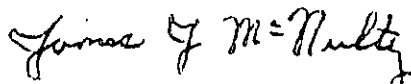
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CORINN S. TROCHOWSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

PA P.U.C. BUREAU  
SECRETARY'S OFFICE

2006 AUG -3 AM 9:28

RECEIVED

Please print or type.

R-00061493C0673

1. CUSTOMER NAME

Your name, mailing address, county, telephone number, utility account number and service address:

Name Lisa Vickrey

Street/P.O. Box 2316 UNION Apt # \_\_\_\_\_

City ERIE State PA Zip 16510

County ERIE

Area Code/HOME Phone 814 899 6517

Area Code/WORK Phone 814 899-0444

Utility Account Number \_\_\_\_\_  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED

AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT FOLDER

22

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

**SUPPLEMENT NO. 61 TO TARIFF GAS - PA.  
P.U.C. NO. 9 FILED BY NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION (NFGD) ON  
MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE  
JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL  
REVENUES BY APPROXIMATELY \$25,892,000 PER YEAR**

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE PA. P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF.**
- B. HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.**
- C. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"**

6. **PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. **PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. **VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

Ann Uckey hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Ann Uckey  
(Signature)

7-31-06  
(Date)

9. **LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

10. **FILING**

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0673

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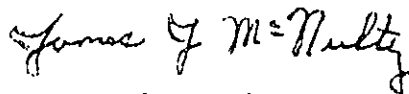
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LISA VICKY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

anc

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0674

SECRETARY'S BUREAU  
PA P.U.C.

2006 AUG - 8 AM 9:29

RECEIVED

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Robert Clark

Street/P.O. Box 4642 Avonia Rd Apt # ---

City Fairview State Pa Zip 16415

County Erie

Area Code/HOME Phone (814) 474-3671

Area Code/WORK Phone same

Utility Account Number 3295841-02  
(from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas  
Distribution Corporation

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
HOLDER

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement no. G1 to tariff gas - pa  
P.U.C. no. 9 filed by National Fuel Gas Distribution Corp.  
(NFGD) on May 31, 2006 and proposed to become effective  
July 30, 2006 would increase NFGD's annual revenues by  
approximately \$25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa P.U.C. suspend and investigate the proposed tariff
- B. Hold an evening public hearing in Erie, Pa
- C. Disallow proposed "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER."

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Robert Clark, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Robert Clark 7-31-06  
(Signature) (Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

August 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12TH FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs NATIONAL FUEL GAS DISTRIBUTION CORPORATION

Docket Number R-00061493C0674

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Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBERT CLARK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

*James J. McNulty*

James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ane

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form R-00061493C0675

William J Spano

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name William J Spano

Street/P.O. Box 958 W 21<sup>st</sup> Street Apt # \_\_\_\_\_

City erie State PA Zip 16502

County erie

Area Code/HOME Phone (814) 459-4604

Area Code/WORK Phone (814) 864-4958

Utility Account Number \_\_\_\_\_  
(from your bill)

SECRETARY'S BUREAU  
2006 AUG 21 AM 9:23

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCKETED  
AUG 25 2006

DOCUMENT  
FOLDER

74

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS - PA. P.U.C. NO. 9  
FILED BY N.F.G.C. ON MAY 31, 2006 AND  
PROPOSED TO BECOME EFFECTIVE JULY 30, 2006  
WOULD INCREASE NFGD'S ANNUAL REVENUES BY  
APPROXIMATELY 25,892,000 PER YEAR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. the PA. P.U.C. should suspend AND investigate the proposed tariff.
- B. hold an evening hearing in Erie, PA.
- C. Disallow Proposed Enhanced Energy Efficiency Program Cost Recovery Rider

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I William J. SPANO, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

William J. Spano  
(Signature)

8/17/2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0675

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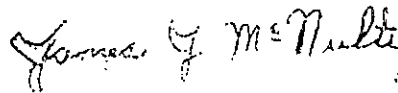
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by WILLIAM J SPANO.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

R-00061493C0676

Please print or type.

Jay Smith

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Jay Smith

Street/P.O. Box 2814 E 32nd Apt #

City Erie State PA Zip 16510

County Erie

Area Code/HOME Phone 814 899-5932

Area Code/WORK Phone

Utility Account Number (from your bill)

2006 AUG 21 11:09:27 SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NAT FUEL GAS DIST. CORP.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE (local, long distance)

INDEXED

AUG 25 2006

DOCUMENT FOLDER

73

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No 61 To Tariff Gas - Pa. P.U.C. No 9 Filed by  
NET Fuel Gas Distribution Corp. (NFGD) on May 31 2006 and  
Proposed to become effective July 30 2006 would increase  
NFGD's Annual revenues by approximately 25,892,000 Per  
Year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The Pa P.U.C. should suspend and investigate The  
Proposed Tariff  
Disallow proposed Enhanced Energy Efficiency  
Cost Recovery Rider

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Jay Smith, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jay Smith  
(Signature)

8-17-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0676

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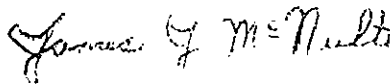
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JAY SMITH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint F

R-00061493C0677

Please print or type.

Jennifer Stalmach

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Jennifer Stalmach

Street/P.O. Box 3410 Bena Drive Apt #

City Erie State PA Zip 16510

County Westleyville

Area Code/HOME Phone (814) 897-9177

Area Code/WORK Phone (814) 871-7587

Utility Account Number 4575419-05 (from your bill)

SECRETARY'S DESK  
2006 AUG 21 11:09:29

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE (local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER (taxi, moving company, limousine)

DOCKETED  
AUG 25 2006

DOCUMENT  
FOLDER

72

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I have talked to National Fuel and explained to them 3 different times that I do not want to be on budget billing. I can not afford that. I want to pay for what I use. and send in additional money to go on my back balance.

6. **PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. **PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. **VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Jennifer Stelmach, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jennifer Stelmach  
(Signature)

8/12/06  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0677

---

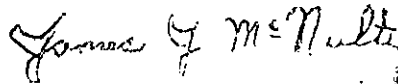
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JENNIFER STALMACH.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint For

R-00061493C0678

Please print or type.

Gerald Sandelstein

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name GERALD SANDELSTEIN

Street/P.O. Box 446 EAST 37<sup>TH</sup> ST Apt # \_\_\_\_\_

City ERIE State PA Zip 16504

County ERIE

Area Code/HOME Phone 814 825 8166

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

SECRETARY'S OFFICE  
AUG 21 11 9:29  
RECEIVED

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip AUG 25 2006

**DOCKETED**

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE

(local, long distance)

DOCUMENT FOLDER

71

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No 61 to Tariff Gas - PA. P.U.C. No 9 Filed by NATIONAL Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 AND proposed to become effective July 30, 2006 would INCREASE NFGD'S ANNUAL REVENUES by approximately \$ 25,892,000 PER YEAR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF.
- B. HOLD AN EVENING PUBLIC HEARING IN ERIE PA.
- C. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO


If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Gerald Jaudelstein, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

8-18-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0678

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Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GERALD SANDELSTEIN.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

*James J. McNulty*

James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCKETED**

AUG 2 2006

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0679

Please print or type.

Harvey R Horton

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name HARVEY R HORTON
Street/P.O. Box 615 CRANBERRY ST Apt #
City Erie State Pa Zip 16502

County Erie

Area Code/HOME Phone 814 4566190

Area Code/WORK Phone

Utility Account Number (from your bill)

DOCKETED AUG 25 2006 SECRETARY OF REVENUE 2006 AUG 21 AM 9:30

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name National Fuel Gas Distribution Corporation
Street/P.O. Box
City Erie State Pa Zip

2. UTILITY NAME (RESPONDENT) I want to oppose The Company Proposed Rate Increase

Name of utility company your complaint concerns:

3. TYPE OF UTILITY (check one)

- ELECTRIC
GAS
WATER
TELEPHONE (local, long distance)
STEAM HEAT
WASTE WATER
MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No 1 To Tariff GAS PA P.U.C. No 9 Filed By  
NATIONAL FUEL GAS DISTRIBUTION CORPORATION (NFGD)  
ON May 31 2006 AND PROPOSED TO BECOME EFFECTIVE  
JULY 30 2006 WOULD INCREASE NFGD ANNUAL REVENUES  
By approximately \$25.892 PER YEAR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A The Pa P.U.C. should Suspend and INVESt, ~~at~~ site  
The Proposed TARIFF.
- B Hold an evening public hearing IN Ferre, Pa
- C Disallow proposed Enhanced Energy Efficiency  
Program Cost Recovery Rider

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I \_\_\_\_\_, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Howey R Horton  
(Signature)

8-16-06  
(Date)

PA Public Utility Commission

P.O. Box 3265

Harrisburg Pa

17120

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0679

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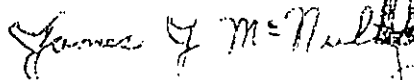
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by HARVEY R HORTON.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0680

Please print or type.

Zoe Niedzwecki

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Zoe Niedzwecki

Street/P.O. Box 2401 Chestnut St. Apt # \_\_\_\_\_

City ERIE State PA Zip 16502

County ERIE

Area Code/HOME Phone (814) 881-9977

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

SECRET  
2005 AUG 21 AM 9:30

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**DOCKETED**  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

**DOCUMENT FOLDER**

69

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas-Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$ 25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider."

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Zoe Niedzwecki, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Zoe Niedzwecki  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0680

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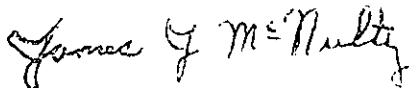
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ZOE NIEDZWECKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0681

Please print or type.

Christian Casea

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Christian Casea

Street/P.O. Box 2796 Willowood DR Apt # 35

City Erie State PA Zip 16506

County Erie

Area Code/HOME Phone (814) 833-0899

Area Code/WORK Phone N/A

Utility Account Number (from your bill)

2006 AUG 21 PM 9:30  
COMPLAINTS BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corp.

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE  
(local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

68

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

~~The PA PUC should suspend and investigate the  
Proposed Tariff. Also disallow Proposed "Enhanced Energy  
Efficiency Program C"~~

Supplement NO. 61 to Tariff Gas - PA. PUC No. 9 filed by National Fuel Gas  
Distribution Corp. (NFGD) on May 31, 2006 and proposed to be conc effective  
July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000  
per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The PA PUC should suspend and investigate the  
Proposed tariff. Also disallow Proposed "Enhanced  
Energy Efficiency Program Recovers Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**  
I Christian Cazea, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Ch C  
(Signature)

8/16/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0681

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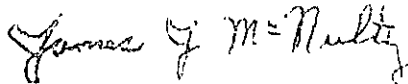
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by CHRISTIAN CASEA.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form R-00061493C0682

Please print or type.

Jean Recher

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Jean Recher

Street/P.O. Box 602 E. 12th St. Apt # \_\_\_\_\_

City ERIE State PA Zip 16503

County ERIE

Area Code/HOME Phone (814) 459-6167

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

SECRETARY'S BUREAU  
2006 AUG 21 AM 9:21  
P.O. BOX 147278

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**DOCKETED**  
AUG 25 2006  
Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCUMENT FOLDER**

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement NO. 61 to Tariff GAS-R. P.U.C. NO. 9 filed by NATIONAL Fuel GAS Distribution Corporation (NFGD) on MAY 31, 2006 and proposed to become effective JULY 30, 2006 would increase NFGD's annual revenues by approximately \$ 25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The Pq. P.U.C. should suspend and investigate the proposed tariffs.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Jean Reeber, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jean Reeber  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0682

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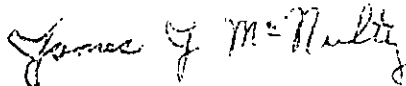
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEAN REEHER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**JOCKET**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0683

Please print or type.

Leonard B Zawistoski

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name LEONARD B. ZAWISTOSKI

Street/P.O. Box 1838 WEST 32 ST. Apt #

City ERIE State PA Zip 16508-2104

County ERIE

Area Code/HOME Phone 814-864-5457

Area Code/WORK Phone

Utility Account Number (from your bill)

RECEIVED 2006 AUG 21 AM 9:32 SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORP.

3. TYPE OF UTILITY (check one)

- ELECTRIC, GAS, WATER, TELEPHONE, STEAM HEAT, WASTE WATER, MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*SUPPLEMENT No 61 TO TARIFF GAS-PA. P.U.C. No 9  
FILED BY NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
(NFGD) ON MAY 31, 2006 AND PROPOSED TO BECOME  
EFFECTIVE JULY 30, 2006 WOULD INCREASE NFGD'S  
ANNUAL REVENUES BY APPROXIMATELY \$25,892,000  
PER YEAR.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- 1) THE PA. P.U.C. SHOULD SUSPEND & INVESTIGATE  
THE PROPOSED TARIFF.*
- 2) HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.*
- 3) DISALLOW PROPOSED "ENHANCED ENERGY  
EFFICIENCY PROGRAM COST RECOVERY RIDER"*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I LEONARD B. ZAWISTOSKI, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Leonard B. Zawistoski  
(Signature)

August 16, 2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0683

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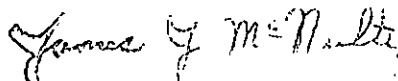
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LEONARD B ZAWISTOSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0684

Please print or type.

Jason Craft

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name JASON CRAFT

Street/P.O. Box 46 SUNSET DR Apt # N/A

City GIRARD State PA Zip 16417

County ERIE

Area Code/HOME Phone (814) 774-2539

Area Code/WORK Phone (814) 774-5666 wife

Utility Account Number 3404122-02 (from your bill)

RECEIVED 2006 AUG 21 AM 9:34 PA.P.U.C. SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name N/A DOCKETED

Street/P.O. Box AUG 25 2006

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION COMPANY

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

65

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS - PA.P.U.C. NO.9 FILED BY NATIONAL FUEL HAS DISTRIBUTION COMPORTATION (NFGD) on MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE JULY 30, 2006.WOULD INCREASE NFGDs ANNUAL REVENUES BY APPROXIMATELY \$25,892,000 PER YEAR.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. THE PA PUC SHOULD SUSPEND AND INTRESTIGATE THE PROPOSED TARIFF
- B. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE N/A

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT N/A

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

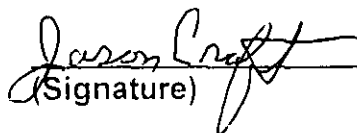
If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I JASON E CRAFT, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

  
(Signature)

AUGUST 18, 2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

**DOCKETED**  
AUG 25 2006

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0684

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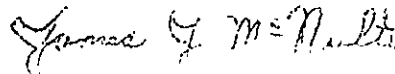
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JASON CRAFT.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0685

Please print or type.

Jean Zimmer

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name JEAN ZIMMER

Street/P.O. Box 4409 KAHN Dr. Apt #

City ERIE State PA Zip 16509

County ERIE

Area Code/HOME Phone 814-868-5344

Area Code/WORK Phone

Utility Account Number (from your bill)

RECEIVED  
2006 AUG 21 AM 9:36  
TARIPOC  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

64

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 TARIFF GAS - PA. P.U.C. No 9  
Filed by NATIONAL Fuel GAS DISTRIBUTION CORP.  
(NFGD) on May 31, 2006 & proposed to become effective  
July 30, 2006 would increase NFGD's annual  
revenues by approx. \$25,892,000 per yr.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend & investigate the proposed tariff.
- B. Hold an evening public hearing in ERIE, PA.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I JEAN ZIMMER, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Jean H. Zimmer  
(Signature)

8-17-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0685

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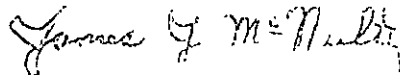
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEAN ZIMMER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0686

Please print or type.

Martha E Starks

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Martha E. Starks

Street/P.O. Box 3225 Elmwood Ave Apt #

City Erie State PA Zip 16508

County Erie

Area Code/HOME Phone 814-8646987

Area Code/WORK Phone

Utility Account Number 6045044-04 (from your bill)

RECEIVED  
2006 AUG 21 AM 9:37  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

63

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

*- Please see back of this sheet.*

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement #61 to Tariff Gas-Pa. P.U.C. #9 filed by National Fuel Distribution Corp. (NEGD) on May 31, 2006 and proposed to become effective July 31, 2006 would increase NEGD's annual revenues by \$2,000,000 per year. I can't afford to pay the \$15.00 per month and buy groceries too. I have to have a warmer for my New Grandchild. I have to sturbe to keep the baby warmer. If he gets Pneumonia it's your fault! (Please see other side)*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A - P.U.C. should suspend and investigate the proposed tariff.
- B - Hold an evening public hearing in Erie Pa.
- C - Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider."

## B. Facts of Complaint

Supplement No. 61 to Tariff Gas - Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I Martha E. Starks, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Martha E. Starks  
(Signature) 9-15-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0686

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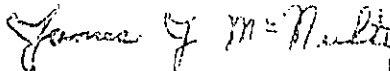
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARTHA E STARKS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form R-00061493C0687

Please print or type.

John A Stanczak

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name JOHN A. STANCAZAK

Street/P.O. Box 4322 ALLEGHENY RD Apt #

City ERIE State PA Zip 16509-8011

County ERIE

Area Code/HOME Phone 814 868-1608

Area Code/WORK Phone 814 459-2289

Utility Account Number (from your bill)

RECEIVED  
2006 AUG 21 AM 9:38  
PA.P.U.C.  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NFG DIST CORP.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

62

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF CASE - PA PUC NO. 9  
FILED BY NFGD ON MAY 31ST, 2006 AND PROPOSED  
TO BECOME EFFECTIVE JULY 30, 2006 WOULD  
INCREASE NFGD'S ANNUAL REVENUES BY  
APPROXIMATELY \$25,892,000 PER YEAR

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- 1- THE PUC SHOULD SUSPEND AND INVESTIGATE THE TARIFF.
- 2- HOLD AN EVENING PUBLIC HEARING IN ERIE, PA.
- 3- DISALLOW PROGRAM COST DELIVERY RIDER.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

*John A. Stanzach*, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

*John A. Stanzach*  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0687

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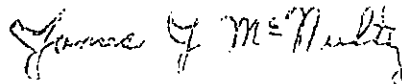
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JOHN STANCZAK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form R-00061493C0688

Please print or type.

Margaret E Mac Murdy

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Margaret E. Mac Murdy

Street/P.O. Box 2136 West 6th St. Apt #

City Erie State Pa Zip 16565

County Erie

Area Code/HOME Phone 814-454-8298

Area Code/WORK Phone -

Utility Account Number 4326419-11 (from your bill)

RECEIVED  
2006 AUG 21 AM 9:39  
PENNSYLVANIA  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

GAS

WATER

TELEPHONE (local, long distance)

STEAM HEAT

WASTE WATER

MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

61

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement No. 61 to Tariff Gas-Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately 25,892,000 per year.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*The P.U.C. should respond and investigate the proposed tariff. The constant increases are ~~difficult~~ difficult on a fixed income.*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I MARGARET MAE MURDY, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Margaret Mae Murdy  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0688

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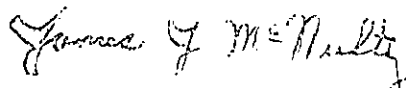
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARGARET E MAC MURDY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0689

Please print or type.

Leslie Carpenter

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Leslie Carpenter

Street/P.O. Box 617 E. 13th St. Apt # 1

City Erie State PA Zip 16503

County Erie

Area Code/HOME Phone 814-566-9595

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

RECEIVED  
2006 AUG 21 AM 9:39  
PENNSYLVANIA  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: North Hills Distribution Corporation

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

**COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa. P.U.C. No. 9 f. 60 by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

**5. RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Leslie Carpenter, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Leslie Carpenter  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0689

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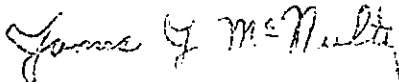
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by LESLIE CARPENTER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0690

Please print or type.

Jeffrey A Kightlinger

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Jeffrey A. Kightlinger

Street/P.O. Box 1118 East Grandview Blvd. Apt

#

City Erie State PA Zip 16504

County Erie

Area Code/HOME Phone (814) 825-9429

Area Code/WORK Phone (814) 452-3515

Utility Account Number (from your bill)

RECEIVED 2005 AUG 21 AM 9:39 PENN. PUBLIC UTILITY SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED AUG 25 2006

2. UTILITY NAME (RESPONDENT)

National Fuel Gas Distribution Corporation

Name of utility company your complaint concerns:

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE (local, long distance)

DOCUMENT FOLDER

59

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas- Pa. P.U.C No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGDs annual revenues by approximately \$25,892,000 per year.

I wish to oppose this supplement and the proposed rate increase. It is a shame for National Fuel to even suggest punishing people for trying to conserve energy. The fact that The P.U.C. is actually considering it is an outrage.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider

**6. PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

**7. PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

**8. VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Jeffrey A. Kightlinger, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

(Signature) Jeffrey A. Kightlinger

(Date) 8-16-06

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0690

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Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by JEFFREY A KIGHTLINGER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,

*James J. McNulty*

James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0691

Shirley J Borges

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Shirley J. Borges

Street/P.O. Box 3984 Stanton St Apt #

City Erie State Pa Zip 16510

County Erie

Area Code/HOME Phone 814-824-4814

Area Code/WORK Phone

Utility Account Number (from your bill)

RECEIVED  
2006 AUG 21 AM 9:00  
P.U.C.  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

- ELECTRIC
GAS
WATER
TELEPHONE (local, long distance)
STEAM HEAT
WASTE WATER
MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*Supplement No. 41 to Tariff Gas-Pa. P.U.C. No 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual Revenues by approximately \$25,892,000 per year*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*C Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I SHIRLEY J. BORGES, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Shirley J. Borges  
(Signature)

8.16.2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0691

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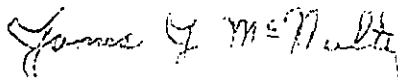
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SHIRLEY J BORGES.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form R-00061493C0692

Please print or type.

Maryann & Joseph Sansone

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name MARYANN & JOSEPH SANSONE

Street/P.O. Box 1123 WEST 9 Apt #

City ERIE State PA Zip 1650

County ERIE

Area Code/HOME Phone (814) 456-0202

Area Code/WORK Phone

Utility Account Number 3070118-10 (from your bill)

RECEIVED  
2006 AUG 21 AM 9:40  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name  
Street/P.O. Box  
City State Zip  
POCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NAT'L FUEL GAS

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE (local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

57

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT #61 TO TARIFF GAS - PA. P.U.C. # 9

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- (A) PA P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF.
- (B) HOLD AN EVENING PUBLIC IN ERIE PA
- (C) DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I MARY ANN SANSONE & JOSEPH, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

X Joseph T. Sansone  
(Signature) Mary Ann Sansone

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0692

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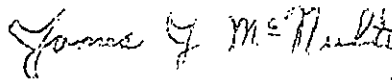
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by MARYANN & JOSEPH SANSONE.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0693

David M Boleratz

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name DAVID M. BOLERATZ

Street/P.O. Box 507 EAST 5 ST. Apt # 1

City Erie State PA Zip 16507-1711

County ERIE

Area Code/HOME Phone 814-480-8546

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 4806579-10  
(from your bill)

RECEIVED  
2006 AUG 21 AM 9:41  
PA.P.U.C.  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORP.

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

56

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff GAS - Pa. P.U.C. No. 9 Filed by NATIONAL FUEL GAS DISTRIBUTION CORPORATION on MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL REVENUES BY APPROXIMATELY \$25,892,000 PER YEAR.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A) The Pa. P.U.C. should suspend and investigate the proposed Tariff.
- B) Hold an Evening public hearing in Erie, Pa.
- C) Disallow proposed Enhanced Energy Efficiency Program Cost Recovery Rider.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification: I David M. Boleratz, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

David M. Boleratz  
(Signature)

8.16.06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0693

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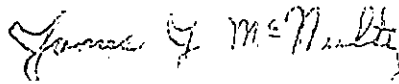
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DAVID M BOLERATZ.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint For R-00061493C0694

Please print or type.

David Miller

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name DAVID MILLER

Street/P.O. Box 3914 SASSAFRAS ST. Apt #

City ERIE State PA Zip 16508

County ERIE

Area Code/HOME Phone 814-450-2070

Area Code/WORK Phone

Utility Account Number (from your bill)

RECEIVED 2005 AUG 21 AM 9:40 SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER DOCUMENT

WATER

MOTOR CARRIER FOLDER

(taxi, moving company, limousine)

TELEPHONE (local, long distance)

Handwritten mark resembling a stylized 'S' or '5'.

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - P.A.P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The P.A.P.U.C. should suspend and investigate the proposed tariff.
- B. Hold an evening public hearing in Erie, PA.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I DAVID MILLER, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

David Miller  
(Signature)

8-16-06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0694

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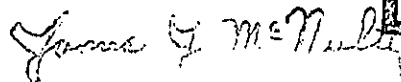
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DAVID MILLER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

**DOCUMENT  
FOLDER**

ddi

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0695

Robin S Kightlinger

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Robin S. Kightlinger

Street/P.O. Box 1118 E. Grandview Blvd Apt #

City ERIE State PA Zip 16504

County ERIE

Area Code/HOME Phone 814 (825-9429)

Area Code/WORK Phone

Utility Account Number (from your bill)

RECEIVED 2006 AUG 21 AM 9:42 SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

- ELECTRIC, GAS, WATER, TELEPHONE, STEAM HEAT, WASTE WATER, MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

52

4. **COMPLAINT** (check one)

**A. In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

**B. State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Disallow the Proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

IF PASSED this will seriously effect our economy in PA.

6: **PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. **PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. **VERIFICATION AND SIGNATURE**

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Robin Kightlinger, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Robin Kightlinger  
(Signature)

August 16, 2006  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0695

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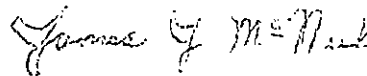
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by ROBIN KIGHTLINGER.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0696

Please print or type.

Gary & Sharon Freiwald

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Gary Freiwald Sharon Freiwald

Street/P.O. Box 2624 Prospect Avenue Apt #

City Erie State PA Zip 16510-1442

County Erie

Area Code/HOME Phone 814/899-3431

Area Code/WORK Phone

Utility Account Number 3701222-03 (from your bill)

RECEIVED 2006 AUG 21 AM 9:42 SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

DOCKETED AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel

3. TYPE OF UTILITY (check one)

- ELECTRIC, GAS, WATER, TELEPHONE, STEAM HEAT, WASTE WATER, MOTOR CARRIER (taxi, moving company, limousine)

DOCUMENT FOLDER

4. **COMPLAINT** (check one)

A. **In general, what is your complaint?**

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. **State the facts of your complaint.**

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*This winter we decided to use electric heaters to cut down our gas bills as we are on a fixed income. It helped some but now we have to be on balanced billing at both the gas and electric companies. We never had the gas higher than 60°. I combined loads of laundry to dry them as one way to cut down. I also made larger meals and divided them up to be heated in the microwave. But nothing we did helped to keep the gas bills low.*

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

*Lower the rates and not give National Fuel any more raises. The Pa. P.U.C. should suspend and investigate the proposed tariff. They should also disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider."*

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Gary Freiwald, Sharon Freiwald, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Gary M. Freiwald  
(Signature)

8/16/06  
(Date)

Sharon M. Freiwald

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0696

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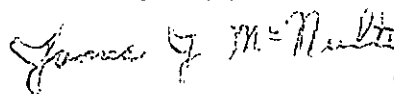
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by GARY & SHARON FREIWALD.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0697

Please print or type.

Karen L Glus

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name KAREN L GLUS

Street/P.O. Box 9 SPRING ST Apt #

City ALBION State PA Zip 16401

County ERIE

Area Code/HOME Phone 814 756 5699

Area Code/WORK Phone 814 774 5666

Utility Account Number 3443717-07  
(from your bill)

RECEIVED  
2006 AUG 21 AM 9:46  
PENNSYLVANIA  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City  State  Zip

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE  
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER  
(taxi, moving company, limousine)

DOCUMENT  
FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SUPPLEMENT NO. 61 TO TARIFF GAS- PA. P.U.C. NO. 9 FILED BY NATIONAL FUEL GAS DISTRIBUTION CORPORATION (NFGD) ON MAY 31, 2006 AND PROPOSED TO BECOME EFFECTIVE JULY 30, 2006 WOULD INCREASE NFGD'S ANNUAL REVENUES BY APPROXIMATELY \$ 25,892,000 PER YEAR.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

A. THE Pa. P.U.C. SHOULD SUSPEND AND INVESTIGATE THE PROPOSED TARIFF.

B. DISALLOW PROPOSED "ENHANCED ENERGY EFFICIENCY PROGRAM COST RECOVERY RIDER"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I KAREN L. GLUS, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Karen L. Glus  
(Signature)

8/17/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0697

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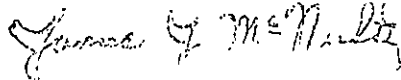
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by KAREN L GLUS.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**

AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

**DOCUMENT  
FOLDER**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form R-00061493C0698

Please print or type.

Scott Lansberry

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Scott Lansberry

Street/P.O. Box 3305 Elmwood Ave. Apt # \_\_\_\_\_

City Erie State PA Zip 16508

County ERIE

Area Code/HOME Phone 814-836-0487

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number \_\_\_\_\_  
(from your bill)

RECEIVED  
2006 AUG 21 AM 9:43  
PENNSYLVANIA  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas  
Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to Tariff Gas - Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2001 and proposed to become effective July 30, 2006 would increase NFGD's annual revenue by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

The Pa. P.U.C should suspend and investigate the proposed tariff. Hold an evening public hearing in Erie, PA, for everyone to attend. Also, disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider."

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:**

I Scott Lansberry, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

 (Signature) 8/12/26 (Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0698

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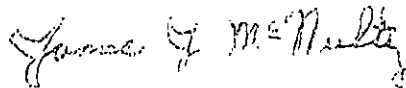
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by SCOTT LANSBERRY.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

**DOCUMENT  
FOLDER**

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

R-00061493C0699

Please print or type.

Francis A Szczutkowski

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name SZCZUTKOWSKI FRANCIS A.

Street/P.O. Box 4416 LAKE PLEASANT ROAD Apt # \_\_\_\_\_

City ERIE State PA Zip 16504-2368

County ERIE

Area Code/HOME Phone 814-8252533

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 3698424-08  
(from your bill)

RECEIVED  
AUG 21 11 09 AM  
PENN. PUBLIC UTIL. COMMISSION

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

DOCKETED  
AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: NATIONAL FUEL GAS  
DISTRIBUTION CORPORATION

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

DOCUMENT  
FOLDER

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 1 to Tariff Gas - Pa. P.U.C. No. 9 filed by National Fuel Gas Distribution Corporation (NFGD) on May 31, 2006 and proposed to become effective July 30, 2006 would increase NFGD's annual revenues by approximately \$25,892,000 per year.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The PA. P.U.C. should suspend and investigate the proposed tariff
- B. Hold an evening public hearing in ERIE, PA
- C. Disallow proposed "Enhanced Energy Efficiency Programs Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I FRANCIS A. SZCZUTKOWSKI, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Francis A. Szczutkowski  
(Signature)

08/17/06  
(Date)

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 24, 2006

JOHN H ISOM  
POST & SCHELL  
17 NORTH SECOND STREET 12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs National Fuel Gas  
Docket Number R-00061493C0699

**DOCKETED**  
AUG 25 2006

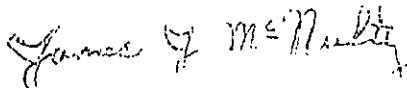
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by FRANCIS A SZCZUTKOWSKI.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

ddi

DOCUMENT  
FOLDER

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

AUGUST 25, 2006

JOHN H. ISOM  
POST & SCHELL  
17 NORTH SECOND STREET  
12<sup>TH</sup> FLOOR  
HARRISBURG PA 17101-1601

RE: PA PUC vs. NATIONAL FUEL GAS DISTRIBUTION CORPORATION  
Docket Number R-00061493C0700

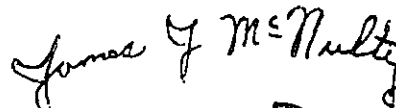
Dear Sir/Madam:

A Complaint has been filed against you in the above-captioned matter before the Pennsylvania Public Utility Commission by DOROTHY M. HETRICK.

This complaint, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. The Pennsylvania Public Utility Code, 66 Pa. C.S., requires the Commission to serve on each party named in a complaint a copy of the complaint.

Within twenty (20) days from the date on which this complaint is served, you may either satisfy this complaint or comply with the provisions of 52 Pa. Code, Section 5.61 et seq., as amended.

Very truly yours,



James J. McNulty  
Secretary

**DOCKETED**  
AUG 25 2006

(SEAL)

Certified Mail  
Return Receipt Requested

jih

**DOCUMENT  
FOLDER**

**ORIGINAL**

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

R-00061493C0700

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Dorothy M. HETRICK

Street/P.O. Box 1748 West 15<sup>th</sup> St Apt #

City ERIE State Pa Zip 16505

County ERIE

Area Code/HOME Phone (814) 454-6091

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 3444888-08  
(from your bill)

RECORDED  
2006 AUG 21 AM 9:53  
PUBLIC UTILITY  
SECRETARY'S BUREAU

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**DOCKETED**

AUG 25 2006

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: National Fuel Gas Distribution Corporation

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER

(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

**DOCUMENT  
FOLDER**

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

Supplement No. 61 to TarriFF Gas - Pa. P.U.C.  
No 9 filed by National Fuel Gas Distribution Corporation (NFGD)  
on May 31, 2006 and proposed to become effective  
July 30, 2006 would increase NFGD's annual  
revenues by approximately \$25,892,000 per year

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

- A. The Pa. P.U.C. should suspend and investigate the proposed tariff
- B. Hold an evening public hearing in Erie, Pa.
- C. Disallow proposed "Enhanced Energy Efficiency Program Cost Recovery Rider"

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Dorothy M. Hetrick, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Dorothy M. Hetrick  
(Signature)

8-17-06  
(Date)