



**PHILADELPHIA GAS WORKS**

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September 3, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Dalila Tirado v. Philadelphia Gas Works, Docket No. C-2015-2486831**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, with the assistance of her daughter Ms. Wilma Arroyo have discussed the issues raised in the complaint and has satisfied the complaint. With this discussion, the Complainant has indicated that she is satisfied with the resolution of this complaint.

**Therefore, further Commission action in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a light blue circular stamp. The signature is fluid and cursive.

Laureto Farinas

cc: Dalila Tirado (Regular Mail)  
Administrative Law Judge Angela T. Jones  
Jessica Glace (PGW Mail)  
Wendy Vacca  
Tyra Jackson