

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

RONIKA BROOKS, ) Docket No.  
 ) F-2015-2483477  
 Vs. )  
 ) Philadelphia State  
 ) Office Building  
 PHILADELPHIA GAS WORKS, ) 801 Market Street  
 ) Philadelphia, PA 19107

Friday, August 7, 2015  
Commencing at 10:17 a.m.

BEFORE: MARTA GUHL, Administrative Law Judge

Appearances:

RONIKA BROOS, Pro Se  
7306 Devon Street, Apartment 106  
Philadelphia, PA 19119.  
For the Complainant

PHILADELPHIA GAS WORKS  
Laureto Farinas, Esquire  
800 West Montgomery Avenue  
Philadelphia, Pennsylvania 19122  
For the Respondent

Reporter: Lisa J. Brill

REPRODUCTION OF THIS TRANSCRIPT IS PROHIBITED  
WITHOUT AUTHORIZATION FROM THE CERTIFYING  
AGENCY.

NETWORK DEPOSITION SERVICES  
SUITE 1101, THE GULF TOWER  
PITTSBURGH, PENNSYLVANIA 15219  
866-565-1929

RECEIVED

SEP 02 2015

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

ORIGINAL

1 INDEX TO WITNESSES

2

3 WITNESS:

4 RONIKA BROOKS

5

6 DIRECT CROSS REDIRECT RECROSS

7 MR. FARINAS: 21

8

9

10 WITNESS:

11 JESSICA GLACE

12 DIRECT CROSS REDIRECT RECROSS-

13 MR. FARINAS: 30

14 MS. BROOKS: 57

15

16

17

18

19

20

21

22

23

24

25

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

E X H I B I T S

FOR IDENTIFICATION/IN EVIDENCE

COMPLAINANT'S EXHIBIT-1 1/2007 Police Report	18	70
COMPLAINANT'S EXHIBIT-2 Residential Lease		69
COMPLAINANT'S EXHIBIT-3 Identification for Ms. Brooks		69
PGW EXHIBIT-1 Contacts for Account	33	70
PGW EXHIBIT-2 Specific Service Agreement/ Statement of Account	33	70
PGW EXHIBIT-3 8/26/2014 Correspondence	33	70
PGW EXHIBIT-4 Bureau of Consumer Services Decision	33	70
PGW EXHIBIT-5 Informal Complaints filed By Complainant	33	70

**NO SCANNED IMAGES ARE  
AVAILABLE**

**COMPLETE TRANSCRIPT  
AND/OR EXHIBIT(S)  
MAY BE VIEWED IN THE  
COMMISSION'S  
FILE ROOM**