

Suzan DeBusk Paiva  
Assistant General Counsel



1717 Arch Street, 3 East  
Philadelphia, PA 19103

September 1, 2015

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Formal C-2015-2498049, Susan La Rose v. Verizon Pennsylvania LLC

Dear Ms. Chiavetta:

We are requesting an extension of time in which to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due Thursday, September 3, 2015 and we would like to extend that deadline until Wednesday, September 23, 2015.

Thank you for your consideration in this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva".

Suzan D. Paiva  
Assistant General Counsel

cc: Susan La Rose

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**Rosemary Chiavetta, Secretary  
Penna. Public Utility Commission  
Commonwealth Keystone Bldg  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120**

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