

F-2014-2460301

To whom it may concern,

From my understanding my account in 2007 was terminated for non-payment. The unpaid balance on that account (3689) @16,979.76 was a write off account by PGW. I need to know now why the balance was reactivated in 2010, nearly three years after PGW sent it to write-off.

Also why was I not informed that my account(3689) was added to my new account(1860). While I was paying my bill for (1860) the money was going towards the balance on my closed account? From January 2009 until service was terminated I made 16 payments totaling \$5334.86. I also received \$800.00 in grants which account did that money go to?

I'm trying to understand why if my account ending in 3689 was closed off why do I owe \$16,979.76? My new account ending in 1860 balance is \$4982.05 and I paid 16 payments totaling \$5334.86.

I'm asking you to help me understand why my account is off if i paid more than what the account balance is? And what I need to do to get my gas on? I have a sick brother living with me that I take care of. Some how I need to go about getting my gas cut on and if I can which account number would I have to use?

What can I do to get gas this Winter 2015?

J. Mintz
9-15-2015

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2015 SEP 10 AM 10:43
PA P.U.C.
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2015 SEP 18 AM 10:42
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