



September 14, 2015

Rosemary Chiavetta, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

Subject: F-2015-2500541

Dear Madam Secretary:

We respectfully request an extension of time to answer or satisfy the above referenced complaint. We have reached a verbal settlement with Mr. Gould and would like some more time to complete that process. Please allow for a 20 day extension so that we can attempt to resolve the complaint with the customer.

Sincerely,

A handwritten signature in cursive script that reads "Ginger Lucas".

Ginger Lucas
CEO

Cc: Lawrence E. Gould
6896 Apt B Evelyn Street
Harrisburg, PA 17111

RECEIVED

SEP 14 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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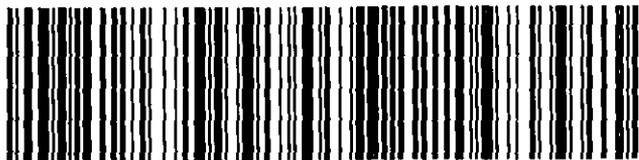
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SIGNATURE REQUIRED

B099

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PO BOX 3265
PENNSYLVANIA PUBLIC UTILITY COMMISSION
HARRISBURG PA 17105-3265

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